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CPUC FINDS UBER SUBSIDIARY IN CONTEMPT: IMPOSES \$7.6 MILLION PENALTY FOR FAILURE TO FULLY AND TIMELY COMPLY WITH REPORTING REQUIREMENTS

SAN FRANCISCO, January 14, 2016 - The California Public Utilities Commission (CPUC) today penalized Rasier-CA, an Uber Technologies subsidiary that provides Transportation Network Company (TNC) services through UberX, \$7.6 million for the company's failure to fully and timely comply with the CPUC's reporting requirements. The CPUC also held Rasier-CA in contempt and imposed an additional \$1,000 fine.

Rasier-CA has 30 days to pay the fine and penalty or its operating license in California will be suspended.

Today's decision approves a Modified Presiding Officer's Decision that was issued after consideration of an appeal that Rasier-CA filed on August 15, 2015, when a Presiding Officer's Decision was issued penalizing the company \$7.3 million. Rasier-CA filed an appeal, which triggered subsequent review by an Administrative Law Judge and led to the Modified Presiding Officer's Decision approved today.

The Modified Presiding Officer's Decision finds that Rasier-CA failed to provide the following required information to the CPUC in a full and timely fashion:

- Accessibility information: the number and percentage of customers who requested accessible vehicles, and how often the TNC was able to comply with requests for accessible vehicles (Reporting Requirement "g" in D.13-09-045).
- Service information: the number of rides requested and accepted by TNC drivers within each zip code where the TNC operates, and the number of rides that were requested but not accepted; as well as the amounts paid/donated (Reporting Requirement "j" in D.13-09-045).



• Driver safety information: the cause of each driving incident involving a TNC driver (Reporting Requirement "k" in D.13-09-045).

In adopting these reporting requirements, the CPUC intended to gather information necessary to its oversight of TNCs on behalf of the riding public: whether TNC services are being provided in a nondiscriminatory manner enabling equal access to all, and whether TNC services are being provided in a manner that promotes public safety.

Rasier-CA and all licensed TNCs had one year from September 22, 2013, in which to comply with these reporting requirements. Rasier-CA did not fully comply with these reporting requirements until August 13, 2015. The penalty was increased from \$7.3 million to \$7.6 million to account for an additional 28 days from the initial Presiding Officer's Decision, on July 15, 2015, until Rasier-CA fully complied with the reporting requirements, on August 13, 2015.

The Modified Presiding Officer's Decision approved today is available at: <u>http://docs.cpuc.ca.gov/SearchRes.aspx?docformat=ALL&DocID=154769296</u> (please paste into your browser if this link does not open when clicked).

For more information about the CPUC, please visit <u>www.cpuc.ca.gov</u>.

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