ALJ/VUK/mac 11/12/2026

FILED
11/12/26
08:10 AM
C2609012

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Dennis Palacio, Complainant, vs. Pacific Bell d/b/a AT&T California (U1001C) and AT&T Mobility Wireless Operations Holdings Inc. d/b/a AT&T Mobility (U3021C), Defendants.	(ECP) Case 26-09-012

ADMINISTRATIVE LAW JUDGE'S RULING RESETTING HEARING

This ruling sets a new date and time for Dennis Palacio (Complainant) and Pacific Bell d/b/a AT&T California (U1001C) and AT&T Mobility Wireless Operations Holdings Inc. d/b/a AT&T Mobility (U3021C) (Defendant) to appear for a hearing in this expedited complaint proceeding (ECP).

The October 5, 2026 Instruction to Answer directed Complainant and Defendant to appear in an ECP Hearing on November 10, 2026, at 11:00 a.m. Defendant appeared at the hearing on November 10, 2026, at 11:00 a.m. The assigned administrative law judge (ALJ) took notice that Complainant had not joined the hearing; the assigned ALJ, Assistant Chief ALJ W. Anthony Colbert, and Defendant remained in the hearing until 11:05 a.m., and then the assigned ALJ suspended the hearing until 11:15 a.m. At 11:15 a.m. the assigned ALJ

resumed the hearing and took notice that Complainant had not appeared at the hearing.

Complainant and Defendant must appear in an ECP Hearing set for November 23, 2026, at 1:30 p.m. by Webex (virtual) at:

Webex link: https://cpuc.webex.com/cpuc/j.php?MTID=m07194f3dde9e8eded64cd815a344a8fb

Meeting number: 2483 943 1850

Meeting Password: C2609012_hearIng

Conference Call-in numbers: 1-855-282-6330 or 1;415-655-0002

Conference Call Access Code: 2483 943 1850

Failure of Complainant to appear at the date, time and location specified or to contact the assigned ALJ to reschedule the hearing may be grounds for the ALJ to recommend dismissal of the complaint.

IT IS RULED that:

1. Complainant and Defendant must appear in an ECP Hearing set before the assigned ALJ on Monday, November 23, 2026, at 1:30 p.m. by Webex via the details set forth in this ruling.

Dated November 12, 2026, at San Francisco, California.

/s/ VALERIE U. KAO
Valerie U. Kao
Administrative Law Judge