

Docket:	:	<u>K.25-10-018</u>
Exhibit Number	:	<u>CPED-5</u>
Commissioner	:	
Admin. Law Judge	:	<u>Jamie Ormond</u>
Witness	:	<u>Shantanro Taylor</u>
		<u>Jack Chen</u>



**CONSUMER PROTECTION AND
ENFORCEMENT DIVISION**
California Public Utilities Commission

STATEMENT OF SFO

PUBLIC

San Francisco, California
January 8, 2026

DECLARATION OF GROUND TRANSPORTATION COMPLIANCE MANAGER**RICKY SAN FOR OSAMA RASHAD RASHED**

I, Ricky San, Ground Transportation Investigation Manager, states that:

I. BACKGROUND**A. QUALIFICATIONS/EXPERIENCES**

I am the Ground Transportation Investigation Manager at San Francisco International Airport. My responsibilities include overseeing a team of civilian (non-sworn) Ground Transportation Compliance (GTC) Investigators who enforce Airport rules and regulations. We monitor and investigate complaints involving various modes of for-hired commercial transportation and have the authority to issue administrative citations when appropriate. My team works closely with San Francisco Police Department (SFPD), including their specialized Ground Transportation units (SFPD GTU), as well as other regulatory and enforcement agencies like DMV, SFMTA, and CPUC. I have been employed at the Airport since 2015. My previous experience includes working for:

- i. San Francisco International Airport (SFO) – Ground Transportation Compliance Investigator
- ii. San Francisco Municipal Transportation Agency (SFMTA) – Parking Control Officer
- iii. California Public Utilities Commission (CPUC) – Safety and Enforcement Division
- iv. California Department of Motor Vehicles (DMV) – Safety Division

Since working at SFO, I have gained experience in applying the SFO rules and regulations as well as SFMTA, CPUC, and DMV rules and regulations to commercial operators that are both permitted and non-permitted. I have gained experience in identifying commercial operation. I have gained experience in conducting audits and analyzing data. I have led and participated in operations and investigations involving permitted and non-permitted commercial operators. I have received additional CPUC training on applying the CPUC codes to non-permitted operators.

I am writing this declaration for OSAMA RASHAD RASHED in part B for violating CPUC and SFO rules and regulations listed in Part C.

B. OSAMA RASHED

Osama Rashed (hereinafter RASHED) is a well-known solicitor and non-permitted commercial operator. RASHED had CPUC operating authority under TCP 21447 – OSAMA RASHED doing business as MAYAR LIMOUSINE SERVICE. TCP 21447 has been revoked/expired since 2019. Rashed has held multiple SFO permits, with the most recent operating authority under SFO Permit #9788. SFO Permit #9788 was terminated on May 1, 2019.

Despite not having operating authority from both CPUC and SFO, RASHED continues to provide for-hire transportation by soliciting passengers here at SFO. RASHED is currently driving a black Lincoln MKZ with CA plates [REDACTED]. The previous license plate for this vehicle was CA [REDACTED]. Another known vehicle used is a black Lexus with CA plates [REDACTED].

Based on RASHED's history, our encounters/observations, and data from SFO License Plate Readers with RASHED mentioned below, RASHED has violated the following rules and regulations:

- i. California Pub. Util. Code Section 5371.4(b) – Operating at an airport without an airport authority.
- ii. California Pub. Util. Code Section 5371.4(c) – Failure to comply with Airport rules and regulations.
- iii. California Pub. Util. Code Section 5379 – Unlawful to operate w/ suspended, revoked, or expired authority.
- iv. SFO Airport Rules and Regulations Section 4.7(A)(1)(c) – Limousine Permit Requirement.
- v. SFO Airport Rules and Regulations Section 9.2 – Operating a Business without Airport Authorization.

C. VIOLATIONS

CALIFORNIA PUBLIC UTILITIES COMMISSION RULES AND REGULATION:

AIRPORT COMMISSION CITY AND COUNTY OF SAN FRANCISCO

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California Pub. Util. Code Section 5371.4(b) – Operated at an airport without an airport authority.

“(b) The governing body of any airport may not impose vehicle safety, vehicle licensing, or insurance requirements on charter-party carriers operating limousines that are more burdensome than those imposed by the commission. However, the governing board of any airport may require a charter-party carrier operating limousines to obtain an airport permit for operating authority at the airport.”

California Pub. Util. Code Section 5371.4(c) – Failure to follow airport rules and regulations.

“(c) Notwithstanding subdivisions (a) and (b), the governing body of any airport may adopt and enforce reasonable and nondiscriminatory local airport rules, regulations, and ordinances pertaining to access, use of streets and roads, parking, traffic control, passenger transfers, trip fees, and occupancy, and the use of buildings and facilities, that are applicable to charter-party carriers operating limousines on airport property.”

California Pub. Util. Code Section 5379 – Unlawful to operate w/ suspended, revoked, or expired authority.

“After the cancellation or revocation of a permit or certificate, or during the period of its suspension, or after the expiration of its permit or certificate, it is unlawful for a charter-party carrier of passengers to conduct any operations as a carrier. The commission may either grant or deny an application for a new permit or certificate whenever it appears that a prior permit or certificate of the applicant has been canceled or revoked pursuant to Section 5378 or whenever it appears, after hearing, that as a prior permit or certificate holder, the applicant engaged in any of the unlawful activities set forth in Section 5378 for which his or her permit or certificate might have been canceled or revoked.”

California Pub. Util. Code Section 5411 provides:

“Every charter-party carrier of passengers and every officer, director, agent, or employee of any charter-party carrier of passengers who violates or who fails to comply with, or who procures, aids, or abets any violation by any charter-party carrier of passengers of any provision of this chapter,

or who fails to obey, observe, or comply with any order, decision, rule, regulation, direction, demand, or requirement of the commission, or of any operating permit or certificate issued to any charter-party carrier of passengers, or who procures, aids, or abets any charter-party carrier of passengers in its failure to obey, observe, or comply with any such order, decision, rule, regulation, direction, demand, requirement, or operating permit or certificate, is guilty of a misdemeanor and is punishable by a fine of not less than one thousand dollars (\$1,000) and not more than five thousand dollars (\$5,000) or by imprisonment in a county jail for not more than three months, or by both that fine and imprisonment."

SFO Airport Rules and Regulations:

SFO Airport Rules and Regulations Section 4.7(A)(1)(c) – Commercial Ground Transportation Operations:

“All commercial ground transportation operators (“GTOs”), whether an individual or business entity of any type whatsoever, providing transportation services to, on, or from Airport property including, but not limited to, those operators who use Airport roadways as part of a business conducted for monetary consideration, shall comply with this Rule 4.7. Violation of this Rule may result in an admonishment and/or citation under Rule 14 of these Rules and Regulations, in addition to any other fines, charges, or penalties assessed under applicable law or permit, including permit suspension or revocation

(A) General Requirements

(1) Modes Requiring CPUC and Airport Permits:

The following GTOs operating on the Airport’s roadways shall have a valid certificate or permit issued by the California Public Utilities Commission (“CPUC”) and an Airport issued operating permit:

(c) Limousines”

SFO Airport Rules and Regulations Section 9.2 – Operating a Business without Airport Authorization:

No person shall operate or promote a business on Airport property without first obtaining a valid Airport Operating Agreement, permit, lease, or other written permission granted by the Director (see also Rule 3.3).

II. Pattern of Unauthorized Commercial Activities at SFO

RASHED is operating commercially based on the following:

A. History of Unauthorized Activities

RASHED has long history of conducting unauthorized activities from using unregistered vehicles to illegal solicitations dating back to 2009 when he had valid CPUC and Airport authority, see Exhibit A for an example.

B. Summation of Encounters/Observations of RASHED by GTC Investigators at SFO from 2019-Present:

On October 10th, 2019, RASHED was observed by GTC Investigator █ picking up passengers on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █

On October 18th, 2019, GTC Investigator #105 observed RASHED picking up two passengers on the International Terminal Departure Level near Door 4 with his black Lincoln MKZ with CA plates █. GTC Investigator █ spoke with RASHED and RASHED claimed he was there to pick up his friends. The passengers boarded the rear of the vehicle.

On November 16th, 2019, RASHED was observed by GTC Investigator █ picking up passengers on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █

On February 26th, 2020, RASHED was observed by multiple GTC Investigators circling International Departures Level. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On March 8th, 2020, RASHED was observed by SFPD GTU Officers driving through the Arrivals Level of Domestic and International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On December 26th, 2021, RASHED was observed by GTC Investigator [REDACTED] parked on the International Arrivals Level by Door 2 before circling multiple times. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On January 19th, 2022, RASHED was observed by GTC Investigator [REDACTED] circling the International Arrival Level. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On February 13th, 2022, RASHED was observed by GTC Investigator [REDACTED] attempting to solicit on the International Arrivals Level by Door 4. GTC Investigator [REDACTED] also observed RASHED driving through the Arrivals Level of the Domestic Terminal later that day. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On February 23rd, 2022, RASHED was observed by multiple GTC Investigators circling the Arrivals level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On April 5th, 2022, RASHED was observed by GTC Investigator [REDACTED] parked on the Arrivals Level of the International Terminal by Door 2. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On April 6th, 2022, RASHED was observed by GTC Investigator [REDACTED] circling the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On April 25th, 2022, RASHED was observed by GTC Investigator [REDACTED] parked on the Arrivals Level of the International Terminal by Door 2. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On April 26th, 2022, RASHED was observed by GTC Investigator [REDACTED] parked on the Arrivals Level of the International Terminal by Door 3. RASHED was observed speaking with a passenger. GTC Investigator [REDACTED] honked service vehicle horn and RASHED directed the passenger elsewhere before returning to his vehicle and leaving. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On April 28th, 2022, RASHED was observed by GTC Investigator [REDACTED] soliciting on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On May 22nd, 2022, RASHED was observed by GTC Investigator [REDACTED] parked at the Limo Stand on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On May 25th, 2022, RASHED was observed by SFPD, GTC and CPUC during a multi-agency operation. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On May 29th, 2022, RASHED was observed by GTC Investigator [REDACTED] parked on the Arrivals Level of the International Terminal by Door 2. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On September 8th, 2022, RASHED was observed by GTC Investigator [REDACTED] dropping off passenger at the International Departures Level. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On September 11th, 2022, RASHED was observed by GTC Investigator [REDACTED] circling the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On September 23rd, 2022, RASHED was observed by multiple GTC Investigators soliciting on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On September 26th, 2022, RASHED was observed by multiple GTC Investigators parked on the Arrivals Level of the International Terminal by Door 2. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On October 6th, 2022, RASHED was observed by multiple GTC Investigators attempting to solicit passengers on the Arrivals Level of the International Terminal by Door 3. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

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On October 13th, 2022, RASHED was observed by GTC Investigator [REDACTED] circling the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On November 3rd, 2022, RASHED was observed by GTC Investigator [REDACTED] and SFPD picking up a male passenger on the Arrivals Level of Terminal 3. Passenger was advised that RASHED was not an authorized operator, but male passenger still decided to leave with RASHED. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On November 6th, 2022, RASHED was observed by GTC Investigator [REDACTED] circling the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On November 15th, 2022, RASHED was observed by GTC Investigator [REDACTED] staging on the Departures Level and looping on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On November 30th, 2022, RASHED was observed by GTC Investigator [REDACTED] staging on the Departures Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On December 4th, 2022, RASHED was observed by GTC Investigator [REDACTED] staging and circling on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On December 10th, 2022, RASHED was observed by GTC Investigator [REDACTED] staging and circling on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On December 12th, 2022, RASHED was observed by GTC Investigator [REDACTED] circling the Arrivals Level of the International Arrivals Level. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On December 18th, 2022, RASHED was observed by multiple GTC Investigators staging on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On December 21st, 2022, RASHED was observed by multiple GTC Investigators staging on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On May 24th, 2023, RASHED was observed by multiple GTC Investigators picking up a female passenger on the Departures Level of the International Terminal. RASHED held a phone displaying “Karen”. RASHED refused to speak with GTC Investigator [REDACTED] and drove off. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On June 22nd, 2023, RASHED was observed by multiple GTC Investigators passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On July 21st, 2023, RASHED was observed by multiple GTC Investigators passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On August 4th, 2023, RASHED was observed by GTC Investigator [REDACTED] passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On August 9th, 2023, GTC Investigators followed RASHED with the service vehicle as RASHED was driving through the Arrivals Level of the Domestic Terminal. RASHED parked the vehicle at the end of Terminal 2 and exited the vehicle to confront the GTC Investigators about taking photos of his vehicle. RASHED claimed he was picking up family before getting back into his vehicle and driving off. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On August 10th, 2023, GTC Investigators [REDACTED] and [REDACTED] followed RASHED with the service vehicle as RASHED was driving very slowly through the Arrivals Level of Terminal 2. After RASHED spotted the vehicle, RASHED drove to the outer roadway and exited the Airport. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On January 31st, 2024, GTC Investigators encounter RASHED driving through the Arrivals Level of the International Terminal. They followed RASHED with the service vehicle. RASHED through the Arrivals Level of the Domestic Terminal before returning to the Arrivals Level of the International Terminal where RASHED picked up a passenger that was waiting for him. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED]

On March 13th, 2024, GTC Investigator █ observed RASHED staging on the Arrivals Level of the International Terminal by Door 3. RASHED drove away from the curb and pulled up next to the GTC Investigator, who was standing in the taxi stand, and stopped in the lane of traffic to exchange words with the GTC Investigator. RASHED was driving the black Lincoln MKZ with CA plates █

On March 16th, 2024, RASHED was observed by GTC Investigator █ passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █

On March 20th, 2024, RASHED was observed by GTC Investigator █ passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █

On March 21st, 2024, RASHED was observed by GTC Investigator █ staging on the Arrivals Level of Domestic Terminal 1. RASHED left upon seeing the service vehicle and the GTC Investigator continued to follow RASHED until he left. RASHED was driving the black Lincoln MKZ with CA plates █

On March 28th, 2024, RASHED was observed by GTC Investigator █ heading towards the Arrivals Level of the International Terminal. However, RASHED made a lane change at the last minute and continued to the Departures Level of the International Terminal. GTC Investigator █ did not follow but later observed RASHED being asked to leave the curb on the Arrivals Level of Domestic Terminal 1 by a Police Service Aide. RASHED saw GTC Investigator █ and waited for GTC Investigator █ to pass by. RASHED took a photo of GTC Investigator █ as the investigator waited for RASHED to move and leave the airport. GTC Investigator █

█████ followed RASHED out of the Airport. RASHED was driving the black Lincoln MKZ with CA plates █████.

On March 30th, 2024, RASHED was observed by GTC Investigator █████ passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █████.

On April 26th, 2024, RASHED was observed by GTC Investigator █████ passing through the Arrival Level of the International Terminal. RASHED briefly stopped to greet GTC Investigator #109. RASHED was driving the black Lincoln MKZ with CA plates █████.

On May 3rd, 2024, RASHED was observed by GTC Investigator █████ passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █████.

On May 10th, 2024, RASHED was observed by GTC Investigator █████ dropping off a passenger who was sitting in the rear seat at the International Terminal Departures Level. RASHED was driving the black Lincoln MKZ with CA plates █████.

On May 23rd, 2024, RASHED was observed by GTC Investigator █████ picking up two elderly passengers who sat in the rear of the vehicle on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █████.

On May 24th, 2024, RASHED was observed by multiple GTC Investigators pulling into curb on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █████.

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On October 9th, 2024, RASHED was observed by GTC Investigator █ picking up a passenger on the Arrivals Level of the International Terminal. RASHED was driving the black Lexus with CA plates █.

Also on October 9th, 2024, RASHED was observed by GTC Investigator █ picking up a passenger on the Arrivals Level of the International Terminal. GTC Investigator █ spoke with passenger who responded he knew RASHED. The passenger got into the vehicle and they left. RASHED was driving the black Lexus with CA plates █.

On November 28th, 2024, RASHED was observed by GTC Investigator #109 driving through the Arrivals Level of Terminal 3. GTC Investigator █ followed RASHED until RASHED left Airport property. RASHED was driving the black Lincoln MKZ with CA plates █.

On December 7th, 2024, RASHED was observed by GTC Investigator █ passing through the Arrival Level of the International Terminal very slowly. RASHED was driving the black Lincoln MKZ with CA plates █.

On December 13th, 2024, RASHED was observed by GTC Investigator █ parking on the curb on the Arrivals Level of Domestic Terminal 1 before exiting the vehicle and entering the terminal. GTC Investigator █ parked the service vehicle and went into the terminal as well to observed RASHED attempting to solicit a male passenger. The male passenger rejected RASHED offered as he was already being picked up by a friend. RASHED realized that GTC Investigator █ was standing next to him, walked back to his vehicle and left. RASHED was driving the black Lincoln MKZ with CA plates █.

On December 27th, 2024, RASHED was observed by GTC Investigator █ driving through the Arrivals Level of the International Terminal. GTC Investigator █ continued to follow RASHED until RASHED left airport property. RASHED was driving the black Lincoln MKZ with CA plates █.

On December 28th, 2024, RASHED was observed by GTC Investigator █ loading a passenger into his vehicle on the Arrivals Level of the International Terminal. RASHED left before GTC Investigator #109 could make contact. RASHED was driving the black Lincoln MKZ with CA plates █.

On January 11th, 2025, RASHED was observed by GTC Investigator █ passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █.

On February 2nd, 2025, RASHED was observed by GTC Investigator █ passing through the Arrival Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █.

On February 3rd, 2025, GTC Investigator █ followed RASHED around the Airport. RASHED eventually parked on the Arrivals Level of the International Terminal, exited his vehicle and started asking passengers within the area if they needed a ride. GTC Investigator █ observed this and approached RASHED to inform him that no one needed a ride. RASHED informed GTC Investigator █ that he didn't care about any misdemeanor citations, C&Ds, etc. because it hadn't stopped him from coming to the airport all these years, so GTC Investigator █ issued RASHED a Notice of Cease and Desist #24-10853. RASHED tossed his copy out the window before driving off. RASHED was driving the black Lincoln MKZ with CA plates █.

On February 4th, 2025, GTC Investigator [REDACTED] observed RASHED parked on the inner curb of the Arrival Level of the International Terminal before RASHED sped off. GTC Investigator [REDACTED] followed RASHED to ensure he left the Airport. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On February 10th, 2025, GTC Investigator [REDACTED] observed RASHED dropping off a male passenger on the Departures Level of the International Terminal by Door 6 before leaving the airport. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On February 23rd, 2025, GTC Investigator [REDACTED] observed RASHED throughout the day. First encounter was when RASHED was parked on the Arrivals Level of the International Terminal by Door 2. RASHED drove off after seeing GTC Investigator [REDACTED]. The investigator followed RASHED until RASHED exited the Airport. GTC Investigator [REDACTED] observed RASHED parked on the Arrivals Level of Domestic Terminal 1. Again, RASHED drove off after seeing the investigator. GTC Investigator [REDACTED] encountered RASHED again on the Arrivals Level of the International Terminal by Door 2. RASHED was outside the vehicle before running back to his vehicle and driving off. GTC Investigator [REDACTED] followed RASHED until he left Airport property. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On February 25th, 2025, GTC Investigator [REDACTED] observed RASHED speeding through the terminal and found RASHED on the Arrivals Level of Terminal 3 loading a female passenger's luggage into the trunk of his vehicle. GTC Investigator [REDACTED] made contact and informed the female passenger that RASHED is an illegal operator without proper insurance, but the female passenger explained that her university had hired a chauffeur to pick her up. A notice of cease and desist #24-10854 was issued, see Exhibit B. This was also referred to the CPUC. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On March 3rd, 2025, GTC Investigator █ observed RASHED staging at the Limo Stand on the Arrivals Level of the International Terminal. RASHED spoke with GTC Investigator █ and tried to justify why he is soliciting and asked if the investigator to stop being so aggressive towards him. RASHED was driving the black Lincoln MKZ with CA plates █

On May 28th, 2025, GTC Investigator █ observed RASHED attempting to solicit at the curb on the Arrivals Level of Terminal 1. RASHED returned to his vehicle upon seeing the investigator and left. GTC Investigator █ followed RASHED until he left Airport property. RASHED was driving the black Lincoln MKZ with CA plates █

On June 25th, 2025, GTC Investigator █ observed RASHED staging on the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █

On July 11th, 2025, GTC Investigator █ observed RASHED driving through the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █

On July 19th, 2025, GTC Investigator █ observed RASHED driving through the Arrivals Level of the International Terminal. RASHED was driving the black Lincoln MKZ with CA plates █

On August 1st, 2025, GTC Investigator █ observed RASHED's black Lincoln MKZ with CA plates █ unattended on the Arrivals Level of the International Terminal. RASHED was observed soliciting passengers by door 3. RASHED saw the investigator and returned to his vehicle and left.

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On August 9th, 2025, RASHED was observed by GTC Investigator [REDACTED] and GTC Investigator [REDACTED] loading luggage into his black Lincoln MKZ with CA plates [REDACTED] on the Arrivals Level of Terminal 1. The GTC investigators intervened. GTC Investigator [REDACTED] informed the passengers that RASHED was not a legitimate taxi. Passengers declined to ride with RASHED and were escorted to the taxi lane by GTC Investigator [REDACTED], see Exhibit C.

On October 1st, 2025, RASHED was observed by GTC Investigator [REDACTED] soliciting on the Arrivals Level of the International Terminal by Door 2. RASHED left upon seeing the investigator. RASHED was driving the black Lincoln MKZ with CA plates [REDACTED].

On December 31st, 2025, GTC Investigator [REDACTED] found that RASHED had updated the license plate on his black Lincoln MKZ from CA plates [REDACTED].

C. SFO License Plate Readers (“LPR”)

Aside from being observed operating commercially, SFO has LPR installed at the Terminals. RASHED frequency to SFO is comparable to other commercial operators.

In 2025, RASHED has been tagged by our License Plate Readers coming to SFO at least 1,764 times:

- i. CA [REDACTED] – 1479 times.
- ii. CA [REDACTED] – 285 times.

In 2024: 1,234 times with CA [REDACTED].

In 2023: 438 times with CA [REDACTED]

In 2022: 1,273 times with CA [REDACTED]

In 2021: 629 times with CA [REDACTED]

In 2020: 411 times with CA [REDACTED]

In 2019: 864 times with CA [REDACTED] since the termination of his SFO permit.

This is compared to:

A Limousine on average conducts about 300 trips per year.

A SFMTA Taxi operates 365 days and on average conducts about 4 trips a day = 1460 trips.

A Hotel Shuttle operates 365 days and on average conducts about 30 trips a day = 10950 trips.

III. CONCLUSION

Based on years of experience and extensive documented observations, it is evident that RASHED has engaged in a persistent pattern of unauthorized commercial activities at San Francisco International Airport. Despite repeated enforcement actions, notices, and citations, he continues to operate without proper CPUC and Airport authority, in direct violation of state law and Airport regulations.

It is important to note that catching individuals in the act of illegal solicitation is extremely challenging. These transactions typically occur within 30 seconds to one minute, making real-time enforcement difficult even with dedicated investigative resources. This underscores the deliberate and evasive nature of these violations and the need for continued vigilance and enforcement to protect public safety and maintain compliance.

Under penalty of perjury, I swear that the foregoing is true and correct to the best of my knowledge, information, and belief.



Ricky San

Date: 01-07-2026

Ground Transportation Investigator Manager
Landside Operations
San Francisco International Airport

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EXHIBIT A

AIRPORT COMMISSION CITY AND COUNTY OF SAN FRANCISCO

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PRESIDENT

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JOSE F. ALMANZA

MARK BUELL

SUSAN LEAL

MIKE NAKORNKHET
AIRPORT DIRECTOR

POST OFFICE BOX 8097 SAN FRANCISCO, CA 94128 TEL 650.821.5000 FAX 650.821.5005 FLYSFO.COM

Tenant Administrative Fine Detail													
27-Aug-12													
Tenant Type: LIMO													
Tenant No.: 022792-00-00	Tenant Name: Osama R Rashed	Primary Contact: Osama R Rashed											
Tenant Type: LIMO	DBA No.: Mayar Limousine Service	Title: Owner											
Status: ACTIVE		Fax:											
Add/Change: 4/2/2012	PSC/TCP #: 021447	Permit #: 8934	Billing No.: 1983										
Citation #	Infraction Date/Time	Entry	Violation	Tracking #	Method	Action	Act. Date	Fine \$	Recrd. \$	Rcvd. Date	Check #	Veh ID	Summary Remarks
94-192410	10/23/2010 11:57	1/18/2011	1.4.7(B)(2)(a)	L10-0222	CITATION	FINED	1/20/2011	\$200.00	\$200.00	2/13/2012 CC			No Valid Waybill
94-204237	9/30/2010 11:55	12/6/2010	1.4.7(B)(2)(a)	L10-0189	CITATION	FINED	12/6/2010	\$200.00	\$200.00	2/13/2012 CC			No Valid Waybill
94-211854	9/29/2010 21:27	12/6/2010	1.4.7(B)(2)(a)	L10-0189	CITATION	FINED	12/6/2010	\$200.00	\$200.00	2/13/2012 CC			No Valid Waybill
94-219832	9/28/2010 16:34	12/6/2010	1.4.7(B)(2)(a)	L10-0189	CITATION	FINED	12/6/2010	\$200.00	\$200.00	2/13/2012 CC	N/A		No Valid Waybill
94-212057	9/7/2010 13:05	12/6/2010	1.4.7(B)(2)(a)	L10-0189	CITATION	FINED	12/6/2010	\$200.00	\$200.00	2/13/2012 CC			No Valid Waybill
94-211463	9/7/2010 13:30	12/6/2010	1.4.7(E)(11)	L10-0189	CITATION	FINED	12/6/2010	\$200.00	\$200.00	2/13/2012 CC			Unauthorized Solicitation
94-219242	7/30/2010 20:40	10/5/2010	1.4.7(E)(30)	L10-0168	CITATION	FINED	10/7/2010	\$200.00	\$200.00	5/11/2011 Bond			No Valid Decal or Transponder
Incident Rep	7/28/2010 9:57	8/18/2010	1.4.7(E)(11)	L10-0156	CITATION	FINED	8/18/2010	\$200.00	\$200.00	5/11/2011 Bond			Unauthorized Solicitation
Incident Rep	7/9/2010 7:20	7/21/2010	1.4.7(E)(11)	L10-0130	CITATION	FINED	7/21/2010	\$200.00	\$200.00	5/11/2011 Bond			Unauthorized Solicitation
Incident Rep	6/28/2010 19:21	7/21/2010	1.4.7(E)(11)	L10-0130	CITATION	FINED	7/21/2010	\$200.00	\$200.00	5/11/2011 Bond			Unauthorized Solicitation
Incident Rep	5/29/2010 6:35	6/2/2010	1.4.7(E)(11)	L10-0110	CITATION	FINED	6/4/2010	\$200.00	\$200.00	7/30/2010 4287			Unauthorized Solicitation
Incident Rep	5/24/2010 9:32	6/2/2010	1.4.7(E)(11)	L10-0110	CITATION	FINED	6/4/2010	\$200.00	\$200.00	7/30/2010 4287			Unauthorized Solicitation
Incident Rep	5/24/2010 23:25	5/25/2010	1.4.7(E)(11)	L10-0105	CITATION	FINED	5/25/2010	\$200.00	\$200.00	7/30/2010 4287			Unauthorized Solicitation
94-220329	4/24/2010 12:37	6/8/2010	1.4.7(B)(2)(a)	L10-0116	CITATION	FINED	6/9/2010	\$200.00	\$200.00	7/30/2010 4287			No Valid Waybill
94-219980	4/22/2010 16:00	6/8/2010	1.4.7(E)(30)	L10-0115	CITATION	FINED	6/9/2010	\$0.00	\$0.00	7/26/2010 Recind			No Valid Decal or Transponder
94-202847	4/16/2010 9:59	6/8/2010	1.4.7(E)(11)	L10-0115	CITATION	FINED	6/9/2010	\$200.00	\$200.00	7/30/2010 4287			Unauthorized Solicitation
94-219899	4/14/2010 16:39	6/8/2010	1.4.7(B)(2)(a)	L10-0115	CITATION	FINED	6/8/2010	\$200.00	\$200.00	7/30/2010 4287	N/A		No Valid Waybill
Incident Rep	4/12/2010 10:33	5/4/2010	1.4.7(E)(11)	L10-0094	CITATION	FINED	5/4/2010	\$200.00	\$200.00	7/30/2010 4287			Unauthorized Solicitation
Incident Rep	4/10/2010 6:22	5/4/2010	1.4.7(E)(11)	L10-0094	CITATION	FINED	5/4/2010	\$200.00	\$200.00	7/30/2010 4287			Unauthorized Solicitation
94-220894	3/20/2010 13:20	4/27/2010	1.4.7(E)(30)	L10-0075	CITATION	FINED	4/28/2010	\$200.00	\$200.00	5/14/2010 5764			No Valid Decal or Transponder
94-202236	1/10/2010 12:55	3/17/2010	1.4.7(B)(2)(a)	L10-0011	CITATION	FINED	3/18/2010	\$200.00	\$200.00	5/14/2010 5764			No Valid Waybill
94-211693	7/30/2009 15:32	8/19/2009	1.4.7(B)(2)(a)	L09-0230	CITATION	FINED	8/19/2009	\$200.00	\$200.00	8/26/2009 15422	N/A		No Valid Waybill
94-191523	7/25/2009 22:45	8/19/2009	1.4.7(B)(2)(a)	L09-0230	CITATION	FINED	8/19/2009	\$200.00	\$200.00	8/26/2009 15422	N/A		No Valid Waybill
94-204733	5/28/2009 12:48	7/13/2009	1.4.7(B)(2)(a)	L09-0175	CITATION	FINED	7/13/2009	\$200.00	\$200.00	8/26/2009 15422	N/A		No Valid Waybill

AIRPORT COMMISSION CITY AND COUNTY OF SAN FRANCISCO

 DANIEL LURIE
 MAYOR

 MALCOLM YEUNG
 PRESIDENT

 JANE NATOLI
 VICE PRESIDENT

JOSE F. ALMANZA

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 MIKE NAKORNKHET
 AIRPORT DIRECTOR



EXHIBIT B

AIRPORT COMMISSION CITY AND COUNTY OF SAN FRANCISCO

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SAN FRANCISCO
INTERNATIONAL AIRPORT

Airport Commission
San Francisco International Airport
Ground Transportation Unit
Notice to Cease and Desist

24-10854



**YOUR COMPANY MUST IMMEDIATELY CEASE AND
DESIST FROM ANY AND ALL OPERATIONS AT
SAN FRANCISCO INTERNATIONAL AIRPORT**

The San Francisco International Airport ("Airport") has determined you are operating without valid Airport authority and has violated the following rules:

- SFO Rules & Regulations Section 2.2
- SFO Rules & Regulations Section 3.3(D)
- SFO Rules & Regulations Section 9.2

Additionally, your company has violated California Public Utilities Commission ("CPUC") Codes and/or General Order 157-E (Check all that apply):

- Violation of Public Utilities Code Section 5371 - Operating without Valid CPUC Authority (Never Held)
- Violation of Public Utilities Code Section 5379 - Operating after Suspension/Revocation/Expiration/Denial of CPUC Authority
- Violation of CPUC General Order 157-E Section 3.01 - No / Improper Waybill
- Violation of CPUC General Order 157-E Section 3.02 - No Airport Permit
- Violation of CPUC General Order 157-E Section 4.04 - No TCP Displayed

Notes: *Operating a "chauffeur business" without authorization. No SFO permit, CPUC Revoked.*

Under SFO Rule 14.1, the Airport, through any authorized ^{LC} [REDACTED] employee or any Law Enforcement Officer, may cite infractions of these Rules and Regulations to any individual or business entity by issuance of a verbal or written Admonishment or a written Citation.

Violations of CPUC codes and General Orders are misdemeanors and are punishable by a fine of not less than one thousand dollars (\$1,000) and not more than five thousand dollars (\$5,000) or by imprisonment in a county jail for not more than three months, or by both that fine and imprisonment under Public Utilities Code Section 5411.

The failure to immediately cease and desist all operations involving SFO shall be deemed an unlawful trespass under California Penal Code § 602.4 and an unfair business practice under California Business and Professions Code § 17200.

Company Name: Mayar Limousine Service TCP Number: 21447

Osama Rashed

Print Name

Signature

Refuse to Sign

Airport Personnel/Law Enforcement: [REDACTED] Badge: [REDACTED] Date: 2/25/25

Airport Commission: White Copy
Driver: Canary Copy

T3 Arrivals
@ 0954

AIRPORT COMMISSION CITY AND COUNTY OF SAN FRANCISCO

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EXHIBIT C

AIRPORT COMMISSION CITY AND COUNTY OF SAN FRANCISCO

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**AIRPORT COMMISSION
SAN FRANCISCO INTERNATIONAL AIRPORT
GROUND TRANSPORTATION ADMINISTRATIVE CITATION**

80505

Date of Observation: 8/9/2025

Time: 14:24 PDT

Day: Saturday

Plate #:

VIN #:

Make: Lincoln

Model: MKZ

Style: 4 Door

Color: Black

Company: Non-Permitted Operator

TCP #: 099999

Location: T1 Arrivals

Violated Rules and Regulations

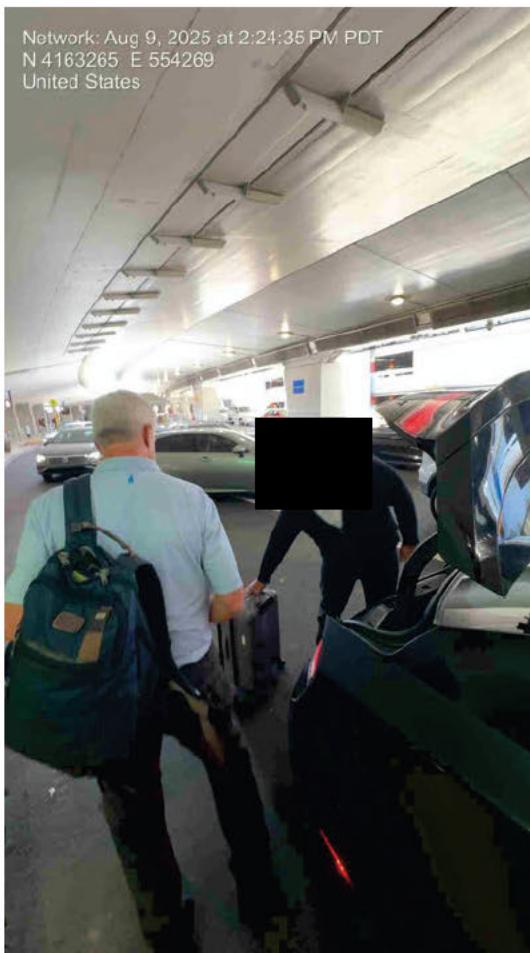
4.7(B)(10) Soliciting passengers
9.2 Operating a Business without Airport Authorization

Comment: Known solicitor Osama Rashed soliciting 2 passengers at T1 arrivals

Issuing Authority: GTC

Issuer Id: 109

FINES SHALL BE ASSESSED PER RULE 14 OF SFIA AIRPORT RULES AND REGULATIONS AND/OR APPLICABLE OPERATING PERMIT.



SFO Referral - TCP#21447 – Mayar Limousine Service - Revoked Permit / Known solicitor (Osama Rashad Rashed)

From [REDACTED]

Date Wed 8/20/2025 6:34 AM

To Transportation Safety Complaints <transportation-safety-complaints@cpuc.ca.gov>

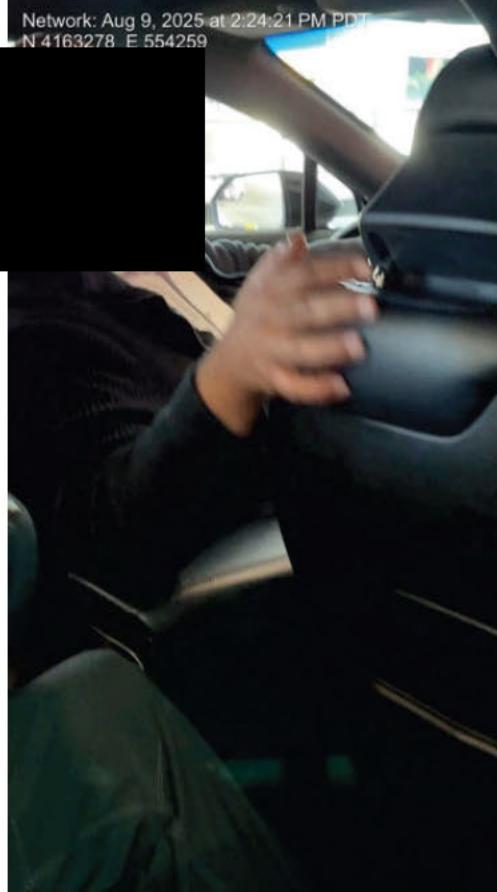
Cc Taylor, Shantanro <shantanro.taylor@cpuc.ca.gov>; Hooks, Eric <eric.hooks@cpuc.ca.gov>; SFO-GTC Investigators <SFO-GTC_Investigators@flysfo.com>

1 attachment (159 KB)

Solicitation#80505.pdf;

Good morning!

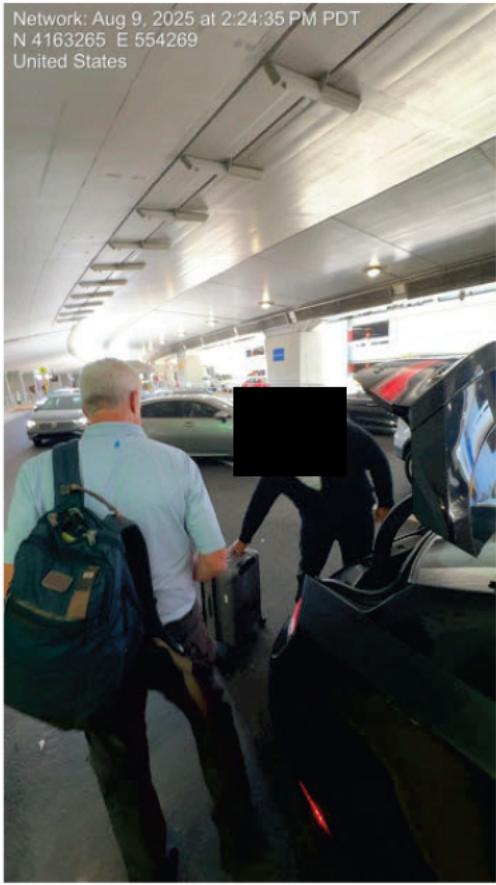
On 8/9/2025 while conducting routine compliance checks at SFO with SFO Ground Transportation Investigators [REDACTED] we encountered known solicitor Osama Rashad Rashed loading 2 passenger's luggage into his black Lincoln MKZ with LIC [REDACTED] at Domestic Terminal 1 Arrivals. We parked our service vehicle next to his vehicle (but not impeding him from entering or leaving) and got out of our vehicle to intervene. While Osama loaded the 2 passengers (1 male, 1 female) into the backseat, he attempted to shield me off with his body to stop me from speaking to the passengers. Osama then got into his vehicle, but I was able to get the attention of the male passenger as his door was not closed yet and informed him that Osama was not a legitimate taxi.



[REDACTED] a looking back at the passengers as I spoke to the male passenger (green trousers).

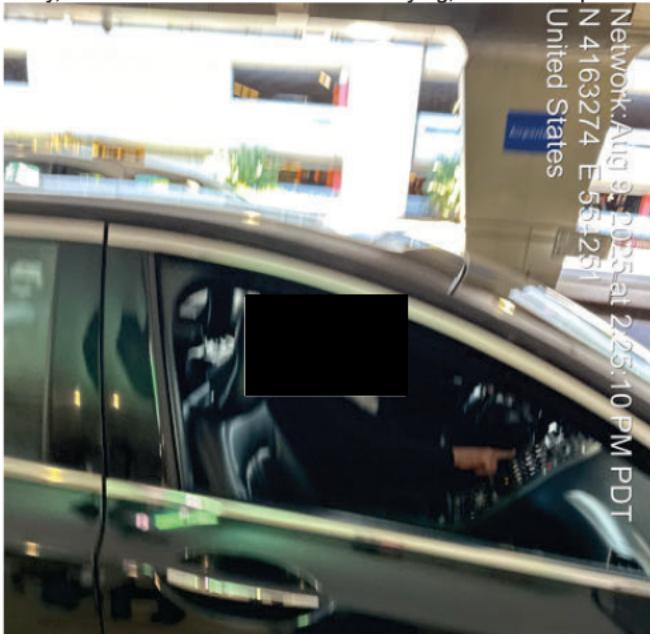
The 2 passengers then exited the vehicle and collected their luggage from Osama after determining they would not go with him.

Network: Aug 9, 2025 at 2:24:35 PM PDT
N 4163265 E 554269
United States



Osama unloading the passengers' luggage after they exited the vehicle.

I introduced myself to the male passenger as an Airport Ground Transportation Investigator, and attempted to inquire more about Osama's solicitation, but Osama got in between us and claimed I wasn't authorized to speak to them. While I stood next to Osama's vehicle making sure he did not solicit further, Investigator Fong escorted the 2 passengers to the taxi lane. Osama said something to me before driving away, but I couldn't hear what he was saying, nor did I respond to him.



Osama saying something as I took a photo of him.

Per Investigator [REDACTED] the 2 passengers were approached by Osama once they exited the terminal. Osama claimed to be a taxi and offered to take them to their destination in Tiburon. They did not agree on a set price because Osama claimed he had a taximeter, and the price would be based off the taximeter (though I did not see any taximeters inside his vehicle).

*Osama Rashed is associated with Mayar Limousine Service, TCP#21447, which is currently revoked:

ACCOUNT NAME	PSG / VCC #	AUTHORITY GROUP	BUSINESS STREET	PRIMARY DBA NAME	AUTHORITY STATUS
OSAMA RASHAD RASHED	PSG0021447	TCP	1260 EL CAMINO REAL APT 913	MAYAR LIMOUSINE SERVICE	Revoked

Please let me know if you have any questions or require additional information.

Thank you!



[REDACTED]
Investigato [REDACTED]

Permit Compliance | Ground Transportation Unit | Airport Services
San Francisco International Airport | P.O. Box 8097 | San Francisco, CA 94128
Tel 650-821-6582 | Fax 650-821-3606 | flysfo.com/gtu

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