



TracFone/Verizon Wireless Merger Application

A.21-11-001

TURN HEARING EXHIBIT

TURN X-10

TracFone Wireless Inc. LifeLine Advice Letter 54 (dated May 3, 2021)

CALIFORNIA PUBLIC UTILITIES COMMISSION

Communications Division Advice Letter Summary Form

Date AL served on parties: May 3, 2021	CPUC Utility Number U - 4231 - C
Company Name: TracFone Wireless, Inc.	<input type="checkbox"/> GRC-LEC <input type="checkbox"/> URF-Carrier <input checked="" type="checkbox"/> CMRS
Address: 9700 N.W. 112th Avenue	<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)
City, State, ZIP: Miami, FL 33178	AL Tier I <input type="checkbox"/> II <input checked="" type="checkbox"/> III <input type="checkbox"/>
Filing AL #: 54 Requested Effective Date: May 12, 2021	Information-Only <input type="checkbox"/>

Name:		Email Address:	Phone No.:
Filer	Geoffrey G. Why	gwhy@verrill-law.com	(617) 292-2854
Certif.	Hans C. Eysenbach	heysenbach@verrill-law.com	(207) 253 4722

(Name, email address & Phone number are Required for "Filer")

Keyword: Special / Provisional Offerings

For Contract Keyword, Type: ☐ Government ☐ Other

Date Executed _____ Contract Total Rev (\$) _____

Subject of filing: Federal Communications Commission Emergency Broadband Benefit - CA SafeLink LifeLine Plans
(Service(s) included)

Authorization for filing: Gen. Order 96-B, D.20-10-006 Ordering Paragraph 2
(Resolution #, Decision #, etc.)

Tariff Schedules: n/a	No. of Sheets: n/a
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Affected services: n/a
(Other services affected, pending or replacement AL filings)

Rate Element(s) affected and % change: n/a
(Non-recurring and / or recurring)

☐ Customer Notice Required (if so, please attach)

Notes/Comments: _____
(Other information & reference to advice letter, etc.)

File Protest(s) and/or Response(s) to:
 Advice Letter Coordinator, Communications Division
 505 Van Ness Ave., San Francisco, CA 94102
VIA EMAIL ONLY (DO NOT MAIL HARD COPY)

Email to: TD._PAL@cpuc.ca.gov
Protests must be served to the Communications
Division (TD._PAL) and the Utility on the same day
 Refer to GO 96-B 7.4 for additional information

(FOR CPUC USE ONLY) rev. 12/24/19

(Date Filed / Received Stamp by CPUC Industry Division)	Utility Type: _____	Supv. / Analyst _____ / _____ Due Date to Supv.: _____ CD Suspension Requested: <input type="checkbox"/> Yes, see attached Analyst Completion Date: _____ Supervisor Completion Date: _____ Disposition: <input type="checkbox"/> Accepted <input type="checkbox"/> Withdrawn <input type="checkbox"/> Rejected AL / Tariff Effective Date: _____ Resolution No.: T- _____ Notes: _____
	<input type="checkbox"/> Logged In: _____	
	<input type="checkbox"/> Logged Out: _____	

Advice Letter Summary Form Instructions and Keyword List (Revised 12/24/19)

1. **Date AL served on parties:** Enter the date the AL was served. Advice Letters (AL) must be served via email to the appropriate service list and [TD. PAL@cpuc.ca.gov](mailto:TD.PAL@cpuc.ca.gov). The service lists for Communications Division AL filings are available at: <https://ia.cpsc.ca.gov/als/getlist.aspx>. For additional information refer to G.O. 96-B General Rule 7.2, General Order 96-B Telecommunications Industry Rule 10, and Resolution T-17327.
2. **Company Name:** Enter the name of the company.
3. **CPUC Utility Number:** Enter the carrier's assigned Utility ID Number (4-digits).
4. **Address, City, State, Zip:** Enter the company's mailing address.
5. **Type of Carrier:** Check box that applies to company.
 - **GRC-LEC:** Cost of Service LEC Carrier;
 - **URF-Carrier:** Uniform Regulatory Framework Carrier (see D.06-08-030/D.07-09-019); and
 - **CMRS:** Commercial Mobile Radio Service (Wireless Carrier).
6. **Commission Resolution Required:** Check the box if the utility requests a disposition by Commission resolution.
7. **Carrier of Last Resort (See D.96-10-066):** Check the box if the carrier is a carrier of last resort as defined in Decision D.96-10-066.
8. **Filing AL #:** Enter the AL Number. ALs must be numbered in sequential order. For questions regarding the next available AL number, send an email to [TD. PAL@cpuc.ca.gov](mailto:TD.PAL@cpuc.ca.gov) and provide your company name and assigned utility ID number.
9. **Requested Effective Date:** Enter the date which company requests the AL to be effective.
10. **AL Tier:** Check the appropriate box. Refer to General Order 96-B Telecommunications Industry Rule 7 for a listing of matters appropriate to each AL tier.
11. **Information Only Filing:** Check the box if filing an information-only filing. Pursuant to General Order 96-B General Rule 3.9 an information-only filing is an informal report required by statute or Commission order that is not submitted in connection with a request for Commission approval, authorization, or other relief. For additional information regarding what can be filed as an information-only filing refer to General Order 96-B Telecommunications Industry Rules.
12. **Filer Name, Email Address, and Phone Number:** Enter the information for the person who can be contacted for additional information about the filing.
13. **Certificate Name, Email Address, and Phone Number:** Enter the information for the person who will receive the AL certificate once the AL is closed. Leave blank, if the same person in item 11.
14. **Keyword:** Choose the keyword that best represents the AL subject (See Keywords List below).
15. **For Contract Filings Only:**
 - **Contract Keyword, Type:** Check the appropriate box to identify the type of contract being filed
 - **Government:** contract is with a Government entity.
 - **Other:** contract is with an entity other than the Government.
 - **Date executed:** Enter the date the contract was executed.
 - **Contract Total Rev (\$):** Enter the total contract revenue.
16. **Subject of Filing:** Enter a brief description of the filing's purpose and/or describe the proposed change requested.
17. **Authorization for filing:** Enter the Resolution #, Decision # or other authorizing document requiring the AL filing.
18. **For Service/Tariff Changes Only:**
 - **Tariff Schedules:** Enter the tariff schedule numbers submitted.
 - **No. Tariff Sheets:** Enter the total number of tariff sheets submitted.
 - **Affected service:** If applicable, refer to the utility's other pending ALs that relate to the same tariffs or are otherwise affected by the proposed changes.
 - **Rate Element(s) affected and % change:** If applicable, enter the rate element(s) affected and percentage change for non-recurring and/or recurring charges.
 - **Customer Notice Required:** Check the box if customer notice is required pursuant to G.O. 96-B Telecommunications Industry Rule 3. Attach a copy of the customer notice to the AL filing, if applicable.
19. **Notes/Comments (Optional):** Enter any other information and reference to advice letter, etc. If the AL replaces a withdrawn or rejected AL, identify the prior AL and the differences between it and the new AL.

Keywords	Description
Service Changes	Any permanent change(s) to <i>currently tariffed</i> rates, charges, and/or terms and/or conditions of service
Special/Provisional Offerings	Any non-permanent change(s) to <i>currently tariffed</i> rates, charges, and/or terms and/or conditions of service (i.e. promotions and grandfather requests, etc.)
Decision/Resolution Compliance	Any filing made in compliance with a Commission order (<i>indicate order number(s)</i>)
Contracts	Any contract or agreement other than a negotiated interconnection agreement; please indicate type (government or other), date executed, and total revenue (\$)
Interconnection Agreement	Any negotiated interconnection agreement per Section 252 of the Telecommunications Act
New Service	Any new tariffed service offering
GRC	Any General Rate Case filing
Carrier Information Changes	Name, DBA, contact information, mergers, transfers of control, and other licensing actions not requiring a formal application
CHCF-A	Any CHCF-A program filing requiring Commission action by Resolution
CHCF-B	Any CHCF-B program filing (including Carrier of Last Resort certification) requiring Commission action by Resolution
CTF	Any CTF program filing requiring Commission action by Resolution
ULTS	Any ULTS/Lifeline program filing requiring Commission action by Resolution
DDTP	Any DDTP program filing requiring Commission action by Resolution
ETC	Filings made to be designated as an ETC, to continue ETC designation, or to have ETC designation rescinded.
Information-Only Filing	An informal report required by statute or Commission order that is not submitted in connection with a request for Commission approval, authorization, or other relief.
URF Carrier Detariff	Tier 2 filing requesting to detariff pursuant to D.07-09-018, or file notice of new detariffed offers.

GEOFFREY G. WHY
PARTNER
gwhy@verrill-law.com
T (617) 292-2854

Verrill Dana, LLP
One Federal Street, 20th Floor
Boston, MA 02110

May 3, 2021

VIA EMAIL (TD_PAL@cpuc.ca.gov)

Advice Letter Coordinator
Communications Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Advice Letter No. 54
TracFone Wireless, Inc. (U-4231-C)
(Emergency Broadband Benefit Plan)

Dear Advice Letter Coordinator:

On April 19, 2021, the Communications Division sent an Administrative Letter to LifeLine providers requesting a Tier 2 Advice Letter regarding LifeLine offerings supported by the California Public Utilities Commission (CPUC) LifeLine fund and the Federal Communications Commission's (FCC) Emergency Broadband Benefit (EBB) program.¹ TracFone Wireless, Inc. (U-4231-C) ("TracFone") submits to the CPUC this Tier 2 Advice Letter in response to the Administrative Letter.

TracFone will notify its existing California LifeLine customers that they may opt-in and receive the California-specific EBB LifeLine offering, as a temporary and no-cost upgrade to their current SafeLink LifeLine plan.² TracFone's eligible customers will continue to receive their "EBB-enhanced" California SafeLink service until the FCC disbursements exhaust the congressionally appropriated \$3.21 billion in EBB funds, or the Program ends by operation of its enabling statute. Once the Program's end date is certain and announced by the FCC, TracFone will notify its customers receiving EBB service of the Program's end date. When the EBB

¹ Administrative Letter, *Guidance Regarding the Submission of Advice Letters and Reimbursement Claims for California LifeLine Service Providers Who Are Participating in the FCC Emergency Broadband Benefit Program* (April 19, 2021).

² On April 27, 2021, TracFone submitted to the CPUC its proposed notifications to inform existing SafeLink customers about the FCC's temporary Emergency Broadband Program and their eligibility for the enhanced SafeLink EBB Plans. The Communications Division instructed TracFone to seek approval for those notices from the LifeLine marketing team.

Program ends, TracFone will transition all LifeLine customers back to their underlying California SafeLink Standard LifeLine service, unless the customer elects a different plan.

Background

On December 27, 2020, the Consolidated Appropriations Act (“the Act”) became federal law.³ The Act established the Emergency Broadband Connectivity Fund (“the Fund”), a \$3.21 billion fund for fiscal year 2021. Pursuant to the Act, the FCC will use the Fund to implement the EBB Program. The Act further directs the FCC to implement the Program until the EBB funds are exhausted.⁴ However, the statute does not set a date certain for the Program’s end.⁵

On February 26, 2021, the FCC issued a Report and Order (“the Order”) outlining the rules for the Program. To participate in the EBB Program, the FCC must first approve a provider’s participation. There are two separate pathways for approval depending on whether a provider is currently an approved Eligible Telecommunication Carriers (“ETCs”). For existing ETCs, such as TracFone, the FCC will automatically approve their participation in EBB if the ETC had “an existing program that was made available by April 1, 2020 to subscribers meeting at least one of the criteria” of eligibility for EBB support.⁶

On March 11, 2021, the FCC began accepting Election Notices.⁷ On March 22, 2021, the FCC approved TracFone’s EBB participation, after receiving TracFone’s EBB “election notice.”⁸ The Universal Service Administrative Company (USAC) approved TracFone’s national EBB plan on April 14, 2021. On April 29, 2021, the FCC announced that it will permit providers to enroll consumers in EBB beginning on May 12, 2021.⁹ The FCC has not projected an expected Program end date.

TracFone’s California LifeLine Emergency Broadband Benefit SafeLink Plan

On April 19, 2021, the CPUC Communications Division sent an administrative letter requesting Tier 2 Advice Letters with the details concerning LifeLine providers’ EBB plans that will request support from the CPUC LifeLine fund,¹⁰ including:

- All EBB service plans for which the provider will seek California LifeLine reimbursement, including details on rates and data caps;

³ Consolidated Appropriations Act, 2021, Pub. L. No. 116-260, div. N, tit. IX, § 904(i), 134 Stat. 2130, 2135.

⁴ EBB Order at para. 110.

⁵ *Id.* at §§ 904(i), 904(a)(8) (ending the Program upon the sooner of (i) the total depletion of the EBB Fund, or (ii) six months after the U.S. Department of Health and Human Services declares an end to the COVID-19 emergency).

⁶ EBB Order at para. 28.

⁷ EBB Public Notice at 2.

⁸ See Federal Communications Commission (FCC), Emergency Broadband Benefit Providers (<https://www.fcc.gov/emergency-broadband-benefit-providers>).

⁹ *Wireline Competition Bureau Announces Emergency Broadband Benefit Program Launch Date*, WC Docket No. 20-445, DA 21-493 (April 29, 2021).

¹⁰ Administrative Letter at 1-2. (requesting advice letters covering “plans that will be offered to California LifeLine participants for the EBB program for which the provider will seek California LifeLine reimbursement.”). Because TracFone’s tribal EBB plan will not request any California LifeLine support, this Advice Letter does not address TracFone’s tribal EBB offering.

- EBB advertising materials and all terms and conditions and other requirements applicable to the California LifeLine program and the EBB program, including the duration of the EBB benefit;
- Confirmation that participants will remain on the California LifeLine program during the EBB program and description of how providers will transition EBB participants back to a stand-alone LifeLine plan when the EBB offering ends; and
- Description of how the EBB, federal and state LifeLine supports, will be applied to EBB plans; and
- A sample customer bill with the EBB discount, along with other applicable discounts.¹¹

TracFone provides details of its California-specific LifeLine EBB plan in Attachment A and Attachment B. Attachments A-1 and B-1 provide a redline comparison of TracFone's California-Specific EBB LifeLine plan and its Standard LifeLine offering approved by the CPUC in Advice Letter 51 and Supplemental Advice Letter 51-A.¹² TracFone's SafeLink Terms and Conditions for California LifeLine service will govern its provisioning of the EBB LifeLine SafeLink plan.¹³ TracFone will submit separately from this Advice Letter its proposed California LifeLine EBB marketing materials to the CPUC LifeLine Marketing Team (CaLLMarketing@cpuc.ca.gov).

TracFone's California-specific EBB LifeLine plan will temporarily enhance the Standard California LifeLine SafeLink plan as follows:

Plan	Voice & Text	Data	Other Offerings	CA LifeLine Support	CA Customer Cost
<u>CA Standard LifeLine SafeLink</u>	Unlimited	6 GB	0 GB hotspot	\$14.85	\$0
<u>CA LifeLine EBB SafeLink</u>	Unlimited	Unlimited	<ul style="list-style-type: none">• 15 GB hotspot• Unlimited international calls	\$5.75	\$0

For purposes of comparison, below is TracFone's national EBB plan, which will not rely upon any state Lifeline support. The national EBB plan includes 10 GB of hotspot data.

¹¹ As a prepaid wireless provider, TracFone does not send any bills to its LifeLine customers. All of TracFone's LifeLine customers elect to participate in a no-cost LifeLine offering or to pre-pay for a LifeLine plan with additional broadband data. Therefore, TracFone does not include a sample EBB bill with this filing.

¹² See TracFone Wireless, Inc. Advice Letters 51 and 51-A, *Update to SafeLink Upgrade/Family Plan Rates for D. 20-10-006* (AL 51 and AL 51-A, respectively submitted Nov. 10 and 30, 2020; accepted Dec. 1, 2020).

¹³ See TracFone Wireless, Inc. Advice Letter 45.

Plan	Voice & Text	Data	Other Offerings	Customer Cost
<u>National Lifeline EBB SafeLink</u>	Unlimited	Unlimited	<ul style="list-style-type: none">• 10 GB hotspot• Unlimited international calls	\$0

Regarding consumers' continued participation in LifeLine during the EBB program, TracFone confirms that all of its LifeLine customers that opted-in to the SafeLink LifeLine EBB plan will remain on their underlying LifeLine plan for the duration of the EBB program. TracFone further confirms that it will apply the federal EBB and Lifeline discounts toward eligible customers' EBB LifeLine plans, and then apply any reimbursements from the CPUC LifeLine fund.

As a prepaid wireless LifeLine provider, TracFone does not provide customers with bills, and therefore cannot include with this Advice Letter "a sample EBB bill" with the allocations of the EBB and Lifeline discounts.

TracFone appreciates and supports the Communications Division's statement that it will expedite review of EBB Advice Letters,¹⁴ particularly given the emergency nature and imminent start of the Program. If approved by Staff, TracFone proposes that its California LifeLine EBB plan take effect on May 12, 2021, when the FCC will permit providers to begin customer enrollments in EBB.

Notices of Program's Temporary Nature, End Date, and End of Program Transition

As required by the FCC Order, TracFone will notify consumers that the Program is temporary at numerous moments in the EBB launch. Prior to or upon customer enrollments and in TracFone's marketing materials, TracFone will notify its customers that EBB is a temporary FCC program and that the SafeLink EBB plan will be free for the customer, after all applicable discounts.¹⁵ The EBB Order stated that the FCC "will endeavor to provide at least 60 days' notice before the end of the Program."¹⁶ The FCC further requires providers to notify customers of the Program's end date "as soon as practicable" and no later than 15 days after the FCC publishes the end date.¹⁷ TracFone will comply with all FCC customer-notification requirements for the EBB Program and Lifeline service.

Once the EBB Program ends, TracFone will transition all LifeLine customers that opted to receive EBB service back to their prior LifeLine service, unless the customer elects a different plan. If a customer prefers to continue receiving a level of service comparable to an EBB SafeLink plan, TracFone will make such an offer available in a pre-paid plan.

¹⁴ Administrative Letter at 2 ("Staff will strive to approve all correctly filed Tier 2 Advice Letters on an expedited schedule.").

¹⁵ EBB Order at paras. 124-128.

¹⁶ *Id.* at para. 116.

¹⁷ *Id.* at para. 129.

This filing includes redline and clean versions of the EBB SafeLink Rate Comparison Chart and Rate Schedule.

List of Attachments:

- A: CA LifeLine-EBB SafeLink Rate Comparison Chart
- A-1: CA LifeLine-EBB SafeLink Rate Comparison Chart (redline)
- B: CA LifeLine-EBB SafeLink Rate Schedule
- B-1: CA LifeLine-EBB SafeLink Rate Schedule (redline)

Advice Letter Procedure

This Advice Letter will be served on the CPUC Communication Advice Letter Service List and will be served on any persons upon request. Anyone may object to this Advice Letter by sending a written protest to:

Telecommunications Advice Letter Coordinator
Communications Division
505 Van Ness Avenue, 3rd Floor
San Francisco, CA 94102-3298

The protest must specifically state the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than twenty (20) days after the date that the advice letter was filed. If you have email capability, you must also email a copy to the Telecommunications Division at TD_PAL@cpuc.ca.gov.

On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to the undersigned at:

Geoffrey G Why
Verrill Dana, LLP
One Federal Street, 20th Floor
Boston, MA 02110
T (617) 292-2854
gwhy@verrill-law.com

To obtain information about the Commission's procedures for Advice Letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to GO 96-B.

This filing is being made as a Tier 2 Advice Letter in compliance with the CPUC's April 19, 2021 Administrative Letter. Under GO 96-B, Telecommunications Industry Rule 7.2, this Advice Letter is effective upon Staff approval. If this Advice Letter has not been suspended by

TracFone Wireless, Inc. EBB Advice Letter 54
May 3, 2021

Staff by the end of the initial 30-day review period, this Tier 2 Advice Letter will be deemed effective on May 12, 2021, when consumer enrollments in the EBB Program will begin.

If you have any questions concerning this filing, please contact me at (617) 292-2854 or gwhy@verrill-law.com.

Very truly yours,

A handwritten signature in blue ink, appearing to read "Geoffrey G. Why", is positioned above a horizontal line.

Geoffrey G Why
Verrill Dana, LLP
One Federal Street, 20th Floor
Boston, MA 02110
T (617) 292-2854
gwhy@verrill-law.com

Attorney for TracFone Wireless, Inc.

cc: Service List (“Changes in rates, terms and conditions of service, or initiation of new service”)

ATTACHMENT A

TracFone Wireless, Inc. California LifeLine SafeLink Rate Comparison Chart (Revised May 3, 2021, per Advice Letter No. 54)

SAFELINK WIRELESS™

California LifeLine Rate Comparison Chart

	California LifeLine Bundled Plans (Voice & Data)					California LifeLine Tribal Bundled Plan (Voice & Data)	Emergency Broadband Benefit Special (EBB) Plans
	SafeLink Unlimited Talk & Text with 6 GB Data*	"Bring Your Own Phone" Program SafeLink Unlimited Talk & Text with 6 GB Data	SafeLink Unlimited Talk & Text with 8 GB High Speed Data	SafeLink Unlimited Talk & Text with 20 GB High Speed Data	SafeLink Unlimited Talk & Text with 40 GB High Speed Data	SafeLink Tribal Unlimited Talk & Text with 40 GB Data	EBB SafeLink Unlimited Talk, Text, High Speed Data & International Calls
Pre-Paid or Post-Paid	Pre-Paid	Pre-Paid	Pre-Paid	Pre-Paid	Pre-Paid	Pre-Paid	Pre-Paid
Regular Rate	\$29.88	\$29.88	\$29.88	\$39.88	\$48.38	\$49.88	\$65.00
Federal Emergency Broadband Benefit	n/a	n/a	n/a	n/a	n/a	n/a	\$50
Federal Lifeline Discount	\$9.25	\$9.25	\$9.25	\$9.25	\$9.25	\$9.25	\$9.25
Federal Lifeline Tribal Discount	n/a	n/a	n/a	n/a	n/a	\$25.00	n/a
California LifeLine Discount	\$14.85	\$14.85	\$14.85	\$14.85	\$14.85	\$14.85	\$5.75
Monthly Discounted Rate	Free	Free	\$5.78 (for additional 2 GB card)	\$15.78	\$24.28	Free	Free
Additional Company Discount	\$5.78	\$5.78	\$0.00	\$0.00	\$0.00	\$0.78	\$0.00
Number of Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

ATTACHMENT A

SafeLink (TracFone) 2021 California LifeLine Comparison Chart (revised **May 3, 2021**)

	California LifeLine Bundled Plans (Voice & Data)					California LifeLine Tribal Bundled Plan (Voice & Data)	Emergency Broadband Benefit Special (EBB) Plans
	SafeLink Unlimited Talk & Text with 6 GB Data*	"Bring Your Own Phone" Program SafeLink Unlimited Talk & Text with 6 GB Data	SafeLink Unlimited Talk & Text with 8 GB High Speed Data	SafeLink Unlimited Talk & Text with 20 GB High Speed Data	SafeLink Unlimited Talk & Text with 40 GB High Speed Data	SafeLink Tribal Unlimited Talk & Text with 40 GB Data	EBB SafeLink Unlimited Talk, Text, High Speed Data & International Calls
Domestic Messages	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	6 GB	6 GB	Unlimited (with 8 GB at 4G speed)	Unlimited (with 20 GB at 4G speed)	Unlimited (with 40 GB at 4G speed)	Unlimited (with 40 GB at 4G speed)	Unlimited
Applicable Taxes, Fees, and Surcharges	Exempt	Exempt	Regular state/federal taxes applicable to data only	Regular state/federal taxes applicable to data only	Regular state/federal taxes applicable to data only	Exempt	Exempt
California LifeLine Taxes, Fees, and Surcharges Exemption	Exempt	Exempt	Exempt	Exempt	Exempt	Exempt	Exempt
Per Minute/Message Fee for Additional Minutes/Messages	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Fee for Additional Data	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Allotted Voice Minutes Decreased for Calling N11	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Fee for Calling N11 Special Service Numbers	None	None	None	None	None	None	None
Fee for Calling 411	None	None	None	None	None	None	None
Fee for Calling Directory Assistance	None	None	None	None	None	None	None
Fee for Calling Operator Services	None	None	None	None	None	None	None

	California LifeLine Bundled Plans (Voice & Data)					California LifeLine Tribal Bundled Plan (Voice & Data)	Emergency Broadband Benefit Special (EBB) Plans
	SafeLink Unlimited Talk & Text with 6 GB Data*	"Bring Your Own Phone" Program SafeLink Unlimited Talk & Text with 6 GB Data	SafeLink Unlimited Talk & Text with 8 GB High Speed Data	SafeLink Unlimited Talk & Text with 20 GB High Speed Data	SafeLink Unlimited Talk & Text with 40 GB High Speed Data	SafeLink Tribal Unlimited Talk & Text with 40 GB Data	EBB SafeLink Unlimited Talk, Text, High Speed Data & International Calls
Regular Activation Fee***	\$39.00	\$39.00	\$39.00	\$39.00	\$39.00	\$39.00	\$39.00
Discounted Activation Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Cell Phone Fee	Free Phone**	Customer provides own Phone and receives free SIM card	Free Phone** or SIM card (or discount on upgraded Phone)	Free Phone** or SIM card (or discount on upgraded Phone)	Free Phone** or SIM card (or discount on upgraded Phone)	Free Phone**	Free Phone**
Restocking Fee	None	None	None	None	None	None	None
Deposit	None	None	None	None	None	None	None
Early Termination Fee	None	None	None	None	None	None	None
Nationwide Domestic Long Distance	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
International Calling	N/A	N/A	N/A	N/A	N/A	N/A	Unlimited (to 15 unique phone numbers, in select countries)
Caller ID	Free	Free	Free	Free	Free	Free	Free
Call Waiting	Free	Free	Free	Free	Free	Free	Free
Call Forwarding	Free	Free	Free	Free	Free	Free	Free
Voicemail	Free	Free	Free	Free	Free	Free	Free
3-Way Calling	Free	Free	Free	Free	Free	Free	Free
Rollover Unused Minutes/Text Option	No	No	N/A	N/A	N/A	No	N/A

ATTACHMENT A

SafeLink (TracFone) 2021 California LifeLine Comparison Chart (revised **May 3, 2021**)

	California LifeLine Bundled Plans (Voice & Data)					California LifeLine Tribal Bundled Plan (Voice & Data)	Emergency Broadband Benefit Special (EBB) Plans
	SafeLink Unlimited Talk & Text with 6 GB Data*	"Bring Your Own Phone" Program SafeLink Unlimited Talk & Text with 6 GB Data	SafeLink Unlimited Talk & Text with 8 GB High Speed Data	SafeLink Unlimited Talk & Text with 20 GB High Speed Data	SafeLink Unlimited Talk & Text with 40 GB High Speed Data	SafeLink Tribal Unlimited Talk & Text with 40 GB Data	EBB SafeLink Unlimited Talk, Text, High Speed Data & International Calls
Contract Needed	No	No	No	No	No	No	No
Credit Check Needed	No	No	No	No	No	No	No
Underlying Wireless Telecommunications Network	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances
Geographic Restrictions Aside from the Underlying Wireless Telecommunications Network	Yes. Excludes federally recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands	No. Authorized on federally- recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands.

* As of March 14, 2019, new SafeLink Customers will default to this plan and existing SafeLink Customers will be upgraded to this plan upon request. Plan changes before the 25th day of the month will take effect the following month. Plan changes on or after the 25th day of the month may be delayed until the month after the following month.

** Eligible Customers will receive a new Phone at no charge at the time that an eligible Customer first establishes a SafeLink LifeLine plan. If an eligible Customer discontinues their SafeLink LifeLine plan, Customer will only be eligible to receive a new Phone at no charge if Customer re-establishes a SafeLink LifeLine plan after 90 days from the date Customer last discontinued use of their SafeLink plan.

***The California LifeLine fund will pay for no more than two service connection fees (whether with TracFone or any other wireless service provider) per household during the twelve-month period from December 24, 2015 through December 23, 2016, or until the Commission adopts a decision addressing this issue within the scope of the LifeLine proceeding, whichever comes first. For any transaction that is not eligible for reimbursement from the LifeLine fund, TracFone will use its own funds to credit the service connection charge.

ATTACHMENT A-1

TracFone Wireless, Inc. California LifeLine SafeLink Rate Comparison Chart (Revised ~~November 30, 2020~~ May 3, 2021, per Advice Letter No. ~~51-A~~ 54)

SAFELINK WIRELESS™ California LifeLine Rate Comparison Chart

	California LifeLine Bundled Plans (Voice & Data)					California LifeLine Tribal Bundled Plan (Voice & Data)	<u>Emergency Broadband Benefit Special (EBB) Plan</u>
	SafeLink Unlimited Talk & Text with 6 GB Data*	"Bring Your Own Phone" Program SafeLink Unlimited Talk & Text with 6 GB Data	SafeLink Unlimited Talk & Text with 8 GB High Speed Data	SafeLink Unlimited Talk & Text with 20 GB High Speed Data	SafeLink Unlimited Talk & Text with 40 GB High Speed Data	SafeLink Tribal Unlimited Talk & Text with 40 GB Data	<u>EBB SafeLink Unlimited Talk, Text, High Speed Data & International Calls</u>
Pre-Paid or Post-Paid	Pre-Paid	Pre-Paid	Pre-Paid	Pre-Paid	Pre-Paid	Pre-Paid	<u>Pre-Paid</u>
Regular Rate	\$29.88	\$29.88	\$29.88	\$39.88	\$48.38	\$49.88	<u>\$65.00</u>
<u>Federal Emergency Broadband Benefit</u>	<u>n/a</u>	<u>n/a</u>	<u>n/a</u>	<u>n/a</u>	<u>n/a</u>	<u>n/a</u>	<u>\$50</u>
Federal Lifeline Discount	\$9.25	\$9.25	\$9.25	\$9.25	\$9.25	\$9.25	<u>\$9.25</u>
Federal Lifeline Tribal Discount	n/a	n/a	n/a	n/a	n/a	\$25.00	<u>n/a</u>
California LifeLine Discount	\$14.85	\$14.85	\$14.85	\$14.85	\$14.85	\$14.85	<u>\$5.75</u>
Monthly Discounted Rate	Free	Free	\$5.78 (for additional 2 GB card)	\$15.78	\$24.28	Free	<u>Free</u>

	California LifeLine Bundled Plans (Voice & Data)					California LifeLine Tribal Bundled Plan (Voice & Data)	Emergency Broadband Benefit Special (EBB) Plan
	SafeLink Unlimited Talk & Text with 6 GB Data*	"Bring Your Own Phone" Program SafeLink Unlimited Talk & Text with 6 GB Data	SafeLink Unlimited Talk & Text with 8 GB High Speed Data	SafeLink Unlimited Talk & Text with 20 GB High Speed Data	SafeLink Unlimited Talk & Text with 40 GB High Speed Data	SafeLink Tribal Unlimited Talk & Text with 40 GB Data	EBB SafeLink Unlimited Talk, Text, High Speed Data & International Calls
Additional Company Discount	\$5.78	\$5.78	\$0.00	\$0.00	\$0.00	\$0.78	<u>\$0.00</u>
Number of Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	<u>Unlimited</u>
Domestic Messages	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	<u>Unlimited</u>
Data	6 GB	6 GB	Unlimited (with 8 GB at 4G speed)	Unlimited (with 20 GB at 4G speed)	Unlimited (with 40 GB at 4G speed)	Unlimited (with 40 GB at 4G speed)	<u>Unlimited</u>
Applicable Taxes, Fees, and Surcharges	Exempt	Exempt	Regular state/federal taxes applicable to data only	Regular state/federal taxes applicable to data only	Regular state/federal taxes applicable to data only	Exempt	<u>Exempt</u>
California LifeLine Taxes, Fees, and Surcharges Exemption	Exempt	Exempt	Exempt	Exempt	Exempt	Exempt	<u>Exempt</u>
Per Minute/Message Fee for Additional Minutes/Messages	N/A	N/A	N/A	N/A	N/A	N/A	<u>N/A</u>
Fee for Additional Data	N/A	N/A	N/A	N/A	N/A	N/A	<u>N/A</u>
Allotted Voice Minutes Decreased for Calling N11	N/A	N/A	N/A	N/A	N/A	N/A	<u>N/A</u>
Fee for Calling N11 Special Service Numbers	None	None	None	None	None	None	<u>None</u>
Fee for Calling 411	None	None	None	None	None	None	<u>None</u>

ATTACHMENT A-1

SafeLink (TracFone) 2020 2021 California LifeLine Comparison Chart (revised ~~November 30, 2020~~ May 3, 2021)

	California LifeLine Bundled Plans (Voice & Data)					California LifeLine Tribal Bundled Plan (Voice & Data)	<u>Emergency Broadband Benefit Special (EBB) Plan</u>
	SafeLink Unlimited Talk & Text with 6 GB Data*	"Bring Your Own Phone" Program SafeLink Unlimited Talk & Text with 6 GB Data	SafeLink Unlimited Talk & Text with 8 GB High Speed Data	SafeLink Unlimited Talk & Text with 20 GB High Speed Data	SafeLink Unlimited Talk & Text with 40 GB High Speed Data	SafeLink Tribal Unlimited Talk & Text with 40 GB Data	<u>EBB SafeLink Unlimited Talk, Text, High Speed Data & International Calls</u>
Fee for Calling Directory Assistance	None	None	None	None	None	None	<u>None</u>
Fee for Calling Operator Services	None	None	None	None	None	None	<u>None</u>
Regular Activation Fee***	\$39.00	\$39.00	\$39.00	\$39.00	\$39.00	\$39.00	<u>\$39.00</u>
Discounted Activation Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	<u>\$0.00</u>
Cell Phone Fee	Free Phone**	Customer provides own Phone and receives free SIM card	Free Phone** or SIM card (or discount on upgraded Phone)	Free Phone** or SIM card (or discount on upgraded Phone)	Free Phone** or SIM card (or discount on upgraded Phone)	Free Phone**	<u>Free Phone**</u>
Restocking Fee	None	None	None	None	None	None	<u>None</u>
Deposit	None	None	None	None	None	None	<u>None</u>
Early Termination Fee	None	None	None	None	None	None	<u>None</u>
Nationwide Domestic Long Distance	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	<u>Unlimited</u>
<u>International Calling</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>Unlimited (to 15 unique international phone numbers, in select countries)</u>
Caller ID	Free	Free	Free	Free	Free	Free	<u>Free</u>

ATTACHMENT A-1

SafeLink (TracFone) 2020 2021 California LifeLine Comparison Chart (revised ~~November 30, 2020~~ May 3, 2021)

	California LifeLine Bundled Plans (Voice & Data)					California LifeLine Tribal Bundled Plan (Voice & Data)	<u>Emergency Broadband Benefit Special (EBB) Plan</u>
	SafeLink Unlimited Talk & Text with 6 GB Data*	"Bring Your Own Phone" Program SafeLink Unlimited Talk & Text with 6 GB Data	SafeLink Unlimited Talk & Text with 8 GB High Speed Data	SafeLink Unlimited Talk & Text with 20 GB High Speed Data	SafeLink Unlimited Talk & Text with 40 GB High Speed Data	SafeLink Tribal Unlimited Talk & Text with 40 GB Data	<u>EBB SafeLink Unlimited Talk, Text, High Speed Data & International Calls</u>
Call Waiting	Free	Free	Free	Free	Free	Free	<u>Free</u>
Call Forwarding	Free	Free	Free	Free	Free	Free	<u>Free</u>
VoiceMail	Free	Free	Free	Free	Free	Free	<u>Free</u>
3-Way Calling	Free	Free	Free	Free	Free	Free	<u>Free</u>
Rollover Unused Minutes/Text Option	No	No	N/A	N/A	N/A	No	<u>N/A</u>
Contract Needed	No	No	No	No	No	No	<u>No</u>
Credit Check Needed	No	No	No	No	No	No	<u>No</u>
Underlying Wireless Telecommunications Network	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	Primarily T-Mobile, AT&T or Verizon in limited circumstances	<u>Primarily T-Mobile, AT&T or Verizon in limited circumstances</u>
Geographic Restrictions Aside from the Underlying Wireless Telecommunications Network	Yes. Excludes federally recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands	Yes. Excludes federally recognized Tribal Lands	No. Authorized on federally- recognized Tribal Lands	<u>Yes. Excludes federally recognized Tribal Lands</u>

* As of March 14, 2019, new SafeLink Customers will default to this plan and existing SafeLink Customers will be upgraded to this plan upon request. Plan changes before the 25th day of the month will take effect the following month. Plan changes on or after the 25th day of the month may be delayed until the month after the following month.

ATTACHMENT A-1

SafeLink (TracFone) 2020 2021 California LifeLine Comparison Chart (revised ~~November 30, 2020~~ May 3, 2021)

** Eligible Customers will receive a new Phone at no charge at the time that an eligible Customer first establishes a SafeLink LifeLine plan. If an eligible Customer discontinues their SafeLink LifeLine plan, Customer will only be eligible to receive a new Phone at no charge if Customer re-establishes a SafeLink LifeLine plan after 90 days from the date Customer last discontinued use of their SafeLink plan.

***The California LifeLine fund will pay for no more than two service connection fees (whether with TracFone or any other wireless service provider) per household during the twelve-month period from December 24, 2015 through December 23, 2016, or until the Commission adopts a decision addressing this issue within the scope of the LifeLine proceeding, whichever comes first. For any transaction that is not eligible for reimbursement from the LifeLine fund, TracFone will use its own funds to credit the service connection charge.

ATTACHMENT B

TracFone Wireless, Inc. California LifeLine SafeLink Schedule of Rates and Charges (Revised May 3, 2021 per Advice Letter No. 54)

SAFELINK WIRELESS™

Schedule of Rates and Charges – California LifeLine Plans and FCC Emergency Broadband Benefit Special (EBB) Plans

Plan Name	Plan Includes:	Regular Plan Charge	Cal. LifeLine Plan Charge	Additional Charges	Cal. LifeLine Eligible
EBB Unlimited Talk, Text, Data & International Calls	<ul style="list-style-type: none"> • Unlimited Nationwide and International Voice, Text & Data; 4G speed • 15 GB of hotspot • Free or Discounted Phone** or SIM Card • Free Caller ID and 3-Way Calling 	\$65.00	Free	None	Yes
Unlimited Talk and Text and 6 GB Data Plan*	<ul style="list-style-type: none"> • Unlimited Nationwide Anytime Minutes • Unlimited Free Text Messaging • Free or Discounted Phone** or SIM Card • Free Caller ID and 3-Way Calling • 6 GB Data 	\$29.88	Free	None	Yes
"Bring Your Own Phone" Program Unlimited Talk, Text and 6 GB Data Plan	<ul style="list-style-type: none"> • Unlimited Nationwide Anytime Minutes • Unlimited Free Text Messaging • Use Your Own Phone • Free SIM Card • Free Caller ID and 3-Way Calling • 6 GB Data 	\$29.88	Free	None	Yes
SafeLink Unlimited Talk and Text Plan (40 GB Data at 4G Speed)	<ul style="list-style-type: none"> • Unlimited Nationwide Voice, Text and Data; 4G speed. • Free or Discounted Phone** or Sim Card • Free Caller ID and 3-Way Calling 	\$48.38	\$24.28	None	Yes
SafeLink Unlimited Talk and Text Plan (20 GB Data at 4G Speed)	<ul style="list-style-type: none"> • Unlimited Nationwide Voice, Text and Data; 4G speed. • Free or Discounted Phone** or SIM Card • Free Caller ID and 3-Way Calling 	\$39.88	\$15.78	None	Yes

ATTACHMENT B

SafeLink (TracFone) 2021 California LifeLine Comparison Chart (revised **May 3, 2021**)

Plan Name	Plan Includes:	Regular Plan Charge	Cal. LifeLine Plan Charge	Additional Charges	Cal. LifeLine Eligible
SafeLink Unlimited Talk and Text Plan (8 GB Data at 4G Speed)	<ul style="list-style-type: none"> • Unlimited Nationwide Voice, Text and Data; 4G speed. • Free or Discounted Phone** or Free SIM Card • Free Caller ID and 3-Way Calling • 6 GB at no cost, with option for an additional 2 GB data card for \$5.78 	\$29.88	\$5.78 (for additional 2 GB data card)	None	Yes
SafeLink Tribal Unlimited Talk and Text Plan (40 GB Data at 4G Speed)	<ul style="list-style-type: none"> • Unlimited Nationwide Voice, Text and Data; 4G speed. • Free or Discounted Phone** or SIM Card • Free Caller ID and 3-Way Calling 	\$49.88	Free	None	Yes

ATTACHMENT B

SafeLink (TracFone) 2021 California LifeLine Comparison Chart (revised **May 3, 2021**)

SAFELINK WIRELESS™
Schedule of Rates – Features Available to All California LifeLine Plans

Service/Feature Name	Service/Feature Definition	Regular Service/Feature Rate Charge	Service/Feature Restrictions
Call Waiting	A feature that alerts you to an incoming call while you're on a call and allows you to switch between the two calls.	\$0.00	None
Caller ID	A feature that transmits a caller's number to you during the ringing signal.	\$0.00	None
Call Forwarding	A feature whereby all calls to your mobile phone number redirect automatically to another number that you designate.	\$0.00	None
Voicemail	A feature that lets a caller to leave a message or access other available options if a line is busy or not answered.	\$0.00	None
3-way Calling	A feature which allows you to talk with two people at the same time with a three-way conversation on your mobile phone.	\$0.00	None
Toll Blocking	A feature to limit spending thresholds on plans that are not unlimited.	\$0.00	None
International Long Distance (ILD) Blocking	A feature where outbound calls are blocked to international destinations.	\$0.00	Note: California LifeLine Subscribers will have ILD blocked; except under EBB plan
900 / 976 Call Block	A feature where outbound calls are blocked to 900 and 976 numbers.	\$0.00	None
Local Calls	Any call, text message or other connection made to a location in your local calling area.	\$0.00	None
Long Distance	Any call, text message or other connection made to a location outside your local calling area.	Domestic Long Distance will be charged at Airtime / Voice per minute rates unless the plan has unlimited Airtime / Voice minutes associated with it.	None
211 – State Information	State information.	\$0.00	None, but subject to minutes deduction on non-unlimited plans.

Service/Feature Name	Service/Feature Definition	Regular Service/Feature Rate Charge	Service/Feature Restrictions
311 – Government Information	Non-emergency government service information.	\$0.00	None, but subject to minutes deduction on non-unlimited plans.
411 – Directory Services	411 gives you access to telephone numbers and addresses of business, government, and residential listings.	No additional fee. Regular airtime deductions will apply on non-unlimited plans.	None, but subject to minutes deduction on non-unlimited plans.
511 – Transportation Information	Non-emergency government service information.	\$0.00	None, but subject to minutes deduction on non-unlimited plans.
611 – Customer and Repair Service	Customer service and repair information.	\$0.00	None
711 – TRS Relay Access	FCC adopted use of the 711 dialing code for access to Telecommunications Relay Services (TRS).	\$0.00	Note: Only the call to the 711 relay service is not counted against minutes but minutes associated with the call made using the 711 relay service will be deducted.
811 – Call Before You Dig (CBUD) Information	CBUD information to protect pipes.	\$0.00	None, but subject to minutes deduction on non-unlimited plans.
911 – Emergency Services	Emergency call number based on location information available.	\$0.00	None
0 – Operator Services Live	Live Operator.	N/A	None
0 – Operator Services Automated	Automated Operator.	N/A	None
0 – Operator Services Person-to-Person	Person-to-Person Operator Assisted.	N/A	None
Deaf / Disabled Service	Second line available to deaf and disabled California LifeLine Subscribers.	Based on plans selected	Note: Available to qualified deaf or disabled California LifeLine Subscribers only.
Activation	Activation of service for use.	\$39.00***	None
Restocking	Returning equipment.	N/A	None
Deposit	Payment of money to guarantee return of equipment.	N/A	None

Service/Feature Name	Service/Feature Definition	Regular Service/Feature Rate Charge	Service/Feature Restrictions
Early Termination Fee	Fee associated with termination of service prior to completion of contract term.	N/A	None
Taxes, Surcharges and Fees	Federal and state taxes and surcharges and fees imposed by the CPUC to support Public Purpose Programs and CPUC operations.	Federal and state taxes imposed on data services only. California LifeLine participants are exempt from CPUC surcharges and fees.	None

* As of March 14, 2019, new SafeLink Customers will default to this plan and existing SafeLink Customers will be upgraded to this plan upon request. Plan changes before the 25th day of the month will take effect the following month. Plan changes on or after the 25th day of the month may be delayed until the month after the following month.

** Eligible Customers will receive a new Phone at no charge at the time that an eligible Customer first establishes a SafeLink LifeLine plan. If an eligible Customer discontinues their SafeLink LifeLine plan, Customer will only be eligible to receive a new Phone at no charge if Customer re-establishes a SafeLink LifeLine plan after 90 days from the date Customer last discontinued use of their SafeLink plan.

*** The California LifeLine fund will pay for no more than two service connection fees (whether with TracFone or any other wireless service provider) per household during the twelve-month period from December 24, 2015 through December 23, 2016, or until the Commission adopts a decision addressing this issue within the scope of the LifeLine proceeding, whichever comes first. For any transaction that is not eligible for reimbursement from the LifeLine fund, TracFone will use its own funds to credit the service connection charge.

ATTACHMENT B

SafeLink (TracFone) 2021 California LifeLine Comparison Chart (revised **May 3, 2021**)

ATTACHMENT B-1

TracFone Wireless, Inc.
California LifeLine SafeLink Schedule of Rates and Charges
 (Revised ~~November 30, 2020~~ May 3, 2021 per Advice Letter No. ~~51~~ 54)

SAFELINK WIRELESS™

Schedule of Rates and Charges – California LifeLine Plans and FCC Emergency Broadband Benefit Special (EBB) Plans

Plan Name	Plan Includes:	Regular Plan Charge	Cal. LifeLine Plan Charge	Additional Charges	Cal. LifeLine Eligible
<u>EBB Unlimited Talk, Text, Data & International Calls</u>	<ul style="list-style-type: none"> • <u>Unlimited Nationwide and International Voice, Text & Data; 4G speed</u> • <u>15 GB of hotspot</u> • <u>Free or Discounted Phone** or SIM Card</u> • <u>Free Caller ID and 3-Way Calling</u> 	<u>\$65.00</u>	<u>Free</u>	<u>None</u>	<u>Yes</u>
Unlimited Talk and Text and 6 GB Data Plan*	<ul style="list-style-type: none"> • Unlimited Nationwide Anytime Minutes • Unlimited Free Text Messaging • Free or Discounted Phone** or SIM Card • Free Caller ID and 3-Way Calling • 6 GB Data 	\$29.88	Free	None	Yes
"Bring Your Own Phone" Program Unlimited Talk, Text and 6 GB Data Plan	<ul style="list-style-type: none"> • Unlimited Nationwide Anytime Minutes • Unlimited Free Text Messaging • Use Your Own Phone • Free SIM Card • Free Caller ID and 3-Way Calling • 6 GB Data 	\$29.88	Free	None	Yes
SafeLink Unlimited Talk and Text Plan (40 GB Data at 4G Speed)	<ul style="list-style-type: none"> • Unlimited Nationwide Voice, Text and Data; 4G speed. • Free or Discounted Phone** or Sim Card • Free Caller ID and 3-Way Calling 	\$48.38	\$24.28	None	Yes
SafeLink Unlimited Talk and Text Plan (20 GB Data at 4G Speed)	<ul style="list-style-type: none"> • Unlimited Nationwide Voice, Text and Data; 4G speed. • Free or Discounted Phone** or SIM Card • Free Caller ID and 3-Way Calling 	\$39.88	\$15.78	None	Yes

ATTACHMENT B-1

SafeLink (TracFone) 20202021 California LifeLine Comparison Chart (revised ~~November 30, 2020~~ May 3, 2021)

Plan Name	Plan Includes:	Regular Plan Charge	Cal. LifeLine Plan Charge	Additional Charges	Cal. LifeLine Eligible
SafeLink Unlimited Talk and Text Plan (8 GB Data at 4G Speed)⁺⁸	<ul style="list-style-type: none"> • Unlimited Nationwide Voice, Text and Data; 4G speed. • Free or Discounted Phone** or Free SIM Card • Free Caller ID and 3-Way Calling • 6 GB at no cost, with option for an additional 2 GB data card for \$5.78 	\$29.88	\$5.78 (for additional 2 GB data card)	None	Yes
SafeLink Tribal Unlimited Talk and Text Plan (40 GB Data at 4G Speed)	<ul style="list-style-type: none"> • Unlimited Nationwide Voice, Text and Data; 4G speed. • Free or Discounted Phone** or SIM Card • Free Caller ID and 3-Way Calling 	\$49.88	Free	None	Yes

⁺⁸ ~~TracFone's AL-51 seeks approval of an 8 GB High Speed Data plan that will supplement the 6 GB SafeLink LifeLine Standard Plan, which is offered at no cost to LifeLine customers, with a 2 GB data card that can be purchased for \$5.78.~~

ATTACHMENT B-1

SafeLink (TracFone) 2020 2021 California LifeLine Comparison Chart (revised ~~November 30, 2020~~ May 3, 2021)

SAFELINK WIRELESS™

Schedule of Rates – Features Available to All California LifeLine Plans

Service/Feature Name	Service/Feature Definition	Regular Service/Feature Rate Charge	Service/Feature Restrictions
Call Waiting	A feature that alerts you to an incoming call while you're on a call and allows you to switch between the two calls.	\$0.00	None
Caller ID	A feature that transmits a caller's number to you during the ringing signal.	\$0.00	None
Call Forwarding	A feature whereby all calls to your mobile phone number redirect automatically to another number that you designate.	\$0.00	None
Voicemail	A feature that lets a caller to leave a message or access other available options if a line is busy or not answered.	\$0.00	None
3-way Calling	A feature which allows you to talk with two people at the same time with a three-way conversation on your mobile phone.	\$0.00	None
Toll Blocking	A feature to limit spending thresholds on plans that are not unlimited.	\$0.00	None
International Long Distance (ILD) Blocking	A feature where outbound calls are blocked to international destinations.	\$0.00	Note: California LifeLine Subscribers will have ILD blocked; <u>except under EBB plan</u>
900 / 976 Call Block	A feature where outbound calls are blocked to 900 and 976 numbers.	\$0.00	None
Local Calls	Any call, text message or other connection made to a location in your local calling area.	\$0.00	None
Long Distance	Any call, text message or other connection made to a location outside your local calling area.	Domestic Long Distance will be charged at Airtime / Voice per minute rates unless the plan has unlimited Airtime / Voice minutes associated with it.	None
211 – State Information	State information.	\$0.00	None, but subject to minutes deduction on non-unlimited plans.

ATTACHMENT B-1

SafeLink (TracFone) 2020 2021 California LifeLine Comparison Chart (revised ~~November 30, 2020~~ May 3, 2021)

Service/Feature Name	Service/Feature Definition	Regular Service/Feature Rate Charge	Service/Feature Restrictions
311 – Government Information	Non-emergency government service information.	\$0.00	None, but subject to minutes deduction on non-unlimited plans.
411 – Directory Services	411 gives you access to telephone numbers and addresses of business, government, and residential listings.	No additional fee. Regular airtime deductions will apply on non-unlimited plans.	None, but subject to minutes deduction on non-unlimited plans.
511 – Transportation Information	Non-emergency government service information.	\$0.00	None, but subject to minutes deduction on non-unlimited plans.
611 – Customer and Repair Service	Customer service and repair information.	\$0.00	None
711 – TRS Relay Access	FCC adopted use of the 711 dialing code for access to Telecommunications Relay Services (TRS).	\$0.00	Note: Only the call to the 711 relay service is not counted against minutes but minutes associated with the call made using the 711 relay service will be deducted.
811 – Call Before You Dig (CBUD) Information	CBUD information to protect pipes.	\$0.00	None, but subject to minutes deduction on non-unlimited plans.
911 – Emergency Services	Emergency call number based on location information available.	\$0.00	None
0 – Operator Services Live	Live Operator.	N/A	None
0 – Operator Services Automated	Automated Operator.	N/A	None
0 – Operator Services Person-to-Person	Person-to-Person Operator Assisted.	N/A	None
Deaf / Disabled Service	Second line available to deaf and disabled California LifeLine Subscribers.	Based on plans selected	Note: Available to qualified deaf or disabled California LifeLine Subscribers only.
Activation	Activation of service for use.	\$39.00***	None
Restocking	Returning equipment.	N/A	None
Deposit	Payment of money to guarantee return of equipment.	N/A	None

ATTACHMENT B-1

SafeLink (TracFone) 2020 2021 California LifeLine Comparison Chart (revised ~~November 30, 2020~~ May 3, 2021)

Service/Feature Name	Service/Feature Definition	Regular Service/Feature Rate Charge	Service/Feature Restrictions
Early Termination Fee	Fee associated with termination of service prior to completion of contract term.	N/A	None
Taxes, Surcharges and Fees	Federal and state taxes and surcharges and fees imposed by the CPUC to support Public Purpose Programs and CPUC operations.	Federal and state taxes imposed on data services only. California LifeLine participants are exempt from CPUC surcharges and fees.	None

* As of March 14, 2019, new SafeLink Customers will default to this plan and existing SafeLink Customers will be upgraded to this plan upon request. Plan changes before the 25th day of the month will take effect the following month. Plan changes on or after the 25th day of the month may be delayed until the month after the following month.

** Eligible Customers will receive a new Phone at no charge at the time that an eligible Customer first establishes a SafeLink LifeLine plan. If an eligible Customer discontinues their SafeLink LifeLine plan, Customer will only be eligible to receive a new Phone at no charge if Customer re-establishes a SafeLink LifeLine plan after 90 days from the date Customer last discontinued use of their SafeLink plan.

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ATTACHMENT B-1

SafeLink (TracFone) 2020 ~~2021~~ California LifeLine Comparison Chart (revised ~~November 30, 2020~~ May 3, 2021)



California Public Utilities Commission

Changes in rates, terms and conditions of service, or initiation of new service.

NOTE: If you want to be removed from a list, please send an email to: telcoadviceletterservice@cpuc.ca.gov

Select another list

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First Name	Last Name	Email Address	Company	UNumber	Date Submitted
Ross	Johnson	att-regulatory-ca@att.com	AT&T California	1001	2/24/2012
Steve	Fetzer	sfetzer@4cct.com	CCT Telecomm		3/1/2012
Sherri	Flatt	regulatoryaffairs@sagetelecom.net	Sage Telecom, Inc.	U-6585-C	3/1/2012
John	Gutierrez	John_Gutierrez@cable.comcast.com	Comcast Phone of California, LLC	U-5698-C	3/1/2012
Kelly	Pool	kpool@4cct.com	CCT	5607	3/1/2012
Judith	Riley	jriley@telecompliance.net	Telecom Professionals, Inc.		3/2/2012
PHILIP	JOSEPHSON	PJOSEPHSON@STERLINGBUSINESSLAW.COM	TNCI		3/5/2012
KAREN	MCBEE	TRUCKEE25@AOL.COM	PPG COMMUNICATIONS		3/6/2012
Marg	Tobias	info@tobiaslo.com			3/12/2012
Michelle	Salisbury	michelle.salisbury@crowncastle.com	CA - CLEC LLC & NewPath Networks, LLC	6936 & 6928	3/13/2012
Yvonne	Wooster	ysmythe@caltel.com	Calaveras Telephone	U-1004-C	3/16/2012
Joe	Richardson	joe@speedypin.com	SpeedyPin, LLC	7191	3/22/2012
Floyd	Jasinski	floyd.jasinski@consolidated.com	Consolidated Communications, Inc	1015, 7261	3/26/2012
Karen	Ritter	CAservicelist@tminc.com			4/2/2012
davina	hunter	davinahunter29@gmail.com			4/23/2012
Winafred	Brantl	wbrantl@kelleydrye.com	Kelley Drye & Warren LLP		4/24/2012
Judy	Pau	dwtcpucdockets@dwt.com	Davus Wright Tremaine		6/12/2012
Dean	LaChapelle	deanvic@yahoo.com	Point To Point Inc	6066	6/12/2012
Charlie	Born	Charlie.Born@ftr.com	Frontier Communications	1024	6/26/2012
William	Prentice	william.c.prentice@gmail.com			7/1/2012
Risa	Hernandez	rh@cpuc.ca.gov	CPUC		7/6/2012
Steven	Fenker	steve@tsihomophone.com	Nexus Communications	U-4387-C	9/17/2012

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