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BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of its Mobile Application and Supporting Systems Pilot. (U 39 E)	Application No. 19-07-019 (Filed July 29, 2019)

QUARTERLY STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 E) ON MOBILE APPLICATION PILOT

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Representatives for
PACIFIC GAS AND ELECTRIC COMPANY

Dated: November 12, 2026

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Application of Pacific Gas and Electric Company for Approval of its Mobile Application and Supporting Systems Pilot. (U 39 E)	Application No. 19-07-019 (Filed July 29, 2019)

QUARTERLY STATUS REPORT OF PACIFIC GAS AND ELECTRIC COMPANY (U 39 E) ON MOBILE APPLICATION PILOT

Pacific Gas and Electric Company (PG&E) respectfully submits its status report for the third quarter of 2026 (Q3 2026) on its activities and progress on the mobile application pilot developed pursuant to Decision Approving Pacific Gas and Electric Company's Mobile Application and Supporting Systems Pilot effective January 16, 2025, (Decision) (D.25-01-008).[1/] The proceeding is now closed.

I. INTRODUCTION

The Decision requires that PG&E file and serve on the service list for this proceeding quarterly status reports on its activities and progress on the mobile application pilot. PG&E has organized the quarterly status report, attached at Appendix A, to reflect the requirements of the Decision and will update each section with the most current information and status of its activities. As PG&E reaches each compliance item, we will note this in our cover pleading. This is the quarterly status report for Q3 2026.

II. MILESTONES OF Q3 2026 STATUS REPORT

In Q3 2026 PG&E achieved the following notable milestones:

- Launched 2 releases for Android and iOS.
- Launched 1 release for the web version of Report It.

1/ Decision, Ordering Paragraph 2.

- Received on average 1,270 submissions per month in Q3 2026. This is compared to 1,125 Q2, and 819 in Q1 2026. 617, 468, 419, 418 in Q4, Q3, Q2, Q1 respectively of 2025, and 514, 444, 464 and 371 in Q4, Q3, Q2, and Q1 of 2024 respectively.
- Averaged over 41 submissions per day in Q3 2026.
- Released multiple product enhancements to improve customer experience and triage efficiency, resulting in improved customer experience.
- The Q3 2026 customer rating is 9.2 for the app and 8.3 for the web with over 303 and 410 survey ratings, an improvement from 2025. Updates to PG&E's cookie policy in response to new California legal requirements reduced Report It web survey completions by approximately 75%. As a result, the smaller sample size may contribute to greater quarter-to-quarter variability in customer rating.
- Simplified the reporting experience, making it easier for customers to submit safety concerns with fewer steps and clearer guidance, helping reduce confusion and improve completion rates.

III. CONCLUSION

PG&E respectfully submits its quarterly status report for Q3 2026 on its activities and progress on the mobile application pilot.

Respectfully Submitted,

JESSICA BASILIO

By: */s/ Jessica Basilio*
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Dated: November 12, 2026

APPENDIX A

PACIFIC GAS AND ELECTRIC COMPANY

Q3 2026 STATUS REPORT

ON ITS MOBILE APPLICATION PILOT

November 13, 2026

Introduction

Pursuant to the January 16, 2025, final Decision of Pacific Gas and Electric Company's (PG&E) Mobile Application and Supporting Systems Pilot (Decision), PG&E files this quarterly status report for the third quarter of 2026 (Q3 2026). The Decision requires that PG&E file a quarterly status report on its activities and progress on the mobile application pilot throughout the period of the reporting quarter.[1] The Q3 2026 report reflects the status of PG&E's activities and progress from July 1, 2026, through September 30, 2026. Our next quarterly status report (Q4 2026) will be filed and served on January 15, 2027, and will contain status and progress from October 1, 2026, through December 31, 2026.

Q3 2026 Status

Mobile App Development

During Q3 2026, PG&E had two releases for Android and iOS. See Table 1 for an overview of the releases.

Table 1: Overview of mobile app release in Q3 2026

Version	Submission Date	Operating System	Date Available in App Stores	Release Details
5.2.1	7/10/26	Android and iOS	7/14/26	• Age consent modal to verify users are over 16 • Updated terms and conditions • New damage type • Updated labeling for user clarity
5.3.1	9/4/26	Android and iOS	9/10/26	• Visual case status tracker to increase visibility for users • Increase video upload size • Copy updates for improved user clarity

Web App Development

During Q3 2026, PG&E had one release for the web app. See Table 2 for an overview of the release.

1/ Decision, Ordering Paragraph 4.

Table 2: Overview of web app release in Q3 2026

Release date	Release Details
8/6/26	• Visual case status tracker to increase visibility for users • Clickable case number links for improved usability • Updates to submission flow • Improvements to homepage search • Filter updates for improved usability • Bug fixes for usability and stability

Outreach and training targeted at customers in Tier 2 and Tier 3 HFTDs

PG&E continued promoting the Report It program through PG&E's AI voice bot that customers may interact with when they call PG&E. PG&E held two wildfire safety webinars in Q3. A slide identifying the Report It program as a customer resource and a link to the PG&E webpage (pge.com/reportit) was included in the webinar. Total attendance for the webinars was 155.

We conducted a Nextdoor marketing campaign to increase awareness of the Report It program in HFTD Tier 2/3 counties. The campaign began with an August pilot in Tuolumne County, generating 1,706 impressions (the number of times the campaign ad was displayed to users). We then expanded the campaign to El Dorado County, generating 1,014 impressions.

Q3 2026 Town Halls

PG&E held five regional town halls that included a call out for the Report It program as a customer resource and a link to the PG&E webpage (pge.com/reportit). Total attendance for the webinars was 1,127.

Q3 2026 Email Campaign

PG&E executed one targeted email campaign on August 14th, 2026, informed by findings from the Q1 customer research study to increase awareness, engagement, and adoption of Report It while promoting the launch of the new website.

The campaign continued to highlight Report It as an important tool for supporting

community safety, outlined the types of issues that can be reported, and provided clear guidance on how to submit a report. The communication also highlighted the launch of the Report It website. This campaign reached 279,224 customers, reinforcing Report It as a trusted channel for reporting non-emergency electric safety concerns.

Report It Operational Results

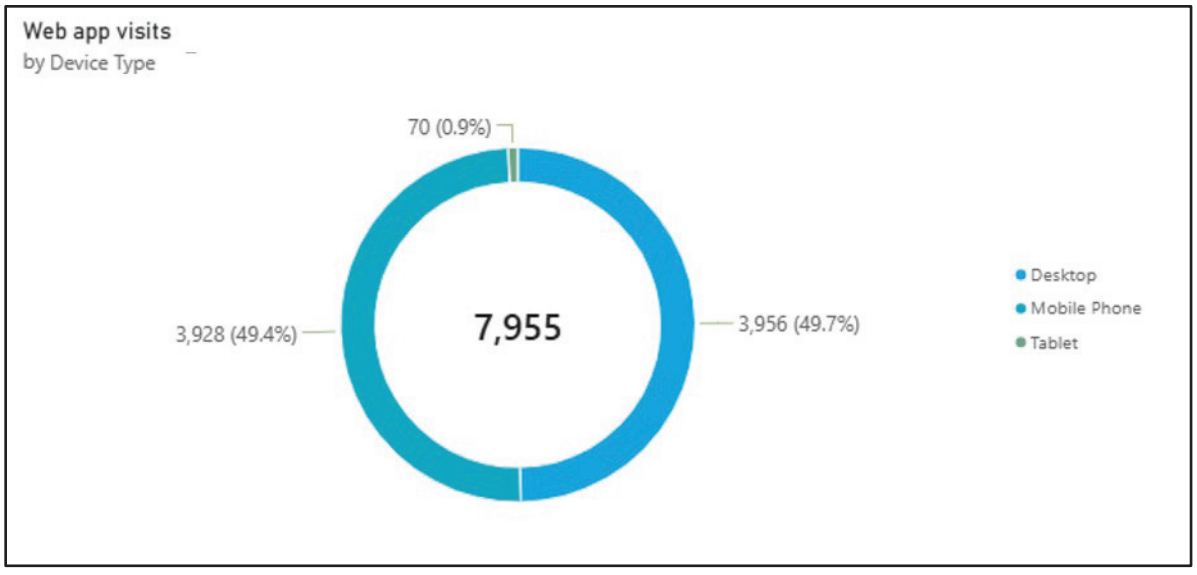
As of September 30, 2026, from the end of the previous quarter (June 30, 2026), Report It has achieved the following operational results:

1. 745 downloads in the Apple app store and 677 in the Google Play app store.
2. 7,955 visits across 4,657 unique visitors to the web-based app
    a. Web visits were equally split between desktop (49%) compared to a mobile device (50%) or tablet (1%).
    b. Apple devices dominated traffic from both mobile and tablet users (81% and 67%) compared to Android (19% and 33%).
    c. The Apple user base was concentrated on recent OS releases. A majority of users were on iOS 26 or 27 (93%), launched in 2025 and 2026, followed by iOS 18 (6%), launched in 2024, while only 1% of users remained on earlier iOS versions.
    d. Nearly all Android users (98%) were on Android 10, an older OS released in 2019.
3. 10,617 visits across 5,984 unique visitors to the mobile app.
4. Users have submitted 3,812 submissions.
    - 1,260 (33%) App submissions, 2,552 (67%) Web submissions
    - The types of issues were categorized as follows: 48% Tree or Vine, 16% Power Pole, 13% Power Line, 13% PG&E Equipment, and 10% Other Electrical.

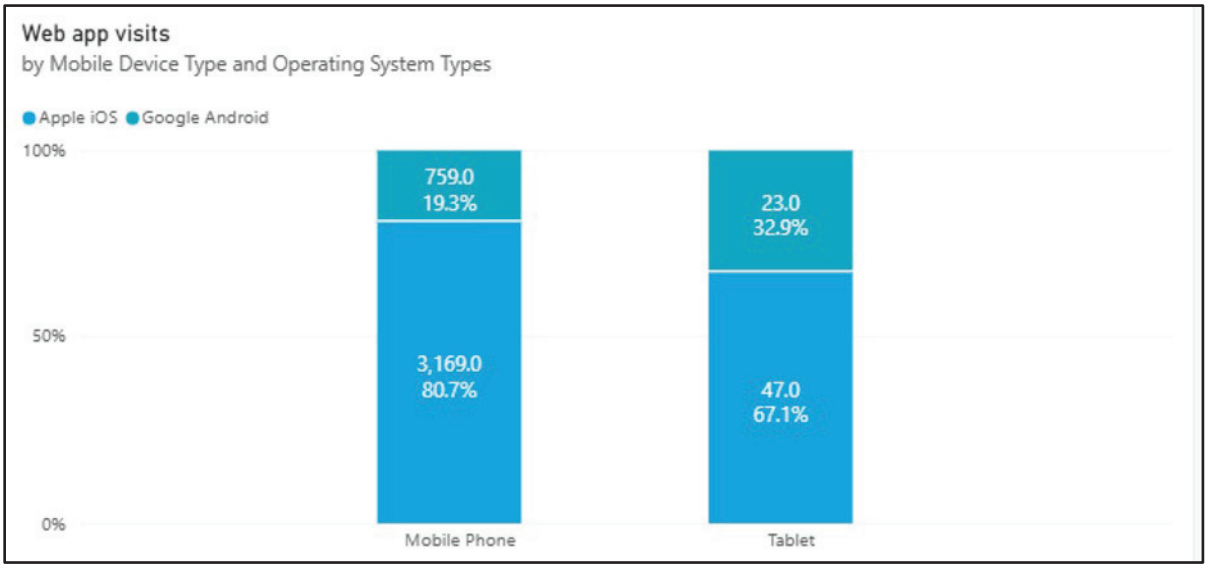
5. 2,228 Valid Submissions.
6. 1,387 submissions were considered invalid. Many invalid submissions are beneficial to the community and PG&E due to the risk reduction in nature and not seen as a distractor.
7. 46 submissions were not yet determined to be valid or invalid and were still under review.
8. 151 submissions were closed and not determined to be valid or invalid due to a lack of information provided by the submitter after PG&E's request. No response was provided to PG&E triage team.
9. 869 corrective actions initiated on valid cases with a safety issue identified.
    - 1.66 days on average from the submission to the initiation of corrective actions.
10. 379 corrective actions were completed and closed in Q3 2026.
    - 160 days on average from the submissions date to the corrective action date of completion.

Q3 2026 Web App Analytics

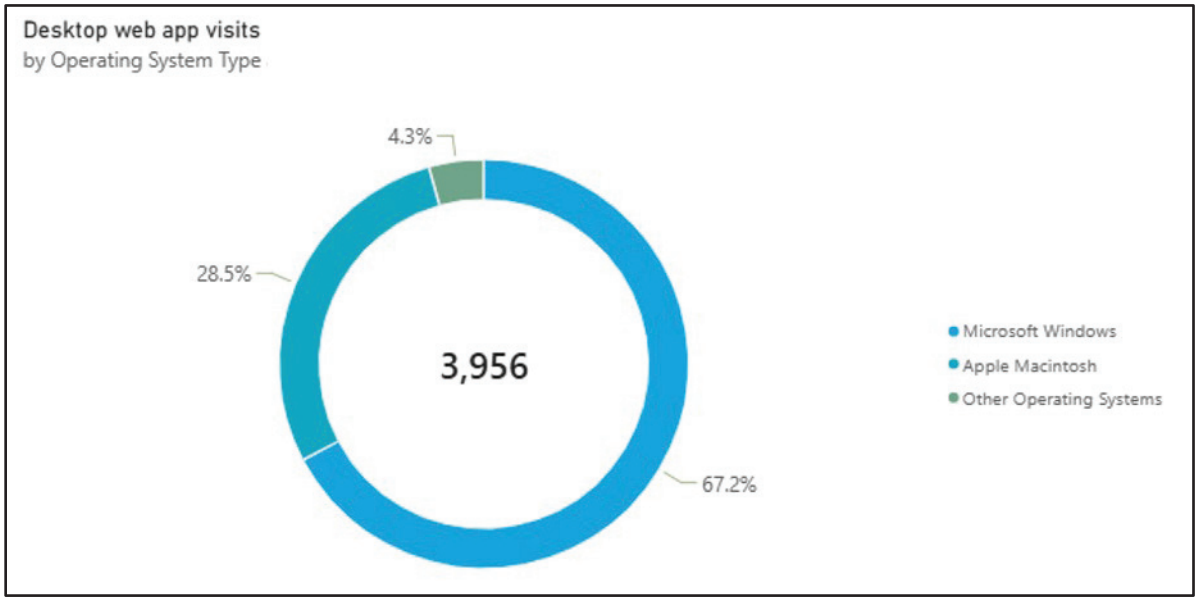
Web app visits by device type (07/01/2026 – 09/30/2026)



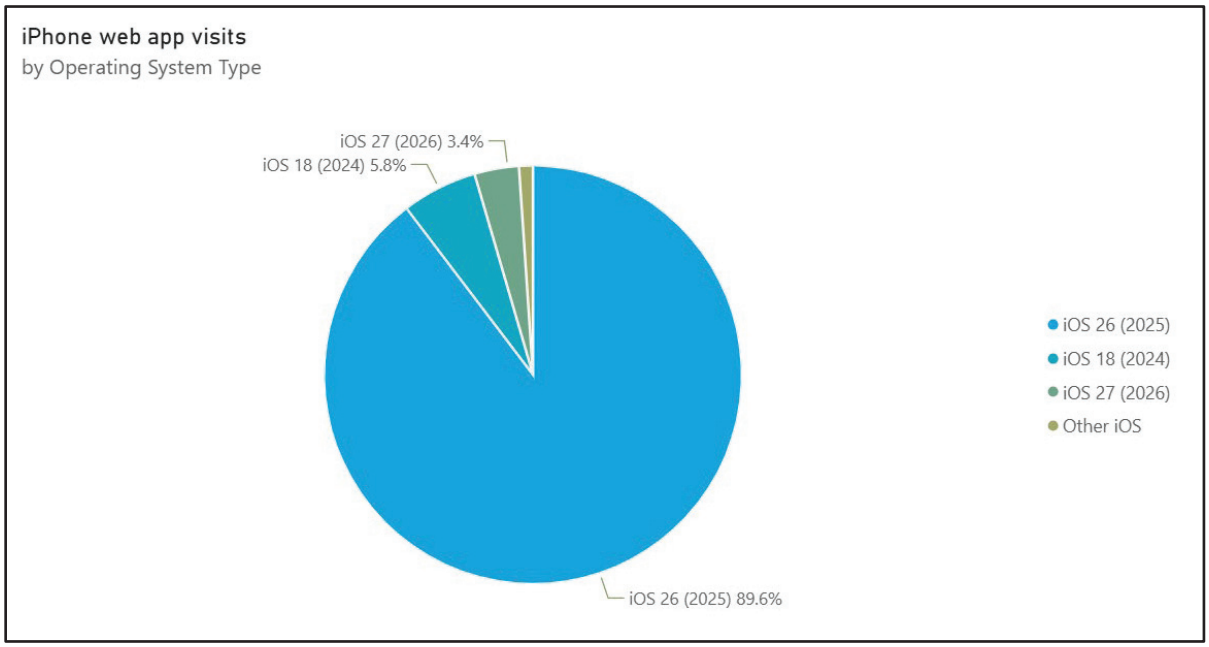
Web app visits by OS type (07/01/2026 – 09/30/2026)



Desktop web app visits by OS type (07/01/2026 – 09/30/2026)

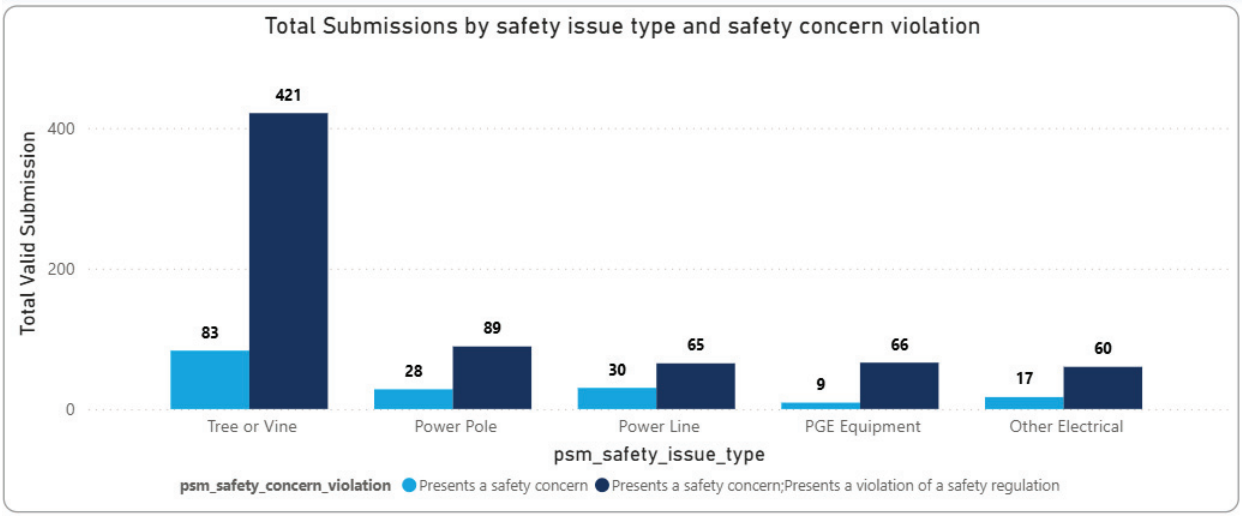


iPhone web app visits by OS type (07/01/2026 – 09/30/2026)

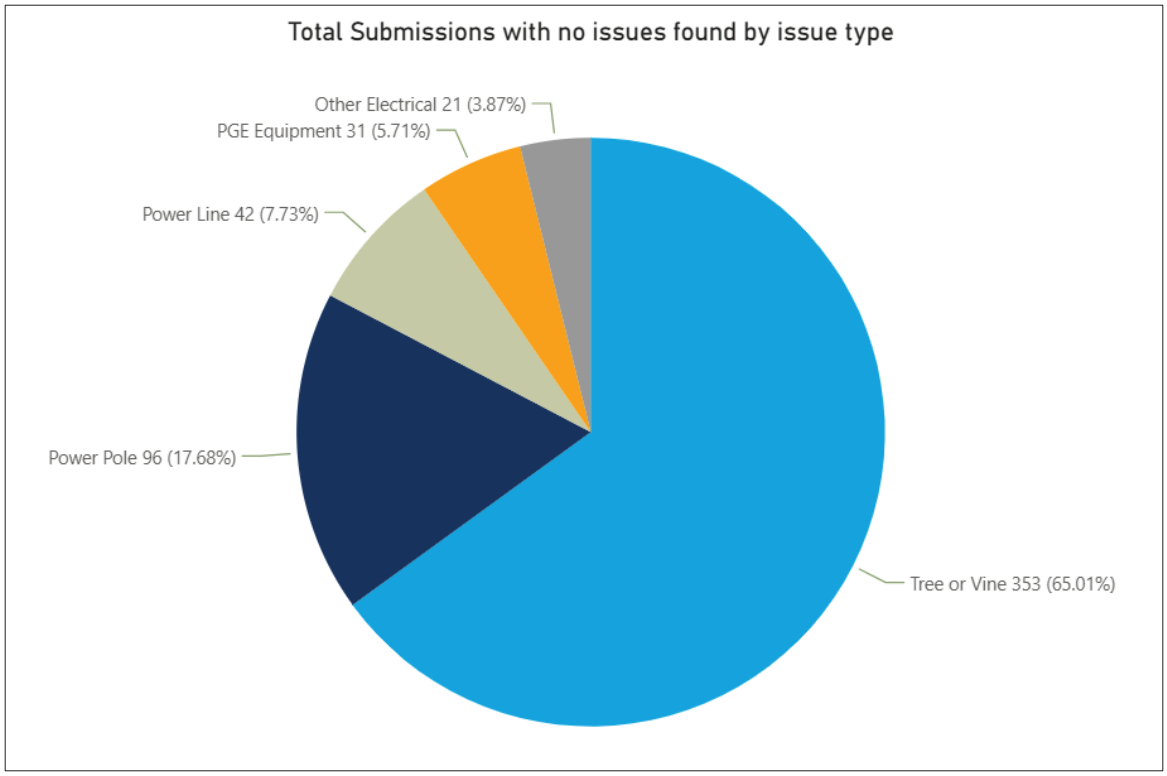


Q3 2026 Valid Submissions

▸ Safety concern or violation of safety regulation (07/01/2026 – 09/30/2026)



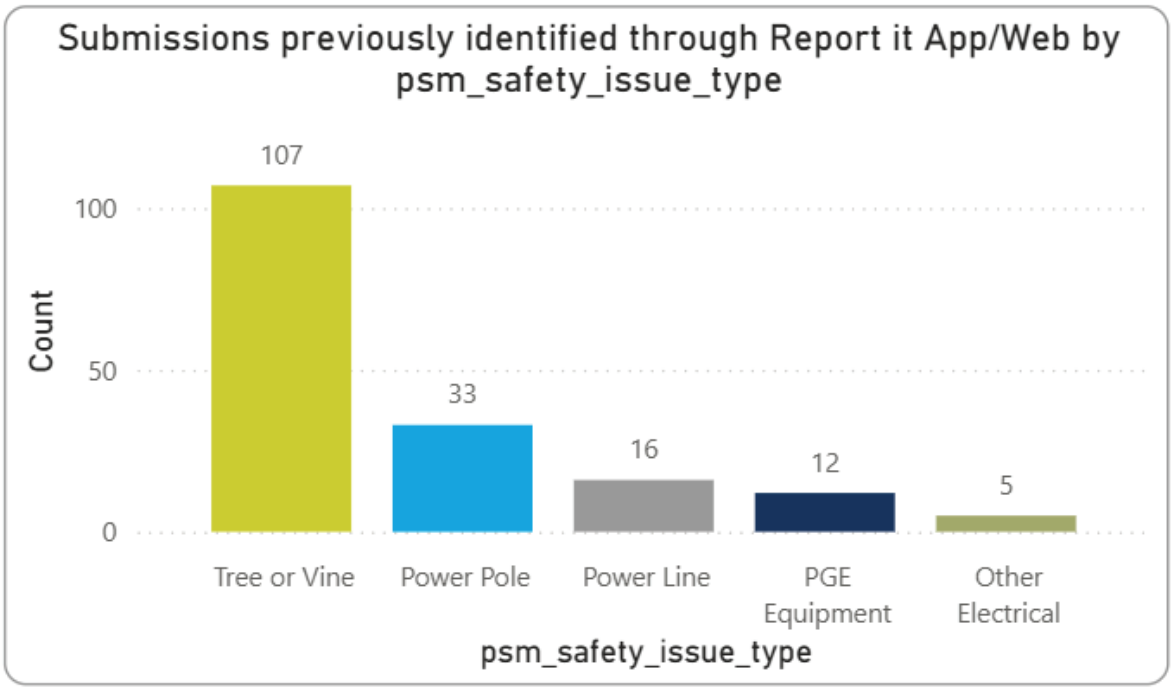
▸ Submissions identified as no problem found (07/01/2026 – 09/30/2026)



► Submissions previously identified through mobile/web app submissions (duplicative)

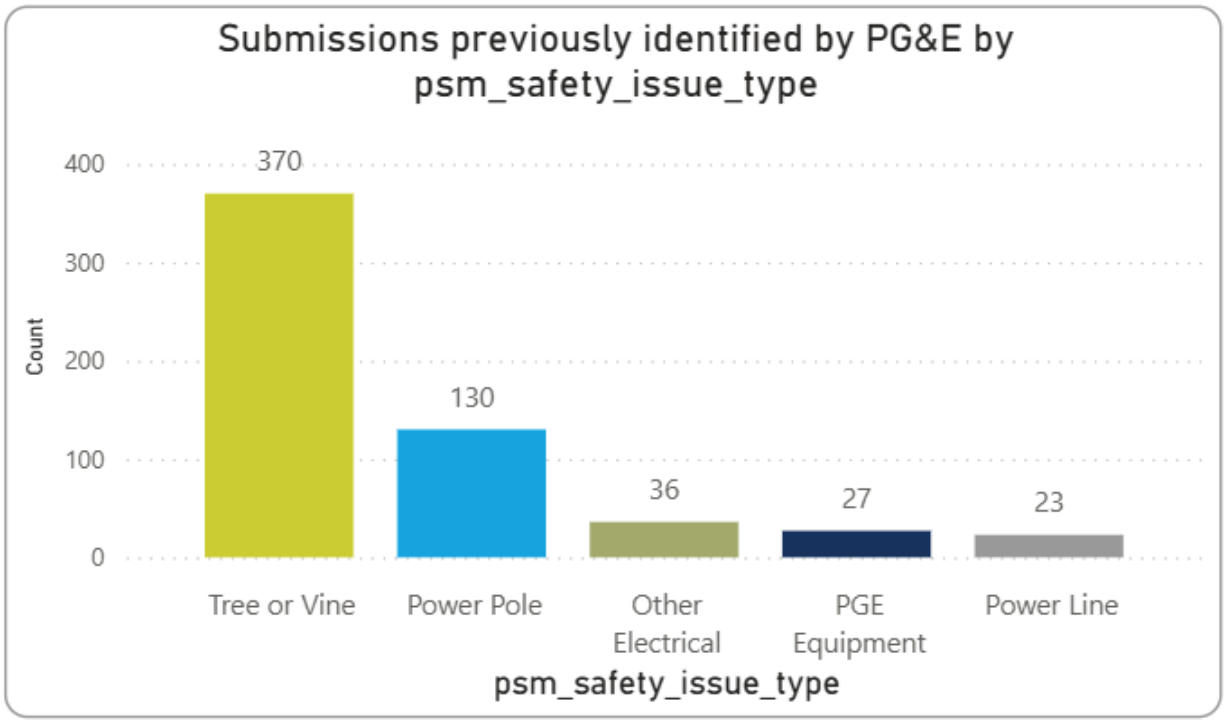
(07/01/2026 – 09/30/2026)

These submissions help the Report It team identify if the conditions have changed from the original submission and are considered valuable submissions.



► Submissions previously identified by PG&E (07/01/2026 – 09/30/2026)

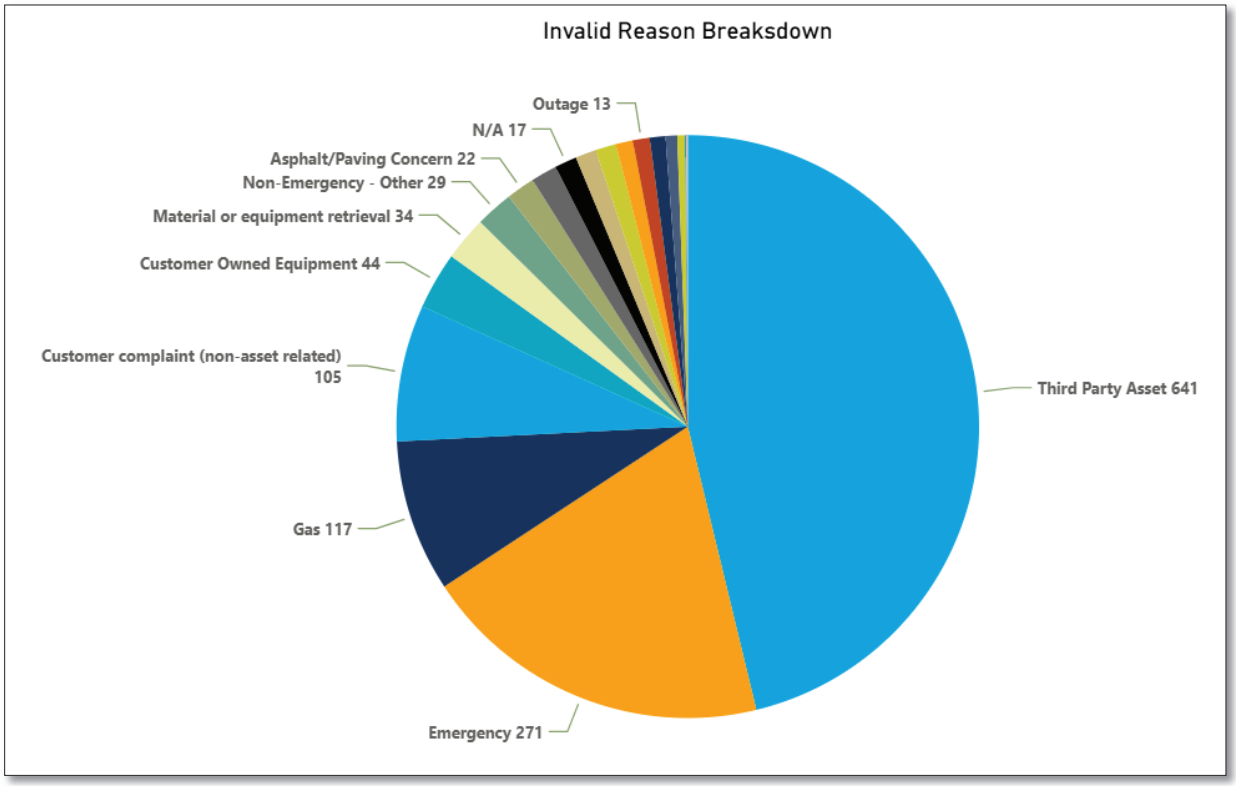
These submissions help the Report It team identify if the conditions have changed and are considered valuable submissions.



Q3 2026 Invalid Submissions

► Invalid Submissions by type Q3 2026 (07/01/2026 – 09/30/2026)

These submissions help the Report It team identify safety conditions for the community and public and are considered valuable submissions. These submissions are not seen as distractors to the Report It team or PG&E.



psm_invalid_reason	Total Invalid Submission
Third Party Asset	641
Emergency	271
Gas	117
Customer complaint (non-asset related)	105
Customer Owned Equipment	44
Material or equipment retrieval	34
Non-Emergency - Other	29
Asphalt/Paving Concern	22
Street Light	20
N/A	17
Invalid/No photos	16
Wood Management Case	16
Out of Service Territory	13
Outage	13
Electric Meter	12
Damaged property	9
Insufficient Photos	6
Unable to locate asset	1
Underground Project	1

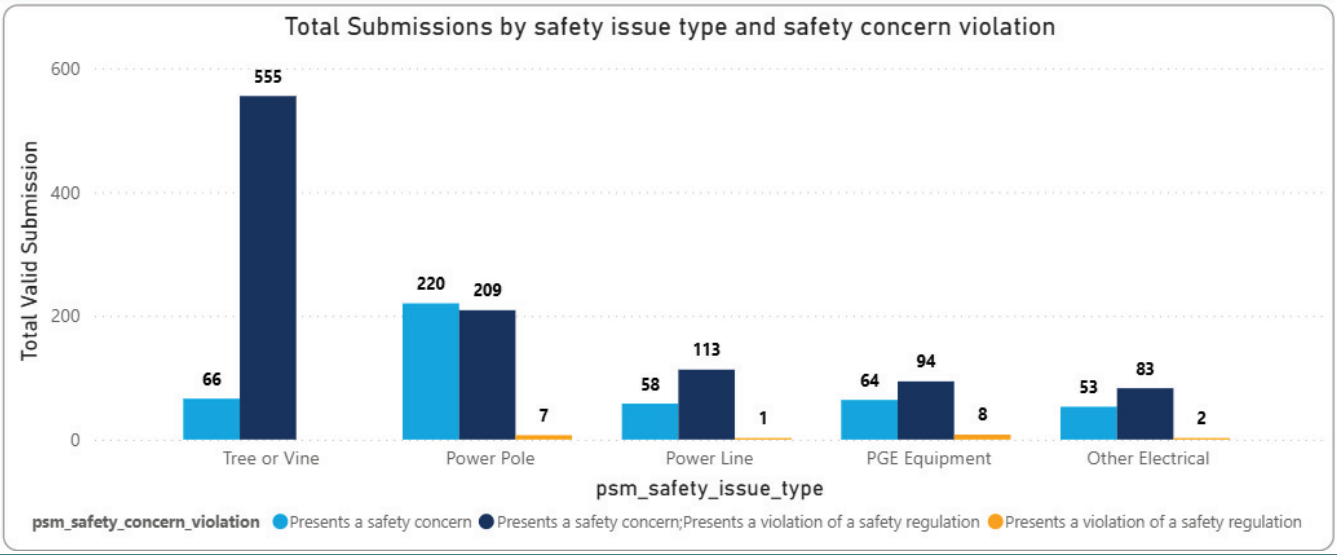
Q3 2026 Submissions unresolved (In Progress) during a previous quarter

1. 3,147 submissions from previous quarters remain unresolved as of the end of Q3 2026 (In Progress status reflects the time period when triage member assigns corrective actions until the closed report date. Remedial actions are in progress and planned). [2]
    a. The types of issues were categorized as follows: 42% Tree or Vine, 35% Power Pole, 8% Power Line, 8% PG&E Equipment, and 7% Other Electrical.
2. 3,147 Valid submissions.
3. 0 invalid submissions remain open (these items have either been communicated and transferred to the rightful asset owner or addressed by PG&E resulting in the closed report. (Closed Report reflects date the issue is addressed and submission is closed.)
4. 0 submissions were not yet determined to be valid or invalid and were still under review from previous quarters.
5. 1,533 corrective actions initiated on valid cases with a safety issue identified from all previous quarters remaining open.
    a. 1.89 days on average from submission to the initiation of corrective actions on cases from previous quarters.
6. 3,355 corrective actions were completed and closed in previous quarters.
    a. 106 days on average from the submissions date to the corrective action date of completion in all previous quarters.

[2] Decision, Ordering Paragraph 4.a.(ii), (iii) definition

Q3 2026 Valid Submissions unresolved (In Progress) from a previous Quarter

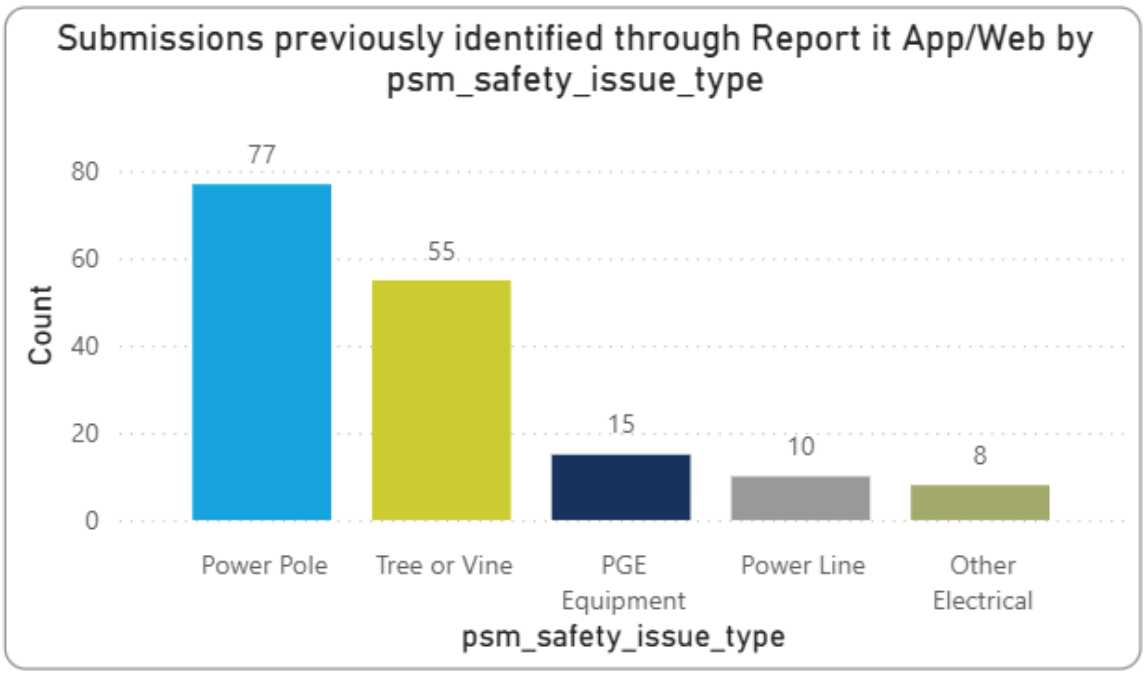
► Safety concern or violation of safety regulation (07/28/2021 – 09/30/2026)



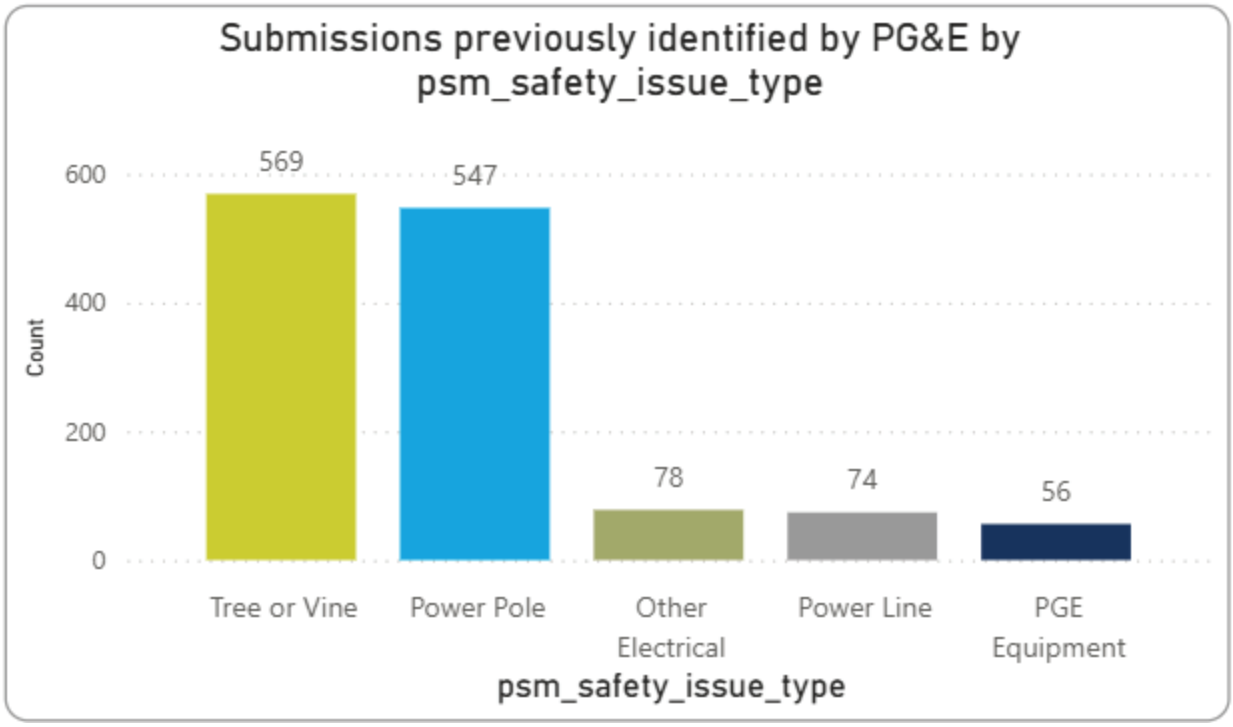
► Submissions identified as no problem found (07/28/2021 – 09/30/2026)

Note: No cases remain open

► Submissions previously identified through mobile/web app submissions (duplicative) (07/28/2021 – 09/30/2026)



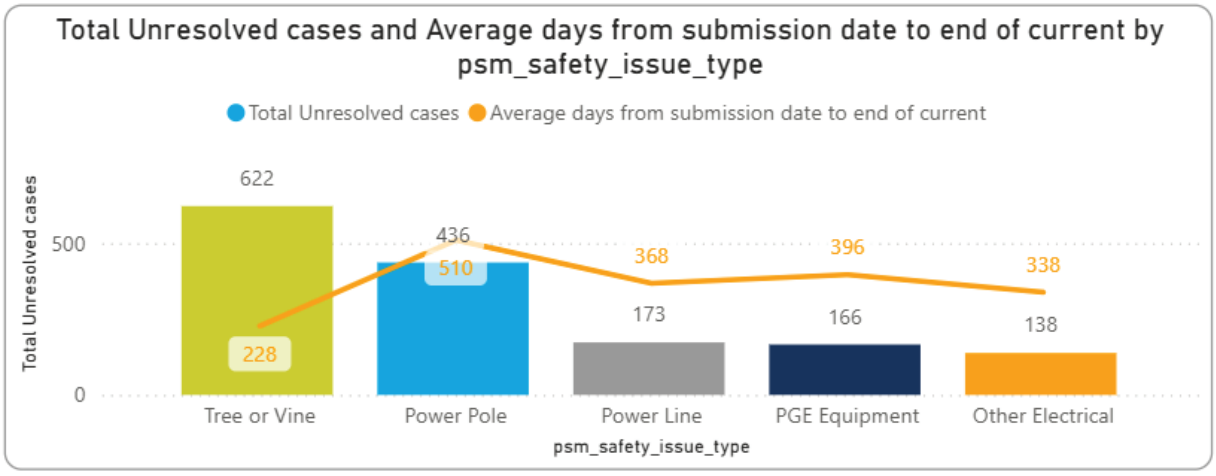
► Submissions previously identified by PG&E (07/28/2021 – 09/30/2026)



► Invalid Submissions by Type Q3 2026 (07/28/2021 – 09/30/2026)

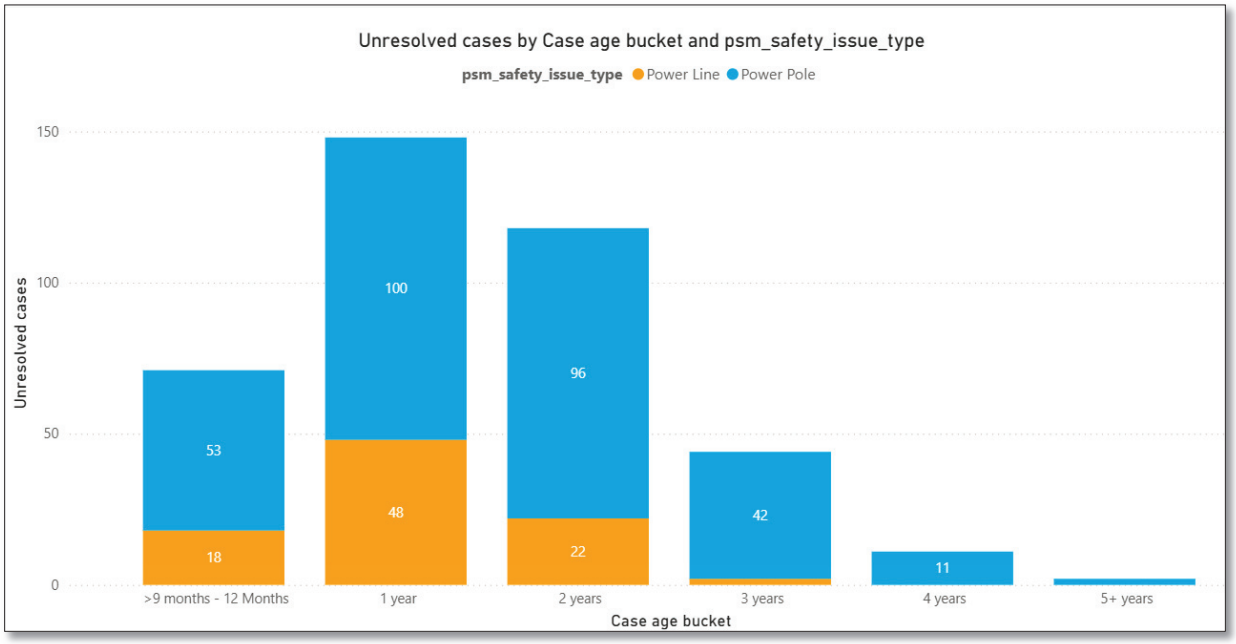
Note: No invalid cases remain open from previous quarters

► Submissions unresolved by Type and avg days from submission date to the end of the reporting quarter Q3 2026 (07/28/2021 – 09/30/2026)



Q3 2026 Submissions regarding poles and power lines unresolved (In Progress) within nine months of the submission date (07/28/2021 – 09/30/2026)

A total of **394** cases for safety submissions regarding poles and power lines were unresolved within nine months of the report creation. (Report creation is the date user submits a report via Report It.)



Case age bucket	Power Line	Power Pole
>9 months - 12 Months	18	53
1 year	48	100
2 years	22	96
3 years	2	42
4 years		11
5+ years		2

Case Details for Submissions regarding poles and power lines unresolved (In Progress) within nine months of report creation (07/28/2021 – 09/30/2026) (Decision 4.a.(iii)

#	Case number	Date of Submission	Issue Type	Description	latitude	longitude	HFTD	County	Days Open
1	00005489	09/09/2021	Power Pole	PG&E to replace pole.	37.8424372	-122.2790019	Non-HFTD	Alameda County	1849
2	00005804	09/30/2021	Power Pole	Replace damaged pole	39.7457904	-121.8655246	Non-HFTD	Butte County	1828
3	00006545	10/06/2021	Power Pole	Leaning Pole needs straightened.	37.8877246	-122.0808729	Zone 1	Contra Costa County	1822
4	00019086	12/22/2021	Power Pole	Pole to be replaced.	39.1199709	-121.6471377	Non-HFTD	Sutter County	1745
5	00019087	12/23/2021	Power Pole	Pole to be replaced.	39.1199497	-121.6504372	Non-HFTD	Sutter County	1744
6	00024033	01/26/2022	Power Pole	Pole to be replaced	37.8380175	-122.2839748	Non-HFTD	Alameda County	1710
7	00025121	02/02/2022	Power Pole	Thank you for bringing this to our attention. PG&E to rplace the leaning pole.	37.9727776	-122.5088861	Non-HFTD	Marin County	1703
8	00041523	04/28/2022	Power Pole	PGE TO REPLACE LEANING POLE.	38.3220492	-122.3169743	Non-HFTD	Napa County	1618
9	00042383	05/04/2022	Power Pole	Replace leaning 1966 cellon pole	39.1502389	-121.6690101	Non-HFTD	Sutter County	1612
10	00043241	05/10/2022	Power Pole	pge to replace pole w/ pole top decay	38.0558640	-122.1667892	Non-HFTD	Solano County	1606
11	00092896	08/27/2022	Power Pole	Replace leaning pole.	37.3204301	-120.4554983	Non-HFTD	Merced County	1497
12	00105287	09/20/2022	Power Pole	Replace leaning pole.	37.5085120	-122.2717851	Non-HFTD	San Mateo County	1473
13	00105346	09/20/2022	Power Pole	Replace leaning pole	37.3998632	-121.9881657	Non-HFTD	Santa Clara County	1473
14	00137715	10/22/2022	Power Line	PG&E to replace service	38.5967406	-121.5276364	Zone 1	Yolo County	1441
15	00164043	12/13/2022	Power Pole	PGE TO ASSESS POLE FOR WOODPECKER DAMAGE	35.5623430	-121.1018689	Non-HFTD	San Luis Obispo County	1389
16	00895916	01/02/2023	Power Pole	Pole to be replaced.	39.0831220	-122.7910706	Non-HFTD	Lake County	1369
17	00895934	01/02/2023	Power Pole	Adjust anchor that is pulling out of ground and tamp soil.	37.5855133	-122.3861290	Non-HFTD	San Mateo County	1369
18	00901539	01/07/2023	Power Pole	Replace pole	37.6966496	-122.1038646	Non-HFTD	Alameda County	1364
19	00901695	01/08/2023	Power Pole	Replace pole	39.0634805	-121.6284541	Non-HFTD	Sutter County	1363
20	00904528	01/12/2023	Power Pole	pge to replace old leaning pole	37.4640458	-122.1441566	Non-HFTD	San Mateo County	1359
21	00904531	01/12/2023	Power Pole	pge to replace old leaning pole	37.4636443	-122.1442453	Non-HFTD	San Mateo County	1359
22	00904534	01/12/2023	Power Pole	pge to replace old leaning pole.	37.4636873	-122.1434247	Non-HFTD	San Mateo County	1359
23	00904858	01/13/2023	Power Pole	pge to replace old decayed pole	37.2594421	-121.9204037	Non-HFTD	Santa Clara County	1358
24	00906551	01/18/2023	Power Pole	PG&E to replace leaning pole	37.5114622	-122.2684337	Zone 1	San Mateo County	1353
25	00910722	01/27/2023	Power Pole	Replace pole	38.0366969	-122.2716361	Non-HFTD	Contra Costa County	1344
26	00923617	02/17/2023	Power Pole	PGE TO REPLACE POLE	37.3060042	-121.9306012	Non-HFTD	Santa Clara County	1323
27	00926233	02/24/2023	Power Pole	Replace pole	37.8466864	-122.2731714	Non-HFTD	Alameda County	1316

28	00933710	03/08/2023	Power Pole	PGE to properly secure buddy pole	37.8831430	-122.2699303	Zone 1	Alameda County	1304
29	00934305	03/09/2023	Power Line	PGE to re-sag conductor	37.9601422	-122.1002093	Zone 1	Contra Costa County	1303
30	01016235	03/21/2023	Power Pole	PG&E to replace pole	37.5235935	-122.2833473	Non-HFTD	San Mateo County	1291
31	01020870	03/23/2023	Power Pole	PG&E to replace pole.	36.1859449	-121.1245341	Zone 1	Monterey County	1289
32	01025680	03/24/2023	Power Pole	PG&E to replace pole.	38.2685205	-122.0297822	Non-HFTD	Solano County	1288
33	01027118	03/25/2023	Power Pole	Pole has minor shell decay/1994 cedar. Created priority E notif 125733804 for pole replacement. No immediate concern or hazard.	38.1378365	-121.2331703	Zone 1	San Joaquin County	1287
34	01027490	03/26/2023	Power Pole	Pole is leaning/swaying. PG&E to replace pole due to overloading.	37.5644441	-122.3027873	Non-HFTD	San Mateo County	1286
35	01027622	03/27/2023	Power Pole	Cap Bank Pole to be replaced	37.4023519	-122.1931182	Zone 1	San Mateo County	1285
36	01074079	04/12/2023	Power Pole	Pole replacement.	37.8743826	-122.2777839	Zone 1	Alameda County	1269
37	01084176	04/15/2023	Power Pole	Replace leaning 1974 pole.	35.4011252	-118.9945634	Zone 1	Kern County	1266
38	01084542	04/16/2023	Power Pole	Pole will be replaced.	37.5224102	-122.2795706	Zone 1	San Mateo County	1265
39	01085017	04/17/2023	Power Pole	PGE TO TEST LEANING POLE FOR OVERLOAD	37.3172003	-120.4533320	Non-HFTD	Merced County	1264
40	01107271	04/24/2023	Power Pole	Thank you for your submission. PG&E to replace the pole and animal guard.	37.3980333	-122.1969929	Zone 1	San Mateo County	1257
41	01117911	04/27/2023	Power Pole	PGE to replace decayed pole	38.3054465	-122.2987729	Zone 1	Napa County	1254
42	01121800	04/28/2023	Power Pole	pge to replace decayed pole.	37.7289804	-122.4068438	Zone 1	San Francisco County	1253
43	01155659	05/12/2023	Power Pole	Pole was set in 1990. Appears in good condition/passed 2016 pole test. Created overload test notification to run calcs on pole/determine if it can be straightened/replaced.	37.2874425	-121.9790847	Non-HFTD	Santa Clara County	1239
44	01244514	06/17/2023	Power Pole	PGE TO REPLACE ROTTEN POLE	37.8484580	-122.2736051	Non-HFTD	Alameda County	1203
45	01259153	06/26/2023	Power Pole	Replace pole	35.3183671	-120.8487536	Non-HFTD	San Luis Obispo County	1194
46	01265032	06/27/2023	Power Pole	Replace pole	38.5569425	-121.5341234	Non-HFTD	Yolo County	1193
47	01268472	06/29/2023	Power Pole	Replace pole	39.5004099	-121.5454050	Non-HFTD	Butte County	1191
48	01271387	06/30/2023	Power Pole	Replace leaning pole	37.6837546	-122.1118163	Non-HFTD	Alameda County	1190
49	01275609	07/02/2023	Power Pole	Replace pole	37.2208702	-121.9566013	Tier 2	Santa Clara County	1188

50	01298041	07/10/2023	Power Pole	PGE TO REPLACE LEANING POLE	38.2692491	-122.0512741	Non-HFTD	Solano County	1180
51	01327493	07/19/2023	Power Pole	PGE TO REPLACE LEANING DECAYED SWITCH POLE	35.4414511	-119.0186926	Zone 1	Kern County	1171
52	01371166	08/03/2023	Power Pole	Pole replacement	35.1542301	-120.6715079	Zone 1	San Luis Obispo County	1156
53	01387675	08/09/2023	Power Pole	PGE TO REPLACE BURNT POLE	35.3261125	-120.8341008	Non-HFTD	San Luis Obispo County	1150
54	01400219	08/12/2023	Power Pole	PGE to remove old relinquished pole.	38.4049493	-122.8290133	Non-HFTD	Sonoma County	1147
55	01447738	08/19/2023	Power Pole	PGE TO REPLACE POLE	39.0184961	-121.2934004	Zone 1	Placer County	1140
56	01521063	09/10/2023	Power Pole	PGE TO SET NEW ANCHOR	37.4818944	-122.2532140	Zone 1	San Mateo County	1118
57	01542111	09/16/2023	Power Pole	Replace rotten pole Ec 127068755	36.7725974	-119.7978719	Non-HFTD	Fresno County	1112
58	01608778	10/04/2023	Power Pole	Pole to be replaced.	36.8128743	-119.7696211	Zone 1	Fresno County	1094
59	01620286	10/07/2023	Power Pole	PGE TO REPLACE POLE	37.3874910	-122.1186470	Zone 1	Santa Clara County	1091
60	01755199	11/14/2023	Power Pole	PG&E to assess and make repairs	38.4452316	-122.7165161	Non-HFTD	Sonoma County	1053
61	01830130	12/10/2023	Power Pole	PG&E to replace pole	39.5015870	-121.5864179	Non-HFTD	Butte County	1027
62	01838288	12/13/2023	Power Line	PG&E to adjust sag on service wire	38.6723232	-122.0476764	Non-HFTD	Yolo County	1024
63	01843509	12/14/2023	Power Pole	PG&E to replace pole	39.2770910	-121.6851323	Non-HFTD	Sutter County	1023
64	01866601	12/22/2023	Power Pole	PG&E to replace leaning pole	37.2692564	-121.8933278	Non-HFTD	Santa Clara County	1015
65	01871332	12/22/2023	Power Pole	PG&E to assess and repair or replace pole	35.3369292	-118.9901567	Non-HFTD	Kern County	1015
66	01887928	12/27/2023	Power Pole	PG&E to replace service pole	40.1961599	-122.2659490	Non-HFTD	Tehama County	1010
67	01913187	01/02/2024	Power Pole	PG&E to install pole and remove service from tree	36.6112990	-121.9146653	Non-HFTD	Monterey County	1004
68	01935517	01/08/2024	Power Pole	PG&E to repair and replace visibility markers.	38.2266297	-122.6356131	Non-HFTD	Sonoma County	998
69	01949245	01/12/2024	Power Pole	PG&E to replace and inspect poles.	37.5946337	-122.4869254	Non-HFTD	San Mateo County	994
70	01953038	01/13/2024	Power Pole	PG&E to replace pole	37.8482727	-122.2756554	Non-HFTD	Alameda County	993
71	01953042	01/13/2024	Power Pole	PG&E to replace pole.	37.8485534	-122.2748483	Non-HFTD	Alameda County	993
72	01954072	01/15/2024	Power Pole	PG&E to replace leaning pole	39.1416953	-121.5973782	Non-HFTD	Yuba County	991
73	01954106	01/15/2024	Power Pole	PG&E to replace pole	37.8514122	-122.2523500	Non-HFTD	Alameda County	991
74	01963378	01/18/2024	Power Pole	PG&E to replace pole.	38.2495837	-122.6131509	Non-HFTD	Sonoma County	988
75	01968774	01/19/2024	Power Pole	PG&E to replace leaning pole	37.2981925	-122.0373310	Non-HFTD	Santa Clara County	987
76	01987703	01/25/2024	Power Pole	PG&E to replace pole.	37.8528986	-122.2614841	Non-HFTD	Alameda County	981
77	01993255	01/28/2024	Power Pole	PG&E to replace leaning pole.	37.8507199	-122.2713818	Non-HFTD	Alameda County	978

78	01993264	01/28/2024	Power Pole	PG&E to replace pole	37.8503419	-122.2726942	Non-HFTD	Alameda County	978
79	01993265	01/28/2024	Power Pole	PG&E to replace decayed pole.	37.8499182	-122.2724558	Non-HFTD	Alameda County	978
80	01995026	01/29/2024	Power Pole	PG&E to replace leaning/decaying pole	38.7184880	-120.7928620	Tier 2	El Dorado County	977
81	01996443	01/29/2024	Power Pole	PG&E to assess and test pole.	37.3462954	-121.7842980	Non-HFTD	Santa Clara County	977
82	02014294	02/05/2024	Power Pole	PG&E to assess and straighten pole	38.2288552	-122.6631438	Non-HFTD	Sonoma County	970
83	02015326	02/05/2024	Power Pole	PG&E to assess and replace pole.	37.4587206	-122.2504776	Non-HFTD	San Mateo County	970
84	02025382	02/08/2024	Power Pole	PG&E to replace leaning pole	37.7164688	-122.4624174	Non-HFTD	San Francisco County	967
85	02030328	02/10/2024	Power Line	PG&E to replace and adjust service.	38.2626165	-122.0030797	Non-HFTD	Solano County	965
86	02030752	02/11/2024	Power Pole	PG&E to test pole a retrieve materials. PG&E will replace pole	37.9428882	-122.3175268	Non-HFTD	Contra Costa County	964
87	02030757	02/11/2024	Power Pole	PG&E to replace old pole	37.8500613	-122.2774623	Non-HFTD	Alameda County	964
88	02032402	02/12/2024	Power Pole	PG&E to remove unauthorized object	37.3660140	-121.8041200	Non-HFTD	Santa Clara County	963
89	02048870	02/17/2024	Power Pole	PG&E to reinforce or replace leaning pole	37.9371612	-121.9423025	Non-HFTD	Contra Costa County	958
90	02050178	02/19/2024	Power Pole	PG&E to replace pole.	38.4827718	-122.8255412	Non-HFTD	Sonoma County	956
91	02061738	02/22/2024	Power Pole	PG&E to replace pole	37.8792732	-122.2852624	Non-HFTD	Alameda County	953
92	02064493	02/23/2024	Power Pole	PG&E to replace pole, trim tree and adjust service conductors so they are out of the tree.	37.2405674	-121.9099416	Non-HFTD	Santa Clara County	952
93	02069786	02/27/2024	Power Pole	PG&E to replace leaning pole	37.3555555	-122.0511900	Non-HFTD	Santa Clara County	948
94	02078078	02/29/2024	Power Pole	PG&E to assess ground around pole and make repairs if needed	39.1420541	-121.5943858	Non-HFTD	Yuba County	946
95	02084276	03/03/2024	Power Line	PG&E to reroute service conductor so it doesn't cross building	37.7671070	-122.4160460	Non-HFTD	San Francisco County	943
96	02084521	03/04/2024	Power Pole	PG&E to replace pole.	37.9146387	-122.0315806	Non-HFTD	Contra Costa County	942
97	02087554	03/05/2024	Power Pole	PG&E to test pole to see if it is overloaded. PG&E to replace pole	37.3387023	-122.0203233	Non-HFTD	Santa Clara County	941
98	02094934	03/07/2024	Power Pole	PG&E to replace pole	35.2160405	-118.8314189	Non-HFTD	Kern County	939
99	02098704	03/08/2024	Power Pole	PG&E to replace leaning pole	37.3042892	-121.9572098	Non-HFTD	Santa Clara County	938
100	02100925	03/10/2024	Power Pole	PG&E to replace pole	37.8499908	-122.2740580	Non-HFTD	Alameda County	936
101	02100936	03/10/2024	Power Pole	PG&E to replace pole	37.8486325	-122.2756237	Non-HFTD	Alameda County	936
102	02108914	03/13/2024	Power Line	PG&E to replace connections at weather head	37.7496044	-122.4270161	Non-HFTD	San Francisco County	933

103	02113413	03/15/2024	Power Line	PG&E to adjsut service conductor and trim tree if needed.	38.3511222	-122.8283675	Non-HFTD	Sonoma County	931
104	02114461	03/15/2024	Power Line	PG&E to replace service and trim tree.	37.9643607	-121.2967663	Non-HFTD	San Joaquin County	931
105	02115103	03/15/2024	Power Pole	PG&E to secure ground wire	38.6822408	-121.7723693	Non-HFTD	Yolo County	931
106	02116682	03/16/2024	Power Pole	PG&E to replace pole.	37.3049901	-121.9912795	Non-HFTD	Santa Clara County	930
107	02127246	03/21/2024	Power Pole	PG&E to replace pole	37.3100064	-121.9574305	Non-HFTD	Santa Clara County	925
108	02132870	03/23/2024	Power Line	PG&E to replace service conductor and adjust height.	37.9951539	-122.5763976	Non-HFTD	Marin County	923
109	02144279	03/27/2024	Power Pole	PG&E to adjust guy wire	37.8886277	-122.2790058	Non-HFTD	Alameda County	919
110	02145161	03/28/2024	Power Pole	PG&E to replace pole.	37.8488092	-122.2721567	Non-HFTD	Alameda County	918
111	02151178	03/30/2024	Power Pole	PG&E to replace pole.	35.3858653	-119.1412157	Non-HFTD	Kern County	916
112	02169935	04/08/2024	Power Line	PG&E to secure conductors.	37.6359419	-122.4321767	Non-HFTD	San Mateo County	907
113	02174156	04/09/2024	Power Pole	PG&E to test pole	37.3975052	-122.0938745	Non-HFTD	Santa Clara County	906
114	02177246	04/10/2024	Power Pole	PG&E to replace pole	37.8833431	-122.2793999	Non-HFTD	Alameda County	905
115	02185314	04/14/2024	Power Pole	PG&E to replace connections and put cover over hardware.	39.3181725	-121.6618837	Non-HFTD	Butte County	901
116	02197755	04/19/2024	Power Pole	PG&E to overload test pole	37.5727751	-122.3091783	Non-HFTD	San Mateo County	896
117	02211042	04/26/2024	Power Pole	PG&E to change out the leaning pole.	36.7662390	-119.4071851	Non-HFTD	Fresno County	889
118	02233870	05/09/2024	Power Pole	PG&E to fill in woodpecker hole.	37.0411688	-122.0408348	Non-HFTD	Santa Cruz County	876
119	02234464	05/09/2024	Power Pole	PG&E to replace arm and repair guy wire.	38.3048370	-122.3325271	Non-HFTD	Napa County	876
120	02245058	05/16/2024	Power Line	Field order created to change connections.	37.7307896	-122.4619418	Non-HFTD	San Francisco County	869
121	02246818	05/16/2024	Power Pole	PG&E to replace pole	36.6837446	-119.8532117	Non-HFTD	Fresno County	869
122	03371760	06/04/2024	Power Pole	PG&E to adjust the slack in the overhead service.	37.8889681	-122.0731631	Non-HFTD	Contra Costa County	850
123	03376932	06/06/2024	Power Pole	PG&E to straighten pole.	37.4029428	-121.8437254	Non-HFTD	Santa Clara County	848
124	03377165	06/06/2024	Power Line	PG&E to adjust the height of the service.	37.8180086	-121.9901477	Non-HFTD	Contra Costa County	848
125	03380081	06/09/2024	Power Pole	PG&E to straighten pole.	37.5259877	-121.9755813	Non-HFTD	Alameda County	845
126	03387713	06/13/2024	Power Pole	PG&E to replace pole	37.3137119	-121.8958377	Non-HFTD	Santa Clara County	841
127	03388357	06/13/2024	Power Pole	PG&E to remove abandoned anchor.	36.6837086	-121.8020423	Non-HFTD	Monterey County	841
128	03400079	06/21/2024	Power Pole	PG&E to replace pole.	38.5356632	-122.4960543	Non-HFTD	Napa County	833
129	03402026	06/22/2024	Power Pole	PG&E to replace pole	37.7342287	-122.4931504	Non-HFTD	San Francisco County	832
130	03402216	06/23/2024	Power Pole	PG&E to straighten pole.	37.9177084	-122.3064389	Non-HFTD	Contra Costa County	831

131	03405618	06/25/2024	Power Line	PG&E to re-attach lashing to secure secondary conductors.	37.2237971	-121.8662532	Non-HFTD	Santa Clara County	829
132	03407287	06/26/2024	Power Pole	PG&E to replace pole.	37.3190370	-122.0572008	Non-HFTD	Santa Clara County	828
133	03409319	06/27/2024	Power Line	PG&E to reattached overhead service to service entrance knob.	37.7463589	-122.4818358	Non-HFTD	San Francisco County	827
134	03440236	07/03/2024	Power Pole	PG&E to clean up runoff.	38.0083994	-122.1258634	Non-HFTD	Contra Costa County	821
135	03441402	07/03/2024	Power Pole	PG&E to install avian protection on pole. Please contact PG&E @ 1-800-743-5000 and request to speak with Engineering to request to move/adjust PG&E facilities.	39.1040179	-123.4969841	Tier 2	Mendocino County	821
136	03444261	07/06/2024	Power Line	PG&E to adjust the service height going to 33 Bridge Rd.	38.1143330	-122.5097972	Non-HFTD	Marin County	818
137	03447333	07/08/2024	Power Line	PG&E to adjust the height of the overhead secondary service.	38.3921653	-122.8795989	Non-HFTD	Sonoma County	816
138	03447451	07/08/2024	Power Pole	PG&E to replace pole.	37.5278812	-122.3018810	Non-HFTD	San Mateo County	816
139	03459080	07/15/2024	Power Pole	PG&E to repair area of new anchor.	37.3220670	-121.9345363	Non-HFTD	Santa Clara County	809
140	03459347	07/15/2024	Power Pole	PG&E to replace pole.	38.3111712	-122.4774679	Non-HFTD	Sonoma County	809
141	03462026	07/16/2024	Power Pole	PG&E to replace pole.	37.3887803	-122.0666465	Non-HFTD	Santa Clara County	808
142	03463947	07/17/2024	Power Pole	PG&E to adjust the down guy.	39.6659514	-121.7641892	Non-HFTD	Butte County	807
143	03482539	07/27/2024	Power Pole	PG&E to reinforce or replace pole	37.3116726	-121.8965661	Non-HFTD	Santa Clara County	797
144	03482645	07/27/2024	Power Pole	PG&E to straighten pole.	37.9718969	-121.2780198	Non-HFTD	San Joaquin County	797
145	03482658	07/27/2024	Power Pole	PG&R to repair hardware on pole. Pole is in good condition.	38.3700956	-121.9458160	Non-HFTD	Solano County	797
146	03482931	07/28/2024	Power Pole	PG&E to straighten pole.	37.6768508	-122.0695199	Non-HFTD	Alameda County	796
147	03483066	07/29/2024	Power Pole	PG&E to replace pole	39.0183999	-121.2934504	Non-HFTD	Placer County	795
148	03489291	07/31/2024	Power Pole	REPAIR TOP PHASE INSULATOR HARDWARE	39.0526810	-122.0804062	Non-HFTD	Colusa County	793
149	03493699	08/02/2024	Power Pole	PG&E to remove vegetation from pole.	39.0136315	-121.4239423	Non-HFTD	Yuba County	791
150	03495099	08/02/2024	Power Pole	PG&E to replace pole.	37.5088049	-122.2492714	Non-HFTD	San Mateo County	791
151	03497470	08/05/2024	Power Line	PG&E to seal secondary conductors.	36.8112152	-119.8221537	Non-HFTD	Fresno County	788
152	03504178	08/07/2024	Power Pole	PG&E to replace down guy and pole.	36.4444395	-119.6497290	Non-HFTD	Fresno County	786

153	03510067	08/10/2024	Power Pole	GROUNDWASH INSULATOR	37.5846806	-122.4975948	Non-HFTD	San Mateo County	783
154	03515670	08/13/2024	Power Pole	pg&e adjust leaning pole	36.6262130	-121.9293995	Non-HFTD	Monterey County	780
155	03522836	08/16/2024	Power Pole	PG&E to replace pole and adjust service height	37.8758408	-122.5291450	Tier 2	Marin County	777
156	03524900	08/19/2024	Power Pole	PG&E to replace pole.	37.7828454	-122.2194019	Non-HFTD	Alameda County	774
157	03530108	08/21/2024	Power Line	PG&E to adjust service height	37.3884729	-122.1196298	Non-HFTD	Santa Clara County	772
158	03530295	08/21/2024	Power Pole	PG&E to fill in hole at base of pole.	37.4712803	-122.2672742	Tier 2	San Mateo County	772
159	03536202	08/23/2024	Power Line	PG&E to reattach service going to 3717 Keller Ave.	37.7702190	-122.1589773	Non-HFTD	Alameda County	770
160	03537846	08/24/2024	Power Pole	PG&E to replace pole	38.7547304	-120.8397430	Tier 2	El Dorado County	769
161	03543404	08/27/2024	Power Pole	PG&E to replace pole	37.9420847	-122.5610750	Tier 3	Marin County	766
162	03573443	09/12/2024	Power Pole	PG&E to replace leaning pole.	37.2103979	-121.8473192	Non-HFTD	Santa Clara County	750
163	03580038	09/17/2024	Power Pole	PG&E to repair the base material at the pole.	37.7188199	-122.4594618	Non-HFTD	San Francisco County	745
164	03581703	09/17/2024	Power Line	PG&E to adjust service wire	35.3609119	-120.8402341	Non-HFTD	San Luis Obispo County	745
165	03587220	09/19/2024	Power Line	PG&E to adjust the height of the service drop.	37.7954825	-121.0524373	Non-HFTD	San Joaquin County	743
166	03590158	09/21/2024	Power Line	PG&E to replace down guy guard.	37.3315447	-122.0210336	Non-HFTD	Santa Clara County	741
167	03590664	09/22/2024	Power Pole	PG&E to replace pole	37.2387483	-122.0235267	Tier 2	Santa Clara County	740
168	03590776	09/23/2024	Power Pole	PG&E to replace the pole.	39.1527989	-121.6419791	Non-HFTD	Sutter County	739
169	03592229	09/23/2024	Power Pole	PG&E to support/attach buddy pole properly.	37.8909661	-122.2893742	Non-HFTD	Alameda County	739
170	03593172	09/23/2024	Power Pole	PG&E to replace rotten primary dead-end arm.	37.3505749	-121.8241701	Non-HFTD	Santa Clara County	739
171	03597859	09/25/2024	Power Line	PG&E to repair broken lashing on AWAC wire.	38.5557092	-121.7619340	Non-HFTD	Yolo County	737
172	03598174	09/25/2024	Power Line	PG&E to repair connectors.	37.4353799	-121.8716827	Non-HFTD	Santa Clara County	737
173	03600808	09/26/2024	Power Pole	PG&E to replace the pole.	38.1414476	-121.1778790	Non-HFTD	San Joaquin County	736
174	03600997	09/26/2024	Power Pole	PG&E to address the damaged down guy markers and hardware.	38.5051477	-122.4749715	Non-HFTD	Napa County	736
175	03604633	09/29/2024	Power Pole	Thank you for your submission. PG&E to straighten pole.	37.9093499	-122.2840998	Tier 2	Contra Costa County	733
176	03610682	10/02/2024	Power Pole	PG&E to straighten the leaning pole.	37.3790240	-122.2096258	Non-HFTD	San Mateo County	730

177	03616820	10/04/2024	Power Pole	PG&E to straighten the pole. The pole has passed its most recent intrusive inspection however the lean will be addressed.	37.6469298	-122.4241293	Non-HFTD	San Mateo County	728
178	03635719	10/15/2024	Power Pole	PG&E to straighten the pole.	37.9688471	-122.3747121	Non-HFTD	Contra Costa County	717
179	03652139	10/23/2024	Power Line	PG&E to replace the service drop.	37.9987481	-122.3211269	Non-HFTD	Contra Costa County	709
180	03655966	10/25/2024	Power Line	PG&E to repair the exposed hot legs on the service drop.	37.5208764	-122.2900913	Non-HFTD	San Mateo County	707
181	03663654	10/29/2024	Power Line	PG&E to install a clearance pole and remove PG&E facilities from tree.	38.4534306	-120.5269875	Tier 3	Amador County	703
182	03676958	11/06/2024	Power Pole	Thank you for your submission. PG&E to straighten the primary pole.	37.4916893	-120.6513610	Non-HFTD	Merced County	695
183	03683463	11/09/2024	Power Line	PG&E to adjust the service drop height.	34.8703164	-120.4175794	Non-HFTD	Santa Barbara County	692
184	03689071	11/13/2024	Power Line	PG&E to repair the connections.	37.7729232	-120.8481913	Non-HFTD	Stanislaus County	688
185	03700257	11/19/2024	Power Pole	PG&E to replace the primary pole.	35.3326559	-119.0748515	Non-HFTD	Kern County	682
186	03701960	11/20/2024	Power Line	PG&E to relocate the overhead service drop.	37.9042620	-122.5380852	Non-HFTD	Marin County	681
187	03702055	11/20/2024	Power Pole	PG&E to replace pole	38.1091271	-122.5904555	Non-HFTD	Marin County	681
188	03703203	11/21/2024	Power Pole	PG&E to replace pole	36.9857251	-120.6290201	Non-HFTD	Merced County	680
189	03708264	11/24/2024	Power Pole	PG&E to replace soil to eliminate the sinkhole.	36.7593776	-119.7969793	Non-HFTD	Fresno County	677
190	03709214	11/25/2024	Power Pole	Thank you for your submission! Pole is not leaning beyond the PG&E allowance. The cracks shown in the photos are normal and are not of concern at this time. If conditions worsen, please re-submit a new case. PG&E to adjust the down guy.	39.5295215	-121.4737851	Non-HFTD	Butte County	676
191	03713646	11/27/2024	Power Pole	PG&E to adjust the tension on the overhead service drop.	38.2909796	-122.2891763	Non-HFTD	Napa County	674
192	03714772	11/27/2024	Power Line	PG&E to straighten the pole.	38.0085035	-122.0344299	Non-HFTD	Contra Costa County	674
193	03715278	11/28/2024	Power Pole	Thank you for your submission. PG&E to replace the pole.	37.7325437	-122.4420469	Non-HFTD	San Francisco County	673
194	03715595	11/29/2024	Power Line	PG&E to replace the service drop hardware.	35.1145257	-120.5988730	Non-HFTD	San Luis Obispo County	672

195	03715798	11/30/2024	Power Pole	Thank you for your submission. PG&E to replace this pole.	36.7682759	-119.8033689	Non-HFTD	Fresno County	671
196	03722174	12/04/2024	Power Line	Thank you for your submission. PG&E to reattach the service drop to the house.	37.8014173	-122.2417322	Non-HFTD	Alameda County	667
197	03730851	12/09/2024	Power Line	PG&E to replace the hardware to attach the service drop to the house.	37.7586071	-122.5087439	Non-HFTD	San Francisco County	662
198	03731553	12/09/2024	Power Pole	Thank you for your submission. PG&E to replace the pole.	36.9640633	-122.0058951	Non-HFTD	Santa Cruz County	662
199	03742647	12/14/2024	Power Line	PG&E to repair the broken lashing on the secondary conductor.	37.3769317	-122.0840420	Non-HFTD	Santa Clara County	657
200	03742985	12/15/2024	Power Line	PGE to resag service conductor	37.7080635	-122.0826881	Non-HFTD	Alameda County	656
201	03743116	12/15/2024	Power Pole	PGE to replace anchor and tighten guy wire	38.3898329	-122.5989579	Tier 3	Sonoma County	656
202	03743133	12/15/2024	Power Pole	PG&E to replace the crossarms.	37.9725831	-121.3166111	Non-HFTD	San Joaquin County	656
203	03748857	12/18/2024	Power Line	PGE to replace pole and resag service at 1407 Shafter Avenue	37.7288824	-122.3873538	Non-HFTD	San Francisco County	653
204	03755763	12/21/2024	Power Line	PG&E to adjust service height.	37.4781173	-122.2092897	Non-HFTD	San Mateo County	650
205	03755806	12/22/2024	Power Pole	The woodpecker damage does not meet pole replacement standards, added for the ground molding and crossarm to be replaced on current work order as per photos provided. IF condition worsen, please submit new Case	38.8127952	-121.1326134	Non-HFTD	Placer County	649
206	03758328	12/24/2024	Power Pole	PG&E to adjust the service conductor wire. Also created a notification for the thrid-party loose down guys.	37.5354154	-122.2898658	Non-HFTD	San Mateo County	647
207	03759689	12/25/2024	Power Pole	PGE TO REPLACE LEANING POLE	37.3151435	-121.8236450	Non-HFTD	Santa Clara County	646
208	03767268	12/31/2024	Power Line	PG&E to repair the conductor.	40.3496748	-121.5907093	Tier 2	Tehama County	640
209	03768481	01/01/2025	Power Line	PGE to replace crossarm and replace insulators	37.7303581	-122.4509165	Non-HFTD	San Francisco County	639
210	03770380	01/02/2025	Power Line	PGE to move service from over neighbor's yard.	34.7077325	-120.4630379	Non-HFTD	Santa Barbara County	638
211	03779335	01/07/2025	Power Line	PGE to raise service	37.5466293	-121.9939196	Non-HFTD	Alameda County	633

212	03781200	01/08/2025	Power Line	PGE to replace Corroded transformer and Trim vegetation with previously identified work	37.9924823	-122.2809493	Non-HFTD	Contra Costa County	632
213	03784917	01/09/2025	Power Line	PGE to raise service and trim veg touching service	35.2088917	-118.8222789	Non-HFTD	Kern County	631
214	03786816	01/10/2025	Power Line	PGE to adjust sag on service along with other work previously identified	38.3117879	-122.3117976	Non-HFTD	Napa County	630
215	03789159	01/11/2025	Power Line	PG&E to remove service from tree	40.5843402	-122.2969046	Non-HFTD	Shasta County	629
216	03791232	01/13/2025	Power Pole	PGE TO REPLACE LEANING POLE	37.7118702	-122.4474933	Non-HFTD	San Francisco County	627
217	03803774	01/18/2025	Power Pole	PG&E to adjust leaning pole	35.4277871	-119.4470589	Non-HFTD	Kern County	622
218	03805201	01/21/2025	Power Line	PGE to remove objects from our conductors and notified Third party Comms to remove shoes from lines also	36.8365529	-119.8864593	Non-HFTD	Fresno County	619
219	03806525	01/21/2025	Power Line	PGE to raise service line and scheduled with other work identified at location	37.3118504	-122.0423357	Non-HFTD	Santa Clara County	619
220	03814147	01/24/2025	Power Pole	PG&E to straighten the pole.	39.7360393	-121.9171827	Non-HFTD	Butte County	616
221	03817760	01/27/2025	Power Pole	PG&E to straighten the pole and adjust the slack in the overhead secondary service drop.	37.8318301	-122.0002690	Non-HFTD	Contra Costa County	613
222	03820963	01/28/2025	Power Line	PGE to adjust service height along with other scheduled work	37.9509959	-122.5118421	Non-HFTD	Marin County	612
223	03823623	01/29/2025	Power Pole	Thanks for your submission, PGE to replace pole.	35.4621658	-120.6550713	Non-HFTD	San Luis Obispo County	611
224	03824277	01/29/2025	Power Pole	PG&E to straighten the pole.	37.7243655	-121.9321443	Non-HFTD	Alameda County	611
225	03826823	01/30/2025	Power Pole	PGE TO REPLACE LEANING POLE	37.7352215	-122.1408975	Non-HFTD	Alameda County	610
226	03828597	01/31/2025	Power Pole	PGE to straighten or replace leaning pole	38.3353366	-122.6700871	Non-HFTD	Sonoma County	609
227	03831996	02/02/2025	Power Pole	PGE to replace pole due to woodpecker holes	37.8435234	-122.1502307	Non-HFTD	Contra Costa County	607
228	03840373	02/05/2025	Power Line	PG&E to repair the lashing on the conductor.	37.3764764	-122.0854325	Non-HFTD	Santa Clara County	604
229	03856096	02/13/2025	Power Pole	PGE to replace vis strips along with other work scheduled at this pole	37.8116253	-122.2447651	Non-HFTD	Alameda County	596
230	03856939	02/13/2025	Power Pole	PG&E to straighten the pole.	35.1305655	-120.5592989	Non-HFTD	San Luis Obispo County	596

231	03858499	02/14/2025	Power Pole	Thank you for your submission. The pole in question is not past the threshold for straightening or replacement	37.8401098	-122.2335502	Non-HFTD	Alameda County	595
232	03858847	02/14/2025	Power Line	Thank you for your submission. PGE to tape connections at weather head	37.9801244	-122.5264237	Non-HFTD	Marin County	595
233	03861949	02/16/2025	Power Pole	PG&E to replace the pole.	37.2488858	-121.8898281	Non-HFTD	Santa Clara County	593
234	03862256	02/17/2025	Power Pole	PGE to cover graffiti	37.7533225	-122.4036540	Non-HFTD	San Francisco County	592
235	03862308	02/17/2025	Power Pole	PG&E to straighten the pole.	36.8096322	-119.8904506	Non-HFTD	Fresno County	592
236	03862535	02/18/2025	Power Pole	PGE to replace guy and anchor	34.9555668	-120.6086043	Non-HFTD	Santa Barbara County	591
237	03868792	02/20/2025	Power Pole	PGE to fill in around hole	39.1406522	-123.5155369	Tier 2	Mendocino County	589
238	03874213	02/22/2025	Power Line	PG&E to repair service connectors	34.6088623	-120.1806876	Non-HFTD	Santa Barbara County	587
239	03874579	02/23/2025	Power Line	PGE to replace attachment point at house	37.6905983	-122.4866200	Non-HFTD	San Mateo County	586
240	03886735	02/28/2025	Power Pole	PGE TO REPLACE POLE	37.5184538	-122.5114133	Non-HFTD	San Mateo County	581
241	03887076	02/28/2025	Power Pole	PG&E to replace the soil next to the pole.	37.9597845	-121.3339908	Non-HFTD	San Joaquin County	581
242	03889378	03/01/2025	Power Line	Thank you for your submission. Created PGE work order to have service raised	37.8909619	-122.2739431	Non-HFTD	Alameda County	580
243	03889534	03/02/2025	Power Line	PGE to repair lashing	35.3232039	-120.8313390	Non-HFTD	San Luis Obispo County	579
244	03908506	03/10/2025	Power Pole	PG&E to make repairs to pole	37.9528533	-122.0655196	Non-HFTD	Contra Costa County	571
245	03923591	03/17/2025	Power Pole	PG&E to reattach ground molding and remove the vine from the pole.	38.6623107	-121.7930845	Non-HFTD	Yolo County	564
246	03926808	03/18/2025	Power Pole	Thank you for your submission. PGE to straighten pole.	40.2013843	-122.2620827	Non-HFTD	Tehama County	563
247	03948370	03/27/2025	Power Pole	PGE to Replace pole, added to existing EC- new condition identified	37.7533320	-122.4042292	Non-HFTD	San Francisco County	554
248	03948528	03/27/2025	Power Pole	Thank you for your submission. PG&E to replace the pole and remove the graffiti.	37.7507489	-122.4039161	Non-HFTD	San Francisco County	554
249	03953776	03/29/2025	Power Pole	PG&E to replace leaning pole	37.6525716	-122.4477874	Non-HFTD	San Mateo County	552
250	03955959	03/31/2025	Power Pole	PG&E to remove the nest.	34.8796951	-120.2731342	Non-HFTD	Santa Barbara County	550

251	04254215	04/05/2025	Power Pole	PG&E to remove the graffiti on the pole.	37.7546865	-122.4035735	Non-HFTD	San Francisco County	545
252	04254219	04/05/2025	Power Pole	PG&E to remove the graffiti from the pole.	37.7544763	-122.4035507	Non-HFTD	San Francisco County	545
253	04254393	04/05/2025	Power Line	PG&E to replace bird protection	37.9116159	-122.2967485	Non-HFTD	Contra Costa County	545
254	04267355	04/11/2025	Power Pole	Thank you for your submission. PG&E to replace the pole.	36.5687992	-119.2221645	Non-HFTD	Tulare County	539
255	04267515	04/11/2025	Power Pole	PGE to replace leaning pole-added to existing EC- new condition identified	37.7281804	-121.9375744	Non-HFTD	Contra Costa County	539
256	04275052	04/15/2025	Power Pole	PG&E to replace the pole.	37.8808691	-122.2770679	Non-HFTD	Alameda County	535
257	04289475	04/21/2025	Power Pole	PG&E to replace pole	37.9045385	-122.2663470	Tier 3	Alameda County	529
258	04290282	04/22/2025	Power Pole	PG&E to replace pole	37.8082099	-122.2358824	Non-HFTD	Alameda County	528
259	04315172	05/02/2025	Power Pole	Thank you for your submission. A notification has been created for PG&E to replace the pole.	37.7618278	-122.4118972	Non-HFTD	San Francisco County	518
260	04317696	05/03/2025	Power Pole	PG&E to remove vegetation from guy	35.3164648	-120.8292661	Non-HFTD	San Luis Obispo County	517
261	04318448	05/04/2025	Power Pole	pge to replace pole.	37.3864256	-122.1205549	Non-HFTD	Santa Clara County	516
262	04318553	05/04/2025	Power Pole	Thank you for your submission. PG&E to replace the pole.	37.5275135	-121.9795473	Non-HFTD	Alameda County	516
263	04318563	05/04/2025	Power Pole	PG&E to replace leaning pole	37.9618915	-122.0075435	Non-HFTD	Contra Costa County	516
264	04333324	05/10/2025	Power Pole	PG&E to replace the pole. Unfortunately, PG&E cannot give any assurances on when maintenance will be performed on the pole as we always need access should work need to be done on the pole (scheduled or unscheduled work).	37.2941343	-121.8923707	Non-HFTD	Santa Clara County	510
265	04340999	05/14/2025	Power Line	Thank you for your submission. PG&E to repair the hardware on the secondary service.	35.1977416	-120.6809609	Tier 3	San Luis Obispo County	506
266	04348662	05/18/2025	Power Pole	PG&E to replace pole.	37.8477212	-122.2737919	Non-HFTD	Alameda County	502
267	04352062	05/20/2025	Power Pole	PG&E to replace pole	38.9074837	-120.9695798	Tier 2	El Dorado County	500
268	04353591	05/20/2025	Power Pole	PG&E to replace damaged pole	37.7704015	-120.8389689	Non-HFTD	Stanislaus County	500

269	04356133	05/21/2025	Power Pole	Thank you for your submission. A job has already been created for PG&E to replace this pole.	36.6012930	-121.9353141	Non-HFTD	Monterey County	499
270	04358591	05/22/2025	Power Pole	PG&E to replace pole	40.1800996	-122.2487791	Non-HFTD	Tehama County	498
271	04364291	05/27/2025	Power Pole	PG&E will replace burnt pole	39.2792824	-122.0176146	Non-HFTD	Colusa County	493
272	04365665	05/27/2025	Power Pole	Thank you for your submission. PG&E to replace the pole.	35.4049168	-119.0291925	Non-HFTD	Kern County	493
273	04368096	05/28/2025	Power Pole	Thank you for your submission. PG&E has scheduled this pole to be replaced.	39.4697185	-121.9677726	Non-HFTD	Glenn County	492
274	04380762	06/03/2025	Power Line	Thank you for your submission. PGE to replace service with other identified work	37.9811783	-122.5735796	Tier 3	Marin County	486
275	04391779	06/08/2025	Power Pole	Thank you for your submission. PGE to replace pole, added to existing EC- new condition identified	37.9691594	-122.5307567	Non-HFTD	Marin County	481
276	04393992	06/09/2025	Power Pole	Thank you for your submission. PG&E to replace this pole.	37.9319474	-122.3197202	Non-HFTD	Contra Costa County	480
277	04401064	06/12/2025	Power Pole	Thank you for your submission. PGE has previously identified this condition and has work order to replace pole.	37.2399282	-121.9366185	Non-HFTD	Santa Clara County	477
278	04404681	06/13/2025	Power Pole	Thank you for your submission. PG&E to paint over the graffiti.	37.7535451	-122.4023904	Non-HFTD	San Francisco County	476
279	04405465	06/13/2025	Power Pole	Thank you for your submission. PG&E to replace the transformer.	36.8132903	-121.6573730	Non-HFTD	Monterey County	476
280	04418749	06/19/2025	Power Line	Thank you for your submission, PGE to trim service line,,added to existing EC- new condition identified	37.4587828	-122.1800595	Non-HFTD	San Mateo County	470
281	04435249	06/26/2025	Power Pole	Thank you for your submission, PGE to replace leaning pole.	37.9284551	-122.5195284	Non-HFTD	Marin County	463
282	04438469	06/27/2025	Power Pole	ROCK ALREADY ADDED AT POLE BASE. ENGINEERING WILL REVIEW THIS LOCATION AND DETERMINE ANY ADDITIONAL MITIGATION.	37.0468932	-122.1605240	Tier 3	Santa Cruz County	462

283	04438629	06/27/2025	Power Pole	Thank you for your submission. PG&E to replace the pole.	37.9186505	-122.0776859	Non-HFTD	Contra Costa County	462
284	04456192	07/03/2025	Power Line	Thank you for your submission. PG&E to reattach the service screw knob into the pole.	39.5741386	-121.4264138	Tier 3	Butte County	456
285	04457433	07/05/2025	Power Pole	Thank you for your submission. PG&E to replace this pole and trim the tree.	38.4643808	-122.7000280	Non-HFTD	Sonoma County	454
286	04457954	07/07/2025	Power Pole	Thank you for your submission. PGE to replace guy marker-added to existing EC-new condition identified	37.9655317	-122.0657853	Non-HFTD	Contra Costa County	452
287	04458763	07/07/2025	Power Pole	PG&E will replace pole and crossarm	38.9642154	-122.7349227	Tier 2	Lake County	452
288	04472040	07/10/2025	Power Pole	Thank you for your submission. PG&E to replace this pole.	38.4819778	-122.7831235	Non-HFTD	Sonoma County	449
289	04477186	07/13/2025	Power Pole	Thank you for your submission. PGE to replace pole	38.1095523	-122.7521767	Non-HFTD	Marin County	446
290	04501035	07/22/2025	Power Line	Thank you for your submission. The vegetation is not pushing up on the wires and there doesn't appear to be any safety concerns at this time. However, PG&E will install brackets on the wires to prevent the wires from getting together.	36.8221666	-119.8402502	Non-HFTD	Fresno County	437
291	04504922	07/23/2025	Power Line	Tree will be worked	37.3775257	-122.1032496	Non-HFTD	Santa Clara County	436
292	04530343	07/31/2025	Power Pole	Thank you for your submission, We have created a Work order to replace pole	36.1008280	-119.5740280	Non-HFTD	Kings County	428
293	04539529	08/04/2025	Power Pole	Thank you for your submission. A job has been created for PG&E to replace the visibility stirps.	37.8234165	-122.2421017	Non-HFTD	Alameda County	424
294	04545590	08/06/2025	Power Pole	PG&E will replace pole	39.3905168	-121.2128540	Tier 3	Yuba County	422
295	04555519	08/09/2025	Power Pole	Thank you for your submission. PGE to replace leaning pole	37.9318838	-121.2880244	Non-HFTD	San Joaquin County	419
296	04557218	08/11/2025	Power Pole	Thank you for your submission. PGE to replace pole	36.7541804	-119.9881361	Non-HFTD	Fresno County	417

297	04567792	08/13/2025	Power Pole	PG&E will replace rotten pole.	37.5588345	-122.3178600	Non-HFTD	San Mateo County	415
298	04584572	08/19/2025	Power Line	Thank you for your submission. Added this condition to other work to be performed at this location.	39.7187393	-121.8343977	Non-HFTD	Butte County	409
299	04591973	08/21/2025	Power Pole	Thank you for bringing this to our attention. I created a job for PG&E to adjust the sag on the service drop.	37.8382535	-122.2531819	Non-HFTD	Alameda County	407
300	04596393	08/25/2025	Power Pole	Thank you for your submission. I created a job for PG&E to install a guy marker.	37.2438063	-121.9142151	Non-HFTD	Santa Clara County	403
301	04602598	08/26/2025	Power Line	Thank you for your submission. I created a job for PG&E to install a clearance pole and remove the service drop from the tree.	38.7227402	-120.5909928	Tier 3	El Dorado County	402
302	04618158	09/02/2025	Power Pole	PG&E will replace pole	38.6835213	-120.8145251	Tier 2	El Dorado County	395
303	04619777	09/02/2025	Power Pole	PG&E will remove Graffiti	37.8105838	-122.2461966	Non-HFTD	Alameda County	395
304	04624917	09/03/2025	Power Pole	PG&E will replace pole.	37.5373647	-121.9415288	Non-HFTD	Alameda County	394
305	04626293	09/04/2025	Power Line	Thank you for your submission. I created a job for PG&E to trim the tree away from the PG&E service wires. There are also wires in the photos that do not belong to PG&E. The possible issue has been submitted to the rightful asset owner.	37.5321882	-122.3457260	Non-HFTD	San Mateo County	393
306	04631093	09/05/2025	Power Pole	PG&E will repair secondary crossarm	39.0969602	-121.9881945	Non-HFTD	Colusa County	392
307	04634181	09/06/2025	Power Pole	REPAIR DAMAGED ANTI-CLIMBING GUARDS	37.2326946	-121.8892229	Non-HFTD	Santa Clara County	391
308	04641330	09/09/2025	Power Pole	Thank you for your submission. Pole condition is non-compelling. Created Work order to replace vis-strips on pole	37.3304455	-121.9119882	Non-HFTD	Santa Clara County	388
309	04643600	09/10/2025	Power Line	AGREES TO REPLACE DAMAGED BOND WIRE.	38.2377429	-122.6328674	Non-HFTD	Sonoma County	387
310	04656657	09/15/2025	Power Line	Thank you for bringing this to our attention. I created a job for this inactive nest to be removed.	38.9422479	-122.0977548	Non-HFTD	Colusa County	382

311	04656866	09/15/2025	Power Pole	PG&E to test pole	39.9246933	-122.1563423	Non-HFTD	Tehama County	382
312	04666637	09/17/2025	Power Line	PG&E will adjust service	37.8649076	-122.0885926	Tier 3	Contra Costa County	380
313	04671921	09/19/2025	Power Pole	PG&E will replace pole	38.9207543	-121.0674385	Non-HFTD	Placer County	378
314	04674071	09/19/2025	Power Line	PG&E will adjust sag when they replace the pole	41.1513951	-122.0763025	Tier 2	Shasta County	378
315	04676344	09/20/2025	Power Line	PG&E will adjust or reroute service when pole is changed out	37.9810336	-122.5788619	Tier 3	Marin County	377
316	04677835	09/22/2025	Power Pole	Thank you for your submission. PGE to replace pole	40.4612744	-122.3334563	Non-HFTD	Shasta County	375
317	04683341	09/23/2025	Power Pole	Thank you for bringing this to our attention. I created a job for PG&E to remove the graffiti.	37.7544636	-122.4036418	Non-HFTD	San Francisco County	374
318	04683673	09/23/2025	Power Line	Thank you for bringing this to our attention. I created a job for PG&E to adjust the height of the service wire.	37.9798793	-121.3019967	Non-HFTD	San Joaquin County	374
319	04698243	09/27/2025	Power Pole	Thank you for your submission. I created a job for PG&E to replace this pole. If conditions worsen prior to the pole being replaced, please submit another case with additional photos.	39.1647144	-121.5723439	Non-HFTD	Yuba County	370
320	04703204	09/30/2025	Power Pole	Thank you for your submission. I created a job for PG&E to remove the graffiti from the pole.	37.7542987	-122.4064020	Non-HFTD	San Francisco County	367
321	04703207	09/30/2025	Power Pole	PG&E will remove Graffiti	37.7544261	-122.4042438	Non-HFTD	San Francisco County	367
322	04703210	09/30/2025	Power Pole	Thank you for your submission. PGE to remove graffiti.	37.7544732	-122.4048104	Non-HFTD	San Francisco County	367
323	04710529	10/01/2025	Power Line	Thank you for bringing this to our attention. We created a job for PG&E to install a clearance pole and remove the tree connect.	39.1052296	-121.0626898	Tier 2	Nevada County	366
324	04712144	10/02/2025	Power Pole	Thank you for your submission. We created a job for PG&E to replace this pole.	40.4783770	-122.0113362	Tier 2	Shasta County	365
325	04727043	10/07/2025	Power Pole	Thank you for your submission. There is an existing job for PG&E to trim the vegetation off the pole.	37.6289332	-122.4571216	Non-HFTD	San Mateo County	360

326	04728730	10/08/2025	Power Pole	PGE TO REPLACE POLE	34.8794276	-120.3333567	Non-HFTD	Santa Barbara County	359
327	04734861	10/09/2025	Power Line	Tree will be pruned	37.5315025	-121.9253084	Non-HFTD	Alameda County	358
328	04736249	10/10/2025	Power Pole	Clearance pole to be installed	37.8495147	-120.2114471	Tier 2	Tuolumne County	357
329	04739271	10/11/2025	Power Pole	PG&E will replace pole	38.3044526	-122.2976733	Non-HFTD	Napa County	356
330	04740796	10/13/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to replace the leaning pole.	37.9657944	-121.3050482	Non-HFTD	San Joaquin County	354
331	04741122	10/13/2025	Power Line	PG&E will adjust or replace service . To discuss rerouting service please call 1800 PGE 5000	38.2539766	-122.0629108	Non-HFTD	Solano County	354
332	04750029	10/15/2025	Power Pole	Thank you for your submission. PGE to replace anchor, trim tree and straigthen pole.	37.5190835	-121.9749344	Non-HFTD	Alameda County	352
333	04750260	10/16/2025	Power Pole	Thank you for bringing this to our attention. I created a job for PG&E to replace this pole.	37.0952099	-119.5170072	Tier 2	Fresno County	351
334	04754195	10/17/2025	Power Pole	Thank you for your submission. PG&E will remove graffiti.	37.7515037	-122.4057559	Non-HFTD	San Francisco County	350
335	04765918	10/21/2025	Power Line	Thank you for the additional photos and for bringing this to our attention. We created a job for PG&E to address the conductor clearance.	38.6923538	-121.0859911	Non-HFTD	El Dorado County	346
336	04767061	10/22/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to replace the decayed pole and to adjust the sag in the service drop. We also created a third-party notification for the bent riser pipe at 3242 Bow Dr.	37.9297185	-120.6322770	Non-HFTD	Calaveras County	345
337	04771112	10/23/2025	Power Pole	PGE TO REPLACE POLE	39.6216250	-121.7981220	Non-HFTD	Butte County	344
338	04773368	10/24/2025	Power Pole	Thank you for bringing this to our attention. PG&E relieved the tension on the service caused by the leaning pole. We also created a job to replace the leaning pole.	38.4557577	-122.7002261	Non-HFTD	Sonoma County	343

339	04777225	10/25/2025	Power Pole	Thank you for your submission. PGE to cover graffiti.	37.7570200	-122.4056895	Non-HFTD	San Francisco County	342
340	04782949	10/28/2025	Power Pole	Thank you for bringing this to our attention. We created a job to replace the decayed pole.	39.3129987	-121.3983986	Tier 2	Yuba County	339
341	04785282	10/29/2025	Power Pole	Thank you for submission. PGE to Straighten leaning pole	37.8433934	-121.8309800	Tier 3	Contra Costa County	338
342	04791422	10/30/2025	Power Pole	PG&E will replace crossarm	37.9382758	-120.4157795	Non-HFTD	Tuolumne County	337
343	04794131	10/31/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to tighten up this span guy wire.	38.2526022	-122.6227626	Non-HFTD	Sonoma County	336
344	04795820	11/01/2025	Power Pole	PG&E will replace Guy wire	37.3702514	-122.0209142	Non-HFTD	Santa Clara County	335
345	04799179	11/03/2025	Power Pole	Thank you for bringing this to our attention and for the additional photos. We created a job for PG&E to replace this pole.	39.1146212	-121.0022635	Tier 2	Nevada County	333
346	04799341	11/03/2025	Power Line	PG&E will replace connections and wire if needed	37.7412789	-122.4162177	Non-HFTD	San Francisco County	333
347	04803416	11/04/2025	Power Line	Tree will be pruned away from service line.	37.2735755	-121.9867358	Non-HFTD	Santa Clara County	332
348	04805560	11/05/2025	Power Pole	Thank you for bringing this to our attention. We created a a job for PG&E to straighten the pole and replace the soil at the base.	37.6485425	-121.8846191	Non-HFTD	Alameda County	331
349	04815708	11/08/2025	Power Line	PGE to repair conductor.	40.4533691	-121.8378239	Tier 2	Shasta County	328
350	04815849	11/08/2025	Power Line	Thank you for your submission. PGE to raise Service to 3259 Annapolis Ave along with other work.	37.9678872	-122.3260630	Non-HFTD	Contra Costa County	328
351	04815956	11/08/2025	Power Pole	Thank you for your submission. PGE to replace vis strips on pole coming loose	38.3119211	-122.2758506	Non-HFTD	Napa County	328
352	04820046	11/11/2025	Power Pole	Thank you for your submission. PGE to replace pole along with other previously identified work.	39.3149654	-121.3519630	Tier 2	Yuba County	325

353	04820063	11/11/2025	Power Line	Thank you for bringing this to our attention. We created a job for PG&E to repair the primary conductor.	40.4427675	-121.8473589	Tier 2	Shasta County	325
354	04820172	11/11/2025	Power Pole	PG&E will adjust leaning pole	38.0021572	-122.5744132	Non-HFTD	Marin County	325
355	04832480	11/16/2025	Power Pole	PG&E will replace Pole and equipment	37.3939872	-121.9987658	Non-HFTD	Santa Clara County	320
356	04836818	11/18/2025	Power Pole	Thank you for your submission. PGE to replace anchor and tighten guy wire	35.1044031	-120.5820844	Non-HFTD	San Luis Obispo County	318
357	04837637	11/18/2025	Power Line	PG&E will install spreader	38.1120259	-122.6208348	Non-HFTD	Marin County	318
358	04839787	11/19/2025	Power Pole	PGE to replace pole and raise service	35.5091516	-120.6650163	Non-HFTD	San Luis Obispo County	317
359	04842568	11/19/2025	Power Pole	PG&E will replace pole	37.5629190	-122.3137104	Non-HFTD	San Mateo County	317
360	04844306	11/20/2025	Power Pole	PGE TO REPLACE LEANING POLE	38.3324432	-122.6915993	Non-HFTD	Sonoma County	316
361	04845086	11/20/2025	Power Line	Thank you for your submission, we have added your concern to other scheduled work previously identified to the pole.	38.9995009	-122.6708272	Tier 2	Lake County	316
362	04845683	11/20/2025	Power Pole	Thank you for your submission. Please submit a separate case for the second pole. I'll submit a notification on this case to address the graffiti on pole 121630148.	37.7528642	-122.4021710	Non-HFTD	San Francisco County	316
363	04853054	11/24/2025	Power Pole	Thank you for your submission. We created a job for PG&E to remove the graffiti from the pole.	37.7531346	-122.4020134	Non-HFTD	San Francisco County	312
364	04853523	11/24/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to replace this pole.126444800	40.3574436	-122.2978161	Tier 2	Shasta County	312
365	04861939	11/29/2025	Power Pole	Thank you for your submission. We created a job for PG&E to straighten the pole.	37.8232212	-122.2501158	Non-HFTD	Alameda County	307
366	04876541	12/04/2025	Power Pole	PG&E will install clearance pole	40.5297536	-121.6595636	Tier 2	Shasta County	302
367	04877112	12/04/2025	Power Pole	PGE to install pole	40.5294666	-121.6544082	Tier 2	Shasta County	302
368	04877823	12/04/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to replace the pole.	35.4200800	-119.1730003	Non-HFTD	Kern County	302

369	04883698	12/07/2025	Power Pole	Thank you for your submission. PGE to replace pole along with other previously identified work	37.5445258	-121.9524309	Non-HFTD	Alameda County	299
370	04888510	12/09/2025	Power Line	Thank you for bringing this to our attention. We created a job for PG&E to address the strain/abrasion being applied to the service drop.	39.2487165	-123.1760547	Tier 2	Mendocino County	297
371	04889473	12/09/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to replace this pole.	36.1619994	-119.7443217	Non-HFTD	Kings County	297
372	04897069	12/11/2025	Power Pole	Thank you for your submission, PGE to install pole and remove tree connect	37.2714921	-122.1013082	Tier 2	Santa Clara County	295
373	04898054	12/11/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to replace this pole.	37.3136583	-120.4601784	Non-HFTD	Merced County	295
374	04902901	12/13/2025	Power Line	Thank you for bringing this to our attention. We created a job for PG&E to install a clearance pole on the property to raise the conductor.	37.7995007	-122.1970301	Tier 2	Alameda County	293
375	04903707	12/15/2025	Power Pole	PG&E will replace pole	36.8298467	-119.7968534	Non-HFTD	Fresno County	291
376	04904144	12/15/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to remove the graffiti from the pole.	37.7543660	-122.4036918	Non-HFTD	San Francisco County	291
377	04906074	12/15/2025	Power Pole	Thank you for submission. PGE to straighten leaning pole along with other identified work.	37.5529689	-122.3386287	Tier 2	San Mateo County	291
378	04907432	12/16/2025	Power Line	Thank you for your submission. PGE to replace service along with other previously identified issues.	36.5492880	-121.6769330	Tier 2	Monterey County	290
379	04912384	12/17/2025	Power Pole	PG&E will replace pole	38.2524448	-122.5653351	Non-HFTD	Sonoma County	289
380	04914443	12/18/2025	Power Pole	Thank you for your submission. We created a job for PG&E to remove the vine from the pole.	37.6409950	-122.4282360	Non-HFTD	San Mateo County	288

381	04915158	12/18/2025	Power Pole	Thank you for your submission. PGE to replace pole.	39.6600667	-121.7931849	Non-HFTD	Butte County	288
382	04915553	12/18/2025	Power Line	Thank you for bringing this to our attention. We created a job for PG&E to remove the tree connect form the tree and install a clearance pole.	38.8073891	-120.1384510	Non-HFTD	El Dorado County	288
383	04921256	12/21/2025	Power Line	Thank you for your submission. We created a job for PG&E to address the service wire rubbing on the tree. They will address the sag, if necessary, at the same time.	38.0367201	-120.2369206	Tier 3	Tuolumne County	285
384	04922383	12/22/2025	Power Pole	PG&E will replace pole	37.0989022	-122.0563338	Tier 3	Santa Cruz County	284
385	04924645	12/23/2025	Power Pole	Thank you for bringing this to our attention. PG&E created a job for PG&E to remove the idle span guy wire.	37.3926750	-122.2614400	Tier 3	San Mateo County	283
386	04927613	12/24/2025	Power Pole	Thank you for bringing this to our attention. We created a job for PG&E to adjust the sag on the service drop feeding your house.	38.0463700	-121.2540550	Non-HFTD	San Joaquin County	282
387	04927740	12/24/2025	Power Pole	PG&E will straighten leaning pole	37.5374050	-122.0460860	Non-HFTD	Alameda County	282
388	04929359	12/24/2025	Power Line	Thank you for bringing this to our attention. We created a job for PG&E to trim the tree off of the service conductor.	39.1421170	-121.5975830	Non-HFTD	Yuba County	282
389	04929790	12/25/2025	Power Pole	REVIEWED PER PG&E ETPM CRITERIA AND AGREES TO REPLACE STRUCTURE.	37.7281570	-121.9274060	Non-HFTD	Contra Costa County	281
390	04931421	12/26/2025	Power Line	Thank you for bringing this to our attention. We created a job for PG&E to address the strain/abrasion being applied to service wire.	39.1177723	-121.0042809	Tier 2	Nevada County	280
391	04933659	12/27/2025	Power Pole	Thank you for your submission. PGE to fill in hole at base of pole.	37.5676790	-122.3168070	Non-HFTD	San Mateo County	279
392	04934033	12/28/2025	Power Pole	Thank you for your submission. I created a work order to have pole replaced. It will be added to our workload.	38.3257780	-122.2534270	Non-HFTD	Napa County	278

393	04939286	12/30/2025	Power Pole	PG&E will overload test pole	39.4096530	-123.3632929	Tier 2	Mendocino County	276
394	04943356	12/31/2025	Power Line	Thank you for bringing this to our attention. We created a job for PG&E to trim the tree to remove the strain and abrasion being applied to the service wire.	36.8389730	-119.7990810	Non-HFTD	Fresno County	275

Attachment A – Report it Pilot Tracker

This tracker will be included in each of PG&E's quarterly status reports. This documents PG&E's assessment of its compliance with D.25-01-008. PG&E will update the table below with the activities it sees as satisfying the milestones (the Decision's ordering paragraphs).

Order/Directive from Decision	PG&E Compliance Action	Ref.
1: Pacific Gas and Electric Company's (PG&E) mobile app shall continue as a pilot program that is available for users to report all potential safety matters pertaining to PG&E's electric infrastructure throughout PG&E's service territory, and PG&E shall not terminate the mobile app pilot program without Commission authorization.	In compliance with Ordering Paragraph 1, PG&E expanded the scope of the mobile app pilot to encompass all safety matters pertaining to PG&E's electric infrastructure and has voluntarily committed to the permanency of the program.	App.2
2: Pacific Gas and Electric Company's (PG&E) proposal to transition the mobile app pilot program to an online version is approved. PG&E shall implement the transition of the mobile app pilot program to an online version as soon as reasonably practicable.	**In Progress:** In compliance with Ordering Paragraph 2, PG&E launched a web-based version of Report It in Q4 2025.	App.2
3: Pacific Gas and Electric Company's (PG&E) costs associated with the development and operation of the mobile app and supporting systems shall continue to be at PG&E shareholder expense.	**ONGOING**: In compliance with Ordering Paragraph 3, PG&E continues to allocate expenses/costs associated with the development and continued operation, including evaluation, outreach, and training, associated with the mobile application pilot to shareholders. PG&E will seek cost recovery in the future.	App.2
4: Pacific Gas and Electric Company shall file and serve on the service list of this proceeding the following mobile app pilot reports.	**ONGOING:** In compliance with Ordering Paragraph 4, PG&E files and serves its quarterly status report on this service list for this proceeding.	P.2
4(a): Quarterly status reports covering its activities and progress, Each quarterly report shall be filed and served no later than the first business day that is on or after 45 calendar days following the end of the quarter covered by the report.	**ONGOING:** In compliance with Ordering Paragraph 4, PG&E files and serves its quarterly status report on this service list for this proceeding.	App.1-37

Quarterly status reports covering its activities and progress including, at a minimum, the following information: **(i) For mobile app submissions made during the quarter covered by the report, the number of total submissions, valid submissions, invalid submissions, submissions not yet determined to be valid or invalid, corrective actions initiated, average days from submission to corrective action initiation, corrective actions completed, and average days from submission to corrective action completion. For valid submissions, the number identified as a safety concern or violation of a safety regulation and the numbers categorized by type of issue (e.g., Tree or Vine, Power Pole, Power Line, PG&E Equipment, Other), the number identified as no problem found, the number previously identified by PG&E through previous mobile app submissions, and the number previously identified by PG&E other than through previous mobile app submissions. For invalid submissions, the numbers categorized by type of issue (e.g., Third Party Equipment, Emergencies, Gas, Wood Management, Outages, Other);** **(ii) For mobile app submissions made but not fully resolved during a previous quarter, all of the information required in (i) above and, for such submissions still not fully resolved at the end of the reporting quarter, the numbers categorized by type of issue and the average days from submission to the end of the reporting quarter; and** **(iii) For safety complaints regarding poles and energized overhead wires that are not resolved within nine months of the submittal date, a description of, location, and submittal date of each such complaint and the number of days that the mobile app report has remained open.**		

4 (b): Annual reports, Each annual report shall be filed and served no later than the first business day that is on or after May 15 following the end of the calendar year covered by the report.	**ONGOING:** In compliance with Ordering Paragraph 4, PG&E files and serves its annual status report on this service list for this proceeding.	
5: Within 30 days of its receipt of a valid report through the mobile app, Pacific Gas and Electric Company (PG&E) shall upload to the mobile app asset management database and make available to the public the report, PG&E's determination and analysis, Global Positional System coordinates, PG&E's corrective action to remedy the matter, when the remedial action was or will be taken, review status, all photos, whether each photo identifies a problem, and whether an identified problem presents a safety concern or violates a safety regulation, unless such information is confidential under the law.	**ONGOING**: In compliance with Ordering Paragraph 5, PG&E uploads information received to the asset management database and makes this information publicly-available on our website and mobile app within 30 days of a safety issue being reported, unless otherwise confidential under the law. PG&E makes available to the public the safety report, PG&E's determination, PG&E's analysis, GPS coordinates, corrective action, review status, and photos, within 30 days of receipt of a safety report via the mobile app, unless confidential under the law.	**PG&E Report It mobile app** **Report It Map | PG&E**
6: Pacific Gas and Electric Company shall preserve all data submitted via the mobile app deemed invalid or rejected, including emergency matters, for four years from the effective date of this decision for Commission evaluation unless a longer preservation time is required by law.	**ONGOING**: In compliance with Ordering Paragraph 6, PG&E preserves all data submitted via the mobile app deemed invalid and/or rejected (including emergency matters) for a period of four years from the launch date of the mobile app pilot for Commission evaluation purposes, unless preservation for a longer period of time is require by law.	App-10

1.a Mobile App and Web Site Development and Outreach

PG&E has been ordered to expand the availability of the mobile app pilot to address electric infrastructure safety concerns generally, with the transition to an online web version.[1/] The Decision requires PG&E to implement a native application for its mobile

[1/] Decision, Findings of Fact 2, 3, 4, 5 and 6, Conclusions of Law 2, and Ordering paragraph 1(a).

app pilot and to develop two separate apps, one for iPhones and one for Android operating system-based smartphones and well as an online web based version.[2/]

2.a Outreach and Training for Report it App and Web

PG&E has continued to include all customers located in Tier 2 and Tier 3 High Fire Threat Districts (HFTDs) in the mobile application pilot outreach and invitations.

PG&E has enhanced, beyond the existing warnings in the prototype, to clearly advise customers that the mobile app is not to be used in emergency situations when calling 911 would be more appropriate.

The Report It website on PGE.com has been updated to better explain the program's purpose and clarify which submissions are appropriate with photo examples and an improved layout to ensure the best possible submission quality.

Additionally, PG&E has conducted outreach to target and make the mobile app available to all contractors performing vegetation management in the field, relevant staff at CAL FIRE, and relevant staff at cable companies and telecommunication providers under joint pole agreements with PG&E. Use of the mobile app by these entities is discretionary.

3.a Report it Program Operational Results

PG&E must launch the Online version as soon as reasonably practicable[3/]. Additionally, PG&E must not terminate the mobile app pilot without Commission authorization[4/].

The Decision orders PG&E to upload information to the asset management database within 30 days of receipt of the submittal via the mobile app and make it publicly available on the website and mobile app, unless the information is confidential.

[2/] Decision, Ordering Paragraph 2.

[3/] Decision, Ordering Paragraph 2.

[4/] Decision, Ordering Paragraph 1.

Additionally, the Decision requires PG&E to make its determination, analysis, GPS coordinates, corrective action, review status and photos publicly available, unless confidential.[5/]

PG&E will preserve all data submitted via a mobile app submission, regardless of whether it is invalid or an emergency, for at least a period of 4 years from the launch date of the mobile app.[6/] Additionally, PG&E has been ordered to categorize a safety report received via the mobile app as a valid concern even if it duplicates a prior submittal until it is addressed by PG&E.

[5/] Decision, Ordering Paragraph 5.

[6/] Decision, Ordering Paragraph 4