

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



October 16, 2025

Agenda ID: 23819

RESOLUTION T-17890

TO: All current Telephone Corporations

Service List(s): All current Telephone Corporations

This Draft Resolution T-17890 of the Communications Division will appear on the agenda at the next Commission meeting to be held November 20, 2025, which is at least 30 days after the date of this letter. To confirm when the item will be heard, please see the Business Meeting agenda, which is posted on the Commission's website 10 days before each Business Meeting. When the Commission votes on a Draft Resolution, it may adopt all or part of it as written, amend, modify, or set it aside and prepare a different Resolution. The Resolution becomes binding on the parties only upon action by the Commission.

Any member of the public may serve comments on the Draft Resolution as provided in Public Utilities Code § 311(g) and Rule 14.5 of the Commission's Rules of Practice and Procedure (Rules).

Comments along with a certificate of service (COS) shall be sent via email to:

amy.lau@cpuc.ca.gov by November 5, 2025, at 5:00 PM. Also, copies must be served on the entire service list to which the Draft Resolution was originally served, on the same date that the comments are submitted to the Communications Division. Comments shall be limited to five pages in length.

Comments shall focus on factual, legal, or technical errors in the Draft Resolution and in citing such errors shall make specific references to the record or applicable law. Comments should list the recommended changes to the Draft Resolution.

Reply comments must be submitted no later than November 10, 2025. Replies shall be submitted and served in the same manner as opening comments and shall not exceed three pages in length.

Sincerely,

/s/ Robert Osborn, Director
Communications Division
California Public Utilities Commission

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Agenda ID# 23819
Communications Division

RESOLUTION T-17890
November 20, 2025

R E S O L U T I O N

Resolution T-17890. Revokes the operating authority or registration approval of 12 telephone corporations for failure to comply with reporting and remittance requirements concerning California Public Purpose Program Surcharges and User Fees.

PROPOSED OUTCOME:

- Effective 30 calendar days from approval of this resolution, the applicable operating authority or registration approval of 12 telephone corporations listed herein will be revoked.

SAFETY CONSIDERATIONS:

- Seeks to achieve telephone corporations' compliance in submitting surcharges to fund California's six Public Purpose Programs to support universal service. Program funding increases California consumers' access to communications services, thereby promoting public safety.

ESTIMATED COST:

- There are no costs associated with this resolution.
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SUMMARY

This Resolution revokes the applicable operating authority or registration approval of twelve (12) telephone corporations (carriers) listed in Appendix A for their failure to comply with one or more California Public Utilities Commission (Commission or CPUC) requirements related to the reporting and remittance of Public Purpose Program (PPP) surcharges and Public Utilities Commission Utilities Reimbursement Account Fee (user fees), where applicable. This revocation is effective thirty (30) calendar days from Commission approval of this resolution. This Resolution, however, allows any of the named carriers to fully resolve their outstanding compliance obligations, including paying citation penalty, paying the outstanding surcharges plus interest, and applicable user fees and corresponding late penalties before the revocation becomes effective. These carriers are also subject to additional penalties, as outlined in the Resolution, due to continued noncompliance.

BACKGROUND

1. Jurisdiction over Telephone Corporations

The Commission has broad regulatory authority over public utilities, including Telephone Corporations (carriers), as defined in Pub. Util. Code § 234.¹ As part of the Commission's regulation of public utilities, the Legislature conferred upon the Commission the exclusive authority to issue a certificate of public convenience and necessity (CPCN) to a public utility seeking to operate in California.² The Commission grants operating authority to traditional wireline telephone corporations and Voice over Internet Protocol (VoIP) carriers providing fixed interconnected VoIP service. Alternatively, the Commission approves registrations for wireless carriers and VoIP carriers providing nomadic-only interconnected VoIP service. Accordingly, all carriers operating in California must obtain operating authority from or register for approval with the Commission prior to doing business in California.

Wireline carriers providing Plain Old Telephone Service or fixed interconnected VoIP service may request authority to operate in California through a CPCN application pursuant to Pub. Util. Code § 1001 or a Simplified Registration application³ pursuant to § 1013, depending on the facilities they operate.

¹ See e.g., Cal. Const., art. XII, §§ 1-6; Pub. Util. Code, §§ 216, 233, 234, 451, & 701.

² See Pub. Util. Code § 1001.

³ The Section 1013 Simplified Registration Form are available from the CPUC website at: <https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/information-for-telecommunications-applicants-and-registrants-in-california>.

Wireless carriers, defined as commercial mobile radio service (CMRS) providers pursuant to Pub. Util. Code § 247, are no longer required to obtain operating authority through a CPCN application pursuant to Pub. Util. Code § 1001. The federal Communications Act, 47 U.S.C.S § 332, subdivision (c)(3)(A), limits states' authority over "the entry of or the rates charged by any commercial mobile service or any private mobile service."⁴ States may continue to regulate "other terms and conditions" of wireless service. For example, the Commission requires that wireless carriers register pursuant to the Wireless Identification Registration (WIR) process established in Commission Decision (D.)94-10-031, to collect and remit PPP surcharges and the CPUC user fee, and to comply with other consumer protection measures applicable to telephone corporations.⁵

Interconnected VoIP carriers, as defined in Pub. Util. Code § 239, must follow the licensing or registration processes set forth in D.24-11-003 as telephone corporations providing voice service in California.⁶ All fixed Interconnected VoIP carriers are required to request operating authority through a CPCN application pursuant to Pub. Util. Code § 1001 or a Simplified Registration application pursuant to § 1013, depending on the facilities they operate. All VoIP carriers providing nomadic-only interconnected VoIP service, are required to register pursuant to the Nomadic Registration process outlined in D.24-11-003.

2. Public Purpose Program Surcharge Obligations

Pub. Util. Code §§ 270 through 285 charges the Commission with administering six (6) legislatively mandated universal service PPPs to ensure safe, reliable, and affordable access to telecommunications services in California. The purpose of these programs is to connect consumers in California to essential communications services that support public safety, public health, and education.

As of April 1, 2023, all telephone corporations, including traditional wireline, wireless, and Voice over Internet Protocol carriers, are required to collect a flat rate access line-based surcharge from their California customers and remit the collected surcharges to the CPUC.⁷ To appropriately determine their surcharge liability, carriers must report

⁴ 47 U.S.C.S. § 332, subd.(c)(3)A.

⁵ See re Mobile Telephone Service and Wireless Communications [D.98-07-037], (1998)1998 Cal. PUC LEXIS 339.

⁶ Pursuant to D.24-11-003, Interconnected VoIP carriers that previously held an informal registration and assigned a utility type: DVS or Digital Voice Service were migrated to either a Fixed Interconnected VoIP or Nomadic-only Interconnected VoIP, DVF or DVN, respectively.

⁷ See D.22-10-021, Ordering Paragraph 6.

their active access lines⁸ using the Commission's Telecommunications and User Fee Filing System (TUFFS), either monthly or bi-annually.⁹ Data must be submitted no later than 40 days following the close of each reporting period or, for bi-annual filers, no later than 40 days after the end of each 6-month cycle for each month to avoid incurring interest. Carriers must subsequently remit surcharges through the California State Agency Electronic Funds Transfer (EFT) system.

Prior to April 1, 2023, all telephone corporations were required to assess PPP surcharges and applicable user fees, based on end-user intrastate telecommunications revenues per D.84-05-053, D.94-09-065, and D.96-10-066.

3. Public Utilities Commission Utilities Reimbursement Account Fee (User Fee) Obligations

Pub. Util. Code §§ 401 through 405 and §§ 431 through 435 require carriers to report their California intrastate telecommunications revenues and remit the corresponding amount of user fees¹⁰ to the Commission. User fees are determined by multiplying the carrier's intrastate revenue by the user fee remittance rate in effect for that period.¹¹ The user fee supports the Commission's operating costs. Pursuant to D.24-11-003, the Commission ordered all Interconnected VoIP carriers to begin reporting their gross intrastate revenues effective July 1, 2025 for calculation of the user fees. Their remittance obligation starts following the end of the third or fourth calendar quarter of 2025 based on their user fee revenue.

The Commission requires carriers subject to the user fee obligation to either file annually (for those with gross intrastate revenues of \$750,000 or less) or quarterly (for those with revenues in excess of \$750,000).¹² D.10-09-017 and D.13-05-035 established a minimum user fee of \$100 annually that carriers must remit even if their intrastate

⁸ "Access Line" means a wire or wireless connection that provides a real-time two-way voice telecommunications service or VoIP service to or from any device utilized by an end user, regardless of technology, which is associated with a 10-digit NPA-NXX number or other unique identifier and a service address or Place of Primary Use in California. (D.22-10-021).

⁹ This applies to those carriers that had a De Minimis status prior to April 2023. Under the de minimis rule, carriers are permitted to report and remit surcharges bi-annually (twice per year) for each month of the six-month period. The de minimis reporting periods are January through June and July through December.

¹⁰ User Fees include gross intrastate revenue excluding uncollectible revenue, directory sales, one-way paging, equipment sales, and intercarrier sales.

¹¹ Effective January 1, 2025, User Fee rate is 1.1% pursuant to Resolution [M-4874](#). For prior user fee rates, see <https://www.cpuc.ca.gov/userfeerate>.

¹² De minimis carriers must report annually by January 15th. All other carriers must report quarterly by January 15th, April 15th, July 15th, and October 15th. In either case, carriers that do not remit user fees within thirty days of the quarterly payment dates are assessed a one-time, 25% penalty.

revenue to report is zero.¹³ If a carrier fails to report or remit the user fee for more than 30 days, Pub. Util. Code § 405 authorizes the Commission to suspend or revoke the carrier's operating authority.

4. Resolution T-17601 Communications Division Citation Program

Resolution T-17601 authorized Communications Division (CD) to implement a citation program for enforcing telecommunications carrier compliance with Commission Resolutions, Decisions, Orders, and the Pub. Util. Code. Appendix A of Resolution T-17601 specifically identified a penalty of \$1,000 per event, up to a maximum of \$3,000 for carriers that fail to report and remit surcharge payments for at least six months pursuant to California law and Commission orders. The penalty amount is in addition to interest equal to an annual rate of 10% assessed on surcharge funds reported and remitted after the due date.

Resolution T-17601 adopted a citation process, a list of specific violations, corresponding penalties, and an appeals process.

5. Revocation of CPCN

Pursuant to D.93-05-010, the Commission may revoke a carrier's certificate if it is three or more months delinquent in reporting and remitting surcharges. Pub. Util. Code section 405 authorizes the Commission to suspend or revoke a carrier's certificate, permit, or other operating authority, among other actions if the carrier is delinquent in paying user fees for 30 days or more. The carriers listed in Appendix A have not reported and remitted surcharges and user fees for more than six months.

DISCUSSION

CD identified the carriers listed in Appendix A as noncompliant with their surcharges and user fee reporting, remitting, or both. The details of their noncompliance are discussed below.

1. Process for identifying non-compliant carriers and administrative actions taken

The Commission reminds all carriers of their surcharge and user fee obligations when they are granted operating authority through the CPCN or Section 1013 decisions,

¹³ Per D.10-09-017, "...registrants must pay an annual user fee based on the Commission established rate in effect at that time...or \$100, whichever is greater."

registration approval letters, and Surcharge obligation onboarding emails. In addition, CD reminds each carrier of their surcharge and user fee (if applicable) reporting and remittance obligations through a separate electronic message which contains the login credentials to the carrier's TUFFS account and instructions for TUFFS reporting.

In January 2025, CD identified 21 noncompliant carriers through a routine review of the TUFFS reporting database. CD notified these carriers of their outstanding obligations and provided instructions to comply.

On March 17, 2025, and April 23, 2025, pursuant to Resolution T-17601, CD issued citations to 21 noncompliant carriers. Of the 21 cited, 12 failed to resolve their citations;¹⁴ one carrier's operating authority was previously revoked for failure to comply with annual reporting and performance bond requirements;¹⁵ and eight carriers came into compliance.

This Resolution addresses the remaining 12 noncompliant carriers, which are listed in Appendix A. All these carriers failed to report and remit surcharges and user fees, as applicable, for at least six months.

On multiple occasions, CD notified the 12 carriers of their noncompliance,¹⁶ and provided them with instructions on how to satisfy their obligations. Below is a list of the various notices sent to the carriers and the corresponding actions from a few of them.

- a. In January 2025, Staff sent email notices reminding these carriers of obligations to report and remit surcharges and user fees, and of potential citation actions that could result from noncompliance. These notices were sent to the primary regulatory contacts listed in the Commission's Utility Contact Information System (UCS).
- b. On March 17, 2025, Staff sent a certified United States Postal Service (USPS) letter and an e-mail to the primary regulatory contact of each carrier noting the issuance of a citation in the amount of \$1,000 and directing the carrier to pay the citation and report and remit payment of surcharges and user fees. Instructions on remedying the citation and initiating the appeals process were included in the notice.

¹⁴ See Appendix A.

¹⁵ WeIncentivize LLC (U-4584-C) pursuant to T-17878.

¹⁶ See Appendix A.

- c. On April 23, 2025, Staff sent a second certified (USPS) letter and an e-mail to the primary regulatory contact of each carrier, stating that an additional \$1,000 citation penalty had been imposed for the entity's continued noncompliance. Instructions on remedying the citation and initiating the appeals process were included in the notice.
- d. On April 25, 2025, and October 2, 2025, Connect to Communications, Inc. (U-6977-C) responded to the first and second citation notices and paid the \$2,000 penalty, however, this carrier failed to report and remit their outstanding surcharges and user fees.

Based on the aforementioned notices, we find the carriers subject to this Resolution had received sufficient notice and opportunity to be heard regarding their violations.

Nevertheless, with this Resolution we provide the carriers listed in Appendix A with one final opportunity to resolve their violations before their operating authority or registration approval is revoked. Additional penalties are imposed, as discussed below.

2. Calculation of Penalty

The continued failure of the carriers subject to this Resolution to comply with their surcharges and user fee reporting and remittance obligations, despite receiving multiple notices from CD and instructions to remedy their noncompliance, warrants additional penalties to deter future noncompliance. Failure to comply with these obligations causes regulatory harm. Accordingly, pursuant to our Pub. Util. Code §§ 2108¹⁷ and 2111¹⁸ penalty authority and Resolution T-17601, we hereby impose an additional \$1,000 penalty on each carrier who fails to pay outstanding citations within the additional time allotted in this Resolution. The total amounts due for each carrier are listed in Appendix A.

¹⁷ Every violation of the provision of this part or of any part of any order, decision, decree, rule, direction, demand, or requirement of the commission, by any corporation or person is a separate and distinct offense, and in case of a continuing violation each day's continuance thereof shall be a separate and distinct offense.

¹⁸ Every corporation or person, other than a public utility and its officers, agents, or employees, which or who knowingly violates or fails to comply with, or procures, aids or abets any violation of any provision of the California Constitution relating to public utilities or of this part, or fails to comply with any part of any order, decision, rule, direction, demand, or requirement of the commission, or who procures, aids, or abets any public utility in the violation or noncompliance, in a case in which a penalty has not otherwise been provided for the corporation or person, is subject to a penalty of not less than five hundred dollars (\$500), nor more than fifty thousand dollars (\$50,000) for each offense.

Citation penalties must be paid by a cashier's check or money order payable to the California Public Utilities Commission and mailed or delivered to the California Public Utilities Commission's Fiscal Office at 505 Van Ness Avenue, Room 3000, San Francisco, CA 94102. Each carrier should write on the face of the cashier's check or money order "For deposit to the State of California General Fund, per Resolution T-17890."

3. Suspension of Participation in Public Purpose Programs

Each carrier listed in Appendix A of this Resolution will be ineligible to receive subsidies or draw from any PPP funds until it pays all penalties¹⁹ and reports and remits all outstanding surcharges, along with the accrued interest, and user fees. Since the Commission's universal service programs are funded by PPP surcharges, it is not reasonable to allow a carrier violating the Commission's regulatory requirements to benefit from these programs unless it complies with its surcharge and user fee obligations.²⁰

If the citation penalties (including penalties assessed for reporting late), unpaid surcharges (including accrued interest), and user fees (including user fee penalty for remitting late) are not paid within 30 days from the effective date of this Resolution, the carrier's operating authority or registration approval will be revoked. Upon revocation, the carrier will be deactivated from Commission systems and will no longer be able to access TUFFS for reporting and remitting surcharges and user fees. These carriers may also be subject to further Commission action, including but not limited to referral to the Consumer Protection & Enforcement Division for enforcement actions and further penalties.

SAFETY IMPACT

This Resolution seeks to achieve carriers' compliance with submitting PPP surcharges to support the state's important universal service goals and obligations and the user fees to support the Commission's operating budget. Sufficient program funding through carrier compliance is necessary to support California consumers' access to communications services, thereby promoting public safety.

¹⁹ Penalties refers to \$3,000 amounts noted above as well as the one-time 25% penalty for delinquent user fees.

²⁰ PPP funds: [California Advanced Services Fund \(CASF\)](#), [California High Cost Fund A \(CHCF-A\)](#), [California High Cost Fund B \(CHCF-B\)](#), [Universal Lifeline Telephone Service \(ULTS\)](#), [California Teleconnect Fund \(CTF\)](#), and the [Deaf & Disabled Telecommunications Program \(DDTP\)](#).

CONCLUSION

In sum, in order for any of the carriers listed in Appendix A to retain their operating authority or registration approval and to avoid further penalties, they must submit all outstanding reporting in the TUFFS database, remit all resulting surcharges and user fees, and pay all applicable interest and penalties. This applies for all months during which the carrier has not reported and remitted surcharges or user fees. All requirements must be completed within 30 days of the effective date of this Resolution. For those carriers who do not comply with the orders in this Resolution before the requisite time period, each of the carrier's operating authority or registration approval shall be revoked. We also direct these carriers to notify their California customers within five (5) days from the effective date of their revocation that their operating authority or registration approval in California has been revoked and that they are no longer authorized to provide service.

We also hereby direct all carriers to notify CD staff via e-mail at telcosurcharge@cpuc.ca.gov and cdcompliance@cpuc.ca.gov if they provide services to any of the carriers listed in Appendix A.

After revocation of its operating authority, a traditional wireline or Interconnected VoIP carrier seeking to continue operations in California must file a Pub. Util. Code § 1001 application for a new operating authority, even if the Commission previously granted a carrier operating authority under the simplified registration process pursuant to Pub. Util. Code § 1013. In its application, the carrier must disclose the previous revocation via a sworn affidavit. Similarly, after a wireless or nomadic interconnected VoIP carrier's registration has been revoked, any of these telephone corporations still operating in California must apply for a new Wireless Identification Registration or Nomadic Registration and disclose the previous revocation via a sworn affidavit. All outstanding penalties, interest, surcharges, and user fees owed to the Commission shall be paid before any new CPCN/1013 or registration could be approved.

COMMENTS

In compliance with PU Code § 311 (g), the Commission emailed a Notice of Availability on October 16, 2025 to all telecommunications carriers, including those listed in Appendix A informing these parties that the draft of this Resolution is available at the Commission's website (<http://www.cpuc.ca.gov/>) and is available for public comment. Once adopted by the Commission, the Final Resolution will be posted on the Commission's website.

FINDINGS AND CONCLUSIONS

1. The 12 carriers listed in Appendix A of this Resolution received operating authority or registration approval from the Commission through the Pub. Util. Code §§ 1001 or 1013 CPCN processes, the Wireless Identification Registration (WIR) process, or Nomadic registration process set forth in D.24-11-003.
2. Pub. Util. Code §§ 270 through 285 charges the Commission with administering six (6) legislatively mandated universal service Public Purpose Programs (PPPs) to ensure safe, reliable, and affordable access to telecommunications services.
3. Existing law and Commission decisions, including D.96-10-066, require that all telephone corporations, including traditional wireline, wireless, and interconnected VoIP carriers, assess and collect PPP surcharges from their end users and remit the collected funds to the Commission.
4. Pub. Util. Code §§ 270 through 285 and § 431 authorizes the Commission to administer and fund the PPPs and collect user fees, respectively.
5. Pub. Util. Code §§ 401 through 405 and §§ 431 through 435 requires wireline and wireless carriers to report their California intrastate telecommunications revenues and remit the corresponding amount of user fees to the Commission.
6. Effective July 1, 2025, pursuant to Decision 24-11-003, Interconnected VoIP carriers must report their gross intrastate revenues for the calculation and remittance of the user fee following the end of the third or fourth calendar quarter of 2025 based on their user fee revenue.
7. In D.13-05-035 and D.10-09-017, the Commission set a minimum annual user fee amount of \$100 for all carriers holding a CPCN or a WIR to be paid annually, even if the carrier reports zero intrastate telecommunications revenue.
8. Resolution T-17601 adopted a citation program to enforce PPP surcharge and user fee remittances and reporting compliance, among other obligations, by all active carriers.
9. The Communications Division took reasonable steps to locate and notify the carriers listed in Appendix A to inform them that they were in noncompliance with the Commission's PPP surcharges and user fee reporting and remittance requirements.
10. It is reasonable to impose an additional \$1,000 penalty against each of the listed carriers listed in Appendix A, as set forth in this Resolution.

11. It is reasonable for the Commission to suspend or revoke the operating authority or registration approval of a carrier that fails to report and remit surcharges, in accordance with D.93-05-010, and user fees in accordance with Pub. Util. Code §§ 401 through 405 and §§ 431 through 435.
12. If the carriers listed in Appendix A continue to be in noncompliance beyond thirty (30) calendar days from the effective date of this Resolution, it is reasonable to revoke each carrier's CPCN or registrations.
13. It is reasonable to prohibit any carrier who fails to comply with their PPP surcharges and user fee obligations from participating in or drawing from any PPP funds.
14. It is reasonable to require all carriers to notify CD staff via email to telcosurcharge@cpuc.ca.gov and cdcompliance@cpuc.ca.gov if they provide services to any of the carriers listed in Appendix A, and to cease from conducting business with the carriers whose licenses or registration have been revoked by this Resolution.
15. If the Commission has revoked a carrier's operating authority or registration approval and that carrier seeks to continue operating in the State of California, it is reasonable to require that carrier to submit a new CPCN application, new WIR request, or Nomadic registration pursuant to D.24-11-003, as applicable. If the CPUC has revoked a carrier's operating authority, the carrier cannot use the Simplified Registration process pursuant to Pub. Util. Code § 1013. All carriers shall disclose the previous revocation via a sworn affidavit and shall pay all outstanding penalties, interest, and fines owed to the Commission in order to be granted authority to operate or registration of their operations in California.
16. Carriers that continue to operate after revocation of their operating authority or registration approval and fail to obtain the requisite operating authority or registration approval may be subject to enforcement action by the Commission's Consumer Protection and Enforcement Division (CPED), including possible fines or other sanctions.
17. The Commission e-mailed a Notice of Availability of this Resolution on October 16, 2025, to all carriers informing them that the draft of this Resolution is available at the Commission's website <http://www.cpuc.ca.gov/> and is available for public comments.

THEREFORE IT IS ORDERED THAT:

1. Within thirty (30) days of the effective date of this Resolution, each of the carriers listed in Appendix A shall fully comply with their Public Purpose Programs (PPP) surcharges and user fee obligations, including reporting any outstanding telecommunications access lines and intrastate revenues subject to user fees beginning April 2023, reporting intrastate revenues subject to surcharges and user fees prior to April 2023, and remitting the resulting surcharges and user fees, plus any accrued interest and penalties, to the Commission through the carriers' Telecommunications & User Fee Filing System (TUFFS) Account.
2. Within thirty (30) days of the effective date of this Resolution, each of the carriers listed in Appendix A shall pay their outstanding citation penalties in full.
3. Failure by any of the carriers listed in Appendix A to comply with Ordering Paragraphs 1 and 2 of this Resolution, shall result in immediate revocation operating authority or registration approval, as set forth in this Resolution.
4. All carriers listed in Appendix A shall pay an additional \$1000 penalty, as set forth in this Resolution.
5. To the extent that any of the carriers listed in Appendix A have their operating authority or registration approval revoked pursuant to this Resolution, they shall notify their California customers within five (5) days from the effective date of their revocation that their operating authority or registration approval in California has been revoked and that they are no longer authorized or registered to provide service.
6. Citation penalties shall be paid within 30 calendar days from the effective date of this Resolution, by a cashier's check or money order, payable to the California Public Utilities Commission, and mailed or delivered to the California Public Utilities Commission's Fiscal Office at 505 Van Ness Avenue, Room 3000, San Francisco, CA 94102. Each telephone corporation shall write on the face of the cashier's check or money order "For deposit to the State of California General Fund, per Resolution T- 17890."
7. To the extent that any of the carriers listed in Appendix A participate in or draw from any PPP funds, those carriers will cease to be eligible to receive subsidies or PPP funds until they fully comply with the orders in this Resolution.
8. All carriers must notify CD staff via e-mail at telcosurcharge@cpuc.ca.gov and cdcompliance@cpuc.ca.gov if they provide services to any of the carriers listed in Appendix A and must cease from conducting business with those carriers whose

operating authority or registration approval have been revoked pursuant to this Resolution.

9. After their operating authority or registration approval has been revoked, any carrier seeking to continue operations in the State of California must obtain a new operating authority or registration approval with the Commission. Wireline and Fixed Interconnected VoIP carriers shall file a CPCN application pursuant to Pub. Util. Code § 1001 and cannot use the Simplified Registration process pursuant to Pub. Util. Code § 1013. Wireless carriers shall file a new Wireless ID Registration (WIR) request. Nomadic-only Interconnected VoIP carriers shall file a new nomadic registration pursuant to D.24-11-003. All carriers shall disclose the previous revocation via a sworn affidavit and pay all outstanding surcharges, user fees, interests, penalties and fines owed to the Commission to be granted operating authority or registration approval for their operations in California.
10. Carriers that continue to operate after revocation of their operating authority or registration approval and fail to obtain the requisite operating authority or registration approval shall be subject to enforcement action by the Commission, including the imposition of penalties and other sanctions the Commission deems necessary.

This Resolution is effective today.

The foregoing resolution was duly introduced, passed and adopted at a conference of the Public Utilities Commission of the State of California held on November 20, 2025; the following Commissioners voting favorably thereon:

Commissioner Signature blocks to be added
upon adoption of the resolution

APPENDIX A

Total citation and penalty amount due for each telephone corporation

Count	Citation Number	Corporate ID Number	Utility Name	Total Citation & Penalty Amount
1	CD-2025-03-002	U-1271-C	Eze Castle Integration, Inc.	\$3,000
2	CD-2025-03-004	U-1390-C	EMRFaxBox LLC	\$3,000
3	CD-2025-03-005	U-1499-C	Veracity Networks, LLC	\$3,000
4	CD-2025-03-006	U-1520-C	VOIPo LLC	\$3,000
5	CD-2025-03-007	U-1529-C	TieTechnology, LLC	\$3,000
6	CD-2025-03-009	U-1545-C	BA Telecom, Inc.	\$3,000
7	CD-2025-03-012	U-1717-C	Sharpen Technologies, Inc.	\$3,000
8	CD-2025-03-013	U-4350-C	Ztar Mobile, Inc.	\$3,000
9	CD-2025-03-015	U-4548-C	Bright Packet, Inc.	\$3,000
10	CD-2025-03-016	U-4551-C	Aozora Devices, Inc.	\$3,000
11	CD-2025-03-021	U-7400-C	Innovative Communications Systems, Inc.	\$3,000
12	CD-2025-03-019	U-6977-C	Connect To Communications, Inc.	\$1,000 ²¹

²¹ Connect to Communications, Inc. (U-6977-C) paid citation and penalty of \$2,000; however, carrier has not remitted surcharges and user fees to achieve full compliance.