

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



FILED

10/20/26

04:59 PM

Application 19-11-003
(Filed November 4, 2019) A1911003

Application of Pacific Gas and Electric Company
for Approval of its Energy Savings Assistance
and California Alternate Rates for Energy
Programs and Budgets for 2021-2026
Program Years. (U39M)

And Related Matters.

Application 19-11-004
Application 19-11-005
Application 19-11-006
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2026**

ISMAEL BAUTISTA, JR.

Attorney for:

SOUTHERN CALIFORNIA GAS COMPANY

350 South Grand Avenue, 25th Floor

Los Angeles CA 90071

Telephone: (213) 231-5978

Facsimile: (213) 629-9620

E-Mail: ibautista@socalgas.com

Date: October 20, 2026

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company
for Approval of its Energy Savings Assistance
and California Alternate Rates for Energy
Programs and Budgets for 2021-2026
Program Years. (U39M)

Application 19-11-003
(Filed November 4, 2019)

And Related Matters.

Application 19-11-004
Application 19-11-005
Application 19-11-006
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR SEPTEMBER 2026**

This is the ninth monthly report for program year (PY) 2026. The purpose of this report is to consolidate activity for the California Alternate Rates for Energy (CARE) Program and Energy Savings Assistance (ESA) Program and provide the California Public Utilities Commission's Energy Division with information to assist in analyzing the low-income programs.

This report presents year-to-date CARE and ESA Program results and expenditures through September 30, 2026, for Southern California Gas Company (SoCalGas).

Respectfully Submitted
on behalf of Southern California Gas Company,

By: /s/ Ismael Bautista, Jr.
ISMAEL BAUTISTA, JR.

Attorney for:
SOUTHERN CALIFORNIA GAS COMPANY
350 South Grand Avenue, 25th Floor
Los Angeles CA 90071
Telephone: (213) 231-5987
Facsimile: (213) 629-9620
E-Mail: ibautista@socalgas.com

Date: October 20, 2026

Southern California Gas Company

Energy Savings Assistance (ESA) Program

And

California Alternate Rates for Energy (CARE)

Program Monthly Report

LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT
TABLE OF CONTENTS

Title	Page
1. ESA PROGRAM EXECUTIVE SUMMARY.....	2
<i>1.1. ESA Program Overview.....</i>	<i>2</i>
<i>1.2. ESA Program Customer Outreach and Enrollment Update.....</i>	<i>10</i>
<i>1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD).....</i>	<i>36</i>
<i>1.4. Workforce Education and Training.....</i>	<i>38</i>
<i>1.5. Studies and Pilots.....</i>	<i>40</i>
<i>1.6. Miscellaneous.....</i>	<i>49</i>
2. CARE PROGRAM EXECUTIVE SUMMARY.....	49
<i>2.1. CARE Program Overview.....</i>	<i>49</i>
<i>2.2. Marketing & Outreach.....</i>	<i>53</i>
<i>2.3. CARE Recertification Complaints.....</i>	<i>57</i>
<i>2.4. CARE Studies and Pilots.....</i>	<i>57</i>
<i>2.5. Miscellaneous.....</i>	<i>58</i>
3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS.....	60
4. APPENDIX B – ESA PROGRAM AND CARE TABLES.....	63

ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

1. ESA PROGRAM EXECUTIVE SUMMARY

1.1. ESA Program Overview

1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.)21-06-015.

On June 3, 2021, D.21-06-015 was issued approving the applications of the four major investor-owned utilities (IOUs) and setting forth the parameters for the administration of the CARE, Family Electric Rate Assistance (FERA) and ESA programs for the 2021-2026 Program Cycle.¹ This report reflects the approved budget and homes treated updates per D.21-06-015.

Main ESA Program

Program Summary for 2026 Main ESA Program (SF, MH)			
	2026 Authorized / Planning Assumption	Actual to Date	%
Budget	\$95,466,784	\$65,606,019	69%
Homes Treated	69,837	33,016	42%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	1,435,220*	779,959	54%
GHG Emissions Reduced (Tons)**	7,345	4,127	56%

* Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit and Multi-Family Whole Building (MFWB), with the singular exception of the Staff Proposal Pilot. However, the actual-to-date therm count in this table includes ESA Main only.

** GHG Emissions Reduced calculated using EPA Greenhouse Gas Equivalencies Calculator.

ESA Program Administrative Expenses for 2026		
	September 2026	YTD
Administrative Expenses	\$1,085,953	\$8,831,503
Total Program Costs	\$11,426,892	\$65,606,019

¹ D.21-06-015, Ordering Paragraph (OP) 3 and Attachment 1.

Health, Comfort and Safety Measures

Health, Comfort and Safety (HCS) measures are an important part of the ESA Program. These measures provide fundamental quality-of-life benefits to low-income customers despite often rendering low, no, or negative energy savings. With the shift in the ESA Program focus to deeper energy savings, SoCalGas contractors found it increasingly prohibitive to install these essential measures. To incentivize contractors to install HCS measures at a higher rate, SoCalGas introduced a proposal at the May 30, 2024, ESA Working Group (WG) meeting to allow an exemption from reporting negative therm savings for certain HCS measures. To help contractors meet their energy savings goals while also encouraging them to install all feasible measures, SoCalGas implemented the following change to its monthly reporting beginning in July 2024:

ESA Program Table 2 has suspended future reporting on negative therm savings measures. No other changes will be made to reporting tables. ESA Program Tables 3 and 5 will continue to report therm savings from all measures.

SoCalGas will also continue to monitor installation of all HCS measures to evaluate the success of this initiative. Actual year-to-date installations and therm savings are shown in a separate section of ESA Program Table 2.

Multifamily Whole Building (MFWB)

Program Summary for 2026 ESA Program MFWB (MF In-unit, CAM) SoCalGas			
	2026 Authorized / Planning Assumptions	Actual to Date	%
Budget**	\$21,284,718	\$16,250,711	76%
MFWB Properties Treated*	126	55	44%
Homes Treated*	21,269	8,141	38%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	650,523	351,929	54%
GHG Emissions Reduced (Tons)	3,244	1,862	57%

* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

** Includes expenses recorded in SoCalGas SAP only.

On July 1, 2023, the ESA Program Southern MFWB program² opened for customer enrollment with San Diego Gas & Electric (SDG&E) as the Administrator and Resource Innovations (RI) as the Implementer.

In August, the Southern MFWB Program continued to build on prior month's progress by increasing production activity while further streamlining invoicing processes and program administration. Within SoCalGas's service territory, the program completed 14 Common Area Measures (CAM) projects and 809 in-unit treatments in September, bringing year-to-date totals to 55 CAM projects and 8,141 in-unit treatments completed for the year.

² ESA Program Southern MFWB Program includes SDG&E (lead), SCE and SoCalGas.

Pilot Plus/Deep

Program Summary for 2026 Pilot Plus/Deep			
	2026 Authorized / Planning Assumptions*	Actual to Date	%
Budget**	\$6,510,545	3,492,650	54%
Homes Treated	400	404	101%
kWh Saved	N/A	1,121,821	N/A
kW Demand Reduced	N/A	138	N/A
Therms Saved	N/A	46,866	N/A
GHG Emissions Reduced (Tons)	N/A	N/A	N/A

* Homes treated, energy savings and GHG emissions reduction targets were not included in D.21-06-015. Actual to Date values will be reported upon completion of home treatments.

** Includes expenses recorded in SoCalGas SAP only.

In D.21-06-015, the Commission approved a pilot-based redesign of the ESA Program based on Energy Division recommendations. The redesigned pilot, known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint effort between SCE and SoCalGas targeting high-usage CARE customers in shared service areas. Maroma Energy Services (Maroma) was selected as the implementer in late 2022 and E Source (formerly Illume) as the evaluator.

ESA WH was launched in May 2023, initiating enrollment and assessments. Although initial participation was limited, targeted enhancements to marketing materials and expanded email outreach contributed to consistent improvement through 2024. Installations increased by over 450% in 2025 compared to 2024 and growth continues in 2026. As of September 2026, the ESA WH pilot is already 185% above last year's home installations for the entire year.

As of September 30, 2026, 1,542 customers have enrolled in the ESA WH pilot

since its inception, and the average cost per treated home is \$14,239.33. The ESA WH team developed a forecast based on a comprehensive assessment of the current project pipeline, available field and office resource capacity, planned marketing initiatives, and overall pilot performance trends. The forecast incorporates installation work that has been completed or is currently underway but has not yet been invoiced, representing a substantial portion of the projected year end total. In addition, anticipated conversion rates from lead to enrollment and from enrollment to installation were applied to account for potential new work. Based on this analysis, the program projected to treat and complete 475 homes by the end of 2026. As of September 30, 2026, a total of 404 homes has been treated this year. The increase in ESA WH treatment projects has correspondingly increased program expenditure. SCE and SoCalGas continue to work closely with Maroma to actively manage the project pipeline reaming, monitor project progress, and support an orderly closeout of the pilot. SCE and SoCalGas will continue to actively manage resources across the ESA Program portfolio to support the completion of committed customer projects.

For a detailed breakdown of ESA Whole Home metrics, see the following tables:

- **ESA Table 2B – Installations & Expenses**
- **ESA Table 3D – Energy & Bill Savings (Pilot Plus)**
- **ESA Table 3E – Energy & Bill Savings (Pilot Deep)**
- **ESA Table 4D – Homes / Buildings Treated**
- **ESA Table 5D – Customer Summary**

Outreach

Program Year 2026 marks the final year of the ESA WH pilot. Accordingly, marketing and outreach activities have been strategically scaled back to align with subcontractor capacity and support completion of projects within the established timeframe. Marketing decisions were informed by lead-to-enrollment trends and overall enrollment rates. As of August 2026, no additional marketing campaigns are planned as the ESA WH pilot sunsets. Customer communication has transitioned to inform customers that the pilot is approaching its planned conclusion and no longer accepting new projects.

Sample Letter



Sample Postcards 1-3



Samples of Email Campaigns:



Enrollment

Based on the current project pipeline and observed lead-to-enrollment and enrollment-to-installation conversion trends, ESA WH previously projected treatment of 475 homes in 2026. Effective August 9, 2026, SCE, SoCalGas, and Maroma ceased accepting new pilot enrollments. The remaining customer-committed pipeline is being managed through an orderly closeout process. Projects are at varying stages of review, coordination, installation readiness, and completion. The program partners continue to monitor project status, resource availability, and customer communications to support completion of committed work and provide affected customers with timely information regarding next steps.

Evaluation of the ESA WH Pilot

E Source (formerly Illume) was contracted to conduct the evaluation and subcontracted with Verdant Associates LLC for the impact evaluation segment of the research effort. This research included both a process evaluation (in general, investigating the drivers of program performance impacts) and an impact evaluation (which measures program savings).

Process Evaluation:

- The primary process evaluation work in September is in preparation for the October ESA Program sub-working group meeting scheduled on October 14. At this meeting, SCE and SoCalGas will highlight current process and impact evaluation results as well as highlight key lessons learned that over the evaluation cycle. The goal of this presentation is to support planning for the next program cycle.

- SCE and SoCalGas will prepare this presentation with input from the implementer.
- The team agreed that a final round of post-installation surveys should be targeted for early September or October
- Finally, the final round of participant interviews is planned to be scheduled for early September or October.

Impact Evaluation:

- For September 2026, the key impact evaluation activity is obtaining records for customers who have changed account numbers but are still in homes subject to the impact evaluation. This will increase the sample size and strengthen impact evaluation estimates. SoCalGas will provide this data in early October.

Final Report Updated Timeline:

- Client review #1: 10/13 - 10/27
- Client review #2: 12/7 - 12/21
- Final Report in Q1 2027

1.1.2. Program Measure Changes

If applicable, discuss any measure changes that may have taken place in the ESA Main Program (SF, MH), MFWB and Pilot Plus/Deep during this reporting month.

There were no measure changes in September.

1.2. ESA Program Customer Outreach and Enrollment Update

1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.

As SoCalGas continues to focus on therm savings, ongoing outreach is intended

to increase customer recognition of the ESA Program, strengthen trust in the program, and encourage participation among eligible customers. Through consistent and relevant communications, SoCalGas aims to connect more customers with valuable energy-saving resources and benefits. Presently, SoCalGas is strategically directing efforts across its service territory, prioritizing households with sustained high natural gas usage throughout the year, especially those in Disadvantaged Communities (DACs), with income ranging from 200% - 250% of federal poverty levels. SoCalGas, using CARE as a proxy, targets ZIP codes likely to have both a high eligibility percentage and a low enrollment rate. SoCalGas remains committed to marketing and communication initiatives that enhance program awareness and break down barriers hindering customer participation. SoCalGas anticipates that customers currently enrolled in CARE may be inclined to explore and participate in the ESA Program.

1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.

Ethnic and Mass Media Campaign

The SoCalGas 2026 Customer Assistance Programs Radio Campaign launched on June 23, 2026, and will run continuously through December 31, 2026. The campaign is designed to reinforce awareness of and increase engagement with SoCalGas Customer Assistance Programs (CAP) among eligible customers, with a focused outreach strategy targeting the Hispanic/Latinx communities in Bakersfield and Fresno.

The radio campaign leverages culturally relevant messaging and strategic media placements to effectively reach key audiences and encourage participation in available assistance programs. Performance will be evaluated through key awareness metrics, including total reach and impressions generated across participating stations, as well as the number of radio spots aired per station, to promote optimal audience penetration and program visibility throughout the campaign period. The metrics will be shared at the end of the campaign.

E- Newsletter

SoCalGas did not participate in any E-Newsletter campaigns related to low-income programs during the month of September.

Energy Savings Assistance Program – Emails

SoCalGas sent 21,037 emails as part of the ESA Program marketing outreach in September. These emails provided a high-level overview of the program, highlighted a range of available measures for which customers may be eligible, and encouraged customers to explore further details on the program webpage or call the dedicated program hotline for additional information.

Energy Saving Assistance Program - Direct Mailings

In September, SoCalGas sent approximately 24,821 direct mail letters in English and Spanish. This letter provided a concise overview of the program, listed

potential qualifying home improvements, and encouraged customers to explore further details on the program webpage or contact the dedicated hotline.

Energy Savings Assistance Program – Text Messaging

In September, SoCalGas delivered approximately 22,990 text messages. These messages highlighted opportunities for customers to qualify for no-cost home improvements by professional contractors. Customers were encouraged to explore further details through the program’s dedicated vanity URL at socalgas.com/Improvements.

Energy Savings Assistance Program - Bill Inserts

In the month of September, SoCalGas did not send any bill inserts.

Energy Savings Assistance Program - Web Activities

In September, SoCalGas generated 662 leads for the ESA Program through various online channels and outreach efforts. These leads are currently being pursued by SoCalGas ESA Program contractors.

Energy Savings Assistance Program – Social Media Activity

SoCalGas’ social media strategy focused on promoting CAP collectively, with an emphasis on the ESA Program. The campaign launched on May 15th and continued throughout September as part of an ongoing social media outreach initiative, leveraging social media platforms to increase awareness, engagement,

and access to program information among eligible customers. SoCalGas remains committed to optimizing its social media outreach efforts to effectively inform and engage the communities it serves.

For the month of September, the ESA Program social media campaign delivered approximately 165,001 impressions. The campaign generated close to 3,400 clicks and achieved a click-thru rate (CTR) between 2.22% and 2.77%, reflecting strong audience engagement and indicating that the campaign content resonated well with target audiences. Impressions represent the number of times advertisements were displayed, demonstrating the campaign's broad reach across both market segments.

Community Outreach and Engagement – ESA Program and CARE

SoCalGas provides customer program information regarding its interactions with the community that facilitates participation in its low-income programs. SoCalGas Regional Public Affairs meets with various community groups – representing the general population and low-income customers on-going throughout the year.

CARE and ESA Program information is distributed at the events that SoCalGas or its representatives attend. A summary of outreach activity that occurred during the month of December can be found in Appendix A.

Community Based Organizations (CBOs) and Faith-Based Organizations (FBOs) also constitute a key component of the grassroots tactics. These organizations

serve as trusted sources of information on the CARE and ESA Program programs and provide the community with information on enrollment. A partial list of the organizations, their primary focus, and the counties and communities they serve follows.

LA County is a multilingual referral phone number for Los Angeles County. As a result of SoCalGas's close working relationship with 211, callers learn about the ESA Program and CARE when they are put on hold, and representatives are trained to follow up with callers on these programs, even if utility assistance was not the original purpose of the call. The organization provides monthly reporting on the categories of service calls and ZIP codes of the callers. In addition to operating a crisis-information helpline, 211 also attends community events, and through their relationship with SoCalGas, they discuss low-income programs as part of their outreach.

In October 2022, SoCalGas Customer Assistance Programs started a collaboration with Chinatown Service Center (CSC). CSC serves Los Angeles County, and has offices in Los Angeles, Alhambra, San Gabriel, and Monterey Park. Chinatown Service Center focuses on serving the Chinese immigrant community but also serves other community members that need assistance.

They provide various kinds of help such as medical, dental, optometry, behavioral health, social services, youth services, and financial help. Chinatown Service

Center is assisting the CAP outreach team by distributing CAP collateral to their clients and community members. The mission of Catholic Charities of Orange County is to provide service to people in need, to promote their voice in society, and to call on the Church and all people to do the same. Catholic Charities of Orange County works with charitable services such as CalFresh (Food Stamps) Outreach/Applications Program, Camp Re-Creation For Adults and Children with Special Needs, Cantlay Food Distribution Center, Catholic Campaign for Human Development, Catholic Charities Auxiliary, Catholic Charities of Orange County, Inc., Immigration and Citizenship Center, L'arche Wavecrest, Natural Family Planning, New Hope Crisis Counseling Hotline, Snap-Ed (Nutrition Education and Obesity-Prevention Program), Society of St. Vincent De Paul and The Orange Catholic Foundation. Catholic Charities of Orange County promotes SoCalGas's Customer Assistance Programs through all these avenues.

Another collaboration in Orange County has been developed with Families Forward. Families Forward is an organization helping families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward holds strong to its commitment to the values of dignity, empowerment, accountability, community spirit, and hope since 1984. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations.

A collaboration was established in 2020 with the Center Auxiliary for Recruitment, Education and Service which is the auxiliary for the Los Angeles County + USC Medical Center. This program is also known as Center Auxiliary for Recruitment, Education, and Services (CARES). Los Angeles County + USC Medical Center is one of the largest public hospitals in the country, ensuring that treatment is available to every member of the community. CARES is a California nonprofit corporation, providing financial support and volunteer services. Its primary mission is to benefit patients by adding comfort to their hospital stay and providing services which help the patients, and their families access quality healthcare. Through this collaboration, CARES provides SoCalGas CAP information in their senior food distributions, CARES Child and Family Program, Obstetrics department and information where stands are placed throughout the medical center. In addition, SoCalGas will be invited to speak to staff at the medical centers who provide information to patients about the program.

To assist with grassroots outreach, SoCalGas also works with counselors from Worksite Wellness, a CBO in Los Angeles County that provides outreach to low-income, working families. Counselors visit workplaces in south Los Angeles and neighboring communities to deliver wellness seminars and discuss no-cost/low-cost health care services. While informing workers of Medi-Cal eligibility, the counselors also inform the workers of the CARE program. Worksite Wellness staff offers virtual Health Education presentations in addition to distributing sanitation care packages, vouchers for food boxes, and supplies to low-income

families. These presentations have also been made available in person at local parks. Staff also provided enrollment assistance to families that qualify for Customer Assistance Programs based on Medi-Cal, MyHealthLA, or Covered California participation. Enrollments are still being conducted over the phone, while others are being done in-person as the Worksite Wellness office remains open at 100% capacity.

In Los Angeles County, Via Care Community Health Center's mission is to support and uphold the community's right to health by providing quality, equitable and comprehensive care. Via Care provides quality medical care to children and adults in East Los Angeles. Services include medical care, pediatrics, women's health, behavioral health, dental, and men's health. Via Care provides Customer Assistance Program information in their community events.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Human Services Association (HSA), a private nonprofit agency whose principal mission is to provide families with compassionate and comprehensive care to promote wellness and build strong communities. HSA was founded in Bell Gardens as an outreach effort of the Presbyterian Church USA. Today, HSA serves over 20,000 clients annually on a non-sectarian basis with a range of services that address the unique and shared needs of clients of all ages.

In February 2023, SoCal Gas began a collaboration with NewStart Housing

Corporation, an LA County-established Community Housing Development Organization (CHDO). NewStart Housing is driven by a long-term vision to provide quality affordable housing to low-income families and seniors who may otherwise not have many options for adequate shelter. NewStart Housing Corporation's work is unique in that the tenants who reside in their properties have access to numerous social service programs provided by partnered organizations. These programs include nutrition services, health resources, childcare, advocacy, and transportation services. They currently serve an average of 2,500 customers in Los Angeles and San Bernadino Counties, including the cities of South Gate, Huntington Park, Cudahy, Bell, Bell Gardens, Maywood, Walnut Park, Chino, and Fontana.

A collaboration with St. Barnabas Foundation (SBSS) in Los Angeles County was formed in 2018 to assist with the growing number of older adults in SoCalGas's service territory who lack basic developmental tools. The impacts of COVID-19 have affected most events with the organization. SBSS works with a vulnerable population and provides one-on-one case-management phone calls where they can introduce SoCalGas's Customer Assistance Programs to clients directly as well as provide translations and answer common questions about their gas bill.

In Santa Barbara County, SoCalGas continues to work with Unity Shoppe, a CBO that serves low-income families, children, seniors, and people with disabilities. The storefront facility in downtown Santa Barbara serves approximately 17,000

families per year. Each family meets with a counselor providing an opportunity for one-on-one discussion on SoCalGas's low-income programs. Unity Shoppe provides Customer Assistance Programs to their partner agencies that work in referrals of low-income clients or agencies representing schools, infant & children's programs, medical assistance programs, and veteran outreach services.

In Bakersfield, SoCalGas Customer Assistance Programs collaborate with Chavez Radio Group. Chavez Radio Group was founded by César Chávez in 1983 to entertain and create a sense of community for Latinos and working families. The ongoing mission of the network is to advance César's legacy by urging people to take action, motivating them to use available resources, and inspiring them to be active in their own communities. Through the Chavez Radio Group, Radio Campesina has more than a million listeners in English and Spanish in rural and urban areas. Radio Campesina shares customer assistance information through their radio stations, community events, and social media platforms. Chavez Radio Group shares Customer Assistance Programs information on their social media platforms.

Also in Ventura County, SoCalGas works with Food Share Ventura County, an organization that provides food for over 75,000 people monthly. Food Share is a member of Feeding America, the nation's largest hunger-relief network of food banks, and the California Association of Food Banks.

In Oxnard, SoCalGas has collaborated with El Concilio, a CBO that is a service center for the rural low-income, limited, or non-English speaking community. El Concilio transitions low-income families by providing services that integrate them into the community to assist them in becoming self-sufficient, engaged, and greater contributors to the community.

In San Luis Obispo County, a collaboration has been established with Center for Family Strengthening – Promotores Collaborative (CFS - Promotores Collaborative or Promotores). This organization aims to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County. The Promotores are provided with the tools needed to work as advocates, change agents, and partners with local agencies for positive change. Through this collaboration, 20 Promotores located in Paso Robles, San Miguel, Shandon, Atascadero, San Luis Obispo, Los Osos, Five Cities and Nipomo have been trained on the SoCalGas CARE program. The Promotores are actively participating in community events and use that platform to inform customers on SoCalGas Customer Assistance Programs.

A collaboration began with The Link Family Resource Center (The Link) in San Luis Obispo County. The Link provides support in accessing food, housing, clothing, health care, and parent education. The Link also assists with navigating the social services system for mental health services, disability benefits, drug and

alcohol recovery, adoption and guardianship support, and family reunification. The Link is disseminating CAP information to the community members in San Luis Obispo.

In our Southern Desert region, SoCalGas works with Food in Need of Distribution (FIND) Food Bank. FIND Food Bank is the Desert's regional food bank and is the only regional food bank serving eastern Riverside and southern San Bernardino counties. FIND distributes over 12 million pounds of food assistance annually to an average of 90,000 individuals each month across the service area. FIND operates 22 FIND Mobile Market Distributions and a network of over 66 community-based partners whose programs include food pantries, soup kitchens, after-school and summer care, senior centers, Faith-Based Organizations, and homeless shelters. Through its affiliations with Feeding America and the California Association of Food Banks, FIND represents the Desert Community at regional, state, and national levels to advocate for the most vulnerable populations suffering from food insecurity.

In the Eastern San Fernando Valley, SoCalGas has developed a collaborative effort with El Nido Family Source Centers. El Nido is regarded as a nonprofit leader in Los Angeles – an integral part of the fabric of the communities it serves – providing critical social services in the most disadvantaged and under-resourced neighborhoods of LA County. With more than 90 years of experience and with programs that serve ethnically diverse clients of all ages – from newborns to

toddlers to teens and into adulthood – El Nido transforms the lives of tens of thousands of vulnerable individuals across Los Angeles each year. The community they serve receives assistance from El Nido for the citywide Emergency Rental Assistance Subsidy Program and Temporary Rent Subsidy for tenants in the City of Los Angeles who are unable to pay rent due to circumstances related to the COVID-19 pandemic.

Since 1980, Inner City Law Center (ICLC), a non-profit law firm, has provided free legal services to the vulnerable residents of Los Angeles. ICLC promotes access to decent, safe, and fully habitable housing for the enormous number of homeless and working-poor families and individuals residing in Los Angeles' inner city neighborhoods. It is the only full-time provider of legal services headquartered on Skid Row, fighting for justice for low-income tenants, working poor families, immigrants, people who are living with HIV/AIDS or are disabled, and veterans. Through their collaboration with SoCalGas, information regarding SoCalGas's Customer Assistance Programs is distributed to tenants in the new Rent Escrow Account Program (REAP) units and habitability-potential buildings.

SoCalGas collaborates with ONEgeneration, a non-profit focused on providing intergenerational care and services. Operating throughout the western San Fernando Valley, ONEgeneration serves a variety of constituents and communities. These range from low-income, homebound, and medically frail senior citizens to developmentally disabled or at-risk youth to infants and children

up to six (6) years old. They also provide services to diverse, multiethnic communities, with program participants speaking several languages.

In 2021, SoCalGas also began collaborating with the Veterans Legal Institute. Based in Orange County, Veterans Legal Institute facilitates pro bono legal assistance to homeless, at-risk, disabled, and low-income current and former service members. Through their core values of outreach, compassion, leadership, empowerment, and quality advocacy, their organization aims to overcome barriers for veteran self-sufficiency.

In collaboration with SoCalGas, The Vietnamese Community of the Southern Californians (Viet SoCal) works to promote assistance programs to Vietnamese communities in Orange County and across Southern California. Viet SoCal publishes local Vietnamese news online, advocates for Vietnamese residents, and offers community-based programs. Viet SoCal shares customer assistance programs information at weekly English as a Second Language (ESL) and Citizenship and Social Benefits Workshops and at different community events in the Orange County region. Viet SoCal also publishes information about Customer Assistance Programs daily in their newspapers, Nguoi Viet and VietMy.

SoCalGas Customer Assistance Programs continues collaborating with Goodwill Industries of Orange County. Goodwill works to enhance people's dignity and quality of life by strengthening their communities, eliminating their barriers to

opportunity, and helping them reach their full potential through learning and the power of work. Local Goodwill organizations are innovative and sustainable social enterprises that create job training programs, employment placement and other community-based programs by selling donated clothing and household items in more than 3,300 Goodwill stores. Goodwill of Orange County is helping SoCalGas Customer Assistance Programs by displaying CAP information in their stores and resource centers and educating their employees on these programs.

SoCalGas has an ongoing collaboration with Foodbank of Santa Barbara County. Their mission is to end hunger and transform the health of Santa Barbara through good nutrition. The organization works to build food literacy and serves as the primary food resource during an emergency in Santa Barbara County. Through their collaboration with SoCalGas, CAP information is shared at various community events.

SoCalGas began a collaboration with PARS Equality Center in May 2022. Originally founded in 2010 in the San Francisco Bay Area, PARS Equality Center opened a second location in Sherman Oaks to help communities in the San Fernando Valley and surrounding areas. The organization primarily serves the Iranian and Persian-speaking population. PARS' multilingual staff include case managers and attorneys who provide a full range of professional social services and legal representation. Social services provided include English as a Second Language classes, citizenship education classes, job search training programs, and

financial assistance programs. PARS Equality Center provides SoCalGas Customer Assistance Programs information at their workshops and clinics held at their Sherman Oaks office. SoCalGas began a collaboration with South County Outreach in July 2022. South County Outreach is in Irvine, CA, and has been helping the Orange County community since 1989. South County Outreach operates with three major tenets in mind: housing, food, and education. The organization provides homeless prevention and rapid re-housing services by offering rental and utility assistance as well as affordable housing to households who are homeless or at risk of being homeless. Their food program distributes over 700,000 pounds of emergency, non-perishable, and fresh food to over 6,000 residents annually. Additionally, the organization's educational programs help clients develop financial literacy and build professional skills to prevent homelessness and increase job opportunities.

Starting in April 2024, SoCalGas began collaborating with Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO). PPSSLO provides emotional support, practical assistance, and connections to community resources from pregnancy through early childhood. PPSSLO's free services include classes and support groups, and necessary items for pregnancy and early childcare. They are actively involved in community public health initiatives supporting education on healthy pregnancies.

Beginning in August 2024, SoCalGas began a new collaboration with Goodwill

Central Coast. The non-profit organization has provided workforce services on the Central Coast for almost 90 years. Goodwill Central Coast's Opportunity Platform empowers individuals to reach their full potential and overcome barriers to success by providing them with the tools, resources, and guidance needed to achieve self-sufficiency. They follow a structured and empathetic approach that focuses on financial aspirations, job stability, income enhancement, and ultimately becoming debt-free.

Tribal Outreach Activity

In late 2022, SoCalGas began working with Perez Pacheco Consulting, a Tribal consultant, to assist with meeting Decision directives for Tribal outreach by coordinating meetings with tribal leadership. Since establishing the collaboration, SoCalGas has begun coordinating and meeting with Federally and Non-Federally Recognized Tribes and Tribal community leaders. There are 19 Federally Recognized Tribes within SoCalGas's service territory, of which only 10 have residential gas service meters. SoCalGas's outreach efforts focus on working with tribal organizations and members to help build awareness of SoCalGas's Customer Assistance Programs (ESA Program, CARE, Medical Baseline, etc.) and build trust amongst the community despite the majority not having access to natural gas services.

SoCalGas engages in ongoing collaborative outreach efforts with Southern California Indian Center (SCIC). SCIC is a non-profit organization focused on

serving and promoting self-sufficiency in American Indian, Alaskan Native and Native Hawaiian communities across Los Angeles, Orange, and Riverside Counties. Their constituency consists of the largest concentration of American Indian/Native Alaskans in the United States, covering over 350 tribal groups. They are particularly dedicated to supporting community efforts in workforce development, youth education, family support, and multimedia training.

Ventura County has a large population of indigenous speakers (residents who speak neither English nor Spanish, but speak various indigenous languages, such as Zapoteco or Mixteco). The Mixteco Indigena Community Organizing Project (MICOP) reports that 20,000 indigenous speakers reside in Ventura County. To reach out to these residents and customers, primarily farmworkers and persons with limited English proficiency, SoCalGas collaborates with MICOP to extend awareness of the CARE Program. MICOP provides ongoing awareness, and SoCalGas schedules periodic sponsored events to provide direct outreach. Since the COVID-19 pandemic, MICOP has leveraged its radio resources and has provided information on customer assistance programs through their radio stations.

In January 2023, SoCalGas began collaborating with Indigenous Women Rising Orange County. The organization was founded in 2017 and serves the Native American population in Orange County. The organization aims to provide a safe space and resources from trusted grassroots community organizations. Indigenous

Women Rising Orange County not only provides resources to address different service needs that indigenous women may need but incorporates Native American cultural perspectives and puts together events that promote Native American identity and wellness. The organization shares information on SoCalGas Customer Assistance Programs at community events which include Powwows, Native family-oriented events, Native American Heritage month celebrations and community education workshops.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Fernandeno Tataviam Band of Mission Indians (FTBMI) in San Fernando. The distinct community of the present-day FTBMI originated in the lineages, villages and culture of the pre-Mission period. The FTBMI is an independent nation, exercising its inherent sovereign authority over its tribal citizens and territory. FTBMI is assisting SoCalGas Customer Assistance Programs by providing information in their community events.

Beginning in April 2024, the SoCalGas Customer Assistance Programs initiated a collaboration with the Torres Martinez Desert Cahuilla Indians, located in Imperial and Riverside counties. The Cahuilla people have resided in Martinez Canyon since the early 19th century, following the unification of the Torres and Martinez reservations. The vision of the Torres Martinez Desert Cahuilla Indians is to foster educational and economic opportunities, enhance social services and improve overall life quality for its members and staff, thereby contributing to

a cohesive community. The tribe aims to extend its outreach to tribal members within its lands and to off-reservation descendants in Los Angeles, Orange, Riverside and San Bernardino counties. In pursuit of this vision, the tribe plans to collaborate with local indigenous leaders and engage with both the Torres Martinez Desert Cahuilla Indians and the broader indigenous community during events across these regions. Additionally, they will act as a conduit, offering support to SoCalGas Customer Assistance Programs by sharing their program information within the community.

Disability Community Outreach

SoCalGas continues to work with organizations in the disability community such as Fiesta Educativa, an organization that focuses on helping Latino families that have family members with special needs. This organization performs disability outreach and community events in Los Angeles, Riverside, San Bernardino, and Orange Counties. The areas covered are Los Angeles, Arcadia, Whittier, Monterey Park, and San Gabriel.

SoCalGas also has an ongoing collaboration with Blindness Support Services Inc. (BSS), an organization that has a specialized history of providing direct program services to individuals who are blind or visually impaired on a one-on-one basis. The organization provides assistance in Riverside and San Bernardino counties and works with individuals who have visual impairments to become more independent and adapt to the challenges they face. The counselors have been

trained on the CARE and ESA Program and have a plan in place to provide outreach and enrollment in SoCalGas's programs. Due to the COVID-19 emergency, BSS has changed its programming to provide one-on-one assistance through mail and phone calls.

In addition, SoCalGas works with California Resource Services for Independent Living (CRS-IL), a cross-disability, non-residential, disability rights organization. CRS-IL empowers people with any disability to live full and independent lives by committing to building an inclusive community that recognizes the dignity, humanity and worth of all people. Through comprehensive Independent Living and Employment Services provided by well-trained staff, the unified center supports people with disabilities in transforming their lives through their own choices of how they live, work, and participate in their community. CRS-IL serves community members in Downey, Pasadena, Arcadia, Pomona, and San Bernadino. CRS-IL is committed to the founding principles of independent living, self-advocacy, and personal empowerment.

Frank D. Lanterman Regional Center (Lanterman) is one of 21 regional centers in California that serve individuals with, or at risk for developmental disabilities and their families. Lanterman is a private, non-profit, that operates under contract with the State of California through the Departmental of Developmental Services. Lanterman offers lifelong services and support for approximately 11,500 individuals with developmental disabilities. Lanterman Regional Center works

together with clients, families, services providers, and communities to provide quality services and support that address an individual's unique strengths and needs. Lanterman's service area includes Hollywood-Wilshire, Central Los Angeles, Glendale, Burbank, La Cañada-Flintridge, La Crescenta and Pasadena. Lanterman holds training events for the following cultural groups throughout its service area: Korean, Filipino, Armenian and Hispanic. Most of the clients are at or below the national poverty level. Through the SoCalGas collaboration, CAP information is provided to all individuals seeking assistance through the Lanterman Regional Center.

Based in the City of Los Angeles, Disability Community Resource Center (DCRC) collaborates with SoCalGas to further their mission of supporting peer-led programs and services for people with disabilities. The organization is a Center for Independent Living, imparting to its constituent's self-determination, accessible styles of living, and the fullest possible participation in community life. Among its initiatives, DCRC recruits people with disabilities as staff members, assists with coordinating events and activities for local disability communities, and advocates public policy eliminating discrimination or other barriers for people with disabilities.

In May 2023, SoCalGas customer assistance programs started a collaboration with South Central Los Angeles Regional Center (SCLARC). SCLARC is a private, non-profit organization that is a comprehensive resource for evaluation,

diagnosis, treatment, advocacy, and support for people diagnosed with developmental disabilities. SCLARC serves the communities of South Los Angeles, Watts, Leimert Park, Florence/Firestone, West Adams, and the cities of Bell, Bell Gardens, Compton, Cudahy, Downey, Huntington Park, Lynwood, Maywood, Vernon, South Gate, North Carson, Gardena, and Paramount. SCLARC works so that eligible individuals receive support to enjoy the highest quality of life possible in their community. SCLARC provides customer assistance programs information to their community members through various methods.

In February 2023, SoCalGas Customer Assistance Programs also began a collaboration with Greater Los Angeles on Deafness (GLAD). GLAD's goal is to protect the civil rights and equal access to all of life's opportunities for the deaf, hard of hearing, deafblind, and deaf disabled communities in particular areas of California, including the counties of Los Angeles, Orange, Kern, Ventura, Santa Barbara, San Bernardino, Riverside, and San Luis Obispo. GLAD is assisting SoCalGas Customer Assistance Programs by providing information in American Sign Language in their appointments, website, and YouTube channel. They will also post information in their social media outlets.

SoCalGas CAP collaborates with the OC Autism Foundation (OCAF). OCAF directly impacts the lives of children and adults who are affected by autism spectrum disorder. OCAF's goal is to educate, empower, & employ individuals

affected by Autism and other related disabilities along with their families.

Services include testing for early identification and intervention, direct speech therapy services, education and training for parents, caregivers, and providers, vocational and independent living skills for adults, and advocacy for early intervention, school, medical and community programs and services. The organization promotes awareness of SoCalGas's Customer Assistance Programs through various community events.

A summary of disability outreach activity that took place this month can be found in Appendix A.

Outreach by Field Employees

Field service employees continue to distribute CAP brochures to customers when entering customer premises. Throughout the year, the CAP Outreach Team provides supplemental brochure deliveries to individual operating bases as requested. SoCalGas implemented an automated system that allows operating bases to request CAP brochures directly from the CAP Outreach Team. This option supplements the regular system-wide semi-annual deployment of CAP brochures to operating bases.

1.2.3. Managing Energy Use

Throughout the ESA Program enrollment and assessment process, program representatives discuss energy use with customers to tailor delivery of energy education to each individual customer. For example, educating the customers on

recommended thermostat settings for their specific home allows their homes to remain comfortable, decreases their energy usage, and reduces furnace maintenance. Customers are also provided with guidance on various energy industry labels such as EnergyGuide and ENERGY STAR which may assist customers in determining the appropriate appliances for their home. These and many other details and tips are offered through verbal discussions and either a physical or an online version of the Energy Education Guide.

1.2.4. Services to Reduce Energy Bill

Prior to ESA Program enrollment, customers are informed of the potential energy and bill savings that they would benefit from by having their home serviced by an ESA Program contractor. As mentioned above, throughout enrollment, assessment, and energy education, customers are informed of ways to reduce their energy use and energy bills. In addition to discussing the benefits of the ESA Program, customers are also informed of other customer assistance programs including CARE, which provides a 20% discount on their energy bill. Finally, the principal benefit of installing ESA Program measures is to reduce energy consumption and provide bill savings.

1.2.5. Additional Activities

No additional activities to report.

1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)

In 2026, leveraging opportunities with municipalities and water agencies remains a high priority in providing comprehensive energy savings to joint customers, especially for those customers not in a joint IOU service territory. SoCalGas provides administrative and co-funding opportunities to electric and water providers who might otherwise not offer these energy savings measures.

Water leveraging agreements provide the ability for water agencies to capture water savings through co-funding opportunities. Year to date, \$169,533 has been co-funded to support High-Efficiency (HE) clothes washers and other related water measures. Some water agencies also co-fund low-flow shower heads, faucet aerators, thermostatic shower valves and tub spouts. The participating water agencies include:

- Eastern Municipal Water District
- Fontana Water Company³
- Liberty Utilities, formerly Park Water Company⁴
- Los Angeles Department of Water & Power (LADWP)
- Metropolitan Water District (MWD)

³ Fontana Water Company serves the following communities: Fontana, Rialto, Rancho Cucamonga, Ontario, and unincorporated areas of San Bernardino County.

⁴ Liberty Utilities, formerly Park Water Company, serves the Compton/Willowbrook, Lynwood, and Bellflower/Norwalk water systems.

- San Gabriel Valley Water Company⁵
- California American Water
- Anaheim Public Utilities
- Moulton Niguel Water District
- Rancho California Water District

To help mitigate the impact of drought in the state, SoCalGas entered into an agreement with Metropolitan Water District of Southern California (MWD) to provide installations of cold-water measures such as premium efficiency toilets (0.8 or 1.0 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), weather-based smart irrigation controllers and smart hose bib controllers through SoCalGas's ESA Program. These measures are entirely funded by MWD and will be provided to SoCalGas customers in MWD's territories until December 31, 2029, or budget exhaustion.

Water Agency	Number of Units Served
Metropolitan Water District	411

In addition to the water leveraging opportunities, SoCalGas is working with municipal electric providers through the ESA Program. SoCalGas administers programs for the following municipal electric providers:

- Anaheim Public Utilities
- Riverside Public Utilities

⁵ San Gabriel Valley Water Company serves the following communities: Arcadia, Baldwin Park, El Monte, Industry, Irwindale, La Puente, Montebello, Monterey Park, Pico Rivera, Rosemead, San Gabriel, Santa Fe Springs, South El Monte, West Covina, Whittier and unincorporated portions of Los Angeles County, in the communities of Bassett, Hacienda Heights, Los Nietos and South San Gabriel.

Providers have reported 2026 activity noted below. Some of the electric measures installed include LEDs, Smart Power Strips, Torchiere Lamps, A/C Tune-ups, Refrigerator Assessment, Duct Testing & Sealing and Room A/C Replacement. Qualifying measures vary per electric provider and availability of funding.

Municipal Electric Provider	Participating Customers
Anaheim Public Utilities	557
Riverside Public Utilities	247
Total	805

1.3.1. Please provide a status of referrals, leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA Program and CARE. What new steps or programs have been implemented? What were the results in terms of new enrollments? For example, include efforts for DAC-SASH, Affordable Broadband and Lifeline. Also requested to provide info on coordination with the TECH program.

SoCalGas continues to explore opportunities to collaborate with various organizations and key stakeholders, including the California Department of Community Services & Development (CSD), to leverage program enrollment. In September, there were no new leveraging activities with CSD.

1.4. Workforce Education and Training

1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SoCalGas provides two areas of training: Enrollment and Assessment (E&A) and ESA Program Field Operations. In response to COVID-19 restrictions, SoCalGas completed development of an online E&A curriculum in May 2020.

Implementation of the curriculum as well as online testing began in June 2020.

SoCalGas began presenting field operations training online in September 2020

and continues to address certain challenges due to the technical nature of the

subject matter when they arise.

The year-to-date training results are as follows:

	Q1	Q2	July	Aug	Sept	Total
Attended Class	50	60	7	10	9	136
Tested	50	60	7	10	9	136
Passed	32	43	5	6	7	93
Pass Rate	64%	72%	71%	60%	78%	68%

Class	Q1		Q2		Jul		Aug		Sept		YTD	
	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students	No. of Classes	No. of Students
Wx / NGAT Initial	1	9	3	35	0	0	0	0	3	18	7	62
HVAC Initial	1	9	1	21	0	0	0	0	3	18	5	48
Wx / NGAT Refresher	3	50	6	40	0	0	0	0	3	39	12	129
HVAC Refresher	1	19	1	6	0	0	0	0	3	39	5	64
Grand Total	6	87	11	102	0	0	0	0	12	114	29	303

SoCalGas continues to look for ways to leverage the Workforce Education &

Training Program (WE&T) by supporting disadvantaged communities through

targeted training directed to help individuals overcome obstacles to entering the

energy workforce. This comprehensive approach enhances safety and reliability

by supporting workers being prepared to provide high-quality services. Through

these upskilling opportunities, ESA workforce applicants are empowered to grow

professionally, contribute to a robust energy future, and pursue long-term career

development.

The WE&T program offers a tactical opportunity to support the ESA Program and collaborate successfully with its service providers. By training and supporting the incumbent workforce on decarbonization in building design, operation, and maintenance, these programs help support ESA Program service providers are equipped with the up-to-date knowledge and skills to implement energy-efficient solutions.

The YTD metrics are as follows:

Contractor	# of CWR Participants Employed for 12 Months After Receiving Training Q2	% of Total WE&T Training Program Participants That Meet the Definition of Disadvantaged Worker Q2
American Eco	None	None
EASE	None	None
FCI	None	None
JHC	None	None
Maravilla	None	None
MGM	5	100%
Proteus	None	None
QCS	None	None
RHA	None	None
Staples	None	None
Synergy (EAGL)	None	None
TELACU	None	None
Winegard	None	None

1.5. Studies and Pilots

1.5.1. ESA Program Studies

ESA Program Main Impact & Process Evaluation

In accordance with D.21-06-015, the IOUs are conducting a comprehensive impact and process evaluation of the main ESA Program. The main ESA Program

is a ratepayer-funded program that provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers. The program aims to reduce household energy consumption and bills, improve health, comfort, and safety, and support California's climate and equity goals by promoting access to services in underserved communities.

The primary objective of the impact evaluation is to develop robust ex post first-year kWh, kW, and therm savings estimates for the main ESA Program.

Savings will be estimated:

- In aggregate
- By fuel type
- By IOU service area and fuel type
- By average participating household
- By measure and/or measure group
- Potentially with measure lifetime and program cycle benefits

Where feasible: by climate zone, housing type (single-family or mobile home), DAC status, new vs. returning participants, and Tribal affiliation or Tribal area residence.

The evaluation will focus on PY 2024, the first full year after the program redesign following D.21-06-015. PY 2024 reflects the shift from treating all willing and feasible homes to prioritizing energy savings. If sufficient data

becomes available, PY 2025 results may also be included to assess savings once the revised program design is more fully established.

A complementary process evaluation will address three key research areas:

- Benchmarking Study — Compare the main ESA Program with similar low-income and market-rate whole-home energy efficiency programs to identify best practices in delivery models, cost-effectiveness, contractor relationships, enrollment strategies, measure offerings, and process efficiencies.
- Leveraging Other Income-Qualified Programs — Identify challenges and opportunities for integrating ESA Main with other income-qualified programs, improving referrals, tracking, and co-enrollment strategies, and providing customers with clear guidance to choose the program(s) best suited to their needs.
- Customer Survey — Assess customer satisfaction, motivations, and barriers to enrollment.

The main ESA Program Impact and Process Evaluation was initiated in Q2 2025 with scope development activities and issuance of the Request for Proposals (RFP), followed by the selection of Demand Side Analytics (DSA) as the evaluator in Q1 2026. Since project initiation, DSA has completed several foundational activities, including the literature review, stakeholder interviews, and development of the Final Research Plan, which has been finalized and posted to the PDA website. The evaluation team has also received most of the data required for the impact evaluation and completed initial data validation and analyses to support ongoing impact modeling efforts.

During this reporting period, DSA continued advancing the impact evaluation, including impact analysis, model refinement, and quality control activities.

Preliminary findings indicate stable model performance, with several modeling approaches demonstrating strong accuracy and minimal bias in estimating annual savings. The evaluation team also refined matching methodologies and conducted additional analyses to improve the robustness of savings estimates. Results from the preliminary impact analysis and accuracy assessment are expected to be shared with the Study Team in the coming months.

Progress also continued on the Program Leveraging Study. During September 2026, DSA completed an interview with SoCalGas program staff to discuss current coordination efforts between ESA Main and other income-qualified programs, including opportunities, barriers, customer referrals, outreach efforts, and program partnerships. The study continues to examine opportunities to strengthen coordination with complementary non-IOU programs and improve customer access to available services and incentives.

In parallel, DSA continued development of the ESA Main Enrollment and Program Experience Survey. Survey planning activities included discussions related to participant and nonparticipant target populations, customer motivations, enrollment experiences, barriers to participation, survey sampling considerations, and supporting data needs. The study team is currently reviewing survey-related data requests and working with the evaluator to clarify data definitions and assess data availability.

Over the coming months, the evaluation team will continue advancing impact and process evaluation activities, including finalizing impact analyses, completing survey development and data collection activities, conducting additional leveraging research, and integrating findings across the impact, process, survey, and leveraging components of the evaluation. These efforts will support the development of key study findings, recommendations, and future project deliverables

2025 Low Income Needs Assessment (LINA) Study

The 2025 LINA study provides a clear look at how low-income households use energy and how well the ESA Program is meeting those needs. The study draws on utility data, market information, a large statewide survey, and several multilingual focus groups to better understand both high- and low-usage households.

The findings show that higher-usage homes tend to be larger, more likely owner-occupied, and equipped with more appliances. Many of these households include children, live in hotter or colder climate zones, or are located in higher fire-threat areas. They also show higher rates of Medical Baseline enrollment and use of medical equipment. Lower-usage households, in contrast, often live in smaller rental units, have fewer appliances, and regularly practice conservation—even when it means being less comfortable.

At the same time, both groups share important similarities. Households across the board want lower bills and often feel they are already doing everything they reasonably can to manage their usage. They also share similar income levels and home characteristics, showing that energy burden remains a consistent challenge regardless of usage category.

The assessment identifies several factors that drive consumption: the number of people living in the home, climate-driven heating and cooling needs, appliance saturation (especially clothes dryers), medical requirements, and comfort-related behaviors. These drivers create clear opportunities to refine ESA Program offerings.

To address these needs, the final report that was published on October 31, 2025 recommends continuing equipment upgrades already in place, while exploring expansions such as additional pump technologies, retrofits for non-central AC systems, and potential appliance upgrades where older equipment exists. For higher-usage households, the study highlights the value of personalized conservation guidance, better awareness of Medical Baseline benefits, and post-installation follow-ups. For lower-usage households, the emphasis is on safety-focused education and more accessible, in-language conservation messages, especially for Spanish-speaking customers.

2028 LINA Study

The 2028 LINA is the seventh iteration of the statewide assessment required under Public Utilities Code §382(d), which directs the Commission to periodically evaluate the needs of low-income electricity and gas customers and determine whether existing programs, including ESA Program and CARE, adequately address energy burden, hardship, language needs, and other economic challenges.

The study team presented the 2028 LINA effort at the Technical Advisory Committee (TAC) Low-Income Oversight Board (LIOB) LINA Subcommittee public workshop in March 2026 to solicit early input from the LIOB, CBOs, and other stakeholders. Building on the feedback received during this workshop, the study team will present the draft work scope and proposed research questions at the May 2026 LIOB Joint TAC/LIOB Subcommittee meeting.

In parallel, the study team is actively developing the RFP, which will define the full scope of work, core study tasks, and expected deliverables for the selected consultant. The RFP outlines a comprehensive approach that includes study initiation, research plan development, data collection and analysis, and delivery of draft and final reports.

The study planning process remains on track, with ongoing coordination between ED and the IOUs to support alignment on schedule expectations, data needs, and

next steps as the LINA scoping process progresses. The study is currently in the solicitation phase, with the IOUs and ED reviewing and scoring bidder proposals. These efforts will help facilitate a consistent and well-coordinated proposal review process, with bidder selection expected to be finalized by October 2026.

Non-Energy Impacts (NEI) Study

The 2025 ESA Program Non-Energy Impacts (NEI) Study was conducted by the IOUs and the CPUC Energy Division to update California-specific values for comfort, indoor air quality, and noise benefits associated with ESA Program participation, as directed by D.21-06-015. The study focused on participant-experienced improvements that influence daily well-being, separate from traditional energy savings.

Using a statewide survey of ESA Program participants and comparison households, supported by thorough pre-testing and conjoint valuation methods, the study assessed how often improvements occurred and the extent to which they could be attributed to ESA Program installations. A subset of participants reported benefits, including improved winter and summer comfort, reduced draftiness, better indoor air quality, and lower noise levels, particularly among those receiving major measures.

Participants placed meaningful value on these improvements. While not every household experienced benefits, the average ESA Program participant received

modest but measurable annual non-energy benefits: approximately \$9 related to comfort, and about \$1 each for indoor air quality and noise. The study found no significant ESA Program-related changes in chronic health symptoms.

Limitations include reliance on self-reported data and a narrow focus on comfort, air quality, and noise rather than comprehensive health and safety outcomes. Still, the results provide a defensible foundation for updated NEI valuation in ESA Program cost-effectiveness work.

Building on these findings, the IOUs integrated the new comfort and noise values into the NEBs Tool, completing the study in June 2025 and releasing Version 4.0 in July 2025. Version 4.0 will be used for the PY 2028–2033 ESA Program application, replacing Version 3.1. The Energy Division has reviewed and approved the use of Version 4.0 for the upcoming filing.

ESA Program/CARE Study Working Group

D.12-06-015 authorized the formation of a statewide Study Working Group for the ESA Program and CARE.⁶ Working Group membership is composed of IOU representatives, ED staff and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and

⁶ D.21-06-015, OP 176.

related research for the ESA Program and CARE and providing feedback on study deliverables.

1.5.2. ESA Program Pilots

ESA Program Pilot Plus/Deep

Please refer to Section 1.1.1 above for detailed information regarding ESA Program Pilot Plus/Deep.

1.6. Miscellaneous

No additional items to report.

2. CARE PROGRAM EXECUTIVE SUMMARY

The data for this particular reporting period is not available due to SoCalGas's Customer Information System (CIS) replacement project. Affected data elements in section 2.1.1 of the narrative and Table 1 & 2 of the SoCalGas September 2026 Monthly Report Tables are reported as "N/D" rather than as actual values. The use of "N/D" is intended to distinguish unavailable data from reported actual values.

2.1. CARE Program Overview

2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	2026 Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$4,604,267	\$1,899,004	41%
Processing, Certification and Verification	\$2,616,123	\$1,042,846	44%
Information Tech./Programming	\$1,144,150	\$938,625	82%
Pilots	N/A	\$0	N/A
CHANGES	\$437,502	\$ 252,725	58%

Studies	\$62,500	\$0	0%
Regulatory Compliance	\$624,391	\$ 312187	50%
General Administration	\$1,200,786	\$1,094,428	91%
CPUC Energy Division Staff	\$84,413	\$88137	10%
Total CARE Administrative Expenses	\$10,774,132	\$5,837,012	54%
Subsidies and Benefits	\$143,264,981	N/D	N/D
Total Program Costs and Discounts	\$154,039,113	N/D	N/D

2.1.2. Provide the CARE Program enrollment rate to date.

CARE Enrollment		
Participants Enrolled	Eligible Participants	Enrollment Rate
1,638,672	1,607,241	102%

CARE My Account Activity & Enrollments

CARE Program enrollment has been integrated within My Account and applications are processed in real-time.⁷ Once logged into My Account, customers receive message center notifications to apply for the CARE Program if eligible, or due for recertification or post-enrollment verification (PEV), depending on the CARE status. SoCalGas has a dedicated CARE web portal leveraging My Account where customers can complete enrollment, recertification and PEV. All web flows are available in English, Spanish, Chinese, Korean, and Vietnamese. CARE customers may also opt-out of the program if they wish to or no longer qualify.

⁷ D.17-12-009 at 45-46 and OP 2.

This implementation has increased CARE enrollments, reduced manual processing of applications, and improved customer service by providing real-time status updates and application confirmation. Since its inception, there have been 599,488 successful enrollments, 376,217 recertifications and 63,771 post-enrollment verifications. Activity for September is as follows:

CARE My Account Activity			
	Transactions	Approved	% Approved
Self-certification	4,155	3,638	87%
Re-certification	727	703	96%
PEV	1,105	902	81%

CARE CSR Enrollment Initiative

Since 2018, CARE phone enrollments can be completed through Customer Service Representatives (CSRs) when customers call the Customer Contact Center (CCC) to turn-on or back-on service, or to make payment arrangements due to D.16-11-022. On September 23, 2023, system enhancements were implemented to allow live CSR CARE enrollments over the phone outside of turn on services, back on services, and payment arrangements to further improve the customer experience.

During the month of August 2026, live CSRs successfully enrolled 8,368 new customers in CARE. An additional 1,218 customers preferred to receive a CARE application in the mail. Through this effort, CARE enrollment from inception via the CCC is at 1,076,830 with an additional 316,608 mailed applications.

CARE Recertifications

To encourage recertification onto the CARE Program, SoCalGas notifies customers by mail, email, and transactional SMS text messages. If the customer does not renew their certification, SoCalGas mails a second request. Customers are given 90 days to respond and complete the request. During the month of September, SoCalGas processed a total of 1,629 on-line renewals.

To further support these outreach efforts, the transactional text messaging initiative was launched in September 2024. Customers who are due for PEV or recertification, receive a text message containing a secure link that directs them to the SoCalGas website, where required documentation can be uploaded for immediate review.

In September 2026, 0 transactional text messages were delivered. Since program inception, cumulative SMS delivery volume has reached 1,285,739 messages.

CARE Probability Model Updates

SoCalGas continues to monitor and improve the CARE probability model. The model is part of MLOps and learns from past CARE customer verification outcomes. Several automated processes support its use in operations. The model was last refreshed in October 2025. This update included new thresholds for PEV and auto-recertification. Model accuracy and coefficient values remained stable. No major performance changes were observed.

2.2. Marketing & Outreach

2.2.1. Discuss utility marketing activities and those undertaken by third parties on the utility's behalf.

CARE Emails & Enrollments

Although SoCalGas temporarily paused email outreach due to achieving program overpenetration in targeted areas, ongoing marketing initiatives continued to support customer engagement. In September, the company successfully recertified 72 customers whose original approval sources included outreach to new SoCalGas customers not yet enrolled in CARE, demonstrating the continued impact of prior outreach efforts.

CARE Text Messages & Enrollments

SoCalGas temporarily paused text message outreach efforts due to achieving program overpenetration in targeted areas. This strategic pause enabled a reassessment of outreach priorities to maintain continued alignment with program goals and optimal use of resources.

In September, 69 recertifications were recorded from customers whose original approval source was SMS, indicating continued influence from text message outreach conducted in previous years.

CARE Direct Mail Activity & Enrollments

SoCalGas has temporarily paused Direct Mail outreach efforts due to achieving program overpenetration in the targeted areas. This strategic pause allows us to

reassess our approach so that resources are focused on reaching and retaining eligible customers who have the greatest need for bill assistance, while supporting long-term program effectiveness. A total of 387 enrollments were recorded, primarily driven by customers who proactively searched for and visited the CARE homepage. These organic visits may have been influenced by Direct Mailers distributed throughout the year, which helped raise awareness and guide customers to the program.

CARE Bill Inserts

SoCalGas did not send a Bill Insert in September.

CARE Social & Mass Media Campaign

SoCalGas' social media strategy for September focused on promoting CAP collectively while also promoting the ESA Program. SoCalGas remains committed to optimizing its social media outreach efforts to effectively communicate with the community.

Project Homekey/AB 2672 Activity

Project Homekey initiative provides housing for individuals experiencing or at risk of homelessness, focusing on affordable housing and supportive services.

Assembly Bill 2672 went into effect September 27, 2024, and the CPUC's energy division directed all IOUs to add additional eligibility information to the Expanded CARE Program brochures and applications when updating the effective

income guideline changes. Specific to government-owned facilities, Homekey-funded facilities can additionally qualify for the CARE discount. All eligible Homekey-awardee customers can enroll for the CARE Expanded Program. All Expanded CARE communications were updated to include the additional eligibility guidelines.

2.2.2. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

CARE Third-Party Enrollments & Outreach

There were no reported enrollments in September.

CARE Data Sharing

To maximize new CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with other utilities such as SCE, SDG&E and PG&E. During the month of September, 1,836 customers were enrolled in SoCalGas's CARE Program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas's ESA Program and the Gas Assistance Fund (GAF). Intra-utility efforts in August generated 1,189 CARE enrollments. Coordinating the CARE Program with other related low-income programs not only results in supporting program participation rates, but it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the Low-Income Home Energy Assistance Program (LIHEAP). Since LIHEAP requires upfront proof of income and is a qualifying Categorically

Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their “pre-enrollment verification” is used by SoCalGas to meet CARE’s PEV requirements. There were 27 customers enrolled through leveraging during the month of August.

California Lifeline

On April 14, 2020, SoCalGas received a request from ED to incorporate co-marketing of the California Lifeline program as part of increased CARE outreach marketing initiatives responding to COVID-19. As directed by the ED, new CARE marketing and outreach materials, wherever feasible and appropriate, promoted discounted phone services and referred SoCalGas customers to California Lifeline at <https://www.californialifeline.com/en>.

In September, SoCalGas continued to display the California Lifeline web link provided by the ED on its CARE webpage. The placement aligns with SoCalGas’s CARE outreach and marketing strategy, directing traffic from all media, including social media and print campaigns, to the CARE webpage. This placement optimally positions the California Lifeline information, allowing for broader awareness.

2.3. CARE Recertification Complaints

2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

There were no recertification complaints in the month of September.

2.4. CARE Studies and Pilots

2.4.1. CARE Program Studies

2025 Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Evaluation

In 2025, the CHANGES Program underwent an independent evaluation conducted by third-party evaluator Verdant Associates. The evaluation included comprehensive benchmarking and market profile analyses designed to assess the program's alignment with customer needs and continued effectiveness.

To preserve evaluator independence and mitigate any perception of bias, the IOUs were directed not to participate in subsequent phases of the evaluation, and CPUC Consumer Affairs Branch (CAB) further recommended that all direct engagement with the evaluator be limited to CPUC staff.

The evaluation encompassed two core analytical components. The benchmarking analysis compared CHANGES services with similar programs offered by other jurisdictions and IOUs, identifying opportunities to adopt effective or innovative service approaches. The market profile analysis examined demographic trends, service coverage, and evolving customer needs, and provided recommendations

for potential program modifications or funding adjustments to better serve target populations.

Consistent with CPUC findings, the IOUs satisfied the compliance requirements outlined in Ordering Paragraph 22 of D.21-06-015 through meaningful participation in the procurement and scoping phases of the evaluation. The evaluation was completed in December 2025 and posted in the CPUC's Public Documents Area (PDA) on December 22, 2025.

2025 Low Income Needs Assessment (LINA) Study

See Section 1.5.1 above.

Categorical Eligibility Study

See Section 1.5.1 above.

2.4.2. CARE Program Pilots

There are currently no CARE pilots.

2.5. Miscellaneous

2.5.1. CARE Program PEV Freezes

SoCalGas discontinues generating recertification and verification requests to customers directly affected by emergency events as defined in Emergency Proclamation(s). CARE customers directly affected are not subject to eligibility recertification and verification and are not subject to removal from CARE until

one year following the issuance of an Emergency Proclamation, unless extended by SoCalGas or the Commission.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected County/ZIP Codes	Proclamation End Date
December 23, 2025	2025 Mid-September Storm	Imperial, San Bernardino	December 24, 2026
December 23, 2025	2025 August Monsoon Storms	Imperial	December 24,2026
December 23, 2025	Gifford Fire	Santa Barbara, San Luis Obispo	December 24,2026
December 23, 2025	January 2025 Windstorm Event	City Of Rancho Cucamonga	December 24,2026
December 24, 2025	2025 Late December Storms	Los Angeles, Orange, Riverside, San Bernardino, San Diego, Shasta	December 25,2026

2.6. CARE Fixed Income

CARE Fixed Income Households New Enrollments		
	Aug 2026	YTD
Verified 1-2 Persons Fixed Income Households	191	30,476

3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS

CBO Outreach Events

Community Organization	Number of Social Media Posts	Number of Events in Month	Total Number of Event Attendees
211 Orange County	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Catholic Charities of Orange County (CCOC)	10 posts- 34,666 reached	5	3550
Center for Family Strengthening-Promotores Collaborative (CFS-Promotores Collaborative)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Chavez Radio Group	8 posts – 896 reached	4	340
Chinatown Service Center (CSC)	25 posts- 534 reached	0	0
El Concilio	Activity not available at time of report	51	2708
El Nido Family Centers	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Families Forward	2 posts– 651 reached	17	4411
Food in Need of Distribution (FIND) Food Bank	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Food Share Ventura County	2 posts- 3143 reached	17	2998
Goodwill Central Coast	1 post – 23 reached	6	68
Goodwill Industries of Orange County	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Human Services Association (HSA)	14posts- 1087 reached	4	67
Inner City Law Center	8 posts – 323 reached	15	282

Community Organization	Number of Social Media Posts	Number of Events in Month	Total Number of Event Attendees
Los Angeles County/USC Medical Center Auxiliary (CARES)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Newstart Housing	7 posts- 1987 reached	9	690
ONEgeneration	12 posts- 286 reached	1	37
PARS Equality Center	3 posts- 500 reached	21	1,510
Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO)	8 posts- 442 reached	8	692
South County Outreach	6 posts- 5459 reached	41	2,540
St. Barnabas Senior Services	6 posts- 202 reached	60	612
The Link Family Resource Center (The Link)	8 posts- 80reached	25	888
The Vietnamese Community of the Southern Californians (VietSoCal)	19 post - 11237 reached	18	1072
Unity Shoppe	0	2	2787
Veterans Legal Institute	2 posts- 7,537 reached	2	25
Walking Shield	8 posts- 2,661 reached	10	30
Worksite Wellness LA	5 posts- 3677 reached	25	1171
SoCalGas Outreach Events	0	5	2000
TOTAL FOR MONTH	155 posts, 76,767 reached	316	26,248

Tribal Outreach Events

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
Fernandeño Tataviam Band of Mission Indians (FTBMI)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
Indigenous Women Rising	6 posts- 221 reached	17	460
The Mixteco Indigena Community Organizing Project (MICOP)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Torres Martinez Desert Cahuilla Indians (TMDCI)	0 posts	7	1200
Gabrieleno Tongva Tribal Council	5 posts, -1362 reached	5	1369
TOTAL FOR MONTH	11 posts, 1,583 reached	29	3029

Disability Events

Community Organization	Social Media Posts	Number of Events in Month	Total Number of Event Attendees
GLAD	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Blindness Support Services	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Disability Community Resource Center (DCRC)	5 posts 192 reached	10	107
Fiesta Educativa	4 posts- 784reached	9	876
Frank D. Lanterman Regional Center	2 posts-253reached	6	387
OC Autism Foundation	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
South Central Los Angeles Regional Center (SCLARC)	8 posts- 2535 reached	8	560
California Resource Services for Independent Living (CRS-IL)	4 posts – 763 reached	16	1,637
TOTAL FOR MONTH	18 posts, 4,527 reached	49	3,567

4. APPENDIX B – ESA PROGRAM AND CARE TABLES

ESA Program Summary Expenses

ESA Program - Table 1 - Program Expenses ESA Main (SF, MH)

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed
ESA Main (SF, MH)

ESA Program – Table 2A - Program Expenses & Energy Savings by Measures Installed
(Multifamily Whole Building)

ESA Program – Table 2B - Program Expenses & Energy Savings by Measures Installed
(Pilot Plus/Deep)

ESA Program – Table 2C-D - Program Expenses & Energy Savings by Measures
Installed (Electrification and Clean Energy Pilots)

ESA Program - Table 2E - Program Expenses & Energy Savings by Measures Installed
(CSD Leveraging)

ESA Program - Table 3A-H – Energy Savings and Average Bill Savings per Treated
Home/Common Area

ESA Program - Table 4A-E – Homes/Buildings Treated by County

ESA Program - Table 5A-F - Program Customer Summary by Month

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segments/Need State by Demographic, Financial,
Location and Health Condition

ESA Program – Table 8 – Clean Energy Referral, Leveraging and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3A - CARE Post-Enrollment Verification Results (Model)

CARE Program - Table 3B - CARE Post-Enrollment Verification Results (High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for the Pilot/Studies

CARE Program - Table 8 – CARE and Disadvantaged Communities Enrollment Rate for ZIP Codes

CARE Program - Table 8A – Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP

Energy Savings Assistance Program Table - Expenses Summary
Southern California Gas Company
September 2026

ESA Program:	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses ^[2]			% of Budget Spent YTD	
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas
ESA Main Program (SF, MH) ^[3]	N/A	\$ 95,466,784	\$ 95,466,784	N/A	\$ 11,426,892	\$ 11,426,892	N/A	\$ 65,606,019	\$ 65,606,019	N/A	69%
ESA Multifamily Whole Building ^[2]	N/A	\$ 20,563,740	\$ 20,563,740	N/A	\$ 1,154,674	\$ 1,154,674	N/A	\$ 16,250,711	\$ 16,250,711	N/A	79%
ESA Pilot Plus and Pilot Deep ^[3]	N/A	\$ 6,510,545	\$ 6,510,545	N/A	\$ 1,192,651	\$ 1,192,651	N/A	\$ 3,492,650	\$ 3,492,650	N/A	54%
CSD Leveraging	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%
Building Electrification Retrofit Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Clean Energy Homes New Construction Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ESA Program TOTAL	N/A	\$ 122,541,069	\$ 122,541,069	N/A	\$ 13,774,218	\$ 13,774,218	N/A	\$ 85,349,381	\$ 85,349,381	N/A	70%

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021.

^[2] SoCalGas has remitted MFWB implementation funding to SDG&E through April 2025, \$5,538,197. Costs illustrate expenses only.

^[3] Includes expenses recorded in SoCalGas SAP only.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses
Southern California Gas Company
September 2026

Appliances ESA Program:	Authorized Budget ^[1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency												
Appliances	N/A	\$ -	\$ -	N/A	\$ 564,103	\$ 564,103	N/A	\$ 2,421,617	\$ 2,421,617	N/A		0%
Domestic Hot Water	N/A	\$ -	\$ -	N/A	\$ 3,693,719	\$ 3,693,719	N/A	\$ 14,882,437	\$ 14,882,437	N/A		0%
Enclosure	N/A	\$ -	\$ -	N/A	\$ 1,851,434	\$ 1,851,434	N/A	\$ 11,296,619	\$ 11,296,619	N/A		0%
HVAC	N/A	\$ -	\$ -	N/A	\$ 2,302,180	\$ 2,302,180	N/A	\$ 12,440,103	\$ 12,440,103	N/A		0%
Maintenance	N/A	\$ -	\$ -	N/A	\$ 949,824	\$ 949,824	N/A	\$ 8,173,995	\$ 8,173,995	N/A		0%
Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A		0%
Miscellaneous	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A		0%
Customer Enrollment	N/A	\$ -	\$ -	N/A	\$ 858,026	\$ 858,026	N/A	\$ 6,588,975	\$ 6,588,975	N/A		0%
In Home Education	N/A	\$ -	\$ -	N/A	\$ 121,655	\$ 121,655	N/A	\$ 970,769	\$ 970,769	N/A		0%
Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A		0%
Energy Efficiency TOTAL	N/A	\$ 82,844,757	\$ 82,844,757	N/A	\$ 10,340,939	\$ 10,340,939	N/A	\$ 56,774,516	\$ 56,774,516	N/A		69%
Training Center												
Workforce Education and Training	N/A	\$ 827,048	\$ 827,048	N/A	\$ 32,175	\$ 32,175	N/A	\$ 334,320	\$ 334,320	N/A		40%
Inspections	N/A	\$ 1,586,833	\$ 1,586,833	N/A	\$ 427,988	\$ 427,988	N/A	\$ 908,729	\$ 908,729	N/A		57%
Marketing and Outreach	N/A	\$ 1,462,019	\$ 1,462,019	N/A	\$ 64,653	\$ 64,653	N/A	\$ 804,642	\$ 804,642	N/A		55%
Statewide Marketing and Outreach	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A		0%
Studies ^[2]	N/A	\$ 75,000	\$ 75,000	N/A	\$ 15,189	\$ 15,189	N/A	\$ 178,058	\$ 178,058	N/A		237%
Regulatory Compliance	N/A	\$ 513,413	\$ 513,413	N/A	\$ 28,703	\$ 28,703	N/A	\$ 295,708	\$ 295,708	N/A		58%
General Administration	N/A	\$ 8,050,562	\$ 8,050,562	N/A	\$ 513,456	\$ 513,456	N/A	\$ 6,296,825	\$ 6,296,825	N/A		78%
CPUC Energy Division	N/A	\$ 107,152	\$ 107,152	N/A	\$ 3,790	\$ 3,790	N/A	\$ 13,220	\$ 13,220	N/A		12%
Administration TOTAL	N/A	\$ 12,622,027	\$ 12,622,027	N/A	\$ 1,085,953	\$ 1,085,953	N/A	\$ 8,831,503	\$ 8,831,503	N/A		70%
TOTAL PROGRAM COSTS	N/A	\$ 95,466,784	\$ 95,466,784	N/A	\$ 11,426,892	\$ 11,426,892	N/A	\$ 65,606,019	\$ 65,606,019	N/A		69%
Funded Outside of ESA Program Budget												
Indirect Costs				N/A	\$ 293,411	\$ 293,411	N/A	\$ 2,656,557	\$ 2,656,557			
NGAT Costs					\$ 224,193	\$ 224,193		\$ 1,053,299	\$ 1,053,299			
ESA Program Administrative Expenses^[3]												
Administrative Costs				N/A	\$ 973,936	\$ 973,936	N/A	\$ 7,514,483	\$ 7,514,483			
Total Program Costs				N/A	\$ 11,426,892	\$ 11,426,892	N/A	\$ 65,606,019	\$ 65,606,019			
% of Administrative Spend												

^[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021, but does not include authorized budget for Pilot Plus and Deep Pilot program in the amount of \$6,510,545 shown on ESA Summary tab.

^[2] Authorized budget for MF CAM PV and LINA study is not included here on Table 1, but funded out of MF CAM unspent funds from previous cycle per AL 5744 and AL 5558. However, actual costs along with all other applicable M&E funded studies costs are included here in Table 1 and also listed on Table 6.

^[3] OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)
Southern California Gas Company
September 2026

Measures	Units	ESA Program - Pilot Plus ¹¹						ESA Program - Pilot Deep ¹¹							
		Year-To-Date Completed & Expensed Installation						Year-To-Date Completed & Expensed Installation							
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure		
Appliances	Total														
Energy Star Chest Freezer: 14-18 cf	Each	3.00	129.00	0.019	-1.67	\$ 4,078.00	0.95%	4.00	430.97	0.000	-0.95	\$ 4,660.00	0.09%	0.11%	
Energy Star Chest Freezer: 20-22 cf	Each	-	0.00	0.000	0.00	\$ -	0.00%	4.00	809.39	0.000	-11.69	\$ 6,054.00	0.11%	0.07%	
Energy Star Chest Freezer: 5-9 cf	Each	1.00	35.70	0.005	-0.46	\$ 1,145.00	0.27%	4.00	463.24	0.000	-2.73	\$ 3,928.00	0.07%	1.03%	
Energy Star Qualified Clothes Washer	Each	7.00	228.10	0.043	67.64	\$ 8,399.00	1.97%	46.00	80.19	0.000	891.70	\$ 55,490.00	1.03%	0.00%	
HP Washer/Dryer Combo Unit	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%	
Energy Star Qualified Dishwashers	Each	2.00	46.30	0.011	1.26	\$ 2,140.00	0.50%	7.00	49.23	0.000	6.32	\$ 7,268.15	0.14%	2.05%	
Energy Star Qualified Refrigerators - Large 20+ cf	Each	10.00	474.00	0.000	-6.60	\$ 14,794.00	3.45%	74.00	29815.34	0.000	-325.66	\$ 110,407.00	2.05%	0.40%	
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	3.00	127.60	0.000	-1.72	\$ 4,238.00	0.99%	15.00	5369.35	0.000	-49.90	\$ 21,763.00	0.40%	0.02%	
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	-	0.00	0.000	0.00	\$ -	0.00%	1.00	644.53	0.000	-3.97	\$ 1,222.00	0.02%	0.08%	
Energy Star Upright Freezer: 13.5-15 cf	Each	-	0.00	0.000	0.00	\$ -	0.00%	4.00	622.27	0.000	-4.34	\$ 4,497.00	0.08%	0.05%	
Energy Star Upright Freezer: 16-18 cf	Each	-	0.00	0.000	0.00	\$ -	0.00%	2.00	605.31	0.000	-2.78	\$ 2,760.00	0.05%	0.06%	
Energy Star Upright Freezer: 20-22 cf	Each	-	0.00	0.000	0.00	\$ -	0.00%	2.00	158.94	0.000	-1.45	\$ 3,050.00	0.06%	0.00%	
Cooling Measures	Total														
Energy Star Qualified Ceiling Fans	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%	
Whole House Fan	Each	3.00	705.00	0.348	-1.84	\$ 9,025.00	2.11%	140.00	31558.00	15.262	-208.67	\$ 425,775.00	7.91%	0.00%	
Evaporative cooler installation 3,000 CFM	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.03%	
Evaporative cooler installation 4,000 CFM	Each	2.00	350.04	0.000	-20.67	\$ 3,100.00	0.73%	1.00	570.48	0.000	0.00	\$ 1,550.00	0.04%	0.00%	
Evaporative cooler installation 5,000 CFM	Each	-	0.00	0.000	0.00	\$ -	0.00%	1.00	0.00	0.000	0.00	\$ -	0.00%	0.00%	
Replace Room AC with Energy Star Qualified RAC - 10k BTU	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%	
Replace Room AC with Energy Star Qualified RAC - 12k BTU	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%	
Replace Room AC with Energy Star Qualified RAC - 15k BTU	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%	
Replace Room AC with Energy Star Qualified RAC - 6-8k BTU	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%	
Domestic Hot Water	Total														
Faucet Aerator	Each	143.00	773.32	11.942	445.12	\$ 1,382.28	0.32%	861.00	4511.47	0.213	2629.31	\$ 8,377.60	0.16%	0.66%	
Low-Flow Showerhead - Handheld	Each	109.00	1515.20	0.092	1133.69	\$ 6,525.86	1.53%	616.00	5923.50	0.100	6499.92	\$ 35,667.67	0.66%	0.00%	
Low-Flow Showerhead - Regular	Each	-	0.00	0.000	0.00	\$ -	0.00%	2.00	24.60	0.000	20.12	\$ 68.00	0.00%	0.30%	
Energy Star HE Gas Storage Water Heater - 40G	Each	4.00	0.00	0.000	129.20	\$ 11,740.00	2.75%	6.00	113.25	0.000	337.00	\$ 16,258.00	0.30%	1.90%	
Energy Star HE Gas Storage Water Heater - 50G	Each	6.00	0.00	0.000	210.30	\$ 20,226.00	4.74%	30.00	97.21	0.000	1279.08	\$ 102,514.00	1.90%	0.05%	
Replace existing electric W/H with HP Water Heater - 40G	Each	-	0.00	0.000	0.00	\$ -	0.00%	1.00	0.00	0.000	81.86	\$ 2,670.00	0.05%	0.83%	
Replace existing electric W/H with HP Water Heater - 50G	Each	1.00	0.00	0.000	30.40	\$ 3,250.00	0.76%	13.00	409.74	0.000	423.70	\$ 44,515.00	0.83%	0.00%	
Replace existing electric W/H with HP Water Heater - 80G	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.10%	
Replace with Solar Water Heating w/storage back up	Each	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	7.46%	
Replace with Solar Water Heating w/tankless back up	Each	-	0.00	0.000	0.00	\$ -	0.00%	1.00	0.00	0.000	19.66	\$ 5,546.00	0.10%	0.47%	
Replace with Tankless Water Heater	Each	1.00	0.00	0.000	106.21	\$ 5,546.00	1.30%	597.00	195.62	0.000	6715.44	\$ 401,482.54	7.46%	0.01%	
Thermostatic Shower Valve	Each	96.00	444.10	0.000	651.97	\$ 3,477.54	0.81%	75.00	3403.80	0.053	4731.53	\$ 25,297.13	0.47%	0.00%	
Thermostatic Tub Spout/Diverter	Each	-	0.00	0.000	0.00	\$ -	0.00%	3.00	24.40	0.000	19.64	\$ 279.50	0.01%	0.00%	
Water Heater - Repair water leak - NTE \$300	T&M	-	0.00	0.000	0.00	\$ -	0.00%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%	
Water Heater Blanket	Each	1.00	0.00	0.000	0.00	\$ 90.00	0.02%	0.00	0.00	0.000	0.00	\$ -	0.00%	0.06%	
Water Heater Pipe Insulation	Each	9.00	0.00	0.000	18.87	\$ 262.50	0.06%	114.00	0.00	0.000	-17.35	\$ 3,389.00	0.06%	0.00%	
Enclosure	Total														
Attic Cover Replacement	Each	-	0.00	0.000	0.00	\$ -	0.00%	1.00	0.00	0.000	0.00	\$ 41.00	0.00%	1.91%	
Attic Insulation, Add R-11	Each	2,400.00	144.00	0.202	26.70	\$ 5,145.00	1.20%	Per	48603.00	5964.03	0.000	282.44	\$ 103,004.00	4.00%	4.77%
Attic Insulation, Add R-19	Each	9,900.00	2759.63	1.139	177.38	\$ 21,675.00	5.08%	Per	98472.50	2286.36	0.000	1580.21	\$ 215,564.10	4.77%	1.50%
Attic Insulation, Add R-30	Each	23,092.00	2267.64	3.242	636.41	\$ 54,565.45	12.78%	Per	115924.00	3289.35	0.000	3056.94	\$ 256,639.20	4.77%	0.22%
Attic Insulation, Add R-38	Each	3,800.00	314.64	0.394	65.46	\$ 8,951.15	2.10%	Per	35313.00	14166.46	0.000	1416.05	\$ 80,650.35	1.50%	0.02%
Attic Insulation, Add R-49	Each	-	0.00	0.000	0.00	\$ -	0.00%	Per	4901.00	852.57	0.000	186.43	\$ 12,054.80	0.22%	0.30%
Caulking	Each	5.00	0.00	0.000	0.00	\$ 6.85	0.00%	Per	108.00	-1.60	0.000	0.64	\$ 156.65	0.00%	0.00%
Cover Plate Gaskets	Each	19.00	0.00	0.000	0.00	\$ 446.20	0.10%	Per Home	39.00	84.23	0.000	20.68	\$ 880.80	0.02%	0.00%
Duct Sealing - 120 Minutes	Each	21.00	677.18	0.000	1.54	\$ 8,048.00	1.88%	Per	138.00	53097.25	0.000	1644.77	\$ 53,275.00	0.99%	0.30%
Duct Sealing - 60 Minutes	Each	8.00	0.00	0.000	0.00	\$ 2,349.00	0.55%	Per	59.00	14643.99	0.000	144.74	\$ 16,328.00	0.30%	0.22%
Duct Sealing - 30 Minutes	Each	5.00	26.62	0.000	1.02	\$ 1,685.00	0.39%	Per	35.00	22449.48	0.000	267.75	\$ 11,855.00	0.22%	0.00%
Floor Insulation, Add R-19	Each	-	0.00	0.000	0.00	\$ -	0.00%	Per	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%
Glass Replacement	Each	-	0.00	0.000	0.00	\$ -	0.00%	Per	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%
High Efficiency Windows	Each	202.00	610.70	0.000	-0.10	\$ 11,720.20	2.74%	Per	10978.94	82637.15	0.000	140.68	\$ 630,178.60	11.71%	0.00%
High-Performance Cool Roofs	Each	-	0.00	0.000	0.00	\$ -	0.00%	Per	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%
Insulated Exterior Doors	Each	-	0.00	0.000	0.00	\$ -	0.00%	Per Door	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%
Kitchen Exhaust Dampers	Each	-	0.00	0.000	0.00	\$ -	0.00%	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%
Minor Home / Envelope Repairs - NTE \$600	Each	-	0.00	0.000	0.00	\$ -	0.00%	T&M	4.00	0.00	0.000	0.00	\$ 5,260.00	0.10%	0.00%
Prescriptive Duct Sealing (No HVAC Replacement)	Each	-	0.00	0.000	0.00	\$ -	0.00%	Per	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%
Radiant Barriers	Each	-	0.00	0.000	0.00	\$ -	0.00%	Per	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%
Room AC/Evaporative Cooler Cover	Each	-	0.00	0.000	0.00	\$ -	0.00%	Each	0.00	0.00	0.000	0.00	\$ -	0.00%	0.00%

Energy Savings Assistance Program Pilots Table 2C-D
Southern California Gas Company
September 2026

NOT APPLICABLE TO SOCAL GAS

Measures	Units	Building Electrification Retrofit Pilot (SCE)						Measures	Units	Clean Energy Homes New Construction Pilot (SCE)					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure			Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
Appliances	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
Enclosure[1]	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
HVAC	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
Maintenance	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
Lighting	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
Miscellaneous	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
Customer Enrollment	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
ESA Outreach & Assessment	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
ESA In-Home Energy Education						0.0%									
Total Savings/Expenditures						\$ -								\$ -	0.0%
Households Treated	Total							Households Treated	Total						
- Single Family Households Treated	Home							- Single Family Households Treated	Home						
- Mobile Homes Treated	Home							- Mobile Homes Treated	Home						
Total Number of Households Treated	Home							Total Number of Households Treated	Home						

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program CSD Leveraging Table 2E
Southern California Gas Company
September 2026

			ESA Program - CSD Leveraging					
Measures	Plus	Units	Year-To-Date Completed & Expensed Installation					
			Quantity Installed	kWh[1] (Annual)	kW[1] (Annual)	Therms[1] (Annual)	Expenses (\$)	% of Expenditure
Appliances								
High Efficiency Clothes Washer	X	Home	-	-	-	-	\$ -	0.0%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clother Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Other Domestic Hot Water [3]		Home	-	-	-	-	\$ -	0.0%
Water Heater Tank and Pipe Insulation [4]	X	Home	-	-	-	-	\$ -	0.0%
Water Heater Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Tankless Water Heater	X	Home	-	-	-	-	\$ -	0.0%
Thermostatic Shower Valve		Each	-	-	-	-	\$ -	0.0%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	-	-	-	-	\$ -	0.0%
Solar Water Heating	X	Home						
Enclosure								
Air Sealing/Envelope [5]	X	Home	-	-	-	-	\$ -	0.0%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	-	-	-	-	\$ -	0.0%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
HVAC								
Furnace Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency (HE) Hydro Furnace [7]	X	Home						
Smart Thermostat	X	Home	-	-	-	-	\$ -	0.0%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home						
Maintenance								
Furnace Clean and Tune	X	Home	-	-	-	-	\$ -	0.0%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
Lighting								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
Miscellaneous								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home						
CO and Smoke Alarm	X	Each	-	-	-	-	\$ -	0.0%
Pilots								
Customer Enrollment								
Outreach & Assessment		Home	-				\$ -	0.0%
In-Home Education		Home	-				\$ -	0.0%
Total Savings/Expenditures								
Total Households Weatherized [6]								
CSD MF Tenant Units Treated			Total					
			-					

ESA Program - CSD Leveraging	Year to Date Expenses ⁶		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL CSD Leveraging COSTS	\$ -	\$ -	\$ -

[1] All savings are calculated based on the following sources:

DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.

[2] Microwave savings are from ECONorthWest Studies received in December of 2011.

[3] Includes Faucet Aerators and Low Flow Showerheads.

[4] Includes Water Heater Blankets and Water Heater Pipe Insulation.

[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[6] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

[7] The High Efficiency (HE) Hydro Furnace was approved by the ESA WG on August 27, 2026, for inclusion in SoCalGas's ESA measure offering and is included in Tables 2 and 2E. Activity associated with this measure will be reflected in reporting as installations are completed.

Notes:

Any measures noted as 'NEW' have been added during the course of this program year.

Any measure noted as "REMOVED" are no longer offered by the program but have been kept for tracking purposes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill
Savings per Treated Home/Common Area
Southern California Gas Company
September 2026**

Table 3A, ESA Program Main (SF, MF) [2]	
Annual kWh Savings	N/A
Annual Therm Savings	767,193
Lifecycle kWh Savings	
Lifecycle Therm Savings	7,601,333
Current kWh Rate	
Current Therm Rate	\$ 1.71
Average 1st Year Bill Savings / Treated households	\$ 39.74
Average Lifecycle Bill Savings / Treated Household	\$ 393.70

Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) [1]	
Annual kWh Savings	-
Annual Therm Savings	108,309
Lifecycle kWh Savings	2,019,458
Lifecycle Therm Savings	1,092,004
Current kWh Rate	
Current Therm Rate	1.66
Average 1st Year Bill Savings / Treated Property	\$ 24.60
Average Lifecycle Bill Savings / Treated Property	\$ 248.05

No data available for February

Table 3C, ESA Program - Multifamily Whole Building [1]	
Annual kWh Savings	-
Annual Therm Savings	243,620
Lifecycle kWh Savings	368,446
Lifecycle Therm Savings	4,274,236
Current kWh Rate	
Current Therm Rate	\$ 1.66
Average 1st Year Bill Savings / Treated Property	\$ 55
Average Lifecycle Bill Savings / Treated Property	\$ 971

No data available for February

Table 3D, ESA Program - Pilot Plus	
Annual kWh Savings	40,143
Annual Therm Savings	3,582
Lifecycle kWh Savings	401,431
Lifecycle Therm Savings	35,819
Current kWh Rate	\$0.21
Current Therm Rate	\$1.38
Average 1st Year Bill Savings / Treated Property	\$ 201
Average Lifecycle Bill Savings / Treated Property	\$ 2,005

Table 3E, ESA Program - Pilot Deep	
Annual kWh Savings	1,081,678
Annual Therm Savings	43,284
Lifecycle kWh Savings	10,816,776
Lifecycle Therm Savings	432,843
Current kWh Rate	\$0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 838
Average Lifecycle Bill Savings / Treated Property	\$ 8,378

Table 3F, ESA Program - Building Electrification - N/A for SoCalGas	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3G, ESA Program - CSD Leveraging	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3H, Summary - ESA Program (SF, MH), MFWB, PP, PD, BE, CSD	
Annual kWh Savings	1,121,821
Annual Therm Savings	1,165,988
Lifecycle kWh Savings	13,606,112
Lifecycle Therm Savings	13,436,235
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Households	\$ 1,158
Average Lifecycle Bill Savings / Treated Households	\$ 11,995

[1] NMEC calculations require 12 months prior and post implementation data.

[2] Includes them savings for all measures.

Note: Summary is the sum of ESA Main Program + MFWB + Pilot Plus + Pilot Deep + BE + CSD.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Southern California Gas Company
September 2026

Table 4A, ESA Program (SF, MH)						
County	Eligible Households [3]			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	27	12,750	12,777	29	491	520
Imperial	20,813	13	20,826	265	3	268
Kern	26,841	25,703	52,544	1,719	270	1,989
Kings	17,724	13	17,737	731	0	731
Los Angeles	7,784	1,051,262	1,059,046	329	11,298	11,627
Orange	25	258,609	258,634	0	2,090	2,090
Riverside	152,353	126,472	278,825	805	5,082	5,887
San Bernardino	778	190,048	190,826	74	5,094	5,168
San Luis Obispo	20,417	10,205	30,622	238	0	238
Santa Barbara	1,787	45,087	46,874	419	358	777
Tulare	51,242	12,728	63,970	2,423	589	3,012
Ventura	3,908	70,985	74,893	119	589	708
Total	303,699	1,803,875	2,107,574	7,151	25,864	33,015

Table 4B, ESA Program - Multifamily Whole Building (MF In-Unit)						
County				Households Treated YTD		
				Rural	Urban	Total
Fresno				0	42	42
Imperial				0	0	0
Kern				327	0	327
Kings				123	0	123
Los Angeles				0	4,268	4,268
Orange				0	466	466
Riverside				537	800	1,337
San Bernardino				0	1,290	1,290
San Luis Obispo				0	103	103
Santa Barbara				0	0	0
Tulare				132	48	180
Ventura				0	5	5
Total				1,119	7,022	8,141

Table 4C, ESA Program - Multifamily Whole Building (MFWB/CAM)						
County	Eligible Properties [2]			Properties Treated YTD		
				Rural	Urban	Total
Fresno				0	0	0
Imperial				5	0	5
Kern				4	0	4
Kings				0	0	0
Los Angeles				0	27	27
Orange				0	6	6
Riverside				6	5	11
San Bernardino				0	1	1
San Luis Obispo				0	0	0
Santa Barbara				0	0	0
Tulare				0	1	1
Ventura				0	0	0
Total				15	40	55

Table 4D, ESA Program - Pilot Plus and Pilot Deep						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Los Angeles	416	35,151	35,567	0	23	23
Riverside	9,680	7,929	17,609	182	162	344
San Bernardino	1,595	13,918	15,513	0	37	37
Total	11,691	56,998	68,689	182	222	404

No CSD activity

Table 4E, ESA Program - CSD Leveraging						
County				Households Treated YTD		
				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.

[2] Do not currently have Eligible Properties for ESA CAM.

[3] Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Southern California Gas Company
September 2026

Table 5A, ESA Program (SF,MH)												
Month	Gas & Electric				Gas Only [1]				Electric Only			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm [2]	kWh	kW		Therm	kWh	kW
January					706	12,293	N/A	N/A				
February					3,093	58,223	N/A	N/A				
March					4,214	82,732	N/A	N/A				
April					4,443	100,843	N/A	N/A				
May					4,113	98,388	N/A	N/A				
June					4,439	98,778	N/A	N/A				
July					4,954	118,003	N/A	N/A				
August					3,611	97,366	N/A	N/A				
September					3,443	100,567	N/A	N/A				
October							N/A	N/A				
November							N/A	N/A				
December							N/A	N/A				
YTD					33,016	767,193	N/A	N/A				

[1] As of September 2019, all savings are calculated based on the following source: DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.
[2] Includes them savings for all measures.

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - Multifamily Whole Building (MF In-Unit)												
Month	Gas & Electric				Gas Only [1]				Electric Only			
	# of Household Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January							N/A	N/A				
February							N/A	N/A				
March					1022	15,924	N/A	N/A				
April					1263	18,912	N/A	N/A				
May					2218	27,830	N/A	N/A				
June					362	5,298	N/A	N/A				
July					1627	18,851	N/A	N/A				
August					820	10,487	N/A	N/A				
September					809	9,548	N/A	N/A				
October							N/A	N/A				
November							N/A	N/A				
December							N/A	N/A				
YTD					8,141	106,850	N/A	N/A				

* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report.

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Whole Building												
Month	Gas & Electric				Gas Only [1]				Electric Only			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January							N/A	N/A				
February							N/A	N/A				
March					1	4,098	N/A	N/A				
April					1	441	N/A	N/A				
May					13	28,136	N/A	N/A				
June					2	200	N/A	N/A				
July					16	80,348	N/A	N/A				
August					11	19,546	N/A	N/A				
September					14	14,709	N/A	N/A				
October							N/A	N/A				
November							N/A	N/A				
December							N/A	N/A				
YTD					58	147,479	N/A	N/A				

* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report.

Notes:

MFWB Program to commence July 2023. No installation data to report as of January 2024.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5D, ESA Program - Pilot Plus and Pilot Deep												
Month	Gas & Electric				Gas Only [1]				Electric Only			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	15	1,361	41,568	6	-	-	N/A	N/A		15	1,361	41,568
February	18	2,173	67,362	7	-	-	N/A	N/A		18	2,173	67,362
March	20	1,398	80,922	4	-	-	N/A	N/A		20	1,398	80,922
April	20	2,218	53,353	5	-	-	N/A	N/A		20	2,218	53,353
May	46	5,699	130,716	17	-	-	N/A	N/A		46	5,699	130,716
June	49	5,740	125,030	26	-	-	N/A	N/A		49	5,740	125,030
July	76	14,687	211,351	24	-	-	N/A	N/A		76	14,687	211,351
August	102	9,089	271,662	33	-	-	N/A	N/A		102	9,089	271,662
September	59	4,501	139,857	17	-	-	N/A	N/A		59	4,501	139,857
October					-	-	N/A	N/A		-	-	-
November					-	-	N/A	N/A		-	-	-
December					-	-	N/A	N/A		-	-	-
YTD	485	46,866	1,121,821	138.03	-	-	N/A	N/A		485	46,866	1,121,821

Notes:

Savings for August were recalculated and revised after report submission.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2C.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

N/A for SoCalGas

Table 5E, ESA Program - Building Electrification												
Month	Gas & Electric				Gas Only [1]				Electric Only			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January												
February												
March												
April												
May												
June												
July												
August												
September												
October												
November												
December												
YTD												

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2D.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5F, ESA Program - CSD Leveraging												
Month	Gas & Electric				Gas Only [1]				Electric Only			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January					-	-	N/A	N/A				
February					-	-	N/A	N/A				
March					-	-	N/A	N/A				
April					-	-	N/A	N/A				
May					-	-	N/A	N/A				
June					-	-	N/A	N/A				
July					-	-	N/A	N/A				
August					-	-	N/A	N/A				
September					-	-	N/A	N/A				
October					-	-	N/A	N/A				
November					-	-	N/A	N/A				
December					-	-	N/A	N/A				
YTD					-	-	N/A	N/A				

Notes:

No CSD activity.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2F.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Southern California Gas Company
September 2026

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
ESA Pilot Plus/Deep Program	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 1,192,651	\$ 1,192,651	N/A	\$ 3,492,650	\$ 3,492,650	N/A	\$ 6,096,672	\$ 6,096,672	N/A	11%	11%
Total Pilots	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 1,192,651	\$ 1,192,651	N/A	\$ 3,492,650	\$ 3,492,650	N/A	\$ 6,096,672	\$ 6,096,672	N/A	0%	0%
Studies															
Needs Assessment (LINA) ⁽¹⁾	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 124,834	\$ 124,834	N/A	200%	200%
Joint IOU - Multifamily CAM Process Evaluation ⁽²⁾	N/A	\$ 75,000	\$ 75,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 67,020	\$ 67,020	N/A	0%	0%
2020 Non Energy Benefits Evaluation (NEB's) ⁽³⁾	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1,338	\$ 1,338	N/A	0%	0%
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 58,037	\$ 58,037	N/A	0%	0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,845	\$ 18,845	N/A	0%	0%
ESA Main Impact & Process Evaluation ⁽⁵⁾	N/A	\$ 375,000	\$ 375,000	N/A	\$ 15,189	\$ 15,189	N/A	\$ 63,927	\$ 63,927	N/A	\$ 63,927	\$ 63,927	N/A	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Rapid Feedback Research and Analysis	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
MFWB Impact & Process Evaluation ⁽⁵⁾	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Potential Ad Hoc Tasks	N/A	\$ 300,000	\$ 300,000	N/A	\$ -	\$ -	N/A	\$ 114,131	\$ 114,131	N/A	\$ 148,141	\$ 148,141	N/A	0%	0%
Total Studies ⁽⁴⁾	N/A	\$ 1,068,750	\$ 1,068,750	N/A	\$ 15,189	\$ 15,189	N/A	\$ 178,058	\$ 178,058	N/A	\$ 288,950	\$ 288,950	N/A	27%	27%

⁽¹⁾ LINA study funded out of prior cycle unspent funds per AL 5558.

⁽²⁾ MF CAM study funded out of MF CAM prior cycle unspent funds per AL 5744.

⁽³⁾ Cycle-to-date amount related to 2020 activity posted in 2021.

⁽⁴⁾ Total studies amount includes 2021-2026 authorized budget in D 21-06-015 only as well as associated spending.

⁽⁵⁾ Revise the study naming conventions to ensure consistency with the active studies and to present these updates to the ED/IOUs at the June 2026 meeting.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions
Southern California Gas Company
September 2026

ESA Main (SF, MH)

Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	1,012,402	27,145	3%	103,105	26.3%				24.0	24.2	1,291.9
MH	112,901	5,871	5%	427	1374.9%				19.8	20.0	1,082.8
Rent vs. Own											
Own	787,991	25,501	3%						26.8	27.1	1,493.0
Rent	1,284,699	7,515	1%						11.2	11.1	446.0
Vacant											
Previous vs. New Participant											
New participant		9,513		54,821	17.4%				24.2	24.5	1,304.3
Previous Participant		23,503		48,711	48.2%				22.9	23.1	1,234.6
Seniors [3]	846,204	11,335	1%						23.6	23.8	1,314.8
Veterans [4]	131,807	307	0%						22.4	22.7	1,274.0
Hard-to-Reach [5]	761,325	11,956	2%	22,575	53.0%				19.5	19.7	1,074.0
Vulnerable [6]	1,311,664	28,471	2%	92,796	30.7%				22.4	22.6	1,195.8
Location											
DAC [7]	1,272,458	27,131	2%	90,777	29.9%				22.2	22.4	1,189.3
Rural	276,524	7,151	3%	23,269	30.7%				30.1	30.6	1,506.5
Tribal [8]	4,328	15	0%	41	36.6%				18.5	18.7	535.4
PSPS Zone	N/A		N/A		N/A						
Wildfire Zone [9]	891,289	15,536	2%	50,440	30.8%				25.9	26.2	1,376.6
Climate Zone											
4	10,900	107	1%	338	31.7%				12.2	12.3	982.3
5	39,019	892	2%	1,783	50.0%				21.5	22.5	1,723.8
6	185,280	1,455	1%	1,633	89.1%				15.0	15.5	937.8
8	421,015	7,323	2%	21,430	34.2%				13.5	13.8	895.6
9	566,724	4,034	1%	20,518	19.7%				20.5	19.1	1,176.0
10	320,756	8,830	3%	19,655	44.9%				26.5	27.0	1,354.5
13	127,086	6,072	5%	24,073	25.2%				33.0	33.3	1,440.0
14	58,160	1,694	3%	5,057	33.3%				28.0	29.2	1,693.8
15	90,586	1,825	2%	5,293	34.5%				24.6	25.0	1,380.9
16	28,388	794	3%	3,752	21.2%				22.2	22.7	1,221.9
CARB Communities [10]	239,094	6,168	3%	19,948	30.9%				13.9	14.1	871.9
Financial											
CARE	1,420,170	23,234	2%	64,839	35.8%				24.6	24.9	1,326.7
Disconnected [2]		104		250	41.6%				16.6	17.1	897.4
Arrearages [11]	873,162	14,513	2%	46,435	31.5%				21.4	21.7	1,159.2
High Usage [12]	611,452	9,014	1%	32,749	27.5%				22.9	23.1	1,296.3
High Energy Burden [13]		2,836							21.6	21.9	1,224.1
SEVI [14]											
<25%	505		0%								
25%-50%											
50%-75%	1,045,326	14,522	1%	45,093	32.2%				25.8	26.1	1,418.8
>75%	412,070	10,661	3%	34,057	31.3%				18.5	18.7	997.2
Affordability Ratio [15]											
<25%	1,360,868	24,361	2%	74,330	32.8%				23.1	23.3	1,251.2
25%-50%	14,634	94	1%	307	30.6%				11.8	11.8	945.7
50%-75%	1,234	12	1%	18	66.7%				11.3	8.6	901.5
>75%	81,164	716	1%	4,497	15.9%				10.8	11.2	914.7
Health Condition											
Medical Baseline	8,482	1,080	13%	786	137.4%				23.3	23.8	1,301.6
Respiratory [16]											
<25%	241,192	1,044	0%	2,517	41.5%				26.8	26.8	1,522.9
25%-50%	383,317	4,953	1%	11,200	44.2%				23.2	23.4	1,289.1
50%-75%	447,321	9,110	2%	28,877	31.5%				22.7	22.9	1,230.4
>75%	386,070	10,076	3%	36,558	27.6%				22.1	22.3	1,196.1
Disabled [4]	605,888	5,103	1%						26.3	26.5	1,457.9

Note: The MF In-unit will be tracked with ESA main program until MFWB program launches. Upon MFWB program launch, the data for MF In-Unit and MF CAM will be captured in the MFWB section in the following two tables below.

Multifamily Whole Building (MFWB)

Customer Segments	# of Properties Eligible* [1]	# of Properties Treated [17]	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving Measures Only)	Avg. Cost Per Treated Property
Demographic											
Housing Type											
MF		55	#DIV/0!		0.0%				29.1		65,152.9
Rent vs. Own											
Own		55	#DIV/0!		0.0%				29.1		65,152.9
Rent		-	#DIV/0!		0.0%						
Vacant		-	#DIV/0!		0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]		-	#DIV/0!		0.0%						
Veterans [4]		-	#DIV/0!		0.0%						
Hard-to-Reach [5]		44	#DIV/0!		0.0%				31.1		60,174.9
Vulnerable [6]		17	#DIV/0!		0.0%				14.2		59,007.5
Location											
DAC [7]		15	#DIV/0!		0.0%				15.4		64,498.5
Rural		12	#DIV/0!		0.0%				27.6		34,248.1
Tribal [8]		-	#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]		10	#DIV/0!		0.0%				11.0		80,994.9
Climate Zone											
4		-	#DIV/0!		0.0%						
5		-	#DIV/0!		0.0%						
6		1	#DIV/0!		0.0%				576.0		5,715.4
8		12	#DIV/0!		0.0%				1,946.8		48,952.3
9		17	#DIV/0!		0.0%				5,663.0		105,070.4
10		10	#DIV/0!		0.0%				427.4		51,274.9
13		5	#DIV/0!		0.0%				762.8		34,647.1
14		-	#DIV/0!		0.0%						
15		7	#DIV/0!		0.0%				476.1		22,068.2
16		2	#DIV/0!		0.0%				5,708.1		90,761.7
CARB Communities [10]		3	#DIV/0!		0.0%				9.5		44,988.6
Financial											
CARE		-	#DIV/0!		0.0%						
Disconnected [2]		-			0.0%						
Arrearages [11]		13	#DIV/0!		0.0%				41.4		41,799.4
High Usage [12]		4	#DIV/0!		0.0%				37.8		45,923.5
High Energy Burden [13]		-			0.0%						
SEVI [14]											
<25%		-	#DIV/0!		0.0%						
25%-50%		-			0.0%						
50%-75%		9	#DIV/0!		0.0%				8.0		77,302.2
>75%		6	#DIV/0!		0.0%				23.4		48,803.2
Affordability Ratio [15]											
<25%		13	#DIV/0!		0.0%				14.8		67,723.0
25%-50%		-	#DIV/0!		0.0%						
50%-75%		-	#DIV/0!		0.0%						
>75%		2	#DIV/0!		0.0%				9.8		54,070.1
Health Condition											
Medical Baseline		-	#DIV/0!		0.0%						
Respiratory [16]											
<25%		-	#DIV/0!		0.0%						
25%-50%		5	#DIV/0!		0.0%				10.0		80,947.9
50%-75%		6	#DIV/0!		0.0%				9.2		61,283.6
>75%		4	#DIV/0!		0.0%				26.9		54,024.6
Disabled [4]		-	#DIV/0!		0.0%						

Multifamily Whole Building (Individual in-unit treatments)

Customer Segments	# of Units Eligible* [1]	# of Units Treated [17]	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures Only)	Avg. Cost Per Treated Unit
Demographic											
Housing Type											
MF In-Unit		8,141	#DIV/0!		0.0%				8.7		280.6
Rent vs. Own											
Own		92	#DIV/0!		0.0%				8.5		485.3
Rent		8,049	#DIV/0!		0.0%				8.7		278.2
Vacant					0.0%						
Previous vs. New Participant											
Previous Participant					0.0%						
Seniors [3]		5,308	#DIV/0!		0.0%				8.4		248.9
Veterans [4]		105	#DIV/0!		0.0%				13.1		345.3
Hard-to-Reach [5]		5,052	#DIV/0!		0.0%				10.1		308.0
Vulnerable [6]		5,498	#DIV/0!		0.0%				9.1		270.4
Location											
DAC [7]		5,171	#DIV/0!		0.0%				9.1		272.6
Rural		1,007	#DIV/0!		0.0%				7.9		354.1
Tribal [8]		9	#DIV/0!		0.0%				7.0		173.0
PSPS Zone			N/A		N/A						
Wildfire Zone [9]		3,735	#DIV/0!		0.0%				7.5		270.0
Climate Zone											
4		-	#DIV/0!		0.0%						
5		103	#DIV/0!		0.0%				9.1		470.7
6		637	#DIV/0!		0.0%				7.4		223.9
8		821	#DIV/0!		0.0%				11.7		356.9
9		2,983	#DIV/0!		0.0%				10.6		288.2
10		1,973	#DIV/0!		0.0%				7.5		234.9
13		672	#DIV/0!		0.0%				9.4		281.7
14		197	#DIV/0!		0.0%				21.5		476.8
15		652	#DIV/0!		0.0%				8.3		241.1
16		3	#DIV/0!		0.0%				2.4		238.8
CARB Communities [10]		1,030	#DIV/0!		0.0%				9.5		261.3
Financial											
CARE		3,374	#DIV/0!		0.0%				8.8		298.4
Disconnected [2]		17	#DIV/0!		0.0%				6.5		279.4
Arrearages [11]		1,947	#DIV/0!		0.0%				9.4		317.1
High Usage [12]		566	#DIV/0!		0.0%				9.7		1,090.8
High Energy Burden [13]					0.0%						
SEVI [14]											
<25%		-	#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%		2,737	#DIV/0!		0.0%				8.6		302.6
>75%		2,655	#DIV/0!		0.0%				9.0		266.5
Affordability Ratio [15]											
<25%		5,327	#DIV/0!		0.0%				8.8		
25%-50%		-	#DIV/0!		0.0%						
50%-75%		-	#DIV/0!		0.0%						
>75%		65	#DIV/0!		0.0%				12.5		419.3
Health Condition											
Medical Baseline					0.0%				9.8		395.5
Respiratory [16]		12	#DIV/0!		0.0%						
<25%		552	#DIV/0!		0.0%				7.4		273.9
25%-50%		1,705	#DIV/0!		0.0%				9.5		344.4
50%-75%		1,486	#DIV/0!		0.0%				9.5		239.2
>75%		1,549	#DIV/0!		0.0%				8.0		268.0
Disabled [4]		1,061	#DIV/0!		0.0%				10.0		274.6

No data available for June.

Pilot Plus and Pilot Deep

Customer Segments	of Households Eligible [1]	of Households Treated	Enrollment Rate = (C/B)	of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	205,677	364				2,885		0.36	117		\$ 14,578.73
MH	N/A	40				1,796		0.14	103		\$ 12,507.49
MF In-Unit	N/A	0	N/A	N/A	0.00%						
Rent vs. Own [2]											
Own	135,526	357				2,806		0.36	106		\$ 14,530.57
Rent	34,654	47				2,556		0.20	190		\$ 13,181.76
N/A	35,497	-	0.00%	-	N/A						
Previous vs. New Participant [4]											
Previous	18,142	151				2,296		0.36	117		\$ 13,703.69
New Participant	55,685	253				3,064		0.33	115		\$ 14,773.52
Seniors	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	205,677	353				2,879		0.35	118		\$ 14,408.20
Vulnerable	47,314	238				2,393		0.35	142		\$ 13,958.15
Location											
DAC	28,344	214				2,404		0.30	132		\$ 13,831.51
Rural	11,691	182				3,236		0.46	81		\$ 14,328.94
Tribal	319	6				2,194		0.20	182		\$ 14,426.45
PSPS Zone	9,034	146				3,637		0.30	84		\$ 15,548.29
Climate Zone 06	4,540	1	0.02%	1,558	0.06%	695		0.00	147		\$ 14,946.10
Climate Zone 08	39,925	8				644		0.26	55		\$ 12,987.90
Climate Zone 09	49,079	8				2,130		0.03	75		\$ 15,276.66
Climate Zone 10	83,856	359				2,837		0.35	121		\$ 14,447.96
Climate Zone 13	N/A	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	83,856	6				2,344		0.12	85		\$ 13,722.24
Climate Zone 15	4,507	17				2,535		0.48	63		\$ 12,788.22
Climate Zone 16	1,526	5				4,681		0.03	105		\$ 15,868.46
CARB Communities	7,828	9				641		0.15	68		\$ 11,310.24
Financial											
CARE	205,677	404				2,777		0.34	116		\$ 14,373.66
FERA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Disconnected	135,792	13				2,893		0.50	66		\$ 13,067.03
Arrearages	146,318	267				2,772		0.33	128		\$ 14,315.61
High Usage	205,677	404				2,777		0.34	116		\$ 14,373.66
High Energy Burden (>5)	38,162	226				2,342		0.38	142		\$ 13,653.43
SEVI											
Low (0-33%)	60,420	75				3,568		0.43	78		\$ 15,635.08
Medium (33.1 to 66.9%)	34,063	175				2,579		0.35	141		\$ 13,685.65
High (> 67%)	28,357	146				2,682		0.28	109		\$ 14,608.73
N/A [4]	84,837	0	0.00%	-	N/A						
Affordability Ratio (< 15%)	65,102	294				2,500		0.38	129		\$ 14,298.55
Health Condition											
Medical Baseline	2,937	12	0.41%	1,845	0.65%	3,484		1.42	103		\$ 13,729.19
Respiratory											
Low	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Medium	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A

Pilot Plus/Deep is a joint pilot with SoCalGas and SCE.

* Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility by referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% of FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

[1] Eligible household counts by segment provided by Athens. Segments with no data may be calculated internally at a later date.

[2] Due to the COVID customer protections, no customers have been disconnected since March 4, 2020.

[3] Senior defined as age 65 and older as self reported during enrollment.

[4] Self identified on application form.

[5] SoCalGas defines Hard to Reach as a customer who either has a language preference other than English or lives in a mobile home or multifamily dwelling unit.

[6] Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 80% of state median income.

[7] As defined by CalEnviroScreen 4.0.

[8] SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

[9] Includes Zones 2 and 3 (Tiers 2 and 3) of the CPUC Fire-Threat Map.

[10] Neighborhoods identified by CARB Air Protection Program that overlap with DAC ZIP codes per CalEnviroScreen.

[11] SoCalGas defines arrearages as overdue balance greater than 30 days past due.

[12] SoCalGas defines high usage as at least 200% of baseline for any month within the previous calendar year.

[13] SoCalGas defines High Energy Burden as customers that have to spend 2% or more of household income on their gas bill.

[14] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. SoCalGas utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores.

[15] Threshold based on CPUC 2019 Annual Affordability Report, utilizing AR20 data.

[16] SoCalGas utilizes the Asthmax indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory.

[17] Households Treated data is not additive because customers may be represented in multiple categories.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordinator
Southern California Gas Company
September 2026**

Partner	Brief Description of Effort	Outbound			Collaboration		Inbound	
		# of Referrals [1]	# of Leveraging Relationships [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]		
CARE	CARE customers who are PEV approved are shared with ESA Program				48,002	2,167		
Water Agencies [6]	SoCalGas provides the ability for water agencies to capture water savings through leveraging and co-funding opportunities		9 Agencies			4,575		
Municipal Electric Providers [7]	SoCalGas provides leveraging and co-funding opportunities to electric and water providers who might otherwise not offer energy savings measures		3 Providers			805		
Project Homekey (Properties)	SoCalGas' ESA Program provides energy efficiency services at no cost to Project Homekey sites.							
Whole Home to Core [8]	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minimum 5% for ESA Whole Home participation.	N/A	N/A	N/A	229	N/A		

[1] Outbound referrals being given to the Partner Program by ESA Program.

[2] Activities that involve the sharing resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.)

[3] Activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshow, etc.) to support program awareness and delivery.

[4] Inbound customer leads or referrals to ESA Program from the Partner Program.

[5] Enrollments that results from the Leads or Referrals supplied by the Partner.

[6] Water Agencies include: Anaheim Public Utilities, Eastern Municipal Water District, Fontana Water Company, Liberty Utilities, Metropolitan Water District, San Gabriel Valley Water Company, California American Water, Moulton Niguel Water District and Rancho California Water District.

[7] Municipal Electric Providers include: Anaheim Public Utilities, Los Angeles Department of Water and Power, and Riverside Public Utilities.

[8] ESA Whole Home (also known a Pilot Plus/Deep) is a joint pilot with SoCalGas and SCE.

*Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 9 Tribal Outreach
Southern California Gas Company
September 2026

Outreach Status	Quantity (Includes CARE, FERA, and ESA Program)	List of Participating Tribes
Tribes completed ESA Program Meet & Confer	17	Agua Caliente Band of Cahuilla Indians, Augustine Band of Cahuilla Indians, San Gabriel Band of Mission Indians Gabrieleno/Tongva Nation, Juaneno Band of Mission Indians, Kern Valley Indian Community-Nuwa (Kawaiisu), Los Coyotes Band of Cahuilla and Cupeno Indians, Morongo Band of Mission Indians, Owens Valley Career Development Center (Tule River), Pechanga Band of Luiseno Indians, Ramona Band of Cahuilla, The Yuhaaviatam of San Manuel Nation, Santa Rosa Rancheria Tachi Yokut Tribe, Soboba Band of Luiseno Indians, Tejon Indian Tribe, Torres Martinez Desert Cahuilla Indians, Tübatulabal of Kern Valley, Tule River Indian Tribe of California
Tribes requested outreach materials or applications	17	Agua Caliente Band of Cahuilla Indians, Augustine Band of Cahuilla Indians, San Gabriel Band of Mission Indians Gabrieleno/Tongva Nation, Juaneno Band of Mission Indians, Kern Valley Indian Community-Nuwa (Kawaiisu), Los Coyotes Band of Cahuilla and Cupeno Indians, Morongo Band of Mission Indians, Owens Valley Career Development Center (Tule River), Pechanga Band of Luiseno Indians, Ramona Band of Cahuilla, The Yuhaaviatam of San Manuel Nation, Santa Rosa Rancheria Tachi Yokut Tribe, Soboba Band of Luiseno Indians, Tejon Indian Tribe, Torres Martinez Desert Cahuilla Indians, Tübatulabal of Kern Valley, Tule River Indian Tribe of California
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	4	Juaneno Band of Mission Indians, Kern Valley Indian Community-Nuwa (Kawaiisu), San Gabriel Band of Mission Indians Gabrieleno/Tongva Nation, Tübatulabal of Kern Valley
Tribes and Housing Authority sites involved in Focused Project/ESA Program Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	4	Pechanga Band of Luiseno Indians, Soboba Band of Luiseno Indians, Southern California Tribal Chairmen's Association (SCTCA), Torres Martinez Desert Cahuilla Indians
Housing Authority and TANF offices who participated in Meet and Confer	3	Pechanga Band of Luiseno Indians, Soboba Band of Luiseno Indians, Torres Martinez Desert Cahuilla Indians
Community Organizations Serving the Needs of Tribal Members / Native Americans	9	Autism Society Inland Empire, Bakersfield American Indian Health Project, California State University San Bernardino Tribal Relations Government and Community Relations Department, Family Resources Center Network Specialist, Southern California Tribal Chairmen's Association, United American Indian Involvement, Riverside San Bernardino Indian Health Inc., Strong Hearted Native Women's Coalition, Community Health Systems

*Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 1 - Program Expenses
Southern California Gas Company
September 2026

CARE Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	N/A	\$ 4,604,267	\$ 4,604,267	N/A	\$ 119,004	\$ 119,004	N/A	\$ 1,899,004	\$ 1,899,004	N/A	41%	41%
Processing / Certification Re-certification	N/A	\$ 2,354,471	\$ 2,354,471	N/A	\$ 114,436	\$ 114,436	N/A	\$ 1,042,846	\$ 1,042,846	N/A	44%	44%
Post Enrollment Verification	N/A	\$ 261,652	\$ 261,652	N/A	\$ 33,916	\$ 33,916	N/A	\$ 288,384	\$ 288,384	N/A	110%	110%
IT Programming	N/A	\$ 1,144,150	\$ 1,144,150	N/A	\$ 178,247	\$ 178,247	N/A	\$ 938,625	\$ 938,625	N/A	82%	82%
Pilots	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1	\$ 1	N/A	N/A	N/A
CHANGES Program	N/A	\$ 437,502	\$ 437,502	N/A	\$ 41,513	\$ 41,513	N/A	\$ 252,725	\$ 252,725	N/A	58%	58%
Studies	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Regulatory Compliance	N/A	\$ 624,391	\$ 624,391	N/A	\$ 28,595	\$ 28,595	N/A	\$ 312,187	\$ 312,187	N/A	50%	50%
General Administration	N/A	\$ 1,200,786	\$ 1,200,786	N/A	\$ 84,189	\$ 84,189	N/A	\$ 1,094,428	\$ 1,094,428	N/A	91%	91%
CPUC Energy Division [2]	N/A	\$ 84,413	\$ 84,413	N/A	\$ 2,527	\$ 2,527	N/A	\$ 8,813	\$ 8,813	N/A	10%	10%
SUBTOTAL MANAGEMENT COSTS	N/A	\$ 10,774,132	\$ 10,774,132	N/A	\$ 602,427	\$ 602,427	N/A	\$ 5,837,012	\$ 5,837,012	N/A	54%	54%
CARE Rate Discount	N/A	\$ 143,264,981	\$ 143,264,981	N/A	N/D ³	N/D ³	N/A	\$ 114,249,160	\$ 114,249,160	N/A	80%	80%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	N/A	\$ 154,039,113	\$ 154,039,113	N/A	N/D³	N/D³	N/A	\$ 120,086,172	\$ 120,086,172	N/A	78%	78%
Other CARE Rate Benefits												
- DWR Bond Charge Exemption												
- CARE Surcharge Exemption				N/A	N/D ³	N/D ³	N/A	\$ 18,920,030	\$ 18,920,030			
- kWh Surcharge Exemption												
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				N/A	N/D³	N/D³	N/A	\$ 18,920,030	\$ 18,920,030			
Indirect Costs				N/A	\$ 140,512	\$ 140,512	N/A	\$ 1,234,559	\$ 1,234,559			

[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021.

[2] Includes expenses recorded in error which will be corrected in next month's report.

[3] Data for the reporting period are not available as a result of the SAP-Customer Information System implementation.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Gas Company
September 2026

2026	New Enrollment										Recertification			Attrition (Drop Offs)					Enrollment		Estimated CARE Eligible	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only	
	Automatic Enrollment			Self-Certification (Income or Categorical)			Total New Enrollment (E-J)	Scheduled	Non-Scheduled (Duplicates)	Automatic Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross Adjusted (K+O)	Net Adjusted (K-I)									
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper												Phone	Capitation	Combined (F+G+H+I)						
January	2,258	1,316	25	3,599	7,078	606	9,028	3	16,715	20,314	4,860	37,477	10,830	53,167	14,646	283	465	18,786	73,481	-13,866	1,715,734	1,587,453	108.08%	5,777,250	1,715,734	N/A
February	1,163	1,294	28	2,485	11,484	850	10,520	0	22,854	25,339	8,060	27,680	16,338	47,078	18,728	610	651	13,767	33,756	72,417	1,707,317	1,606,148	106.30%	5,779,514	1,707,317	N/A
March	1,688	1,689	54	3,432	10,689	824	12,093	1	23,607	27,039	9,620	29,344	21,370	60,334	15,157	684	593	16,372	32,806	87,373	1,695,575	1,606,345	105.99%	5,779,881	1,701,550	N/A
April	2,719	1,613	61	4,393	6,560	755	9,702	1	17,018	21,411	9,192	30,828	16,253	56,273	16,257	642	631	9,856	27,366	77,684	1,695,575	1,606,546	105.54%	5,781,441	1,695,575	N/A
May	2,793	1,489	61	4,343	4,980	721	9,043	1	14,745	19,088	10,112	33,290	12,125	55,527	20,888	67	663	9,765	31,363	74,615	1,683,280	1,606,546	104.78%	5,782,568	1,683,280	N/A
June	3,077	1,417	37	4,531	5,079	789	8,833	0	14,701	19,232	11,148	39,653	13,263	64,064	19,996	756	615	12,241	33,608	83,296	1,683,904	1,606,546	103.88%	5,782,107	1,688,904	N/A
July	2,672	1,256	20	3,948	5,159	692	8,070	0	13,921	17,869	11,911	35,233	13,383	60,527	22,400	598	857	101	23,956	78,396	1,662,817	1,606,495	103.51%	5,781,309	1,662,817	N/A
August	2,554	1,125	22	3,701	5,471	889	8,593	0	14,953	18,654	12,411	43,336	12,322	68,069	21,911	632	864	21,418	44,825	86,723	1,636,646	1,607,241	101.83%	5,784,009	1,636,646	N/A
September	1,836	1,189	27	3,052	3,881	411	7,334	0	11,626	14,678	N/D ⁴	N/D ⁴	N/D ⁴	N/D ⁴	N/D ⁴	N/D ⁴	N/D ⁴	N/D ⁴	N/D ⁴	N/D ⁴	1,638,672	1,607,241	101.96%	5,783,330	1,638,672	N/A
October																									N/A	N/A
November																									N/A	N/A
December																									N/A	N/A
YTD Total	20,781	12,388	335	33,484	60,381	6,537	83,216	6	150,140	183,624	77,314	271,841	115,884	465,039	149,983	4,272	5,339	102,306	633,985	(92,954)	1,662,817	1,606,495	103.51%	5,781,309	1,662,817	N/A

¹ Enrollments via data sharing between the IOUs.

² Enrollments via data sharing between departments and/or programs within the utility.

³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.

⁴ Data for the reporting period are not available as a result of the SAP-Customer Information System implementation.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 3A - Post-Enrollment Verification Results (Model)
Southern California Gas Company
September 2026

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification [3]	% of Total CARE Households De-enrolled
January	1,715,734	11,181	0.7%	7,227	997	8,224	73.6%	0.5%
February	1,707,317	11,441	0.7%	7,162	1,033	8,195	71.6%	0.5%
March	1,701,550	13,084	0.8%	8,356	1,188	9,544	72.9%	0.6%
April	1,695,575	11,991	0.7%	8,044	1,010	9,054	75.5%	0.5%
May	1,683,280	10,910	0.6%	5,894	950	6,844	62.7%	0.4%
June	1,668,904	13,167	0.8%	96	1,045	1,141	8.7%	0.1%
July	1,662,817	14,295	0.9%	127	936	1,063	7.4%	0.1%
August	1,636,646	5,617	0.3%	58	247	305	5.4%	0.0%
September	1,638,672	470	0.0%	2	11	13	2.8%	0.0%
October								
November								
December								
YTD Total	1,638,672	92,156	5.6%	36,966	7,417	44,383	48.2%	2.7%

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
*Monthly data has been updated to include customers who had been extended one year due to customer protections as stated in the COVID Transition Plan AL 5794.

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage) Southern California Gas Company Not Applicable to SoCalGas								
Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January							0.0%	
February							0.0%	
March							0.0%	
April							0.0%	
May							0.0%	
June							0.0%	
July							0.0%	
August							0.0%	
September							0.0%	
October							0.0%	
November							0.0%	
December							0.0%	
YTD Total	#N/A	0	#N/A	0	0	0	0.0%	#N/A

**CARE Table 4 - Enrollment by County
Southern California Gas Company
September 2026**

County	Estimated Eligible Households			Total Households Enrolled ¹			Enrollment Rate ²		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	10,562	13	10,575	12,101	22	12,123	115%	171%	115%
Imperial	0	17,822	17,822	6	13,701	13,707	n/a	77%	77%
Kern	14,794	27,428	42,222	17,082	31,702	48,784	115%	116%	116%
Kings	10	14,117	14,127	10	16,347	16,357	98%	116%	116%
Los Angeles	807,921	2,932	810,853	802,907	2,117	805,024	99%	72%	99%
Orange	188,470	0	188,470	168,672	33	168,705	89%	#DIV/0!	90%
Riverside	98,114	113,977	212,091	101,365	127,688	229,053	103%	112%	108%
San Bernardino	143,693	989	144,683	180,711	694	181,405	126%	70%	125%
San Luis Obispo	8,689	15,474	24,163	3,667	10,799	14,466	42%	70%	60%
Santa Barbara	33,878	1,059	34,938	29,090	635	29,725	86%	60%	85%
Tulare	10,294	41,719	52,013	13,080	54,749	67,829	127%	131%	130%
Ventura	52,715	2,570	55,284	49,654	1,840	51,494	94%	72%	93%
Total	1,369,141	238,100	1,607,241	1,378,345	260,327	1,638,672	101%	109%	102.0%

¹ Total Households Enrolled includes submeter tenants.

² Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 5 - Recertification Results
Southern California Gas Company
September 2026

Month	Total CARE Households	Households Requested to Recertify [1]	% of Households Total (C/B)	Households Recertified [2]	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,715,734	48,137	2.81%	32,620	17,277	68%	1.01%
February	1,707,317	34,034	1.99%	23,690	12,065	70%	0.71%
March	1,701,550	45,509	2.67%	32,513	16,766	71%	0.99%
April	1,695,575	42,490	2.5%	30,154	15,455	71%	0.91%
May	1,683,280	37,648	2.2%	25,603	11,043	68%	0.66%
June	1,668,904	47,640	2.9%	31,422	1,747	66%	0.10%
July	1,662,817	47,240	2.8%	27,777	1,440	59%	0.09%
August	1,636,646	41,326	2.5%	18,095	1,285	44%	0.08%
September	1,638,672	979	0.1%	358	25	37%	0.00%
October							
November							
December							
YTD	1,638,672	345,003	21.1%	222,232	77,103	64.4%	4.71%

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the

[3] Includes customers who did not respond or who requested to be de-enrolled.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 6 - Capitation Contractors¹
Southern California Gas Company
September 2026

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
Community Action Partnership of Orange County		X	X	X		
Sigma Beta Xi Youth and Community Services		X				
PACE – Pacific Asian Consortium in Employment		X	X	X		
Community Pantry of Hemet		X				
Community Action Partnership of San Bernardino		X		X		
LA Works		X				
Children's Hospital of Orange County		X				
LACDA		X				
YMCA Montebello-Commerce		X				
Sr. Citizens Emergency Fund I.V., Inc.		X				
Coachella Valley Housing Coalition		X				
Southeast Community Development Corp.		X				
Latino Resource Organization		X				
Community Action Partnership - Kern County		X				
Ventura Cty Comm Human		X				
Blessed Sacrament Church		X				
Hermadad Mexicana		X				
CSET		X				
Crest Forest Family and Community Service		X				
CUI – Campesinos Unidos, Inc.		X	X	X		
Veterans in Community Service		X	X	X		
MEND		X				
Catholic Charities of LA – Brownson House		X				
OCCC, Inc. (Orange County Community Center)		X				
APAC Service Center		X			-	6
Visalia Emergency Aid Council		X				
Total Enrollments					-	6

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 7 - Expenditures for Pilots and Studies
Southern California Gas Company
September 2026

2026	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
CARE Outbound Calling Pilot	N/A	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778	N/A	27%	27%
Total Pilots	0	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778	N/A	27%	27%
Studies															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 57,025	\$ 57,025	N/A	91%	91%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,950	\$ 18,950	N/A	101%	101%
Total Studies	N/A	\$ 143,750	\$ 143,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 75,975	\$ 75,975	N/A	53%	53%

⁽¹⁾ Reflects authorized funding per D.21-06-015 dated June 3, 2021.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes
Southern California Gas Company
September 2026

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January	N/A	96.6%	55.0%	45.5%
February	N/A	96.3%	56.2%	45.1%
March	N/A	96.6%	55.8%	44.0%
April	N/A	95.4%	55.0%	43.9%
May	N/A	95.0%	54.1%	42.4%
June	N/A	94.0%	57.1%	55.8%
July	N/A	93.2%	58.1%	58.3%
August	N/A	92.7%	57.8%	58.2%
September	N/A	91.4%	56.8%	57.4%
October	N/A			
November	N/A			
December	N/A			
	N/A	94.6%	56.2%	50.1%

Notes:

Penetration Rate and Enrollment Rate are the same value.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 8A
CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP Code
Southern California Gas Company
September 2026

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes that have 10% or more Disconnections
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in High Poverty (Income Less than 100% FPG)
90015	68.4%
90057	68.4%
90006	97.6%
92273	65.6%
90058	58.0%
90017	57.8%
93265	49.6%
92257	49.6%
90007	47.8%
90021	35.0%

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in DAC
92518	34.2%
90021	35.0%
90007	47.8%
90038	57.3%
90012	58.7%
90026	60.5%
91502	62.6%
90004	65.1%
91766	65.6%
92233	65.7%

Notes:

Zip codes with fewer than 100 customers are excluded for privacy reasons.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

No ZIP code has exceeded the 10% disconnection rate.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.