

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA



FILED

08/07/26

09:46 AM

A2608002

Application of Pronto Connects LLC for
Registration as a Telephone Corporation
pursuant to Public Utilities Code Section
1013.

Application No.

APPLICATION OF PRONTO CONNECTS LLC FOR REGISTRATION AS A
TELEPHONE CORPORATION PURSUANT TO PUBLIC UTILITIES CODE
SECTION 1013

PUBLIC

Mark Lammert
Attorney-in-Fact
c/o Compliance Solutions, Inc.
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32750

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Dated:08/05/2026

regulatory@csilongwood.com

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

1013 Registration Form Pursuant to Public Utilities Code Section 1013

1. APPLICANT INFORMATION

Applicant Name: Pronto Connects LLC

Business Address: 9233 Park Meadows Dr. ,Suite 210, Lone Tree, CO, 80124

Telephone No.: 303-845-2880

E-mail Address: sales@prontoconnects.com

1.a. Principal Place of Business: (if different from address above)

Same as above.

1.b. List all fictitious business names under which Applicant has done business in the last five years:

Not applicable.

1.c. Applicant is (check one only)

☐ Corporation (Inc)

☐ General Partnership

☐ Limited Partnership (LP)

☐ Sole Proprietor

☒ Limited Liability Company (LLC)

☐ Trust

☐ Other, specify:

Attach **Appendix A** with the following: 1) a copy of the entity's organizing documents; and (2) a copy of its Certificate of Good Standing Status certified by the California Secretary of State and /or additional evidence of the Applicant's qualification to transact business in California.

1.d. FCC Registration No.: 0036278844

1.e CSOS Entity No.: B20260182071

1.f. Applicant has a foreign ownership interest

☒ NO ☐ YES, Foreign entity interest:

2. APPLICANT REGISTERED AGENT FOR SERVICE OF PROCESS

Agent Name: CSC-Lawyers Incorporating Service

Address: 2710 Gateway Oaks Drive, Suite 150N, Sacramento, CA, 95833

Telephone No.: 800-927-9800

3. APPLICANT LEGAL DOMICILE (check one only)		
☐ California	☒ Other, specify: Colorado, 1/22/2024	
4. APPLICANT WILL OPERATE AS (check all that apply)		
☐ Competitive Local Exchange Service Provider 4.a. Proposed Facilities ☐ Switchless-Reseller / Non-Facilities-Based 4.d. Service Territories ☐ Within ALL the service territories of uniform regulatory framework incumbent local exchange carriers ☐ Within ALL the service territories of the small incumbent local exchange carriers ☐ In specific portions of the state only (Appendix B)	☐ Interexchange (Intra / Inter-LATA) Service Provider 4.b. Proposed Facilities ☐ Switchless-Reseller / Non-Facilities-Based 4.e. Service Territories ☐ Throughout the state of California. ☐ In specific portions of the state only (Appendix B)	☒ Fixed Interconnected Voice over Internet Protocol (VoIP) Service Provider 4.c. Proposed Facilities ☒ Non-Facilities-Based 4.f. Service Territories ☒ Within the service territories of uniform regulatory framework incumbent local exchange carriers ☒ Within the service territories of small incumbent local exchange carriers ☐ In specific portions of the state only (Appendix B)
Attach Appendix B to include a list of the specific portion(s) or geographical location(s) of the State, and/or ILEC territory(ies); and a copy of the map(s). Applicant seeking to operate in any Small Incumbent Local Exchange Carriers territories must meet the requirements contained in Appendix A of D.20-08-011.		
5. DATE APPLICANT EXPECTS TO BEGIN SERVICE(S) IN CALIFORNIA		
 IMPORTANT NOTICE: If already providing voice services in California, DO NOT USE THIS FORM. The applicant is not qualified to use the 1013 registration process and must obtain an operating authority via CPCN application process pursuant to Pub. Util. Code §1001.		
Date: 10/01/26		

6. APPLICANT WILL PROVIDE THE FOLLOWING SERVICES IN CALIFORNIA

(check all that apply)

- ☒ Provide voice services (traditional wireline and/or Fixed Interconnected VoIP) directly to customers
- ☒ Other (Describe below other services applicant offers, whether or not they are within Commission's jurisdiction.)

Pronto Connects LLC also provides cloud-based communications services including SMS messaging, MMS messaging, application-to-person (A2P) messaging, communications platform as a service (CPaaS), omnichannel customer engagement solutions, enterprise URL management services, and related messaging compliance tools. These services are provided in conjunction with, or separately from, the company's voice and VoIP offerings

7. SWORN AFFIDAVIT

☒ TRUE ☐ NOT TRUE (See important notice below)

Neither Applicant, any of its affiliates, officers, directors, partners, agents, or owners (directly or indirectly) of more than 10% of Applicant, or anyone acting in a management capacity for Applicant: (a) held one of these positions with a company that filed for bankruptcy; (b) been personally found liable, or held one of these positions with a company that has been found liable, for fraud, dishonesty, failure to disclose, or misrepresentations to consumers or others; (c) been convicted of a felony; (d) been (to his/her knowledge) the subject of a criminal referral by judge or public agency; (e) had a telecommunications license or operating authority denied, suspended, revoked, or limited in any jurisdiction; (f) personally entered into a settlement, or held one of these positions with a company that has entered into settlement of criminal or civil claims involving violations of Sections 17000 et seq., 17200 et seq., or 17500 et seq. of the California Business & Professions Code, or of any other statute, regulation, or decisional law relating to fraud, dishonesty, failure to disclose, or misrepresentations to consumers or others; (g) been found to have violated any statute, law, or rule pertaining to public utilities or other regulated industries; and/or (h) entered into any settlement agreements or made any voluntary payments or agreed to any other type of monetary forfeitures in resolution of any action by any regulatory body, agency, or attorney general.



IMPORTANT NOTICE: If Applicant's response to this section is "Not True", DO NOT USE THIS FORM. The applicant is not qualified to use the 1013 registration process and must obtain an operating authority via CPCN application process pursuant to Pub. Util. Code §1001.

7.a. List of all Affiliated Entities (Attach as Appendix C)

8. APPLICANT HAS THE REQUIRED MANAGERIAL AND TECHNICAL EXPERTISE TO OPERATE AS A SERVICE PROVIDER OF THE TYPE INDICATED IN SECTION 4 OF THIS FORM.

☒ TRUE

Attach **Appendix D** with the following: 1) List of the names, titles, and street addresses of all officers, directors, partners, agents, or owners (directly or indirectly) of more than 10% of Applicant, or any person acting in such capacity whether or not formally appointed, and 2) all resumes for each personnel identified listing all employment for each officer, director, partner, agent, or owner (directly or indirectly) of more than 10% of Applicant, or any person acting in such capacity whether or not formally appointed.

8.a. APPLICANT ATTESTATION

☒ TRUE ☐ NOT TRUE (See important notice below)

To the best of Applicant's knowledge, neither Applicant, any affiliate, officer, director, partner, nor owner of more than 10% of Applicant, or any person acting in such capacity whether or not formally appointed, is being or has been investigated by the Federal Communications Commission or any law enforcement or regulatory agency for failure to comply with any law, rule or order.



IMPORTANT NOTICE: If Applicant's response to this section is "Not True", **DO NOT USE THIS FORM.** The applicant is not qualified to use the 1013 registration process and must obtain an operating authority via CPCN application process pursuant to Pub. Util. Code §1001.

9. FINANCIAL REQUIREMENT

☒ TRUE

Applicant has a minimum of (a) \$25,000 in the case of a switchless reseller / non-facilities-based, reasonably liquid and available to meet the firm's first year expenses, including an additional \$25,000 for deposits which may be required by local exchange carriers or interexchange carriers; OR (b) has profitable interstate operations to generate the required cash flow.

Attach **Appendix E** containing a financial instrument pursuant to Appendix F of D.24-11-003 that demonstrates the Applicant's financial ability as required above.

10. APPLICANT IS ELIGIBLE AND SEEKS AN EXEMPTION FROM TARIFFING REQUIREMENTS

☒ TRUE ☐ NOT TRUE (Attach **Appendix F** with Applicant's Draft Initial Tariff)

11. OTHER LICENSE(S) HELD WITH THE COMMISSION, EITHER CURRENT AND/OR PRIOR *(See important notice below)*

☒ NONE

☐ CURRENT AND/OR PRIOR, specify:



IMPORTANT NOTICE: If applicant has previously held a CPUC issued operating authority or registration that was revoked due to a violation of Commission Rules and Requirements, **DO NOT USE THIS FORM.** The applicant is not qualified to use the 1013 registration process and must obtain an operating authority via CPCN application process pursuant to Pub. Util. Code § 1001.

12. PERFORMANCE BOND REQUIREMENT

☒ TRUE

Applicant attests that, upon approval of its request, it will comply with the California Public Utilities Commission's performance bond requirements in accordance with Decision (D.) 10-09-017, D.11-09-026, D.13-05-035 and D.24-11-003.

I hereby declare under penalty of perjury under the laws of the State of California that the forgoing information, and all attachments, are true, correct, and complete to the best of my knowledge and belief after due inquiry, and that I am authorized to make this application on behalf of the Applicant named above.

Signed *Richard J Lang*

Name Rick Lang

Title President

Dated 7/13/26

Address 9233 Park Meadows Dr. Suite 210
Lone Tree, CO. 80124

Telephone 303-845-2880

Email Address rick.lang@prontoconnects.com

ATTACHMENT A

SWORN AFFIDAVIT

Name of Applicant/Company Pronto Connects LLC

My name is Rick Lang. I am President [Title] of Pronto Connects LLC (Applicant). My personal knowledge of the facts stated herein has been derived from my employment with Pronto Connects LLC (Applicant)

I affirm that Pronto Connects LLC [Name of Applicant]:

- Agrees to comply with all federal and state statutes, rules, and regulations, Commission requirements as a Telephone Corporation, and state contractual rules and regulations, if granted the request as stated in this application;
- Certifies that all responses to the attached 1013 Registration for CPCN are true and correct; and

I affirm and declare under penalty of perjury under the laws of the State of California, including Rule 1.1 of the California Public Utilities Commission's Rules of Practice and Procedure, that, to the best of my knowledge, all of the statements and representations made in this Application are true and correct.

Richard J Lang
Signature

Rick Lang, President
Name and Title

List of Appendixes

Appendix A - CA Qualifications

Appendix B- Service Area

Appendix C – Affiliated Entities

Appendix D – List of Officers & Resumes

Appendix E - – Financial Information

Appendix A
CA Qualifications

OFFICE OF THE SECRETARY OF STATE
OF THE STATE OF COLORADO

CERTIFICATE OF FACT OF GOOD STANDING

I, Jena Griswold, as the Secretary of State of the State of Colorado, hereby certify that, according to the records of this office,

Pronto Connects LLC

is a

Limited Liability Company

formed or registered on 01/22/2024 under the law of Colorado, has complied with all applicable requirements of this office, and is in good standing with this office. This entity has been assigned entity identification number 20241071296 .

This certificate reflects facts established or disclosed by documents delivered to this office on paper through 04/15/2026 that have been posted, and by documents delivered to this office electronically through 04/16/2026 @ 12:32:28 .

I have affixed hereto the Great Seal of the State of Colorado and duly generated, executed, and issued this official certificate at Denver, Colorado on 04/16/2026 @ 12:32:28 in accordance with applicable law. This certificate is assigned Confirmation Number 18450311 .



Jena Griswold

Secretary of State of the State of Colorado

*****End of Certificate*****

Notice: A certificate issued electronically from the Colorado Secretary of State's website is fully and immediately valid and effective. However, as an option, the issuance and validity of a certificate obtained electronically may be established by visiting the Validate a Certificate page of the Secretary of State's website, <https://www.coloradosos.gov/biz/CertificateSearchCriteria.do> entering the certificate's confirmation number displayed on the certificate, and following the instructions displayed. Confirming the issuance of a certificate is merely optional and is not necessary to the valid and effective issuance of a certificate. For more information, visit our website, <https://www.coloradosos.gov> click "Businesses, trademarks, trade names" and select "Frequently Asked Questions."



Secretary of State

Certificate of Qualification / Registration

I, SHIRLEY N. WEBER, PH.D., California Secretary of State, hereby certify:

Entity Name: Pronto Connects LLC
Entity No.: B20260182071
Registration Date: 04/16/2026
Filing Type: Limited Liability Company - Out of State
Formed In: COLORADO

The above referenced entity complied with the requirements of California law in effect on the Registration Date for the purpose of qualifying to transact intrastate business in the State of California, and that as of the Registration Date, said entity became and now is duly registered, qualified and authorized to transact intrastate business in the State of California, subject however, to any licensing requirements otherwise imposed by the laws of this State and that the entity shall transact all intrastate business within California under the Entity Name as set forth above.

No information is available from this office regarding the financial condition, status of licenses, if any, business activities or practices of the entity.



IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of April 22, 2026.

SHIRLEY N. WEBER, PH.D.
Secretary of State

Certificate No.: 449388648

To verify the issuance of this Certificate, use the Certificate No. above with the Secretary of State Certification Verification Search available at bizfileOnline.sos.ca.gov.

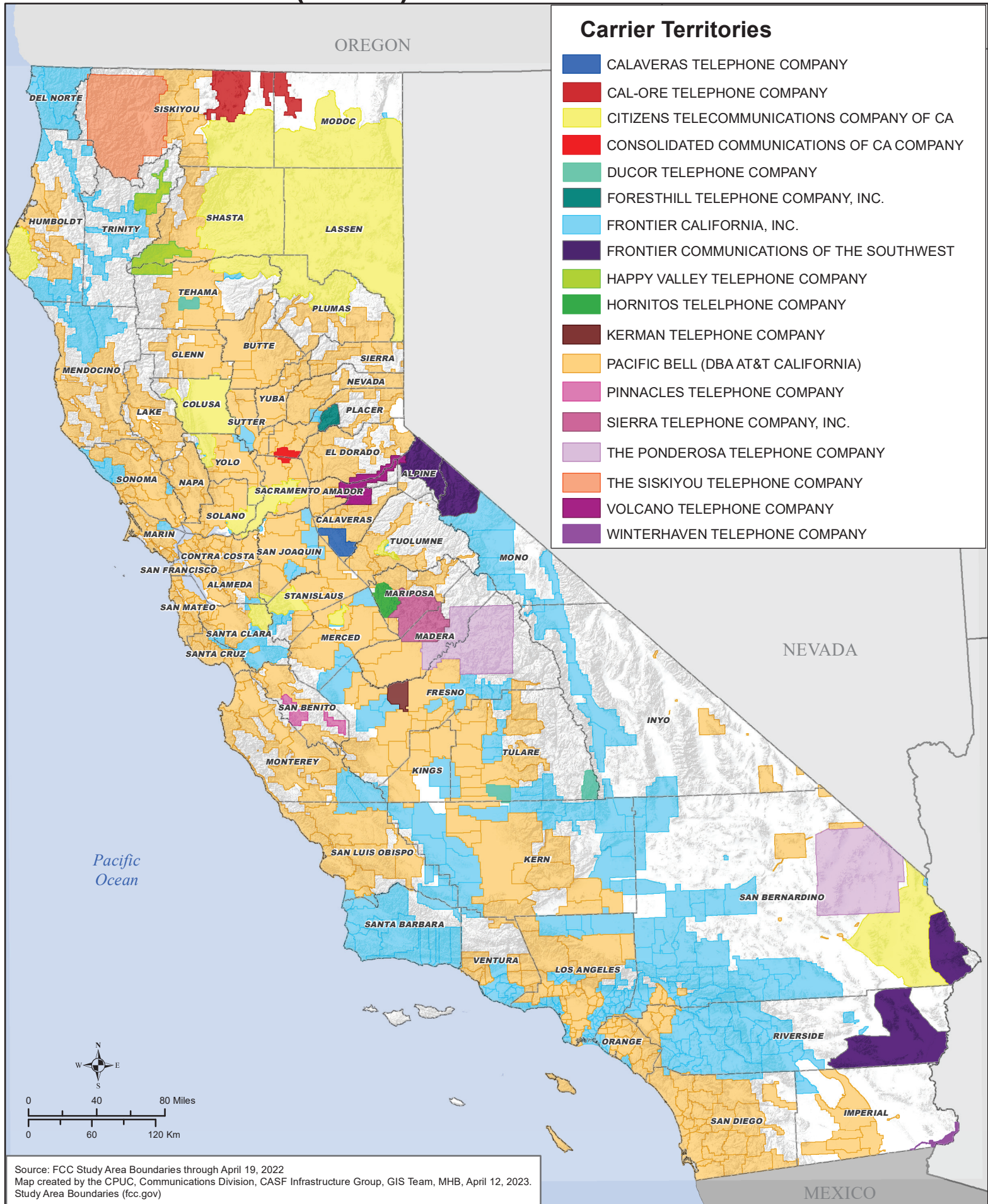
Appendix B

Service Area

Pronto Connects LLC will provide VoIP services as a non-facilities-based provider statewide.



Incumbent Local Exchange Carriers (ILECs) in California 2023



Appendix C

Affiliated Entities

Pronto Connects LLC does not have any affiliated entities.

Appendix D
List of Officers &
Resumes

Company Officers:

Rick Lang, President (Email - rick.lang@prontoconnects.com)

Address: 9233 Park Meadows Dr. ,Suite 210, Lone Tree, CO,80124

Phone: 303-845-2880

Contact

www.linkedin.com/in/rick-lang-303d
(LinkedIn)

Top Skills

Enterprise Consulting
IT Service Management
Software Sales

Rick Lang

President Pronto Connects | 20+ Years in Contact Center
Technology | Hot Rod Enthusiast
Denver Metropolitan Area

Summary

A passionate, versatile leader with extensive experience in Contact Center Technology, Enterprise Sales, and Management. As an experienced executive, my strengths are developing new markets, strategic partnerships, and finding creative ways to generate sales. I have a demonstrated history of being an exceptional cross team collaborator, managing both internal and external resources effectively. A strong track record of consistently delivering results while exceeding expectations of customers and peers. As a sales enabler, my customer-first mindset has been the foundation for implementing business development and account management strategies which have achieved significant sales growth in competitive markets.

Experience

Pronto Connects

President

December 2022 - Present (3 years 5 months)

Denver, CO

Pronto Connects integrates communication tools like Voice, Messaging, SMS, and Video into a seamless, easy-to-use platform. Empower your teams to communicate effortlessly from anywhere, across any device, in a globalized work environment.

SingleSource™ Customer Engagement Services

Chief Executive Officer

April 2007 - April 2021 (14 years 1 month)

Centennial, CO

SingleSource provides best-of-breed unified communications and managed services to enterprise and contact center clients across the globe. An international company, SingleSource has their worldwide headquarters in Toronto, Canada and US headquarters in Denver, CO.

As President and CEO my responsibilities included:

- Managing operations and multiple sales channels
- Developing a dedicated team of sales professionals
- Leading sales by example and work ethic
- Creating strategic partnerships to generating new top line revenues
- Regularly interacting face-to-face with enterprise customers to grow business and building strong relationships with Directors and C-Levels.

During my tenure, Single Source received the following awards:

- Club TPC Member- 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020
- Top Sales Award- 2009, 2010, 2011, 2013, 2014, 2015.
- President's Club – 2015, 2016, 2017, 2018

Touchstar Software Corporation

Director

January 2006 - April 2007 (1 year 4 months)

Denver, CO.

TouchStar, a world class call center solution provider that offers on-site call center software, hosted call center systems, predictive dialers, automated voice messaging, and an IP PBX phone system.

As the Director for Touchstar Connect, our team exceeded our revenue goals by 300% in 2006 delivering 5M in new logos during the first year of the IP PBX division.

My responsibilities included:

- Managing 5 Direct Contact Center Enterprise Sales Representatives
- Creating the go to market strategy and marketing materials
- Developing the sales process and processes within Salesforce
- Overseeing Vendor relationships

XO Communications

Major Account Sales Manager

January 2004 - January 2006 (2 years 1 month)

Denver, Colorado, United States

XO Communications provided managed and converged Internet Protocol (IP) network services for small and medium-sized enterprises.

My responsibilities included:

- Managed 10-12 Direct Enterprises Sales Representative

- Acquired new enterprise business accounts
- Maintained existing accounts representing
- Expert product knowledge in end-to-end communication solutions including enhanced products, IP based voice solutions, dedicated internet access, and WAN applications.

Received 2005 Top Manager Award & Top Performer achieving 1684% to plan.

Allegiance Telecom, Inc.

Sales Manager

September 2002 - January 2004 (1 year 5 months)

Denver, Colorado, United States

Allegiance Telecom, a premier provider of telecommunications services to business, government and other institutional users in major metropolitan areas across the United States. As a CLEC, Allegiance offered an integrated set of telecommunications products and services including local exchange, local access, enhanced voice, data and a full suite of Internet Services.

Appendix E
Financial Information
CONFIDENTIAL