



ALJ/VUK/cmf 9/16/2026

FILED

09/16/26

09:35 AM

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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Luis Enrique Landa Rodriguez,

Complainant,

vs.

Pacific Bell d/b/a AT&T California
(U1001C) and AT&T Mobility Wireless
Operation Holdings d/b/a AT&T Mobility
(U3021C).

Defendant.

(ECP)
Case 25-11-008

**ADMINISTRATIVE LAW JUDGE'S RULING ORDERING DEFENDANT
TO SHOW CAUSE WHY IT SHOULD NOT BE SANCTIONED FOR FAILURE
TO COMPLY WITH DECISION 26-07-009**

This ruling directs AT&T Mobility Wireless Operation Holdings d/b/a AT&T Mobility (AT&T or Defendant) to show cause why it should not be fined, penalized, or have other sanctions imposed for failing to comply with Decision (D.) 26-07-009.

Defendant is ordered to address the following authorities: California Public Utilities Code Sections 701, 702, 2107, 2108 and 2113.

1. Background

D.26-07-009 partially grants the complaint of Luis Enrique Landa Rodriguez (Complainant) and directs Defendant to reduce the amount of Complainant's outstanding charges by \$720.60.

On August 28, 2026, Complainant tendered and served a motion for enforcement of compliance with D.26-07-009 and for an order to show cause why

Defendant should not be sanctioned. A copy of Complainant's motion is included with this ruling as Attachment 1. Because D.26-07-009 closed the proceeding, Complainant's August 28, 2026 motion was not accepted for filing. This ruling reopens Case 25-11-008 for the purpose of ordering Defendant to show cause why it should not be sanctioned for failure to comply with D.26-07-009.

2. Discussion

Public Utilities (Pub. Util.) Code Section (§) 702 requires public utilities to obey and comply with the Commission's orders, decisions, directions, or rules "relating to or affecting its business as a public utility," and requires public utilities to take all reasonable steps to "to secure compliance therewith by all of its officers, agents, and employees."

Pub. Util. Code §2107 provides for a penalty of not less than five hundred dollars and not more than one hundred thousand dollars for a utility's failure or neglect to comply with "any part or provision of any order, decision, decree, rule, direction, demand, or requirement of the [C]ommission."

Pub. Util. Code §2108 provides that every violation of any order, decision, decree, rule, direction, demand or requirement of the Commission "is a separate and distinct offense, and in case of a continuing violation each day's continuance thereof shall be a separate and distinct offense."

Pub. Util. Code §2113 states that a utility, corporation, or person which fails to comply with any part of any order, decision, rule, regulation, direction, demand, or requirement of the Commission or any Commissioner is "in contempt of the [C]ommission," and may be punished by the Commission "in the same manner and to the same extent as contempt is punished by courts of

record.” The Commission reserves the right to consider whether any of Defendant’s alleged conduct, if found to be true, merits a finding of contempt.

Moreover, in addition to imposing monetary fines, penalties, and holding a utility in contempt, the Commission can do all things necessary and convenient in the exercise of its power and jurisdiction. (Pub. Util. Code §701.)

In sum, the Commission may impose fines, penalties, hold Defendant in contempt, and/or impose any other punishments consistent with the foregoing Pub. Util. Code Sections 701, 702, 2107, 2108 and 2113 if found to be supported by the record.

3. Prehearing Conference for Order to Show Cause

Defendant and Complainant are directed to appear at a prehearing conference (PHC) to discuss the scope and schedule of this order to show cause portion of the proceeding. Defendant and Complainant shall meet and confer in advance of the PHC and be prepared to address the need for evidentiary hearing, amenability to alternative dispute resolution options, proceeding schedule, and any other necessary procedural matters at the prehearing conference.

IT IS RULED that:

1. Defendant and Complainant are directed to appear at PHC to be scheduled as described below, and there to address the scope and schedule for this order to show cause portion of the proceeding:

October 5, 2026

9:00 a.m.

Webex information:

- Webex link:

<https://cpuc.webex.com/cpuc/j.php?MTID=m2552796a568514f0ff813c144afbe30d>

- Webinar number (access code): 2483 302 9715
- Webinar password (if prompted): BKwgsMEJ657 (25947635 when dialing from a phone or video system)
- Join by phone: 1-855-282-6330 (United States Toll Free)
- 1-415-655-0002 (United States Toll)
- Access code: 2483 302 9715

2. Defendant and Complainant shall meet and confer in advance of the PHC and be prepared to address the need for evidentiary hearing, amenability to alternative dispute resolution options, proceeding schedule, and any other necessary procedural matters at the PHC.

Dated September 16, 2026, at San Francisco, California.

/s/ VALERIE U. KAO

Valerie U. Kao
Administrative Law Judge