



California Public Utilities Commission
505 Van Ness Ave., San Francisco

FOR IMMEDIATE RELEASE

Media Contact: Terrie Prosper, 415.703.1366, news@cpuc.ca.gov

MEDIA ADVISORY

Docket #: A.21-11-006

**CPUC TO HOLD REMOTE PUBLIC FORUM ON
VOLCANO TELEPHONE'S RATE REQUEST**

SAN FRANCISCO, March 14, 2022 - The California Public Utilities Commission (CPUC) will hold a remote public forum to provide an opportunity for customers of Volcano Telephone Company to offer their perspective and input to the CPUC about the company's rate request, as follows:

WHEN: April 13, 2022, 6 p.m.

WHERE: Remote access via webcast or phone for the public forum:

- Live video broadcast with English or Spanish captions via webcast:
www.adminmonitor.com/ca/cpuc
 - Participants who choose to participate via webcast only will have audio and video, but will not be able to make verbal comments. If you would like to make comments during the meeting, refer to the phone-in information below.
 - For captions, after clicking on the name of the workshop, click the green button below the video for captions. Then select captions by clicking on the white icon next to the word "live" at the bottom of the video.
 - The forums will also be recorded and archived for future viewing.
- Phone: 800-857-1917, passcode: 6032788#
 - Participants will have audio and will be able to make comments.

Customers from Volcano service areas are encouraged to participate in the public forums.

In response to Governor Newsom's directive concerning restrictions on public gatherings to protect customers and community members during COVID-19, these public forums (also known as Public

Participation Hearings) will not have in-person attendance. Members of the public can view the public forums via the Internet, or listen and make comments by toll-free phone line. Those who would like to make public comments must participate by phone.

You can also make your voice heard in this proceeding, and read the comments of others, on our online Docket Card comment section at <https://apps.cpuc.ca.gov/c/A2111006>.

The remote public forum will begin with a brief overview of Volcano's request, then public comments will be heard via phone.

On November 1, 2021, Volcano submitted its General Rate Case application requesting CPUC approval to update its revenue requirement for 2023 and review its rates and other intrastate funding sources to develop a rate design to reflect a rate-of-return of 9.22% on its investments. Volcano's application also includes a request to review the California High Cost Fund-A (CHCF-A) amounts that the company receives. According to Volcano, the company seeks to provide its customers with increased access to broadband, and is prepared to make more than \$22 million in additional investments in network upgrades from 2021 through 2023 with a goal of extending fiber to more residential and business locations.

The CPUC welcomes remote attendance and comment on Volcano's requests at the public forums, as public comments will help the CPUC reach an informed decision. The Administrative Law Judge assigned to the proceeding is scheduled to issue a proposed decision in the case for CPUC Commissioner consideration within a year.

While a quorum of Commissioners and/or their staff may attend the remote public forum, no official action will be taken on this matter.

If specialized accommodations are needed to attend, such as non-English or sign language interpreters, please contact the CPUC's Public Advisor's Office at public.advisor@cpuc.ca.gov or toll-free at 866-849-8390 at least three business days in advance of the public forum.

Further information on public forums is available at www.cpuc.ca.gov/pph.

The Ruling setting the public forum is available at

<https://docs.cpuc.ca.gov/PublishedDocs/Efile/G000/M451/K222/451222111.PDF>.

Documents related to this proceeding are available at

https://apps.cpuc.ca.gov/apex/f?p=401:56:0::NO:RP,57,RIR:P5_PROCEEDING_SELECT:A2111006.

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<http://subscribecpuc.cpuc.ca.gov>.

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians' access to safe and reliable utility infrastructure and services. For more information on the CPUC, please visit www.cpuc.ca.gov.

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