



California Public Utilities Commission
505 Van Ness Ave., San Francisco

FOR IMMEDIATE RELEASE

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MEDIA ADVISORY

Docket #: A.23-01-001

CPUC Invites You to Public Forums on Suburban Water's Rate Requests

SAN FRANCISCO, Aug. 11, 2023 - The California Public Utilities Commission (CPUC) will hold virtual public forums for customers of Suburban Water System to provide input about the company's rate requests.

WHEN: August 28, 2023, 2 p.m. and 6 p.m. (virtual)

WHAT: The public forums will begin with a brief overview of Suburban Water's rate requests, then public comments will be heard. At least one representative from Suburban Water will be available to answer questions about individual customer bills or service.

WHERE: Access each public forum virtually via webcast or phone, as follows:

- Live video broadcast with English or Spanish captions via webcast:
 - 2 p.m.: www.adminmonitor.com/ca/cpuc/hearing/20230828/
 - 6 p.m.: www.adminmonitor.com/ca/cpuc/hearing/202308282/
 - Participants who choose to view via webcast will have audio and video but will not be able to make verbal comment. If you would like to make comment during the forums, refer to the phone-in information below.
 - For captions, after clicking on the name of the meeting, click the green button below the video for captions. Then select captions by clicking on the white icon next to the word "live" at the bottom of the video.
 - The public forums will be recorded and archived for future viewing.
- Phone: 1-800-857-1917, passcode: 6032788#

- Participants will have audio and will be able to make comments. (To make a comment, after entering the passcode, when prompted press *1, unmute your phone, and record your name.)
- Wait times depend on the number of speakers in the public comment queue. During times of high call volumes, wait times will be longer. The operator will call on you when it is your turn to speak.

You can also make your voice heard in this proceeding, and read the comments of others, on our online Docket Card [comment section](#).

BACKGROUND: On January 3, 2023, Suburban Water submitted an Application to the CPUC seeking approval for rate adjustments that could impact customer bills. Suburban Water says that the proposed changes are aimed at supporting ongoing improvements and investments to maintain water quality and water service.

The CPUC welcomes attendance and comments at the public forums (formally called Public Participation Hearings), as public comments help the CPUC reach an informed decision. The Administrative Law Judge assigned to the proceeding is scheduled to issue a Proposed Decision in the case for consideration by the CPUC within a year.

No official action will be taken on this matter at the public forums.

If specialized accommodations are needed to attend, such as non-English or sign language interpreters, please contact the CPUC's Public Advisor's Office at public.advisor@cpuc.ca.gov or toll free at 866-849-8390 at least five business days in advance of the public forums.

More information is available in the [Ruling](#) setting the public forums.

More information on public forums is available on the CPUC's [website](#).

Documents related to this proceeding are available on the [Docket Card](#).

To receive electronic updates on CPUC proceedings, sign-up for the CPUC's free [subscription service](#).

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About the California Public Utilities Commission

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians access to safe and reliable utility infrastructure and services. Visit www.cpuc.ca.gov for more information.