COM/MBK/jds 09/03/2026

FILED
09/03/26
02:08 PM
A2603026

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of the North American Numbering Plan Administrator, on behalf of the California Telecommunications Industry, for Relief of the 657/714 Numbering Plan Area.	Application 26-03-026

ASSIGNED COMMISSIONER'S SCOPING MEMO AND RULING

This scoping memo and ruling set forth the issues, need for hearing, schedule, category, and other matters necessary to scope this proceeding pursuant to Public Utilities Code Section 1701.1 and Article 7 of the Commission's Rules of Practice and Procedure (Rules).

1. Procedural Background

On March 23, 2026, the North American Numbering Plan Administrator (NANPA), on behalf of the California Telecommunications Industry, filed Application (A.) 26-03-026 (Application), requesting relief of the 657/714 Numbering Plan Area (NPA or Area Code).

A prehearing conference (PHC) was held on July 9, 2026, to address the issues of law and fact, determine the need for hearing, set the schedule for resolving the matter, and address other matters as necessary. After considering the Application and discussion at the PHC, I have determined the issues and initial schedule of the proceeding to be set forth in this scoping memo. I have also determined that no environmental and social justice issues have been raised at this time.

2. Issues

The issues to be determined or otherwise considered are:

1. Whether the Commission should approve the Industry's consensus decision to implement an all-services distributed overlay plan as the recommended Relief Alternative for the relief of the 657/714 Numbering Plan Area;
2. Whether the Commission should approve an 18-month schedule for implementing the area code overlay, or whether a longer schedule is required;
3. Whether the Commission should approve the Industry's recommended Customer Education and Network Preparation Period?
4. Whether the Commission should waive the Industry's need to complete the following activities that were completed as part of the requirements in A.24-05-011[1]:

EVENT	RESPONSIBILITY	DATE COMPLETED
Meeting with Commission staff to discuss next steps in the process	NANPA, Commission staff	4/10/2024
Commission approved customer notice emailed to all service providers	Commission Staff	4/19/2024
Letter sent to Commission executive director notifying them of the need to implement	NANPA	4/19/2024

[1] On May 15, 2024, NANPA filed A.24-05-011seeking relief for the 657/714 Numbering Plan Area (NPA) due to a projected exhaust date for this NPA in the first quarter of 2027. On June 27, 2025, NANPA revised the projected exhaust date to the fourth quarter of 2027. On December 18, 2025, the Commission issued D.25-12-030, which dismissed A.24-05-011 without prejudice because the issue of exhaustion was not yet ripe. NANPA now seeks relief for the 657/714 NPA in A.26-03-026, the instant application, stating that the projected exhaust date for this NPA is in the second quarter of 2028.

a new area code pursuant to Public Utilities Code §7931(d) and the need for all service providers to notify all affected customers §7931(e)(1)		
NNS sent with a letter NANPA sent to the Commission executive director and that the Commission approved customer notices are to be distributed to all affected customers pursuant to Public Utilities Code §7931(e)(1)	NANPA	4/19/2024
NNS [NANP Notification System] sent with the Commission approved customer notice to be distributed to all affected customers pursuant to Public Utilities Code §7931(e)(1)	NANPA	4/19/2024
Sent draft script and slides for webcast	NANPA	4/26/2024
Finalized script and slides	NANPA and Commission Staff	5/6/2024
Record webcast pursuant to Public Utilities Code §7931(d)	NANPA and Commission Staff	5/6/2024
Notification to the Board of Supervisors of the three counties that would be affected by the new area code informing them that the new NPA	Commission Staff	6/19/2024

will need to be implemented, the webcast which will be posted to the Commission website and requesting all constituents be notified pursuant to Public Utilities Code §7931(e)(2)		
Commission posts webcast to the website	Commission Staff	7/19/2024

3. Need for Evidentiary Hearing

There are no issues of material disputed fact. Accordingly, no evidentiary hearing is needed.

4. Schedule

This matter is submitted. The proposed decision is expected to be filed no later than 90 days from today for public review and comment pursuant to Public Utilities Code Section 311(d) except that, if it grants the uncontested requested relief, public review and comment shall be waived pursuant to Rule 14.6(c)(2).

5. Alternative Dispute Resolution (ADR) Program and Settlements

The Commission's Alternative Dispute Resolution (ADR) program offers mediation, early neutral evaluation, and facilitation services, and uses ALJs who have been trained as neutrals. At the parties' request, the assigned ALJ can refer this proceeding to the Commission's ADR Coordinator. Additional ADR information is available on the Commission's website.[2]

Any settlement between parties, whether regarding all or some of the issues, shall comply with Article 12 of the Rules and shall be served in writing.

[2] https://www.cpuc.ca.gov/PUC/adr/

Such settlements shall include a complete explanation of the settlement and a complete explanation of why it is reasonable in light of the whole record, consistent with the law and in the public interest. The proposing parties bear the burden of proof as to whether the settlement should be adopted by the Commission.

6. Category of Proceeding and Ex Parte Restrictions

This ruling confirms the Commission's preliminary determination[3] that this is a ratesetting proceeding. Accordingly, ex parte communications are restricted and must be reported pursuant to Article 8 of the Rules.

7. Public Outreach

Pursuant to Public Utilities Code Section 1711(a), where feasible and appropriate, before determining the scope of the proceeding, the Commission sought the participation of those likely to be affected, including those likely to derive benefit from, and those potentially subject to, a decision in this proceeding. This matter was noticed on the Commission's daily calendar. Where feasible and appropriate, this matter was incorporated into engagements conducted by the Commission's External Affairs Division with local governments and other interested parties.

8. Intervenor Compensation

Pursuant to Public Utilities Code Section 1804(a)(1), a customer who intends to seek an award of compensation must file and serve a notice of intent to claim compensation by August 10, 2026, 30 days after the prehearing conference.

[3] Resolution ALJ-3580 at p. 1.

9. Response to Public Comments

Parties may, but are not required to, respond to written comments received from the public. Parties may do so by posting such response using the "Add Public Comment" button on the "Public Comment" tab of the online docket card for the proceeding.

10. Public Advisor

Any person interested in participating in this proceeding who is unfamiliar with the Commission's procedures or has questions about the electronic filing procedures is encouraged to obtain more information at http://cpuc.ca.gov/pao or contact the Commission's Public Advisor at 866-849-8390 or send an e-mail to public.advisor@cpuc.ca.gov.

11. Filing, Service, and Service List

The official service list has been created and is on the Commission's website. Parties should confirm that their information on the service list is correct and serve notice of any errors on the Commission's Process office, the service list, and the ALJ. Persons may become a party pursuant to Rule 1.4.[4]

When serving any document, each party must ensure that it is using the current official service list on the Commission's website.

This proceeding will follow the electronic service protocol set forth in Rule 1.10. All parties to this proceeding shall serve documents and pleadings using electronic mail, whenever possible, transmitted no later than 5:00 p.m., on the date scheduled for service to occur. Rule 1.10 requires service on the ALJ of both an electronic and a paper copy of filed or served documents.

[4] The form to request additions and changes to the Service list may be found at https://www.cpuc.ca.gov/-/media/cpuc-website/divisions/administrative-law-judge-division/documents/additiontoservicelisttranscriptordercompliant.pdf

When serving documents on Commissioners or their personal advisors, whether or not they are on the official service list, parties must only provide electronic service. Parties must not send hard copies of documents to Commissioners or their personal advisors unless specifically instructed to do so.

Persons who are not parties but wish to receive electronic service of documents filed in the proceeding may contact the Process Office at process_office@cpuc.ca.gov to request addition to the "Information Only" category of the official service list pursuant to Rule 1.9(f).

The Commission encourages those who seek information-only status on the service list to consider the Commission's subscription service as an alternative. The subscription service sends individual notifications to each subscriber of formal e-filings tendered and accepted by the Commission. Notices sent through subscription service are less likely to be flagged by spam or other filters. Notifications can be for a specific proceeding, a range of documents and daily or weekly digests.

12. Receiving Electronic Service from the Commission

Parties and other persons on the service list are advised that it is the responsibility of each person or entity on the service list for Commission proceedings to ensure their ability to receive emails from the Commission. Please add "@cpuc.ca.gov" to your email safe sender list and update your email screening practices, settings and filters to ensure receipt of emails from the Commission.

13. Assignment of Proceeding

Matthew Baker is the assigned commissioner, and Suman Mathews is the assigned ALJ for the proceeding.

IT IS RULED that:

1. The scope of this proceeding is described above and is adopted.
2. The schedule of this proceeding is set forth above and is adopted.
3. Evidentiary hearing is not needed.

Dated September 3, 2026, at San Francisco, California.

/s/ MATTHEW BAKER
Matthew Baker
Assigned Commissioner