



FOR IMMEDIATE RELEASE

PRESS RELEASE

Media Contact: Terrie Prosper, 415.703.1366, news@cpuc.ca.gov

CPUC INVESTIGATIONS RESULT IN ENFORCEMENT ACTIONS AND FINES IMPOSED ON VARIOUS MOVING COMPANIES

SAN FRANCISCO, February 8, 2013 – The California Public Utilities Commission (CPUC), in its ongoing commitment to consumer protection, has recently taken a number of actions to protect consumers from illegally operating moving companies.

During the fourth quarter of 2012, CPUC staff took the following enforcement actions against moving companies for violations of the Public Utilities Code and CPUC rules and regulations, including Maximum Rate Tariff 4 (MAX 4), which contains maximum rates that carriers must observe as well as rules and regulations governing intrastate moves.

Administrative Citations

- Let's Move It Inc., dba Let's Move it Right Van Nuys (MTR 184783), based in Van Nuys, was fined \$31,500 for the following violations:

1. Failed to issue a Combine Agreement for Moving Services showing all required information
2. Failed to include a Not to Exceed Price in the Combined Agreement for Moving Services
3. Failed to properly complete the Important Notice About Your Move
4. Failed to obtain the correct weighmaster's certificate or weight ticket for moves in excess of 100 miles
5. Failed to properly compute time for loading, unloading, and double drive time
6. Unlawfully required shippers to sign and acknowledge a Release of Liability
7. Failed to properly account for other information as necessary to make a determination of applicable rates and charges
8. Charging for packing materials and containers

- Chris Q. Rivera, dba Liquid Relocation and Movers for Less (MTR190341), based in San Diego, was fined \$5,000 for the following violations:



1. Operated as a household goods carrier during suspension of operating license
2. Operated as a prime household goods carrier without the proper permit
3. Failed to procure and maintain cargo insurance
4. Maximum Rate 4 Tariff violations

- 24 Inc., dba 24 Hour Moving and Storage (MTR 190469), based in Sun Valley, was fined \$2,250 for the following violations:

1. Operated during a period of suspension of operating license
2. Failed to maintain insurance in effect and on file
3. Maximum Rate 4 Tariff violations

Phone Disconnections

As part of its ongoing efforts to clamp down on illegal moving companies, the CPUC had telephone service shut off to a moving company operating in California without a household goods permit. The details follow:

Roberto Arias, dba 24/7 Moving Services, E. Palo Alto (Unlicensed): This company advertised and offered household goods moving services on the Internet. The advertisements listed at least two phone numbers. Notwithstanding the CPUC's Cease and Desist notices directing the company to immediately cease all unlawful advertisements and operations, the company continued to violate the law as evidenced by the reviews on the Internet. On October 11, 2012, CPUC staff obtained a Finding of Probable Cause signed by a San Mateo County Superior Court Judge. The Finding ordered disconnection of telephone service to the six numbers advertised and used by the company to violate criminal laws in the State of California.

Overcharges and Refunds

CPUC staff assisted and/or directed moving companies to refund consumers more than \$21,000 for overcharges and other violations of the Maximum Rate Tariff 4.

Official Notice

The following two companies were issued an Official Notice for advertising and operating without a permit.

1. David Alexander Lopez, dba The Moving Company, Los Angeles (MTR 190948)
2. Joshua Silva, dba Coastal Moving, San Diego (MTR 190132)

Cease and Desist Notice

Thirteen companies were issued a Cease and Desist notice for operating and advertising without a valid permit (unlicensed, revoked, or denied). The companies are:

1. Mark Andrews, dba A1 All American Moving Company, Lafayette

2. Paul Dickerson, dba Big Jims Moving and Hauling Service, San Francisco
3. Hans Leo Hieb, dba Konocti Movers, Kelseyville
4. Paul Engel, dba Superior Moving Company, Roseville
5. Desi Movers, Fremont
6. LaRoy Lockett, dba The Movers/Two Brooms and a Mop, Beaumont
7. Mike Tullock, dba Mike and the Movers, San Leandro
8. Mike Rusell, dba Mr. Mover's Moving Assistance, Antioch
9. VIP Relocation Inc., Pacoima
10. Alberto Dominguez, dba Al's Moving and Delivery, La Quinta
11. Jon's Movers, Inc., Lake Elsinore
12. Bartle Brothers Moving Inc., San Diego
13. A Guy and A Truck Moving, Los Angeles

For more information on the CPUC, please visit www.cpuc.ca.gov.

###