



California Public Utilities Commission
505 Van Ness Ave., San Francisco

FOR IMMEDIATE RELEASE

Media Contact: Terrie Prosper, 415.703.1366, news@cpuc.ca.gov

MEDIA ADVISORY

Docket #: A.21-05-007

**CPUC TO HOLD REMOTE PUBLIC FORUM ON AT&T CORP.'S REQUEST
TO DISCONTINUE RESIDENTIAL SERVICES IN FRONTIER TERRITORY**

SAN FRANCISCO, November 4, 2021 - The California Public Utilities Commission (CPUC) will hold a remote public forum to provide an overview of AT&T Corp.'s proposed plans to discontinue residential service in the territory of Frontier Communications, and to address potential impacts to the communities and stakeholders that AT&T Corp. serves.

WHEN: November 16, 2021, 6 p.m.

WHERE: Remote access via webcast or phone:

- Live video broadcast with English or Spanish captions via webcast:
www.adminmonitor.com/ca/cpuc
 - Participants who choose to participate via webcast only will have audio and video, but will not be able to make verbal comment. If you would like to make comments during the meeting, refer to the phone-in information below.
 - For captions, after clicking on the name of the workshop, click the green button below the video for captions. Then select captions by clicking on the white icon next to the word "live" at the bottom of the video.
 - It will also be recorded and archived for future viewing.
- Phone (English): 800-857-1917, passcode: 1673482#
 - Participants will have audio (in English) and will be able to make comments or ask questions.

The CPUC welcomes remote attendance and comment from customers in AT&T Corp. territory, as public comments will help the CPUC reach an informed decision. You can also make your voice



heard in this proceeding, and read the comments of others, on the proceeding's Docket Card comment section at <https://apps.cpuc.ca.gov/c/A2105007>.

In response to Governor Gavin Newsom's directive concerning restrictions on public gatherings to protect customers and community members during COVID-19, this public forum (formally called a Public Participation Hearing) will not have in-person attendance. Members of the public can view the public forum via the Internet, or listen and make comment by toll-free phone line. Those who would like to make public comment must participate by phone.

The remote public forum will begin with a brief overview of AT&T Corp.'s requests; then public comments will be heard via phone.

On May 14, 2021, AT&T Corp. submitted an application requesting CPUC approval to discontinue residential services in the service territory of Frontier Communications, to relinquish its Eligible Telecommunications Carrier designation, and to discontinue AT&T Corp.'s status as a [California LifeLine](#) service provider. AT&T Corp. is requesting CPUC permission to transfer approximately 2,700 residential telephone service customers to Frontier Communications if the impacted customers do not take action to choose a different telephone service provider. Pending CPUC approval, AT&T Corp. will transfer its remaining Residential Local Phone Service customers to Frontier Communications on or after December 16, 2021. AT&T Corp. would continue to provide business service.

AT&T Corp. is a separate entity from its corporate affiliate, AT&T California, which provides telephone services to millions of customers throughout its service territory in California. No customers from AT&T California will be impacted by this application.

While a quorum of Commissioners and/or their staff may attend the remote access public forum, no official action will be taken on this matter.

If specialized accommodations are needed to attend, such as non-English or sign language interpreters, please contact the CPUC's Public Advisor's Office at public.advisor@cpuc.ca.gov or toll free at 866-849-8390 at least three business days in advance of the public forum.



For more information on the proceeding, including an impacted customer service map and a fact sheet, please visit www.cpuc.ca.gov/A2105007.

The Ruling setting the public forum is available at <https://docs.cpuc.ca.gov/PublishedDocs/Efile/G000/M415/K874/415874780.PDF>.

Documents related to this proceeding are available at https://apps.cpuc.ca.gov/apex/f?p=401:56:0::NO:RP,57,RIR:P5_PROCEEDING_SELECT:A2105007.

For more information on public forums, please see www.cpuc.ca.gov/pph.

To receive electronic updates on CPUC proceedings, sign-up for the CPUC's free subscription service at <http://subscribecpuc.cpuc.ca.gov>.

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians' access to safe and reliable utility infrastructure and services. For more information on the CPUC, please visit www.cpuc.ca.gov.

###

