

Decision D.26-06-039

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF
CALIFORNIA**

Application of Pro Cloud SaaS, LLC for
Registration as a Telephone Corporation
pursuant to Public Utilities Code Section 1013.

Application 25-11-013

**DECISION DISMISSING PRO CLOUD SAAS, LLC'S REGISTRATION AS
A NON-FACILITIES BASED FIXED INTERCONNECTED VOIP
PROVIDER**

On November 10, 2025, Pro Cloud SaaS, LLC (Pro Cloud) filed an application for registration as a non-facilities-based fixed interconnected Voice over Internet Protocol (VoIP) provider in California pursuant to the Provisions of Public Utilities (Pub. Util.) Code Section 1013.¹ No timely protests to the application were filed.

Pro Cloud's application was incomplete because it did not demonstrate a minimum of \$25,000 reasonably liquid and available to meet the firm's first-year expenses, including an additional \$25,000 for deposits, which may be required by local exchange carriers or interexchange carriers as a non-facilities-based fixed interconnected VoIP provider. In addition, Pro Cloud did not sufficiently respond to questions regarding the service territories where it plans to provide service, its future service date, and its affiliated entity information. Furthermore, Pro Cloud failed to use the most recent 1013 Registration Form.

¹ Decision (D.) 97-06-017, as modified by D.10-19-017, D.11-09-026, and D.24-11-003.

As a courtesy, Communications Division staff sent multiple Notices of Application Deficiency via email to Pro Cloud to give Pro Cloud an opportunity to correct the deficiencies in its application, from February 2026 through April 2026.² To date, Pro Cloud's application remains incomplete.

As provided in Decision (D.) 97-06-107, if a registration is "unacceptable or incomplete, the registration form will be returned to the applicant for further actions consistent with Commission rules and regulation."³ Through this decision, Pro Cloud's registration is deemed returned. Accordingly, the Commission dismisses Application 25-11-013 without prejudice.

Pro Cloud is eligible to reapply when it can meet the current requirements for registration as a non-facilities-based fixed interconnected VoIP provider in California pursuant to the provisions of Pub. Util. Code Section 1013. Pro Cloud may also seek to operate in California by applying for a Certificate of Public Convenience and Necessity pursuant to Pub. Util. Code Section 1001.⁴ This proceeding is closed.

Findings of Fact

1. Application 25-11-013 was filed on November 10, 2025.
2. Pro Cloud failed to provide the requisite supporting financial documentation to demonstrate a minimum of \$25,000 reasonably liquid and available to meet the firm's first year expenses, including an additional \$25,000 for deposits which may be required by local exchange carriers or interexchange carriers as a non-facilities based fixed interconnected VoIP provider.

² On February 3, 2026, Communication Division (CD) staff sent Pro Cloud a Notice of Application Deficiency. On March 19, 2026, CD staff sent Pro Cloud another Notice of Application Deficiency.

³ D.97-06-107 at 9.

⁴ D.97-06-107 at Ordering Paragraph 8; D.10-09-017 at Conclusion of Law 12.

3. Pro Cloud failed to sufficiently respond to questions related to the service territories where it plans to provide service, its future service date, and its affiliated entity information.
4. Pro Cloud failed to use the most recent 1013 Registration Form.
5. The application complied with all other requirements of the registration process adopted in D.97-06-017, as modified by D.10-19-017, D.11-09-026, and D.24-11-003.
6. No timely protests to the application were filed.

Conclusions of Law

1. It is consistent with the Commission's rules and regulations for the Executive Director to return Pro Cloud's incomplete application by rejecting the registration without prejudice.
2. Pro Cloud should be eligible to reapply when it is able to meet the current requirements for registration as a non-facilities-based fixed interconnected VoIP provider in California pursuant to the provisions of Pub. Util. Code Section 1013.
3. Pro Cloud should be eligible to seek to operate in California by applying for a CPCN pursuant to Pub. Util. Code Section 1001 if it is not eligible to reapply for registration as a non-facilities based fixed interconnected VoIP provider in California pursuant to the provisions of Pub. Util. Code Section 1013.

O R D E R

IT IS ORDERED that:

1. Pro Cloud SaaS, LLC's application for a registration as a non-facilities based fixed interconnected VoIP provider in California pursuant to the Provisions of Public Utilities Code Section 1013 is dismissed without prejudice.

2. Application 25-11-013 is closed.
Dated June 22, 2026, at San Francisco, CA.

/ s/LEUWAM TESFAI

LEUWAM TESFAI
Executive Director