

Application: 18-11-015  
(U 39 M)  
Exhibit No.: (PG&E-0007)

EXHIBIT PG&E-0007  
CALIFORNIA PUBLIC UTILITIES COMMISSION,  
RULES OF PRACTICE AND PROCEDURE, RULE  
13.7(E) DECLARATIONS IN SUPPORT OF PG&E'S  
OFFER OF TESTIMONY AND EXHIBITS INTO THE  
EVIDENTIARY RECORD

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company  
for Approval of Its Proposals and Cost Recovery  
for Improvements to the Click-Through  
Authorization Process Pursuant to Ordering  
Paragraph 29 of Resolution E-4868.

U 39 E

Application No. 18-11-015

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And Related Matters.

Application 18-11-016

Application 18-11-017

**DECLARATION OF FABIENNE ARNOUD IN SUPPORT PACIFIC GAS &  
ELECTRIC COMPANY'S (U 39 E) OFFER OF TESTIMONY AND EXHIBITS INTO  
THE EVIDENTIARY RECORD**

I, Fabienne Arnoud, declare:

1. Within the Customer Care organization, I am the Director of Clean Energy Programs, which includes the Data and Energy Management Products team. This team is responsible for developing, operating, and maintaining tools and analyses that engage with customers, external parties, and internal clients around customer data and analytics. This includes customer data self-service platforms of customer programs.

2. This declaration is submitted pursuant to Rule 13.7(e) and 13.8(c) of the Commission's Rules of Practice and Procedure and supports a joint motion to enter testimony and exhibits into the evidentiary record.

3. Specifically, this declaration is submitted in support of Pacific Gas and Electric Company's (PG&E) testimony in this above-titled proceeding proposing improvements to its click-through customer data access application. I sponsor the following sections of testimony:

- PG&E-0001, PG&E Updated Prepared Testimony, Chapter 1.
- PG&E-0002, PG&E Rebuttal Testimony, Chapter 1, Sections A, B, and C.
- PG&E-0003, PG&E Surrebuttal Testimony, Chapter 1, Section B, Question and Answers 1, 2, 3 and 6, and Section D.

4. I declare and affirm that I sponsor above-listed testimony, that the facts stated therein are true and correct to the best of my knowledge and belief, and that insofar as said material is in the nature of opinion or judgment, it represents my best judgement.

I declare under penalty, under the laws of the State of California, that the foregoing is true and correct.

Executed in \_\_\_\_\_ San Francisco \_\_\_\_\_, California on April \_16\_, 2021.

\_\_\_\_\_/s/ Fabienne Arnoud\_\_\_\_\_  
FABIENNE ARNOUD

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company  
for Approval of Its Proposals and Cost Recovery  
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U 39 E

Application No. 18-11-015

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And Related Matters.

Application 18-11-016  
Application 18-11-017

**DECLARATION OF RYAN DOYLE IN SUPPORT PACIFIC GAS & ELECTRIC  
COMPANY’S (U 39 E) OFFER OF TESTIMONY AND EXHIBITS INTO THE  
EVIDENTIARY RECORD**

I, Ryan Doyle, declare:

1. I am a Cyber Security Risk Consultant, Expert with the Line of Business (LOB) Risk Consulting Department under the Risk and Strategy organization. My focus is on strategic partner engagement, identifying cyber security risk, mitigation strategy, supporting LOB governance, and facilitating program-level strategies.

2. This declaration is submitted pursuant to Rule 13.7(e) and 13.8(c) of the Commission’s Rules of Practice and Procedure and supports a joint motion to enter testimony and exhibits into the evidentiary record.

3. Specifically, this declaration is submitted in support of Pacific Gas and Electric Company’s (PG&E) testimony in this above-titled proceeding proposing improvements to its click-through customer data access application. I sponsor the following section of testimony:

- PG&E-0001, PG&E Updated Prepared Testimony, Chapter 3, Section C.

4. I declare and affirm that I sponsor the above-listed testimony, that the facts stated therein are true and correct to the best of my knowledge and belief, and that insofar as said material is in the nature of opinion or judgment, it represents my best judgement.

I declare under penalty, under the laws of the State of California, that the foregoing is true and correct.

Executed in Rocklin, California on March 31, 2021.

/s/ Ryan A. Doyle  
RYAN DOYLE

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

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And Related Matters.

Application 18-11-016  
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**DECLARATION OF MIA GILBERT IN SUPPORT PACIFIC GAS & ELECTRIC  
COMPANY’S (U 39 E) OFFER OF TESTIMONY AND EXHIBITS INTO THE  
EVIDENTIARY RECORD**

I, Mia Gilbert, declare:

1. I am an Accounting Senior Manager in the Energy Accounting Department, within the Corporate Accounting organization at PG&E. In this position, I oversee cost recovery and the tracking of balancing account recovery.

2. This declaration is submitted pursuant to Rule 13.7(e) and 13.8(c) of the Commission’s Rules of Practice and Procedure and supports a joint motion to enter testimony and exhibits into the evidentiary record.

3. Specifically, this declaration is submitted in support of Pacific Gas and Electric Company’s (PG&E) testimony in this above-titled proceeding proposing improvements to its click-through customer data access application. I sponsor the following section of testimony:

- PG&E-0001, PG&E Updated Prepared Testimony, Chapter 4, Sections A, C, D.

4. I declare and affirm that I sponsor the above-listed testimony, that the facts stated therein

are true and correct to the best of my knowledge and belief, and that insofar as said material is in the nature of opinion or judgment, it represents my best judgement.

I declare under penalty, under the laws of the State of California, that the foregoing is true and correct.

Executed in Castro Valley, California on April 21, 2021.

/s/ Mia Gilbert

MIA GILBERT

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company  
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U 39 E

Application No. 18-11-015

And Related Matters.

Application 18-11-016  
Application 18-11-017

**DECLARATION OF JOHN LIN IN SUPPORT PACIFIC GAS & ELECTRIC  
COMPANY'S (U 39 E) OFFER OF TESTIMONY AND EXHIBITS INTO THE  
EVIDENTIARY RECORD**

I, John Lin, declare:

1. I am an Expert Product Manager in Customer Care within Customer Energy Solutions, Data and Energy Product Management team at PG&E. I have been a Product Manager at PG&E since June 2016, and have supported the Share My Data service since 2018.

2. This declaration is submitted pursuant to Rule 13.7(e) and 13.8(c) of the Commission's Rules of Practice and Procedure and supports a joint motion to enter testimony and exhibits into the evidentiary record.

3. Specifically, this declaration is submitted in support of Pacific Gas and Electric Company's (PG&E) testimony in this above-titled proceeding proposing improvements to its click-through customer data access application. I sponsor the following sections of testimony and exhibits:

- PG&E-0001, PG&E Updated Prepared Testimony, Chapter 2, Sections A, B and C, Subsections 2 and 4; Chapter 3, Sections A, B, E, and F.



- PG&E-0002, PG&E Rebuttal Testimony, Chapter 1, Section D; Chapter 2, all sections except Question and Answer 20.
- PG&E-0003, PG&E Surrebuttal Testimony, Chapter 1, Section B, Question and Answers 4 and 5; Sections C and D; Attachment A.
- PG&E-006, Workpaper.

4. I declare and affirm that I sponsor the above-listed testimony and exhibits, that the facts stated therein are true and correct to the best of my knowledge and belief, and that insofar as said material is in the nature of opinion or judgment, it represents my best judgement.

I declare under penalty, under the laws of the State of California, that the foregoing is true and correct.

Executed in Moraga, California on April 16, 2021.

/s/ John Lin

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JOHN LIN

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company  
for Approval of Its Proposals and Cost Recovery  
for Improvements to the Click-Through  
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Paragraph 29 of Resolution E-4868.

U 39 E

Application No. 18-11-015

And Related Matters.

Application 18-11-016

Application 18-11-017

**DECLARATION OF NEDA OREIZY IN SUPPORT PACIFIC GAS & ELECTRIC  
COMPANY'S (U 39 E) OFFER OF TESTIMONY AND EXHIBITS INTO THE  
EVIDENTIARY RECORD**

I, Neda Oreizy, declare:

1. I am a Principal Product Manager in the Integrated Grid Planning and Innovation Department at PG&E. In this position, my responsibilities include policy and administration of the Demand Response Auction Mechanism pilot, including the Request for Offers, contract administration, and evaluation. I am also responsible for policy development of third-party demand response in various California Public Utilities Commission proceedings and Electric Rule 24 in the Click-Through Application 18-11-015.

2. This declaration is submitted pursuant to Rule 13.7(e) and 13.8(c) of the Commission's Rules of Practice and Procedure and supports a joint motion to enter testimony and exhibits into the evidentiary record.

3. Specifically, this declaration is submitted in support of Pacific Gas and Electric Company's (PG&E) testimony in this above-titled proceeding proposing improvements to its click-

through customer data access application. I sponsor the following section of testimony:

- PG&E-0002, PG&E Rebuttal Testimony, Chapter 1, Section D; Chapter 2, Question and Answer 20.

4. I declare and affirm that I sponsor the above-listed testimony, that the facts stated therein are true and correct to the best of my knowledge and belief, and that insofar as said material is in the nature of opinion or judgment, it represents my best judgement.

I declare under penalty, under the laws of the State of California, that the foregoing is true and correct.

Executed in Piedmont, California on April 16, 2021.



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NEDA OREIZY

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company  
for Approval of Its Proposals and Cost Recovery  
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Paragraph 29 of Resolution E-4868.

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Application No. 18-11-015

And Related Matters.

Application 18-11-016  
Application 18-11-017

**DECLARATION OF ANNETTE QUON IN SUPPORT PACIFIC GAS & ELECTRIC  
COMPANY'S (U 39 E) OFFER OF TESTIMONY AND EXHIBITS INTO THE  
EVIDENTIARY RECORD**

I, Annette Quon, declare:

1. I joined PG&E in 2005 as a Tax Analyst and was promoted to a Senior Tax Analyst in 2007. During my tenure in the Company's Tax Department, I supported Audit, Compliance, Regulatory and Tax Accounting functions. From June 2018 to April 2020, I worked as Revenue Requirement Senior Analyst, 3 supporting Federal Energy Regulation Commission Transmission Owner Tariff rate cases and the California Public Utilities Commission General Rate case as a witness assistant in the Administrative and General Expenses area. In April 2020, I started my current position as a Senior Regulatory Analyst.

2. This declaration is submitted pursuant to Rule 13.7(e) and 13.8(c) of the Commission's Rules of Practice and Procedure and supports a joint motion to enter testimony and exhibits into the evidentiary record.

3. Specifically, this declaration is submitted in support of Pacific Gas and Electric

Company's (PG&E) testimony in this above-titled proceeding proposing improvements to its click-through customer data access application. I sponsor the following sections of testimony:

- PG&E-0001, PG&E Updated Prepared Testimony, Chapter 4, Section B.

4. I declare and affirm that I sponsor the above-listed testimony, that the facts stated therein are true and correct to the best of my knowledge and belief, and that insofar as said material is in the nature of opinion or judgment, it represents my best judgement.

I declare under penalty, under the laws of the State of California, that the foregoing is true and correct.

Executed in San Francisco, California on April 21, 2021.

/s/ Annette Quon  
ANNETTE QUON

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company  
for Approval of Its Proposals and Cost Recovery  
for Improvements to the Click-Through  
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Paragraph 29 of Resolution E-4868.

U 39 E

Application No. 18-11-015

And Related Matters.

Application 18-11-016  
Application 18-11-017

**DECLARATION OF THANUJA N. SATHYANARAYANA IN SUPPORT PACIFIC  
GAS & ELECTRIC COMPANY'S (U 39 E) OFFER OF TESTIMONY AND EXHIBITS  
INTO THE EVIDENTIARY RECORD**

I, Thanuja N. Sathyanarayana, declare:

1. I am an Expert IT Business Analyst in Customer Care Technology within Business Technology organization at PG&E. I have been in this position for 18 months and prior to that I was a Senior Business Analyst for almost four years. I support various data sharing applications including Share My Data and Rule 24 Program. I have been the Business Analyst for the Rule 24 Click-Through Project since 2017 for Click Through Phases 1, 2, and 3.

2. This declaration is submitted pursuant to Rule 13.7(e) and 13.8(c) of the Commission's Rules of Practice and Procedure and supports a joint motion to enter testimony and exhibits into the evidentiary record.

3. Specifically, this declaration is submitted in support of Pacific Gas and Electric Company's (PG&E) testimony in this above-titled proceeding proposing improvements to its click-through customer data access application. I sponsor the following sections of testimony and exhibits:

- PG&E-0001, PG&E Updated Prepared Testimony, Chapter 2, Sections C and D; Chapter 3, Section D.
- PG&E-0006, Workpaper.

4. I declare and affirm that I sponsor the above-listed testimony, that the facts stated therein are true and correct to the best of my knowledge and belief, and that insofar as said material is in the nature of opinion or judgment, it represents my best judgement.

I declare under penalty, under the laws of the State of California, that the foregoing is true and correct.

Executed in San Ramon, California on April 16th, 2021.

/s/Thanuja N Sathyanarayana  
THANUJA N. SATHYANARAYANA