



California Public Utilities Commission
505 Van Ness Ave., San Francisco

FOR IMMEDIATE RELEASE

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MEDIA ADVISORY

Docket #: A.23-11-010

CPUC Public Forum: Voice Your Opinion on Pinnacles Telephone's Rate Case

SAN FRANCISCO, March 18, 2024 – The California Public Utilities Commission (CPUC) invites customers of Pinnacles Telephone Company (Pinnacles) to a remote public forum on Pinnacles' rate case. This is an opportunity for customers to voice their opinions and concerns directly to the CPUC on matters affecting their telephone service.

When: April 4, 2024, 6 p.m.

What: The public forum will begin with a brief overview of Pinnacles' rate case proposal, and then public comments will be heard.

Where: Remote only:

- **Telephone Participation:** Dial 800-857-1917, passcode 6032788# to listen in and share your comments.
- [Website to view the public forum](#) (must call in to make public comment)

How to Participate:

- **Call In:** Use the telephone above to comment publicly during the public forum.
- **Public Officials:** Please provide your name, title, and governmental entity to the telephone operator for a chance to speak at the public forum.
- **Send Us Your Written Comments:** Submit your comments anytime, and read the comments of others, at apps.cpuc.ca.gov/c/A2311010.

Pinnacles' Request: Pinnacles is a small independent telephone company serving portions of southern San Benito County. Communities served include Idria, Paicines, and Pinnacles National Park. Pinnacles provides regulated telephone service and unregulated Internet service through its Internet Services Division. On November 15, 2023, Pinnacles filed an application with the CPUC requesting a review of its intrastate rates, revenue requirement and rate design. Pinnacles proposes to increase basic residential and basic business rates. Pinnacles' application includes a request to update review [California High Cost Fund-A](#) amounts that the company receives. Pinnacles' proposed residential rate would increase from \$25 to \$26 per month, resulting in an "all-inclusive" residential rate of \$36.43 per month, inclusive of surcharges and fees. Similar to the residential rate increase, Pinnacles proposes to increase its basic business rate by \$1, from \$35.85 to \$36.85 per month. Pinnacles proposes to modify its basic single-line residential and business services to include certain custom calling features and voicemail for the same price as the current basic rates. The Administrative Law Judge assigned to the proceeding is scheduled to issue a Proposed Decision in the case for consideration by the CPUC within a year.

Join Us

The CPUC welcomes attendance and comments at the public forum (formally called a Public Participation Hearing), as public comments help the CPUC reach an informed decision.

If specialized accommodations are needed, such as non-English or American Sign Language interpreters, please contact the CPUC's Public Advisor's Office at public.advisor@cpuc.ca.gov or toll free at 866-849-8390 at least five business days in advance of the public forum.

No official action will be taken on this matter at the public forum.

Additional Information

More information is available in the [Ruling](#) setting the public forum and the CPUC's [Public Forum webpage](#).

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About the California Public Utilities Commission

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians access to safe and reliable utility infrastructure and services. Visit www.cpuc.ca.gov for more information.