



California Public Utilities Commission  
505 Van Ness Ave., San Francisco

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**FOR IMMEDIATE RELEASE**

**MEDIA ADVISORY**

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**Register Now:  
CPUC Informational Webinar on California Teleconnect Fund Claims**

SAN FRANCISCO, Jan. 12, 2024 – The California Public Utilities Commission (CPUC), in ongoing efforts to bridge the digital divide, will hold a free webinar on the California Teleconnect Fund (CTF), which provides eligible organizations with discounted rates on selected telecommunications and broadband services. During this virtual event, CPUC staff will discuss the CTF claim processes.

**WHEN:** Jan. 22, 2024, 10 – 11 a.m.

**WHAT:** The CTF is dedicated to ensuring that eligible California organizations have access to discounted telecommunication services. This initiative aims to promote digital equity and enhance the quality of life for all Californians. During the webinar, CPUC staff will cover the following topics: importance of claims; understanding CTF claims; CTF claims submission eligibility and criteria; and live demonstration – navigating the claims process in eCAP. This is the fourth webinar on CTF in a series of five held to ensure maximum communication on this important program. For questions about the CTF or for technical assistance, please contact [CTFOutreach@cpuc.ca.gov](mailto:CTFOutreach@cpuc.ca.gov).

**WHERE:** Remote access via WebEx or phone:

- Attendees can join the webinar through WebEx [here](#). The webinar number/access code is 2480 668 8194 and password is 012024.
- Attendees can also join by phone by dialing 1-855-282-6330 or 1-415-655-002. The webinar number/access code is 2480 668 8194 and password is 012024.

## **SPECIALIZED ACCOMMODATIONS**

If specialized accommodations are required to attend, such as non-English or sign language interpreters, please contact the CPUC's Public Advisor's Office at [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov) or toll-free at 866-849-8390 at least five business days in advance of the event.

## **BACKGROUND**

The CTF plays a crucial role in bridging the digital divide by providing eligible organizations with discounted rates on select telecommunications and broadband services. These services help ensure that underserved communities, schools, libraries, and healthcare facilities have access to affordable and reliable telecommunications infrastructure. For additional information about the CTF, please visit the [California Teleconnect Fund](#) website.

No official action will be taken on this matter at the event.

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## **About the California Public Utilities Commission**

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians access to safe and reliable utility infrastructure and services. Visit [www.cpuc.ca.gov](http://www.cpuc.ca.gov) for more information.