



ALJ/TJG/kmh 09/02/2026

**FILED**

09/02/26

03:05 PM

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

R2602017

Order Instituting Rulemaking  
Proceeding to Consider Service  
Quality Rules for Wireless Carriers.

Rulemaking 26-02-017

**ADMINISTRATIVE LAW JUDGE'S RULING ISSUING PROTECTIVE ORDER**

In response to the Motion for Protective Order filed on August 27, 2026, by The Utility Reform Network (TURN) and the Center for Accessible Technology (CforAT), this Ruling adopts the Protective Order contained in Attachment A.

Parties should note that the adopted Protective Order is not an exact copy of the draft Protective Order proposed by TURN and CforAT, to ensure that it is consistent with applicable law and guidance from the California Bar Association (Attachment C), and because a few non-substantive changes were made.

The adopted Protective Order shall govern access to confidential information in this proceeding.

Persons seeking access to confidential information shall sign and date an Acknowledgment in Attachment B, agreeing to be bound by the terms and conditions of the Protective Order and to file and serve the signed Acknowledgment in this proceeding prior to gaining access to confidential information.

**IT IS RULED** that:

1. The Protective Order in Attachment A is adopted. The information subject to this Protective Order shall be made available to all parties that sign the acknowledgement in Attachment B and then served their signed copy of Attachment B on the Service List of this proceeding.

2. The Protective Order adopted by this Ruling applies solely for purposes of this proceeding and any information obtained pursuant to the Protective Order are to be utilized solely in this proceeding. This Ruling and the Protective Order are issued without prejudice to the Commission's right to revisit the confidentiality of the records at issue in the future.

Dated September 2, 2026, at San Francisco, California.

/s/ THOMAS J. GLEGOLA

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Thomas J. Glegola  
Administrative Law Judge