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MEDIA ADVISORY Docket #: A.23-11-011

Shape the Future of Your Phone Service: Join the CPUC's Public Forum on Calaveras Telephone's Rate Case

SAN FRANCISCO, Mar. 4, 2024 – The California Public Utilities Commission (CPUC) invites customers of Calaveras Telephone Company (Calaveras) to a remote public forum on Calaveras' rate case. This is an opportunity for customers to voice their opinions and concerns directly to the CPUC on matters affecting their telephone service.

When: March 18, 2024, 6 p.m.

What: The public forum will begin with a brief overview of Calaveras' rate case proposal, and the public comments will be heard.

Where: Remote Only:

- Call-in: 1-800-857-1917, passcode: 6032788# to comment publicly or listen.
- <u>Website to view the public forum</u> (must call in to make public comment)

How to Participate:

- Call In: Use the telephone number above to comment publicly during the public forum.
 - **Public Officials:** Please provide your name, title, and governmental entity to the telephone operator for a chance to speak at the public forum.
- Send Us Your Written Comments: Submit your comments anytime, and read the comments of others, on the proceeding's <u>Docket Card</u>.

Calaveras' Request: Calaveras is a small independent telephone company serving portions of western Calaveras County. Communities served include Copperopolis and Jenny Lind. Calaveras provides regulated telephone service and its affiliate company, CalTel Internet provides unregulated Internet service. On November 15, 2023, Calaveras filed an application with the CPUC requesting a review of its intrastate rates, revenue requirement and rate design. Calaveras proposes to increase basic residential and basic business rates. Calaveras' application includes a request to update <u>California High Cost Fund-A</u> amounts that the company receives. Calaveras' proposed residential rate would increase from \$25 to \$26 per month, resulting in an "all-inclusive" residential rate of \$36.43 per month, inclusive of surcharges and fees. Similar to the residential rate increase, Calaveras proposes to increase the basic business rate by \$1, from \$27.33 to \$28.33 per month. Calaveras proposes to modify its basic single-line residential and business services to include certain custom calling features and voicemail for the same price as the current basic rates. The Administrative Law Judge assigned to the proceeding is scheduled to issue a Proposed Decision in the case for consideration by the CPUC within a year.

Join Us

The CPUC welcomes attendance and comments at the public forum (formally called a Public Participation Hearing), as public comments help the CPUC reach an informed decision.

If specialized accommodations are needed to attend, such as non-English or American Sign Language interpreters, please contact the CPUC's Public Advisor's Office at <u>public.advisor@cpuc.ca.gov</u> or toll free at 866-849-8390 at least five business days in advance of the public forum.

No official action will be taken on this matter at the public forum.

Additional Information

More information is available in the <u>Ruling</u> setting the public forum and the CPUC's <u>public forum</u> <u>webpage</u>.

To receive electronic updates on CPUC proceedings, sign-up for the CPUC's free subscription service.

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About the California Public Utilities Commission

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians access to safe and reliable utility infrastructure and services. Visit <u>www.cpuc.ca.gov</u> for more information.