FILED
10/29/26
04:59 PM
C2610037

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Doina Stutz
Christian Stutz

Complainant,

vs.

PacifiCorp d/b/a Pacific Power (U901E)

Defendant.

Case (C.) _____

Complaint

COMPLAINANT	DEFENDANT (Include Utility "U-Number," if known)
Doina Stutz Christian Stutz 19548 Strathern Street Reseda, CA 91335 Telephone: 530-953-9668 Email: pacificpower.ekaok@passmail.net	PacifiCorp d/b/a Pacific Power (U901E) Attn: Cathie Allen, Director Regulatory Affairs 825 N.E. Multnomah, Suite 300 Portland, OR 97232 Telephone: 503-813-5934 Email: cathie.allen@pacificorp.com Email: CustomerAdvocacyTeam@Pacificorp.com

(Internal Use Only)

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

COMPLAINT

Additional complainant(s) (Provide name, address, phone number and email address for each complainant)

Name of Complainant	Doina Stutz and Christian Stutz
Address	19548 Strathern Street, Reseda, CA 91335
Daytime Phone Number	530-953-9668
Email Address	pacificpower.ekaok@passmail.net

☐ One/sole complainant is representative listed in Box C-1

☑ Additional complainants listed in attachment

Additional Defendant(s) (Provide name, address, phone number and email address for each defendant)

Name of Defendant	PacifiCorp d/b/a Pacific Power (U901E)
Address	825 N.E. Multnomah, Suite 300, Portland, OR 97232
Daytime Phone Number	503-813-5934
Email Address	cathie.allen@pacificorp.com; CustomerAdvocacyTeam@Pacificorp.com

Name of Defendant	
Address	
Daytime Phone Number	
Email Address	

Name of Defendant	
Address	
Daytime Phone Number	
Email Address	

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?
☑ YES ☐ NO

Has staff responded to your complaint?
☑ YES ☐ NO

Did you appeal to the Consumer Affairs Manager?
☑ YES ☐ NO

Do you have money on deposit with the Commission?
☐ YES ☑ NO
Amount $_____

Is your service now disconnected?
☐ YES ☑ NO

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

Doina and Christian Stutz complain of Pacific Power's May 26, 2026 nonpayment disconnection; entry through a locked gate; reported gate-chain alteration and company lock; and revocation of a nonstandard-meter accommodation. They dispute the required notices and immediate contact attempt, the claimed access and safety grounds, sheriff assistance, and the meter exchange discovered May 28. The balance was paid May 26, and service restored May 27. See Attachment A, paragraphs 1-37.

Scoping Memo Information (Rule 4.2[a])

(1) The proposed category for the Complaint is (check one):
☒ adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)
☐ ratesetting (check this box if your complaint challenges the reasonableness of rates pursuant to Rule 4.1(b))

(2) Are hearings needed (are there facts in dispute)? ☒ YES ☐ NO

(3) ☒ Regular Complaint ☐ Expedited Complaint (Rule 4.6)

(4) The issues to be considered are
(Example: The utility should refund the overbilled amount of $78.00):

1. Rules 8 and 11 compliance for the May 26 termination.
2. Whether Rule 17.C supported meter-accommodation revocation.
3. Rules 11 and 16 and section 451 as applied to entry, gate chain and lock.
4. Accuracy of access and safety records; related charges and relief.

See Attachment A, paragraphs 21-36.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.
Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09): About 35 days after filing
Hearing (Example: 7/1/09): About 180 days after filing

Explain here if you propose a schedule different from the above guidelines.

Focused discovery is needed for utility notice, contact, dispatch, access, safety, meter, and account records. Hearing about 180 days after filing; final resolution within 12 months. See Attachment A, paragraph 37.

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

Determine tariff compliance; restore the meter accommodation if improperly revoked; correct inaccurate records and any improper gate-lock arrangement; establish a workable access protocol; and adjust charges from proven violations. See Attachment A, paragraphs 26-34.

OPTIONAL (OPT OUT OF ELECTRONIC SERVICE): I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by mail (paper only). My/our mailing address(es) is/are:

Dated Reseda (City), California, this 1st (date) day of October (month), 2026 (year)

Christian Stutz

CHRISTIAN STUTZ

Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

REPRESENTATIVE'S INFORMATION:
Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative: _____

Address: _____

Telephone Number: _____

E-mail: _____

Signature: _____

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on 01-26 (date), at Reseda (City), California

(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on _____ (date), at _____ (City), California

_____ Signature of Officer

_____ Title

NUMBER OF COPIES NEEDED FOR FILING:
If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one (1) defendant, then you must submit a total of eight (8) copies.

If you are filing your formal complaint electronically (visit http://www.cpuc.ca.gov/PUC/efiling for additional details), then you are not required to mail paper copies.

Mail paper copies to:
California Public Utilities Commission
Attn: Docket Office
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACY NOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission ("CPUC") intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a **public record** and may be posted on the CPUC's website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available online for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.

Signature

10-1-2026
Date

Doina Stutz
Print your name

1-OCT-2026

CHRISTIAN STUTZ

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Doina Stutz and Christian Stutz, Complainants
v.
PacifiCorp doing business as Pacific Power (U 901 E), Defendant

Case No. _____

ATTACHMENT A TO CPUC FORMAL COMPLAINT FORM

Submitted by Complainants Doina Stutz and Christian Stutz

PARTIES AND SCOPE

1. Complainants Doina Stutz and Christian Stutz seek a Commission determination whether PacifiCorp doing business as Pacific Power complied with its California tariffs and just and reasonable service obligations when it disconnected electric service on May 26, 2026, entered through a locked gate, altered the gate chain as reported by field personnel, placed a company lock, and revoked a nonstandard meter accommodation. They also seek correction or annotation of any materially inaccurate service, access, or safety records used in those decisions.

2. Pacific Power's April 28, 2026 statement for the service location lists both 'Chris Stutz' and 'Doina Stutz.' Complainants seek relief concerning that account; the statement does not by itself establish Pacific Power's internal designation of each account holder. Doina Stutz is the firsthand witness to the 2026 field events. The service location is privately owned property at 2008 Seiad Creek Road, Seiad Valley, California 96086. Electricity delivered there is used for personal and household purposes, not for an income-producing operation. The mailing address for both Complainants is 19548 Strathern Street, Reseda, California 91335. Email for service: pacificpower.ekaok@passmail.net. Complainants' daytime telephone: 530-953-9668.

3. Defendant is PacifiCorp doing business as Pacific Power (U 901 E), an electric utility subject to the Commission's California jurisdiction. Its principal address shown in prior correspondence is 825 NE Multnomah Street, Portland, Oregon 97232. Its publicly listed telephone is 1-888-221-7070. This complaint is brought under Public Utilities Code section 1702 and concerns Defendant's California tariff Rules 8, 11, 16, and 17 and Public Utilities Code section 451. It does not challenge the reasonableness of a Commission-approved rate or ask the Commission to adjudicate real-property title, invalidate a recorded right of way, or award tort damages.

4. The injuries for which Commission relief is sought include the interruption of residential electric service on May 26-27, 2026; loss of the nonstandard-meter accommodation; the continuing consequences of disputed access and safety entries in Pacific Power's records; any unauthorized tariff-related charges shown to have resulted from the challenged conduct; and any unjustified company-controlled gate-lock arrangement. Complainants seek prospective tariff-compliance, account-correction, meter-accommodation, and access-related relief within the Commission's jurisdiction and do not seek tort damages for these matters.

INFORMAL RESOLUTION

5. Complainants filed a joint informal complaint with the Consumer Affairs Branch (CAB) on August 16, 2026, portal confirmation no. 236188, assigned File No. 743019. CAB issued a determination dated August 24, 2026. Complainants submitted an informal appeal dated September 2, 2026. CAB's September 16, 2026 response stated that the informal appeal was concluded and identified a formal complaint as the next step. The September 16 letter was received September 21, 2026.

6. Before the CAB filing, Complainants had communicated with Pacific Power about, among other matters, disputed bill components beginning in 2022. Their signed April 24, 2026 letter described the unresolved account balance and proposed a resolution. Pacific Power's May 6 response, issued under the name "Customer Advocacy Team" without an identified individual author, declared that there was no property dispute to settle, enclosed a right-of-way document and a bill, and stated that payment was due. It did not substantively resolve the specific billing components Complainants had questioned. Complainants sent a June 5 response and preservation and records requests dated June 29 and August 10, 2026. CAB's later informal determinations repeated utility assertions attributed to Pacific Power without identifying the individuals who made or verified them. This history explains the dispute that preceded the disconnection; the complaint does not ask the Commission to determine the reasonableness of an approved rate.

FACTUAL ALLEGATIONS

7. An analog meter at the service location stopped registering before April 12, 2022. Pacific Power estimated use for a period recalled as about eight months. On April 12, 2022, employee Randy Zink installed a digital replacement after Complainants objected to a transmitting smart meter and were told the proposed replacement would not transmit wirelessly. Both Complainants were present. They had been told a utility employee would come, so they opened the gate. Deputy Gabe Garrison also attended as a civil standby, but Complainants had not been told beforehand that a deputy would accompany the employee. They have not been provided records identifying who requested the standby or

the facts supplied in support of it. The exact model and configuration of the replacement meter are matters shown by Pacific Power's meter records.

8. For approximately four years afterward, an employee known as Jay read that meter manually. According to Doina's recollection, Jay normally called one or two days beforehand. When the property owners were away, they gave Jay permission to cross the gate. This established a workable means of coordinating access for readings. It does not, standing alone, establish that every type of access was available without limitation.

9. Beginning no later than a retained door hanger dated May 18, 2023, Pacific Power repeatedly left white notices at the gate warning of possible disconnection within 48 hours for nonpayment. Complainants recall no actual nonpayment disconnection between that date and May 26, 2026. The notices establish repeated visits to the gate, not necessarily access beyond it. Why Pacific Power selected May 26, 2026 for an actual field disconnection, whether earlier disconnection visits were attempted, and what changed in its instructions or assessment remain unknown to Complainants.

10. Pacific Power's March 25, 2022 letter warned that it would disconnect service if the stopped-meter issue was not resolved by April 4. Doina recalls receiving a telephone call on the morning of the April 12, 2022 meter visit from a supervisor in Yreka saying the employee was on his way; the gate was then opened. By contrast, the May 22, 2026 sheriff CAD record reflects advance planning for the May 26 nonpayment shutoff and civil standby, but Doina recalls no comparable call, message, or request to open the locked gate before the crew entered. Complainants have not located a letter identifying May 26 as the disconnection date. Doina recalls no refusal by her to open the gate. Complainants do not contend that Rule 17 required an appointment or that the two events were governed by identical notice requirements. The comparison bears on what contact Pacific Power actually attempted and its later assertion that Complainants impeded safe and reasonable access.

11. Pacific Power's May 6, 2026 cover letter stated that the claimed $12,842.16 balance was due May 19. The enclosed April 28 bill separately warned that the past-due portion, $12,137.65, had to be received by May 14 to avoid shutoff. Both Complainants were away when the letter arrived; Doina read it after May 14. Complainants do not rely solely on delayed reading of that letter. They seek a determination, on the underlying notice and contact records, whether Pacific Power provided the 15-day and 5-day notices and, if the past-due balance remained unpaid, made the contact attempt described in Rule 8.A.1.b: the Company "will make a reasonable attempt to contact the Customer immediately before termination of service." The April 28 bill's May 14 warning alone does not establish what separate final notice or immediate contact attempt Pacific Power made.

12. On May 26, 2026, Doina was at the property; Christian was away. Doina had no direct advance notice that anyone would come to the property that day, and no one asked her to open the locked roadside gate. Only her dog's barking alerted her to a sheriff's vehicle followed by a Pacific Power vehicle at the house, a substantial distance beyond the gate. On the recordings, the employees identified themselves as Finley Parker (employee no. 50411) and Jeremiah Heron (employee no. 68939), and identified Ron Budesilich as the supervisor who sent them. The deputy was Richard Evans. The crew exited their vehicle and then disconnected electric service at a pole behind the house. Doina, but not Christian, was also present for the May 27 restoration visit.

13. Doina did not watch anyone cut the chain or add a lock. After the May 26 visit, she observed only that the gate had been closed. When asked how entry was gained, Deputy Evans told Doina that the chain had been cut and a Pacific Power lock added. Heron later described how the lock had been placed as "link-to-link" without identifying who altered the chain or installed the lock. The identity of the actor, exact work performed, authorization, necessity, and duration of the lock arrangement remain disputed or unknown.

14. Immediately after personnel left following the May 26 disconnection, Doina telephoned Christian. Christian contacted Pacific Power and made an online payment of the full claimed $12,842.16. Pacific Power's guest-payment confirmation records submission at 2:12 p.m. Pacific time on May 26. Service was restored on May 27, 2026. This sequence supports Complainants' position that direct contact immediately before the field disconnection could have led to immediate payment.

15. On the evening of May 28, 2026, Doina discovered that the manually read meter installed in 2022 had been replaced by a different meter she understands to be capable of transmitting. Available recordings do not establish whether the exchange occurred May 26, May 27, or at another time, nor identify the person who performed it. Doina does not recall advance notice of a meter exchange. Pacific Power's work order, meter inventory, serial-number, configuration, and event records should establish those facts.

16. The next morning, May 29, 2026, Doina called Pacific Power's smart-meter customer-service line about the meter exchange (reference 7627190). An employee identified as Christian (employee no. 36743) relayed information attributed through Shannon to a manager identified as Joe: that access had been refused and that Complainants had called law enforcement for the May 26 event. Doina disputed both assertions and asked that Joe call her; she recalls no return call. When Doina asked whether the account showed any earlier refusal of access, she recalls Christian saying he

found no such notation. These are statements and recollections about the call, not proof of the underlying account contents; the recording and audit history are material.

17. Pacific Power's August 21, 2026 email, signed only "Pacific Power Customer Advocacy," asserted that personnel had "no available access" for disconnection, that a police escort was needed to ensure safe access, and that Rule 17 allowed revocation of the nonstandard meter accommodation. The email acknowledged that meter readings had occurred when access was provided. It also asserted generally that regular nonpayment notices had been supplied, but identified no operative 15-day or 5-day notice and no attempt at contact immediately before the May 26 termination. The message identified no individual author, investigator, or decision-maker and attached no contemporaneous access, safety, dispatch, or notice records. Complainants request identification of the person responsible for these assertions and the records on which that person relied.

18. CAB's August 24 letter repeated a statement that lack of access for disconnection resulted in the $12,842.16 arrears balance. To the extent that statement refers to the May 26, 2026 visit, the chronology cannot support it because the balance existed before that visit. If Pacific Power instead relies on an earlier attempted disconnection or refusal of access, Complainants request identification of the date, access request, persons involved, contemporaneous record, and asserted effect on the balance.

19. CAB's September 16 letter reported additional Pacific Power assertions of "repeated access issues," trespass notices to employees, ongoing safety concerns, and sheriff assistance. The letter identified no dates, copies, recipients, specific incidents, author, or decision-maker for those assertions. The scope and effect of any notice on which Pacific Power relies, and the facts said to require sheriff assistance, remain disputed. Sheriff presence alone does not establish what conduct, if any, made access unsafe or was considered an impediment under Rule 17.

20. The September 16 letter also says Pacific Power sent written notification of its resolution to Complainants with a copy to CPUC. The August 21 Customer Advocacy email appears to be that notification, but the CAB letter does not identify it by date or attach it. The visible recipient of the August 21 email was Christian's email address; Complainants later forwarded it to CAB. The basis for CAB's statement that Pacific Power itself supplied CAB a copy, and any additional submission containing the new safety and trespass assertions, remain unknown.

TARIFF AND SERVICE ISSUES

21. Rule 17.C identifies "Meter tampering" or "Impeding safe and reasonable access to the meter at all times" as grounds for revoking a nonstandard meter accommodation. The

latter ground includes access for monthly meter readings, disconnections, and maintenance. Pacific Power has not asserted meter tampering. The existence of a locked gate is relevant to access but does not, standing alone, resolve whether Complainants impeded safe and reasonable access within the meaning of Rule 17.C. Complainants request that the Commission examine what specific access was sought, for what purpose and when, what request or coordination was attempted, how access was allegedly prevented, and what contemporaneous record supported revocation. Jay's coordinated monthly readings bear on access for readings, but do not conclusively resolve any claimed impediment to access for disconnection or maintenance; each asserted impediment should be assessed on its own facts. On information and belief, the revocation was based on an unsupported or materially incomplete account of access and safety. CAB later reported Pacific Power's position that Rule 17 requires no advance written notice of revocation. That position concerns the meter accommodation; it does not resolve whether the May 26 nonpayment termination complied with Rules 8 and 11.

22. Rules 8 and 11 separately impose notice requirements for nonpayment termination. For residential service, Rule 8 requires a past-due notice at least 15 calendar days before the proposed termination date and a final notice at least 5 calendar days before it. If the balance remains unpaid, Rule 8 also requires a reasonable attempt to contact the affected person immediately before termination. Rule 11 likewise addresses the 15-day and 5-day notices. Rule 17's authority to revoke a nonstandard meter accommodation does not state that these termination requirements are waived. Pacific Power's reliance on Rule 17 and its general assertion that notices were sent do not identify what was done to comply with Rules 8 and 11. Complainants do not have a record of an immediate contact attempt, and Doina recalls receiving none. On information and belief, Pacific Power did not make the required reasonable attempt before the May 26 field disconnection. The Commission should determine, from the actual notices and contact records, when and how each notice was given and what contact was attempted immediately before termination.

23. Rule 16.E uses "at all hours" for access to maintain electric distribution facilities on the premises. Its separate meter-reading sentence requires "regular, safe and unobstructed access to the meter for the purpose of meter reading." Rule 17.C separately addresses impeding safe and reasonable access to the meter at all times for readings, disconnections, and maintenance. Neither Complainants' ownership nor a locked gate eliminates applicable tariff access obligations. The question presented is whether the actual entry, reported chain alteration, utility-lock placement, and asserted revocation complied with the tariffs and the requirement of just and reasonable utility practices under Public Utilities Code section 451, considering the purpose of the work, any prior access request, safety facts, and available means of contact. Rule 11 permits access-based discontinuance after reasonable notice when required cooperation is not provided. The

validity or scope of any recorded property interest is reserved for a court of competent jurisdiction.

24. Access codes on some statements during the broken analog meter period and later claims that Complainants refused access or called law enforcement are disputed. Complainants seek the source and audit history of those entries and correction or annotation of any entry shown to be materially inaccurate. The Commission should not treat an account code or a later narrative assertion as proof of the event it describes without examining its source and supporting records.

MATERIAL FACTS REQUIRING TESTIMONY OR RECORDS

25. The material issues include: who decided to disconnect on May 26 after years of recurring 48-hour door hangers; what earlier disconnection attempts, if any, occurred; the contents, dates, delivery methods, and proposed termination dates of the 15-day and 5-day notices; what contact was attempted immediately before termination; what access was requested and refused on any specific date; who requested sheriff assistance in 2022 and 2026 and on what recorded facts; the dates, addressees, terms, and service of alleged trespass notices; who approved Rule 17 revocation and when; what specific conduct was considered an impediment or safety concern; who altered the gate chain or installed Pacific Power's lock, on whose instruction, and under what claimed authority; and when the meter was exchanged and by whom. These are disputed issues for the formal record and relevant discovery.

REQUESTED COMMISSION ACTION

26. Complainants request separate findings, based on identified evidence in the formal record and after an opportunity to examine and challenge that evidence, with Complainants' substantial rights preserved under Commission Rule of Practice and Procedure 13.6(a), whether the May 26 nonpayment disconnection complied with Rules 8 and 11, including the operative 15-day and 5-day notices and the required reasonable attempt at immediate contact, regardless of whether the evidence establishes a Rule 17 basis for revoking the meter accommodation.

27. The documented events and Complainants' firsthand observations support the alleged violations; Pacific Power's formal answer will identify which material allegations it admits or denies. Complainants request that Pacific Power identify the person and contemporaneous source records for each access refusal, safety concern, sheriff-escort justification, gate alteration, meter-accommodation revocation, and claimed notice or contact attempt on which it relies. Its conclusions in informal correspondence should be traced to those sources rather than accepted merely because they were repeated to CAB.

Complainants will support the elements of their alleged tariff violations; Pacific Power must support facts essential to any affirmative defense it asserts. Complainants request correction, credit, or refund of any resulting utility charge shown to be unauthorized or caused by a proven tariff violation.

28. Complainants request a finding whether the evidence establishes that revocation of the nonstandard meter accommodation was supported by either ground authorized by Rule 17.C. Complainants contend that neither meter tampering nor conduct constituting an impediment to safe and reasonable access supported the revocation. If the Commission finds that the revocation lacked a tariff-authorized ground, Complainants request restoration of the nonstandard meter accommodation authorized by Rule 17.C, including an available Company-owned non-radio-frequency meter, subject to applicable inventory availability, together with correction, credit, refund, or other appropriate adjustment of any Opt-Out Fee to the extent the Commission finds that charge resulted from the improper revocation. Any lawful monthly reading charge remains subject to the tariff.

29. Complainants request findings whether the field access, reported gate-chain alteration, company-lock placement, and retention of the lock were consistent with Rules 11 and 16 and just and reasonable utility practice. They further request a determination of who requested sheriff assistance, when and why it was requested, what specific contemporaneous evidence supported the asserted need for an escort, and whether Pacific Power later relied on the sheriff's presence itself as evidence of unsafe or impeded access for purposes of Rule 17.

30. If the Commission finds that Pacific Power's placement, maintenance, or use of a company-controlled gate-lock arrangement was inconsistent with Rules 11 or 16 or with its just and reasonable service obligations under Public Utilities Code section 451, Complainants request an order requiring Pacific Power to discontinue or correct that arrangement and establish a written, workable protocol for future non-emergency access. Such protocol may provide reasonable procedures for advance communication, coordinated access when appropriate, emergency access, meter reading, maintenance, and other lawful utility functions. Complainants do not request a determination of title, easement scope, trespass liability, or property damages.

31. Complainants request an order requiring Pacific Power to identify and correct or annotate materially inaccurate access-related or safety-related account entries established by the evidence, including any unsupported assertion that Complainants called law enforcement or refused a specified access request. Complainants further request that any entry found materially inaccurate not thereafter be relied upon as an established historical fact in determining future access, safety, meter-accommodation, or service decisions.

32. Complainants intend to seek, through the Commission's applicable discovery and evidentiary procedures, relevant account, notice, contact, dispatch, field, safety, trespass-notice, meter, and revocation records. The anticipated discovery includes records showing why May 26, 2026 was selected for disconnection after approximately three years of recurring door hangers without an actual shutoff; any earlier attempted disconnection; any change in instructions or safety assessment; the operative 15-day and 5-day notices; records of the immediate pretermination contact attempt, if any; who requested sheriff assistance in 2022 and 2026 and what facts were supplied; communications with the sheriff's office; any incident or safety assessment; records concerning alleged trespass notices; the Rule 17 revocation decision and its factual basis; the meter-exchange work order and meter history; and the source of any claimed authority to alter the gate chain or place and retain a company lock.

33. Complainants also request a written accounting identifying any opt-out, disconnection, reconnection, meter-exchange, or related charge arising from the challenged events and correction, credit, or refund of any such charge shown to have resulted from a proven tariff violation. They do not seek a general refund of the $12,842.16 payment merely because that amount had been disputed.

34. Complainants request such additional prospective tariff-compliance, meter-accommodation, access-protocol, record-correction, account-correction, or other corrective relief as the Commission finds authorized and appropriate based on the formal record. They do not request damages for personal injury, emotional distress, loss of income, or property damage in this proceeding.

SCOPING INFORMATION

35. Proposed category: adjudicatory. This complaint concerns application of existing tariffs to identified acts, not the reasonableness of tariff rates. Requested procedure: regular formal complaint. Material facts are disputed and a hearing is requested if they cannot be resolved by admissions, stipulated facts, and records.

36. Proposed issues are:

1. Whether Pacific Power complied with Rules 8 and 11 in connection with the May 26, 2026 residential nonpayment termination, including the required 15-day notice, 5-day notice, and reasonable attempt at immediate pretermination contact;

2. Whether revocation of the Rule 17.C nonstandard meter accommodation was supported by a tariff-authorized ground;

3. Whether the field entry, reported gate-chain alteration, company-lock placement and retention, and related access practices were consistent with Rules 11 and 16 and Public Utilities Code section 451;

4. Whether disputed access-related or safety-related account entries are materially inaccurate or unsupported by contemporaneous records;

5. Whether any opt-out, disconnection, reconnection, meter-exchange, or related charge resulted from a proven tariff violation; and

6. What corrective and prospective relief within the Commission's authority is warranted.

37. Proposed schedule:

1. A prehearing conference approximately 30-40 days after filing;
2. Focused discovery completed approximately 90 days after that conference;
3. An evidentiary hearing, if needed, approximately 180 days after filing. This interval exceeds the form's 50-70-day guideline because material issues depend on focused discovery of utility notice, contact, dispatch, access, safety, meter, and account records not presently available to Complainants;
4. Briefs approximately 30 days after hearing; and
5. Final resolution within 12 months of acceptance for filing, subject to the assigned administrative law judge's schedule.

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Doina Stutz and Christian Stutz v. PacifiCorp

EXHIBIT INDEX

Exhibit 1	CAB response dated September 16, 2026 *Substantive letter only; generic instructions and blank form omitted.*
Exhibit 2	CAB determination dated August 24, 2026
Exhibit 3	Signed April 24, 2026 letter to Pacific Power
Exhibit 4	Pacific Power response dated May 6, 2026 *Includes the enclosures as received.*
Exhibit 5	April 28, 2026 monthly statement
Exhibit 6	May 26, 2026 payment confirmation
Exhibit 7	August 21, 2026 Customer Advocacy email
Exhibit 8	May 22 and May 27, 2026 sheriff CAD reports *Both reports are reproduced in date order.*
Exhibit 9	Retained May 18, 2023 door hanger
Exhibit 10	Close-up photograph of gate chain and lock *Date and maker of photograph are not asserted by this label.*
Exhibit 11	March 25, 2022 stopped-meter letter

The recordings are identified in Attachment A and are not included in this packet.

EXHIBIT 1

CAB response dated September 16, 2026

Source file:
2026-9-16 CAB response to appeal.pdf

Substantive letter only; generic instructions and blank form omitted.

Source pages are included as received; photographs are scaled to fit letter-size pages.

STATE OF CALIFORNIA **GAVIN NEWSOM, Governor**

PUBLIC UTILITIES COMMISSION
320 W. 4th STREET, SUITE 520
LOS ANGELES, CA 90013

September 16, 2026

Doina Stutz
19548 Strathern St
Reseda CA 91335

Subject: Commission File No: 743019 for Complaint with Pacific Power

Dear Doina Stutz:

The Consumer Affairs Branch (CAB) of the California Public Utilities Commission (CPUC) has completed its review of your Informal Appeal regarding your complaint against **Pacific Power**. The utility reported that necessary steps have been taken to resolve your concerns, and you were sent written notification of the resolution, a copy of which was also provided to the CPUC.

In your additional correspondence submitted to CAB dated August 31, 2026, you stated Pacific Power's recent response does not fully address the broader concerns you raised, including insufficient notice, the circumstances surrounding the May 26, 2026 disconnection, entry through a locked gate, placement of a company lock, involvement of law enforcement, and replacement of the non-transmitting meter without proper authorization or documentation.

Pacific Power investigated and reported to CAB that your non-standard meter accommodation was revoked due to repeated access issues, including trespass notices issued to company employees, ongoing safety concerns, and the need for sheriff assistance during the May 26, 2026 disconnection. The company states that **Rule 17** allows revocation of the accommodation when safe and reasonable access to the meter cannot be ensured and notes that no advance written notice is required. Pacific Power also indicates that installing an AMI meter allows accurate billing and eliminates the need for repeated on-site visits. The utility reports no billing errors and no adjustments. Pacific Power considers the matter resolved under **Rule 17**.

After carefully reviewing the information you provided, along with the details submitted by **Pacific Power** and the applicable codes, orders, and tariffs, CAB has determined that **Pacific Power** is not in violation of CPUC rules or regulations.

As this concludes the Informal Appeal process, if you disagree with this resolution, your next step is to file a Formal Complaint. You may do so using the following link:

https://www.cpuc.ca.gov/formalcomplaintinfo/

If you need help understanding the formal complaint process, please contact the CPUC's Public Advisor's Office by:

E-mail: public.advisor@cpuc.ca.gov
Telephone: 1-866-849-8390 (toll free) or 415-703-2074
Address: Public Advisor's Office - CPUC 505 Van Ness Avenue San Francisco, CA 94102

Please be advised that any further correspondence regarding this complaint submitted to CAB will not receive a

PUBLIC UTILITIES COMMISSION
320 W. 4th STREET, SUITE 520
LOS ANGELES, CA 90013

response.

Sincerely,

Written Operations Unit
Consumer Affairs Branch
1-800-649-7570

ATTACHED: Formal Complaint Instructions

EXHIBIT 2

CAB determination dated August 24, 2026

Source file:
2026-8-24 - CAB Determination.pdf

Source pages are included as received; photographs are scaled to fit letter-size pages.

STATE OF CALIFORNIA **GAVIN NEWSOM, Governor**

PUBLIC UTILITIES COMMISSION
320 W. 4th STREET, SUITE 520
LOS ANGELES, CA 90013

August 24, 2026

Doina Stutz
19548 Strathern St
Reseda CA 91335

Subject: Commission File No: 743019 for Complaint with Pacific Power

Dear Doina Stutz:

The Consumer Affairs Branch (CAB) of the California Public Utilities Commission (CPUC) has completed its review of your complaint against **Pacific Power**. As part of the review, CAB considered the information that you provided, the information that **Pacific Power** provided to us about your account and applicable codes, orders and tariffs.

In your complaint, you expressed concern regarding Pacific Power's handling of a non-transmitting meter accommodation and a May 26, 2026, disconnection. The utility states that your non-standard meter accommodation was revoked because you did not provide the required access for disconnection related to non-payment, resulting in an arrears balance of $12,842.16. According to the utility, management revoked the accommodation under **Rule 17**, which requires customers to provide access for disconnection activities. Due these findings the utility has closed the CPUC complaint.

Based on the review of this information, CAB has determined that **Pacific Power** is not in violation of the rules or regulations of the CPUC. If you disagree with this result, you may either provide new evidence or appeal. Detailed instructions for sending new evidence or an appeal are attached. You must file within 15 days of this letter and include supporting documentation. Please provide any information you believe contradicts the utility's representations.

Sincerely,

Written Operations Unit
Consumer Affairs Branch
1-800-649-7570
www.cpuc.ca.gov

ATTACHED: Appeal Instructions

STATE OF CALIFORNIA **GAVIN NEWSOM, Governor**

PUBLIC UTILITIES COMMISSION
320 W. 4th STREET, SUITE 520
LOS ANGELES, CA 90013

August 24, 2026 **File No:743019**

WHAT YOU MUST DO IF YOU WANT CAB TO RECONSIDER ITS REVIEW OF YOUR COMPLAINT

The Consumer Affairs Branch (CAB) of the California Public Utilities Commission (CPUC) does its best in all cases to use the information available to us to obtain a favorable resolution of each consumer's complaint. We realize that the outcome of this case may disappoint you. If you meet either one of the two limited exceptions below, you have the opportunity to file a request to review your case **within 15 business days of the date on this letter:**

If you have new evidence that would result in a favorable finding on your complaint, then file a REQUEST TO CONSIDER NEW EVIDENCE, or if you are able to show CAB made a mistake by failing to consider evidence, made a factual mistake, or made a mistake on law, then file an INFORMAL APPEAL.

The remainder of this letter provides both a summary and detailed requirements for these two processes.

SUMMARY: REQUEST TO CONSIDER NEW EVIDENCE

Prominently label your letter as "REQUEST TO CONSIDER NEW EVIDENCE."

Please include all of the following:

- Our informal complaint number; **743019**
- A brief description of the new evidence.
- A statement that shows how the new evidence would necessarily change the disposition of your complaint.
- Attach a copy of any new evidence.

SUMMARY: INFORMAL APPEAL

Prominently label your letter as INFORMAL APPEAL (for example this label might appear in the subject line or header/footer, in capital letters, in a larger font etc.)

Include all of the following:

- Our informal complaint number; **743019**
- The type of error(s) you think CAB made.
- A description of each error.
- A statement that shows how correcting the error(s) would necessarily change the disposition of your complaint.

DETAILED INSTRUCTIONS FOR SUBMISSION OF NEW EVIDENCE

You have one chance, and one only, to present new evidence. If you find additional new evidence after you have

already sent your request to us, CAB will not consider that as new evidence. All additional information is not evidence. Merely supplying us with additional information is not enough to warrant further consideration. The new evidence must be significant. "Significant" means that the new evidence, either by itself or in consideration with the other existing evidence, would justify a favorable finding in your case. Simply attaching a copy of a bill, etc., does not meet this requirement.

There is no limit to additional evidence that you may provide. However, please observe the following guidelines:

Do not re-submit material that you already sent to us. It is not the quantity of evidence, but the quality that is critical. Rearguing or repeating your case IS NOT new evidence. CAB will reject any such request at once, and will send you a form letter stating the reason for rejecting your request.

Some examples of valid additional information are: once you read the utility response to your complaint, you realized the utility's reasoning relied on a document that you have, and your additional document contradicts the utility's justification.

If you submit a request to us, and we deny it, you may still submit an **Informal Appeal.** Please note that the requirements to file an Informal Appeal are very strict.

You should address your request as outlined. Should you fail to include any of the information that we require, your request for additional consideration can be dismissed at once. CAB will inform you of whether we re-opened your case or not.

DETAILED INSTRUCTIONS FOR SUBMISSION OF AN INFORMAL APPEAL

In order to successfully appeal CAB's findings, you must meet requirements that are both strict and narrow. You must show that CAB made one or the three specific types of errors below:

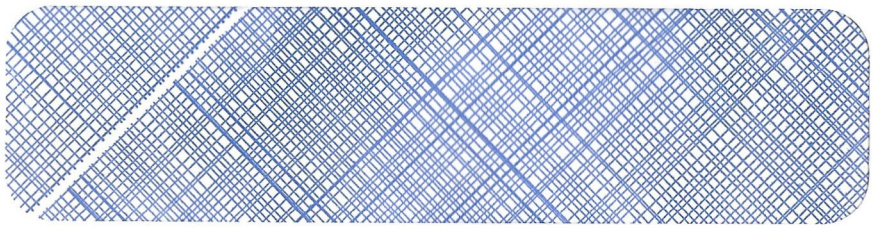
- CAB made a mistake in the facts in the case;
- or CAB made a mistake in the laws in the case ;
- or CAB made a mistake by not considering evidence that would have resulted in a favorable finding in your case.

There is no limit to how many errors you may identify. Your identification of errors should refer to your existing documentation, such as CAB's letter closing the case or your original complaint letter. An appeal must strictly relate to the information provided to CAB. If you did not previously send evidence to CAB, CAB did not make any error. If we dismiss your appeal, you MAY NOT file a REQUEST TO CONSIDER NEW EVIDENCE.

You must provide a list of the mistakes that you contend that CAB made, and you must relate those mistakes to the case findings. You may not submit new evidence. If you wish to submit new evidence, you should file a REQUEST TO CONSIDER NEW EVIDENCE.

PUBLIC UTILITIES COMMISSION

STATE OF CALIFORNIA ■ 505 VAN NESS AVENUE
■ SAN FRANCISCO CALIFORNIA ■ 94102-3298



9136$1035 0020

EXHIBIT 3

Signed April 24, 2026 letter to Pacific Power

Source file:
2026-4-24 - Signed Good Faith Notice of Proposed Equitable Exchange Letter.PDF

Source pages are included as received; photographs are scaled to fit letter-size pages.

Chris & Doina Stutz
c/o Post Office Box 718
Seiad Creek, California 96086

April 24, 2026

PACIFIC POWER
825 NE Multnomah Street
Portland, OR 97232
Certified Mail #7015 0640 0006 3275 4428

Attn: Billing Department / Legal Department / Property Rights Division

Re: Good Faith Notice of Proposed Equitable Exchange

To whom it may concern:

We write concerning account no. 12568865-0014 associated with the property located at 2008 Seiad Creek Road, Seiad Valley, California. We wish to address the balance that has accrued on this account due to the ongoing billing dispute that is now entering its third year.

We bring to your attention the fact that Pacific Power maintains and uses seven (7) utility poles on our private property. Those poles appear to be used as part of Pacific Power's ongoing utility operations. To the best of our present knowledge, and based on the documents presently available to us, we are unaware of any recorded easement or similar written instrument authorizing the continued occupation and use of our property without compensation.

This letter serves as notice of a proposed equitable exchange intended to resolve both the disputed account balance and the unresolved status of Pacific Power's present use of our land.

In exchange for the use of our property in the furtherance of Pacific Power's ongoing utility operations, we propose that Pacific Power zero out the current disputed account balance and cease generating further billing.

This proposal is made as a good-faith effort to resolve the ongoing dispute equitably. It is not intended as a waiver of any property rights, claims, objections, or remedies we may have concerning unauthorized use of our land.

Pending resolution, we also request that Pacific Power cease leaving threatening communications on our gate every month.

Further, should Pacific Power contend that it already possesses a valid easement or other property interest, please provide a copy of the instrument or identify its recording information so that the matter may be evaluated promptly.

We prefer to resolve this matter privately, reasonably, and in good faith; however, if Pacific Power declines to address the disputed account balance while continuing to rely on the ongoing use of our land without producing any written property right, we will evaluate all available options concerning the disputed billing, the continued occupation of the property, and the need for formal relief.

Please provide a written response by May 31, 2026. We look forward to hearing from you.

Sincerely,

EXHIBIT 4

Pacific Power response dated May 6, 2026

Source file:
2026-5-6 - PPL response.PDF

Includes the enclosures as received.

Source pages are included as received; photographs are scaled to fit letter-size pages.

PACIFIC POWER
A DIVISION OF PACIFICORP

Customer Advocacy Team
825 NE Multnomah
Portland, Oregon 97232
1-800-532-1626

May 6, 2026

CHRIS STUTZ
DOINA STUTZ
PO BOX 718
SEIAD VALLEY CA 96086 0718

Dear Mr. & Mrs. Stutz:

Pacific Power received your letter dated April 24, 2026 regarding company facilities on your property and settlement of your billing.

Company records reflect that an easement was granted for placement of electric facilities on your property in 1949 by the owner at that time, Marshall E. Burstad. The company has included a copy of this easement with this letter for your records.

Pacific Power has the requisite legal rights to locate its facilities on your property under this easement. Accordingly, there is no property dispute to settle.

We have included a copy of your latest billing statement dated April 28, 2026. At this time, your account balance is $12,842.16. Payment is due by May 19, 2026.

If you are unable to make payment in full, you may contact the company's Customer Service Department toll free at 1-888-221-7070 to request payment arrangements.

Regards,

Pacific Power Customer Advocacy Team

FORM 677 REVISED 5M 10-49

VOL 251 PAGE 468

Job Order T 3737

GRANT OF RIGHT OF WAY

W & 3898

This Agreement, made this 3rd day of December, A. D. 19[illegible]

by and between Marshall E. Burstad & Sidgeman,

party of the first part, and THE CALIFORNIA OREGON POWER COMPANY, a California corporation, party of the second part.

Witnesseth: That the said party of the first part, for and in consideration of the sum of One Dollar ($1.00) to [illegible] in hand paid, the receipt whereof is hereby acknowledged, do grant by these presents grant, bargain, sell and convey to said party of the second part, its successors and assigns, a right of way for its pole and wire lines and other facilities for the transmission and distribution of electricity, also the right to remove the trees, including danger trees outside of the right of way, and make the clearing necessary or desirable for the purpose aforesaid, across that certain real property, situated in Siskiyou County, State of California and more particularly described as being in the Southeast Quarter (SE¼) of Section Six (6), Township Forty-six (46) North, Range Eleven (11) West, W.M.

North half (N½) of the Southeast Quarter (SE¼) of Section Six (6), Township Forty-six (46) North, Range Eleven (11) West, W.M.

Northwest Quarter (NW¼) of the Southwest Quarter (SW¼) of Section Five (5), Township Forty-six (46) North, Range Eleven (11) West, W.M.

Said right of way to be 70 feet wide, 10 feet on each side of the pole and wire line as now surveyed through said premises or hereafter constructed.

Said party of the first part grant to the party of the second part the right of ingress and egress to the right of way for the purpose of erection, maintenance, repair, or removal of the second party's electrical and transmission equipment, but reserves the right to cultivate said right of way.

In Witness Whereof, said party of the first part has hereunto set his hand and seal, on the day and year first above written.

E. C. Crandell
Witness

Marshall E. Burstad (Seal)

Witness (Seal)

STATE OF _____ }
County of _____ } ss.

THIS CERTIFIES that on this _____ day of _____, A. D. 19____, before me _____, Notary Public in and for said County and State, personally appeared within named _____, to me personally known to be the individual described in and who executed the within instrument, and acknowledged to me that he executed the same freely and voluntarily, for the uses and purposes therein expressed.

IN WITNESS WHEREOF I have hereunto set my hand and affixed my official seal the day and year in this certificate first above written.

Notary Public in and for the County of _____

State of _____

My Commission expires _____

APPROVED AS TO ENGINEERING DETAILS

89-5655

88-5655

COMPUrsr

STATE OF .....
County of ..... } ss.

On this ..... day of ....., A. D. 19....., before me .....
Notary Public in and for said County and State, appeared .....
..... to me personally known, who, being duly sworn, did say
that ..... the .....
..... of .....
seal affixed to said instrument is the corporate seal of said corporation, and that said instrument was signed and
sealed in behalf of said corporation by authority of its board of directors, and said .....
..... acknowledged said instru-
ment to be the free act and deed of said corporation.

IN WITNESS WHEREOF I have hereunto set my hand and affixed my official seal the day and year in this certificate first above written.

.....
Notary Public in and
for the County of .....
State of .....
My Commission expires .....

Recorded at the Request of
CALIFORNIA OREGON POWER CO.
Dec 28 1949
At 8 min. past 11 o'clock A. M.
in Vol. 251 Page 469 of
Official Records
Siskiyou County, California
Emma A. Johnson
County Recorder
By .....
Deputy
Fee $ 2.00

GRANT OF RIGHT OF WAY

Line No. ..... Document No. .....

TO

The California Oregon Power Company

Dated ....., 19.....

COMPARED
INDEXED

STATE OF CALIFORNIA
COUNTY OF Siskiyou } ss.

On this 8th day of Dec., A. D. 49, before me J. P. [illegible]
a Notary Public in and for said County, personally appeared R. K. Crandall
personally known to me to be the same person whose
name is subscribed to the within instrument as a party hereto, who, being by me duly sworn, deposed and said that
he was present and saw Marshall M. Burstad, A [illegible]
personally known to him to be the same party described in and who executed the said instru-
ment as a party thereto, sign, seal and deliver the same, and that said Marshall M. Burstad
duly acknowledged to the presence of said affiant that
he executed the same, and that R. K. Crandall the said affiant, thereupon and at his
request, subscribed his name as a witness thereto.

IN WITNESS WHEREOF I have hereunto set my hand and affixed my official seal the day and year in this certificate first above written.

My commission expires: 2-29-49

Notary Public in and for the County of
Siskiyou, State of California.

CHRIS STUTZ
DOINA STUTZ
1500 PENNSYLVANIA AVE NW
WASHINGTON DC 20220-0001

FIRST-CLASS MAIL PRESORTED U.S. POSTAGE PAID PACIFICORP

Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
PacificPower.net

PACIFIC POWER.

BILLING DATE:	**Apr 28, 2026**
ACCOUNT NUMBER:	**12568865-001 4**
DUE DATE:	**May 14, 2026**
AMOUNT DUE:	**$12,842.16**

ACCOUNT PAST DUE Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	12,249.48
Payments/Credits	-111.83
Past Due Amount	**12,137.65**
New Charges	+704.51
Current Account Balance	**$12,842.16**

You Must Act Now to Avoid Shut-Off!

- Your Electric Service **Past Due Amount** of **$12,137.65** must be received by **May 14, 2026** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Remember: *Your New Charges of **$704.51** are still due by **May 19, 2026**.*

Payments Received

DATE	DESCRIPTION	AMOUNT
Apr 15, 2026	CALIFORNIA CLIMATE CREDIT	111.83
Total Payments		**$111.83**

Detailed Account Activity

ITEM 2 - ELECTRIC SERVICE

2008 Seiad Creek Rd Seiad Valley CA
California Residential Nsm Schedule D

METER NUMBER	SERVICE PERIOD From	To	ELAPSED DAYS	METER READINGS Previous	Current	METER MULTIPLIER	AMOUNT USED THIS MONTH
38752908	Mar 26, 2026	Apr 24, 2026	29	54989	56973	1.0	1,984 kwh

Next scheduled read date: 05-27. Date may vary due to scheduling or weather.

NEW CHARGES - 04/26	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			11.07
Energy Charge - Baseline	997 kwh	0.2154300	214.78
Energy Charge - Non-baseline	987 kwh	0.2435500	240.38
Tax Reform Adjustment	1,984 kwh	-0.0078300	-15.53
Cpuc Surcharge	1,984 kwh	0.0010000	1.98

See reverse

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

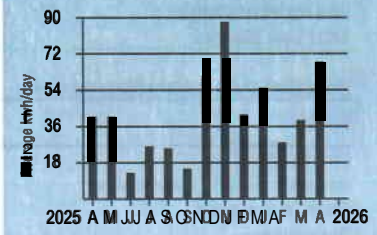
INSERT THIS EDGE FIRST

ACCOUNT PAST DUE

PACIFIC POWER.
PO BOX 400
PORTLAND OR 97207

PACIFIC POWER
PO BOX 26000
PORTLAND OR 97256-0001

Historical Data - *ITEM 2*



Your Average Daily kwh Usage by Month

PERIOD ENDING	APR 2026	APR 2025
Avg. Daily Temp.	48	48
Total kwh	1984	1362
Avg. kwh per Day	68	41
Cost per Day	$18.02	$10.61

You may be eligible for 20% off your electric bill through the California CARE program and also be eligible for free home weatherization. To see if you qualify, visit PacificPower.net/Assistance or call us toll free at 1-888-221-7070.

Looking for other ways to pay?

Visit PacificPower.net/Pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for California
A late payment charge of 1.5% maybe charged on the total unpaid balance, if greater than $20.

Change of Mailing Address or Phone?
Check here & provide information on back.

Account Number:	**12568865-001 4**
Date Due:	**May 14, 2026**
AMOUNT DUE:	**$12,842.16**

Please enter the amount enclosed.

CHRIS STUTZ
DOINA STUTZ
1500 PENNSYLVANIA AVE NW
WASHINGTON DC 20220-0001

H 12568865 001 01S 00128421b 00121376S 00007DHSI

PACIFIC POWER.

Questions about your bill: Call toll free 1-888-221-7070 PacificPower.net

BILLING DATE: Apr 28, 2026 ACCOUNT NUMBER: 12568865-001 4 DUE DATE: May 14, 2026 AMOUNT DUE: $12,842.16

NEW CHARGES - 04/26 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Low Income Assistance	1,984 kwh	0.0112300	22.28
Carbon Pollution Permit Cost			
for 26 day(s)	1,779 kwh	0.0122100	21.72
for 3 day(s)	205 kwh	0.0252300	5.17
Non-standard Meter Reading Fee			20.00
State Energy Resource Tax	1,984 kwh	0.0003000	0.60
Late Payment Charge		0.0150000	182.06
Total New Charges			**704.51**

BREAKDOWN OF CHARGES BY SERVICE CATEGORY

CATEGORY	TOTALS
Distribution	233.18
Interstate (FERC) Transmission	11.65
State Transmission	11.96
Generation	
Competition Transition Charge	236.35
Public Purpose	28.71
Late Payment Charge	182.06
State Energy Resource Tax	0.60
Total Breakdown by Service Category	$704.51

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.
THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 2 Electric Service	2008 Seiad Creek Rd Seiad Valley CA 96086 California Residential Nsm	$12,137.65

Pacific Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit PacificPower.net/Pay or call 1-888-221-7070.

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by May 14, 2026.

1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF $12,137.65; or

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: 12568865-001 4

LAST FIRST M.I.

NEW STREET ADDRESS

CITY

ST ZIP TELEPHONE NUMBER

This product contains fiber from WMI-managed, independently certified forests

PACIFIC POWER.

Questions about your bill: Call toll free 1-888-221-7070 PacificPower.net

BILLING DATE: Apr 28, 2026 ACCOUNT NUMBER: 12568865-001 4 DUE DATE: May 14, 2026 AMOUNT DUE: $12,842.16

2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS. You may contact a service representative at the telephone number shown at the top of this notice to inquire about your eligibility for payment arrangements. If eligible, Pacific Power may require a down payment before the plan is established; or

3. HAVE A LICENSED MEDICAL DOCTOR CONTACT PACIFIC POWER. If disconnection of your electric service would seriously endanger the health of you or someone in your house, ask your physician or surgeon to contact the company at the telephone number shown at the top of this notice.

Should you question this bill, please request an explanation or investigation from the company. If, after the company's investigation, you disagree with the company's services, charges or payment arrangements, you may request an investigation or file an informal complaint with the California Public Utilities Commission by writing to the Consumer Affairs Branch, California State Building, 505 Van Ness Avenue, San Francisco, California 94102, or by calling toll free (800) 649-7570, or TTY (415) 703-2032. You will be required to provide the Commission a summary of your dispute and a deposit equal to the amount of the disputed bill to avoid disconnection of your service. The Commission will not accept a deposit to hold collections when the dispute is not related to the accuracy of the bill. It is your responsibility to timely inform the Commission of the contested bill in order to avoid disconnection of your service. Upon receipt of the deposit, the Commission will review your dispute and advise you and the company of its findings and disburse payment of the deposit. Your service will not be disconnected during the Commission's investigation.

A charge of $20 may be assessed to your account if it is necessary to send Company personnel to your premises for collection purposes. Service will not be discontinued for delinquency of payment on any Saturday, Sunday or legal holiday.

IMPORTANT: If your service is disconnected you will be required to pay your total past due account balance. The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

FINANCIAL ASSISTANCE: The company has on file, and available to all customers, a list of organizations and agencies, which possibly could help you pay your bill. A complete copy of the company's termination rules is also available.

RE-ESTABLISHMENT OF CREDIT: Customers failing to pay bills within 19 days after bill presentation and 15 days after presentation of disconnect notice for non-payment of such bills.

Plan for medical needs

Does someone in your home have a disability or use a device for health, safety or independence that requires electricity? We're here to help. Visit PacificPower.net/Accessibility or call 1-888-221-7070 for information about access and functional needs self-certification, medical certificates, backup power programs and more.

Communication is key during emergency situations. Help us keep you informed by updating your contact information, setting your communication preferences and signing up for alerts.

Necesidades médicas

¿Alguien en tu casa tiene una discapacidad o usa un dispositivo médico o un equipo esencial para su seguridad o independencia que requiera electricidad? Estamos aquí para ayudarte. Visita PacificPower.net/Accesibilidad o llama al 1-888-225-2611 para obtener información sobre la autocertificación de acceso y necesidades funcionales, certificados médicos, programas de energía de respaldo y más.

La comunicación es clave en situaciones de emergencia. Ayúdenos a mantenerle informado actualizando su información de contacto, estableciendo sus preferencias de comunicación y suscribiéndose a las alertas.

Usted puede ser elegible para obtener un 20% de descuento en su factura de electricidad a través del programa CARE de California y también puede calificar para una climatización gratis en su hogar. Para saber si califica, visite PacificPower.net/Asistencia o llámenos gratis al 1-888-225-2611.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

Manage your account with ease

Choose from several convenient ways to manage your monthly electric bill. Paperless billing, Auto Pay and Equal Pay are popular options. Get details and enroll at PacificPower.net/BillOptions

Effective March 30, 2026, the California Public Utilities Commission approved changes to your bill related to Carbon Pollution Permit costs. Your bill may reflect charges billed with old and new prices.

PACIFIC POWER.

Questions about your bill: Call toll free 1-888-221-7070 PacificPower.net

BILLING DATE: Apr 28, 2026 ACCOUNT NUMBER: 12568865-001 4 DUE DATE: May 14, 2026 AMOUNT DUE: $12,842.16

California Climate Credit

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from the California Cap-and-Invest Program, which is designed to cut carbon pollution while helping utility customers during the transition to a more sustainable future. Find out more at www.cpuc.ca.gov/climatecredit/.

EXHIBIT 5

April 28, 2026 monthly statement

Source file:
2026-04-28_Pacific_Power_Monthly_Statement.pdf

Source pages are included as received; photographs are scaled to fit letter-size pages.

CHRIS STUTZ
DOINA STUTZ
1500 PENNSYLVANIA AVE NW
WASHINGTON DC 20220-0001

FIRST-CLASS MAIL PRESORTED U.S. POSTAGE PAID PACIFICORP

Questions: Call
1-888-221-7070
24 hours a day,
7 days a week
PacificPower.net

PACIFIC POWER

BILLING DATE:	**Apr 28, 2026**
ACCOUNT NUMBER:	**12568865-001 4**
DUE DATE:	**May 14, 2026**
AMOUNT DUE:	**$12,842.16**

ACCOUNT PAST DUE Our records indicate that your account is past due. If the past due amount has been paid, please remember that this bill also contains New Charges.

Your Balance With Us

Previous Account Balance	12,249.48
Payments/Credits	-111.83
Past Due Amount	**12,137.65**
New Charges	+704.51
Current Account Balance	**$12,842.16**

You Must Act Now to Avoid Shut-Off!

- Your Electric Service **Past Due Amount** of **$12,137.65** must be received by **May 14, 2026** to avoid shut-off.

Other ways to avoid Shut-off are shown at the end of this billing statement.

Remember: *Your New Charges of **$704.51** are still due by **May 19, 2026**.*

Payments Received

DATE	DESCRIPTION	AMOUNT
Apr 15, 2026	CALIFORNIA CLIMATE CREDIT	111.83
Total Payments		**$111.83**

Detailed Account Activity

ITEM 2 - ELECTRIC SERVICE

2008 Seiad Creek Rd Seiad Valley CA
California Residential Nsm Schedule D

METER NUMBER	SERVICE PERIOD From	To	ELAPSED DAYS	METER READINGS Previous	Current	METER MULTIPLIER	AMOUNT USED THIS MONTH
38752908	Mar 26, 2026	Apr 24, 2026	29	54989	56973	1.0	1,984 kwh

Next scheduled read date: 05-27. Date may vary due to scheduling or weather.

NEW CHARGES - 04/26	UNITS	COST PER UNIT	CHARGE
Basic Charge - Single Phase			11.07
Energy Charge - Baseline	997 kwh	0.2154300	214.78
Energy Charge - Non-baseline	987 kwh	0.2435500	240.38
Tax Reform Adjustment	1,984 kwh	-0.0078300	-15.53
Cpuc Surcharge	1,984 kwh	0.0010000	1.98

See reverse

Write account number on check & mail to: Pacific Power, PO Box 26000, Portland, OR 97256-0001

RETAIN THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

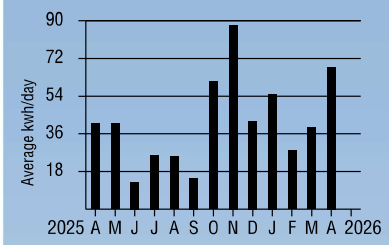
INSERT THIS EDGE FIRST

ACCOUNT PAST DUE

PACIFIC POWER
PO BOX 400
PORTLAND OR 97207

PACIFIC POWER
PO BOX 26000
PORTLAND OR 97256-0001

Historical Data - *ITEM 2*



Your Average Daily kwh Usage by Month

PERIOD ENDING	APR 2026	APR 2025
Avg. Daily Temp.	48	48
Total kwh	1984	1362
Avg. kwh per Day	68	41
Cost per Day	$18.02	$10.61

You may be eligible for 20% off your electric bill through the California CARE program and also be eligible for free home weatherization. To see if you qualify, visit PacificPower.net/Assistance or call us toll free at 1-888-221-7070.

Looking for other ways to pay?

Visit PacificPower.net/Pay for all your options. You can choose to pay on your device using our mobile app, on our website, at a pay station in your community, or pay over the phone by calling 1-888-221-7070.

Late Payment Charge for California
A late payment charge of 1.5% may be charged on the total unpaid balance, if greater than $20.

☐ **Change of Mailing Address or Phone?**
Check here & provide information on back.

Account Number:	**12568865-001 4**
Date Due:	**May 14, 2026**
AMOUNT DUE:	**$12,842.16**

Please enter the amount enclosed.

CHRIS STUTZ
DOINA STUTZ
1500 PENNSYLVANIA AVE NW
WASHINGTON DC 20220-0001

H 12568865 001 415 001284216 001213765 000070451

PACIFIC POWER

Questions about your bill: Call toll free **1-888-221-7070** PacificPower.net

BILLING DATE: **Apr 28, 2026** ACCOUNT NUMBER: **12568865-001 4** DUE DATE: **May 14, 2026** AMOUNT DUE: **$12,842.16**

NEW CHARGES - 04/26 - CONTINUED	UNITS	COST PER UNIT	CHARGE
Low Income Assistance	1,984 kwh	0.0112300	22.28
Carbon Pollution Permit Cost			
for 26 day(s)	1,779 kwh	0.0122100	21.72
for 3 day(s)	205 kwh	0.0252300	5.17
Non-standard Meter Reading Fee			20.00
State Energy Resource Tax	1,984 kwh	0.0003000	0.60
Late Payment Charge		0.0150000	182.06
Total New Charges			**704.51**

BREAKDOWN OF CHARGES BY SERVICE CATEGORY

CATEGORY	TOTALS
Distribution	233.18
Interstate (FERC) Transmission	11.65
State Transmission	11.96
Generation	
Competition Transition Charge	236.35
Public Purpose	28.71
Late Payment Charge	182.06
State Energy Resource Tax	0.60
Total Breakdown by Service Category	**$704.51**

THE ELECTRIC SERVICE AT THE FOLLOWING ADDRESS(ES) IS IN DANGER OF BEING DISCONNECTED DUE TO NON-PAYMENT.
THE AMOUNT(S) LISTED BELOW DOES NOT REFLECT ENERGY ASSISTANCE PROGRAM PLEDGES YOU MAY BE RECEIVING:

SERVICE TYPE	SERVICE ADDRESS / SERVICE DESCRIPTION	AMOUNT
ITEM 2 Electric Service	2008 Seiad Creek Rd Seiad Valley CA 96086 California Residential Nsm	$12,137.65

Pacific Power employees no longer accept payments at your home or business for safety reasons. No- and low-cost payment options are available. Visit PacificPower.net/Pay or call 1-888-221-7070.

YOU CAN AVOID SHUT-OFF: Your Electric Service will be disconnected according to utility commission rules, unless you take one of the following steps by May 14, 2026.

1. PAY YOUR ELECTRIC SERVICE PAST DUE AMOUNT OF $12,137.65; or

New Mailing Address or Phone?

Please print your new information below and check the box on the reverse side of this Payment Stub. Thank you.

ACCOUNT NUMBER: **12568865-001 4**

LAST _____ FIRST _____ M.I. _____

NEW STREET ADDRESS _____

CITY _____

ST _____ ZIP _____ TELEPHONE NUMBER _____

This product contains fiber from well-managed, independently certified forests.

2. MAKE SATISFACTORY PAYMENT ARRANGEMENTS. You may contact a service representative at the telephone number shown at the top of this notice to inquire about your eligibility for payment arrangements. If eligible, Pacific Power may require a down payment before the plan is established; or

3. HAVE A LICENSED MEDICAL DOCTOR CONTACT PACIFIC POWER. If disconnection of your electric service would seriously endanger the health of you or someone in your house, ask your physician or surgeon to contact the company at the telephone number shown at the top of this notice.

Should you question this bill, please request an explanation or investigation from the company. If, after the company's investigation, you disagree with the company's services, charges or payment arrangements, you may request an investigation or file an informal complaint with the California Public Utilities Commission by writing to the Consumer Affairs Branch, California State Building, 505 Van Ness Avenue, San Francisco, California 94102, or by calling toll free (800) 649-7570, or TTY (415) 703-2032. You will be required to provide the Commission a summary of your dispute and a deposit equal to the amount of the disputed bill to avoid disconnection of your service. The Commission will not accept a deposit to hold collections when the dispute is not related to the accuracy of the bill. It is your responsibility to timely inform the Commission of the contested bill in order to avoid disconnection of your service. Upon receipt of the deposit, the Commission will review your dispute and advise you and the company of its findings and disburse payment of the deposit. Your service will not be disconnected during the Commission's investigation.

A charge of $20 may be assessed to your account if it is necessary to send Company personnel to your premises for collection purposes. Service will not be discontinued for delinquency of payment on any Saturday, Sunday or legal holiday.

IMPORTANT: If your service is disconnected you will be required to pay your total past due account balance. The Company will make a reasonable attempt to switch on power for an Applicant or Customer within 24 hours after the Company is notified that all required charges have been paid and any required inspections are finalized.

FINANCIAL ASSISTANCE: The company has on file, and available to all customers, a list of organizations and agencies, which possibly could help you pay your bill. A complete copy of the company's termination rules is also available.

RE-ESTABLISHMENT OF CREDIT: Customers failing to pay bills within 19 days after bill presentation and 15 days after presentation of disconnect notice for non-payment of such bills.

Plan for medical needs

Does someone in your home have a disability or use a device for health, safety or independence that requires electricity? We're here to help. Visit PacificPower.net/Accessibility or call 1-888-221-7070 for information about access and functional needs self-certification, medical certificates, backup power programs and more.

Communication is key during emergency situations. Help us keep you informed by updating your contact information, setting your communication preferences and signing up for alerts.

Necesidades médicas

¿Alguien en tu casa tiene una discapacidad o usa un dispositivo médico o un equipo esencial para su seguridad o independencia que requiera electricidad? Estamos aquí para ayudarte. Visita PacificPower.net/Accesibilidad o llama al 1-888-225-2611 para obtener información sobre la autocertificación de acceso y necesidades funcionales, certificados médicos, programas de energía de respaldo y más.

La comunicación es clave en situaciones de emergencia. Ayúdenos a mantenerle informado actualizando su información de contacto, estableciendo sus preferencias de comunicación y suscribiéndose a las alertas.

Usted puede ser elegible para obtener un 20% de descuento en su factura de electricidad a través del programa CARE de California y también puede calificar para una climatización gratis en su hogar. Para saber si califica, visite PacificPower.net/Asistencia o llámenos gratis al 1-888-225-2611.

When you provide a check as payment, you authorize us to use the information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as we receive your payment and you will not receive your check back from your financial institution. If you would like to opt out of this program and continue processing your payment as a check transaction, please call 1-800-895-0561. If you have opted out previously, please disregard this message.

Manage your account with ease

Choose from several convenient ways to manage your monthly electric bill. Paperless billing, Auto Pay and Equal Pay are popular options. Get details and enroll at PacificPower.net/BillOptions

Effective March 30, 2026, the California Public Utilities Commission approved changes to your bill related to Carbon Pollution Permit costs. Your bill may reflect charges billed with old and new prices.

PACIFIC POWER

Questions about your bill: Call toll free **1-888-221-7070** PacificPower.net

BILLING DATE: **Apr 28, 2026** ACCOUNT NUMBER: **12568865-001 4** DUE DATE: **May 14, 2026** AMOUNT DUE: **$12,842.16**

California Climate Credit

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from the California Cap-and-Invest Program, which is designed to cut carbon pollution while helping utility customers during the transition to a more sustainable future. Find out more at www.cpuc.ca.gov/climatecredit/.

EXHIBIT 6

May 26, 2026 payment confirmation

Source file:
Gmail - Pacific Power guest payment confirmation.pdf

Source pages are included as received; photographs are scaled to fit letter-size pages.

Gmail **Chris Stutz <cgstutzplumbing@gmail.com>**

Pacific Power guest payment confirmation

noreply@pacificpower.net <noreply@pacificpower.net> Tue, May 26, 2026 at 2:12 PM
Reply-To: noreply@pacificpower.net
To: cgstutzplumbing@gmail.com

Thank you for submitting a Guest payment. The payment will be posted to the account you have indicated within two business days. If you determine this was requested in error, please call the number listed below.

Payment Date: May 26, 2026
Payment Time: 02:12 PM PT
Amount: $12842.16
Confirmation Number: 149042624ACHPAY

Please do not reply to this email. If you have questions, visit our website and select Contact Us or call us at 1-888-221-7070.

Sincerely,

Pacific Power

EXHIBIT 7

August 21, 2026 Customer Advocacy email

Source file:
2026-08-21 Pacific Power Customer Advocacy Response - File 743019.pdf

Source pages are included as received; photographs are scaled to fit letter-size pages.

Gmail

Chris Stutz <cgstutzplumbing@gmail.com>

CPUC File No: 743019 - Informal Complaint - Doina Stutz - Rocky Mountain Power

Customer Advocacy Team <CustomerAdvocacyTeam@pacificorp.com> Fri, Aug 21, 2026 at 4:05 PM

To: "cgstutzplumbing@gmail.com" <cgstutzplumbing@gmail.com>

Attn: Doina Stutz

Pacific Power received a copy of your informal complaint regarding revocation of your non-standard meter accommodation.

On May 26, 2026, the company visited your home address, 2008 Seiad Creek Rd., Seiad Valley, CA 96086 for the purpose of disconnecting service for non-payment. At that time, your account balance was $12842.16, and you had not been making regular payment to your account for an extended period of time. The company supplied you with regular notices regarding your past due status as required regarding the danger of disconnection for non-payment. However, these notices went unpaid, and when personnel were dispatched to disconnect for non-payment there was no available access to the facilities.

Unfortunately, the visit to disconnect service had to involve a police escort to ensure that company personnel were provided safe access to the meter for disconnection purposes. While it is true that the company has been able to obtain meter readings when you have been willing to provide access, you also have a responsibility to provide safe access to the meter for disconnection of service due to non-payment.

As stated in Rule 17 as attached:

The Company has the right in its sole discretion to revoke a Customer's non-standard meter accommodation and replace the Customer's non-standard meter with a standard meter for any of the following reasons:

a. Meter tampering; or
b. Impeding safe and reasonable access to the meter **at all times**, including but not limited to access to obtain monthly meter readings**, perform disconnections and perform maintenance**.

As the company needed to involve local law enforcement to obtain safe access to the meter for disconnection purposes, company management determined that it was necessary to have remote disconnection capabilities for your service. Therefore, the company has determined that your non-standard metering accommodation will remain revoked.

Regards,

Pacific Power Customer Advocacy

Toll Free# 1-800-532-1626

17_Meter_Tests_and_Adjustment_of_Bills_for_Meter_Error.pdf
136K

EXHIBIT 8

May 22 and May 27, 2026 sheriff CAD reports

Source file:
2026-05-22 CAD Incident Report.pdf

Both reports are reproduced in date order.

Source pages are included as received; photographs are scaled to fit letter-size pages.

SISKIYOU COUNTY SHERIFF'S OFFICE

CAD INCIDENT REPORT
2605220046

06/16/2026

CONTROLLED DOCUMENT-DO NOT DUPLICATE

Location	Cross Streets	City
2008 SEIAD CREEK RD	SEIAD OAKS RD/LOW GAP	SEIAD VALLEY

Incident Type	Call Taker	Dispatcher
CIST - CIVIL STANDBY	3109	3109

Date	Priority	Primary Unit	Beat	Fire Zone	Area	Map	Source	Channel
05/22/2026	3	P14	4		4C		TELEPHONE CALL	

Caller Name	Caller Address	Caller Phone
[redacted]	Ppnl	[redacted]

Dispositions	Weapon	Alm Level	Case Number
Assisted, Scheduled event			

Vehicles	Associated Incidents

Incident Times

Received	10:35:42
Created	10:45:51
Dispatched	10:47:07
En Route	
On Scene	
Closed	17:18:47
Rcvd-Closed	6:43:05

Special Circumstances

Persons	Sex DOB	Race	DL

Unit Times	Deputies	Dispatched	Enroute	On Scene	Clear	Disp-On Scene	Enrt-On Scene	On Scene-Clear	Disp-Clear
P14	3785	10:47:07	10:47:12	12:04:09	13:00:21	1:17:02	1:16:57	56:12	2:13:14

Incident Comments

RP would like a civil stand by on tuesday while they shut the power off to the property.

TIME	#	EVENT	BY
10:45:51	1	Incident initiated at 2008 Seiad Creek Rd, Seiad Valley, CA	3109
11:05:30	2	P43 I will be unavalable 26th-27th due to murder trial subpoena.	2046
13:05:36	3	P43 I advised RP of this when he called my cell last week on my RDO and he advised	2046
	4	they only have one day a month they can cut the power due to new regulations. I had	
	5	advised him to call and speak with a Sgt. to try to find a good date for the standby. The	
	6	locked gate will most likely be cut and the subjects a this residence have done a FOIA	
	7	request on my bodycam from a previous standby.	
17:18:47	8	Closed - Disposition SC	3109
17:27:21	9	Scheduled for Reopening at 05/26/2026 07:00 - FOLLOW UP	3109
21:06:07	10	Dispatch advised me this incident would be emailed to S4 for his review.	2046
[05/26/2026]			
07:01:30	11	Reopened - Originally scheduled at 05/26/2026 07:00	3109
10:47:07	12	P14 DISP. 2008 Seiad Creek Rd, Seiad Valley, CA	3109
10:47:12	13	P14 ENRT.	3109
12:04:09	14	P14 ATSC.	4187
12:04:18	15	P14 out with the RP.	4187
12:18:18	16	P14 enroute to the property	4264
12:22:24	17	P14 ATSC.	4264
12:34:21	18	P14 going down the driveway now, believe it is going to be the second house on the left	4264
	19	up the driveway. Going to leave the gate open, power company cut the chain	
12:35:16	20	P14 we'll be at the backside of the property with the brown horse trailer and multiple	4264
	21	vehicles out front	
12:44:41	22	P14 CD4.	4264
12:45:02	23	P14 out of the vehicle for a bit and will not be able to be reached on radio	4264
13:00:21	24	P14 AVAIL.	4264
13:00:21	25	P14 Closed - Disposition AS	4264

SISKIYOU COUNTY SHERIFF'S OFFICE

CAD INCIDENT REPORT
2605270007

06/16/2026

CONTROLLED DOCUMENT-DO NOT DUPLICATE

Location	Cross Streets	City
2008 SEIAD CREEK RD	SEIAD OAKS RD/LOW GAP	SEIAD VALLEY

Incident Type	Call Taker	Dispatcher
CIST - CIVIL STANDBY	4187	2046

Date	Priority	Primary Unit	Beat	Fire Zone	Area	Map	Source	Channel
05/27/2026	3	P43	4		4C		TELEPHONE CALL	

Caller Name	Caller Address	Caller Phone
[redacted]		[redacted]

Dispositions	Weapon	Alm Level	Case Number
Stood by without Incident			

Vehicles	Associated Incidents

Incident Times

Received	08:48:36
Created	08:51:14
Dispatched	13:15:55
En Route	13:15:59
On Scene	13:42:47
Closed	14:05:12
Rcvd-Closed	5:16:36

Special Circumstances

Persons	Sex DOB	Race	DL

Unit Times	Deputies	Dispatched	Enroute	On Scene	Clear	Disp-On Scene	Enrt-On Scene	On Scene-Clear	Disp-Clear
P43	2046	13:15:55	13:15:59	13:42:47	14:05:12	26:52	26:48	22:25	49:17

Incident Comments

RP requesting a civil standby to reconnect power to the property now that the fees have been paid.

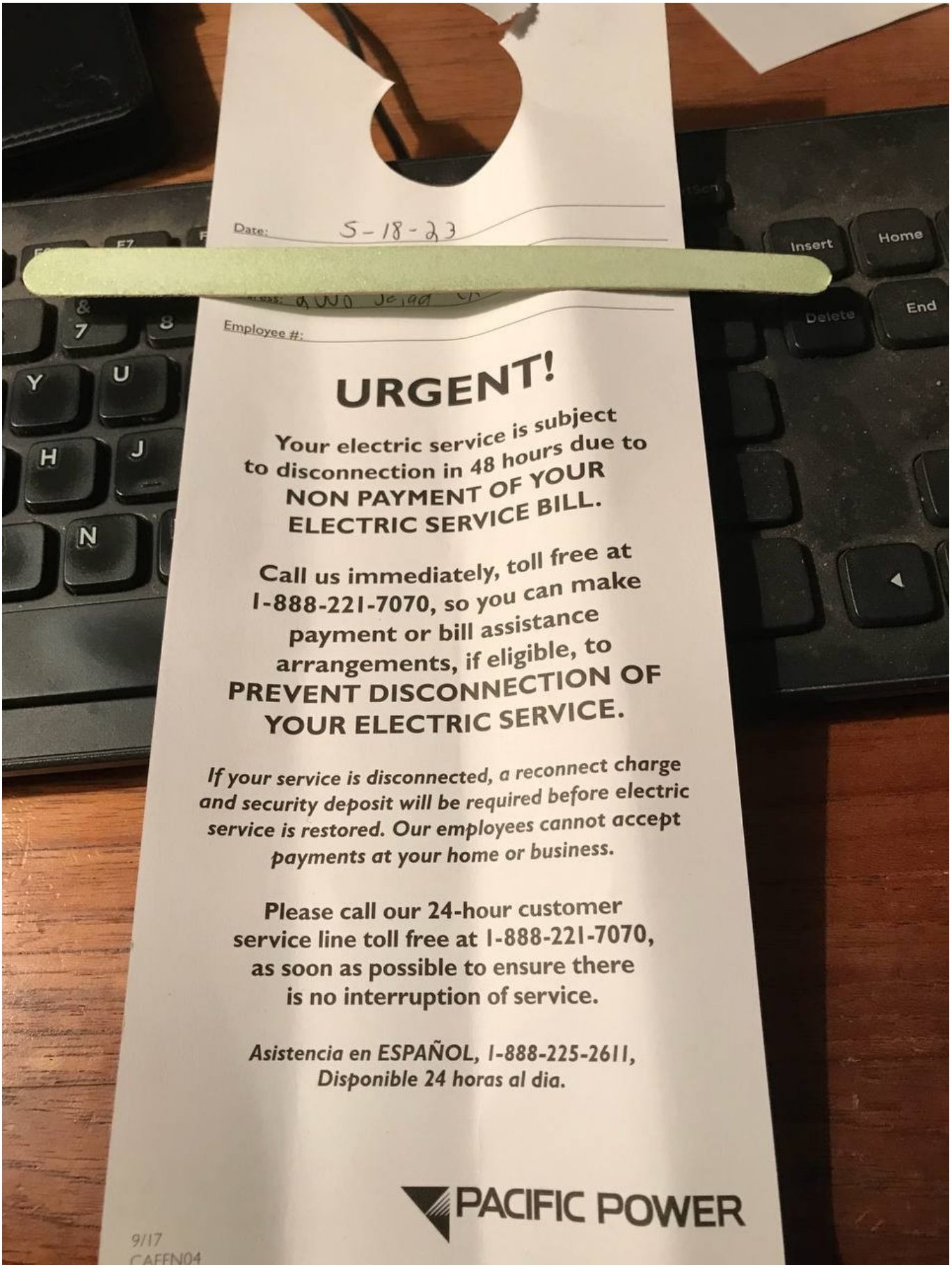
TIME	#	EVENT	BY
08:51:14	1	Incident initiated at 2008 Seiad Creek Rd, Seiad Valley, CA	4187
10:00:13	2	P43 will contact RP and coordinate.	2046
13:15:55	3	P43 DISP. 2008 Seiad Creek Rd, Seiad Valley	2046
13:15:59	4	P43 ENRT. 2008 Seiad Creek Rd, Seiad Valley	2046
13:42:47	5	P43 ATSC.	4264
13:51:47	6	P43 CD4.	4264
13:53:20	7	P43 10-6 for a few	4264
14:04:38	8	P43 CD4. ENROUTE TASER TRAINING	2046
14:05:12	9	P43 AVAIL. Disposition: SI	2046
14:05:12	10	P43 AVAIL.	2046
14:05:12	11	P43 Closed - Disposition SI	2046

EXHIBIT 9

Retained May 18, 2023 door hanger

Source file:
Urgent Notice from PP&L.jpg

Source pages are included as received; photographs are scaled to fit letter-size pages.



Date: 5-18-23

Employee #:

URGENT!

Your electric service is subject to disconnection in 48 hours due to NON PAYMENT OF YOUR ELECTRIC SERVICE BILL.

Call us immediately, toll free at 1-888-221-7070, so you can make payment or bill assistance arrangements, if eligible, to PREVENT DISCONNECTION OF YOUR ELECTRIC SERVICE.

If your service is disconnected, a reconnect charge and security deposit will be required before electric service is restored. Our employees cannot accept payments at your home or business.

Please call our 24-hour customer service line toll free at 1-888-221-7070, as soon as possible to ensure there is no interruption of service.

Asistencia en ESPAÑOL, 1-888-225-2611, Disponible 24 horas al dia.

PACIFIC POWER

9/17
CAEEN04

EXHIBIT 10

Close-up photograph of gate chain and lock

Source file:
PPL Lock on Gate.jpg

Date and maker of photograph are not asserted by this label.

Source pages are included as received; photographs are scaled to fit letter-size pages.


Cameras In Use

EXHIBIT 11

March 25, 2022 stopped-meter letter

Source file:
2022-3-25 Re replacing broken analog meter.pdf

Source pages are included as received; photographs are scaled to fit letter-size pages.

P.O. Box 400
Portland, Oregon 97204

PACIFIC POWER
A DIVISION OF PACIFICORP

March 25, 2022

Chris Stutz
Doina Stutz
PO Box 718
Seiad Valley, CA 96086-0718

Meter # 48569978

Dear Chris Stutz:

According to our records, we have contacted you repeatedly regarding accessing your electric meter and the meter being stopped. As of the date of this letter, we have not been able to gain access to exchange the meter at 2008 Seiad Creek Rd, Seiad Valley, CA. If this issue is not resolved by April 4, 2022, Pacific Power will disconnect your electric service without further notice.

We apologize for any inconvenience this may cause you. Pacific Power must have clear and safe access to our electric meter and facilities for inspection, maintenance and emergency response purposes. By maintaining clear access, we can help keep our customers and employees safe while providing timely and accurate bills.

We sincerely want to work with you to resolve this issue and avoid the inconvenience of disconnected service. To discuss access to your electric meter, or if you have any questions, please call us any time at our toll-free number, 1-888-221-7070.

Thank you for your attention to this matter.

Sincerely,

Pacific Power Metering Department

Para más información, llame al 1-888-225-2611 y podrá hablar con un representate que hable español.

PACIFIC POWER
A DIVISION OF PACIFICORP

Klamath Falls Service Center
1950 Mallard Lane
Klamath Falls, OR 97601

MAIL UNRED

28 MAR 3022

Chris Stutz
Doima Stutz
PO Box 718
Seiad Valley, CA 96086-0718

3B0eS$07IS