

Decision 26-01-005 January 15, 2026

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking to Implement Senate Bill 1376 Requiring Transportation Network Companies to Provide Access for Persons with Disabilities, Including Wheelchair Users who need a Wheelchair Accessible Vehicle.

Rulemaking 19-02-012

DECISION CLOSING PROCEEDING

Summary

By this decision, the Commission closes the Rulemaking 19-02-012 proceeding. The Commission has addressed all of the issues within the scope of this proceeding. The Commission may open a new rulemaking in the future should additional issues related to the TNC Access for All program arise.

This proceeding is closed.

1. Background

Senate Bill (SB) 1376,¹ the “TNC Access for All Act,” requires Transportation Network Companies (TNC) to provide services accessible to persons with disabilities through online-enabled applications or platforms, with a focus on wheelchair users who require a wheelchair accessible vehicle.

¹ SB 1376, Pub. Util. Code § 5440.5.

Public Utilities (Pub. Util.) Code § 5431.5(b) defines a wheelchair accessible vehicle (WAV) as “a vehicle equipped with a ramp or lift capable of transporting nonfolding motorized wheelchairs, mobility scooters, or other mobility devices.”

On March 4, 2019, the Commission opened this Order Instituting Rulemaking (OIR) to implement SB 1376. On May 7, 2019, a Scoping Memo and Ruling (Scoping Memo) was issued by the assigned Commissioner that identified the issues to be addressed in this proceeding and established three tracks for this proceeding (Tracks 1, 2, and 3). On March 19, 2021, the assigned Commissioner issued the Track 4 Amended Scoping Memo and Ruling that set forth the Track 4 schedule and scope. On January 14, 2022, the assigned Commissioner issued an amended Track 5 Scoping Memo that set forth the Track 5 schedule and scope and sub-divided Track 5 into Track 5A and Track 5B.

Pursuant to SB 1376, the TNC Access for All program was set to sunset on January 1, 2026. On October 1, 2025, Governor Newsom signed California Legislature Assembly Bill 1532, extending the TNC Access for All program until January 1, 2032.

2. Closing this Proceeding and Future Work

Since opening this proceeding in 2019, the Commission has issued multiple decisions that have addressed the issues identified in various Scoping Memos issued by the assigned Commissioners. As demonstrated below, the Commission has resolved the issues that have been scoped in this proceeding.

| # | Decision Number | Subject Matter | What the Decision Ordered |
|----------|-------------------------|-----------------------|--|
| 1 | Decision (D.) 19-06-033 | Track 1 Issues | The Commission addressed Track 1 issues, including adopting the \$0.10 |

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| | June 27, 2019 | | per-trip fee for each TNC trip completed and designating the geographic areas for purposes of the TNC Access for All Fund as each county in California. |
| 2 | D.20-03-007 March 12, 2020 | Track 2 Issues | The Commission addressed Track 2 issues, including adopting requirements for the offset eligibility and exemption eligibility process, and for the distribution of funds for the TNC Access for All Fund. |
| 3 | D.21-03-005 March 4, 2021 | Track 3 Issues | The Commission addressed Track 3 issues, including additional offset eligibility requirements for TNCs and additional requirements for Access Providers seeking funding. |
| 4 | D.21-11-004 November 4, 2021 | Track 4 Issues | The Commission addressed Track 4 issues, including modifications to the Offset Time Standard, Exemption Time Standard, and Trip Completion Standard. |
| 5 | D.23-02-024 February 23, 2023 | Track 5 Issues | The Commission addressed Track 5 issues, including requirements for pre-scheduled WAV trips and requirements for Wait & Save WAV trips. |

As the Commission has addressed the issues scoped in this proceeding, we determine that it is appropriate and efficient to close this rulemaking at this time. However, as the TNC Access for All program continues to evolve, the Commission anticipates that there may be additional questions related to the main issues that have been resolved that may require further consideration. The

Commission may open a new rulemaking in the future should additional issues related to the TNC Access for All program arise.

3. Procedural Matters

This decision affirms all rulings made by the assigned Administrative Law Judge (ALJ) and assigned Commissioner in this proceeding. All motions not ruled on are deemed denied.

4. Comments on Proposed Decision

The proposed decision of Commissioner Matthew Baker in this matter was mailed to the parties in accordance with Section 311 of the Pub. Util. Code and comments were allowed under Rule 14.3 of the Commission's Rules of Practice and Procedure. No comments were filed.

5. Assignment of Proceeding

Matthew Baker is the assigned Commissioner and Debbie Chiv is the assigned Administrative Law Judge in this proceeding.

Findings of Fact

1. As the Commission has addressed the issues scoped in this proceeding, it is appropriate and efficient to close this rulemaking at this time.

Conclusions of Law

1. All rulings made by the ALJ and assigned Commissioner in this proceeding are affirmed. All motions not ruled on are deemed denied.

2. Rulemaking 19-02-012 should be closed.

ORDER

IT IS ORDERED that:

1. Rulemaking 19-02-012 is closed.

This order is effective today.

Dated January 15, 2026, at San Francisco, California.

ALICE REYNOLDS
President
DARCIE L. HOUCK
JOHN REYNOLDS
KAREN DOUGLAS
MATTHEW BAKER
Commissioners