ALJ/TM3/abb 11/5/2026

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11/05/26
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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Stuart Eason, Complainant, vs. Cox California Telcom, LLC d/b/a Cox Communications (5684C), Defendant.	(ECP) Case 26-09-010

E-MAIL RULING CONTINUING EVIDENTIARY HEARING AND DIRECTING A STATUS UPDATE ON NOVEMBER 10, 2026

Dated November 5, 2026, at San Francisco, California.

/s/ THERESA MOORE
Theresa Moore
Administrative Law Judge

From: Moore, Theresa <Theresa.Moore@cpuc.ca.gov>
Sent: Thursday, November 5, 2026, 12:28 PM
To: Theresa.Moore@cpuc.ca.gov; CyberStu@Cox.net; Kristen.Camuglia@spectrum.com;
Cc: alj_process@cpuc.ca.gov; alj_supportid@cpuc.ca.gov; ALJ_Docket_Office@cpuc.ca.gov
Subject: E-mail Ruling C.26-09-010 Continuing Evidentiary Hearing and Directing a Status Update on November 10, 2026

Re: Expedited Complaint ("C.") 26-09-010
To the Parties: Complainant Mr. Stuart Eason
Respondent: Cox Communications

To the Parties and Service List

This Ruling continues the Evidentiary Hearing and Directs a Status Update on November 10, 2026

The Commission is not inclined to continue this matter indefinitely. Despite the Administrative Law Judge's (ALJ) instructions in the October 20 ruling, the parties have made no progress toward participating in a potential mediation. Failure to follow the ALJ's instructions or respond to the opposing party may result in dismissal of the complaint for failure to prosecute.

The parties are directed to contact one another—preferably by telephone—no later than the close of business tomorrow, Friday November 5, 2026, to discuss mediation and potential dates.

The parties' second request to continue the evidentiary hearing is granted. The November 10, 2026, evidentiary hearing is taken off calendar.

The parties are directed to e-mail the ALJ a status report on Tuesday, November 10, 2026. The report must describe the progress toward mediation and provide a timeframe for the continued evidentiary hearing.

It is So Ruled.

The Docket Office Shall Formerly File This Ruling.

Theresa Moore (she/her)
Administrative Law Judge
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102
Theresa.Moore@cpuc.ca.gov