



## APPENDIX B. SoCalGas Region Map with Cities (DVC List)

COUNTY	CITY
Los Angeles	Alhambra
Orange	Aliso Viejo
Orange	Anaheim
Los Angeles	Arcadia
Kern	Arvin
Kings	Avenal
Los Angeles	Azusa
Kern	Bakersfield
Los Angeles	Baldwin Park
Riverside	Banning
Riverside	Beaumont
Los Angeles	Bell
Los Angeles	Bell Gardens
Los Angeles	Bellflower
Riverside	Blythe
Los Angeles	Bradbury
Imperial	Brawley
Orange	Brea
Orange	Buena Park
Los Angeles	Burbank
Imperial	Calexico
Kern	California City
Imperial	Calipatria
Riverside	Canyon Lake
Los Angeles	Carson
Riverside	Cathedral City
Los Angeles	Cerritos
San Bernardino	Chino
San Bernardino	Chino Hills
Los Angeles	Claremont
Riverside	Coachella
San Bernardino	Colton
Los Angeles	Commerce
Los Angeles	Compton
Kings	Corcoran
Riverside	Corona
Orange	Costa Mesa
Los Angeles	Covina
Los Angeles	Cudahy
Los Angeles	Culver City
Orange	Cypress
Kern	Delano
Riverside	Desert Hot Springs
Los Angeles	Diamond Bar
Tulare	Dinuba
Los Angeles	Downey
Los Angeles	Duarte
Riverside	Eastvale
Imperial	El Centro
Los Angeles	El Monte
Los Angeles	El Segundo
Tulare	Exeter
Tulare	Farmersville
San Bernardino	Fontana
Fresno	Fowler
Orange	Fullerton
Orange	Garden Grove
Los Angeles	Gardena
Los Angeles	Glendale
Santa Barbara	Goleta
San Bernardino	Grand Terrace

Santa Barbara	Guadalupe
Kings	Hanford
Los Angeles	Hawaiian Gardens
Los Angeles	Hawthorne
Riverside	Hemet
San Bernardino	Highland
Orange	Huntington Beach
Los Angeles	Huntington Park
Imperial	Imperial
Riverside	Indian Wells
Riverside	Indio
Los Angeles	Industry
Los Angeles	Inglewood
Orange	Irvine
Los Angeles	Irwindale
Riverside	Jurupa Valley
Fresno	Kingsburg
Orange	La Habra
Los Angeles	La Mirada
Los Angeles	La Puente
Riverside	La Quinta
Los Angeles	La Verne
Orange	Laguna Hills
Orange	Laguna Woods
Riverside	Lake Elsinore
Orange	Lake Forest
Los Angeles	Lakewood
Los Angeles	Lancaster
Los Angeles	Lawndale
Kings	Lemoore
Tulare	Lindsay
San Bernardino	Loma Linda
Los Angeles	Lomita
Santa Barbara	Lompoc
Los Angeles	Long Beach
Los Angeles	Los Angeles
Los Angeles	Lynwood
Los Angeles	Manhattan Beach
Kern	Maricopa
Los Angeles	Maywood
Kern	McFarland
Riverside	Menifee
Los Angeles	Monrovia
San Bernardino	Montclair
Los Angeles	Montebello
Los Angeles	Monterey Park
Riverside	Moreno Valley
San Bernardino	Needles
Orange	Newport Beach
Riverside	Norco
Los Angeles	Norwalk
San Bernardino	Ontario
Orange	Orange
Fresno	Orange Cove
Ventura	Oxnard
Riverside	Palm Desert
Riverside	Palm Springs
Los Angeles	Palmdale
Los Angeles	Paramount
Fresno	Parlier
Los Angeles	Pasadena
San Luis Obispo	Paso Robles

Riverside	Perris
Los Angeles	Pico Rivera
Orange	Placentia
Los Angeles	Pomona
Ventura	Port Hueneme
Tulare	Porterville
San Bernardino	Rancho Cucamonga
Riverside	Rancho Mirage
San Bernardino	Redlands
Los Angeles	Redondo Beach
Fresno	Reedley
San Bernardino	Rialto
Kern	Ridgecrest
Riverside	Riverside
Los Angeles	Rosemead
San Bernardino	San Bernardino
Los Angeles	San Dimas
Los Angeles	San Fernando
Los Angeles	San Gabriel
Riverside	San Jacinto
San Luis Obispo	San Luis Obispo
Fresno	Sanger
Orange	Santa Ana
Santa Barbara	Santa Barbara
Los Angeles	Santa Fe Springs
Santa Barbara	Santa Maria
Los Angeles	Santa Monica
Ventura	Santa Paula
Orange	Seal Beach
Fresno	Selma
Kern	Shafter
Los Angeles	South El Monte
Los Angeles	South Gate
Orange	Stanton
Kern	Taft
Kern	Tehachapi
Riverside	Temecula
Los Angeles	Temple City
Los Angeles	Torrance
Tulare	Tulare
Orange	Tustin
San Bernardino	Twentynine Palms
San Bernardino	Upland
Ventura	Ventura
Los Angeles	Vernon
Tulare	Visalia
Los Angeles	Walnut
Kern	Wasco
Los Angeles	West Covina
Los Angeles	West Hollywood
Orange	Westminster
Imperial	Westmorland
Los Angeles	Whittier
Riverside	Wildomar
Tulare	Woodlake
San Bernardino	Yucaipa
San Bernardino	Yucca Valley





## APPENDIX C. Community Analysis Report

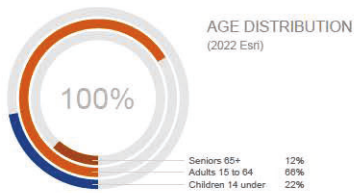
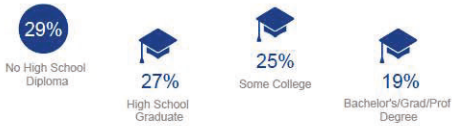
## DEMOGRAPHIC AND SOCIOECONOMIC PROFILE

### DISADVANTAGED AND VULNERABLE COMMUNITIES – SCG TERRITORY

#### KEY FACTS



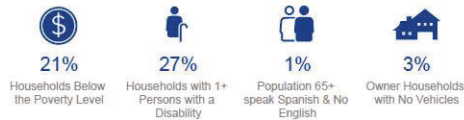
#### EDUCATION (2022 Esri)



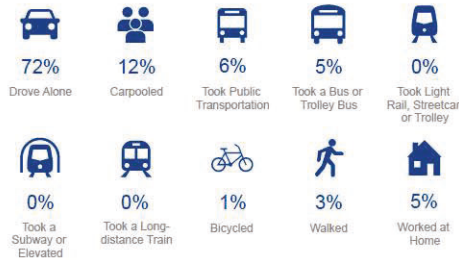
#### HOUSING



#### AT RISK (2016 – 2020 ACS)



#### JOURNEY TO WORK (2016 – 2020 ACS)



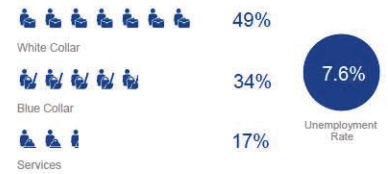
#### Households By Income

The largest group: \$50,000 - \$74,999 (18.3%)  
The smallest group: \$200,000+ (4.4%)

Indicator ▲	Value	Diff
<\$15,000	12.0%	+4.9%
\$15,000 - \$24,999	9.8%	+4.1%
\$25,000 - \$34,999	9.4%	+3.5%
\$35,000 - \$49,999	13.2%	+4.2%
\$50,000 - \$74,999	18.3%	+3.8%
\$75,000 - \$99,999	12.5%	0
\$100,000 - \$149,999	14.5%	-4.0%
\$150,000 - \$199,999	5.9%	-5.0%
\$200,000+	4.4%	-11.5%

Bars show deviation from California

#### EMPLOYMENT (2022 Esri)



#### BUSINESS (2022 Esri)



#### INSURANCE

2020 Pop <19: No Health Insurance Coverage (ACS 5-Yr) (%)	1%
2022 Medical insurance covers you and other household or family members (%)	40%
2022 Have home insurance coverage for earthquake or flood (%)	5%
2022 Have any homeowners or personal property insurance (%)	50%
2022 Currently carry life insurance (%)	35%

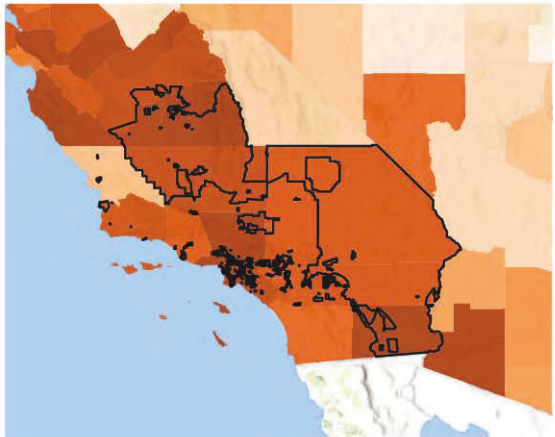
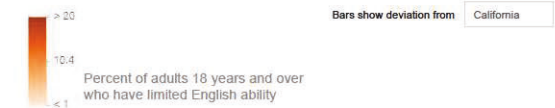
RACE, ETHNICITY, AND LANGUAGE PROFILE

DISADVANTAGED AND VULNERABLE COMMUNITIES – SCG TERRITORY

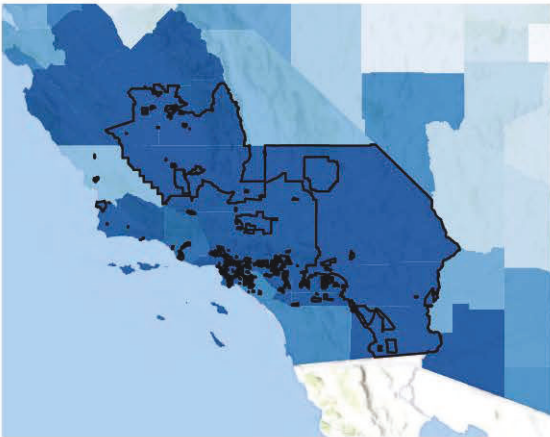
Race and Ethnicity

The largest group: Hispanic Origin (Any Race) (67.10)  
The smallest group: Pacific Islander Alone (0.24)

Indicator ▲	Value	Diff	
White Alone	23.38	-17.01	
Black Alone	7.61	+2.00	
American Indian/Alaska Native Alone	2.42	+0.79	
Asian Alone	8.87	-6.99	
Pacific Islander Alone	0.24	-0.16	
Other Race	40.71	+19.38	
Two or More Races	16.77	+2.00	
Hispanic Origin (Any Race)	67.10	+27.68	



SPANISH ACTIVITIES

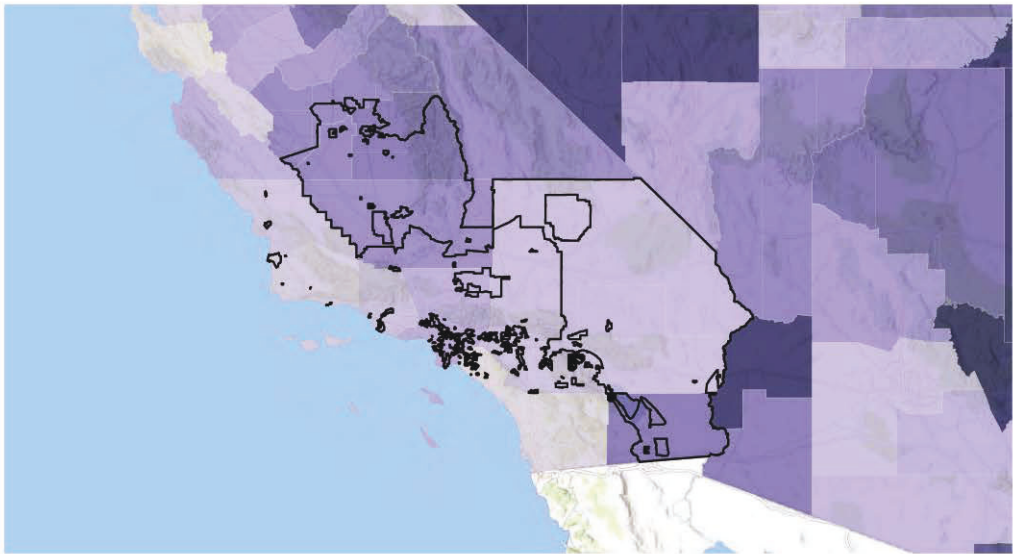
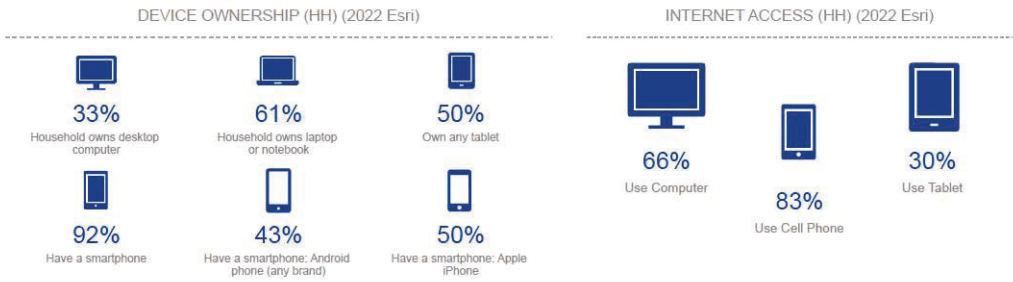


LIMITED ENGLISH PROFICIENCY ADULTS 18-64 (2016 – 2020 ACS)		HH %
Speak Spanish & No English		4%
Speak Spanish & English Not Well		8%
Speak Indo-European & No English		0%
Speak Indo-European & English Not Well		0%
Speak Asian-Pacific Island & No English		0%
Speak Asian-Pacific Island & English Not Well		1%
Speak Other Language & No English		0%
Speak Other Language & English Not Well		0%

LIMITED ENGLISH PROFICIENCY SENIORS 65+ (2016 – 2020 ACS)		HH %
Speak Spanish & No English		1%
Speak Spanish & English Not Well		1%
Speak Indo-European & No English		0%
Speak Indo-European & English Not Well		0%
Speak Asian-Pacific Island & No English		0%
Speak Asian-Pacific Island & English Not Well		1%
Speak Other Language & No English		0%
Speak Other Language & English Not Well		0%

DIGITAL USAGE PROFILE

DISADVANTAGED AND VULNERABLE COMMUNITIES – SCG TERRITORY



INTERNET CONNECTIVITY (2022 Esri)	HH %
Have access to Internet at home (%)	92%
Connect to Internet at home via cable modem (%)	39%
Connect to Internet at home via DSL (%)	8%
Connect to Internet at home via fiber optic (%)	15%
Access Internet at home via high speed connection (%)	87%

INTERNET & SOCIAL MEDIA USAGE in Last 30 Days (2022 Esri)	HH %
Visited online blog (%)	10%
Watched TV program online (%)	19%
Used Spanish language website in last app (%)	14%
Facebook.com (%)	59%
Instagram.com (%)	42%
LinkedIn.com (%)	10%
Tumblr.com (%)	2%
Twitter.com (%)	18%
Youtube.com (%)	56%
Social network used to track current events (%)	18%
Search engine: bing.com (%)	6%
Search engine: google.com (%)	83%
Search engine: yahoo.com (%)	17%

Percent of Households with No Internet Access





## APPENDIX D. Public Survey



# SCG CLIMATE ADAPTATION DRAFT PUBLIC SURVEY QUESTIONS

**What is Climate Change?** Climate change is the long-term change of temperature and typical weather patterns in local, regional, and global climates. Climate change impacts every community including our health and safety, the environment, and the economy. Climate change is happening globally, but the effects differ from region to region.

**What is Climate Adaptation?** Climate adaptation is the process of adjusting and preparing for the impacts of climate change to reduce its negative effects on communities, infrastructure, and ecosystems.

**SoCalGas understands that to build more resilient, climate-adaptable energy infrastructure in our region we need to work collaboratively and listen to our communities.** As a valued community partner, we invite you to complete this survey as we engage with community members to identify future infrastructure investments and how communities want to engage with us. *This survey is anonymous and is intended for ALL community members.*

*We appreciate you providing us with your feedback.*

*This survey will take less than 5 minutes. Thank you for your time!*

1. What is your zip code?

2. What city do you currently reside in?

3. Do you currently receive financial assistance on your gas bill?

- ☐ Yes
- ☐ No
- ☐ Unsure

4. Are you interested in receiving more information about SoCalGas' Customer Assistance Programs?

- ☐ Yes
- ☐ No

5. Have you experienced an unscheduled gas outage in the past 5 years? (ex: gas service went out in your neighborhood.) (Previous language: Have you ever experienced an unscheduled gas service interruption?)

- ☐ Yes
- ☐ No
- ☐ Unsure

6. If yes, how did that impact your daily life and well-being? [Select all that apply]

- ☐ Physical health impacts
- ☐ Mental health impacts
- ☐ Affected emergency response capabilities
- ☐ Unsure
- ☐ Other: [Please specify]

7. Which of the following climate change impacts are you most concerned about? [Select up to 3]

- ☐ **Temperature Change:** Weather quickly changes from hot to cold or cold to hot. (Previous Language: Projected historic temperature increases.)
- ☐ **Extreme Heat:** Rapidly increasing hot temperatures over time. (Previous language: Strain on infrastructure and impacts to the reliability of energy equipment)
- ☐ **Precipitation (Extreme Rain or Snow Events):** More powerful storms and rain which can cause flooding. (Previous language: More powerful storm surges and flooding, putting infrastructure at risk.)
- ☐ **Sea Level Rise:** The world's ocean and sea levels are steadily increasing over time. (Previous language: The gradual increase in the average level of the world's oceans and seas over time which elevates risk to communities and infrastructure in coastal areas.)
- ☐ **Wildfires:** Uncontrolled fires that spread quickly through forests, grasslands, and shrublands. (Previous language: Uncontrolled and rapidly spreading fires that occur in vegetation, such as forests, grasslands, or shrublands.)
- ☐ **Cascading Events:** The combination of droughts and powerful storms can create mudslides and landslides. (Previous language: Lack of precipitation and higher temperatures create vulnerable conditions.)
- ☐ **Drought:** Lack of rain for a long period of time. (Previous language: Lack of precipitation creates more frequent, longer, and more severe droughts.)

**\*The respondent's selections from above will generate three of the follow-up questions below:**

a. What **wildfire** impact are you most concerned about?

- ☐ Property loss/damage
- ☐ Evacuation
- ☐ Physical health concerns
- ☐ Mental health concerns
- ☐ Emergency response capabilities
- ☐ Air quality
- ☐ Other (Please specify)

b. What impact from **extreme heat** are you most concerned about?

- ☐ Physical health concerns
- ☐ Mental health concerns
- ☐ Access to air-conditioned spaces
- ☐ Availability of water
- ☐ Emergency response capabilities
- ☐ Other (Please specify)

c. What impact from **precipitation** (extreme rain or snow events) are you most concerned about?

- ☐ Property loss/damage
- ☐ Evacuation
- ☐ Physical health concerns
- ☐ Mental health concerns
- ☐ Emergency response capabilities
- ☐ Other (Please specify)

d. What impact from **sea level rise** are you most concerned about?

- ☐ Property loss/damage
- ☐ Evacuation
- ☐ Physical health concerns
- ☐ Mental health concerns
- ☐ Emergency response capabilities
- ☐ Other (Please specify)

e. What impact from **temperature change** are you most concerned about?

- ☐ Physical health concerns



- ☐ Mental health concerns
- ☐ Access to air-conditioned and heated spaces
- ☐ Availability of water
- ☐ Other (Please specify)

f. What impact of **cascading events** are you most concerned about?

- ☐ Property loss/damage
- ☐ Evacuation
- ☐ Physical health concerns
- ☐ Mental health concerns
- ☐ Emergency response capabilities
- ☐ Other (Please specify)

g. What impact of **drought** are you most concerned about?

- ☐ Physical health concerns
- ☐ Mental health concerns
- ☐ Availability of water
- ☐ Other (Please specify)

8. Have you done any of the following in the past 5 years? [Select all that apply]  
(Previous language: What investments or expenditures have you made in the past 3 years to help improve your own, your family's, or your community's resilience to climate disasters?)

- ☐ Installed a backup generator
- ☐ Installed solar panels and/or a battery
- ☐ Installed new or energy-efficient appliances
- ☐ Invested in home weatherization updates (e.g., insulation, ventilation, sealing)
- ☐ Prepared an emergency preparedness kit/bag
- ☐ Created a stockpile of emergency food supply
- ☐ Cleared trees/brush from your property
- ☐ Other

Additional Question: Have you spoken to your neighbors, family, or friends about your emergency preparedness plan?

- ☐ Yes
- ☐ No
- ☐ Unsure

9. In the case of a climate disaster, where would you temporarily relocate?

- ☐ School Site
- ☐ Work Site
- ☐ Library
- ☐ Museum
- ☐ Community Center
- ☐ Place of worship
- ☐ I cannot evacuate
- ☐ I do not have a place to evacuate to
- ☐ I don't know where to relocate
- ☐ Other (Please specify)

10. What can SoCalGas do to help you to adapt to the effects of a climate disaster (wildfire, flooding, cascading event, droughts, etc.)? (Previous language: climate change?)

- ☐ Temporary gas bill assistance (Previous language: Assistance paying gas bills)
- ☐ Access to cooling/warming centers
- ☐ Access to emergency and safety equipment (Masks, portable heaters, emergency kits, portable fans, fire extinguishers, water, flashlights, medication)
- ☐ More information about what to do in case of a climate disaster
- ☐ Other (please specify)

11. How would you like to receive updates from SoCalGas about climate adaptation efforts? [Select all that apply]

- ☐ In-person community meetings
- ☐ Online community meetings
- ☐ Social media, electronic newsletters, or email
- ☐ Informational videos
- ☐ News media (like community newspapers, local access television, and news stations)
- ☐ Print materials (reports, quarterly updates, and fact sheets)
- ☐ SoCalGas website
- ☐ Text messages
- ☐ I don't want updates
- ☐ Other (please specify)

12. How did you hear about this survey?

- ☐ SoCalGas Website

- ☐ Social Media
- ☐ Through a community part of SoCalGas
- ☐ Community Event
- ☐ Community based organization/non-profit
- ☐ Other (please specify)

13. Do you have any comments or suggestions on how SoCalGas can address climate change impacts in your community?

14. Is there anything else that you would like to share?

**Optional Questions:** The data collected in this section will help SoCalGas understand the span of our community outreach. This information will not be shared/will remain confidential.

1. Which of the following best describes your ethnicity? [Select all that apply]

- ☐ Asian/Pacific Islander
- ☐ Black/African-American
- ☐ Hispanic/Latino/Latinx
- ☐ Native American or Alaska Native
- ☐ White
- ☐ Multiple ethnicities
- ☐ Other (please specify)
- ☐ Prefer not to answer

2. What is your approximate total annual household income?

- ☐ Less than \$25,000
- ☐ \$25,000-\$50,000
- ☐ \$50,000-\$75,000
- ☐ \$75,000-\$100,000
- ☐ \$100,000-\$125,000
- ☐ More than \$125,000
- ☐ Prefer not to answer

3. How many people currently live in your household?

- ☐ Fill in question
- ☐ Prefer not to answer



4. What is the last grade or level of education that you completed?

- ☐ High school or less
- ☐ Technical or vocational school
- ☐ Some college
- ☐ College graduate
- ☐ Post graduate work or advanced degree
- ☐ Prefer not to answer

5. What is your age range?

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65 or older
- ☐ Prefer not to answer

6. Do you own or rent your place of residence?

- ☐ Own
- ☐ Rent
- ☐ Other
- ☐ Prefer not to answer

7. What is your primary household language?

- ☐ English
- ☐ Spanish
- ☐ Chinese (incl. Mandarin, Cantonese)
- ☐ Tagalog
- ☐ Korean
- ☐ Japanese
- ☐ Vietnamese
- ☐ Punjabi
- ☐ Arabic
- ☐ American Sign Language (ASL)
- ☐ Other
- ☐ Prefer not to answer

8. Do you have long-lasting or chronic conditions (physical, visual, auditory, cognitive or mental, emotional, or other) that substantially limits one or more of

your major life activities (your ability to see, hear, or speak; to learn, remember, concentrate, or care for yourself)?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

9. Do you identify as a member of the LGBTQIA+ community? (Previous language: Are you a member of the LGBTQIA+ community?)

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

10. What is your gender identity?

- ☐ Male
- ☐ Female
- ☐ Non-binary/non-conforming
- ☐ Two-Spirit
- ☐ Other
- ☐ Prefer not to answer

11. Did anyone assist you in completing this survey

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer



## APPENDIX E. October 2022 CBO Survey

# SoCalGas Climate Adaptation

## Regulation Review and Participation Opportunities

**SoCalGas understands that to build a more resilient, climate adaptable region we need to work collaboratively and listen to feedback from communities.** As a leader in your area, we are hoping that you will help us move the needle forward on climate action. As a valued community partner, we would like to invite you to complete the following survey which will support SoCalGas as we look to identify opportunities and partnerships for our Climate Adaptation and Sustainability efforts and initiatives.

*The goal of this survey is to understand better the climate-related topics most important to your organization and explore potential long-term partnership opportunities related to our Climate Adaptation and Sustainability efforts. SoCalGas is committed to finding ways to intentionally support work or partnerships that will make a meaningful impact in your community. Your input is very important to us, and we appreciate you taking the time to provide us with your honest feedback.*



## Organization Information

Page 1 of 3

**Organization Name \***

**What kind of organization do you represent?**

- ☐ Local or regional government
- ☐ State government
- ☐ Federal government
- ☐ Nonprofit or community-based organization
- ☐ Philanthropy (foundation or grant-making entity)
- ☐ Academia
- ☐ Tribal nation
- ☐ Other

**Is your organization currently engaged or have a focus in climate or sustainability?**

- ☐ Yes
- ☐ No
- ☐ Other

**Which of the following topics is your organization most interested in?**

- ☐ Climate change adaptation

- ☐ Habits and ecosystems
- ☐ Supply chain sustainability
- ☐ Education
- ☐ Air quality
- ☐ Transportation and mobility
- ☐ Sea level rise and coastal flooding
- ☐ Hydrological changes (extreme rainfall, flood, drought, runoff, etc.)
- ☐ Employment and green job creation
- ☐ Climate change mitigation
- ☐ Energy affordability
- ☐ Clean, safe, reliable energy
- ☐ Access to outdoors (parks, beaches, etc.)
- ☐ Wildfire
- ☐ Extreme heat

**Are you familiar with any of SoCalGas' past or current sustainability and climate change initiatives?**

- ☐ Extremely familiar
- ☐ Somewhat familiar
- ☐ Not familiar

## Regulation Review

Page 2 of 3

The California Public Utilities Commission (CPUC) recently decided on new regulations on how California investor-owned utilities should approach climate adaptation. This ruling includes guidance on how utilities like SoCalGas should develop community engagement plans and vulnerability assessments.

**Were you familiar with the CPUC's decision prior to taking this survey?**

- ☐ Yes
- ☐ No
- ☐ Somewhat

*The core directive of the CPUC ruling states that:*

"This decision takes steps to ensure the energy utilities we regulate are prepared to upgrade their infrastructure, operations and services to adapt to climate change, and to ensure safe and reliable energy service to all Californians—including those most vulnerable and disadvantaged. At its essence, climate change adaptation for California's investor-owned energy utilities (IOUs or energy utilities) focuses on incorporating the best available climate science into utility infrastructure, operations and services for the long-term to help ensure provision of resilient and reliable service to all customers. Vulnerability assessments will focus on climate risks to operations and service as well as to utility assets over which IOUs have direct control. Assessments should identify areas in need of extra funding, outreach and education, and parties may weigh in on such areas. The vulnerability



assessments will provide the information the Commission and stakeholders need to determine whether infrastructure or service changes will be needed as a means of climate adaptation."

To achieve this, SoCal Gas is reaching out to community-based organizations and residents in our service areas to encourage their participation—at any level and at any time during this process.

*Examples of participation may include:*

- **Goal development**—Identifying and developing goals for the vulnerability assessment process and outputs
- **Scope analysis**—Determining the overall scope of the vulnerability assessment, such as which climate hazards, timeframes, and scenarios should be considered
- **Data gathering**—Gathering data from communities to help identify critical vulnerabilities and priority adaptation needs
- **Implementation**—Developing plans on how to integrate SoCal Gas' vulnerability assessment data into adaptation plans and support regional climate resilience initiatives
- **Administration**—Ongoing engagement with SoCal Gas throughout the process, such as being part of a stakeholder advisory group
- **Review**—Providing feedback on the findings and outputs from the vulnerability assessment.

**Based on this information, would your organization be interested in directly participating in and/or supporting the development and implementation of SoCalGas' climate change vulnerability assessment?**

- ☐ Yes  
☐ No  
☐ Maybe

**Please select which of the phases of the vulnerability assessments you'd like to be part of? (select all that apply)**

- ☐ Goal development  
☐ Scope analysis  
☐ Data gathering  
☐ Implementation  
☐ Administration  
☐ Review

## Engagement Preferences

Page 3 of 3

**What is your preferred way of engaging with SoCalGas about the vulnerability assessments?  
(select all that apply)**

- ☐ Large community meeting (webinar or in-person forums)
- ☐ One-on-one interviews
- ☐ Small focus groups
- ☐ Surveys
- ☐ Other

**How would you like to receive updates and reports on SoCalGas' climate adaption efforts? (select all that apply)**

- ☐ In-person community meetings
- ☐ Virtual community meetings
- ☐ In-person small group meetings
- ☐ Virtual small group meetings
- ☐ Social media, e-newsletter, or email
- ☐ Print media (i.e., reports, quarterly updates)
- ☐ SoCal Gas website
- ☐ None, I don't want updates
- ☐ Other

**Please provide any additional comments or feedback for SoCalGas that you think are relevant or will be important for the success of this initiative.**



## APPENDIX F. RAB Charter and Bylaws



# **Regional Advisory Board (RAB) Charter**

## ACRONYMS

Commonly Used Acronyms	
CBO	Community-Based Organization
CEP	Community Engagement Plan
CPUC	California Public Utilities Commission
DVC	Disadvantaged and Vulnerably Communities
IOU	Investor-owned Utilities
OIR	Order Instituting Rulemaking
PAM	SoCalGas Public Affairs Manager
RAB	Regional Advisory Board
RAMP	Risk Assessment Mitigation Phase
VA	Vulnerability Assessment

## PROGRAM TEAM NAMES

Program Team Names	
Climate Adaptation Team	SoCalGas Climate Adaptation team, Public Affairs Managers, and consultants.
Regional Advisory Boards	CBO Level 1 Partners.

### 1. Entity Name

The Regional Advisory Boards (RABs) for the SoCalGas Climate Adaptation Program.

### 2. Charter Background and Purpose

The California Public Utilities Commission's (CPUC) Order Instituting Rulemaking (OIR) (Rulemaking 18-04-019) on Climate Change Vulnerability Assessments and Climate Adaptation in Disadvantaged Communities (DVC) requires investor-owned utilities (IOUs) to conduct vulnerability assessments to understand where and what infrastructure might be especially vulnerable to climate change impacts. In addition to the vulnerability assessments, the OIR requires IOUs to engage with disadvantaged and climate-vulnerable communities within their service territory to understand the unique circumstances that may impact a community's ability to adapt to the challenges posed by current and future climate change impacts.

To create an equity-centered outreach approach, SoCalGas is working closely with community-based organizations, Tribal Nations, and local governments to





keep key stakeholders informed of the process while meaningfully reaching and engaging with community members.

One way that SoCalGas is incorporating equity into this approach is by forming four (4) Regional Advisory Boards which are made up of community partners with lived expertise and connections to the communities that SoCalGas serves, to influence the CEP process and provide feedback on the VA.

This Charter lays out the guiding vision for the RABs to ensure that equity is embedded into the Climate Adaptation Program and outreach process. It also provides a foundation for the RABs and represents a high-level overview of the authority, scope, and roles necessary for success.

### **3. Role of the Regional Advisory Boards**

The RABs serve as advisory boards and as individual consultants to the SoCalGas Climate Adaptation Program providing key input and guidance on the Community Engagement Plan (CEP) development and feedback on the Vulnerability Assessment (VA). The RABs will provide a space for meaningful community collaboration by enhancing the CEP process and fulfilling the OIR requirements. Specifically, the RABs add value to the program in the following ways:

- Help provide a more nuanced understanding of communities that SoCalGas serves and regional concerns.
- Focused conversations will lead to more detailed feedback that will enable SoCalGas to refine and tailor its climate adaptation efforts and focus future investments.
- RABs will provide guidance on how SoCalGas can centralize resources into target communities and make meaningful investments and promote equity-based outreach approaches.

The SoCalGas Climate Adaptation Program will include RABs split into four SoCalGas territory regions: Northern, Northwest/LA, Orange Coast, South Inland. Each RAB will be comprised of five (5) to ten (10) community-based organization (CBO) representatives that are identified as Partner Level 1 outreach partners for the Climate Adaptation Program.

### **4. Scope**

#### **4.1 Included**

In fulfilling its purpose and objectives, each RAB shall meet three (3) times in 2023. Members will contribute up to four (4) hours per every other month to RAB meetings and are authorized to:

1. Cohost a public workshop with SoCalGas.

2. Support the Climate Adaptation team in developing regionalized goals and community engagement execution.
3. Review and provide feedback on SoCalGas' Community Engagement Plan (CEP) outline.
4. Review and provide feedback on SoCalGas' Vulnerability Assessment (VA) Methodology.
5. Bring forward community voice and sentiment.

#### **4.2 Excluded**

To be most impactful to the Climate Adaptation Program and the engagement process, the RABs will focus on the tasks outlined in the scope and the OIR. Topics that are not outlined in the "Included" section above will not be considered part of the RAB scope. Therefore, the RABs will refrain from acting on, providing input to, or making requests regarding:

1. Staffing decisions, including RAB membership decisions.
2. Budget decisions beyond advisory input solicited by the Climate Adaptation team.
3. Changes to mandated activities and timelines outlined in the OIR.
4. Convening or representing the RAB or SoCalGas formally on parallel table discussions.

### **5. Climate Adaptation Team Responsibilities:**

1. Conduct outreach to recruit RAB members and plan, facilitate, and support RAB meetings and member participation.
2. Coordinate logistics and complete administrative tasks throughout the engagement process. This includes scheduling RAB meetings, developing agendas and meeting materials, coordinating information requests, producing meeting summaries, and implementing requirements and best practices.
3. Ensure that RAB members have a clear understanding of the OIR, its requirements, the SoCalGas Climate Adaptation Program, as well as their role.
4. Provide subject matter expertise, prepare presentations, meeting materials, and agendas, and solicit feedback from RAB members on the CEP and VA.
5. Gather input from RAB members on the CEP and VA.

### **6. RAB Selection Process**





RAB membership will reflect the communities within the SoCalGas service territory, especially historically underserved communities, and those most impacted by climate change.

The selection of RAB members is based on a variety of factors which include:

- Located within the SoCalGas service territory.
- Members will be representatives of community-based organizations which represent and serve disadvantaged communities and/or communities that are vulnerable to climate change.
- Members will select the partnership "Level 1" through the MOU provided by SoCalGas.

## **7. Governance and Bylaws**

The RABs will provide input on by-laws with final approval by the Climate Adaptation team. These by-laws will address terms of participation and process functions.





# **Regional Advisory Board (RAB) Bylaws**

## ACRONYMS

Commonly Used Acronyms	
CBO	Community-Based Organization
CEP	Community Engagement Plan
CPUC	California Public Utilities Commission
DVC	Disadvantaged and Vulnerably Communities
IOU	Investor-owned Utilities
OIR	Order Instituting Rulemaking
PAM	SoCalGas Public Affairs Manager
RAB	Regional Advisory Board
RAMP	Risk Assessment Mitigation Phase
VA	Vulnerability Assessment

## PROGRAM TEAM NAMES

Program Team Names	
Climate Adaptation Team	SoCalGas Climate Adaptation team, Public Affairs Managers, and consultants.
Regional Advisory Boards	CBO Level 1 Partners.

## **1. Purpose of the Bylaws**

The purpose of these bylaws is to address the general function and administration of the Regional Advisory Boards (RABs) for the SoCalGas Climate Adaptation Program.

### **1.1 Purpose & Mission of the RAB**

The RABs serve as advisory boards to the SoCalGas Climate Adaptation program providing key input and guidance on the Community Engagement Plan (CEP) development and feedback on the Vulnerability Assessment (VA). The RABs will provide a space for meaningful community collaboration, enhancing the CEP process, and fulfilling the OIR requirements. Specifically, the RABs add value to the program in the following ways:

- Help provide a more nuanced understanding of communities that SoCalGas serves and regional concerns.
- Focused conversations will lead to more detailed feedback that will enable SoCalGas to refine and tailor its climate adaptation efforts and focus future investments.
- RABs will provide guidance on how SoCalGas can centralize resources into target communities and make meaningful investments and promote equity-based outreach approaches.

The SoCalGas Climate Adaptation Program will include RABs split into four SoCalGas territory regions: Northern, Northwest/LA, Orange Coast, and South Inland. Each RAB is comprised of five to ten community-based organization (CBO) representatives that are identified as Partner Level 1 outreach partners for the Climate Adaptation Program.

## **2. Definition of RAB Membership and General Membership Expectations**

RAB membership will reflect the communities within the SoCalGas service territory, especially those communities that have been historically or systemically underprioritized, and those most impacted by climate change.

### **2.1 RAB Membership Roles & Responsibilities**

#### **2.1.1 RAB Membership and Terms of Service**

The RABs will consist of up to 40 members (across 4 RABs) representing diverse geographies and demographics within the SoCalGas service territory. [Members will be selected by the SoCalGas Climate Adaptation Team](#) and may be appointed through the end of 2023. The selection of RAB members is based on a variety of factors including:

- Located within the SoCalGas service territory.



- Members will be representatives of community-based organizations which represent and serve target communities and/or communities that are vulnerable to climate change.
- Members will select the partnership “Level 1” through the MOU provided by SoCalGas.

### **2.1.2 Meeting and Participation and Expectations**

RAB meetings will be held in person on a bi-monthly basis in locations central to each region. While subject to change, the current host cities by region are outlined below:

- Northern Region: Bakersfield
- NW/LA Region: Los Angeles
- Orange Coast Region: Santa Ana
- South Inland Region: San Bernardino

If a member cannot attend a meeting, the Climate Adaptation team requests that members notify the team at least two (2) days before the RAB meeting, if possible.

To encourage participation and honest feedback, the Climate Adaptation OIR Team will not be recording any meetings and ask RAB members to refrain from recording meetings. Additionally, the Climate Adaptation team asks that RAB members limit their technology use (such as cell phones and laptops) during meetings to encourage engagement.

### **2.1.2 Meeting Materials and Related Documents**

The Climate Adaptation team will provide RAB members with meeting agendas, supporting materials, and associated documents in advance of all meetings. Agendas will be distributed at least five (5) days prior to the meeting. Additional supporting materials will be provided at least one (1) day prior to each meeting.

### **2.1.3 Member Removal**

Consistent attendance and participation from RAB members is essential to the CEP process and fulfilling OIR requirements; however, failure to regularly attend may result in removal as a breach of contract. Flexibility will be allocated for extraordinary circumstances.

RAB membership may be asked to step down for reasons including repeated unexcused absences, disruptive behavior, or lack of active engagement. This provision will be exercised solely to ensure engaged and productive RAB

meetings and is not meant to and will not be employed to silence diverse opinions and/or perspectives.

#### **2.1.4 Filling a Vacancy**

If a RAB member resigns or is removed, that vacancy will either be filled by another CBO partner or remain unfilled until the next round of engagement.

#### **2.1.5 Staff Support**

The Climate Adaptation team will work with the RABs throughout the engagement process. The Climate Adaptation team will prepare, compile, and distribute agendas and related materials for RAB meetings.

### **3. RAB Operations**

#### **3.1 Meeting Agendas**

Meeting agendas will be distributed via email at least five days (5) prior to each RAB meeting. Related materials, such as the CEP outline and VA methodology, will be emailed to RAB members at least one (1) day prior to each meeting.

#### **3.2 Meeting Minutes**

Meeting minutes will be developed and sent to RAB members for review and approval two (2) weeks after each RAB meeting. Meeting minutes will include details such as membership participation, topics discussed, and feedback provided. Meeting minutes will be distributed via email within one (1) week following approval by the RAB.

#### **3.3 Bylaws Amendment**

These bylaws may be approved or amended at any properly noticed regular RAB meetings following a three-fourths (3/4) vote of all current RAB members.

Comments on proposed changes from members for consideration must be received at least two (2) weeks prior to the meeting when the vote for approval is scheduled.



## APPENDIX G. Initial Workshop Survey Questions



# SoCalGas Climate Adaptation

## Post-RAB Workshop Survey

Thank you for your attendance at today's Regional Advisory Board Workshop. Your feedback is critical to helping SoCalGas reach and equitably include underrepresented communities in the Climate Adaptation program and CPUC process.



It is important to us that you feel these meetings are set up in a way that promotes your participation and understanding of the materials. Equally as important is your insight and expertise in engaging with the communities that you serve. To that end, we would like to invite you to take a quick survey about your experience today, as well as gather your input about outreach best practices in your community.

Results of this survey will help inform how we approach both community engagement and the Regional Advisory Board workshops in the coming months.

Thank you for your participation.

## Regional Advisory Board Meeting Feedback

Page 1 of 3

**Name (Optional)**

**Organization (Optional)**

**Did today's workshop meet your expectations?**

- ☐ Yes
- ☐ No
- ☐ Somewhat

**How would you rate the quality of the material and presentations? (pick up to two)**

- ☐ Informative
- ☐ Well prepared
- ☐ Thoughtful
- ☐ Over complicated
- ☐ Not accessible
- ☐ Not prepared

**Did you feel you had an opportunity to provide feedback?**

- ☐ Yes  
☐ No  
☐ Somewhat

**Were all of your questions answered?**

- ☐ Yes  
☐ No

**Is there anything about today's Regional Advisory Board meeting that you would change?**

## **Vulnerability Assessment**

Page 2 of 3

**Did the Vulnerability Assessment methodology explained today meet your expectations?**

- ☐ Yes  
☐ No  
☐ Somewhat

**Are there climate change impacts unique to your community that SoCalGas should take into consideration during its Vulnerability Assessment?**

## **Community Engagement**

Page 3 of 3

**Do you anticipate members of your community requesting or needing translated materials?**



- ☐ Yes  
☐ No

**What are your thoughts on SoCalGas' regional approach to outreach?**

**Are there any outreach tactics you believe will enhance our climate adaptation engagement efforts in your community?**

**Is there any other information about your community that is important for SoCalGas to consider before doing outreach?**



## APPENDIX H. RAB Assessment

# SoCalGas Climate Adaptation

## RAB Assessment

Thank you for taking part in SoCalGas's Climate Adaptation Program and attending the Regional Advisory Board Workshops. Your participation and feedback are vital to the success of the program and to equitably reaching underrepresented communities.

We would like to learn more about your experience serving on our Regional Advisory Board and taking part in the Climate Adaptation Program planning and execution.

We invite you to take a quick survey about your experience. The results of this survey will help SoCalGas refine our Regional Advisory Board workshop and engagement approach. Thank you for your participation.



## Regional Advisory Board Meeting Feedback

Page 1 of 3

**Name (Optional)**

**Organization (Optional)**

**Which Advisory Board Workshops were you able to attend? (select all that apply) \***

- ☐ Workshop #1 (June 2023)
- ☐ Workshop #2 (August 2023)
- ☐ Workshop #3 (October 2023)

**Overall, how satisfied are you with the Regional Advisory Board Workshops (#1-#3)? \***

1 2 3 4 5

Very dissatisfied ○ ○ ○ ○ ○ Very satisfied

**If dissatisfied or very dissatisfied - What did not meet your expectations?**

**How would you rate the quality of the program materials? (Presentations, activities, handouts & poster boards, etc.) \***

1 2 3 4 5

Very poor ☐

Very good

**If poor or very poor - What did not meet your expectations?**

**After attending the Regional Advisory Board Workshops, are you familiar with the purpose of the Climate Adaptation Program and the creation of the Regional Advisory Boards? \***

1 2 3 4 5

Very unfamiliar ☐ ☐ ☐ ☐ ☐ Very familiar

**After attending the Regional Advisory Board Workshops, are you familiar with the concept of Climate Change, its potential impacts, and the purpose of SoCalGas' Vulnerability Assessment? \***

1 2 3 4 5

Very unfamiliar ☐ ☐ ☐ ☐ ☐ Very familiar

**After attending the Regional Advisory Board Workshops, are you familiar with the Community Engagement Plan (CEP) purpose and timeline for reviewing it? \***

1 2 3 4 5

Very unfamiliar ☐ ☐ ☐ ☐ ☐ Very familiar

**How helpful were the group discussions during the workshops? \***

1 2 3 4 5

Not at all helpful ☐ ☐ ☐ ☐ ☐ Very helpful

**Did you have an opportunity to provide feedback? \***

☐ Yes

☐ No

☐ Somewhat

☐ Unsure

**Were all of your questions answered throughout the workshops? \***

☐ Yes



☐ No

☐ Other

**How important do you believe your feedback is to SoCalGas? \***

1 2 3 4 5

Very unimportant ☐ ☐ ☐ ☐ ☐ Very important

**Please share any final comments or questions about the workshops or SoCalGas's Climate Adaptation Program.**