

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Joint Application of Charter Communications, Inc., Charter Communications Holdings, LLC, and Cox Enterprises, Inc. for Approval Pursuant to Public Utilities Code Section 854 of the Indirect Transfer of Control of Cox California Telcom, LLC (U-5684-C)

## Application 25-07-016

## **OPENING TESTIMONY OF ADAM FALK**

## **SENIOR VICE PRESIDENT, STATE GOVERNMENT AFFAIRS**

## CHARTER COMMUNICATIONS, INC.

## **ON BEHALF OF JOINT APPLICANTS**

JANUARY 30, 2026

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1 **I. INTRODUCTION**

2 **Q: Please state your name, occupation, and business address.**

3 My name is Adam Falk. I am the Senior Vice President for State Government Affairs for  
4 Charter Communications, Inc. (“Charter”). My business address is 601 Massachusetts Avenue,  
5 NW, Suite 400 West, Washington, DC 20001.

6 **Q: Please describe your professional qualifications.**

7 I have been the Senior Vice President for State Government Affairs at Charter for 11 years.  
8 I am responsible for Charter’s relationship with state and local governments across the country,  
9 including the company’s legislative, regulatory, and public policy functions. I have over 27 years  
10 of experience in the cable industry and a career spanning 35 years in government and government  
11 affairs. Prior to my current position at Charter, I served as Vice President for Government Affairs  
12 at Cablevision Systems Corporation in Bethpage, New York, where I was responsible for  
13 coordinating the company’s government relations and legislative and regulatory affairs functions  
14 across the three states where Cablevision operated: New York, New Jersey, and Connecticut.

15 I graduated from Boston University School of Law in 1990, and earned my undergraduate  
16 Bachelor of Arts degree, *cum laude*, in Political Science from Union College in Schenectady, New  
17 York in 1987. I have served as Chairman of the New Jersey Cable Telecommunications  
18 Association and as a member of the Board of Directors for the Cable Telecommunications  
19 Association of New York and the New England Cable and Telecommunications Association. I  
20 currently serve on the Board of Directors and Executive Committee of the California Broadband  
21 & Video Association (“CalBroadband”).

22 **Q: What is the purpose of your testimony?**

23 The purpose of my testimony is to provide factual background regarding the indirect  
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1 transfer of control of Cox California Telcom, LLC (“Cox California”) from Cox Enterprises, Inc.  
2 (“CEI”) to Charter (the “Transfer”) that is described in the Joint Application and currently before  
3 the California Public Utilities Commission (the “Commission”). This Transfer will result from a  
4 combination of Charter and Cox Communications, Inc. (“Cox”) under common ownership (the  
5 “Transaction”). I will also discuss how the robust public interest benefits of the Transfer and the  
6 broader national Transaction described in the Joint Application address the issues raised by the  
7 scoping ruling issued in this proceeding on December 9, 2025 (the “Scoping Ruling”).

8 My testimony will first address the factors set forth in Public Utilities Code Section 854(a)  
9 (“Section 854(a)”), as it is my understanding—for the reasons explained in the Joint Application—  
10 that this is the controlling standard of review applicable to the Transfer. *However*, as demonstrated  
11 in the Joint Application and summarized in this testimony, irrespective of the specific standard of  
12 review, the Transfer will bring numerous benefits to the combined company’s customers and  
13 workforce as well as California’s consumers, businesses, and the public. Therefore, not only is the  
14 Transaction not adverse to the public interest, it will also provide significant public interest benefits  
15 without *any* countervailing harms.

16 **Q: Please provide a summary of your testimony.**

17 Charter and Cox are both highly experienced and established providers that operate across  
18 large multi-state footprints, including in California, with long-standing successful operations and  
19 histories of regulatory compliance in the State. Both today, and after the close of the Transaction,  
20 Charter has—and will continue to have—the financial strength, technological capabilities, and  
21 managerial qualifications and responsibility to continue providing high-quality service in  
22 California. However, an overarching benefit of this Transaction is that it will strengthen  
23 competition in general because the combined company will be better positioned to invest, innovate,  
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1 and offer more competitive prices as it challenges often-larger rivals. Unifying the resources and  
2 experience of both providers will produce numerous Transaction-specific public interest benefits  
3 for consumers, both with respect to Commission-regulated telecommunications services at issue  
4 here as well as non-regulated services.

5 As I will explain in greater detail later in my testimony, the specific categories of public  
6 interest benefits that will result from the Transaction include the following:

7 *First*, the Transfer will benefit consumers by enabling the combined company to offer  
8 residential and small- and medium-sized businesses more value and better wireline voice products  
9 and services across the combined company's footprint.

10 *Second*, consumers will benefit because Charter will extend to Cox customers its industry-  
11 leading voluntary customer service practices and commitments. These include, for example, access  
12 to 100% U.S.-based, live customer service employees 24 hours a day, 7 days per week, 365 days  
13 per year; offering billing credits for qualifying outages lasting longer than two hours; and same-  
14 day technician dispatches (or next day if requested after 5 p.m.) backed by billing credits if the  
15 technician cannot meet the promised window.

16 *Third*, the Transfer will benefit workers because the combined company will onshore Cox's  
17 customer service functions not already in the U.S., in line with Charter's commitment to a 100%  
18 U.S.-based sales and customer service employee workforce. Charter will also extend its current  
19 starting wage of at least \$20 per hour to include Cox employees; and employees will receive a  
20 range of other benefits, such as healthcare, a strong retirement plan, discounted products, an  
21 employee stock purchase program, and access to a variety of education and career-advancement  
22 programs.

23 *Fourth*, the Transfer will expand enterprise competition because the combined company  
24

1 will have a stronger presence in the commercial enterprise marketplace, making it a stronger  
2 competitor, offering greater reach, and enabling the combined company to better compete in a  
3 landscape dominated by national rivals.

4 *Fifth*, the Transfer will maintain or improve public safety and resiliency by uniting  
5 Charter's and Cox's personnel and infrastructure in several important ways, creating a combined  
6 company that is better positioned to ensure the continuity and security of critical operations during  
7 and after emergencies than either company is individually today.

8 *Sixth*, the broader national Transaction will increase Charter's scale and geographic reach,  
9 better positioning it to compete across all service lines, including broadband, mobile, and video,  
10 and generally providing lower prices and better value for these services than Cox is able to deliver  
11 today.

## 12 **II. THE TRANSFER**

### 13 **Q: Who are the parties to the Transfer?**

14 Charter; Charter's indirect subsidiary Charter Communications Holdings, LLC ("Charter  
15 Holdings"); CEI; and Cox's indirect subsidiary Cox California (collectively, the "Joint  
16 Applicants"), are the primary parties involved in the Transfer. Joint Applicants submitted an  
17 application to request that the Commission authorize the indirect transfer of control of Cox  
18 California from CEI to Charter pursuant to Public Utilities Code Section 854(a).

### 19 **Q: Please describe Charter's business.**

20 Charter, through its operating subsidiaries, is a leading broadband connectivity company  
21 and cable operator, serving 31 million customers in 41 states, including California, through the  
22 Spectrum brand. Over an advanced communications network, Charter's operating subsidiaries  
23 offer a full range of state-of-the-art residential and business services, including internet service  
24

1 (Spectrum Internet®), video service (Spectrum TV®), mobile wireless service (Spectrum  
2 Mobile®), Voice over Internet Protocol (“VoIP”) service (Spectrum Voice®), and managed cloud  
3 services, security, enterprise internet, networking products, and voice services for enterprise  
4 customers (Spectrum Business®).

5 Charter currently serves over 5 million customers across portions of 291 local jurisdictions  
6 in California, stretching north to Crescent City along the coast, northeast to Modoc County, south  
7 to San Diego, and southeast to Imperial County. From 2020 to 2024, Charter invested nearly \$6  
8 billion in California, contributing significantly to the State’s economy.

9 **Q: What is Charter Holdings?**

10 Charter Holdings is an indirect subsidiary of Charter. Charter owns a controlling equity  
11 interest in Charter Holdings; Advance/Newhouse Partnership (“A/N Partnership”) holds a  
12 minority equity interest. Charter Holdings is an indirect owner of Charter Communications  
13 Operating, LLC (“Charter Operating”), under which substantially all of Charter’s operations  
14 reside, including Charter’s subsidiaries operating in California and offering telecommunications,  
15 mobile, broadband, and cable video services.

16 **Q: What is CEI?**

17 CEI is a privately held, family-owned corporation that is currently the ultimate parent of  
18 Cox and Cox California. It has no operations in California.

19 **Q: What is Cox California?**

20 Cox California is a limited liability company that is currently an indirect subsidiary of Cox  
21 (and its ultimate parent is currently CEI). In California, Cox California is authorized under Utility  
22 Number U-5684-C to provide (1) statewide interexchange services, and (2) competitive local  
23 exchange (“CLEC”) services within the service territories of AT&T and Frontier pursuant to D.96-  
24

1 09-074. Cox California provides tariffed voice services to residential customers, as well as voice  
2 service and a range of telecommunications services to business customers. It does not offer mobile,  
3 broadband, or video services to residential customers.

4 Cox California offers voice service primarily in only three counties—San Diego, Orange,  
5 and Santa Barbara—and has a very minor presence in Los Angeles County, but is not a primary  
6 operator in that area:



22 Cox California's footprint includes a total of approximately 825,000 serviceable locations (based  
23 on June 30, 2025 availability data, which is the most recent publicly available version of the  
24

1 Federal Communications Commission's Broadband Deployment Collection data).

2 **Q: Please provide an overview of the corporate structure resulting from the Transfer.**

3 Upon completion of the Transfer resulting from the broader national Transaction, Cox  
4 California will become an indirect, wholly owned subsidiary of Charter. Under the broader  
5 Transaction, Charter will acquire Cox, and Cox's subsidiaries—including Cox California—will  
6 become subsidiaries of Charter, resulting in a combination of Charter and Cox under common  
7 ownership.

8 **III. THE TRANSFER IS NOT ADVERSE TO THE PUBLIC INTEREST AND WILL  
9 IN FACT RESULT IN NUMEROUS PUBLIC INTEREST BENEFITS**

10 **Q: Please identify the public interest benefits that will result from the Transfer.**

11 The Transfer will bring significant public interest benefits in California, and will, among  
12 other things, (1) promote wireline voice competition and consumer choice; (2) enable the  
13 combined company to leverage Charter's industry-leading customer service practices to more  
14 customers; (3) benefit the combined company's employees; (4) expand enterprise competition;  
15 and (5) improve public safety and resiliency. As a result of the broader national Transaction,  
16 Charter will have increased scale and geographic scope that will better position it to compete across  
17 the services at issue in the Transfer and all other lines of service. Accordingly, this testimony  
18 summarizes the information detailed comprehensively in the Joint Application, which provides the  
19 Commission with broader context of the Transaction's substantial benefits for both Charter's and  
20 Cox's California customers and the State.

1           A.     Promotion of Wireline Voice Competition and Consumer Choice

2   **Q: Please explain how the Transfer will impact consumers' wireline voice product and**  
3   **service options in California.**

4           The Transfer will result in more value and choice for consumers because California voice  
5   customers will be able to take advantage of a range of valuable features currently offered by  
6   Charter that are not part of Cox California's current offerings. Such products and services include,  
7   for example, automatic call forwarding to an alternative number when voice service is disrupted  
8   and custom ringtones that can be assigned to specific incoming callers.

9           B.     Improved Customer Service

10   **Q: How will the Transfer impact existing Cox customers' access to customer service?**

11           The Transfer will enable existing Cox customers to benefit from Charter's commitment to  
12   providing a first-of-its-kind, industry-leading customer service experience. In September 2024,  
13   Charter announced this unprecedented voluntary Customer Commitment that has four pillars:  
14   (1) reliable connectivity, (2) transparency at every step, (3) exceptional services, and (4) always  
15   improving. This voluntary Customer Commitment is backed by both financial investment and  
16   actions reflected in industry-leading, customer-first policies, such as access to 100% U.S.-based,  
17   live customer service employees 24 hours a day, 7 days per week, 365 days per year; billing credits  
18   offered for qualifying outages lasting longer than two hours; and same-day technician dispatches  
19   (or next day if requested after 5 p.m.) backed by billing credits if the technician cannot meet the  
20   promised window.

21           Charter is also committed to making customer service accessible to all customers. For  
22   example, in July 2025, Charter launched the Spectrum Access App, a technology that provides an  
23   immersive entertainment experience by sending an audio description of what's happening on  
24

1 screen or closed captioning directly to a user's mobile device. The app was designed by Charter's  
2 award-winning Accessibility Center of Excellence team, which develops fully accessible products  
3 and services responsive to a customer's interest and needs. In addition, Cox customers will gain  
4 access to Charter's 24/7 Spectrum Disability Support Center phone and chat service, staffed by  
5 English- and Spanish-speaking agents who specialize in supporting customers with vision, hearing,  
6 and cognitive disabilities. Charter's accessibility efforts have been recognized on the Forbes 2025  
7 'Accessibility 100' list and with the 2023 Helen Keller Achievement Award from the American  
8 Foundation for the Blind.

9 As a result of these customer-first philosophy and business practices, Charter was  
10 recognized by *Newsweek* as one of the most trustworthy companies in America—the only cable  
11 operator to receive such a distinction. Charter has also received numerous other awards and  
12 recognition related to customer service, customer experience, and accessibility. The full list of the  
13 many awards and recognitions Charter has received is available at <https://corporate.charter.com/awards-recognitions>.

15       C.     Benefits to Employees

16 **Q:     How will the Transfer impact employees?**

17       The Transfer, and the Transaction overall, will benefit the combined company's employees  
18 in several ways. The combined company will extend Charter's industry-leading jobs practices  
19 across the enterprise, such that Cox employees will enjoy all of Charter's attractive wage and  
20 benefit offerings. Charter will have a 100% U.S.-based sales and customer service employee  
21 workforce. Plus, Charter plans to extend to Cox employees its current practice of a minimum  
22 starting wage of at least \$20 per hour—which is above Cox's minimum starting wage and above  
23 any state or federal minimum wage levels, including California's statewide minimum wage, which

1 is currently \$16.90 per hour.

2 Today, Charter invests hundreds of millions of dollars in employee training and will extend  
3 a variety of education and self-progression career advancement programs to the combined  
4 company's employees. This includes an education benefit that covers 100% of tuition costs for  
5 full-time employees pursuing select degrees and certificates from over 300 participating programs.  
6 Employees can also receive up to \$10,000 per year toward certain graduate degree programs that  
7 are not covered by the 100% tuition benefit. Charter's significant investments reflect its  
8 recognition of the importance of continuing education for its employees, ensuring that its  
9 workforce has the skills and knowledge to excel in their roles and advance in their careers.

10 Charter is proud that nearly 10% of its workforce today has a military affiliation. Charter  
11 has in place a number of programs to help veterans, guardsmen, reservists, and military spouses.  
12 For example, Charter is dedicated to recruiting talent from the military community, and  
13 participates in career fairs, summits, and recruiting events right here in California—including an  
14 event taking place at Camp Pendleton today. And, as discussed further below, Charter's nationally  
15 certified Broadband Field Technician Apprenticeship Program, which is available in California  
16 and across Charter's entire footprint, provides career progression opportunities through on-the-job  
17 training and allows qualified veterans to obtain GI Bill benefits (in addition to their paycheck). For  
18 these efforts, Charter has been recognized as a 5 Star Employer in the 2025 VETS Indexes  
19 Employer Awards—the program's highest distinction—for three years in a row.

20 For the past 13 years, Charter has absorbed all costs of additional health care premiums by  
21 not raising the contributions that employees make to their health care and benefit programs,  
22 protecting employees from the rising costs of healthcare. Employees of the combined company  
23 will also receive access to discounted products and a premier stock purchase program through  
24

1 which the company matches employee purchases of stock based on tenure with the company,  
2 enabling employees at every level to have an ownership stake in the company. Charter has also  
3 pledged to match the federal government's \$1,000 contribution for its employees' children and  
4 offer employees additional ways to direct their own pay into their children's "Invest in America"  
5 accounts. And Charter's retirement benefits are particularly robust, with the company contributing  
6 up to 9% of eligible pay per year to retirement accounts for most employees—including a dollar-  
7 for-dollar company match up to 6% of eligible pay and an additional non-elective contribution to  
8 a Retirement Accumulation Plan equal to 3%—a recognition of the critical importance of these  
9 workers to the company's operations.

10 Charter also intends to make an initial \$5 million investment to establish an employee relief  
11 fund to help employees through times of hardships, such as natural disasters or other unexpected  
12 life challenges.

13 These benefits reflect Charter's commitment to long-term investments to support its  
14 employee workforce and their continued career growth, and they will yield benefits for Cox's  
15 California employees. With the Transfer, and the broader national Transaction, these benefits will  
16 expand to all employees.

17 D. *Expansion of Enterprise Competition*

18 **Q: What impact will the Transfer have on the combined company's ability to compete in  
19 the enterprise market?**

20 The Transfer will directly expand enterprise competition. By unifying Charter's and Cox's  
21 respective regional footprints, the Transfer will strengthen the combined company's presence in  
22 the commercial enterprise marketplace, enabling it to better compete with national and other rivals.  
23 I understand that the impact of the Transfer on competition, including enterprise competition, will  
24

1 be addressed in greater detail in Bryan Keating's testimony.

2 **Q: How will the Transfer impact enterprise customers?**

3 For large enterprise customers with many locations spread across Charter's and Cox's  
4 respective footprints, the Transfer will generate efficiencies by creating a consolidated provider.  
5 This will reduce the cost of providing service and allow the combined company to offer more  
6 tailored services and address customer requests more effectively—benefits that apply to both  
7 single- and multi-location enterprise customers. The Transfer will also allow the combined  
8 company to satisfy multi-location enterprises' preference for the service provider to own the  
9 facilities through which it offers services. This, too, will result in efficiencies by eliminating a cost  
10 markup associated with leasing services from other providers to serve multi-location business  
11 customers.

12 Further, the Transfer will additionally benefit Charter's existing enterprise customers by  
13 enabling the combined company to integrate Cox's enterprise-grade solutions into all of the  
14 combined company's enterprise offerings. Charter's customers will benefit from Cox's  
15 exceptional reputation in business communications services known for quality, reliability, and  
16 strong customer service, including through Cox Business and Cox's RapidScale business, which  
17 offers commercial managed IT and cloud services. These enterprise-grade managed IT and cloud  
18 service offerings—which are not currently available from Charter—are particularly well suited to  
19 the needs of enterprise customers.

20 E. Improved Public Safety and Network Resiliency

21 **Q: How will the Transfer impact public safety and network resiliency?**

22 The Transfer will create a combined company that is better positioned to ensure the  
23 continuity and security of essential operations during and after emergencies than either company  
24

1 is individually today, improving public safety and resiliency by uniting Charter's and Cox's  
2 personnel and infrastructure in several important ways. *First*, in the event of natural disasters or  
3 emergencies, the combined company will have access to a larger pool of personnel and critical  
4 equipment—such as temporary portable wireless solutions—distributed across an expanded  
5 geographic footprint. *Second*, the combined company will be able to establish additional redundant  
6 network routes in areas where the Charter and Cox networks are geographically adjacent and where  
7 such redundancy may be needed. *Finally*, as also noted above, the combined company will be able  
8 to expand Cox's enterprise-grade cloud backup and disaster recovery service solutions—which  
9 Charter does not currently offer—to critical institutions and businesses throughout the combined  
10 company's footprint.

11 **Q: Can you please describe specific investments Charter has made in network resiliency?**

12 Charter has invested significantly in infrastructure and technology, and the company has  
13 taken several key steps to ensure the resilience and continued operations of its critical customer-  
14 supporting platforms and operational-support systems. This includes investments to ensure  
15 compliance with the Commission's wireline resiliency requirements and continuously monitoring  
16 and planning for threats that can include high network demand, natural disasters, and cyber-related  
17 events. For example, Charter has devoted significant capital and workforce hours to provide 72-  
18 hour backup power at its wireline power supplies in Tier 2 and 3 High Fire Threat Districts and at  
19 least 72-hour backup power at all of its larger headend and hub facilities in California. Charter has  
20 also engaged with the Commission to submit annual wireline resiliency plans and expended  
21 significant time and effort working with local officials and property owners to address siting and  
22 permitting challenges. And these investments have paid off: Charter consistently performs strongly  
23 in resiliency audits.

24

1 Charter also places a critical focus on storm hardening and network redundancy; storm  
2 hardening is an important component of Charter's emergency preparedness strategy, and the  
3 combined company will maintain this focus on resiliency during adverse weather events. Charter  
4 conducts regular preventive maintenance and testing of its fixed facility critical infrastructure. It  
5 also reviews facilities at risk from extreme weather events and takes proactive measures to  
6 minimize risk. Charter also has a process to ensure backup-power systems are operational, fuel is  
7 staged at key locations, and resources are ready to implement storm recovery as part of its  
8 emergency response plan. If a natural disaster strikes, Charter works quickly to safely conduct  
9 field surveys to identify impacted customers and restore connectivity. An incident assessment,  
10 including assessing possible scope and impact to the business, is conducted as part of any decision  
11 to activate Charter's Emergency Response Plan. Charter also has technology and automation to  
12 detect faults and self-heal the network where applicable. Charter submits its Emergency  
13 Operations Plan annually to the Commission.

14 **Q: Please describe Charter's plan for deployment and sharing of interstate and  
15 intrastate resources during emergencies.**

16 Today, Charter has significant capabilities across its entire footprint to bring resources to  
17 bear in the event of an emergency. Management of emergency events focuses on resourcing,  
18 damage assessment, material tracking, centralized command, and internal/external  
19 communications. To prepare, Charter predicts and monitors weather and other potential impacts  
20 to the network in real time. Information is shared with internal teams to formulate plans based on  
21 potential impact, including the creation of staging areas/laydown yards, personnel movement,  
22 contractor support, and substantial logistics and supply chain capabilities. In the event of an  
23 emergency, Charter coordinates with federal, state, and local emergency management personnel

1 and associated agencies, including the California Governor's Office of Emergency Services ("Cal  
2 OES"), and implements outreach plans to keep public officials in affected areas informed about  
3 Charter's restoration efforts.

4 As a result of the Transaction, the combined company will have access to an even larger  
5 pool of personnel and critical equipment that it can draw upon in the event of natural disasters or  
6 emergencies than each individual company does today. This can help enable faster service  
7 restoration for impacted communities within the Cox California territory through the creation of a  
8 unified employee workforce operating on a harmonized network and allow the combined company  
9 to rely more on trained employees who are familiar with the network's infrastructure. In turn, this  
10 will improve network resilience and help to minimize the impact of outages or service disruptions  
11 on customers.

12 F. *Broadband, Mobile, and Video*

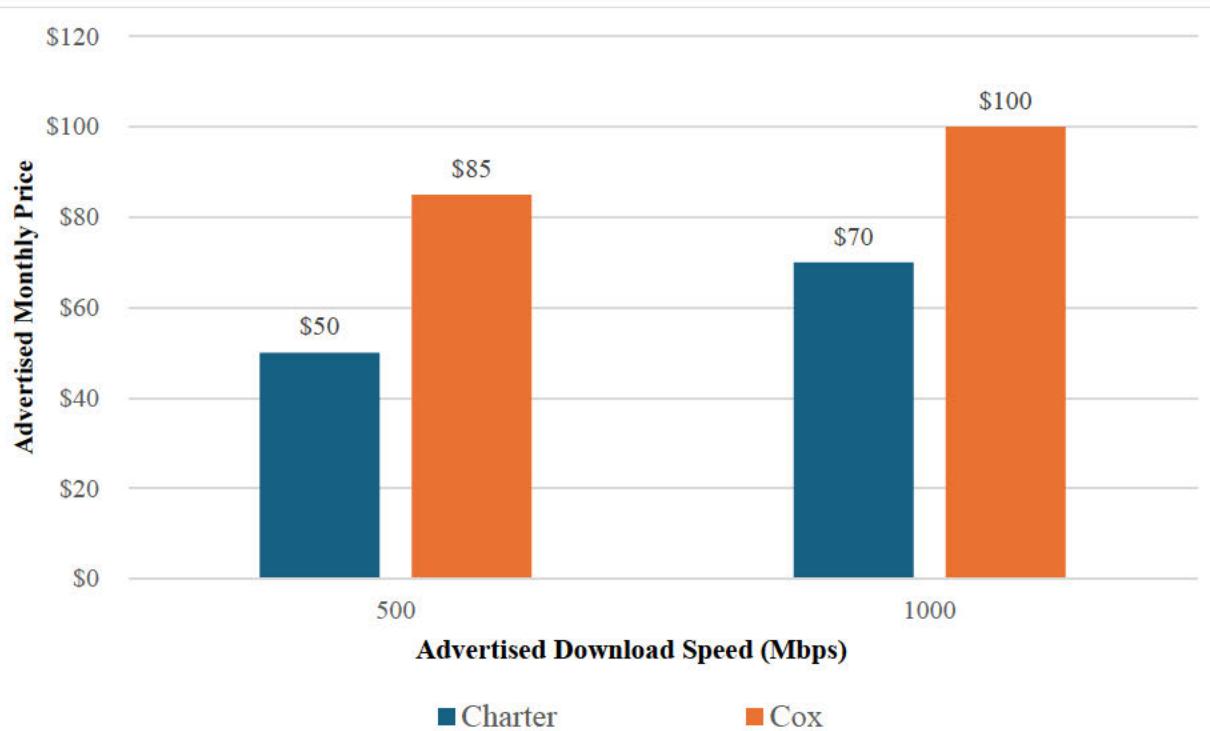
13 **Q: How will the Transaction impact services like broadband, mobile, and video?**

14 Cox California does not itself offer broadband, mobile, or video services in California.  
15 Rather, those services are offered by other Cox subsidiaries that are not parties to the Transfer that  
16 I understand is the focus of this proceeding. However, those Cox subsidiaries will also be indirectly  
17 transferred to Charter as part of the Transaction. Accordingly, although the Transfer does not  
18 directly implicate the broadband, mobile, and video services offered by the Cox subsidiaries that  
19 are not parties to the Transfer, my testimony also explains how the broader Transaction will  
20 positively impact those services to illustrate for the Commission the full range of benefits that the  
21 Transaction will deliver to California consumers beyond the immediate impact of the Transfer.

*i. Broadband*

**Q: How will the Transaction affect the provision of broadband services in California?**

The Transaction will enable Charter to offer residential and small/medium business consumers more value and better broadband products and services across the combined company's footprint. As a direct result of the Transaction, many current Cox customers will benefit from the ability to access improved pricing and services by subscribing to Charter's consumer-friendly and affordable plans; *however*, as described in the Joint Application, existing residential Cox customers will have the option, if they prefer, to keep their existing plans. Charter currently offers a variety of affordable high-speed internet packages to meet the connectivity and budget needs of its customers, saving them money compared to offerings from many other providers, including Cox. A chart comparing Charter's and Cox's current advertised introductory, promotional pricing for its standard residential internet-only plans is set forth below:



1 Similarly, Charter's current non-promotional, *i.e.*, persistent, pricing for its standard residential  
2 internet-only plans offers a significant discount over Cox's, as set forth below:



16  
17 Depending on the plans and bundles they select, individual consumers can potentially save  
18 \$1,000 or more per year compared to many of Charter's competitors' bundled connectivity options,  
19 as detailed in the following chart, which shows price comparison as of September 30, 2025:

	<b>Spectrum</b>	<b>AT&amp;T</b>	<b>verizon</b>	<b>verizon</b> 5G Home Ultimate	<b>T</b> HOME INTERNET
Internet Speed <sup>1</sup>	1 Gbps	1 Gbps	1 Gbps	Up to 1 Gbps	133 – 415 Mbps
Marketed Availability	100% of footprint	20% of mobile footprint	12% of mobile footprint	Capacity Dependent	Capacity Dependent
Internet Limitations	--	--	--	Interference and reliability; compatibility with vMVPDs <sup>2</sup>	De-prioritization <sup>3</sup> ; Interference and reliability; compatibility with vMVPDs <sup>4</sup>
Internet Price <sup>1</sup>	\$40	\$37	\$59.99	\$60 <sup>5</sup>	\$35
Mobile Price (2 Lines) <sup>1</sup>	\$60	\$131.98	\$140	\$140	\$140
Taxes and Fees <sup>6</sup>	--	\$14.84	\$16.17	\$16.17	\$10.27
<b>Total Price</b>	<b>\$100</b>	<b>\$183.82</b>	<b>\$216.16</b>	<b>\$216.17</b>	<b>\$185.27</b>
Persistent Rate	\$145	\$183.82	\$231.16	\$216.17	\$185.27

Charter sets prices according to the philosophy that lower prices build long-term revenue by encouraging customers to select multiple products from Charter, at a better value than alternative providers—and then remain with Charter, which drives a longer customer lifetime. The low prices available from the combined company will benefit broadband consumers in Cox's entire

<sup>1</sup> The plan comparisons used in this chart were selected based on internet download speed (Spectrum Gig, AT&T 1 Gig, Fios 1 Gig, Verizon 5G Home Ultimate, T-Mobile 5G Home Internet Rely) and comparable mobile plans (Spectrum Mobile Unlimited Plus, AT&T Unlimited Extra EL, Verizon Unlimited Plus, T-Mobile Experience More). Verizon 5G Home Ultimate speeds vary by address. Internet price includes modem and Wi-Fi router. Auto-pay discounts are included. Prices are from company websites as of October 30, 2025.

<sup>2</sup> According to Verizon's website as of October 30, 2025, "5G Home Internet service may not be compatible with some live TV streaming services. You can verify compatibility with your live TV streaming service provider."

<sup>3</sup> According to T-Mobile's website as of October 30, 2025: "As of May 8, 2024, T-Mobile Internet customers who exceed 1.2TB of data usage for the current billing cycle are Internet Heavy Data Users who will be prioritized last on the network."

<sup>4</sup> According to T-Mobile's website as of October 30, 2025: "Streaming services that rely on IP address for specific location data to deliver live TV are not compatible with T-Mobile Home Internet. This includes Hulu Live and Sling Live TV."

<sup>5</sup> Verizon's cheapest fixed wireless access plan (5G Home), which offers speeds up to 300 Mbps (varies by location), is priced at \$35/month when combined with a Verizon mobile plan. This \$35 plan combined with two mobile lines of Verizon's Unlimited Plus plan has a monthly price (including taxes and fees) of \$191.17 (promotion and persistent rate) and well above Charter's bundle rate of \$100 at promotion and \$145 (persistent) as presented in this chart.

<sup>6</sup> Taxes and fees for AT&T, Verizon, and T-Mobile are based on HarrisX Billing Snapshots calculation of average taxes and fees charged to postpaid accounts.

1 territory across every location, because Charter offers its low residential retail rates consistently  
2 across its entire footprint.

3 **Q: How will the Transaction impact other network upgrades?**

4 The Transaction will enable the combined company to leverage economies of scale to make  
5 more efficient network upgrade investments and overcome the technical limitations and higher  
6 costs that Cox currently faces, thereby unlocking the future possibility of faster speeds for Cox's  
7 California customers. The combined company will be able to reduce service delivery costs over  
8 time by moving away from Cox's current reliance on third-party broadband customer premises  
9 equipment ("CPE") (e.g., modems and routers) and making available Charter's tailored broadband  
10 CPE, technology that is scalable over the long term for customers in the Cox service territory. As  
11 a result, over time, consumers in Cox's footprint will be in a position to enjoy the benefits of any  
12 network upgrades made by the combined company and of Charter's award-winning CPE. I  
13 understand that Bryan Keating discusses in greater detail the efficiencies resulting from Cox's  
14 ability to use Charter's CPE. Cox customers will also benefit from the combined company's  
15 innovation and upgrades to network infrastructure. As discussed further below, Charter was the  
16 first provider to deploy the latest generation of Wi-Fi (Wi-Fi 7) and has been recognized as the  
17 fastest-growing Wi-Fi 7 provider.

18 Further, the Transaction will accelerate the complete deployment of DOCSIS 4.0  
19 technology in Cox's service areas, including in California. Charter has continuously expanded its  
20 network capacity using a number of technologies, including spectrum expansion, initially to 1.2  
21 GHz and then to 1.8 GHz; changing the bandwidth allocation to a "high split" to increase speeds;  
22 and implementing a Distributed Access Architecture ("DAA") and DOCSIS 4.0 technology. This  
23 process will transform Charter's network to enable multi-gigabit data speeds to customers. Those  
24

1 faster speeds will be offered in conjunction with Charter’s Spectrum Mobile product and Advanced  
2 Wi-Fi, providing customers with seamless and convenient, ultra-fast converged connectivity in  
3 attractively priced packages.

4                   *ii.            Mobile*

5 **Q:       How will the Transaction affect the mobile wireless marketplace in California?**

6           The Transaction will benefit mobile customers because the Transaction will enable the  
7 combined company to offer to consumers in Cox’s footprint the more competitive Spectrum  
8 Mobile product, which is the fastest-growing mobile wireless service in the United States due to  
9 its high-quality connectivity, low prices, and consumer-friendly service and device offerings.  
10 Charter has been a leader in offering lower prices and choices for Spectrum Mobile customers.  
11 Charter’s core Spectrum Mobile product is available in both by-the-Gig, currently starting at \$20  
12 per month, and unlimited data options, currently starting at \$30 per month—or less than half the  
13 cost a typical household would pay for similar service from a nationwide mobile network operator.  
14 Charter has also launched Spectrum Mobile Unlimited Plus, currently starting at \$40 per month,  
15 including unlimited data, access to Anytime Upgrade for device upgrades, and free international  
16 roaming. All new subscribers can take advantage of Charter’s popular Internet Gig with two lines  
17 of Spectrum Unlimited Plus bundle package at a current promotional rate of \$100 guaranteed for  
18 two years. Charter also offers popular Apple and Samsung devices, including the iPhone 17,  
19 tablets, and smartwatches, and bring-your-own device options. And Spectrum Mobile’s service  
20 plans never require annual contracts. The Transaction will enable the combined company to offer  
21 Spectrum pricing and packaging across an expanded and under-penetrated footprint.

22           Charter recently announced a partnership with T-Mobile to leverage its 5G network to  
23 deliver mobile service to Spectrum Mobile for business customers, which is scheduled to launch  
24

1 later this year. This partnership supports Charter's converged connectivity experience, combining  
2 gig-powered internet and superior Wi-Fi service with a premium 5G mobile network, to bring even  
3 more value to Spectrum Mobile business customers. Spectrum Mobile also recently launched  
4 satellite-based services through a collaboration with Skylo, a non-terrestrial network service  
5 provider. This allows customers to stay connected in even the most remote locations and provides  
6 emergency backup messaging via satellite for select Apple and Google devices. These services are  
7 also available to Spectrum Business customers.

8 The Transaction will further benefit California consumers through the combined  
9 company's increased efficiencies and innovation in network traffic offloading, procurement, and  
10 upgrades to wireless technologies and networks. For example, as I previously discussed, Charter  
11 was the first provider to deploy Wi-Fi 7. As a result, Charter's Advanced Wi-Fi 7 platform is  
12 designed to deliver an exceptional experience specifically tailored for Spectrum Internet and  
13 Spectrum Mobile customers. Spectrum Mobile customers connect to Charter's high-speed Wi-Fi  
14 network first, enabling speeds of up to 1 Gbps and providing an enhanced customer experience.  
15 This is particularly important given how much of Spectrum Mobile customers' data volumes flow  
16 over Wi-Fi networks. And because Charter offloads more traffic onto advanced Wi-Fi 7 access  
17 points, Charter's convergence-based mobile service offers a higher quality of service than is  
18 currently available to Cox customers, with faster speeds allowing for a more robust and better-  
19 valued service.

20 **Q: How will the Transaction impact mobile service pricing and options for current Cox  
21 customers in California?**

22 Cox's current mobile pricing is less competitive than Charter's current mobile pricing.  
23 Spectrum Mobile's plans are almost always less expensive than Cox's, and offer better non-price

1 terms, such as higher premium data allowances and hotspot data. This includes both unlimited  
2 plans, where Spectrum Mobile offers lower prices and higher premium data allowances, as well as  
3 pay-as-you-go plans, where Cox's plans are significantly more expensive for each gigabyte of  
4 data. For example, Charter currently offers customers a bundled home internet and mobile wireless  
5 plan that provides 1 Gbps home internet plus two unlimited lines of mobile wireless for \$100 per  
6 month for the first two years, which increases to a non-promotional rate of \$145 per month by year  
7 five. A comparable plan from Cox (1 Gbps home internet plus two unlimited mobile wireless lines)  
8 would cost \$180 per month plus a one-time fee of \$20. Accordingly, a Cox customer could save  
9 between \$35 and \$80 per month, or between \$420 and \$960 per year if they choose to switch to  
10 Charter's plan post-Transaction. Existing Cox customers will be given the option either to maintain  
11 their current plan or to switch to a Spectrum Mobile plan that better fits their financial and data  
12 usage needs.

13                    *iii.        Video*

14 **Q:     How will the Transaction affect the video marketplace in California?**

15                    The Transaction will result in consumers in Cox's footprint gaining access to Charter's  
16 more innovative and competitive video products. Charter has reached pro-consumer agreements  
17 with all the major programmers that allow Charter to offer consumers more choice in video. This  
18 will enable Cox customers to choose one of Charter's lower-priced packages, including TV Choice  
19 and Mi Plan Latino, or one of its comprehensive video packages, like Spectrum TV Select Plus,  
20 which includes access to streaming services at no additional charge. As detailed below, the current  
21 retail value of the streaming services included in certain of Spectrum's plans at no additional  
22 charge has increased to over \$128 per month since the filing of the Joint Application:

23

24

	<b>Streaming App</b>	<b>Retail Value</b>	<b>TV Select Plus</b>
1		\$12.99	✓
2		\$29.99	✓
3		\$10.99	✓ HBO Max Standard (Ad Free) Available in TV Platinum
4		\$7.99	✓ Paramount+ Premium Available in TV Platinum
5		\$10.99	✓
6		\$6.99	✓
7		\$5.99	✓
8		\$9.99	✓
9		\$19.99	✓
10		\$5.99	✓
11		\$5.99	✓
12	<b>Monthly Customer Value<sup>1</sup></b>	<b>\$128</b>	

In addition, the Transaction will expand the availability of Charter's award-winning Spectrum TV App ("STVA"), which is a free software application ("app") that enables Spectrum TV customers to access their Spectrum TV video service on IP-enabled devices. Spectrum TV plans include Xumo Stream Box, which is a device that plugs into most smart TVs, allowing instant access to live Spectrum TV and other streaming apps. Access to the STVA will become available to Cox customers in California post-Transaction.

Finally, the Transaction will result in more efficient provision of video services by

1 eventually eliminating the costs associated with Cox's dependence on third-party video equipment.  
2 Post-Transaction, migrating legacy Cox video subscribers onto Charter's in-house video platform  
3 will allow the combined company to internalize these costs and dramatically reduce the need for  
4 external licensing, which will lead to lower costs of delivering video services.

5 **IV. THE TRANSFER SATISFIES THE CRITERIA IN PUBLIC UTILITIES CODE**

6 **§ 854(C) ("SECTION 854(C)")**

7 **Q: Have you analyzed whether the Transaction satisfies the criteria in Section 854(c)?**

8 Although I understand that Section 854(c) does not apply where no party to a transaction  
9 has California revenues exceeding \$500 million, which is the case here, I have analyzed whether  
10 the Transaction satisfies the criteria in Section 854(c) and address that criteria below to the extent  
11 I have not already addressed it in my testimony out of an abundance of caution.

12 A. Financial Condition

13 **Q: How will the Transaction affect the financial condition of the combined company?**

14 My colleague, Jeff Murphy addresses this factor in his testimony.

15 B. Quality of Service

16 **Q: How will the Transaction affect the quality of service provided to public utility  
17 ratepayers?**

18 Cox California does not have "ratepayers." But to the extent a "ratepayer" can be  
19 analogized to a "customer," the Transaction will lead to significant improvements for Cox  
20 California customers, as I previously discussed.

21 As I discuss above in Sections III.A, B, D, and F, consumers in Cox California's service  
22 area will benefit from Charter's industry-leading, voluntary Customer Commitment and more  
23 competitive pricing and expanded options for voice, enterprise, broadband, mobile, and video

1 services. The Transaction will also provide additional scale, creating synergies and operating  
2 efficiencies that will lead to lower costs; greater benefits across Charter's products and services,  
3 including voice, enterprise, broadband, mobile, and video; and increased public safety benefits and  
4 resiliency to serve the combined company's customers.

5           C.     Management Quality

6 **Q: How will the Transaction affect the managerial qualification of the combined  
7 company?**

8           Charter is already led by a highly qualified team with a proven track record of delivering  
9 high-quality services to the company's California customers and a longstanding local and regional  
10 presence in the State. As a result, Charter is well qualified to assume leadership and control of Cox  
11 California. An additional benefit of the Transaction is that the combined company will have the  
12 ability to leverage the business acumen of each company currently, which in turn will improve the  
13 customer experience across the combined company's footprint in California.

14           Following closing of the Transaction, the Charter Board will consist of a team that has  
15 decades of combined experience and in-depth knowledge of the intricacies of the communications,  
16 broadband, multichannel video programming distributor, and enterprise businesses. The addition  
17 of CEI as an investor and its contributions to Charter's Board will serve to strengthen Charter's  
18 ability to provide high-quality services to California's residents and businesses, as well as provide  
19 continuity of knowledge and experience regarding the legacy Cox operations within the combined  
20 company.

21           Charter's executive leadership team will also remain highly qualified and capable. In recent  
22 years, Charter has won awards for its customer service, innovative products, and workplace  
23 dynamics. The team delivered these results at the same time that it increased broadband speeds,  
24

1 introduced new products like Spectrum Mobile, and introduced its voluntary Customer  
2 Commitment.

3 Additionally, the combined company's day-to-day operations in California will be led by  
4 a highly qualified team, with many years of telecommunications and cable industry experience,  
5 from Charter and Cox with a proven track record of delivering high-quality services to the  
6 company's California customers.

7       D.     *Fairness and Reasonableness to Affected Public Utility Employees*

8 **Q:     Will the Transaction be fair and reasonable to the affected public utility employees?**

9       Yes; the Transaction is fair, reasonable, and beneficial to employees. As I previously  
10 discussed in Section III.C, Charter has committed to maintaining its 100% U.S.-based employment  
11 for customer service and sales, and will expand all its benefits, training programs, and other  
12 national award-winning employment practices to all employees, including a minimum wage of at  
13 least \$20 per hour. Charter recognizes that commitment to workers and business success go  
14 together.

15       Further, Charter has won a number of awards for its dynamic workplace. These include the  
16 American Opportunity Index Best Places for High School Graduates to Start a Career award in  
17 2022, 2023, and 2024; the Built In Best Places to Work – 2024 Overall; Forbes – Best Employers  
18 for Tech Workers – 2024; and, as I discussed previously, a number of awards related to being a  
19 best place to work for our nation's veterans. The employees affected by the Transaction will benefit  
20 from Charter's commitments to its workforce.

21       E.     *Fairness and Reasonableness to Affected Public Utility Shareholders*

22 **Q:     Does Cox California have shareholders?**

23       No. Cox California is a wholly owned subsidiary of a privately held, family-owned  
24

1 company.

2 **Q: How will the Transaction impact Charter's shareholders?**

3 Charter's Board of Directors has concluded that the Transaction is in the interest of its  
4 shareholders, and more than 99% of Charter's public shareholders, including many independent  
5 shareholders, voted to approve the Transaction on July 31, 2025.

6 F. *Impact on Local Economies and Communities Served by the Public Utilities*

7 **Q: How will the Transfer affect California and local economies and the communities  
8 served by the public utilities?**

9 As I describe more fully in Section III, and as Bryan Keating discusses in his testimony,  
10 the Transaction will generate substantial pro-consumer and pro-competitive benefits, including  
11 accelerated deployment of advanced technology; increased pressure on markets to keep prices  
12 lower; workforce development benefits and significant commitments to advancement for  
13 employees of the combined company; and improved service, product value, and customer service.  
14 Additionally, as I discuss in Section III.E, the Transaction will benefit California consumers by  
15 improving public safety and resiliency in numerous ways, including during natural disasters or  
16 emergencies.

17 **Q: How will the Transfer impact service to low-income households?**

18 Charter has a strong history of offering a variety of affordable, high-speed internet  
19 packages to help meet the budget needs of its customers, including in under-resourced  
20 communities. For example, Charter launched Spectrum Internet Assist ("SIA") in 2016 as a low-  
21 cost internet service program available to qualifying low-income households and continues to offer  
22 SIA today. In 2024, Charter boosted the speeds for SIA from 30 Mbps download and 4 Mbps  
23 upload to 50 Mbps download and 10 Mbps upload. As a result, SIA currently offers qualifying

1 households reliable internet access featuring 50 Mbps download and 10 Mbps upload speeds for  
2 only \$25 per month, and Charter offers a still-further discount to \$15 per month—representing a  
3 significant price *decrease* for those that qualify, along with a speed *increase*, relative to the prior  
4 30 Mbps download and 4 Mbps upload offering. In addition, Charter was a day-one participant in  
5 both the Federal Communications Commission’s (“FCC”) Emergency Broadband Benefit  
6 program and the Affordable Connectivity Program (“ACP”), and in 2022, Charter launched  
7 Spectrum Internet 100 as a high-speed, low-cost broadband service with 100 Mbps download  
8 speeds available to households qualifying for the ACP. Charter also offers Spectrum Internet  
9 Advantage as an affordable option for all consumers, currently providing 100 Mbps download and  
10 20 Mbps upload speeds at \$30 per month for a 12-month promotional period and \$50 per month  
11 thereafter.

12 A household where a member is eligible to receive assistance under one of the following  
13 programs—National School Lunch Program (“NSLP”); Community Eligibility Provision of the  
14 NSLP; or Supplemental Security Income—can qualify upon completing enrollment online.  
15 Qualifying customers who do not complete enrollment online for SIA at the discounted rate of \$15  
16 may still be able to subscribe at a rate of \$25. Charter uses a variety of methods to market these  
17 three programs towards customers or potential customers within Spectrum’s service territory who  
18 may qualify. These include email outreach, direct mail, bill statements, flyers, and static banners  
19 on Spectrum.com and Spectrum.net—Charter’s websites for potential and existing customers,  
20 respectively.

21 In addition to these offerings, Charter also has longstanding commitments to providing  
22 low-income customers with affordable voice services through its participation in the federal  
23 Lifeline program in areas where Charter receives Rural Digital Opportunity Fund support and  
24

1 California LifeLine program. Additionally, Charter recently filed an advice letter expressing its  
2 intent to participate in the California LifeLine Home Broadband Pilot Program and offer  
3 discounted internet service to qualifying low-income Californians.

4 More broadly, because Charter offers its non-promotional retail rates consistently across  
5 its entire footprint, the low prices available from the combined company will benefit broadband  
6 consumers in Cox's entire territory. For example, Charter currently offers a "Free Internet for Life"  
7 plan to new customers with four mobile lines (with at least two ported lines) providing free home  
8 internet service at Charter's Spectrum Internet Advantage tier for as long as the customer maintains  
9 these services. As described earlier in my testimony, Charter also currently offers customers a  
10 bundled home internet and mobile wireless plan that provides 1 Gbps home internet plus two  
11 unlimited lines of mobile wireless service for \$100 per month for the first two years, that increases  
12 to \$145 per month by year five. These plans, which are available statewide, constitute significant  
13 discounts off the standard retail rates for these products.

14 As I previously discussed, Charter has also led the industry in reaching agreements with  
15 programmers that allow it to offer its customers smaller, lower-priced video packages across its  
16 footprint. Historically, Charter and other video distributors were required by contract to include  
17 national and regional sports networks' content in their most broadly distributed video packages.  
18 As a result, Charter's customers paid for those programmers' sports content even if they were not  
19 interested in watching it. In 2023, Charter announced an industry-leading new distribution model  
20 to offer customers more choice by changing its Spectrum TV packages into plans that include both  
21 regional sports programming and some other sports programming and more affordable plans that  
22 do not. As a result, Charter can now more freely offer and promote lower-priced video  
23 programming packages, such as its TV Choice package and its non-traditional video packages, TV  
24

1 Stream and TV Stream Latino. As I previously discussed, the retail value of the streaming services  
2 included in certain of Spectrum's plans is now over \$128 per month.

3 As discussed further below, Charter also supports several signature philanthropic and  
4 engagement programs that, for example, provide grants to nonprofits that aim to close the digital  
5 literacy gap and provide resources and support for digital skills training. Charter is proud of its  
6 work to close the digital divide, and the combined company will remain committed to offering  
7 affordable options to all Californians following the Transfer.

8 **Q: Please summarize Charter's efforts to advance digital literacy in California.**

9 Charter is committed to improving communities and impacting lives where its customers  
10 and employees live and work. It does this through several signature philanthropic and engagement  
11 programs both in California and across its footprint, including through programs aimed at closing  
12 the digital literacy gap.

13 One example of Charter's digital literacy programs is Spectrum Digital Education, which  
14 supports nonprofits that use connectivity to enhance the lives of community members through  
15 skills training and access to technology. Working together to advance digital inclusion and  
16 empower the future, Spectrum Digital Education grants are awarded in local communities across  
17 Charter's service areas. Since launching Spectrum Digital Education, Charter has committed  
18 millions of dollars to more than 200 community-based nonprofits across Charter's footprint. Here  
19 in California, Charter recently announced that Bridge the Digital Divide, a California nonprofit  
20 dedicated to helping seniors bridge the gap in technology access, was among its 2025 Spectrum  
21 Digital Education grantees. Human I-T, a Pasadena, California-based nonprofit, was also named a  
22 grantee, and will use Charter's funding to distribute refurbished laptops to low-income seniors in  
23 Southern California and to provide access to tech support and a digital literacy course on artificial  
24

1 intelligence basics.

2 Another of Charter’s innovative digital literacy programs is Spectrum Smart Devices for  
3 Seniors, aimed at empowering older adults through technology. This initiative focuses on  
4 enhancing digital literacy and fostering a sense of community among seniors by providing the  
5 skills and tools to navigate the digital world confidently. For example, Charter has hosted hands-  
6 on smart device training sessions aimed at seniors 65 or older in the greater Los Angeles area, in  
7 partnership with the OCA-Asian Pacific American Advocates, Cyber Seniors and the Chinatown  
8 Service Center, drawing nearly 100 seniors to multiple free classes. More broadly, Charter has  
9 contributed almost \$2 million in cash and in-kind support over the past five years to digital literacy  
10 initiatives in California through one of its community impact programs.

11 **Q: Does Charter have additional philanthropic or engagement programs that support  
12 the communities where it provides services in California?**

13 Yes. Beyond the digital literacy programs described above, Charter supports its  
14 communities through several philanthropic, engagement initiatives, and charitable contributions.  
15 Charter has contributed \$3.7 million to California-based charitable organizations, including nearly  
16 \$1 million in 2025 alone. In addition, a specific benefit that will result from the Transfer is  
17 Charter’s commitment to continuing Cox’s philanthropic work with a \$50 million grant to establish  
18 a foundation to promote community leadership and support in the communities where the  
19 combined company operates. This will be in addition to selected Charter programs highlighted  
20 below.

21 *i. Spectrum Community Investment Loan Fund*

22 The Spectrum Community Investment Loan Fund (the “Loan Fund”) provides loans  
23 through community development financial institutions (“CDFIs”) to small businesses whose goods  
24

1 and services help meet core needs in communities within Charter's 41-state footprint. These long-  
2 term investments positively impact local economies with growth capital, new job creation, and  
3 stronger businesses. Since the Loan Fund's first commitments, approximately five years ago,  
4 Charter has made investments totaling \$4.8 million in CDFIs—as well as \$200,000 in capacity  
5 grants to further support these partners—including to CDFIs that have been and will continue to  
6 allocate capital to small businesses in California. Of this, \$2 million is specifically earmarked for  
7 small businesses that were impacted by the 2025 Los Angeles wildfires. The CDFIs in which  
8 Charter has invested continue to make loans to small businesses in Charter's operating network in  
9 California, from San Diego to Crescent City. In addition, including recycled funds and leverage  
10 provided by California iBank programs, the Loan Fund has financed approximately 200 loans to  
11 small businesses, totaling \$4.9 million, which have created or retained approximately 400 jobs  
12 throughout California communities. These jobs were created or retained in a wide range of  
13 industries, including educational services, healthcare, arts and entertainment, hospitality and food  
14 services, and retail, to name a few.

15 Charter anticipates that if the Application is granted, the Loan Fund will make additional  
16 investments in CDFIs that focus on California, and these investments will be expanded due to the  
17 Transfer. Charter also expects to allocate significant capital to small businesses in regions such as  
18 San Diego, Irvine, and Santa Barbara. This new capital will bolster local economies, create new  
19 jobs, and improve the well-being of the communities served, as the original California-focused  
20 commitments have done, and continue to do.

21                   *ii.        Spectrum Community Center Assist*

22                   Spectrum Community Center Assist (“SCCA”) is another signature philanthropic initiative  
23 Charter launched to revitalize community centers in rural and urban areas and to invest in job  
24

1 training programs in underserved communities across its 41-state footprint. Through this program,  
2 Charter is improving the physical condition of community centers, enhancing both the space and  
3 the programs that provide job skills training for rural and urban communities. One of SCCA's  
4 partnerships is with the Mexican American Opportunity Foundation, a California nonprofit  
5 dedicated to the socio-economic advancement of California's greater Latino community through  
6 programs in early childhood education and family services, job training, and senior lifestyle  
7 development. Charter's support of the Mexican American Opportunity Foundation includes more  
8 than \$100,000 in financial contributions; computer donations; a Smartboard; and gigabit internet  
9 service. Charter's Human Resources team has served as an additional resource, providing free  
10 workshops on topics such as resume writing and interview skills. More than 60 participants have  
11 received tips on how to navigate today's job market.

12                    *iii. Broadband Field Technician Apprenticeship Program*

13                    Charter offers a Broadband Field Technician Apprenticeship Program in all 41 states where  
14 it provides service. The Broadband Field Technician Apprenticeship Program was developed to  
15 attract, train, and retain a highly skilled, diverse, and locally based workforce in areas where  
16 Charter's network is built, and training is focused on customer service, safety, and skills required  
17 to perform installations and service calls. The program is a self-progression program, which allows  
18 employees to make decisions about their chosen careers and gain in-depth knowledge about their  
19 jobs and industries.

20 **Q: Please describe the ways in which Charter's employees are involved in the effort to  
21 support local communities.**

22                    Charter is proud to support its employees in employee-led volunteerism. For example,  
23 Spectrum Employee Community Grants are designed to assist nonprofit organizations with which  
24

1 Charter employees have relationships and that provide critical human services to communities,  
2 such as food pantries, homeless shelters, and job placement programs. Through this program,  
3 Charter provides additional support to community organizations where its employees volunteer  
4 their time and talent and has supported hundreds of organizations across its footprint. In California  
5 alone, between 2021 and 2025, Charter has supported more than 40 individual organizations and  
6 provided almost \$300,000 in financial support. Charter's California employees have volunteered  
7 at multiple Spectrum Community Center Assist nonprofit partner organizations in California,  
8 revitalizing them through physical improvements and establishing Spectrum Training and  
9 Technology Centers with smartboards, devices, desks, and more. And in 2025, employees  
10 volunteered to support recovery from the Los Angeles wildfires through five events with nonprofit  
11 partners American Red Cross, Habitat for Humanity, and the Dream Center Foundation.

12 Charter also engages with employee-support initiatives, including the following:

- 13 • *Employee-Led Collection Drives.* Charter encourages and supports "grass roots"  
14 employee initiatives to organize collection drives at Charter's company facilities  
15 for food, clothing, and other living essentials to be provided to qualifying  
16 community service groups for distribution to those in need. Employees have  
17 donated to over 50 collection drives in California, including, for example,  
18 collecting over 1,000 toys for the Marine Toys for Tots Foundation in 2025.
- 19 • *Team-Building Volunteer Events.* These events enable teams to serve local  
20 communities, and at the same time, grow employee engagement. Spectrum  
21 Community Impact consults colleagues who are interested in planning volunteer  
22 events. Charter does so by connecting employees with trusted nonprofit partners

1 nationwide. In 2025, for instance, employees and interns volunteered with Para Los  
2 Niños for Los Angeles, preparing classrooms and materials for back to school.

3 G. *Preservation of Jurisdiction and Capacity to Regulate*

4 **Q: How will the Transfer impact the Commission’s ability to regulate Cox California?**

5 The Transfer will not impact the Commission’s ability to regulate Cox California. Cox  
6 California will continue to hold, and operate in accordance with, its existing Certificate of Public  
7 Convenience and Necessity (“CPCN”). Accordingly, Cox California will continue to be subject to  
8 all applicable regulations under the Public Utilities Code and all applicable Commission rules.

9 **Q: What process will the combined company follow if it needs to modify services, rates,  
10 terms, or conditions in the future?**

11 Because Cox California will continue to hold, and operate in accordance with, its existing  
12 CPCN, any changes to regulated service, rates, terms, or conditions will be made in accordance  
13 with applicable California filing and notice requirements associated with such changes, just as Cox  
14 California does today.

15 **Q: Does this conclude your opening testimony?**

16 Yes, it does.

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