

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

**Telecommunications Division  
Carrier Branch**

**RESOLUTION T-17027  
June 29, 2006**

**R E S O L U T I O N**

**Resolution T-17027. Citizens Telecommunications Company of California, Inc. dba Frontier Communications of California (U-1024-C). Request to modify Schedule Cal P.U.C. No. A5 - Optional Features tariff language by adding the terms and conditions to Remote Call Forwarding service.**

**By Advice Letter No. 943, filed on May 4, 2006.**

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**Summary**

This resolution approves the request of Citizens Telecommunications Company of California, Inc. dba Frontier Communications of California (Frontier) in AL No. 943 to modify Schedule Cal P.U.C. No. A5 - Optional Features tariff language by adding the terms and conditions to the existing tariff to further define how Remote Call Forwarding (RCF) service can and should be used.

**Background**

By Advice Letter (AL) No. 943, filed on May 4, 2006, Frontier requested authority to modify Schedule Cal P.U.C. No. A5 - Optional Features tariff language by adding the terms and conditions to the existing tariff to further define how RCF service can and should be used.

RCF service is a service which includes the furnishing of a local network address (telephone number) to a customer, which automatically forwards (translates) all incoming calls to another network address in a different exchange or to a network address in another wire center (C.O.) in the same exchange.

Currently, Frontier has RCF service tariff on file with the Commission. Frontier's RCF service is currently provided subject to the following terms and conditions:

1. The network address must be located in a central office where the required special equipment and facilities are available.
2. The customer is not required to have telephone service in the exchange where the RCF service is furnished.
3. The service does not include an access line or a telephone set.
4. The service is not offered where the terminating equipment is a public telephone service.
5. The quality of transmission of calls, which are forwarded, may vary depending on the distance and the routing necessary to complete each call, and normal transmission is not guaranteed on any forwarded call.
6. The service is not represented as a suitable for transmission of data or for connection to other services beyond the premises of the terminating primary station.
7. Customers of this service are subject to Schedule Cal. P.U.C. No. R1, Rule 10 (Rendering and Payment of Bills), and must pay all applicable charges.
8. The service will be provided in accordance with Schedule Cal. P.U.C. No. R1, Rule No. 12 (Disconnection and Restoration of Service).

Frontier is proposing to modify Schedule Cal P.U.C. No. A5 - Optional Features tariff language by adding the following terms and conditions to the existing tariff to further define how RCF service can and should be used:

9. "RCF service will not be arranged to forward calls from one RCF network address to another RCF network address.
10. RCF service will not be arranged to forward calls to a network address that requires international access codes (International) Direct Distance Dialing.
11. Customers shall not use RCF service to avoid toll charges. This means that a customer shall not, among other things, use RCF service to forward a call to another carrier so that the call, which would otherwise be routed and rated as a local toll call, is instead routed and rated as two or more local calls.
12. Call Forwarding or RCF service will not be offered at the answering location.

13. Each RCF service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
14. Remote Call Forwarding Service may be discontinued if a customer violates special conditions 11 and 12 and 13 after 10 days from the issuance of written communication from the Utility."

The new terms and conditions in Frontier's proposed tariffs can be summarized as following:

- a. Customers shall not use RCF to avoid intraLATA toll charges;
- b. Each RCF service allows for the forwarding of one call at a given time;
- c. An additional RCF service has to be ordered by the customer in order for each additional call to be forwarded simultaneously;
- d. Neither Call Forwarding nor RCF service will be offered at the RCF answering location;
- e. RCF is not available to make an International call.

### **Notice/Protests**

Frontier states that copies of the Advice Letter No. 943 had been mailed to adjacent utilities and/or other utilities. Notice of Advice Letter No. 943 was published in the Commission Daily Calendar of May 8, 2006.

No protest to Advice Letter No. 943 has been filed.

### **Discussion**

Frontier filed AL No. 943 to modify its Tariff Schedule Cal P.U.C. No. A5 - Optional Features by adding the terms and conditions to the existing tariff to further define how RCF service can and should be used.

TD has reviewed Frontier's proposed additional proposed terms and conditions and found that they are reasonable because of the following reasons:

1. Currently, some customers have avoided toll charges by using the RCF feature to make a "toll" call by having the call unscrupulously routed and rated as two or more local calls. The proposed terms and conditions by Frontier would restrict customers from using RCF service to avoid toll charges.
2. The terms and conditions proposed by Frontier are similar to the tariffs of other ILECs, such as AT&T California and Verizon California, providing RCF service in California.
3. There is no opposition to this Advice Letter.

Frontier states this filing will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

TD has compared Frontier's proposed RCF tariff modifications with the RCF service tariffs of AT&T California and Verizon California. TD concludes that Frontier's request authority to modify the RCF service tariff language is just and reasonable. TD recommends that the Commission approve Frontier's request.

Approval should be based on the specifics of this AL filing and does not establish a precedent for the contents of future filings for Commission approval of similar requests.

This is an uncontested matter in which the resolution grants the relief requested. Accordingly, pursuant to PU code Section 311(g)(2), the otherwise applicable 30-day period for public review and comment is being waived.

## **Findings**

1. By Advice Letter (AL) No. 943, filed on May 4, 2006, Frontier requested authority to modify Schedule Cal P.U.C. No. A5 - Optional Features tariff language by adding the terms and conditions to the existing tariff to further define how RCF service can and should be used.
2. Frontier has proposed to add additional terms and conditions Nos. 9 through 14 as described on pages 2 and 3 of this AL for RCF service as described in Finding No. 1.

3. Frontier states this filing will not increase any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.
4. Frontier's proposed modifications eliminate the customer's ability to avoid intraLATA toll charges.
5. The terms and conditions proposed by Frontier are similar to the tariffs of other ILECs, such as AT&T California and Verizon California, providing RCF service in California.
6. There is no opposition to AL No. 943.

**THEREFORE, IT IS ORDERED that:**

1. Citizens Telecommunications Company of California, Inc. dba Frontier is authorized to modify Schedule Cal P.U.C. No. A5 - Optional Features tariff language by adding the terms and conditions to the existing tariff to further define how Remote Call Forwarding (RCF) service can and should be used.
2. Authority is granted to make Frontier AL No. 943 and the associated tariff sheets effective today.
3. Frontier AL No. 943 and accompanying tariff sheets shall be marked to show that they were authorized by Resolution T- 17027.

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the California Public Utilities Commission at its regular meeting on June 29, 2006. The following Commissioners approved it.

/s/ STEVE LARSON

STEVE LARSON  
Executive Director

MICHAEL R. PEEVEY  
President

GEOFFREY F. BROWN  
DIAN M. GRUENEICH

JOHN A. BOHN  
RACHELLE B. CHONG  
Commissioners