Decision 26-07-045 July 16, 2026

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services for Registration as a Telephone Corporation pursuant to Public Utilities Code Section 1013	Application 25-05-018

DECISION GRANTING ENHANCED COMMUNICATIONS NETWORK, INC. D/B/A ASIAN AMERICAN ASSOCIATION TELECOM SERVICES A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY TO PROVIDE FIXED INTERCONNECTED VOICE OVER INTERNET PROTOCOL SERVICES

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DECISION GRANTING ENHANCED COMMUNICATIONS NETWORK, INC. D/B/A ASIAN AMERICAN ASSOCIATION TELECOM SERVICES A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY TO PROVIDE FIXED INTERCONNECTED VOICE OVER INTERNET PROTOCOL SERVICES

Summary

Pursuant to Public Utilities Code Section 1001, the Commission grants Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services (Applicant) a Certificate of Public Convenience and Necessity to provide non-facilities-based fixed interconnected Voice over Internet Protocol services subject to the terms and conditions set forth in the Ordering Paragraphs.[1]

Application 25-05-018 is closed.

1. Background

Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services (Applicant) is a California corporation authorized to do business in California. Previously, the Commission granted Applicant authority to operate in California. In 2002, the Commission granted Applicant a certificate of public convenience and necessity (CPCN) to provide inter- and intra- local access and transport area service in California as a nondominant interexchange carrier (NDIEC).[2] The Commission assigned Applicant the

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[1] While this application was filed pursuant to Public Utilities (Pub. Util.) Code Section 1013, an expedited and ministerial registration process, a determination was made by the Communications Division that the Application does not qualify for the simplified registration process. This application was removed from the registration track and assigned to an Administrative Law Judge. It has therefore been evaluated as a CPCN under Pub. Util. Code Section 1001.

[2] Decision (D.) 02-05-022 at Ordering Paragraph (OP) 1.

corporate identification number of U6558C.[3] At the time, Applicant had authority to operate as a switchless reseller of interexchange services.[4]

In 2003, the Commission granted Applicant authority to provide limited facilities-based and resold interexchange services in California as an NDIEC, and limited facilities-based and resold local exchange services as a competitive local carrier throughout service territories of Pacific Bell Telephone Company (AT&T), Verizon California Inc. (Verizon), Roseville Telephone Company (RTC), and Citizens Telecommunications Company of California, Inc.[5] At the time, Applicant had authority to provide limited facilities-based and resold local exchange and interexchange telecommunications services.[6]

Applicant no longer provides legacy circuit-switched services and no longer utilizes traditional incumbent local exchange carriers (ILEC) interconnection trunks for switched access.[7] Accordingly, Applicant fully transitioned customers from traditional Plain Old Telephone Service (POTS) to Voice over Internet Protocol (VoIP). Applicant completed the transition to fixed interconnected VoIP services in 2023.[8]

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[3] D.02-05-022 at OP 1.

[4] Notice of Registration Reassignment, December 1, 2025, at Attachment A, footnote 1.

[5] D.03-02-051 at OP 1, OP 2, and OP 3.

[6] Notice of Registration Reassignment, December 1, 2025, at Attachment A, footnote 1.

[7] Application of Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services for Registration as a Telephone Corporation Pursuant to Pub. Util. Code Section 1013, May 30, 2025 (Application), Appendix C; Reporter's Transcript (RT) at 8:1-7.

[8] RT at 7:21-25.

On May 30, 2025, Applicant filed this instant application for a CPCN. Applicant proposes to provide the fixed interconnected VoIP services to business and residential customers within the service territories of uniform regulatory framework incumbent local exchange carriers (ILEC). The services include voice calling via internet protocol over broadband connections, E-911 capability, and number portability.

Since 2023, Applicant provided VoIP without Commission authority.

Applicant's principal place of business is located at 1031 South Glendora Ave, West Covina, CA 91790.

On December 1, 2025, the Chief Administrative Law Judge filed notice of the application's reassignment from the simplified registration process of Pub. Util. Code Section 1013 to the process pursuant to pursuant to Pub. Util. Code Section 1001. The Section 1001 process considers whether to grant a CPCN to provide telecommunications services. The notice directed the Applicant to pay the required CPCN fee.[9]

On December 5, 2025, the Applicant confirmed their interest in obtaining a CPCN by filing the required application fee. No parties have filed any protests or responses to the application.

On January 12, 2026, the assigned Administrative Law Judge (ALJ) issued the ruling requesting additional information and setting the prehearing conference (PHC). Applicant's responses were accepted as filed on January 23, 2026.

[9] Notice of Registration Reassignment, December 1, 2025.

On February 13, 2026, the ALJ held the PHC to address the issues of law and fact, determine the need for hearing, and set the schedule for resolving the matter.

On February 25, 2026, Applicant made a Compliance Filing pursuant to ALJ's Ruling at the February 13, 2026 PHC.

On March 4, 2026, the assigned Commissioner issued the Scoping Memo and Ruling.

2. Submission Date

This matter was submitted on March 4, 2026 upon review of responses to questions regarding the application, a determination that no further information or evidence is needed to evaluate the issues in this proceeding, and issuance of the Assigned Commissioner's Scoping Memo and Ruling.

3. Issues Before the Commission

The issue in this proceeding is as follows:

1. Whether Applicant meets all Commission requirements, including financial, technical, and California Environmental Quality Act requirements for a CPCN.

4. Jurisdiction

The Commission has broad jurisdiction over "public utilities," as defined in Pub. Util. Code Section 216.[10] California's Constitution extends the Commission's jurisdiction to companies engaged in "the transmission of telephone and telegraph messages," which includes both public utility services and facilities.[11] The Commission classifies entities providing two-way voice

[10] Pub. Util. Code Sections 216, 234.

[11] *See* D.20-07-011 at 14-15; Cal. Const., art. XII, Sections 1-6; Pub. Util. Code Section 701.

communications service for compensation within California as "telephone corporations,"[12] and regulates them as public utilities.[13]

As part of its regulatory authority over "telephone corporations," the Commission authorizes certificates of public convenience and necessity to "telephone corporations" seeking to construct a "line, plant, or system, or any extension thereof" in California.[14] Pub. Util. Code Section 233 defines a "telephone line" to include "all conduits, ducts, poles, wires, cables, instruments, and appliances, and other real estate, fixtures, and personal property owned or controlled, operated, or managed in connection with or to facilitate communication by telephone, whether such communication is had with or without the use of transmission wires." This includes services delivered over any technology, including, but not limited to, traditional copper lines, coaxial cable, fiber optic cable, and mobile or fixed wireless radios.

Providers of voice services, including local exchange carriers, interexchange carriers, and interconnected VoIP service providers, are telephone corporations subject to the Commission's jurisdiction.[15] Providers of local exchange, interexchange, and fixed interconnected VoIP services must obtain a CPCN or 1013 registration license to operate in California. Providers of only nomadic interconnected VoIP are subject to the Commission's jurisdiction for

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[12] Pub. Util. Code Sections 216, 233, 234; D.22-10-021 at 68.

[13] Pub. Util. Code Section 216(a). Telephone corporations are required to file annual affiliate transaction reports and pay surcharges and user fees.

[14] Pub. Util. Code Section 1001.

[15] Pub. Util. Code Sections 216, 233, 234; D.22-10-021 at 68; D.24-11-003 at 18-19.

rules of general applicability and preempted from licensing requirements that act as barriers to market entry. These providers must obtain a nomadic registration to operate in California.[16]

As discussed above, Applicant proposes to provide fixed interconnected VoIP services to business and residential customers within the service territories of uniform regulatory framework incumbent local exchange network. The services include voice calling via internet protocol over broadband connections, E-911 capability, and number portability. Applicant is a telephone corporation and a public utility subject to the Commission's jurisdiction.

5. Proposed Construction and California Environmental Quality Act (CEQA) Compliance

Applicant seeks authorization to provide non-facilities-based service. Pursuant to CEQA and the Commission's Rules of Practice and Procedure (Rule) 2.4, the Commission acts as the designated lead agency to consider the environmental consequences of projects subject to the Commission's approval.[17] As the lead agency, the Commission must identify any potential environmental impacts, and reduce and avoid them to the extent feasible. Because Applicant does not intend to construct any facilities, there is no possibility that granting this application will have an adverse impact upon the environment.[18] If Applicant decides to expand its activities and construct facilities, before any construction,

[16] D.24-11-003 at 40-42.

[17] Public Resources Code Sections 21000, *et seq*.

[18] *See* D.24-11-003 at 56-58.

Applicant must file for additional authority and submit to any necessary CEQA review.

6. Financial Qualifications

To receive a CPCN for authority to non-facilities-based services, an applicant with profitable interstate operations may demonstrate that it has a minimum of $25,000 cash or cash equivalent, reasonably liquid and readily available to meet the firm's start-up expenses.[19]

In Appendix I of the application[20] and Appendix E of Applicant's Response to ALJ's Inquiry dated January 23, 2026,[21] Applicant showed it had at least $25,000 that is reasonably liquid and available by providing the "Enhanced Communications Network Inc., Balance Sheet (PUC Presentation Format)," "Enhanced Communications Network Inc. Income Statement," and JP Morgan Chase Bank statement. The documentation demonstrates that Applicant has sufficient funds to meet its start-up expenses and fulfills this requirement. The Commission will verify and review the Applicant's financial documentation for one year to ensure that such funds are available. Accordingly, Applicant must demonstrate that it maintained at least $25,000 that was reasonably liquid

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[19] The financial requirement for CLECs, NDIECs, and fixed interconnected VoIP providers is contained in D.24-11-003 at Appendix F.

[20] Application, Appendix I is designated as confidential as discussed in Section 13 of this decision.

[21] Response to Administrative Law Judge Inquiry – Application of Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services for Registration as a Telephone Corporation Pursuant to Public Utilities Code Section 1013 (Response to Administrative Law Judge Inquiry), January 23, 2026, Appendix E, Balance Sheet, Income Statement, Bank Statement.

and available for its first year of operations by providing the Commission's Communications Division with a confidential copy of its updated financial documentation at both six and 12 months from the issuance date of this decision by email to cdcompliance@cpuc.ca.gov.

In addition to demonstrating financial fitness, Applicant must also demonstrate that it has an additional $25,000 available for deposits to interconnect with local exchange carriers. Applicant met this requirement by providing documentation of its ability to pay deposits in Appendix I of Applicant's Application and Appendix E of Applicant's Response to ALJ's Inquiry dated January 23, 2026.

To receive a CPCN for authority to provide non-facilities-based services, an applicant with existing profitable interstate operations may meet the minimum financial requirement by submitting an audited balance sheet for the recent fiscal year, an unaudited balance sheet for the previous quarter, and a bank statement as of the month prior to the date of filing or a third-party undertaking to provide the required amounts on behalf of the applicant.[22] Applicant provided the aforementioned documentation, and, therefore, demonstrated it has sufficient funds to meet its start-up expenses and fulfill this requirement. The Commission will verify and review the Applicant's financial documentation for one year to ensure that such funds are available.

[22] The financial requirement for CLECs, NDIECs, and fixed interconnected VoIP providers is contained in D.24-11-003 at Appendix F.

7. Technical Qualifications

To receive a CPCN for authority to provide fixed interconnected VoIP, an applicant must make a reasonable showing of managerial and technical expertise in telecommunications or a related business.[23] Applicant supplied biographical information on its management in Appendix D of Applicant's Response to ALJ's Inquiry dated January 23, 2026 to its application. The information provided demonstrates that Applicant as sufficient expertise and training to operate as a telecommunications provider.

8. Certification Requirements

In its May 30, 2025 application and the January 22, 2026 updated application,[24] Applicant verified that no one associated with or employed by Applicant as an affiliate, officer, director, partner, or owner of more than 10 percent of Applicant, or anyone acting in a management capacity for Applicant

> (a) held one of these positions with a company that filed for bankruptcy; (b) been personally found liable, or held one of these positions with a company that has been found liable, for fraud, dishonesty, failure to disclose, or misrepresentations to consumers or others; (c) been convicted of a felony; (d) been (to his/her knowledge) the subject of a criminal referral by judge or public agency; (e) had a telecommunications license or operating authority denied, suspended, revoked, or limited in any jurisdiction; (f) personally entered into a settlement, or held one of these positions with a company that has entered into settlement of criminal or civil claims involving violations of [Sections] 17000 *et seq.*, [Sections] 17200 *et seq.*, or [Sections] 17500 *et seq*. of the

[23] D.95-12-056 at Appendix C, Rule 4.A, *as modified by* D.13-05-035 and D.24-11-003.

[24] Application at 7; Response to Administrative Law Judge Inquiry at 7.

> California Business & Professions Code, or of any other statute, regulation, or decisional law relating to fraud, dishonesty, failure to disclose, or misrepresentations to consumers or others; or (g) been found to have violated any statute, law, or rule pertaining to public utilities or other regulated industries; or (h) entered into any settlement agreements or made any voluntary payments or agreed to any other type of monetary forfeitures in resolution of any action by any regulatory body, agency, or attorney general.[25]

Also, to the best of Applicant's knowledge, neither Applicant, nor any affiliate, officer, director, partner, nor owner of more than 10 percent of Applicant, or any person acting in such capacity whether or not formally appointed, is being, or has been investigated by the Federal Communications Commission (FCC) or any law enforcement or regulatory agency for failure to comply with any law, rule or order.[26]

For the foregoing reasons, this decision finds that Applicant is in compliance with the requirements of Decision (D.) 13-05-035 and D.24-11-003.

The Commission notes that Applicant has been operating as a VoIP provider in California since 2023 without authority from the Commission. However, as discussed below, the Commission only provided a pathway for the Applicant to receive a Digital Voice Fixed (DVF) utility designation recently.

9. Granting of DVF Utility Type

Previous Commission decisions granted Applicant authority to provide limited facilities-based and resold local exchange and interexchange telecommunications

[25] D.13-05-035 at OP 14 (requiring certifications); *see also* D.24-11-003 at 46 (extending and updating existing processes).

[26] D.13-05-035 at OP 14; Application at 8.c.; Response to Administrative Law Judge Inquiry at 8.a.

services.[27] Applicant moved customers to VoIP to enable customers to continue to make phone calls after transitioning customers off of POTS. Applicant states that the transition was consistent with the Federal Communications Commission's Forbearance Order (FCC 19-72A1).[28] By 2023, Applicant completed the transition and Applicant expanded beyond its authorized activities as a provider of VoIP.[29] Since 2023, Applicant has operated as a VoIP provider without Commission authority.

In D.24-11-003, the Commission established a regulatory framework for telephone corporations providing VoIP service. Through the decision, Digital Voice Service (DVS) providers, or interconnected VoIP service providers that formally registered between November 2011 and April 2021 with the Commission, were automatically granted operating authority as a DVF utility type.[30] However, D.24-11-003 did not address how fixed interconnected VoIP service providers that never registered as DVS providers were to add the DVF designation to their existing wireline operating authority. Instead, this process was established in D.26-06-009, so that existing wireline service providers providing fixed interconnected VoIP services could obtain a DVF utility type.[31]

Here, Applicant is a provider operating prior to the issuance of D.24-11-003. Applicant was already operating as U6658C. Applicant reported their VoIP surcharge information appropriately to U6658C. Because Applicant had an existing Utility ID number, Applicant was not required to be designated as a DVS utility type. Applicant filed this instant application before the streamlined

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[27] *Id.* at Attachment A, footnote 1.

[28] Application at Attachment C.

[29] Response to Administrative Law Judge Inquiry at 5 (stating January 1, 2023 as the date Applicant expects to begin service).

[30] D.24-11-003 at OP 30.

[31] D.26-06-009 at 13-15, 34.

process for obtaining a DVF utility type was established in D.26-06-009.[32] We, therefore, grant Applicant a DVF utility designation to operate was a fixed interconnected VoIP provider through this decision.

10. Tariffs

CLECs, Interexchange Carriers (IECs), and fixed interconnected VoIP providers requesting detariffed status may be exempt from the requirement to file tariffs provided they do not provide basic service, as defined by D.12-12-038, and comply with the consumer protection rules identified in D.98-08-031. Applicant indicated it will not offer services that require a tariff or schedule. Typically, detariffed status would be granted if the Commission is granting authorization to a new provider. Applicant already has existing authority to provide basic customer service, limited facilities-based and resold local exchange and interexchange telecommunications services. Currently, Applicant has tariffed status and has submitted their most recent Tariff Filing Requirement for the reporting year of 2026. Applicant still has authority to provide residential services, which is subject to tariffs. Therefore, Applicant shall continue to be subject to tariffs until such time it surrenders the authority granted in D.02-05-022 and D.03-02-051.

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[32] *See* D.26-06-009 at OP 1, OP 2.

In the future, if Applicant decides to surrender services that require a tariff, then Applicant may submit a request to detariff by filing with the Commission's Communications Division a Tier 2 advice letter.[33]

11. Safety Considerations

With the adoption of the *Safety Policy Statement of the California Pub. Util. Commission* on July 10, 2014, the Commission has, among other things, heightened its focus on the potential safety implications of every proceeding. The Commission considered the potential safety implications here. The Commission finds that Applicant will meet the Commission's minimum safety goals and expectations of VoIP providers because: (1) Applicant has taken steps to meet the financial requirements, as set forth in this decision for a non-facilities-based VoIP provider, and (2) Applicant is a public utility that is required pursuant to Pub. Util. Code Section 451 to "… furnish and maintain such adequate, efficient, just and reasonable service, instrumentalities, equipment, and facilities, including telephone facilities … as are necessary to promote the safety, health, comfort, and convenience of its patrons, employees, and the public."

12. Conclusion

Applicant conforms with the Commission's rules for certification as a fixed interconnected VoIP provider. Accordingly, the Commission grants to Applicant a CPCN to provide non-facilities-based fixed interconnected VoIP services in the service territories of uniform regulatory framework incumbent local exchange

[33] The instructions to detariff is described at the following Commission website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/carrier-reporting-requirements/tariff-filing-requirements.

carriers,[34] which services include voice calling via internet protocol over broadband connections, E-911 capability, and number portability subject to compliance with the terms and conditions set forth in the Ordering Paragraphs. The Commission also grants Applicant a DVF utility type.

The CPCN granted by this decision provides benefits to Applicant and corresponding obligations. Applicant receives authority to operate in the prescribed service territory, and this authority enables Applicant, pursuant to Section 251 of the 1934 Communications Act, as amended by the 1996 Telecommunications Act (47 U.S.C. Section 251), to interconnect with telecommunications carriers.

In return, Applicant is obligated to comply with all Pub. Util. Code provisions, Commission rules, GOs, and decisions applicable to telephone corporations providing approved services. The applicable statutes, rules, GOs, and decisions include, but are not limited to the consumer protection rules, tariffing, and reporting requirements. Moreover, Applicant is obligated to pay all Commission-prescribed user fees and public purpose program surcharges, as set forth in Attachment B of this decision, to comply with CEQA, and to adhere to Pub. Util. Code Section 451, which states that every public utility "…shall furnish and maintain such adequate, efficient, just, and reasonable service, instrumentalities, equipment, and facilities, including telephone facilities, as defined in Section 54.1 of the Civil Code, as are necessary to promote the safety,

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[34] Operations throughout California covers the service territories of the Uniform Regulatory Framework (URF) Incumbent Local Exchange Carriers (ILECs) and the General Rate Case (GRC) Incumbent Local Exchange Carriers (also known as Small ILECs).

health, comfort, and convenience of its patrons, employees, and the public." Granting this application will benefit the public interest by expanding the availability of technologically advanced telecommunications services within the state.

13. Additional Requirements for Applicants Following Commission's Grant of CPCN

The CPCN granted in this decision is contingent upon Applicant's compliance with several requirements: (1) rendering service to customers within 12 months from the effective date of this decision; (2) using its assigned corporate identification number in the caption of all original filings with the Commission; (3) filing in this docket a written acceptance of the certificate granted in this proceeding within 30 days of the effective date of this decision; (4) providing the name, address, e-mail address, and telephone number of its designated primary regulatory/official contact person to the Commission's Communications Division within five days of written acceptance of its certificate; (5) providing the name, address, e-mail address, and telephone number of its designated contact person for purposes of resolving consumer complaints to the Commission's Consumer Affairs Branch within five days of written acceptance of its certificate; (6) submitting its compliance with Pub. Util. Code Section 708, Employee Identification Cards, to the Commission's Director of the Communications Division, in writing, by email to cdcompliance@cpuc.ca.gov, within 60 days of the effective date of this decision; (7) providing the date that competitive local exchange service is first rendered to the public, to the Commission's Director of the Communications Division, in writing, by email to cdcompliance@cpuc.ca.gov, no later than five days after service first begins. These requirements are in addition to Applicant's ongoing obligation to be subject to all the current requirements applicable to VoIP providers included in Attachments B, C, and D to this decision (including annual affiliate transaction reports, ongoing performance bond requirements, and payment of surcharges and user fees); all Consumer Protection Rules contained in GO 168; and all applicable Commission rules, decisions, GOs, and statutes that pertain to California public utilities on an ongoing basis.

14. Confidential Treatment of Documents and Other Procedural Matters

Typically, an applicant would request confidential protection for financial documents. These documents would be granted confidential treatment for a period of three years, without the need to file a motion for confidential treatment.[35] During the three-year period, this information would not be publicly disclosed except on further Commission order or ALJ ruling.

In this case, Applicant provided the financial information in a confidential Appendix I to the application. However, Applicant attached different financial information as Appendix E of Applicant's Response to ALJ's Inquiry dated January 23, 2026. Applicant included the financial information as part of its filing on January 23, 2026, and did not designate any part of the filing as confidential.

The financial documents in Appendix I are granted confidential treatment for three years, without the need to file a motion for confidential treatment. If

[35] D.24-11-003 at 48-54; General Order (G.O.) 66-D.

Applicant believes that it is necessary for this information to remain under seal for longer than three years, Applicant may file a motion showing good cause for extending this order by no later than 30 days before the expiration of the grant of confidentiality.

The financial documents in Appendix E in Applicant's Response to ALJ's Inquiry dated January 23, 2026 have already been filed in the public docket by Applicant. Therefore, the documents in Appendix E cannot be designated as confidential.

All rulings by the assigned Commissioner and the assigned ALJ are affirmed. All pending motions are deemed denied.

15. Summary of Public Comments

Rule 1.18 allows any member of the public to submit written comments in any Commission proceeding using the "Public Comment" tab of the online Docket Card for that proceeding on the Commission's website. Rule 1.18(b) requires that relevant written comments submitted in a proceeding be summarized in the final decision issued in that proceeding.

There are no public comments that were submitted for this proceeding.

16. Comments on Draft Decision

This is an uncontested matter in which the decision grants the relief requested. Accordingly, pursuant to Pub. Util. Code Section 311(g)(2) and Rule 14.6(c)(2), the otherwise applicable 30-day period for public review and comment is waived.

17. Assignment of Proceeding

Matthew Baker is the assigned Commissioner and Zhen Zhang is the assigned ALJ in this proceeding.

Findings of Fact

1. Applicant is a corporation authorized to do business in California.
2. Applicant's principal place of business is 1031 South Glendora Ave., West Covina, CA 91790.
3. Applicant proposes to provide fixed interconnected VoIP services.
4. Applicant is a telephone corporation and a public utility as defined in Pub. Util. Code Sections 234(a) and 216(a).
5. Granting this CPCN will expand the availability of technologically advanced telecommunications services within the state.
6. Applicant has a minimum of $25,000 of cash or cash equivalent that is reasonably liquid and readily available to meet its start-up expenses.
7. Applicant has an additional $25,000 to cover deposits that may be required by other telephone corporations to provide the proposed service.
8. Applicant meets the financial requirements for a CPCN pursuant to D.24-11-003.
9. Applicant's management possesses sufficient experience, knowledge, and technical expertise to provide fixed interconnected VoIP services to the public.
10. No one associated with or employed by Applicant as an affiliate, officer, director, partner, agent, or owner (directly or indirectly) of more than 10 percent of Applicant, or anyone acting in a management capacity for Applicant: (a) held one of these positions with a company that filed for bankruptcy; (b) been

personally found liable, or held one of these positions with a company that has been found liable, for fraud, dishonesty, failure to disclose, or misrepresentations to consumers or others; (c) been convicted of a felony; (d) been the subject of a criminal referral by judge or public agency; (e) had a telecommunications license or operating authority denied, suspended, revoked, or limited in any jurisdiction; (f) personally entered into a settlement, or held one of these positions with a company that has entered into settlement of criminal or civil claims involving violations of Sections 17000 *et seq*., Sections 17200 *et seq.,* or Sections 17500 *et seq.* of the California Business & Professions Code, or of any other statute, regulation, or decisional law relating to fraud, dishonesty, failure to disclose, or misrepresentations to consumers or others; (g) been found to have violated any statute, law, or rule pertaining to public utilities or other regulated industries; or (h) entered into any settlement agreements or made any voluntary payments or agreed to any other type of monetary forfeitures in resolution of any action by any regulatory body, agency, or attorney general.

11. To the best of Applicant's knowledge, neither Applicant, or any affiliate, officer, director, partner, nor owner of more than 10 percent of Applicant, or any person acting in such capacity whether or not formally appointed, is being, or has been investigated by the FCC or any law enforcement or regulatory agency for failure to comply with any law, rule, or order.

12. Applicant meets the technical managerial requirements for a CPCN pursuant to D.13-05-013 and D.24-11-003.

13. D.24-11-003 established a regulatory framework for telephone corporations providing VoIP service but did not address how fixed interconnected VoIP

service providers that never registered as DVS providers were to add the DVF designation to their existing wireline operating authority.

14. D.26-06-009 established a streamlined process for wireline carriers that are not DVS providers to receive a DVF utility type.

15. Applicant requested and is not exempt from tariff requirements due to authority to provide basic service and limited facilities-based and resold local exchange and interexchange telecommunications services pursuant to D.02-05-022 and D.03-02-051.

16. Applicant has submitted their Tariff Filing Requirement for the reporting year of 2026.

17. Applicant proposes to operate in the service territories of the uniform regulatory incumbent local exchange carriers.

18. Applicant will meet the Commission's minimum safety goals.

19. Applicant filed documents which have a presumption of confidentiality pursuant to D.24-11-003 and GO 66-D in a) Appendix I of the Application.

20. As part of its public filing, Applicant included financial documents in Appendix E of Applicant's Response to ALJ's Inquiry dated January 23, 2026.

Conclusions of Law

1. Applicant should be granted a CPCN to provide non-facilities-based fixed interconnected VoIP services within the service territories of uniform regulatory framework incumbent local exchange carriers which services include voice calling via internet protocol over broadband connections, E-911 capability, and number portability, subject to the terms and conditions set forth in this decision.

2. Applicant should demonstrate that it maintained at least $25,000 that was reasonably liquid and available for its first year of operations by providing the Commission Communications Division with a confidential copy of its updated financial documentation at both six and 12 months from the issuance date of this decision by providing updated bank statements within eight and 14 months, respectively, as an information-only submittal by email to cdcompliance@cpuc.ca.gov.

3. Applicant should continue to observe existing tariffing requirements.

4. The certificate granted, and the authority for Applicant to render service to customers under the rates, charges, and rules authorized, should expire if not exercised, by offering or actively providing service on a wholesale and/or resale basis, after 12 months from the effective date of this decision. Applicant should be responsible for seeking approval for an extension of time to comply with this decision pursuant to Rule 16.6.

5. Applicant should continue to use its existing utility identification number U6658C and should be responsible for using this as its corporate identification number in the caption of all original filings with this Commission, in the titles of other pleadings filed in existing cases, and informal submissions to the Commission.

6. Applicant should be granted a DVF utility type.

7. Applicant should file in this docket a written acceptance of the certificate granted in this proceeding within 30 days of the effective date of this decision. The written acceptance filed in this docket does not reopen the proceeding.

8. Applicant should provide the name, address, email address, and telephone number of its designated primary regulatory/official contact person to the Commission's Communications Division within five days of written acceptance of its certificate.

9. Applicant should provide the name, address, email address, and telephone number of its designated contact person for purposes of resolving consumer complaints to the Commission's Consumer Affairs Branch within five days of written acceptance of its certificate.

10. Applicant should submit its compliance with Pub. Util. Code Section 708, Employee Identification Cards, to the Commission's Director of the Communications Division, in writing, by email to cdcompliance@cpuc.ca.gov, within 60 days of the effective date of this decision.

11. Applicant should be subject to all the current requirements applicable to fixed interconnected VoIP providers included in Attachments B, C, and D to this decision (including annual affiliate transaction reports, ongoing performance bond requirements, and payment of surcharges and user fees); all Consumer Protection Rules contained in GO 168; and all applicable Commission rules, decisions, GOs, and statutes that pertain to California public utilities on an ongoing basis.

12. Applicant's financial documents in Appendix I of the Application should be kept under seal for a period of three years from the issuance date of this decision pursuant to D.24-11-003.

13. All rulings by the assigned Commissioner and the assigned ALJ should be affirmed.

14. All pending motions should be deemed denied.
15. This proceeding should be closed.

O R D E R

IT IS ORDERED that:

1. A Certificate of Public Convenience and Necessity is granted to Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services to provide non-facilities-based fixed interconnected Voice over Internet Protocol services within the service territories of uniform regulatory framework incumbent local exchange carriers which services include voice calling via internet protocol over broadband connections, E-911 capability, and number portability, subject to the terms and conditions set forth in this decision.

2. A Digital Voice Fixed utility designation is granted to Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services to operate as a fixed interconnected Voice Over Internet Protocol provider.

3. Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services must demonstrate that it maintained at least $25,000 that was reasonably liquid and available for its first year of operations by providing the California Public Utilities Commission's Communications Division with a confidential copy of its updated financial documentation at both six and 12 months from the issuance date of this decision by providing updated bank statements within eight and 14 months, respectively, as an information-only submittal by email to cdcompliance@cpuc.ca.gov.

4. Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services (Applicant) shall continue to observe existing tariffing requirements.

5. Applicant shall observe consumer protection rules adopted in Decision (D.) 98-08-031 and D.24-11-003.

6. The certificate granted, and the authority for Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services (Applicant) to render service to customers under the rates, charges, and rules authorized, will expire if not exercised, by offering or actively providing service on a wholesale and/or resale basis, after 12 months from the effective date of this decision. Applicant is responsible for seeking approval for an extension of time to comply with this decision pursuant to Rules of Practice and Procedure Rule 16.6.

7. The Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services will continue to operate under its assigned utility identification number U-6658-C and is responsible for using this as its corporate identification number in the caption of all original filings with the California Public Utilities Commission (Commission), in the titles of other pleadings filed in existing cases, and informal submissions to the Commission.

8. Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services must file in this docket a written acceptance of the certificate granted in this proceeding within 30 days of the effective date of this decision. The written acceptance filed in this docket does not reopen the proceeding.

9. Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services must provide the name, address, email address, and telephone number of its designated primary regulatory/official contact person to the California Public Utilities Commission's Communications Division within five days of written acceptance of its certificate. Refer to Attachment B for additional information related to updating contact information.

10. Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services must provide the name, address, email address, and telephone number of its designated contact person for purposes of resolving consumer complaints to the California Public Utilities Commission's Consumer Affairs Branch within five days of written acceptance of its certificate. Refer to Attachment B for additional information related to updating contact information.

11. Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services must submit its compliance with Public Utilities Code Section 708, Employee Identification Cards, to the California Public Utilities Commission's Director of the Communications Division, in writing, by email to cdcompliance@cpuc.ca.gov, within 60 days of the effective date of this decision.

12. Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services is subject to all the current requirements applicable to fixed interconnected Voice over Internet Protocol providers included in Attachments B, C, and D to this decision (including annual affiliate transaction reports, ongoing performance bond requirements, and payment of surcharges and user fees); all Consumer Protection Rules contained in General Order 168;

and all applicable California Public Utilities Commission rules, decisions, General Orders, and statutes that pertain to California public utilities on an ongoing basis.

13. Confidential Treatment of Enhanced Communications Network, Inc. d/b/a Asian American Association Telecom Services (Applicant) Appendix I of the Application is granted for a period of three years after the date of this decision pursuant to Decision 24-11-003. During this three-year period, this information shall not be publicly disclosed except on further Commission order or Administrative Law Judge ruling. If Applicant believes that it is necessary for this information to remain under seal for longer than three years, Applicant may file a motion showing good cause for extending this order by no later than 30 days before the expiration of this order.

14. All rulings by the assigned Commissioner and the assigned Administrative Law Judge are affirmed.

15. All pending motions are deemed denied.

16. Application 25-05-018 is closed.

This decision is effective today

Dated July 16, 2026, at San Francisco, California.

JOHN REYNOLDS
President
DARCIE L. HOUCK
KAREN DOUGLAS
MATTHEW BAKER
CHRISTINE HARADA
Commissioners

ATTACHMENT A

ATTACHMENT A

TARIFF DEFICIENCIES

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(END OF ATTACHMENT A)

ATTACHMENT B

ATTACHMENT B

TELEPHONE CORPORATION REQUIREMENTS APPLICABLE TO PROVIDERS OF COMPETITIVE LOCAL EXCHANGE CARRIERS, INTEREXCHANGE CARRIERS AND FIXED INTERCONNECTED VOIP CARRIERS (Carrier)

1. Carrier is subject to all the current applicable California Public Utilities Commission (Commission) rules, decisions, General Orders, and statutes that pertain to California public utilities and telephone corporations on an ongoing basis.

2. Carrier is responsible for rendering services to customers under the rates, charges, and rules authorized by the Commission within 12 months from the date of the decision. Rendering services may include, but are not limited to, offering and/or actively providing services to its customers on a wholesale and/or resale basis.

3. Carrier is responsible for keeping all contact information up to date with the Commission. Changes to its primary regulatory and/or complaint contact information must be updated in the Commission's Telecommunications and User Fee Filing System (TUFFS) portal within 30 days of any change or at least annually by June 1 of each calendar year. Additionally, information on accessing TUFFS is available from the Commission's website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/telecommunications-surcharges-and-user-fees.

4. Carrier is subject to California public purpose program surcharges and user fees. Pursuant to Decision (D.) 22-10-021, as modified by D.24-11-003, all

telephone corporations operating in California must assess, collect, report, and remit public purpose program surcharges based on the number of active access lines. For the definition of “access line,” *see* Section 5.2.2 of D.22-10-021. The surcharge funds the following California public purpose programs:

a. The Universal Lifeline Telephone Service Trust Administrative Committee Fund (Pub. Util. Code § 277);

b. The California Relay Service and Communications Devices Fund (Pub. Util. Code § 2881; D.98-12-073);

c. The California High Cost Fund-A (Pub. Util. Code § 275.6); D.96-10-066, at 3-4, App. B, Rule 1.C);

d. The California High Cost Fund-B (Pub. Util. Code § 276.5), D.96-10-066, at 191, App. B, Rule 6.F.; D.07-12-054);

e. The California Advanced Services Fund (Pub. Util. Code § 281; D.07-12-054); and

f. The California Teleconnect Fund (Pub. Util. Code § 280; D.96-10-066, at 88, App. B, Rule 8.G).

User Fees must be assessed and collected based on intrastate telecommunications revenues. The User Fee funds the Commission’s annual operating budget for regulating telecommunications corporations under its jurisdiction (Pub. Util. Code §§ 431-435). Pursuant to D.24-11-003, Interconnected VoIP service providers operating in California are subject to User Fees, starting on July 1, 2025.

5. Carrier is responsible for obtaining guidance and directives from the Commission’s Communications Division for timely reporting and remitting of public purpose program surcharges and the user fees through the Commission’s

proprietary TUFFS portal. Additional information about telecommunications surcharges and user fees is available from the Commission's website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/telecommunications-surcharges-and-user-fees.

6. Carrier is responsible for timely and accurate reporting of its number of access lines and remitting the resulting public purpose program surcharges through TUFFS, even if there are zero access lines to report and zero resulting surcharges to remit. Carriers that report and/or remit surcharge funds after the due date will be charged a penalty equal to an annual rate of 10 percent. Send an email to Telcosurcharge@cpuc.ca.gov for questions related to surcharges and access to TUFFS. Current and historical surcharge rates are available from the Commission's website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/telecommunications-surcharges-and-user-fees/surcharge-rates.

7. Carrier is responsible for timely and accurate reporting and remitting of the user fees based on a standard user fee remittance rate applied to the gross intrastate revenue or an annual minimum user fee of $100, whichever is greater. The user fee remittance rate is determined annually by the Commission and posted on the Commission's webpage. The reporting and remittance of user fees must be through TUFFS within 15 days after the end of each calendar quarter (March 31, June 30, September 30, and December 31) or January 15 due date for those paying the annual minimum user fee of $100. TUFFS will automatically adjust the minimum user fee amount to $100 when the annual gross intrastate revenue is zero ($0) or less than the annual minimum user fee of $100. Under Pub. Util. Code Section 405, carriers that are in default of reporting and submitting

user fees more than 30 days after the quarterly user fee payment due dates of April 15, July 15, October 15, and January 15, or more than 30 days after the January 15 due date for those utilities paying the annual minimum user fee of $100, will be subject to automatic penalties including suspension or revocation of their authority to operate in California. Pursuant to D.24-11-003, Interconnected VoIP service providers operating in California are subject to User Fees, starting on July 1, 2025. Send an email to userfees@cpuc.ca.gov for questions related to user fees. Send an email to userfees@cpuc.ca.gov for questions related to user fees. Current and historical user fee rates are available from the Commission's website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/telecommunications-surcharges-and-user-fees/user-fee-rates.

8. In compliance with Resolution T-16901, December 2, 2004, Carrier is responsible for checking the joint tariff for public purpose program surcharges and user fees filed by Pacific Bell Telephone Company dba AT&T California and applying the current public purpose program surcharges and user fees amounts in that joint tariff on end user bills until further revised.

9. Carrier is responsible for ensuring that its tariff filings reflect all surcharges and fees to which it is subject, as identified above.

10. If Carrier is a provider of interexchange services, competitive local exchange services, and/or fixed interconnected VoIP services, the effectiveness of its future nondominant carrier tariffs, if applicable, is subject to the requirements of General Order 96-B and the Telecommunications Industry Rules (D.07-09-019).

11. If Carrier is a non-dominant interexchange carrier, the effectiveness of its future non-dominant interexchange carrier tariffs is subject to the requirement of General Order 96-B and the Telecommunications Industry Rules (D.07-09-019).

12. Carrier providing competitive local exchange service is responsible for submitting a service area map as part of its initial tariff filed via advice letter to the Communications Division.

13. Carrier is responsible for submitting a copy of its complete tariff in use to the Commission's Director of the Communications Division, by email to cdcompliance@cpuc.ca.gov, in compliance with Pub. Util. Codes Section 489(a), no later than February 15 of each year. Additional information is available from the Commission's Website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/carrier-reporting-requirements/tariff-filing-requirements.

14. Carrier is required to submit a Tier-1 Advice Letter on an annual basis, no later than March 31 of each year, with a copy of the executed performance bond. Carrier is responsible for ensuring that its performance bond does not lapse during any period of its operation. Additional information regarding performance bond requirement is available from the Commission's website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/carrier-reporting-requirements/performance-bond-requirements.

15. Carrier is responsible for ensuring that its employees comply with the provisions of Pub. Util. Code Section 2889.5 regarding solicitation of customers.

16. If Carrier is 90 days or more late in complying with its reporting obligations to the Commission including but not limited to filing its annual

reports (*e.g.*, Operations and Financials, and Affiliated Transaction Reports), submitting Performance Bonds, reporting and remitting surcharges and user fees; and has not received written permission from the Commission or Communications Division to file or remit late, the Communications Division may issue a citation pursuant to Resolution T-17601. Failure to comply with the issued citation or timely appeal the citation may result in a revocation of the company's operating authority and/or a referral to the Commission's Consumer Protection and Enforcement Division for enforcement action, which could result in additional fines, penalties, or other sanctions.

17. Carrier is exempt from Rule 3.1(b) of the Commission's Rules of Practice and Procedure.

18. Carrier is exempt from Pub. Util. Code Sections 816-830.

19. If Carrier decides to discontinue service or file for bankruptcy, it must immediately notify the Commission's Director of the Communications Division by email to cdcompliance@cpuc.ca.gov.

(END OF ATTACHMENT B)

ATTACHMENT C

ATTACHMENT C

ANNUAL REPORT

In addition to the annual reports requirement pursuant to General Order 104-A, Telephone Corporations must submit the following information electronically to the Commission's Communications Division using the Annual Operational and Financial Information Report Form via email to cdcompliance@cpuc.ca.gov, no later than March 31st of the year following the calendar year for which the annual report is submitted.[36]

Failure to submit this information on time may result in a penalty as provided for in Pub. Util. Code Sections 2107 and 2108.

Required information:

1. Exact legal name and Utility ID number of the reporting utility.
2. Address of the reporting utility.
3. Name, title, address, and telephone number of the person to be contacted concerning the reported information.
4. Name and title of the officer having custody of the general books of account and the address of the office where such books are kept.
5. Type of organization (*e.g.*, corporation, partnership, sole proprietorship, etc.).

   If incorporated, specify:

   a. Date of filing articles of incorporation with the Secretary of State.
   b. State in which incorporated.

[36] An Annual Operations and Financial Information Report form (in PDF format) has been developed to help facilitate the submission of this reporting obligation and available from the CPUC website: https://www.cpuc.ca.gov/-/media/cpuc-website/divisions/communications-division/documents/licensing-compliance/annual-reporting-requirements/aropfi.pdf.

6. Number and date of the Commission decision granting the Certificate of Public Convenience and Necessity.
7. Date operations were begun.
8. Description of other business activities in which the utility is engaged.
9. List of all affiliated companies and their relationship to the utility. State if affiliate is a:
    a. Regulated public utility.
    b. Publicly held corporation.
10. Balance sheet as of December 31st of the year for which information is submitted.
11. Income statement for California operations for the calendar year for which information is submitted.

Additional information about the reporting requirements is available from the Commission's website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/carrier-reporting-requirements/annual-report-forms. For any questions concerning this report, please send an email to cdcompliance@cpuc.ca.gov with a subject line that includes: "CD Annual Reports."

(END OF ATTACHMENT C)

ATTACHMENT D

ATTACHMENT D

CALENDAR YEAR AFFILIATE TRANSACTION REPORT

Telephone Corporations must submit the following information electronically to the Commission's Communications Division using the Annual Affiliate Transaction Report Form[37] via email to cdcompliance@cpuc.ca.gov, no later than May 1st of the year following the calendar year for which the annual affiliate transaction report is submitted.

Failure to submit this information on time may result in a penalty as provided for in Pub. Util. Code Sections 2107 and 2108.

1. Each utility must list and provide the following information for each affiliated entity and regulated subsidiary that the utility had during the period covered by the Annual Affiliate Transaction Report.
   - Form of organization (*e.g.,* corporation, partnership, joint venture, strategic alliance, etc.);
   - Brief description of business activities engaged in;
   - Relationship to the utility (e.g., controlling corporation, subsidiary, regulated subsidiary, affiliate);
   - Ownership of the utility (including type and percent ownership)
   - Voting rights held by the utility and percent; and
   - Corporate officers.

2. The utility must prepare and submit a corporate organization chart showing any and all corporate relationships between the utility and its affiliated entities and regulated subsidiaries in item 1 above. The chart must have the

[37] An Annual Affiliate Report form (in PDF format) has been developed to help facilitate the submission of this reporting obligation and available from the Commission's website: https://www.cpuc.ca.gov/-/media/cpuc-website/divisions/communications-division/documents/licensing-compliance/annual-reporting-requirements/annual-affiliate-transaction-report-form_.pdf.

controlling corporation (if any) at the top of the chart, the utility and any subsidiaries and/or affiliates of the controlling corporation in the middle levels of the chart, and all secondary subsidiaries and affiliates (*e.g.*, a subsidiary that in turn is owned by another subsidiary and/or affiliate) in the lower levels. Any regulated subsidiary must be clearly noted.

3. For a utility that has individuals who are classified as "controlling corporations" of the competitive utility, the utility must only report under the requirements of items 1 and 2 above any affiliated entity that either (a) is a public utility or (b) transacts any business with the utility filing the annual report, excluding the provision of tariff services.

4. Each annual report must be signed by a corporate officer of the utility stating under penalty of perjury under the laws of the State of California (CCP § 2015.5) that the annual report is complete and accurate with no material omissions.

5. Any required information, documents, or other material that a utility is unable to provide must be reasonably described, and the reasons they cannot be obtained, as well as the efforts expended to obtain them, must be set forth in the utility's Annual Affiliate Transaction Report and verified, in accordance with Section I-F of D.93-02-019.

6. Utilities that do not have affiliated entities must submit, in lieu of the annual transaction report, an annual statement to the Commission stating that the utility had no affiliated entities during the report period. This statement must be signed by a corporate officer of the utility, stating under penalty of perjury under the laws of the State of California (CCP § 2015.5) that the annual report is complete and accurate with no material omissions.

Additional information about the reporting requirements is available from the Commission's website: https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/carrier-reporting-requirements/annual-report-forms. For any questions concerning this report, please send an e-mail to cdcompliance@cpuca.ca.gov with a subject line that includes:
"CD Annual Reports."

(END OF ATTACHMENT D)