

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

**Communications Division  
Carrier Oversight & Programs Branch**

**RESOLUTION T-17620  
June 21, 2018**

**R E S O L U T I O N**

**Resolution T-17620. Reinstatement of Operating Authorities of  
Entelegent Solutions, Inc. (U-7151-C), Comtech 21, LLC (U-6469-C), and  
Communications Brokers & Consultants (U-5456-C)**

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**SUMMARY**

This Resolution reinstates the Certificates of Public Convenience Necessity (CPCN) and/or registration licenses held by three (3) wireline telephone corporations, Entelegent Solutions, Inc. (U-7151-C), Comtech 21, LLC (U-6469-C), and Communications Brokers & Consultants (U-5456-C), which were revoked pursuant to the provisions of Resolution T-17597.

**BACKGROUND**

On March 22, 2018, the Commission adopted Resolution T-17597 which imposed fines on wireline telephone corporations in the amount of \$1,000 per violation for failing to comply with one or more of the following California Public Utilities Commission (Commission) requirements: a) reporting and remittance of California Public Utilities Reimbursement Account Fee in accordance with Public Utilities Code §§ 401 through 405; b) reporting and remittance of public purpose programs surcharges in compliance with Public Utilities Codes §§ 275 through 278 and General Order 153 paragraph 11; and c) submission of a performance bond as ordered under Decision 10-09-017. The Resolution subsequently revoked the Certificates of Public Convenience Necessity (CPCNs) and/or registration licenses of carriers who had failed to comply with the requirements and/or pay the fine within 30 days.

On February 20, 2018, the Commission e-mailed the Notice of Availability to all telecommunications carriers informing these parties that the draft of Resolution T-17597 was available for public comments. Notice of the carrier names listed on this Resolution also appeared on the Commission's Daily Calendar for 30 days. Staff invited the interested parties to contact Staff with questions or written comments on the draft Resolution. Subsequently, after the Draft Resolution T-17597 was published, some

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carriers resolved their non-compliance issue by reporting and remitting user fees, reporting and remitting surcharges, and/or submitting a performance bond. However, these companies failed to pay the \$1,000 fine per violation within 30 days after the effective date of Resolution T-17597 (April 26, 2018). Thus, on May 1, 2018, more than 30 days after the effective date of the Resolution, Staff sent notices, via email or certified mail to the thirty-six (36) wireline carriers, informing them that their operating authority had been revoked. These carriers receiving the notice included the companies who had become compliant with the regulatory requirements but failed to pay the fine. Staff also sent notices to all telecommunications carriers informing them that the operating authorities of the 36 carriers had been revoked for failure to comply with Ordering Paragraphs 1, 2 and 3 of Resolution T-17597 and ordering all carriers to discontinue conducting business with these revoked carriers.

## **DISCUSSION**

Some wireline carriers had fulfilled the Commission regulatory requirements within the period given by Resolution T-17597 but failed to pay the fine in a timely manner. On May 2, 2018, Entelegent Solutions, Inc. (U-7151-C) and Comtech 21, LLC (U-6469-C) contacted Staff requesting reconsideration of the revocation and committing to pay the fine. On May 9, 2018, Communications Brokers & Consultants (U-5456-C) contacted Staff to submit the payment of their fine and to have their operating authority reinstated.

Resolution T-17597 required the listed carriers to satisfy both their non-compliance issues and payment of the fine within 30 days after the effective date of the Resolution. However, Staff determined that the revocation would be reconsidered if the \$1,000 fine were paid by May 11, 2018.

As of May 11, 2018, the three wireline telephone corporations listed below paid the fines and are now in full compliance with the provisions of Resolution T-17597. Accordingly, Staff recommends that these carriers should have their operating authority reinstated.

<b>Utility ID Number</b>	<b>Carrier Name</b>	<b>Utility Type</b>
U-5456-C	Communications Brokers & Consultants	IEC
U-6469-C	Comtech 21, LLC	IER, CLC
U-7151-C	Entelegent Solutions, LLC	CLR, IER, CLC

### **SAFETY IMPACT**

Telecommunications carriers are required to comply with all applicable Commission Resolutions and Public Utilities Code sections concerning safety, including providing customers with access to e-911 services, thereby ensuring the safety of their employees, customers, and the public.

### **CONCLUSION**

The Commission finds the request to reinstate the operating authorities of Entelegent Solutions, Inc., Comtech 21, LLC, and Communications Brokers & Consultants reasonable. The named carriers complied with the Commission's regulatory requirements within the period given by Resolution T-17597 and paid the fines imposed shortly after the due date. To date, Entelegent Solutions, Inc., Comtech 21, LLC, and Communications Brokers & Consultants are in full compliance with Resolution-T17597 provisions. Their operating authorities and utility identification numbers should be reinstated.

### **COMMENTS ON THE DRAFT RESOLUTION**

In compliance with Public Utilities Code § 311 (g), the Commission on May 22, 2018 provided notice to all telephone carriers that this draft Resolution is available at the Commission's website <http://www.cpu.ca.gov/> and is available for public comment. Additionally, Communications Division informed these parties of the availability of the conformed resolution at the same website.

Notice of Draft Resolution T- 17620 was published in the Commission Daily Calendar on May 22, 2018.

### **FINDINGS AND CONCLUSIONS**

1. Resolution T-17597 imposed fines on forty-two (42) wireline telephone corporations who were non-compliant with the user fee, surcharge, and performance bond requirements and revoked the Certificate of Public Convenience Necessity (CPCN) and/or registration license (operating authority) of wireline carriers who failed to complete all requirements and pay the fine within 30 days from the effective date of the Resolution.

2. Some wireline carriers listed in Resolution T-17597 had completed the regulatory requirements but failed to pay the fine before the 30th day of the effective date of the Resolution (April 26, 2018).
3. Entelegent Solutions, Inc., Comtech 21, LLC, and Communications Brokers & Consultants paid the fine imposed by Resolution T-17597, and therefore, became in full compliance by May 11, 2018.
4. The operating authorities of Entelegent Solutions, Inc., Comtech 21, LLC, and Communications Brokers & Consultants should be reinstated.

**THEREFORE, IT IS ORDERED** that:

1. The Certificate of Public Convenience Necessity (CPCN) and/or registration license of Entelegent Solutions, Inc., Comtech 21, LLC, and Communications Brokers & Consultants are reinstated and the Utility Identification Numbers are reissued to their respective companies.

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the California Public Utilities Commission at its regular meeting on June 21, 2018. The following Commissioners approved it:

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ALICE STEBBINS  
Executive Director