



**California Public Utilities Commission**  
**505 Van Ness Ave., San Francisco**

**FOR IMMEDIATE RELEASE**

**PRESS RELEASE**

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## **CPUC UNVEILS NEW WEBSITE TO BETTER SERVE CALIFORNIANS**

SAN FRANCISCO, July 12, 2021 - The California Public Utilities Commission (CPUC) today launched a redesigned website that offers convenient access to essential information about the CPUC's programs and policies that benefit Californians. The redesigned website features an engaging user experience, improved functionality across desktop and mobile devices, and enhanced navigation and search features to put information at the public's fingertips.

The CPUC's primary goal during the redesign process was to ensure that key features of the new website met the needs of California consumers, practitioners, and others who rely on the site. Specifically, the CPUC focused on making the website easier to learn about and stay up-to-date on key issues and consumer programs and services. In addition to modern design features, the CPUC streamlined the navigation and optimized the search tools based on feedback from focus groups. As a precursor to today's launch, the website was built and tested by various focus groups comprised of consumer organizations, local government representatives, and other stakeholders.

The CPUC will continue to refine and update its website on a regular basis, including continued optimization of the website's search functionality.

The redesigned website retains the CPUC's URL: [www.cpuc.ca.gov](http://www.cpuc.ca.gov).

Questions, suggestions, and issues about the website can be sent to [webmaster@cpuc.ca.gov](mailto:webmaster@cpuc.ca.gov).



The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians' access to safe and reliable utility infrastructure and services. For more information on the CPUC, please visit [www.cpuc.ca.gov](http://www.cpuc.ca.gov).

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