

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



May, 8, 2026

Agenda ID: 24205

**RESOLUTION T-17901**

To: Active Telephone Corporations

This Draft Resolution T-17901 of the Communications Division will appear on the agenda at the next Commission meeting to be held June 11, 2026, which is at least 30 days after the date of this letter. To confirm when the item will be heard, please see the Business Meeting agenda, which is posted on the Commission's website 10 days before each Business Meeting. When the Commission votes on a Draft Resolution, it may adopt all or part of it as written, amend, modify, or set it aside and prepare a different Resolution. The Resolution becomes binding on the parties only upon action by the Commission.

Any member of the public may serve comments on the Draft Resolution as provided in Public Utilities Code § 311(g) and Rule 14.5 of the Commission's Rules of Practice and Procedure (Rules).

Comments along with a certificate of service (COS) shall be sent via email to: [saraf.tarannum@cpuc.ca.gov](mailto:saraf.tarannum@cpuc.ca.gov) by May 28, 2026 at 5:00 PM. Also, copies must be served on the entire service list to which the Draft Resolution was originally served, on the same date that the comments are submitted to the Communications Division. Comments shall be limited to five pages in length.

Comments shall focus on factual, legal, or technical errors in the Draft Resolution and in citing such errors shall make specific references to the record or applicable law. Comments should list the recommended changes to the Draft Resolution.

Reply comments must be submitted no later than June 2, 2026. Replies shall be submitted and served in the same manner as opening comments and shall not exceed three pages in length.

Sincerely,

/s/ Robert Osborn, Director  
Communications Division  
California Public Utilities Commission

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Communications Division

RESOLUTION T-17901  
June 11, 2026

**R E S O L U T I O N**

Resolution T-17901. Revokes the registration approval of one (1) telephone corporation for failure to comply with reporting and remittance requirements concerning California Public Purpose Program Surcharges and User Fees.

PROPOSED OUTCOME:

- Effective 30 calendar days from approval of this resolution, the registration approval of one telephone corporation listed herein will be revoked.

SAFETY CONSIDERATIONS:

- Seeks to achieve telephone corporation compliance in submitting surcharges to fund California's six Public Purpose Programs to support universal service. Program funding increases California consumers' access to communications services, thereby promoting public safety.

ESTIMATED COST:

- There are no costs associated with this resolution.
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## **SUMMARY**

This Resolution revokes the registration approval of one telephone corporation (carrier) listed in Appendix A for their failure to comply with one or more California Public Utilities Commission (Commission or CPUC) requirements related to the reporting and remittance of Public Purpose Program (PPP) surcharges and Public Utilities Commission Utilities Reimbursement Account Fee (user fees), where applicable. This carrier is also subject to additional penalties, as outlined in the Resolution, due to continued noncompliance. This revocation is effective thirty (30) calendar days from Commission approval of this resolution. However, this Resolution allows the carrier in Appendix A to fully resolve their outstanding compliance obligations before the revocation becomes effective, including paying citation penalty, paying the outstanding surcharges plus interest, and applicable user fees and corresponding late penalties.

## **BACKGROUND**

### **1. Jurisdiction over Telephone Corporations**

The Commission has broad regulatory authority over public utilities, including Telephone Corporations (carriers), as defined in Public Utilities Code (Pub. Util. Code) Section (§) 234.<sup>1</sup> As part of the Commission's regulation of public utilities, the Legislature conferred upon the Commission the exclusive authority to issue a certificate of public convenience and necessity (CPCN) to a public utility seeking to operate in California.<sup>2</sup> The Commission grants operating authority to traditional wireline telephone corporations and Voice over Internet Protocol (VoIP) carriers providing fixed interconnected VoIP service. Alternatively, the Commission approves registrations for wireless carriers and VoIP carriers providing nomadic-only interconnected VoIP service. Accordingly, all carriers operating in California must obtain operating authority from or register for approval with the Commission prior to doing business in California.

Wireline carriers providing Plain Old Telephone Service or fixed interconnected VoIP service may request authority to operate in California through a CPCN application

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<sup>1</sup> See e.g., Cal. Const., art. XII, §§ 1-6; Pub. Util. Code, §§ 216, 233, 234, 451, & 701.

<sup>2</sup> See Pub. Util. Code § 1001.

pursuant to Pub. Util. Code § 1001 or a Simplified Registration application<sup>3</sup> pursuant to § 1013, depending on the facilities they operate.

Wireless carriers, defined as commercial mobile radio service (CMRS) providers pursuant to Pub. Util. Code § 247, are no longer required to obtain operating authority through a CPCN application pursuant to Pub. Util. Code § 1001, but instead, are required to register with the Commission. The federal Communications Act, 47 U.S.C.S § 332, subdivision (c)(3)(A), limits states' authority over "the entry of or the rates charged by any commercial mobile service or any private mobile service."<sup>4</sup> States may continue to regulate "other terms and conditions" of wireless service. The Commission requires that wireless carriers in California register pursuant to the Wireless Identification Registration (WIR) process established in Commission Decision (D.)94-10-031, to collect and remit PPP surcharges and user fees, and to comply with other consumer protection measures applicable to telephone corporations.<sup>5</sup>

Interconnected VoIP carriers, as defined in Pub. Util. Code § 239, must follow the licensing or registration processes set forth in D.24-11-003 as telephone corporations providing voice service in California.<sup>6</sup> All fixed Interconnected VoIP carriers are required to obtain operating authority through a CPCN application pursuant to Pub. Util. Code § 1001 or a Simplified Registration application pursuant to § 1013, depending on the facilities they operate. All VoIP carriers providing nomadic-only interconnected VoIP service, are required to register pursuant to the Nomadic Registration process outlined in D.24-11-003.

## 2. Public Purpose Program Surcharge Obligations

Pub. Util. Code §§ 270 through 285 charges the Commission with administering six (6) legislatively mandated universal service PPPs to ensure safe, reliable, and affordable access to telecommunications services in California. The purpose of these programs is to connect consumers in California to essential communications services that support public safety, public health, and education.

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<sup>3</sup> The Section 1013 Simplified Registration Form are available from the CPUC website at:

<https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/information-for-telecommunications-applicants-and-registrants-in-california>.

<sup>4</sup> 47 U.S.C.S. § 332, subd.(c)(3)A.

<sup>5</sup> See re Mobile Telephone Service and Wireless Communications [D.98-07-037], (1998)1998 Cal. PUC LEXIS 339.

<sup>6</sup> Pursuant to D.24-11-003, Interconnected VoIP carriers that previously held an informal registration and assigned a utility type: DVS or Digital Voice Service were migrated to either a Fixed Interconnected VoIP or Nomadic-only Interconnected VoIP, DVF or DVN, respectively.

As of April 1, 2023, all telephone corporations, including traditional wireline, wireless, and Voice over Internet Protocol carriers, are required to collect a flat rate access line-based surcharge from their California customers and remit the collected surcharges to the CPUC.<sup>7</sup> To appropriately determine their surcharge obligations, carriers must report the number of their active access lines<sup>8</sup> using the Commission's Telecommunications and User Fee Filing System (TUFFS) either monthly or bi-annually.<sup>9</sup> Data must be submitted no later than 40 days following the close of each reporting period, or no later than 40 days after the end of each 6-month cycle for each month or bi-annual filers, to avoid incurring interest. Carriers must subsequently remit surcharges through the California State Agency Electronic Funds Transfer (EFT) system.

Prior to April 1, 2023, all telephone corporations were required to assess PPP surcharges and applicable user fees, based on end-user intrastate telecommunications revenues per D.84-05-053, D.94-09-065, and D.96-10-066.

### 3. Public Utilities Commission Utilities Reimbursement Account Fee (User Fee) Obligations

Pub. Util. Code §§ 401 through 405 and §§ 431 through 435 require carriers to report their California intrastate telecommunications revenues and remit the corresponding amount of user fees<sup>10</sup> to the Commission. User fees are determined by multiplying the carrier's intrastate revenue by the user fee remittance rate in effect for that period.<sup>11</sup> The user fee supports the Commission's operating costs. Pursuant to D.24-11-003, the Commission ordered all Interconnected VoIP carriers to begin reporting their gross intrastate revenues subject to user fees effective July 1, 2025.

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<sup>7</sup> See D.22-10-021, Ordering Paragraph 6.

<sup>8</sup> "Access Line" means a wire or wireless connection that provides a real-time two-way voice telecommunications service or VoIP service to or from any device utilized by an end user, regardless of technology, which is associated with a 10-digit NPA-NXX number or other unique identifier and a service address or Place of Primary Use in California. (D.22-10-021).

<sup>9</sup> Bi-annual reporting applies to carriers with a de minimis status prior to April 2023. Under the de minimis rule, carriers are permitted to report and remit surcharges bi-annually (twice per year) for each month of the six-month period. The de minimis reporting periods are January through June and July through December.

<sup>10</sup> User Fees include gross intrastate revenue excluding uncollectible revenue, directory sales, one-way paging, equipment sales, and intercarrier sales.

<sup>11</sup> Effective January 1, 2025, User Fee rate is 1.1% pursuant to Resolution [M-4874](#). For prior user fee rates, see <https://www.cpuc.ca.gov/userfeerate>.

The Commission requires carriers to report gross intrastate revenue subject to user fees monthly, and remit payments either annually (carriers with gross intrastate revenues of \$750,000 or less) or quarterly (carriers with revenues in excess of \$750,000).<sup>12</sup> D.10-09-017 and D.13-05-035 established a minimum user fee of \$100 annually that carriers must remit even if their reported intrastate revenue is zero.<sup>13</sup> If a carrier fails to report or remit user fees for more than 30 days, Pub. Util. Code § 405 authorizes the Commission to suspend or revoke the carrier's operating authority.

#### 4. Resolution T-17601 Communications Division Citation Program

Resolution T-17601 authorized the Commission's Communications Division (CD) to implement a citation program for enforcing telecommunications carrier compliance with Commission Resolutions, Decisions, Orders, and the Pub. Util. Code.

Resolution T-17601 adopted a citation process, a list of specific violations, corresponding penalties, and an appeals process. Appendix A of the Resolution T-17601 specifically identified a penalty of \$1,000 per event, up to a maximum of \$3,000, for carriers that fail to report and remit surcharge payments for at least six months pursuant to California law and Commission orders. The penalty amount is in addition to interest equal to an annual rate of 10% assessed on surcharge funds reported and remitted after the due date.

#### 5. Revocation of CPCN

Pursuant to D.93-05-010, the Commission may revoke a carrier's certificate if it is three or more months delinquent in reporting and remitting surcharges. Pub. Util. Code § 405 authorizes the Commission to suspend or revoke a carrier's certificate, permit, or other operating authority, among other actions if the carrier is delinquent in paying user fees for 30 days or more.

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<sup>12</sup> De minimis carriers must report annually by January 15<sup>th</sup>. All other carriers must report quarterly by January 15<sup>th</sup>, April 15<sup>th</sup>, July 15<sup>th</sup>, and October 15<sup>th</sup>. In either case, carriers that do not remit user fees within thirty days of the quarterly payment dates are assessed a one-time, 25% penalty.

<sup>13</sup> Per D.10-09-017, "...registrants must pay an annual user fee based on the Commission established rate in effect at that time...or \$100, whichever is greater."

## **DISCUSSION**

CD identified the carrier listed in Appendix A as noncompliant with reporting or remitting surcharges and user fees since July 2024, which is more than six months. The details of their noncompliance are discussed below:

### **1. Identifying non-compliant carriers and administrative actions taken**

The Commission informs all carriers of their surcharge and user fee obligations when they are granted operating authority through the CPCN or Section 1013 decisions, registration approval letters, and Surcharge obligation onboarding emails. In addition, CD sends notices to remind carriers of their surcharge and user fee reporting and remittance obligations through a separate electronic message which contains the login credentials to the carrier's TUFFS account and instructions on reporting access line data and user fee revenue and remitting the payments.

In March 2025, CD identified 10 noncompliant carriers through a routine review of the TUFFS reporting database. CD notified these carriers of their outstanding obligations and provided instructions to comply.

On May 7, 2025, and June 12, 2025, pursuant to Resolution T-17601, CD issued citations to the 10 noncompliant carriers. Of the 10 carriers cited, one failed to resolve their citation<sup>14</sup>; one carrier's operating authority was previously revoked for failure to comply with annual reporting and performance bond requirements;<sup>15</sup> one carrier filed an appeal;<sup>16</sup> two carriers came into compliance; and five carriers' operating authority had been revoked pursuant to the resolution T-17894 for failure to comply with annual reporting and performance bond requirements.

This Resolution addresses one non-compliant carrier, which is listed in Appendix A. This carrier failed to report and remit surcharges and user fees, as applicable, for at least six months.

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<sup>14</sup> See Appendix A.

<sup>15</sup> Although Power Mobile LLC (U-4598-C) received a citation for failure to pay surcharges and user fees on May 7, 2025, it had its operating authority revoked on May 15, 2025, pursuant to T-17878 for failure to meet the aforementioned licensing requirements. Thus, Power Mobile is not included amongst the carriers in Appendix A of this Resolution.

<sup>16</sup> WTI Communications Inc. (U-1477-C)

On multiple occasions, CD notified the carrier of their noncompliance,<sup>17</sup> and provided them with instructions on how to satisfy their obligations. These notices were sent via email from TUFFS to the primary regulatory contacts listed in the Commission's Utility Contact Information System (UCS). Below is a list of the various notices sent to the carrier.

- a. On January 31, 2025, a notice was sent to the carrier from TUFFS to the primary regulatory contact's email, reminding them about the obligations to report and remit surcharges and user fees.
- b. On February 18, 2025, a notice of noncompliance was sent to the carrier from TUFFS. The purpose of this notice was to inform the carrier that they did not report and remit surcharges by the due date, and failure to comply will result in a citation.
- c. On March 12, 2025, a notice of impending citation was sent to the carrier from TUFFS about the potential citation actions.
- d. On May 7, 2025, staff sent a first Citation Notice via United States Postal Service (USPS) Certified Mail and an email to the primary regulatory contact of each carrier. The first Citation Notice informs the carrier of the issuance of a citation in the amount of \$1,000 and directed the carrier to pay the citation, and report and remit payment of surcharges and user fees. Instructions on remedying the citation and initiating the appeals process were included in the notice.
- e. On June 12, 2025, staff sent a second Citation Notice via USPS Certified Mail and an email to the primary regulatory contact of each carrier. The Second Citation Notice stated an additional \$1,000 citation penalty was imposed for the entity's continued noncompliance. Instructions on remedying the citation and initiating the appeals process were included in the notice.

Based on the aforementioned notices, the carrier subject to this Resolution has received sufficient notices and opportunity to be heard regarding their violations.

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<sup>17</sup> See Appendix A.

This Resolution provides the carrier listed in Appendix A with a final opportunity to resolve their violations before their registration approval is revoked.

Additional penalties are imposed, as discussed below.

## 2. Calculation of Penalty

Despite receiving multiple notices, \$2,000 citation penalties and instructions to remedy their noncompliance, the identified carrier's continued failure to comply with their surcharges and user fee reporting and remittance obligations warrants additional penalties to deter future noncompliance. Failure to comply with these obligations causes regulatory harm.

Accordingly, pursuant to the Pub. Util. Code §§ 2108<sup>18</sup> and 2111<sup>19</sup> and Resolution T-17601, the Commission hereby imposes an additional \$1,000 penalty on the carrier who fails to pay outstanding citations within the additional time allotted in this Resolution. Therefore, the total penalty of \$3,000 is due, as listed in Appendix A.

Citation penalties must be paid by a cashier's check or money order payable to the California Public Utilities Commission and mailed or delivered to the California Public Utilities Commission's Fiscal Office at 505 Van Ness Avenue, Room 3000, San Francisco, CA 94102. Each carrier should write on the face of the cashier's check or money order "For deposit to the State of California General Fund, per Resolution T-17901."

## 3. Suspension of Participation in Public Purpose Programs

The carrier listed in Appendix A of this Resolution will be ineligible to receive subsidies or draw from any PPP funds until it pays all penalties<sup>20</sup> and reports and remits all outstanding surcharges, along with the accrued interest, and user fees. Since the Commission's universal service programs are funded by PPP surcharges, it is not

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<sup>18</sup> Every violation of the provision of this part or of any part of any order, decision, decree, rule, direction, demand, or requirement of the commission, by any corporation or person is a separate and distinct offense, and in case of a continuing violation each day's continuance thereof shall be a separate and distinct offense.

<sup>19</sup> Every corporation or person, other than a public utility and its officers, agents, or employees, which or who knowingly violates or fails to comply with, or procures, aids or abets any violation of any provision of the California Constitution relating to public utilities or of this part, or fails to comply with any part of any order, decision, rule, direction, demand, or requirement of the commission, or who procures, aids, or abets any public utility in the violation or noncompliance, in a case in which a penalty has not otherwise been provided for the corporation or person, is subject to a penalty of not less than five hundred dollars (\$500), nor more than fifty thousand dollars (\$50,000) for each offense.

<sup>20</sup> Penalties refers to \$3,000 amounts noted above as well as the one-time 25% penalty for delinquent user fees.

reasonable to allow a carrier violating the Commission's regulatory requirements to benefit from these programs unless it complies with its surcharge and user fee obligations.<sup>21</sup>

If the citation penalties, unpaid surcharges (including accrued interest) for reporting or remitting late, and user fees (including user fee penalty for remitting late) are not paid within 30 days from the effective date of this Resolution, the carrier's registration approval will be revoked. Upon revocation, the carrier will be deactivated from Commission systems and can no longer access TUFFS for reporting and remitting surcharges and user fees. This carrier may also be subject to further Commission action, including but not limited to referral to the Consumer Protection and Enforcement Division (CPED) for enforcement actions and further penalties.

### **SAFETY IMPACT**

This Resolution seeks to achieve carriers' compliance with submitting PPP surcharges to support the state's important universal service goals and obligations and the user fees to support the Commission's operating budget. Sufficient program funding through carrier compliance is necessary to support California consumers' access to communications services, thereby promoting public safety.

### **CONCLUSION**

In sum, for the carrier listed in Appendix A to retain their registration approval and to avoid further penalties, they must submit all outstanding reporting in the TUFFS database, remit all resulting surcharges and user fees, and pay all applicable interest and penalties. This applies for all months during which the carrier has not reported and remitted surcharges or user fees. All requirements must be completed within 30 days of the effective date of this Resolution.

If the carrier does not comply with the orders in this Resolution before the requisite period, the carrier's registration approval shall be revoked. The Commission also directs the carrier to notify their California customers within five (5) business days from the effective date of this resolution that their registration approval in California will be revoked and that they will no longer be authorized to provide service.

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<sup>21</sup> The six PPP funds include: [California Advanced Services Fund \(CASE\)](#), [California High Cost Fund A \(CHCF-A\)](#), [California High Cost Fund B \(CHCF-B\)](#), [Universal Lifeline Telephone Service \(ULTS\)](#), [California Teleconnect Fund \(CTF\)](#), and the [Deaf & Disabled Telecommunications Program \(DDTP\)](#).

The Commission also directs all carriers who provide services to the carrier listed in Appendix A to notify CD staff via email at [telcosurcharge@cpuc.ca.gov](mailto:telcosurcharge@cpuc.ca.gov) and [cdcompliance@cpuc.ca.gov](mailto:cdcompliance@cpuc.ca.gov).

If a traditional wireline or Interconnected VoIP carrier seeks to continue operations in California after its operating authority was revoked, they must file a Pub. Util. Code § 1001 application for a new operating authority, even if the Commission previously granted a carrier operating authority under the simplified registration process pursuant to Pub. Util. Code § 1013. In its application, the carrier must disclose the previous authority's revocation via a sworn affidavit. Similarly, if any wireless or nomadic interconnected VoIP carrier intends to continue its operation in California after their registration was revoked, they must apply for a new WIR or Nomadic Registration and disclose the previous authority's revocation via a sworn affidavit. All outstanding penalties, interest, surcharges, and user fees owed to the Commission under the previous registration shall be paid before any new CPCN/1013 or registration could be approved.

### **COMMENTS**

In compliance with Pub. Util. Code § 311 (g), the Commission emailed a Notice of Availability on May 8, 2026, to all telecommunications carriers, including those listed in Appendix A informing these carriers that a draft of this Resolution is accessible on the Commission's website (<http://www.cpuc.ca.gov/>) and is available for public comment. Once adopted by the Commission, the Final Resolution will be posted on the Commission's website.

### **FINDINGS AND CONCLUSIONS**

1. The one carrier listed in Appendix A of this Resolution received registration approval from the Commission through the Pub. Util. Code §§ 1001 or 1013 CPCN processes, the Wireless Identification Registration (WIR) process, or Nomadic registration process set forth in D.24-11-003.
2. Pub. Util. Code §§ 270 through 285 charges the Commission with administering six (6) legislatively mandated universal service Public Purpose Programs (PPPs) to ensure safe, reliable, and affordable access to telecommunications services.
3. Existing law and Commission decisions, including D.96-10-066, D.22-10-021, and D.24-11-003, require that all telephone corporations, including traditional wireline, wireless, and interconnected VoIP carriers, assess and collect PPP

surcharges from their end users and remit the collected funds to the Commission.

4. Pub. Util. Code §§ 270 through 285 and § 431 authorizes the Commission to administer and fund the PPPs and collect user fees, respectively.
5. Pub. Util. Code §§ 401 through 405 and §§ 431 through 435 requires wireline and wireless carriers to report their California intrastate telecommunications revenues and remit the corresponding amount of user fees to the Commission.
6. In D.24-11-003, the Commission ordered all Interconnected VoIP carriers to begin reporting their gross intrastate revenues subject to user fees, effective July 1, 2025. The user fees are remitted annually or quarterly, depending on their gross intrastate revenue.
7. In D.13-05-035 and D.10-09-017, the Commission set a minimum annual user fee amount of \$100 for all carriers holding a CPCN or a WIR to be paid annually, even if the carrier reports zero intrastate telecommunications revenue.
8. Resolution T-17601 adopted a citation program to enforce PPP surcharge and user fee remittances and reporting compliance, among other obligations, by all active carriers.
9. The Communications Division took reasonable steps to locate and notify the carrier listed in Appendix A to inform them that they were in noncompliance with the Commission's PPP surcharges and user fee reporting and remittance requirements.
10. It is reasonable to impose an additional \$1,000 penalty against the carrier listed in Appendix A, as set forth in this Resolution.
11. It is reasonable for the Commission to suspend or revoke the registration approval of a carrier that fails to report and remit surcharges, in accordance with D.93-05-010, and user fees in accordance with Pub. Util. Code §§ 401 through 405 and §§ 431 through 435.
12. If the carrier listed in Appendix A continues to be in noncompliance beyond thirty (30) calendar days from the effective date of this Resolution, it is reasonable to revoke each carrier's CPCN or registrations.
13. It is reasonable to prohibit any carrier who fails to comply with their PPP surcharges and user fee obligations from participating in or drawing from any PPP funds.

14. It is reasonable to require all carriers to notify CD staff via email to [telcosurcharge@cpuc.ca.gov](mailto:telcosurcharge@cpuc.ca.gov) and [cdcompliance@cpuc.ca.gov](mailto:cdcompliance@cpuc.ca.gov) if they provide services to the carrier listed in Appendix A, and to cease from conducting business with the carrier whose registration approval has been revoked by this Resolution.
15. If the Commission has revoked a carrier's registration approval and that carrier seeks to continue operating in the State of California, it is reasonable to require that carrier to submit a new CPCN application, new WIR request, or Nomadic registration pursuant to D.24-11-003, as applicable. If the CPUC has revoked a carrier's operating authority, the carrier cannot use the Simplified Registration process pursuant to Pub. Util. Code § 1013. All carriers shall disclose the previous revocation via a sworn affidavit and shall pay all outstanding penalties, interest, and fines owed to the Commission in order to be granted authority to operate or registration of their operations in California.
16. Carriers who continue to operate after revocation of their registration approval and fail to obtain the requisite registration approval may be subject to enforcement action by the Commission's Consumer Protection and Enforcement Division (CPED), including possible fines or other sanctions.
17. The Commission e-mailed a Notice of Availability of this Resolution on May 8, 2026, to all carriers informing them that the draft of this Resolution is available at the Commission's website <http://www.cpuc.ca.gov/> and is available for public comments.

**THEREFORE IT IS ORDERED THAT:**

1. Within thirty (30) days of the effective date of this Resolution, the carrier listed in Appendix A shall fully comply with their Public Purpose Programs (PPP) surcharges and user fee obligations, including reporting any outstanding telecommunications access lines and intrastate revenues subject to user fees beginning April 2023, reporting intrastate revenues subject to surcharges and user fees prior to April 2023, and remitting the resulting surcharges and user fees, plus any accrued interest and penalties and fines, to the Commission through the carriers' Telecommunications & User Fee Filing System (TUFFS) Account.
2. Within thirty (30) days of the effective date of this Resolution, the carrier listed in Appendix A shall pay their outstanding citation penalties in full.

3. Failure to comply with Ordering Paragraphs 1 and 2 of this Resolution by the carrier listed in Appendix A, shall result in immediate revocation of the registration approval, as set forth in this Resolution.
4. The carrier listed in Appendix A shall pay an additional \$1000 penalty, as set forth in this Resolution.
5. To the extent that the carrier listed in Appendix A have their registration approval revoked pursuant to this Resolution, they shall notify their California customers within five (5) business days from the effective date of this resolution, to inform them that their registration approval in California will be revoked and that they will no longer be authorized or registered to provide service. Additionally, the carrier shall email CD staff ([telcosurcharge@cpuc.ca.gov](mailto:telcosurcharge@cpuc.ca.gov)) with the subject line "Customer Notification of Discontinued Service, per Resolution T- 17901" the following information: (a) total number of customers as of the effective date of the resolution; (b) a copy of the notice issued to their customers regarding the revocation and discontinuation of services; and (c) written confirmation that this notice was delivered to all customers either electronically or by certified mail.
6. Citation penalties shall be paid within 30 calendar days from the effective date of this Resolution, by a cashier's check or money order, payable to the California Public Utilities Commission, and mailed or delivered to the California Public Utilities Commission's Fiscal Office at 505 Van Ness Avenue, Room 3000, San Francisco, CA 94102. Each telephone corporation shall write on the face of the cashier's check or money order "For deposit to the State of California General Fund, per Resolution T- 17901."
7. To the extent that the carrier listed in Appendix A participate in or draw from any PPP funds, they will become ineligible to receive subsidies or PPP funds until they fully comply with the orders in this Resolution.
8. Carriers who provide services to the carrier listed in Appendix A must notify CD staff via email at [telcosurcharge@cpuc.ca.gov](mailto:telcosurcharge@cpuc.ca.gov) and [cdcompliance@cpuc.ca.gov](mailto:cdcompliance@cpuc.ca.gov) cease from conducting business with those carriers whose registration approval have been revoked pursuant to this Resolution.
9. After their registration approval has been revoked, any carrier seeking to continue operations in the State of California must obtain a new registration approval with the Commission. Wireline and Fixed Interconnected VoIP carriers shall file a CPCN application pursuant to Pub. Util. Code § 1001 and cannot use the Simplified Registration process pursuant to Pub. Util. Code § 1013. Wireless

carriers shall file a new Wireless ID Registration request. Nomadic-only Interconnected VoIP carriers shall file a new nomadic registration pursuant to D.24-11-003. All carriers shall disclose the previous revocation via a sworn affidavit and pay all outstanding surcharges, user fees, interests, penalties and fines owed to the Commission to be granted registration approval for their operations in California.

10. Carriers who continue to operate after revocation of their registration approval and fail to obtain the requisite registration approval shall be subject to enforcement action by the Commission, including the imposition of penalties and other sanctions the Commission deems necessary.

This Resolution is effective today.

The foregoing resolution was duly introduced, passed and adopted at a conference of the Public Utilities Commission of the State of California held on \_\_\_\_\_; the following Commissioners voting favorably thereon:

Commissioner Signature blocks to be added  
upon adoption of the resolution

**APPENDIX A**

**Total citation and penalty amount due for each telephone corporation**

<b>Count</b>	<b>Citation Number</b>	<b>Corporate ID Number</b>	<b>Utility Name</b>	<b>Total Citation &amp; Penalty Amount</b>
1.	CD-2025-05-008	U-4578-C	Volt Mobile Inc	\$3,000