#### PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

**Communications Division Carrier Oversight & Programs Branch**  RESOLUTION T-17774 December 15, 2022

# <u>RESOLUTION</u>

**RESOLUTION T-17774.** This Resolution revokes the operating authority of twentythree (23) telephone corporations for their failure to comply with reporting and remittance requirements concerning California Public Purpose Program Surcharges and Public Utilities Commission Utilities Reimbursement Account Fee (User Fee), as applicable, adopts additional penalties for non-compliance, and provides thirty (30) calendar days for these corporations to fully comply with their obligations before the revocation becomes effective.

#### **SUMMARY**

This Resolution revokes the operating authority of twenty-three (23) telephone corporations listed in Appendices A and B for their failure to comply with one or more California Public Utilities Commission requirements related to the reporting and remittance of Public Purpose Program surcharges and Public Utilities Commission Utilities Reimbursement Account Fee (user fees), if user fees are applicable. This revocation is effective thirty (30) calendar days from Commission approval of this resolution. This Resolution, however, allows any of the named telephone corporations to fully resolve their outstanding compliance obligations, including paying all penalties, outstanding surcharges plus interest, and applicable user fees before the revocation becomes effective. These telephone corporations are also subject to additional penalties, as outlined in the Resolution, due to continued noncompliance.

#### BACKGROUND

#### Jurisdiction over Telephone Corporations

The Commission has broad regulatory authority over public utilities, including telephone corporations.<sup>1</sup> As part of the Commission's regulation of public utilities, the Legislature conferred upon the Commission the exclusive authority to issue a certificate

<sup>&</sup>lt;sup>1</sup> See e.g., Cal. Const., art. XII, §§ 1-6; Pub. Util. Code, §§ 216, 451, 701.

of public convenience and necessity ("CPCN") to a public utility seeking to operate in California.<sup>2</sup> The Commission grants operating authority to traditional wireline telephone corporations, or alternatively, registers wireless and interconnected Voice over Internet Protocol (VoIP) telephone corporations, through different processes. Accordingly, telephone corporations must obtain operating authority from or register with the Commission prior to doing business in California.

Wireline carriers<sup>3</sup> may request authority to operate in California through a CPCN application pursuant to Pub. Util. Code § 1001 or a Simplified Registration application pursuant to § 1013, depending on the facilities they operate. Generally, telephone corporations that provide full Facilities-Based/Limited-Facilities Based and Resold Competitive Local Exchange Services and full Facilities-Based/Limited-Facilities Based and Resold Interexchange Services, including Facilities-based Interconnected VoIP services, are required to obtain operating authority from the CPUC to offer telecommunications services in California by filing a § 1001 CPCN application. Non-Facilities-based (or Resellers) Interconnected VoIP carriers must obtain operating authority from the CPUC through the Simplified Registration process by submitting a § 1013 Simplified Registration form.<sup>4</sup>

Wireless carriers, defined as commercial mobile radio service (CMRS) providers pursuant to Pub. Util. Code § 247, no longer file section 1001 or 1013 applications for operating authority. The federal Communications Act, 47 U.S.C.S § 332, subdivision (c)(3)(A), limits states' authority over "the entry of or the rates charged by any commercial mobile service or any private mobile service."<sup>5</sup> States may continue to regulate "other terms and conditions" of wireless service. For example, the Commission requires wireless carriers to comply with the Wireless Identification Registration procedures established in CPUC Decision (D.)94-10-031 and other consumer protection measures.<sup>6</sup>

Interconnected VoIP carriers, while telephone corporations as defined in Pub. Util. Code § 234, were informally registered<sup>7</sup> and required to collect and remit surcharges on their California intrastate revenues in support of universal service PPPs. Upon being registered, they are assigned a utility ID and identified as a Digital Voice Service (DVS)

<sup>&</sup>lt;sup>2</sup> See Pub. Util. Code § 1001.

<sup>&</sup>lt;sup>3</sup> When used in this resolution, the term "carrier" refers to telephone corporations.

<sup>&</sup>lt;sup>4</sup> The Section 1013 Simplified Registration Form can be found at: <u>Simplified Registration form</u>.

<sup>&</sup>lt;sup>5</sup> 47 U.S.C.S. § 332, subd.(c)(3) A.

<sup>&</sup>lt;sup>6</sup> See re Mobile Telephone Service and Wireless Communications [D.98-07-037], (1998)1998 Cal. PUC LEXIS 339.

<sup>&</sup>lt;sup>7</sup> The Commission has ceased issuing utility IDs to interconnected VoIP via the informal registration process and have currently, required these carriers to obtain operating authority via the CPCN application or 1013 Simplified Registration process.

utility type with the Commission.<sup>8</sup> The Commission is currently considering the appropriate licensing framework for Interconnected VoIP carriers in Rulemaking, (R.) 22-08-008.<sup>9</sup>

## Surcharge and User Fee Obligations of Telephone Corporations

Currently, all telephone corporations are required to assess surcharges and user fees, if applicable, based on end-user intrastate service revenues. These carriers must report surcharges and user fees using the Commission's Telecommunications and User Fee Filing System (TUFFS). Carriers subsequently remit surcharge and user fee funds through the California State Agency Electronic Funds Transfer (EFT) system.

## **Public Purpose Program Surcharges**

Pub. Util. Code §§ 270 and 275 –281 charges the CPUC with administering six (6) legislatively mandated universal service Public Purpose Programs (PPP) to ensure safe, reliable, and affordable access to telecommunications services. The purpose of these programs is to connect consumers in California to essential communications services that support public safety, public heath, and education.

Wireline carriers, including Interconnected VoIP, and all wireless carriers, are required to collect and remit surcharges to fund the programs set forth in Pub. Util. Code §§ 247.1 and 702. In D. 84-05-053, D. 94-09-065, and D. 96-10-066, the Commission established the all-end-user surcharge funding mechanism to support these programs. This mechanism requires carriers to assess a surcharge on revenues collected from end users for intrastate telecommunications services subject to surcharge, and then report and remit such surcharges monthly or bi-annually<sup>10</sup>, by the 40<sup>th</sup> day after the end of

<sup>&</sup>lt;sup>8</sup> See e.g., D.19-08-025, Decision Adopting an Emergency Disaster Relief Program for Communications Service Provider Customers; affirmed on Rehearing in D.20-09-012, Order Modifying Decision (D.)19-08-025 and Denying Rehearing of Decision, as Modified.

<sup>&</sup>lt;sup>9</sup> On August 25, 2022, the Commission opened Rulemaking (R.) 22-08-008 to consider changes to the licensing status of Interconnected VoIP service providers in California that, pursuant to Public Utilities Code 285, obtained a utility identification number under this Commission's previously used Informal VoIP Registration Process. The Rulemaking will also consider other ongoing obligations for interconnected VoIP service providers and ministerial licensing reforms.

<sup>&</sup>lt;sup>10</sup> This applies to those carriers that bill a de minimis amount of surcharges. The de minimis rule permits a carrier to report and remit all surcharges semi-annually for each month of the six-month period. The De minimis rule applies to carriers whose average intrastate service revenues subject to surcharge are equal to or less than \$10,000 a month. De minimis carriers are only required to report and remit payments twice a year after the months of June and December, respectively. The de minimis reporting periods are January through June and July through December.

each calendar month or by the 40<sup>th</sup> day after the end of each 6-month reporting cycle, to avoid incurring interest.

The Commission's Communications Division (CD) routinely reviews the Commission's TUFF's database to ensure that telephone corporations comply with their surcharges and user fee reporting and remittance obligations. Pursuant to D.93-05-010, all carriers that fail to comply or are late with meeting these obligations may be subject to suspension or revocation of their authority to operate in California.

# Public Utilities Commission Utilities Reimbursement Account Fee (User Fee)

Pub. Util. Code §§ 401 through 405 and §§ 431 through 435 require telephone corporations to report their California intrastate revenues and remit the corresponding amount of user fees<sup>11</sup> to the CPUC. User fees are determined by multiplying the carrier's intrastate revenue by a 0.52% rate.<sup>12</sup> The user fee supports the Commission's operating costs. Currently, Interconnected VoIP carriers do not remit user fees, but the Commission will be considering user fee issues in the next phase of R.21-03-002.<sup>13</sup>

The CPUC requires carriers subject to the user fee obligation to either file annually (for those with gross intrastate revenues of \$750,000 or less) or quarterly (for those with revenues in excess of \$750,000).<sup>14</sup> Decisions (D.)10-09-017 and (D.)13-05-035 established a minimum of \$100 in user fees that carriers must remit even if their intrastate revenue is zero.<sup>15</sup> If a carrier fails to report or remit the user fee for more than 30 days, Pub. Util. Code § 405 authorizes the CPUC to suspend or revoke the carrier's operating authority.

## **Resolution T-17601 CD Citation Program**

On June 21, 2018, the Commission approved Resolution T-17601, which authorized CD to implement a citation program for enforcing telecommunications service providers compliance with Commission Resolutions, Decisions, Orders, and the Pub. Util. Code. This Resolution adopted a citation process, a list of specific violations, corresponding penalties, and an appeals process. Appendix A of Resolution T-17601 specifically

<sup>&</sup>lt;sup>11</sup> User Fees include gross intrastate revenue excluding uncollectible revenue, directory sales, one-way paging, equipment sales, and intercarrier sales.

<sup>&</sup>lt;sup>12</sup> Resolution M-4841. User Fee rate effective October 1, 2020.

<sup>&</sup>lt;sup>13</sup> The Commission is also currently considering the regulatory treatment of VoIP carriers in R.22-08-008, Order Instituting Rulemaking Proceeding to Consider Changes to Licensing Status and Obligations of Interconnected Voice over Internet Protocol Carriers.

<sup>&</sup>lt;sup>14</sup> De minimis service providers must report annually by January 15<sup>th</sup>. All other service providers must report quarterly by January 15<sup>th</sup>, April 15<sup>th</sup>, July 15<sup>th</sup>, and October 15<sup>th</sup>. In either case, service providers that do not remit user fees within thirty days of the quarterly payment dates are assessed a one-time, 25% penalty.

<sup>&</sup>lt;sup>15</sup> Per D.10-09-017," ...registrants must pay an annual user fee based on the Commission established rate in effect at that time...or \$100, whichever is greater."

identified a penalty of \$1,000 per event, up to a maximum of \$3,000 for carriers that fail to report and remit surcharge payments for at least six months as directed in Commission Resolutions, Decisions, Orders, and the Pub. Util. Code. The penalty amount is in addition to interest equal to an annual rate of 10% assessed on surcharge funds reported and remitted after the due date.

# Resolution T-17765 Revoking Carriers' Operating Authority for Noncompliance with Annual Reporting Requirements

On June 2, 2022, the Commission adopted Res. T-17765 that approved the revocation of operating authority for 11 carriers because of their failure to comply with annual reporting and performance bond requirements. These carriers were given 30 days from the effective date of Res. T-17765 to resolve the outstanding issues prior to the actual revocation of authority. One carrier resolved the outstanding issues timely. The Commission revoked the operating authority of the 10 remaining carriers.<sup>16</sup>

Five<sup>17</sup> of the ten (10) carriers whose operating authority was revoked in Res. T-17765<sup>18</sup> also failed to comply with their obligations to report and remit surcharges and user fees. Those five carriers are listed in Appendix A of this resolution.

# DISCUSSION

CD identified the carriers listed in Appendix A and B as noncompliant with their surcharges and user fee reporting, remitting, or both. The details of their noncompliance are discussed in Section A below.

# A. Process for identifying non-compliant carriers and administrative actions taken

All telephone corporations are made aware of their surcharges and user fee obligations when they are issued a CPCN, granted a Registration License, receive a WIR approval letter, or comply with the Commission's informal VoIP registration process. In addition, CD notifies each carrier of their surcharges and user fee (if applicable) reporting and remittance obligations through a separate electronic message which contains the login credentials to the carrier's TUFFS account and instructions for TUFFS reporting.

On September 2021, CD identified 113 noncompliant carriers through a routine review of the TUFFS reporting database. CD notified these carriers of their outstanding

<sup>17</sup> Global Connect Telecommunications, Inc (U-6914-C); Silv Communication, Inc (U-7046-C); Dollar
Phone Enterprise, Inc. (U-7136-C); HFA of California LLC (U-7374-C); TC Telephone, LLC. (U-4410-C)
<sup>18</sup> See T-17765, Appendix A.

<sup>&</sup>lt;sup>16</sup> CD citation program and information on revocation resolutions: <u>https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/cd-citation-program-for-service-providers</u>

obligations and provided instructions to comply. Of these 113 carriers, 34 failed to come into compliance with Commission directives to report revenue, remit surcharges, and pay user fees.

On June 22, 2022, pursuant to Resolution T-17601, CD issued citations to the remaining 34 noncompliant carriers. Of the 34 cited, 28 failed to resolve the issued citations; three carriers filed appeals which will be handled separately<sup>19</sup>; and two carriers became compliant.<sup>20</sup>

This Resolution addresses 23 noncompliant carriers, which are listed in Appendices A and B. All of these carriers failed to report and remit surcharges and user fees (if applicable) for at least six months.

On multiple occasions, CD notified the 23 carriers of their noncompliance,<sup>21</sup> and provided them instructions on how to satisfy their obligations. Below is a list of the various notices sent to the carriers and the corresponding actions from a few of them.

- 1. Between September 2021 through February 2022, Staff sent email notices of noncompliance and potential citation actions to the primary regulatory contacts listed in the Commission's Utility Contact Information System (UCS).
- 2. In late March 2022 and April 29, 2022, Staff sent first and second warning email notices to each service provider's primary regulatory contact indicating non-compliance and potential citation action.
- 3. On June 22, 2022, Staff sent a certified United States Postal Service (USPS) letter and an e-mail to the primary regulatory contact noting the issuance of a citation in the amount of \$1,000 and directing the carrier to pay the citation and report and remit payment of surcharges and user fees. Staff also included instructions on how to submit an appeal.
- 4. On June 25<sup>22</sup>, 2022 Network Integration Company Partners Inc., (U-1504-C) responded to the first citation notice and paid the \$1,000 penalty, respectively; however, this carrier failed to report and remit their outstanding surcharges and user fees. (See Appendix B.)
- 5. On August 1, 2022, Staff sent a second citation notice (via certified USPS mail and e-mail) to each nonresponsive carrier, stating that an additional \$1,000 citation

<sup>&</sup>lt;sup>19</sup> Agility Communications and Technology Services Company, (U-1242-C); Scrypt Inc., (U-1402-C); The I.T. Workshop, LLC, (U-1259-C).

<sup>&</sup>lt;sup>20</sup> See comment section of this Resolution.

<sup>&</sup>lt;sup>21</sup> See Appendix A and B.

<sup>&</sup>lt;sup>22</sup> (U-1504-C) Network Integration Company Partners Inc's \$1,000 citation payment was received on July 25, 2022.

penalty had been imposed for their continued noncompliance. Instructions on remedying the citation and initiating the appeal process were included in the notice.

Based on the aforementioned notices, we find the carriers subject to this Resolution received sufficient notice and opportunity to be heard regarding their violations.

Nevertheless, with this Resolution we provide the carriers listed in Appendices A and B with one final opportunity to resolve their violations before their operating authority or registration is revoked. Additional penalties are imposed, as discussed below.

## **B.** Calculation of Penalty

The continued failure of the carriers subject to this Resolution to comply with their surcharges and user fee reporting and remittance obligations, despite receiving multiple notices from CD and instructions to remedy their noncompliance, warrants additional penalties to deter future noncompliance. Failure to comply with these obligations causes regulatory harm. Accordingly, pursuant to our Pub. Util. Code §§ 2108<sup>23</sup> and 2111<sup>24</sup> penalty authority and Resolution T-17601, we hereby impose an additional \$1,000 penalty on each carrier who fails to pay outstanding citations within the additional time allotted in this Resolution.

In other words, each of the carriers listed in Appendix A must remit payment of the \$3000 penalty (increased from \$2,000) and those in Appendix B must remit payment of the \$2000 penalty (increased from \$1,000), respectively, for failure to report and remit their outstanding surcharges, user fees, and applicable interest and pay their citation penalties as previously directed by CD.

Citation penalties must be paid by a check or money order payable to the California Public Utilities Commission and mailed or delivered to the California Public Utilities Commission's Fiscal Office at 505 Van Ness Avenue, Room 3000, San Francisco, CA 94102. Each carrier should write on the face of the check or money order "For deposit to the State of California General Fund, per Resolution T-17774."

<sup>&</sup>lt;sup>23</sup> Every corporation or person, other than a public utility and its officers, agents, or employees, which or who knowingly violates or fails to comply with, or procures, aids or abets any violation of any provision of the California Constitution relating to public utilities or of this part, or fails to comply with any part of any order, decision, rule, direction, demand, or requirement of the commission, or who procures, aids, or abets any public utility in the violation or noncompliance, in a case in which a penalty has not otherwise been provided for the corporation or person, is subject to a penalty of not less than five hundred dollars (\$500), nor more than fifty thousand dollars (\$50,000) for each offense.

<sup>&</sup>lt;sup>24</sup> Every violation of the provision of this part or of any part of any order, decision, decree, rule, direction, demand, or requirement of the commission, by any corporation or person is a separate and distinct offense, and in case of a continuing violation each day's continuance thereof shall be a separate and distinct offense.

# C. Suspension of Participation in Public Purpose Programs

Each carrier listed in Appendices A and B of this Resolution will be ineligible to receive subsidies or draw from any PPP funds until it pays all penalties<sup>25</sup> and reports and remits all outstanding surcharges, along with the accrued interest, and user fees. Since the CPUC's universal service programs are funded by PPP surcharge revenues, no carrier violating these CPUC regulatory requirements should or may benefit from these programs until it becomes compliant.<sup>26</sup>

If the penalties (including penalties assessed for reporting late), unpaid surcharges (including accrued interest), and user fees are not paid within 30 days from the effective date of this Resolution, the service provider's operating authority, wireless registration, or informal registration of Interconnected VoIP designated as DVS will be revoked. Upon revocation, the service provider will be deactivated from CPUC systems and will no longer be able to access TUFFS for reporting and remitting surcharges and user fee payments. These carriers may also be subject to further Commission action.

# SAFETY IMPACT

This Resolution seeks to achieve telephone corporations' compliance with submitting PPP surcharges to support the state's important universal service goals and obligations and the user fees to support the CPUC's operating budget. Sufficient program funding through carrier compliance is necessary to support California consumers' access to communications services, thereby promoting public safety.

## CONCLUSION

In sum, in order for any of the carriers listed in Appendices A and B to retain their operating authority or registrations and to avoid further penalties, they must submit all outstanding reporting in the TUFFS database, remit all resulting surcharges and user fees, and pay all applicable interest and penalties. This applies for all months during which the carrier has not reported and remitted surcharges or user fees. All requirements must be completed within 30 days of the effective date of this Resolution.

For those carriers who have not complied with the orders in this Resolution before the requisite time period, each of the carrier's CPCN and/or registration licenses be

<sup>&</sup>lt;sup>25</sup> Penalties refers to \$3,000 or \$2,000 amounts noted above as well as the one-time 25% penalty for delinquent user fees.

<sup>&</sup>lt;sup>26</sup> PPP funds: <u>California Advanced Services Fund (CASF), California High Cost Fund A (CHCF-A),</u> <u>California High Cost Fund B (CHCF-B), Universal Lifeline Telephone Service (ULTS), California</u> <u>Teleconnect Fund (CTF), and the Deaf & Disabled Telecommunications Program (DDTP).</u>

revoked. We direct them to notify their California customers within five (5) days from the effective date of their revocation that their operating authority in California has been revoked and that they are no longer authorized to provide service.

We also hereby direct all telephone corporations to notify CD staff via e-mail at <u>cdcompliance@cpuc.ca.gov</u> if they provide services to any of the carrier listed in Appendices A and B.

After revocation of operating authority, a traditional wireline or Interconnected VoIP carrier seeking to continue operations in California must file a Pub. Util. Code § 1001 application for a new grant of operating authority, even if the Commission previously granted a carrier operating authority under the simplified registration process pursuant to Pub. Util. Code § 1013 or an informal VoIP registration. In its application, the carrier must disclose the previous revocation via a sworn affidavit. Similarly, after a wireless carrier's registration has been revoked, any wireless telephone corporation operating in California must apply for a new Wireless Identification Registration and disclose the previous revocation via a sworn affidavit. All outstanding penalties, interest, surcharges, and user fees owed to the Commission shall be paid before any new CPCN or registration could be approved.

# COMMENTS ON THE DRAFT RESOLUTION

In compliance with PU Code § 311 (g), the Commission emailed a Notice of Availability on November 10, 2022, to all telecommunications service providers, including those listed in Appendix A and B informing these parties that the draft of this Resolution is available at the Commission's website (<u>http://www.cpuc.ca.gov/</u>) and is available for public comment. An itemized list of carriers was also posted on the CPUC's Daily Calendar for 30 days. In addition, CD informed the parties that Resolution T-17774, once adopted by the Commission, will also be posted on the Commission's website.

The Commission received no public comments.

During the comment period, Xtelesis Corporation (U-1347-C) and Protel Communications, Inc. (U-1791-C) became compliant with the terms outlined on this Resolution; therefore, these two telephone corporations were removed from Appendix A and B, respectively, of this Resolution and are no longer subject to revocation of their operating authority or registration. This Resolution now addresses 23 telephone corporations, and the edits are made accordingly throughout this Resolution.

A non-substantive edit was made to item#4 on page 6 to correctly identified Network Integration Company Partners Inc., (U-1504-C) as the one that "responded to the first citation notice and paid the \$1,000 penalty."

## FINDINGS AND CONCLUSIONS

- 1. The 23 carriers listed in Appendices A and B of this Resolution received operating authority from the Commission through the Pub. Util. Code §§ 1001 or 1013 CPCN processes, the Wireless Identification Registration process, or the informal VoIP registration process.
- 2. Pub. Util. Code §§ 270 and 275 –281 charges the CPUC with administering six (6) legislatively mandated universal service Public Purpose Programs (PPP) to ensure safe, reliable, and affordable access to telecommunications services.
- 3. Pub. Util. Code §§ 401 through 405 and §§ 431 through 435 require telephone corporations to report their California intrastate revenues and remit the corresponding amount of user fees to the CPUC.
- 4. Pub. Util. Code §§ 270-285 and Section 431 authorize the Commission to administer and fund the PPPs and collect user fees, respectively.
- 5. Existing law and Commission decisions, including D.96-10-066, requires that all telephone corporations, including traditional wireline, wireless, and VoIP carriers, assess and collect PPP surcharges from their end users and remit those revenues to the Commission.
- 6. The Commission has not required VoIP telephone corporations to collect and remit user fees.
- 7. The CPUC may suspend or revoke operating authority of a telephone corporation that fails to report and remit surcharges and user fees, pursuant to D.93-05-010.
- 8. In Decision (D). 13-05-035, the Commission set a minimum user fee amount of \$100 for all telephone corporations holding a CPCN or a WIR to be paid annually, even if the telephone corporation reports zero intrastate revenue.
- 9. Resolution T-17601 adopted a citation program to enforce reporting compliance by all active and authorized telephone corporations.
- 10. The Communications Division took reasonable steps to locate and notify the carriers listed in Appendices A and B that they were in noncompliance of the CPUC's PPP surcharges and user fee reporting and remittance requirements.

- 11. It is reasonable to impose an additional \$1,000 penalty against each of the listed carriers listed in Appendices A and B, as set forth in this Resolution.
- 12. If the telephone corporations listed in Appendices A and B continue to be in noncompliance beyond thirty (30) calendar days from the effective date of this Resolution, it is reasonable to revoke each carrier's CPCN or registrations.
- 13. It is reasonable to prevent any carrier who fails to comply with their universal service or Public Purpose Programs (PPP) and user fee obligations from participating in or drawing from any PPP funds.
- 14. Telephone corporations that continue to operate after revocation of their operating authority and fail to obtain the requisite operating authority may be subject to enforcement action by the Commission's Consumer Protection and Enforcement Division (CPED), including possible fines or other sanctions.
- 15. The Commission e-mailed a Notice of Availability on November 10, 2022, to all carriers informing them that the draft of this Resolution is available at the Commission's website http://www.cpuc.ca.gov/ and is available for public comments.

# THEREFORE, IT IS ORDERED THAT:

- 1. Within thirty (30) days of the effective date of this Resolution, each of the telephone corporations listed in Appendices A and B shall fully comply with their universal service or Public Purpose Programs (PPP) surcharges and user fee obligations, including reporting any outstanding intrastate telecommunications revenues subject to surcharges and user fees and remitting the resulting surcharges and user fees to the Commission, plus any accrued interest.
- 2. Within thirty (30) days of the effective date of this Resolution, each of the telephone corporations listed in Appendices A and B shall pay their outstanding citation penalties in full.
- 3. Failure by any of the telephone corporations listed in Appendices A and B to comply with Ordering Paragraphs 1 and 2 of this Resolution, shall result in immediate revocation of their certificate of public convenience and necessity (CPCN), license, registration, or other form of operating authority, as set forth in this Resolution.
- 4. All telephone corporations listed in Appendices A and B shall pay an additional \$1000 penalty, as set forth in this Resolution.

- 5. To the extent that any of the carriers listed in Appendices A and B have had their operating authority revoked pursuant to this Resolution, they shall notify their California customers within five (5) days from the effective date of their revocation that their operating authority in California has been revoked and that they are no longer authorized to provide service.
- 6. Citation penalties shall be paid within 30 calendar days from the effective date of this Resolution, by a check or money order, payable to the California Public Utilities Commission, and mailed or delivered to the California Public Utilities Commission's Fiscal Office at 505 Van Ness Avenue, Room 3000, San Francisco, CA 94102. Each service provider shall write on the face of the check or money order "For deposit to the State of California General Fund, per Resolution T-17774."
- 7. To the extent that any of the telephone corporations listed in Appendices A and B participate in or draw from any PPP funds, those carriers will cease to be eligible to receive subsidies or PPP funds until they fully comply with the orders in this Resolution.
- 8. All telephone corporations must notify CD staff via e-mail at <u>cdcompliance@cpuc.ca.gov</u> if they provide services to any of the telephone corporations listed in Appendices A and B and must cease from conducting business with those carriers whose operating authority have been revoked pursuant to this Resolution.
- 9. After their operating authority has been revoked, any traditional wireline or Interconnected VoIP telephone corporation seeking to continue operations in California must file a Pub. Util. Code § 1001 application for a new operating authority, even if the Commission previously granted a carrier operating authority under the simplified registration process pursuant to Pub. Util. Code § 1013 or an informal VoIP registration process. In its application, the carrier must disclose the previous revocation via a sworn affidavit. All outstanding penalties, interest, surcharges, and user fees owed to the Commission shall be paid before any new operating authority could be approved.
- 10. After their registration has been revoked, any wireless telephone corporation operating in California must apply for a new Wireless Identification Registration and disclose the previous revocation via a sworn affidavit. All outstanding penalties, interest, surcharges, and user fees owed to the Commission shall be paid before any new registration could be approved.

This Resolution is effective today.

I certify that the foregoing Resolution was duly introduced, passed, and adopted at a conference of the Public Utilities Commission of the State of California held on December 15, 2022; the following Commissioners voting favorable thereon:

/s/ RACHEL PETERSON

Rachel Peterson Executive Director

ALICE REYNOLDS President CLIFFORD RECHTSCHAFFEN GENEVIEVE SHIROMA DARCIE L. HOUCK JOHN REYNOLDS Commissioners

## APPENDIX A

Count	Citation Number	Corporate ID Number	Utility Name	Total Penalty Amount				
Service providers required to remit payment in the amount of \$3,000								
1	CD-2022-06-002	U-1254-C	Reliance Telecommunications, Inc.	\$3,000				
2	CD-2022-06-003	U-1382-C	TelAgility Corp.	\$3,000				
3	CD-2022-06-004	U-1426-C	Transbeam, Inc.	\$3,000				
4	CD-2022-06-005	U-1396-C	ROI Networks LLC	\$3,000				
5	CD-2022-06-009	U-4410-C	TC Telephone, LLC <sup>27</sup>	\$3,000				
6	CD-2022-06-010	U-6875-C	TC Telephone, LLC	\$3,000				
7	CD-2022-06-011	U-7136-C	Dollar Phone Enterprise, Inc. <sup>28</sup>	\$3,000				
8	CD-2022-06-012	U-1697-C	HFA Services LLC	\$3,000				
9	CD-2022-06-014	U-1206-C	Two Cans and Some String, Inc.	\$3,000				
10	CD-2022-06-017	U-6914-C	Global Connect Telecommunications, Inc <sup>29</sup>	\$3,000				
11	CD-2022-06-018	U-1535-C	Modok, LLC	\$3,000				
12	CD-2022-06-021	U-7046-C	Silv Communication, Inc <sup>30</sup>	\$3,000				
13	CD-2022-06-023	U-1758-C	IP Horizon LLC	\$3,000				
14	CD-2022-06-024	U-7374-C	HFA of California LLC <sup>31</sup>	\$3,000				
15	CD-2022-06-025	U-1549-C	R Squared Telecom LLC	\$3,000				
16	CD-2022-06-027	U-1161-C	Freeway Communications LLC	\$3,000				
17	CD-2022-06-028	U-1583-C	Monster Technology, LLC	\$3,000				
18	CD-2022-06-030	U-1474-C	SMARTech Corportation	\$3,000				
<sup>27</sup> This serve	ces provider's CPCN was	U-1591-C revoked pursu	ant to Resolution 7-11765.	\$3,000				
<sup>28</sup> This servi <sup>29</sup> This servi	\$3,000							

<sup>30</sup> This services provider's CPCN was revoked pursuant to Resolution T-17765.

<sup>31</sup> This services provider's CPCN or registration was revoked pursuant to Resolution T-17765.

21	CD-2022-06-034	U-1797-C	RCG Telecommunications Services LLC	\$3,000
22	CD-2022-06-036	U-1645-C	Common Sense, LLC	\$3,000

# APPENDIX B

Count	Citation Number	Corporate ID Number	Utility Name	Total Penalty Amount				
Service providers required to remit payment in the amount of \$2,000. <sup>32</sup>								
1	CD-2022-06-029	U-1504-C	Network Integration	\$2,000				
			Company Partners Inc.					

<sup>&</sup>lt;sup>32</sup> Paid citation penalty of \$1,000 notified issued on June 22, 2022; however, have not achieve full compliance.