



# California Public Utilities Commission

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**PRESS RELEASE****FOR IMMEDIATE RELEASE**

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## **CPUC INVESTIGATIONS RESULT IN ENFORCEMENT ACTIONS AND FINES IMPOSED ON VARIOUS MOVING COMPANIES**

SAN FRANCISCO, August 5, 2008 – The California Public Utilities Commission (CPUC), in its ongoing commitment to consumer protection, has taken a number of actions to protect consumers from illegally operating moving companies.

During the second quarter of 2008, the CPUC's Consumer Protection and Safety Division (CPSD), Transportation Enforcement Section, took the following enforcement actions against moving companies for violations of the Public Utilities Code and CPUC rules and regulations, including Maximum Rate Tariff 4 (MAX 4), which contains maximum rates that carriers must observe as well as rules and regulations governing intrastate moves.

### **Administrative Citation**

Three companies were cited and fined (totaling \$3,000) for violations ranging from:

1. Operating without a valid permit (unlicensed, suspension)
2. Failing to comply with consumer protection rules in MAX 4.

Companies cited were:

1. Michael Considine dba Mountain Transport, Crestline (Unlicensed)
2. Horizon Van Lines, Northridge (MTR 189812)
3. Chandler Romero dba Chandler Romero Delivery, Palm Springs (Unlicensed)



## Phone Disconnect

In its ongoing efforts to clamp down on illegal moving companies, the CPUC had telephone service shut off to two moving companies operating in California without a household goods permit. These companies continue to advertise and hold themselves out to engage in the business of transporting used household goods, notwithstanding CPUC staff directives to immediately cease and desist unlawful acts and to obtain a household goods permit. According to Section 5322 of the Public Utilities Code, any consumer aggrieved by this action may file a complaint with the CPUC and request a hearing.

1. **Richard D. Wilson dba Burton & Wilson The Piano Craftsmen, Scotts Valley (MTR 190,429-Denied).** The defendant operates a piano restoration business and advertises his services in the Yellow Pages under “Piano Tuning and Repair”. However, the defendant also advertises to offer moving services of used pianos unrelated to his restoration business under the “Piano and Organ Moving” section of two major Yellow Pages (2006-2007 issue of Valley Yellow Pages for Santa Cruz County and 2007 issue of AT&T The Real Yellow Pages for San Jose and Santa Clara), and on his website. CPSD issued a Cease and Desist letter directing the defendant to cease operation and obtain a permit. The defendant filed an application but failed to follow through with the licensing requirements. The defendant continues to advertise and provided rate quotes as evidenced by CPSD calls. CPSD obtained an order “Finding of Probable Cause” signed by Santa Cruz County Superior Court Judge Robert Attack. The order finds that telephone service at two specified numbers was being used to violate criminal laws of the State of California.
2. **Baofeng Qi and Peter Wang dba Ace Movers, Oakland (Unlicensed).** The defendants used a fictitious Cal-T number to advertise moving services without a household goods permit in the AT&T Yellow Pages (September 2007 issue for Oakland including Alameda, Albany, Berkeley, Emeryville, Piedmont, and San Leandro), and on the Internet at Yellow Pages.com and Craigslist. The defendants failed to comply with a cease and desist letter from the CPUC to voluntarily disconnect the phone numbers and to obtain a household goods permit. CPSD obtained an order “Finding of Probable Cause” signed by Alameda County Superior Court Judge Beverly Daniels-Greenberg. The order finds that telephone service at one specified number was being used to violate criminal laws of the State of California.

## Official Notice

Nine companies were issued Official Notice for one or more of these violations:



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1. Operating and advertising without a permit
2. Operating after revocation of permit
3. Time bar not properly completed; incorrect computation of time
4. Documentation violation (Combined Agreement For Moving Services and Shipping Order and Freight Bill)
5. No Important Notice About Your Move

The companies cited were:

1. Emilo John Triana dba Triana Moving and Storage Company, San Leandro (MTR 91758)
2. Yoel Kegnovich dba Rhino Moving Inc., San Jose (MTR 190470-Pend)
3. LAPROM Inc., Van Nuys (MTR 190325)
4. Richard Mendoza dba All Pro Moving and Storage, Inc., Santa Ana (MTR 189622)
5. Shi Kan Tian dba Cosmos Moving, Inc., Sunnyvale (MTR 189643)
6. Susan Anderson dba George Elwell Trucking, Inc., San Francisco (MTR 163885)
7. Asaf Oved dba Fast Lane Move/Continental Express, Inc., Sunnyvale (MTR 190272)
8. Expert Moving Co., Inc. dba Movers Express, Laguna Hills (MTR 165152)
9. Scott Maison dba Affordable Moving and Storage of Orange County, Garden Grove (MTR 190081)

### **Cease and Desist Notice**

CPUC issued 43 cease and desist notices to the companies listed below for operating and advertising as a household goods carrier without a valid permit:

1. A Professional Move, Montecito (Unlicensed)
2. Adam Elmaleh dba United Man Lines, Inc., Campbell (Unlicensed)
3. Aijun Wu dba Hong Yun Pack & Moving Co., City of Industry (Unlicensed)
4. Armando Carranza dba Carr Transportation, Palm Springs (Unlicensed)
5. Amex Movers, Inc. Los Angeles (MTR-190029)
6. Baofeng Qi dba Ace Movers, Union City (Unlicensed)
7. Cirilo Octaviano dba 680 Movers, Pleasant Hill (Unlicensed)
8. Gary Young dba Pro Moving, Santa Barbara (Unlicensed)
9. Gold Luck Moving Co., Alhambra (Unlicensed)
10. Gregg Perez dba Gregg's Moving, Encinitas (Unlicensed)
11. Hong Hy Thach dba Hong's Moving, Rosemead (MTR 190504 Pending)
12. Huerta Moving Services, Arleta (Unlicensed)
13. Ivan Garcia dba Ivan's Moving & Delivery Service, Santa Barbara (Unlicensed)
14. James Gibbs, dba Only Way Movers, Inc., Rowland Heights (MTR 163498)
15. Janet D. Lenci dba Good Moves Delivery, Inc., Richmond (MTR 190165- Denied)
16. Jill Hickerson dba Movers For Less, Huntington Beach (MTR 189115)
17. Movers on the move, Reseda (Unlicensed)
18. Richard Watson dba Integrity Movers, Guerneville (Unlicensed)
19. Robert and Stacy Ray dba A Better Move, Orange (MTR 189028)
20. Roberto Arias dba Arias Moving Company, Palo Alto (Unlicensed)
21. Ryan Carden dba Small Move, Reseda (Unlicensed)
22. S M & S Relocations Inc., San Jose (MTR 190474)
23. Shi Song dba Just Moving Company, Alhambra (MTR 190507 Pending)

24. Stanley Imerman dba Amazing Movers, San Diego (Unlicensed)
25. Ted & Marianne Walters dba Panama Moving & Storage, and Daniels Transfer & Storage, Glendale (MTR 149841-Revoked)
26. Tim Young dba Pro-Moving Team dba Pro-Home Delivery, Westminster (Unlicensed)
27. Yuanqing Zhang and Chun Wei Wang dba Cal Spring Moving Company (Unlicensed)
28. Yuanquig Zhang dba Cal Spring Moving Company, San Jose (Unlicensed)
29. Zhi Qiang Sun dba Sun's Transportation, San Gabriel (MTR 190503 Pending)
30. AMAX Transportation, Inc., Arcadia
31. Atlas Moving Co., Alhambra
32. Dong Guoqiang Db Smooth Transportation Co., El Monte
33. Fan Yong Db Yong Qiang Moving Co., San Gabriel
34. Honest Packing Transportation, Inc. San Gabriel
35. Hua Xing Moving Company, Alhambra
36. Hui Hao dba Buddies Moving Inc. Arcadia
37. J&L Moving International, San Gabriel
38. Jun Ma dba First Moving Rowland Heights
39. Michael Peng Db Us Packing & Trucking Arcadia
40. Qiao Baoqin Db Xing Wang Transportation Alhambra
41. Safety Transportation, Inc., El Monte
42. Sheng L. Gui Db Lin Lin Moving Help, Monterey Park
43. Sunny L. Chow Db Sunny Moving Rosemead

**Craigslist** – CPSD was able to arrange with Craigslist, an Internet advertising medium, to install a direct link from their Labor/Moving ads page to the CPUC website. The link directs the general public to the “Moving Companies” informational page on the CPUC website. This page provide the public with a wealth of information such as consumer advisories, warnings about moving scams, license status of prospective moving companies, moving guide, how to file a complaint, and CPUC investigations of moving companies. Staff also periodically scans Craigslist want-ads for passenger services as well as moving service to determine whether they the ads are placed by licensed carriers. CPSD contacts Craigslist to “flag” or remove those carriers’ ads that are advertising for services without having a valid permit. CPSD also contacts each licensed carrier, if needed, to cite them for not putting their license Cal-T or TCP license information on the Craigslist ad, which is required by CPUC statute.

For more information on the CPUC, please visit [www.cpuc.ca.gov](http://www.cpuc.ca.gov).

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