



California Public Utilities Commission
505 Van Ness Ave., San Francisco

FOR IMMEDIATE RELEASE

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MEDIA ADVISORY

Docket #: A.23-10-008

**Make Your Voice Heard:
Participate in CPUC Public Forum on Ducor Telephone's Rate Case**

SAN FRANCISCO, Mar. 1, 2024 – The California Public Utilities Commission (CPUC) invites customers of Ducor Telephone Company to a remote public forum on Ducor's rate case. This is an opportunity for customers to voice their opinions and concerns directly to the CPUC on matters affecting their telephone service.

When: March 12, 2024, 6 p.m.

What: The public forum will begin with a brief overview of and presentation of parties' positions on Ducor's rate case proposal, and then public comments will be heard.

Where: Remote only:

- English call-in number to comment publicly and/or listen: 1-888-790-3588, passcode 8710730#
- Español call-in número de teléfono para comentar públicamente y/o escuchar: 1-888-469-1662, contraseña 9123946#
- [Website to view the public forum](#) (must call in to make public comment)

How to Participate:

- **Call In:** Use the telephone numbers above to comment publicly during the public forum.
 - **Public Officials:** Please provide your name, title, and governmental entity to the telephone operator for a chance to speak at the public forum.
- **Send Us Your Written Comments:** Submit your comments anytime, and read the comments of others, at apps.cpuc.ca.gov/c/A2310008.

Ducor’s Request: On October 2, 2023, Ducor filed an application with the CPUC requesting approval of its proposed intrastate rates, revenue requirement and rate design. Ducor does not propose to change the rates for its basic residential or basic business rates. Ducor’s application includes a request to modify [California High Cost Fund-A](#) amounts that the company receives. Ducor’s current residential end user rate is \$25 per month, which is approximately \$35.42 when applicable federal and state fees and surcharges are included. Ducor proposes to modify its basic single-line residential and business services to include certain calling features and voicemail as part of its current basic rates. The Administrative Law Judge assigned to the proceeding is scheduled to issue a Proposed Decision in the case for consideration by the CPUC within a year.

Join Us

The CPUC welcomes attendance and comments at the public forum (formally called a Public Participation Hearing), as public comments help the CPUC reach an informed decision.

If specialized accommodations are needed, such as non-English or American Sign Language interpreters, please contact the CPUC’s Public Advisor’s Office at public.advisor@cpuc.ca.gov or toll free at 866-849-8390 at least five business days in advance of the public forum.

No official action will be taken on this matter at the public forum.

Additional Information

More information is available in the [Ruling](#) setting the public forum and the CPUC’s [public forum webpage](#).

To receive electronic updates on CPUC proceedings, sign-up for the CPUC’s free [subscription service](#).

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About the California Public Utilities Commission

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians access to safe and reliable utility infrastructure and services. Visit www.cpuc.ca.gov for more information.