



COM/CHG/smt 8/12/2026

FILED

08/12/26

12:02 PM

A2603001

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of PetDesk, LLC for a certificate of public convenience and necessity to provide Non-facilities Based Fixed Interconnect VoIP services.

Application 26-03-001

**ASSIGNED COMMISSIONER'S SCOPING
MEMO AND RULING**

This Scoping Memo and Ruling (Scoping Memo) sets forth the issues, need for hearing, schedule, category, and other matters necessary to scope this proceeding pursuant to Public Utilities (Pub. Util.) Code Section 1001 and Article 7 of the California Pub. Util. Commission's (Commission) Rules of Practice and Procedure (Rules).

1. Procedural Background

Application (A.) 26-03-001, with its accompanying Appendices A, D, F, G, and K, was filed on March 4, 2026. Applicant PetDesk, LLC, a Delaware limited liability company located in Orlando, Florida (Applicant or PetDesk), seeks Commission authorization to operate as a non-facilities-based Fixed Interconnected Voice over Internet Protocol (VoIP) service provider throughout California.¹ Prior to filing the instant Application and obtaining Commission

¹ Application of PetDesk, LLC For A Certificate Of Public Convenience And Necessity Pursuant To Public Utilities Code Section 1001 and Appendix A (Organizing Documents/Qualification To Transact Business in California), Appendix D (Operating Date), Appendix F (Affiliated

Footnote continued on next page.

authority, PetDesk began offering Fixed Interconnected VoIP services directly to customers in California on March 1, 2024.²

No party filed a protest or response to the Application.

On April 30, 2026, *Administrative Law Judge's Ruling Setting Remote Prehearing Conference & Prehearing Conference Statement Deadline* was issued setting a prehearing conference (PHC) for June 29, 2026 and a PHC Statement deadline of June 16, 2026. Pursuant to a grant of extension of time to comply, Applicant PetDesk's PHC Statement was filed on June 26, 2026.³

A PHC was held on June 29, 2026 before Administrative Law Judge (ALJ) McGary, to address the issues of law and fact, determine the need for hearing, set the schedule for resolving the matter, and to address other matters as necessary.

No environmental and social justice issues have been raised at this time. After considering the Application and the proceeding record, I have determined the issues and initial schedule of the proceeding to be as set forth in this Scoping Memo.

2. Issues

The issues to be determined or otherwise considered are:

1. Whether PetDesk meets all Commission requirements, including but not limited to financial and technical requirements, for issuance of a Certificate of Public

Entities/Organizational Chart), *Appendix G* (Managerial and Technical Expertise), and *Appendix K* (Confidential Financial Requirement) (March 4, 2026).

² Application at 4 and Appendix D. See also Pub. Util. Code Sections 234, 239, and 1013. See also Commission Decision (D.) 24-11-003 (*Decision Establishing Regulatory Framework For Telephone Corporations Providing Interconnected Voice Over Internet Protocol Service*) (November 7, 2024). See also D.26-06-009 (*Decision Updating Regulatory Framework For Telephone Corporations Providing Interconnected Voice Over Internet Protocol Service And Closing Proceeding*) (June 11, 2026).

³ *Prehearing Conference Statement of PetDesk, LLC* (June 26, 2026).

Convenience and Necessity (CPCN)?

2. Whether Applicant's unlicensed operation as a telecommunications service provider in California, without a CPCN, violates Pub. Util. Code Sections 1001 and warrants assessment of a penalty to PetDesk and if so, in what amount?

3. Need for Evidentiary Hearing

Based on review of the record, A.26-03-001 is unopposed and there are no material disputed facts. Accordingly, no evidentiary hearing is needed. In the event that evidentiary hearing is required, the assigned ALJ may modify this instruction by subsequent ruling to facilitate efficient resolution of the proceeding.

4. Schedule

The proceeding will stand submitted upon review of responses to rulings requesting additional information and a determination that no further information or evidence is needed to inform and evaluate the issues in the proceeding.

The proposed decision is expected to be filed no later than 90 days from the date the proceeding is submitted, for public review and comment pursuant to Public Utilities (Pub. Util.) Code Section 311(d) except that, if it grants the uncontested requested relief, public review and comment shall be waived pursuant to Rule 14.6(c)(2). The assigned ALJ or Commissioner may revise the schedule as needed. Based on this schedule, the proceeding will be resolved within 18 months as required by Pub. Util. Code Section 1701.5.

5. Category of Proceeding and *Ex Parte* Restrictions

This ruling confirms the Commission's preliminary determination that this is a ratesetting proceeding.⁴ Accordingly, *ex parte* communications are restricted and must be reported pursuant to Article 8 of the Rules.

6. Public Outreach

Pursuant to Pub. Util. Code Section 1711(a), where feasible and appropriate, before determining the scope of the proceeding, the Commission sought the participation of those likely to be affected, including those likely to derive benefit from, and those potentially subject to, a decision in this proceeding. This matter was noticed on the Commission's daily calendar. Where feasible and appropriate, this matter was incorporated into engagements conducted by the Commission's External Affairs Division with local governments and other interested parties.

7. Response to Public Comments

Parties may, but are not required, to respond to written comments received from the public. Parties may do so by posting such response using the "Add Public Comment" button on the "Public Comment" tab of the online docket card for the proceeding.

8. Public Advisor

Any person interested in participating in this proceeding who is unfamiliar with the Commission's procedures or has questions about the electronic filing procedures is encouraged to obtain more information at <http://cpuc.ca.gov/pao> or contact the Commission's Public Advisor at 1-866-849-8390 or send an e mail to public.advisor@cpuc.ca.gov.

⁴ Resolution ALJ 176-3579 at 1.

9. Filing, Service, and Service List

The official Service List has been created and is on the Commission's website. Parties should confirm that their information on the Service List is correct and serve notice of any errors on the Commission's Process Office, the Service List, and the ALJ. Persons may become a party pursuant to Rule 1.4.⁵

When serving any document, each party must ensure that it is using the current official service list on the Commission's website.

This proceeding will follow the electronic service protocol set forth in Rule 1.10. All parties to this proceeding shall serve documents and pleadings using electronic mail, whenever possible, transmitted no later than 5:00 p.m., on the date scheduled for service to occur. Rule 1.10 requires service on the ALJ of both an electronic and a paper copy of filed or served documents.

When serving documents on Commissioners or their personal advisors, whether or not they are on the official service list, parties must only provide electronic service. Parties must not send hard copies of documents to Commissioners or their personal advisors unless specifically instructed to do so.

Persons who are not parties but wish to receive electronic service of documents filed in the proceeding may contact the Process Office at process_office@cpuc.ca.gov to request addition to the "Information Only" category of the official service list pursuant to Rule 1.9(f). The Commission encourages those who seek information-only status on the service list to consider the Commission's subscription service as an alternative. The subscription service sends individual notifications to each subscriber of formal e-filings tendered and

⁵ The form to request additions and changes to the Service list may be found at <https://www.cpsc.ca.gov/-/media/cpsc-website/divisions/administrative-law-judge-division/documents/additiontoservicelisttranscriptordercompliant.pdf>

accepted by the Commission. Notices sent through subscription service are less likely to be flagged by spam or other filters. Notifications can be for a specific proceeding, a range of documents and daily or weekly digests.

10. Receiving Electronic Service from the Commission

Parties and other persons on the Service List are advised that it is the responsibility of each person or entity on the Service List for Commission proceedings to ensure their ability to receive e-mails from the Commission. Please add “@cpuc.ca.gov” to your e-mail safe Service List and update your e-mail screening practices, settings, and filters to ensure receipt of e-mails from the Commission.

11. Assignment of the Proceeding

Christine Harada is the assigned Commissioner and Andrea D. McGary is the assigned Administrative Law Judge for the proceeding.

IT IS RULED that:

1. The category of the proceeding is ratesetting.
2. The scope of the proceeding is described above and is adopted.
3. The schedule of this proceeding is set forth above and is adopted.
4. Evidentiary hearing is not needed.

This order is effective today.

Dated August 12, 2026, at San Francisco, California.

/s/ CHRISTINE HARADA

Christine Harada
Assigned Commissioner