



California Public Utilities Commission  
505 Van Ness Ave., San Francisco

**FOR IMMEDIATE RELEASE**

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**MEDIA ADVISORY**

Docket #: R.23-04-006

**CPUC to Hold In-Person Public Workshop on Video Franchise Rules**

SAN FRANCISCO, June 30, 2026 – The California Public Utilities Commission (CPUC) will hold an in-person public workshop to gather input on proposed updates to the state’s video franchise rules under the Digital Infrastructure and Video Competition Act of 2006 (DIVCA).

The public and interested stakeholders are encouraged to attend and participate.

**Join us at the Workshop**

Public participation is an important part of the CPUC’s decision-making process. Input received during the workshop will help inform the CPUC's review of potential updates to DIVCA requirements.

| <b>When</b>                | <b>Format</b> | <b>Location</b>   |
|----------------------------|---------------|---|
| August 17, 2026<br>10 a.m. | In-person     | CPUC Hearing Room A,<br>505 Van Ness Avenue, San Francisco, 94102 |

While a quorum of Commissioners and/or their staff may attend the workshop, no official action will be taken during the event.

**About the Proceeding**

On April 17, 2023, the CPUC opened Rulemaking 23-04-006 to consider updates to General Order 169, which implements DIVCA.

Senate Bill 28 expanded the CPUC’s responsibilities related to video service providers, including consumer protection requirements, complaint resolution processes, and reporting obligations.

The workshop will provide the public and interested stakeholders with an opportunity to discuss issues identified in the proceeding's Scoping Memo, including:

- Consumer protection rules
- Complaint adjudication processes
- Reporting requirements
- Environmental and social justice considerations
- Enforcement and penalties
- Franchise application and renewal processes

### **How to Make Comment**

- **Submit Written Comments:** Submit comments (and read the comments of others) through the proceeding's [Public Comment Portal](#) under the "Public Comments" tab.

### **Accommodations**

If specialized accommodations are needed to attend, such as non-English or American Sign Language interpreters, please contact the CPUC's Public Advisor's Office at [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov) or toll free at 866-849-8390 at least five business days in advance of the Public Forum you plan to attend.

### **More Information**

- DIVCA [Rulemaking](#) (R.23-04-006)
- Assigned Commissioner's Scoping [Memo and Ruling](#)
- Public Forum [webpage](#)
- [Public Comment Portal](#) (Docket Card)
- [Sign up to receive electronic updates](#) on CPUC proceedings

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### **About the California Public Utilities Commission**

The CPUC regulates services and utilities, protects consumers, safeguards the environment, and assures Californians access to safe and reliable utility infrastructure and services. Visit [www.cpuc.ca.gov](http://www.cpuc.ca.gov) for more information.