

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Leeanne Marquez

Complainant,

vs.

Southern California Edison Company (U338E)

Defendant.

Case (C.) _____

Complaint

COMPLAINANT	DEFENDANT (Include Utility "U-Number," if known)
Leeanne Marquez 72 Las Flores, Aliso Viejo, CA 92656 Daytime Phone Number: 314-568-3633 leeannemarquez@gmail.com	Southern California Edison Company (U338E) Attn: Anna Valdborg, Director & Managing Attorney, 2244 Walnut Grove Avenue, Rosemead, CA 91770. Daytime Phone Number: 626-302-6008 Anna.Valdborg@sce.com, case.admin@sce.com, AdviceTariffManager@sce.com

(Internal Use Only)

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

COMPLAINT

Additional complainant(s) (Provide name, address, phone number and email address for each complainant)

Name of Complainant	Leeanne Marquez
Address	72 Las Flores, Aliso Viejo, CA 92656
Daytime Phone Number	314-568-3633
Email Address	leeannemarquez@gmail.com

☒ One/sole complainant is representative listed in Box C-1

☐ Additional complainants listed in attachment

Additional Defendant(s) (Provide name, address, phone number and email address for each defendant)

Name of Defendant	Southern California Edison Company (U338E). Attn. Anna Valdborg, Director & Managing Attorney
Address	2244 Walnut Grove Avenue, Rosemead, CA 91770
Daytime Phone Number	626-302-6008
Email Address	Anna.Valdborg@sce.com, case.admin@sce.com, AdviceTariffManager@sce.com

Name of Defendant	
Address	
Daytime Phone Number	
Email Address	

Name of Defendant	
Address	
Daytime Phone Number	
Email Address	

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

☒ YES ☐ NO

Do you have money on deposit with the Commission?

☐ YES ☒ NO

Amount \$ _____

Has staff responded to your complaint?

☒ YES ☐ NO

Is your service now disconnected?

☐ YES ☒ NO

Did you appeal to the Consumer Affairs Manager?

☒ YES ☐ NO

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

Southern California Edison transferred a closed historical balance of \$1,724.12 from accounts under my deceased husband's name onto a new account established solely in my name. This debt transfer was executed without probate administration or adequate transparency. The utility refuses to provide a cross-account line-by-line historical billing ledger to mathematically audit or justify this balance. Furthermore, while asserting I am liable for household debt due to 'mutual benefit,' the utility refused to allow me to continuously inherit the corresponding Arrearage Management Plan (AMP) debt-forgiveness protections my husband was actively enrolled in

Scoping Memo Information (Rule 4.2[a])

(1) The proposed category for the Complaint is (check one):

- ☒ adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)
☐ ratesetting (check this box if your complaint challenges the reasonableness of rates pursuant to Rule 4.1(b))

(2) Are hearings needed (are there facts in dispute)? ☒ YES ☐ NO

(3) ☐ Regular Complaint ☒ Expedited Complaint (Rule 4.6)

(4) The issues to be considered are

(Example: The utility should refund the overbilled amount of \$78.00):

Whether SCE can enforce collection on an unverified transferred balance without providing a historical billing ledger, and whether a surviving spouse can be excluded from matching household AMP protections.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.

Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09): 08/28/2026

Hearing (Example: 7/1/09): 09/28/2026

Explain here if you propose a schedule different from the above guidelines.

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

2. Removal of the \$1,724.12 balance if the utility fails to mathematically substantiate the calculation.
3. Alternatively, if any portion is deemed valid, an administrative order directing SCE to apply those charges retroactively to a new income-qualified Arrearage Management Plan (AMP) under my name.

OPTIONAL (OPT OUT OF ELECTRONIC SERVICE): I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by mail (paper only). My/our mailing address(es) is/are:

Dated Aliso Viejo, California, this 19 day of July, 2026
(City) (date) (month) (year)


Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

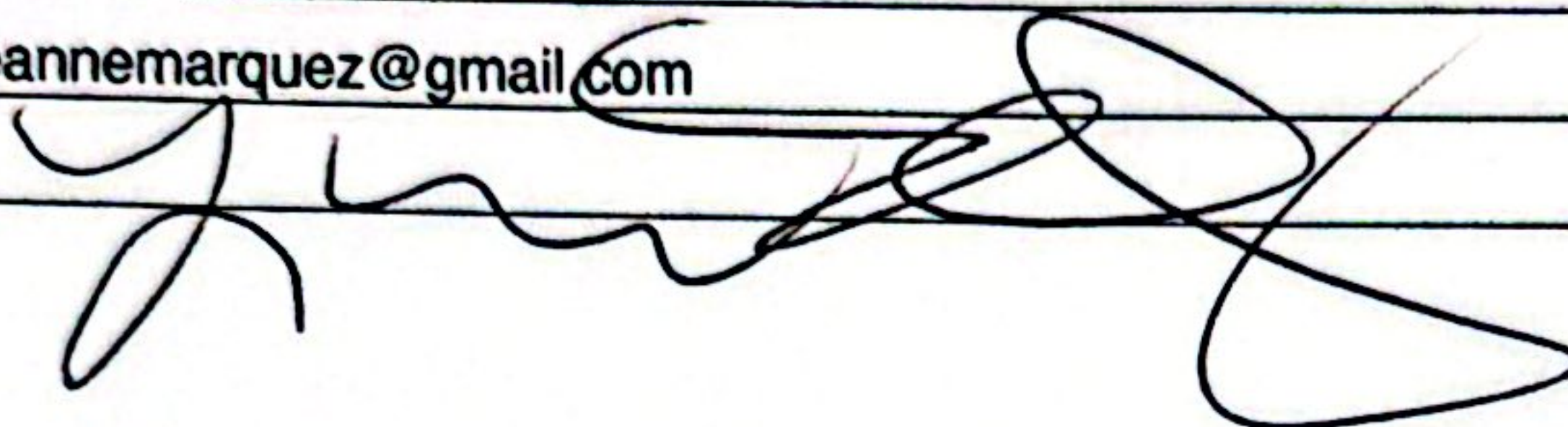
Name of Representative: Self-Represented: LEEANNE MARQUEZ

Address: 72 Las Flores, Aliso Viejo, Ca. 92656

Telephone Number: 314-568-3633

E-mail: Dr.leeannemarquez@gmail.com

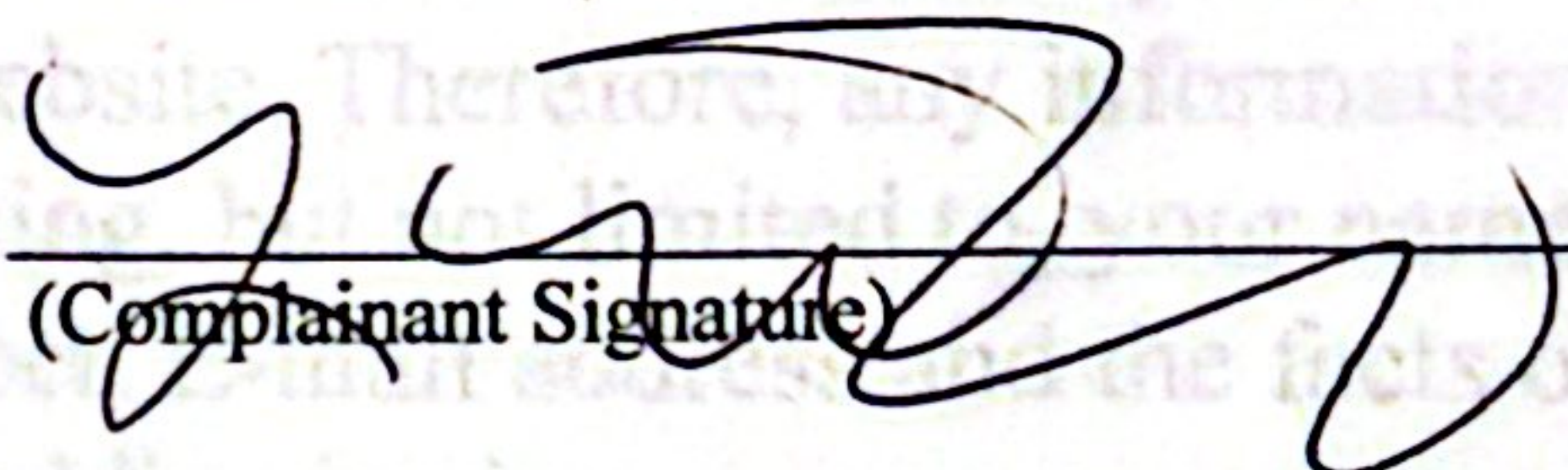
Signature: _____

A handwritten signature in black ink, appearing to read 'LEEANNE MARQUEZ', is written over the signature line. The signature is stylized with a large loop at the end.

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on _____, at Aliso Viejo, California
(date) (City)

(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on _____, at _____, California
(date) (City)

Signature of Officer Title

NUMBER OF COPIES NEEDED FOR FILING:
If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one (1) defendant, then you must submit a total of eight (8) copies.

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

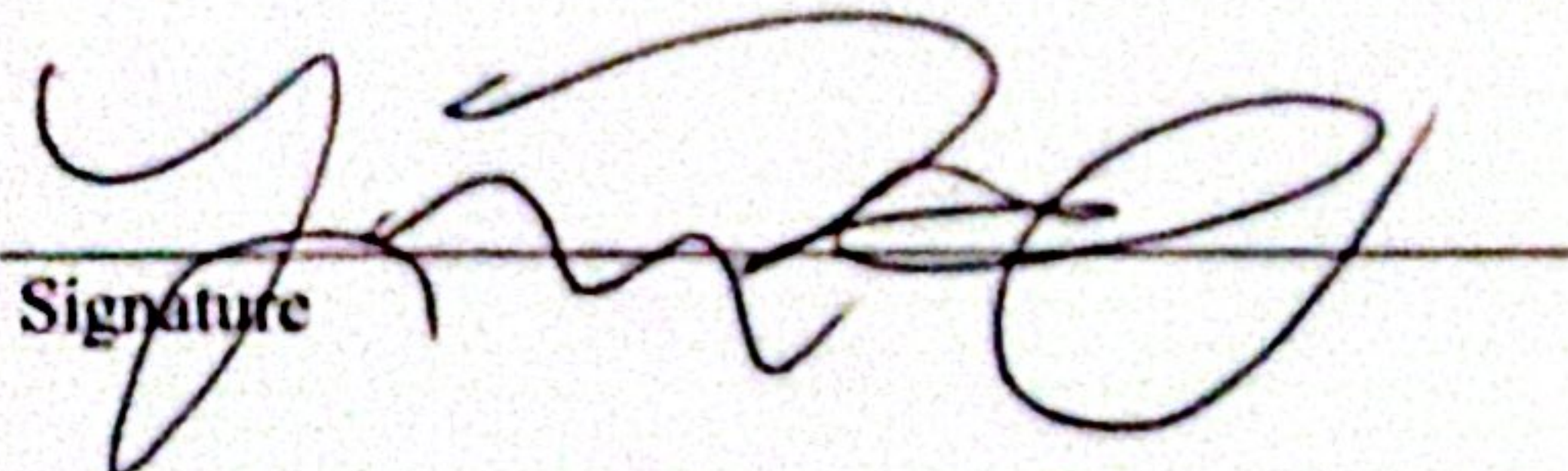
Mail paper copies to: California Public Utilities Commission
Attn: Docket Office
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACY NOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission ("CPUC") intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available online for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.


Signature
Lianne Marquez
Print your name

7/19/2026
Date