<u>Ref #</u>	<u>Date</u>	Time (min's)	<u>Initiator</u>	<u>Tvpe</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
239	10/1/99	7:22	TG Resource	E-mail to Pacific Account Manager, TG Project Manager TG CLEC Manager	TG Resource	Pacific Account Manager	TG Manager, TG Resource, TG Resource, TG Resource	Training Issues	A TG Resource forwarded update to training issues.					PBISSUE19991001 .doc	
			Pacific Account Manager	E-Mail to TG Resource, TG Project Manager, TG CLEC Manager	TG Resource, TG Project Manager, TG CLEC Manager	Account		EDI SME call and EDI Interface Guidelines	Pacific Account Manager gave available times for Pacific Resource for EDI SME call and suggested Tuesday 9:30 Central Time	Pacific Account Manager sent revised EDI Interface Guidelines				EDI Interface Guide (revised).doc	
240 241	10/1/99	13:22 12:44	Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Documentation Changes Associated with the General Availability of Order					cleccs_99-105.doc	
			Pacific Account Manager	E-Mail to Test Advisor, TAM Manager, TAM Manager, Test Advisor, TAM Project Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Manager, TG CLEC Manager	RE: Pacific Training registration form	Pacific Account Manager gives faxing/contact information for completed forms. She informs that if there are not enough students, the class may be cancelled and to register in advance whenever possible.	Complete/fax completed registration forms					
242	10/1/99	17:40 15:16	Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager		Forwarding file cleccs 99-103, Toolbar Framework Upgrade, Toolbar Relase 5.6.0	Pacific Account Manager wanted to know whom she should mail the copy of the CD referenced in the letter.					cleccs_99-103.doc	
244	10/2/99	17:31	Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	t TG CLEC Manager	Pacific Account Manager		911 and Loops	Pacific Account Manager had concerns she documented which are in related documents.	Answer her concerns				Pacific Account Manager voiced her Concerns of Loops and 911.doc	
245	10/4/99	10:33	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letters	Notification of a Practice Change in the Initial Continuity and Test and Acceptance (T&A) Process for Expanded Interconnection Service Cross-connections (EISCC) Without an Intermediate Termination (without POT Bay) - California					clecc 99-316.doc	

Ref # Date (EDT) Initiator Type TGContact Pacific Contact Parties Subject Comments Actions: Owner Due Date Status Associated Documents	Related Notes
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Pacific resource

246	10/4/99	10:40	TG CLEC Manager	E-mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Manager, TG Project Manager	Training Registration	Added classes in Torrence to previous request for TG Resource	Training Registration form for TG Resource forwarded to Pacific Account Manager
247	10/4/99	11:38	TG CLEC Manager	E-Mail to Pacific Resources, TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, Pacific Account Manager	EDI SME conference call	TG CLEC Manager asks if available for Pacific's EDI SME Tuesday, 10/5 at 10:30 a.m. Eastern Time.	Need response to availability for conference call
248	10/4/99	14:23	Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Manager, TG Project Manager	ADSL clas	Pacific Account Manager asked one of her training contact if she could be around 10/21-10/22, while TG Resource was at the Listings class	Pacific Account Manager will forward in enrollment form today
249	10/4/99	19:01	Pacific Account Manager	E-mail to Pacific Resource, TG Resource, TG CLEC Manager	TG CLEC Manager, TG Resource	Pacific Account Manager	TG Project Manager	EDI SME call	Pacific Account Manager asks if the call will be for 10/05/99 at 7:30 Pacific Time and call at that time if this time won't work to set better time.	
250	10/4/99	19:10	Pacific Resource	E-Mail to Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG CLEC Manager	Service Manager Introduction	Pacific Resource is the Service Manager for Discovery Communication in Anaheim, CA. Should there be any problems that can't be handled by Customer Care, she would be available to try and help regarding issues involving escalations and/or expedites.	
			TG Resource	E-Mail to TG CLEC Manager, TG Resource, TG Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, Pacific Account Manager		TG Resource will be in training class all week. Only available between 8-9 a.m. or after 5 p.m. Eastern Time. If call is placed without the TG Resource, please keep him posted.	
251 252	10/4/99	21:01	Pacific Account Manager	E-mail to TG Resources, TG Resource, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager	EDI SME conference call	Pacific Account Manager hopes conference call is on for 7:30 Pacific Time, 10:30 Eastern Time. She asks the TG CLEC Manager if this time doesn't work, to get on call anyway to reschedule.	

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Туре</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
				TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TAM Project Manager, Test Advisor, TG Resource, TG Resour	RE:	The TG CLEC Managaer enclosed newest trainiing issues list with updates from last week's call and a few new issues.					PBISSUE19990927 .doc	
253 254	10/5/99	7:42 7:59		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letters	Final Minutes from 7/28/99, Change Management Process Meeting					clecc_99-317.doc	
255	10/5/99	8:50		TG CLEC Manager		TG CLEC Manager	Pacific Account Manager	Test Advisor, TAM Manager, TG Manager, TG Resource, TG Resource	RE: 911 and Loops	TG CLEC Manager states since much of this revolves around what w may be required to test, as well as the SPID issue, he is including our Test Administrators as I believe it may require their direction, and ultimately all three parties (Pacific/TAM/TG) to	Schedule call to address concerns of Pacific Account Manager regarding 911 and Loops					

Ref # Date Length (min's) Initiator Type TGContact Parties Subject Comments Comments Actions: Owner Due Date Status Associated Documents Related Documents R
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clecc 99-318.doc

256	10/5/99	9:30	TG CLEC Manager	E-Mail to Pacific Account Manager, TG Resource, TG Resource, TG Resource, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	EDI SME call	Only one of three people available at 7:30 Pacific Time, but TG CLEC Manager recommends Thursday at 5 p.m. Easter Time, 2 p.m. Pacific Time, except Pacific Resourceis not available at that time. Other choices may be Monday, 2 p.m. Eastern or Thursday thi	and asks that
257	10/5/99	10:30	Pacific Account 15 Manager	Conference call	TG CLEC Manager	Pacific Account Manager	Pacific Resource (EDI SME)	EDI SME call	Set-up time for call with TGEDI SME's.	
258	10/5/99	10:46	TG CLEC Manager	E-mail to TG Resource,TG Resource, TG Resource	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, Pacific Legal Resource, TG Project Manager, TG Manager, TG	rescheduling of EDI SME discussion	EDI SME discussion tentatively rescheduled to Monday, October 11, 1999 at 2 p.m. Eastern Time, 11:00 Pacific Time. Please advise ASAP if this time does not work. Pacific Account Manager will publish the dial-in information.	
			Pacific 13 Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		EDI call set-up, joint test, Datagate	Pacific Account Manager said Pacific Resource (Pacific EDI SME) queried regarding TGE DI resource experience. Discussed join test timing. She mentioned Datagate SME left company, so searching for alternate source.	
259 260	10/5/99	10:50 10:56	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letters	Pacific DS-1 Customer Desired Due Date Policy Change - California	•

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	- <u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	0
261	10/5/99	11:19		TG CLEC Manager	E-Mail to Pacific Resource	TG CLEC Manager	Pacific Account Manager	Pacific Legal Resource, Pacific Account Manager, TG Project Manager, TG Resource, TG Manager, TG Manager, TG	RE: E911 Reference and Training Material	TG CLEC Manager thanks the Pacific Resource for forwarding files on E-mail dated 9/28/99 and wants to know which CLEC the profile represents. He states he is uncertain whether TG will be sending data files or handling E911 information only via LSR's and		
261	10/5/99	11:19										
262	10/5/99	11:29		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, TG Resource	RE: DataGate API and associated issues	TG CLEC Manager understands that Pacific Account Manager is awaiting confirmation of the appropriate DataGate contact, and will advise as soon as identified so we can schedule recommended call.	TG CLEC Manager will confirm appropriate DataGate contact.	
263	10/5/99	13:36		Pacific Resource	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Resource,P acific Resource	RE: E911 Reference and Training Material	The Pacific Resource states the documentation on the Training and Reference Material represents the profile for Discovery Communications and may include Blackhawk Comm. & Camino Comm This is standard procedure to contact the CLEC and send the Welcome Le		
264	10/5/99	13:45		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: 911 and Loops	at 11 Pacific Time, but perhaps noon Pacific Time would	Respond regarding Friday, at noon Pacific Time for conference call.	

Associated Documents

Related Notes

<u>Status</u>

Actions: Owner

Ref#	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	<u>TGContact</u>	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	Associated Documents	Related Notes
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redacted passcode redacted

265	10/5/99	15:56	TG CLEC Manager		TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: 911 and Loops plus customer	TG CLEC Manager believes that TAM people are booked Friday p.m And asks whether we can take five minutes at start of Thursday, 3 p.m. Eastern Time call to set up time. TG CLEC Manager also asks if our four CLEC's	Take five minutes from Thursday call to set up time for 911 and Loop issues conference call.
266	10/5/99	19:17	Pacific Account Manager	E-Mail to TG Resource, TG Resource, TG Resource, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Manager, TG Resource	10/11 2 p.m. Eastern	Hopes we can all make the call on Mlonday about EDI. Supplied call-in information.	
267	10/5/99	19:42	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: 911 and Loops plus customer	Pacific Account Manager doesn't know what kind of authorization is actually required before any test lines are installed at test participants' homes, she believes Pacific Oss Test team can answer that question. From the order interface perspective, you m	
268	10/5/99	19:47	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: DataGate API and associated	Pacific Account Manager asks whether, on Thursday 10/7, perhaps before call on Joint Test Plans, our team would be available for a call on DataGate issues. She is	Notify Pacific Account Manager whether time is good for call on DataGate issues.
			Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Legal Resource, Pacific Resource	RE: DataGate API and associated issues	Pacific Account Manager apologizes for not informing, in last message, that she will be out of office tomorrow (Wed., Oct. 6) and without email access. She asks that TG CLEC Manager respond and/or confirm regarding call about DataGate on Thursday by leav	Leave message with Pacific Resource regarding DataGate call on Thursday 10/7.
269	10/5/99	19:54								

	Ref #	<u>Date</u>	Time (m (EDT)	in's)			Contact	Parties			
•	270	10/6/99	10:55	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	Pacific Legal Resource, TG Project Manager, TG Manager, TG Resource	EDI Interface Guide	TG CLEC Manager wanted to share comments and suggestions from TG Manager. She suggests the EDI Interface Guide be noted in the LSOR EDI section, or website, or have it supplied up front by the Account Manager. CLECs should not have to go through 2 years	
	271	10/6/99	11:34	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Resource, TG Project Manager, TG Resource	RE: 10/7 call regarding DataGate API and associated issues	TG CLEC Manager confirms that Thursday, 10/7 is fine, just before our Joint Test Plan review. He suggests 2 p.m. Eastern Time and asks whether Pacific Account Manager will set-up dial-in, or should he.	
	272	10/6/99	11:40	TG CLEC 1 Manager	VMX to Pacific Resource	TG CLEC Manager	Pacific Resource		Datagate SME call set-up	TG CLEC Manager confirmed per Pacific Account Manager E-mail, that call is scheduled 2PM EDT 10/7 with TGdevelopers.	
	273	10/6/99	11;57	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	Pacific Legal Resource, Pacific Resource TG Resource, TG Resource, TG Project Manager, TG Resource	RE: 10/7 call regarding DataGate API and associated issues	TG CLEC Manager gives dial-in information for 2 p.m. Meeting Place conference call for DataGate access issues. Name of meeting: Pacific SME conference to resolve DataGate access issues. Meeting ID: redacated	

TGContact

<u>Due</u> <u>Date</u>

Status

Owner

Actions:

Comments

Associated Documents

	Ref#	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	<u>TGContact</u>	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	Associated Documents	Related Notes	
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Pacific Account Manager, TAM Project Manager, TG Manager, TG Resource, TG Resource, TG Resource, TG Manager, TG Resource, TG Resource,

E-Mail to Test Pacific TG CLEC TG CLEC Advisor, TAM Account 274 10/6/99 13:10 Manager Manager Manager TG CLEC VMX to Pacific TG CLEC Pacific 275 10/6/99 13:27 1 Manager Resource Manager

TG CLEC

Manager

10/6/99

13:41

E-Mail to Pacific

Account Manager Manager

TG Project Manager, TG Manager Resource

Pacific

Account

Manager

TG CLEC

if one of them would mind clarifying authorization requirements with Pacific Oss Test Team and communicating their recommendations. He also asks if it Resource RE: 911 and Loops is all right if we set a time for 911 and Loop issue Datagate SME call TG CLEC Manager provided dial-in number for 10/7 2PM

TG CLEC Manager asks Test Advisor and TAM Manager

EDT call.

set-up

Legal Resource, Test Advisor, TAM Project Manager, Test Advisor, TAM Manager, TAM Manager, TG Resource, TG Project

Pacific

Manager, TG Resource TG CLEC Manager produces the latest release of our open issues list and copied TAM Team leads as we have appended new issues 32 and 33, per recent emails. Both require TAM clarification.

PBISSUE19991006 .doc

Ref #	<u>Date</u>		ngth in's) Initiator	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	Associated Documents	Related Notes
			TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		EDI Discussion Rescheduled	TG CLEC Manager asked to see list of topics usually discussed in half-day EDI class.						
277 278	10/6/99	15:44 15:58	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Electronic Ordering Availability During release Weekend, October 22-24, 1999					cleccs_9-107.doc	
			TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	Test Advisor, TAM Project Manager, Test Advisor, TAM Manager, TAM Manager, TG Resource, TG Project Manager, TG Resource	FW: PBISSUE19991007	TG CLEC Manager informs Pacific Account Manager that 18,23, and 24 have been closed by the TG Resource	Submits PBISSUE199 91007				PBISSUE19991007 .doc	,
279	10/7/99	8:55	1 Pacific Legal Resource	Phone TG CLEC Manager	TG CLEC Manager	Pacific Legal	ı	Datagate SME call set-up	Pacific Resource requested and TG CLEC Manager Provided dial-in number for 10/7 2PM EDT call.						
280 281	10/7/99	13:10 13:51	TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Project Manager	EDI format, billing connectivity clarifications	TG CLEC Manager has a few issues he would like clarified in Related Notes section						TG CLEC Manager has a few issues he would like clarified in EDI format, and billing connectivity clarifications.d oc

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Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	Associated Documents	Related Notes
282	10/7/99	14:00	TG CLEC 60 Manager	Conference call	TG CLEC Manager	Pacific Account Manager	Pacific Legal Resource, Pacific Resoruce, TG Resource, TG TG Resource, TG	Datagate	See related meeting notes.	Attempt load Datagate for HPUX 10.1 in TG10.20 HPUX.	TG Resource	3644 [.]	Complete 10/25/99.		PBDatagate19 99.10.7-8.doc
282	10/7/99	14:00													
			Pacific 75 Account Manager	Weekly Status Meeting (Rescheduled)	TG CLEC Manager	Pacific Account Manager	Pacific Legal Resource, TG Project Manager, TG Resource	Pacific Joint Test Plan	Pacific Account Manager offered to document this call. Also discussed access to Telcordia CABS BOS documentation. Pacific Resource has Interconnect Agreement cover letter approved/ready. Pacific Account Manager mentioned possible issue with CLEC passwor						To be provided by Pacific Account Manager.
283	10/7/99	15:00													
284	10/7/99	15:05	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Confirmation of 4Q99 Quarterly Change Management Process Meeting - California					clecc_99-319.doc	
			Pacific Account Manager	E-Mail to TG CLEC Manager, TG Resource, TG Project Manager	TG CLEC Manager	Pacific Account Manager		FW: CLECCS99- 106 - EDI Workshop Invitation	Pacific Account Manager wanted to make sure the invitation for Pacific Resource's EDI workshops was seen. She suggest, perhaps after call on Monday we will have better idea if/who would like to attend.	Let Pacific Account Manager know if conference call capability is an issue.				cleccs 99-106.doc	
285	10/7/99	16:47													
286	10/7/99	17:09	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Order Status Emergency Release 7.0.1					cleccs 99-108.doc	
287	10/7/99	17:23	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: EDI Interface Guide	Pacific Account Manager says it was a good suggestion putting the EDI Interface Guide on the website, but people seem to want to keep it in synch with LSOG.						
288	10/7/99	18:07	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		EDI Discussion Rescheduled 10/11 2 p.m. EDT	Pacific Account Manager states that the Accessible Letter forwarded earlier has on of the agenda and she thinks we should proceed with the call on Monday.						
289	10/7/99	18:07	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Response to EDI format, and billing connectivity clarifications	Pacific Account Manager forwarded the paragraph regarding the .txt format lines were blank filled to the Pacific Resource to respond to on Monday 10/11. Yes, the Data Exchange feed can "ride the same pipe". Yes, we can consolidate the billing records fr						

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	Associated Documents	Related Notes
290	10/7/99	18:53		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: 911 and Loops	Pacific Account Manager responds to e-mail from TG CLEC Manager regarding discussing the 911 and loop question on today's call. She wonders if it could have been added to the issues log or added to the minutes as an item to discuss.						
291	10/8/99	8:21		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, TG Resource	Possible 11 a.m. EDT call on DataGate documentation	TG CLEC Manager has left voice mail messages with the TG Project Manager, TG Rescources asking if they are available at 11 a.m. today. TG CLEC Manager states he will be leaving the office early p.m., but will resume work at home.						
				TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TAM Project Manager, TAM Manager, TAM Manager, Test Advisor, Test Advisor, TG Resource, TG Resource, TG Project Manager,		TG CLEC Manager forwards PBISSUE 19991007.					PBISSUE19991007 .doc	
292	10/8/99	8:26					Pacific		EDI Discussion							
293	10/8/99	9:08		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Account Manager		Rescheduled 10/11 2 p.m. EDT	TG CLEC Manager states he shared the Accessible letter yesterday with the team to review to focus on key areas.						
				TG CLEC Manager	E-Mail to Pacific Account Manager, TG Resource, TG Project Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	RE: CLECCS99-106 EDI Workshop Invitation	TG CLEC Manager states we will see how it goes on Monday's call, then decide if the invitation for Pacific Resource's workshop is useful.						
294	10/8/99	9:15	1	TG CLEC Manager	Phone Pacific Account Manager	TG CLEC Manager	Pacific Account		Datagate SME follow up call	clarify Datagate documentation will use her Meet Me dial-						
295 296	10/8/99	10:55	1	TG CLEC Manager	Conference call	TG CLEC Manager	Manager Pacific Account Manager	TG Resource	·	in number. vTG CLEC Manager received message that all Meet Me lines were busy.						

Ref #	<u>Date</u>	(EDT)											
			Pacific 15 Account Manager	Conference call	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, Pacific Resource (Datagate documentat ion SME)	Datagate documentation	Pacific Resource explained that the documentation already provided is what CLEC's currently receive, that we should not require the two additional internal documents referenced, but that Pacific is working on a CLEC version of one of them (access routine			PBDatagate1999.1 0.7-8.doc	
297	10/8/99	11:05											
298	10/8/99	14:42	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	The End of the Millennium II and Caller ID Promotional Offer Extension - California			clecc_99-320.doc	
299 300	10/8/99	15:43 17:31	Pacific Account Manager Accessible Letter	E-mail to TG CLEC Manager E-mail to TG CLEC Manager	Manager	Pacific Account Manager redacted		FW: EDI format, billing connectivity clarifications Accessible Letter	Pacific Account Manager forwarded Pacific's Resource's response to query regarding blank filled spaces. He stated the examples were blank filled to make it easy to read and he also states they require 80 position, fixed length, wrapped files. He supplie Special Verigate Release 6.4.1			wraped cleccs 99-109.doc	
301	10/8/99	18:52	Pacific Legal Resource	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager	Blackhawk Agreement	Pacific Resourceforwarded Blackhawk Contract and states there are three more to follow.			<u>blkica.zip</u>	
302	10/8/99	18:54	Pacific Legal Resource	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager	Camino Contract	Pacific Resource forwarded Camino Contract			cam-ica.zip	
303	10/8/99	18:55	Pacific Legal Resource	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager	Discovery Contract	Pacific Resource forwarded Discovery Contract			disc-ipa.zip	
304	10/8/99	18:55	Pacific Legal Resource	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager	Napa Contract	Pacific Resource forwarded Napa Contract			napa-ica.zip	
305	10/8/99	20:01	TG CLEC Manager	E-Mail to Pacific Legal Resource	TG CLEC Manager Mackey	Pacific Account Manager	TG Resource	RE: Napa Contract	TG CLEC Manager thanks Pacific Resource for forwarding and asks how will the cover letter be sent. He states that we need to have it before returning the signed contracts.				
			Pacific Account Manager	E-mail to TG CLEC Manager, TG Project Manager		Pacific Account Manager		FW: Ban Establishment	Pacific Account Manager asks TG CLEC Manager if there is any word onthe CPCN numbers since it is becoming a showstopper. She says that the Pacific Resoruce said, on the 9/15 weekly call, that the TAM would followup on getting the numbers. Again, on the	Get word on CPCN numbers.			

<u>Status</u>

Documents

Owner

Related Notes

Other Parties

Subject

Comments

Type

306 10/10/99 15:25

TGContact

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	Type	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
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E-Mail to TG Resource, TG

Resource, TG TG CLEC Project Manager, TG Resource, Pacific Manager Account Manager,

Pacific Legal

Pacific Resource TG CLEC Account Manager Manager

E-Mail to Pacific TG CLEC

Account Manager, Manager

TG Project Manager Mackey

TG CLEC

Manager

Follow-Up Datagate TG CLEC Manager states time of Datagate SME call as SME call 10/14/99, 10:55 -11:55 a.m. Pacific Time.

307

308

10/11/99

7:55

10/11/99

7:31

TAM Project Manager, Test Advisor, TAM Project Manager, Test Advisor, TAM Manager, TAM Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource,

TG Manager, TG Resource, Resource,

Pacific

Account

Manager

TG Resource, TG CLEC Manager states he knows this was a topic of discussion in Friday's meeting and he is sharing Pacific TG Account Manager' concerns with the TAM. TG CLEC Manager,

TG RE: Ban Manager states he documented Thursday, DataGate Resource Establishment SME call but he asked his tech team to review for

E	<u>ef #</u>	<u>Date</u>	Time (min's		Туре	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
3	09	10/11/99	9:01	TG CLEC Manager	E-Mail to TG Resource, TG Resource, Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, TG Resource, TG	RE: Issues List for 850 to date, etc.	TG CLEC Manager informs Pacific Account Manager that the TG Resouce asks if new LSOR releases include information for all related Accessible Letters issued up to the date of the LSOR release, or at least states something like this LSOR version incorporate						
3	10	10/11/99	10:26	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager Mackey	Pacific Account Manager	Pacific Legal Resource, TG Project Manager, TG Resource, TG Resource, TG Manager, TG	FW: DataGate Install	TG CLEC Manager forwarded to Pacific Account Manager email from TG Resource to TG Resource and the TG Resource of issues regarding installation of DataCate API. In the email, TG Resource has questions about 1. Whether "root" needs to instal the softwar						
3	11	10/11/99	10:40	TG CLEC Manager	E-Mail to TG Resource	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Manager, TG Resource	Training in Torrence	TG CLEC Manager states to the TG Resource that he thought this info was provided earlier in info provided earlier for Oakland training center as well. He asks Pacific Account Manager to confirm that classes are on and for the hours and location stated on					Training EnrollPC1.doc (2)	PBTrainDirecti ons.doc (2)
3	12	10/11/99	11:05	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: Follow up Datagate SME call	Pacific Account Manager showed call as 11 Pacific Time, not 11 Eastern Time. If it needs to be 8 Pacific time, please let her know.	Inform Pacific Account Manager as to 11 or 8 Pacific Time for conference call.					

Ref #	<u>Date</u>		ength nin's) Initiator	<u>Type</u>	<u>TGContact</u>	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	Associated Documents	Related Notes
313	10/11/99	11:34	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, Al Holloway, TG Resource, TG Resource	RE: Follow up Datagate SME call	TG CLEC Manager apologizes and states that 11 Pacific Time is fine.						
314	10/11/99	13:09	Pacific Account Manager	E-Mail to TG Resource, TG CLEC Manager	: TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Manager, TG Resource	RE: Training in Torrence	Pacific Account Manager states that the TG Resourceis all signed up for the training class.						
315	10/11/99	13:34	TG Resource	E-Mail to TG CLEC Manager, TG Resource, Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	Resource, TG Resource, TG Project Manager, TG Resource, TG Resource	RE: Issues List for 850 to date, etc.	TG Resource states she has additional issues: She needs values for PO1 segment and for SLN pertaining to SLN/SI loops						
316	10/11/99	13:35	Pacific Account Manager	E-mail to TG Resource, TG Resource, Pacific Legal Resource, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, TG Resource, TG	RE: Issues List for 850 to date, etc.	Pacific Account Manager enclosed issue list for 850 to date for discussion on call today					FW: Issues List for 850 to date, etcmsg	

Ref #	<u>Date</u>		ength min's) Initiator	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
317	10/11/99	13:59	Pacific Account Manager	E-mail to TG Resource TG Resource, Pacific Legal Resource, TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, TG Resource, TG Resource	More EDI answers	Pacific Account Manager forwards updated Issues List for 850 to date, etc.					FW: Issues List for 850 to date, etc. (2).msg	
318	10/11/99	14:00	Pacific Account 40 Manager	EDI SME Conference Call	TG CLEC Manager	Pacific Account Manager	Pacific Resource, TG Resource, TG Project Manager, TG Resource, TG Resource, TG Resource, TG	Resolving EDI questions.	See attached notes.						PBEDI1999.10 .11.doc
319	10/11/99	14:48	Accessible Letter Pacific	E-mail to TG CLEC Manager	TG CLEC Manager	redacted Pacific		TG CLEC Manager - TG(Test Generator) CLEC Manager	Y2K Update Status					clecc_99-321.doc	
320	10/11/99	15:03	Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Account Manager		TG Resource - TG(TG) Architect	Fax was sent, but Pacific Account Manager forwards email copy					Testgenerator.doc	
321	10/11/99	15:36	TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager		TG Project Manager TG(TG) Project Manager	TG CLEC Manager forwards notes from calls to make sure we have accurately represented the known facts before sharing with TAM team first thing tomorrow.					PBDatagate1999.1 0.7-8.doc	
322	10/11/99	15:51	TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager		TG Resource - TG(TG) Business Consultant	TG CLEC Manager forwards email from TG Resource which includes PBISSUE19991011 which was updated based upon conference call today.					PBISSUE19991011 .doc	
323	10/11/99	16:26	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		TG Resource - TG(TG) Business Consultant							
324	10/11/99	17:06	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		TG Resource	Notification of Change in Usage of CIPP Panels - California					clecc_99-322.doc	

Ref #	<u>Date</u>	Time (min's)	Initiator	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents Related Notes
325	10/11/99	17:26	Accessible Letter Accessible	E-mail to TG CLEC Manager E-mail to TG CLEC	Manager	redacted		TG Resource	Notification of DS1 (HiCap Promotion-Date Change - California					<u>clecc 99-323.doc</u>
326	10/11/99	17:49	Letter	Manager	Manager	redacted		Accessible Letter	Pacificl - EDI 8 (Transaction Set 3072) Mapping Update					cleccs_99-110.doc
327	10/11/99	18:45	Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	t TG CLEC Manager	Pacific Account Manager		Joint Test Plan: revised draft	Pacific Account Manager forwards revision of Joint Test Plan based on Thursday 10/7 call. If there are any upgrades or concerns, please let her know before she distributes it to the testing team for review. Pacific Resource is fine with schedule discuss					Joint Test Plan Napa(2).doc
328	10/12/99	10:20	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		In response to her 10/11 16:26 query, TG CLEC Manager told Pacific Account Manager that TG Resource will try to resolve through Pacific Call Center. If not successful, will advise so she can escalate as appropriate.						
329	10/12/99	12:06	TG CLEC Manager	E-Mail to TAM Manager, Test Advisor, TAM Manager, Test Advisor, TAM Project Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Manager, TG Resource, TG Project Manager, TG Manager, Pacific Account Manager, Pacific Legal Resource, TG Resource, TG Resource, TG Resource	ID Change for tomorrow's PB call	TG CLEC Manager forwards Pacific Account Manager' email regarding a revised ID code for tomorrow's call with Pacific.					
330	10/12/99	12:39	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Datagate notes 10/7-10/8 PB/TGcalls	Pacific Account Manager thanks TG CLEC Manager for the chance to look at in advance of distribution. She states that she thought class was originally scheduled for 8/31 and 9/1, and ended up being only with 8/31 with an informal workshop session on 9/1.					

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
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PBDatagate1999.1 0.7-8.doc

331	10/12/99	13:05	TG CLEC Manager	E-Mail to TAM Manager, Test Advisor, TAM Manager, Test Advisor, TAM Project Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG G Manager TG Resource, TG Project Manager, TG Manager, Pacific Account Manager, Pacific Legal Resource, TG Resource	Datagate discussion with Pacific last	TG CLEC Manager asks if there any questions or further clarification needed, please let him know.
332	10/12/99	13:29	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Change for Wednesday call	Pacific Account Manager states that for this week's call, we need to use Pacific Resource's Meet Me bridge rather than hers. She asks that it be shared with everyone who needs it, including the TAM as appropriate.
333	10/12/99	13:55 16:27	TG CLEC 8 Manager Pacific Account Manager	Phone Pacific Call Center E-Mail to TG CLEC Manager	TG CLEC Manager TG CLEC Manager	TG Resource Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	TG CLEC Manager asked to speak with Pacific Resource regarding our Datagate installation problems. Pacific Resource indicated he was on another call and would call us back. CPCN Codes	Pacific Account Manager asks whether there is any word on the CPCN codes from the Commission.
335	10/13/99	8:41	TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	CPCN codes and Pacific Call Center	TG CLEC Manager states there is no reply yet from TAM team regarding CPCN codes. TG CLEC Manager informs Pacific Account Manager of Pacific Call Center call placed yesterday at 1:55 p.m Call analyst (Pacific Resoruce) spent several minutes trying to g

Ref #	<u>Date</u>		_ength_ min's) Initiator	<u>Type</u>	<u>TGContact</u>	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
336	10/13/99	12:30	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	NPA Overlay Plan & 10 Digit Signaling					swa 99-219.doc	
				v	J				, , ,						
707	10/13/99	13:00	Pacific Account	Weekly Status	TG CLEC	Pacific Account	TG Project Manager, TG Resource, TG	S							Pacific1999.10
337	10/13/99	13:00	60 Manager Accessible	Meeting E-mail to TG CLEC	Manager TG CLEC	Manager	Resource	See related notes.	See related notes.						.13.doc
338	10/13/99	13:03	Letter	Manager	Manager	redacted		Accessible Letter	619/858 NPA Overlay					swa 99-223.doc	
			Pacific	5 M-11 - TO 01 50	TO 01 FO	Pacific			Pacific Account Manager asks if we have the vantive						
339	10/13/99	14:05	Account Manager	E-Mail to TG CLEC Manager	Manager	Account Manager		Datagate problems	ticket number for the call yesterday to the Pacific Call Center regarding Datagate.						
340	10/13/99	14:31	Pacific Account 1 Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Datagate problems	Pacific Account Manager requested the Vantive ticket number assigned by the Pacific Call Center.						
341	10/13/99	15:19	Pacific 1 Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Datagate problems	Pacific Account Manager requested the Vantive ticket number assigned by the Pacific Call Center.						
342	10/13/99	15:23	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Notification of Price Changes to Usage Plans Value Promise Plus and advantage 25 - California					clecc_99-324.doc	
343	10/13/99	16:22	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	Datagate & Pacific Call Center	Pacific Account Manager talked to the Pacific Call Center and the TG Resource this afternoon. She suggests placing a "fresh" call and asking for help with Datagate installlation. The Pacific Call Center will forward to the Datagate help desk. Before fo						
344	10/13/99	17:22	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	Address Validation	Pacific Account Manager states that in the call this morning, we discussed possible addresses to use when work is started with Address Validation in Verigate. She states enclosed (not enclosed) is the document from Datagate which is used for address vali						
345	10/14/99	8:00	TG CLEC Manager	E-Mail to TG Resource	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resource	RE: Datagate Call	TG CLEC Manager thanks Pacific Account Manager for informing him that voice mail option to dial another extension does not work and he will not be in tomorrow. Bob should be available for Datagate issues and John for all other issues.						
340	10/14/99	0.00													

<u>R</u>	ef #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	Type	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents
3-	46	10/14/99	8:23		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, TG Resource, TG Resource	Address Validation	TG CLEC Manager thanks Pacific Account Manager but he found no file attached with email. The TG Resource asks Pacific Account Manager if it is OK to use known addresses/phones of TG people in Pacific territory, with their verbal permission to check throug					
					TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TAM Project Manager, TAM Manager, TAM Manager, Test Advisor, Test Advisor, TG Resource, TG Project Manager, TG Resource	PBISSUE 19991014	TG CLEC Manager forwards latest issues list and informs that TG Resource just informed him that TAM Manager call her back and indicated she has the CPCNs and should have SPIDs imminently.					PBISSSUE 19991014.doc
3.	47 48	10/14/99	8:43 8:57		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, TG Resource	RE: sidebar 2	TG CLEC Manager asks Pacific Account Manager if there is an TG Resource forthcoming on the 997 E/R and SC-required issue.					
3	1 9	10/14/99	9:02		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	RE: Datagate problems	TG CLEC Manager states that we do not have a ticket number as the TG Resource mentioned to Pacific Account Manager yesterday on the phone. TG CLEC Manager saw email with the appropriate process and will try again before 11 a.m. Pacific Time call today an					

Ref # Date (EDT) Initiator Type TGContact Parties Subject Comments Actions: Owner Due Date Status Associated Documents Related Not
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PBDatagate19

99.10.14.doc

TAM Project Manager, TAM Manager, Test Advisor, Test Advisor, TG E-Mail to TAM Resource, Manager, Pacific TG Project Account Manager, Pacific TG CLEC Manager responds to TAM Manager's email by Manager, TG CLEC Pacific Legal TG CLEC Account TG telling her that Pacific Account Manager is the one that 350 10/14/99 9:43 Resource Manager Resource SPIDs needs the SPIDs as well as Pacific Oss Test Team Manager Manager TG Resources, TG Resource, TG TG CLEC TG CLEC Pacific Datagate Install 351 10/14/99 9:45 20 Manager Phone IS Call Center Manager Resource Resource Problems See attached notes. Pacific Account Manager queried regarding results of Pacific our 9:45AM Pacific Account Phone TG CLEC TG CLEC Account Datagate call to the 4 Manager Manager 352 10/14/99 10:55 Manager Manager pacific Call Center.

			Time	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	Subject	Comments	Actions:	<u>Owner</u>	<u>Due</u> Date	<u>Status</u>	Associated Documents	Related Notes
R	ef #	<u>Date</u>	(EDT)														

			TG CLEC	E-Mail to TAM Manager, Test Advisor, TAM Manager, Test Advisor, TAM	TG CLEC	Pacific Account	TG Resource, TG Project Manager, TG Manager, Pacific Account Manager, Pacific Legal Resource, TG	Pacific EDI SME		PBED11999.10
353	10/14/99	11:16	Manager	Project Manager	Manager	Account Manager		Call 10/11 Notes	Meeting Notes from 2 p.m. EDT with Pacific Resource	.11.doc
354	10/14/99	11:23	Pacific Account Manager	E-Mail to TG CLEC Manager, TG Proje Manager, TG Resource		Pacific Account Manager		Documentation for the TG	Pacific Account Manager forwards email and files from Pacific Resource regarding documentation normally handed out in workshop. She also asks to keep her "in the loop" should there be any EDI questions.	Lsg2mtx8- Sec2
а										ISA GS-Sec3
С										850-Sec4.pdf
d										860-Sec5.pdf
е										855-Sec6.pdf
f										865-Sec7.pdf
g										997-Sec8
h										qtymap-Sec9
i										FOCSOC- Sec10

Ref #	<u>Date</u>	Time (EDT)	(min's)			Contact	<u>Parties</u>				<u>Date</u>	<u>Documents</u>	
355	10/14/99	11:47	Pacific Account Manager 1 Pacific Ci 1 Center	E- Mail to TG CLEC Manager all VMX to TG CLEC Manager	TG CLEC Manager TG CLEC Manager	Pacific Account Manager Pacific Call Center (Person unidentified)	TG Resource, TG Project Manager, TG Resource, TG Resource, TG Resource Resource		Pacific Account Manager apolgizes for not including file with email and includes it this time.				DataGate address validation.doc
356	10/14/99	11:59											
357	10/14/99	13:21	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource	Address Validation	TG CLEC Manager states that TG Resource did have this in the DatGate documentation previously received. TG CLEC Manager would like confirmation of two things 1. Is it okay to use addresses in the DataGate document for both Verigate CSR retrievals and D				
							Pacific Resource's message mentioned						

Pacific Call the Our Ticket #2186772

Center Datagate on Datagate (redacted) Team was Installation. on the line, but did not specify who.

Comments

Status

Related Notes

TGContact

Pacific Call VMX to TG CLEC TG CLEC Center Manager Manager

	Ref #	<u>Date</u>	Time (EDT)	(min's) Initiator	<u>Type</u>	TGContact	Contact	Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	<u>Date</u>	<u>Status</u>	Documents	Related Notes
	359	10/14/99	14:00		Datagate SME Conference	TG CLEC Manager	Pacific Account Manager	Pacific Resource, Pacific Resource, Pacific Resource, Pacific Resource, TG Resource, TG Resource, TG Resource,	Our Ticket #2186772 on Datagate Installation.	2 See attached notes.						PBDatagate19 99.10.14.doc
		10/14/99	14:55		E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		PRAF DialUp Info	Pacific Account Manager forwards file from Pacific Resource						PRAF Dial-Up Configuration. doc
:	361	10/14/99	15:20		Phoned TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager	(REQTYP=M)	TAM Manager said she faxed CPCN info to Pacific Account Manager and TG CLEC Manager. Pacific Account Manager explained need for SPIDs by end of this week (10/22), and options for E911 data via LRS or direct to 911 Gateway.						
				Account	E-Mail to TG CLEC Manager	Manager	Pacific Account Manager		FW: Sidebar 2	Pacific Account Manager forwards Pacific Resource's response to TG CLEC Manager's query of whether there is an AL forthcoming on the 997 E/R and SC-required issue. Pacific Resource's response states that for the SC						

issue, the Accessible Letter (CLECCS99-

10/14/99 15:51

Ref#	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
				TG CLEC Manager	E-Mail to TAM Manager, Test Advisor, TAM Manager, Test Advisor, TAM Project Manager,TAM Database Administrator	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Manager, Pacific Account Manager, Pacific Legal Resource, TG Resource	RE: Datagate Issues	TG CLEC Manager forwards the latest notes on two calls with Datagate SMEs today.						PBDatagate1999.10.14 (2).doc
363	10/14/99	16:16								OLEO COOL NAME DE LA CASA CASA CASA CASA CASA CASA CASA C						
364	10/14/99	16:24		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-325 - New Process for Canceling Pending orders Due to Customer or CLEC Reasons Over 30 Days Past the Requested Due Date - California	;					clecc_99- 325.doc
365	10/14/99	17:43		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-326 Announcement of Change Management Process Web Site						clecc_99- 326.doc
366	10/14/99	18:11		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: Datagate Issues	Pacific Account Manager states it looks fine to her and she has asked a Pacific Resource to review it as well. In the last paragraph, it should read "PRAF" not "PREF"						
				Pacific Account Manager	E-Mail to TG CLEC Manager, TG Projec Manager	TG CLEC Manager	Pacific Account Manager		Open issues from 10/14 call	In related notes, Pacific Account Manager document her findings regarding SPID, 911, CPCN, and UNE Loop.						Open Issues from 10.14 call.doc
367 368	10/15/99	13:24 16:50		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	SBC/Ameritech FCC Merger Completed						<u>clecc_99-</u> 328.doc
369	10/15/99	17:22		Accessible Letter	E-mail to TG CLEC Manager	-	redacted		Accessible Letter	Standalone Listing for Resale LSRs						cleccs 99- 111.doc
				Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource, TG Resource, TG Resource	RE: Address Validation	Pacific Account Manager answers that 1. Yes, it is okay to use the test addresses provided for Datagate with Verigate as well, 2. The electronic address verification and CSR systems are only to be used with End Users who have the authorized the CLEC to be						

370 10/17/99 17:52

Ref#	<u>Date</u>	Time (min'		<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
371	10/17/99	17:56	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		IP Addresses	Pacific Account Manager asks if she has the various IP addresses TG CLEC Manager will be using and will they be the same for all 4 CLECs? She knows there is a spot to put them in the Joint Implentation testing package - does TG CLEC Manager know what the						
372	10/17/33	12:45	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-329 - 7 State Batch Residential ADSL Planning Tool Available						clecc_99- 329.doc
			TG CLEC Manager	E-Mail to TG Project Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Resource	RE: IP Addresses	TG CLEC Manager asks the TG Project Manager if we have provided IP addresses to Pacific Account Manager, and if all four CLECs go to same IP address. TG CLEC Manager encloses IP Addresses.						<u>IP</u> <u>Addresses.ms</u>
373 374	10/18/99	12:55 13:27	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-112 - Proposed Modifications to the Final Requirements for the October 23rd Release.					<u>cleccs 99-112.doc</u>	
375	10/18/99	13:46	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Open issues from 10/14 call	Pacific Account Manager suggested a conference call with the TAM to resolve issues documented in her 10/15 13:25 E-mail.						
376	10/18/99	14:53	Pacific Account Manager TG CLEC Manager	E-Mail to TG CLEC Manager VMX to Pacific Account Manager	TG CLEC Manager TG CLEC Manager	Pacific Account Manager Pacific Account		RE: Datagate Issues Open issues from 10/14 call	Pacific Account Manager wanted to pass a concern from a Pacific Resource who wanted to reiterate to TG CLEC Manager that they will "try their best" to figure out how to get Datagate to work as dialup, if this is what is needed, but it may be an overstatem TG CLEC Manager agreed, and asked what time tomorrow 10/19 might be best for her.						
377 378	10/18/99	15:57	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Manager Pacific Account Manager		SPID, E911 Loop w/Port (REQTYP=M requirements.	Pacific Account Manager said she is available 10/19 after						
379	10/18/99	17:25	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-331 Clarification of certain SBC/Ameritech Merger Conditions Regarding OSS					<u>clecc_99-331.doc</u>	
380	10/18/99	18:45	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-332 Qualifying CLEC Cerrtification Request					clecc 99-332.doc	
381	10/18/99	18:55	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-333 Reduction of Service Order Charges to Meet SBC/Ameritech Merger Condition					<u>clecc 99-333.doc</u>	
382	10/18/99	19:03	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-334 Solicitation for Participation in MDU/MTU Single Point of Interface Trials					<u>clecc_99-334.doc</u>	
383	10/19/99	7:50	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource	FW: IP Addresses	TG CLEC Manager forwards TG Project Manager's email answering, yes, all four CLECs go to same IP.						

Ref #	Date	(EDI)											
384 385 386	10/19/99 10/19/99 10/19/99	10:31 10:54 11:00	TG CLEC Manager Pacific Account Manager TG CLEC 1 Manager Pacific Account 1 Manager	E-Mail to TAM Manager E-Mail to TG CLEC Manager VMX to Pacific Account Manager VMX to TG CLEC Manager	TG CLEC Manager TG CLEC Manager TG CLEC Manager	Pacific Account Manager Pacific Account Manager Pacific Account Manager Pacific Account Manager	TG Resource, TG Project Manager, TG Manager, Pacific Account Manager, TG Resource, TG Resource	UNE Loop w/Port Questions E911, SPID, CPCN, UNE Loop w/Port Questions SPID, E911 Loop	TG CLEC Manager asks the TAM Manager whether she may be available sometime this afternoon between 12-2 Central Time for a joint call with Pacific Account Manage to further discuss and try to resolve any related outstanding issues. Pacific Account Manager states she is availabe at that time (10-12 Pacific Time) for conference call. TG CLEC Manager said he would try to set up call with TAM Manager today. Pacific Account Manager said she is still available. Suggested double page with dial-in and ID if needed.				
000	doverno.		g TG CLEC Manager	Phoned Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		SPID, E911 Loop w/Port (REQTYP=M requirements. User ID's for Blackhawk, Camino, and Discovery CLECs.	Resolved which TG people will receive SecurIDs for the other three CLECs. Agreed to discuss the other issues on standing weekly call tomorrow. Pacific Account Manager asked if the TAM would be present as they were not last week. TG CLEC Manager said h	Invite the TAM to attend 10/20 1PM EDT weekly call with Pacific. Remind TG Project Manager of need for IP address information.	TG CLEC ASA Manager	P Complete 10/19.	
388	10/19/99	14:24											
389	10/19/99	15:01	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource	Qualifying CLEC	TG CLEC Manager forwards file from TG Resource to Pacific Account Manager and asks if the four CLECs t need to submit them.				clecc_99-332.doc

<u>Due</u> Date

Owner

Status

Documents

Related Notes

Actions:

Other Parties

Contact

Subject

Comments

TGContact

Initiator

(min's)

Type

390	10/19/99	15:36	TG CLEC Manager	E-Mail to TAM Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resource, TAM Manager, Test Advisor, TAM Project Manager		TG CLEC Manager asks the TAM if it is possible for her and other TAM Team members, to participate in the , weekly call with Pacific at noon, Central Time. In addition he asks if it is advisable for him or another TG representative to attend Pacific CLEC C		
391 392	10/19/99	17:25 17:30	Pacific Account Manager Accessible Letter	E-Mail to TAM Manager, TG CLEC Manager E-mail to TG CLEC Manager	Manager	Pacific Account Manager redacted	TG Project Manager, TG Resource, TAM Manager, Test Advisor, TAM Project Manager	E911, SPID, CPCN, UNE Loop w/Port Questions Accessible Letter	Pacific Account Manager responds to e-mail from TG CLEC Manager to the TAM Manager by urging that a , regular CLEC participate in the Change Management meetings. She suggests for the first few meetings, it is easier if done in person vs. dial-in. Discussi CLECC99-336 Pacific Serving Plan for DMS200 voice and Data Combined	clecc_99-336.doc	
393	10/19/99	18:21	Pacific Account Manager	E-Mail to TG CLEC Manager, TG Proje Manager		Pacific Account Manager	TG Project	Test Tracking worksheets	Pacific Account Manager provides some sample "tracking logs" with three different versions. Tomorrow she would like to go over the Joint Test plan to see if modification is needed for the Target dates. She needs to set up a conference call with the Test	tracking.xls	
394	10/20/99	8:06	TG CLEC Manager	E-Mail to TAM Manager	TG CLEC Manager	Pacific Account Manager	Manager, Pacific Account Manager, TG Resource	RE: E911, SPID, CPCN, UNE Loop w/Port Questions	In related notes, TG CLEC Manager discusses issues extracted from an e-mail from Pacific Account Manager 10/15 and asks when might her team be abler to confer with Pacific and TG regarding issues.		RE: E911, SPID, CPCN, UNE Loop w/Port Questions.doc

<u>Due</u> Date

Status

Owner

Actions:

Associated Documents

Related Notes

Other Parties

Subject

Comments

Pacific Contact

TGContact

Length (min's)

Time (EDT) Initiator

Type

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
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395	10/20/99	13:00	Pacific Account 45 Manager TG CLEC Manager, TG Resource	Weekly Status Meeting Phone Pacific Call Center	TG CLEC Manager, TG Resource, TG Resource, TG Resource TG CLEC Manager, TG Resource	Resource, Pacific OSS Customer Support	Advisor, TAM Resource,T AM Test Advisor	Datagate install, Toolbar/Verigate test, Frame Relay install date 10/25, TGIP address, Joint Test Plan Datagate installation Vantive # 2186772	Pacific Account Manager queried about TG IP address. TG Resource explained Datagate install file name problems.Pacifiic Resource described Toolbar version problem. The TAM was due to deliver test cases to TG by 10/15, for TG to subset and deliver to Pacif TG Resource explained problems regarding extract write.	1> Deliver test cases. 2: Verigate/Date gate status. 3> Set-up 10/21 test plan review. 4> Deliver TG IP address to Pacific.	A CLEC Manager. 3> Pacific Account Manager. 6 4> TG	1> 10/15, 2&3>10/ 20, 4>	1> Full set of test cases never received. TG had to create their own for EDI test. 2&3 Complete 10/20. 4> Complete 10/21.	
	40/00/00		Pacific Legal Resource	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, Pacific Oss Customer Support Resource	IP Address Form	Pacific Resource forwards Pacific IP Address Request Form.					Pacific IP Address Request Form.xlt
397	10/20/99	14:30												
398	10/20/99	14:55	Pacific Call Center	VMX to TG Resource	TG Resource	Pacific Resource			, Pacific Call center indicated they had answers to Datagage installation problems					
399	10/20/99	15:00	Pacific Call Center	Phone PacificCall Center	TG CLEC Manager, TG Resource	Pacific Resource			Pacific Resources confirmed file is named incorrectly on , CD, but they were able to install okay. They asked about available space and suggested at least 52M. TG Resource will up disk space to 55M and retry.					

Ref #	<u>Date</u>		Length (min's)	<u>itiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:
				G CLEC anager	E-Mail to Test Advisor, TAM Manager, TaM Manager, Test Advisor	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, Pacific Account Manager, Pacific Legal Resource, TG Resource	Pacific Napa Joint Test Plan	TG CLEC Manager discusses call with Pacific today, on which the pacific Resource was present, in which the Joint Test Plan for Pacific and Napa were discussed. He enclosed the plan and says to note in section 2.2, pages 4-5, that connectivity test date h	
400	10/20/99	15:13 16:00			Phone Pacific Call Center	TG CLEC Manager	Pacific Resource	TG Resource	Connection to Verigate/LEX via Toolbar, Vantive # 2212043	TG CLEC Manager called the Pacific Call Center and spoke with a Pacific Resource who indicated the stack overflow is a typical windows message. She suggested to reboot and try again, which the TG Resource will do first thing in the morning. TG CLEC Ma	
				G CLEC anager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	Test Advisor, TAM Manager, TAM Database Administrat or, TAM Project Manager, TG Project Manager, TG Resource, TG Resource		TG CLEC Manager gives Pacific Account Manager latest reports on OSS access. 1. Connection to Verigate/LEX via Toolbar: Today, TG CLEC Manager states, TG discovered that the software received from the Pacific Call Center is an old version of the Toolbar	

10/20/99 16:30

<u>Due</u> Date

Status

Owner

Associated Documents

<u>Ref #</u>	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Tvpe</u>	<u>TGContact</u>	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents
403	10/21/99	8:30:00 AM appx.		TG Resource	Phone Pacific Call Center	TG Resource	Pacific Resource		Connection to Verigate/LEX via Toolbar, Vantive # 2216444	The TG Resource found that she was working with the correct toolbar software all along, the AAPMGR.INI file references the wrong toolbar software and no LEX.INI exists on the system. Pacific Resource asked TG Resource to send her two files so her techs c					
				TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	Test Advisor, TAM Manager, TAM Manager, TAM Database Administrat or, TAM Project Mananger, TG Project Manager, TG Resource, TG Manager, TG Resource, TG Manager, TG Resource, TG Manager, TG Resource, TG Manager, TG	RE: Datagate Install	TG CLEC Manager forwards email from TG Resource stating that Datagate API is installed on Tampa2 and he lists latest problems encountered. 1. File was named incorrectly on the CD, 2. The filesystem on Tampa2 had problems when first created which caused t					

Resource, TG Resource

Ref # Date Length (min's) Initiator (EDT) Initiator (EDT)	Related Notes
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			TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	Test Advisor, TAM Manager, TAM Manager, TAM Database Administrat or, TAM Project Manager, TG Project Manager, TG Project Manager, TG Resource, TG Resource	RE: Verigate Update (Vantive ticket #2216444)	TG CLEC Manager encloses latest update from TG Resource on attempts to run Verigate.	SO192 Toolbar Connection Update.msg
405	10/21/99	10:36								
406	10/21/99	10:37	TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Project Manager, TG Resource	RE: PowerBuilder Upgrade	TG CLEC Manager asks when we might receive the Toolbar 5.6.0 update CD-ROM as requested 10/5.	RE CLECCS99-103 Toolbar Framework Upgrade Toolbar Release 5.6.0.msg
407	10/21/99	11:33	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: Verigate Update (Vantive ticket #2216444)	Pacific Account Manager asked the Pacific Oss Customer Support Resource to followup with the Pacific's Call Center.	

			Time_	Length (min's)	<u>Initiator</u>	<u>Tvpe</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
Ŀ	Ret #	<u>Date</u>	(EDI)														

408	10/21/99	13:00	Pacific Account 60 Manager	Joint Test Plan Review Call	TG CLEC Manager, TG Resource, TG Resource			Joint Test Plan	Pacific Oss Customer Support Resoruce said our Toolbar/Verigate upgrade CD's should be on their way. TG Resource volunteered to supply test cases for Joint Test Plan by 10/22 since the TAM has not yet provided. A follow-up test case review call was set	Telnet ID's for TG. 3> Ask the TAM for	2> Pacific Account Manager. 3> TG CLEC	1> 10/22. 2> ASAP. 3> ASAP.	1> Complete 10/22. 2> PBSM access set- up 12/13. 3> Complete 10/25.	
409	10/21/99	14:33	Pacific Call Center	Fax to all CLECs and CPAT Team Members				Problems connecting to SouthWestern Bell applications	As of 14:31 p.m. Central Time, a probem was reported that a OC48 fiber cut occurred between St. Louis and Kansas City, MO at 13:06. The estimated restoral time is six hours. There may be problems connecting to Southwestern Bell apps. due to network rout					
				E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Manager, TG Project Manager, TG CLEC Manager, TG Resource	Napa Test Scenarios	TG Resource attaches a partial listing of the test scenarios discussed briefly during call today. The scenarios are not in order of importance.					Joint Test Case Scenarios.doc
410	10/21/99	15:36												
***	40/04/00	40.00	1 Account	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Napa Test Scenarios	Pacific Account Manager requested more detail. For each case, Res or Bus, List or Non-list. She also requested a test tracking report format from TG Resource. TG CLEC Manager relayed these requests to the TG Resources					
411 412	10/21/99	16:02 16:23	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-337-Final Agenda and Working Documents for the 4Q99 Quarterly Change Management Process Meeting - California					clecc_99-337.doc

Ref # Date Length (min's) Initiator (EDT) Length (min's) Lengt	lated Notes
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			TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal	TG CLEC	Pacific Account	Test Advisor, TAM Manager, TAM Manager, TAM Database Administrat or, TAM Project Manager, TG Project Manager, TG Resource, TG Manager, TG Resource, TG	RE: Verigate and Datagate Updates	TG CLEC Manager says TG Resource reports no success yet in compiling Datagate software on HPUX 10.20 machine. He is continuing his attempts this afternoon, working on environment variables, redacted, and include file sequence. He will call the Pacific C	
413	10/21/99	16:30	Accessible	Resource E-mail to TG CLEC		Manager			CLECC99-338-Notification of CLEC Training Forum -	
414	10/21/99	16:54	Letter Accessible	Manager E-mail to TG CLEC		redacted		Accessible Letter	California CLECC99-339-Additional Price Change to the California	clecc_99-338.doc
415	10/21/99	17:26	Letter	Manager	Manager	redacted		Accessible Letter	Billing Surcharge-California	clecc_99-339.doc
416	10/21/99	20:02	Pacific Account Manager	E-Mail to TG CLEC Manager, TG Projec Manager	t TG CLEC Manager	Pacific Account Manager		Joint Test Plan	Pacific Account Manager attaches latest revised version of plan. A conference call is set for Monday to meet the test team. A rough agenda for the meeting: introductions connectivity: status, contacts in place, estimated timeframe review join	Joint Test Plan Napa 1021.doc
417	10/22/99	8:06	TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, Pacific Legal Resource, TG Project Manager, TG Resource	RE: Joint Test Plan	TG CLEC Manager tells Pacific Account Manager he passed message of hers from 4:02 p.m. Eastern Time to TG Resource, requesting a bit more detail in the proposed scenarios. Specifically, for each, indicate whether residential or business and include listi	

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
418	10/22/99	8:22		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager,T G Resources TG Resource	ICA Agreement Questions	TG CLEC Manager asks if there is a reason we need to sign and shop the OSS Agreements again. There is a minor logistic issue with re-signing the Camino OSS Agreements. He asks if the same signature is needed as on the Interconnect Agreements for each in						
419	10/22/99	8:43		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	Test Advisor, Test Advisor, Test Advisor, TAM Manager, TAM Manager, TAM Manager, TAM Manager, TG Resource, TG	PBISSUES1999102	TG CLEC Manager encloses latest release of the TG issues list.					PBISSUE19991022	

RE: Verigate Update

Pacific Resource called TG Resource to verify that

Verigate and LEX were operational and they were.

(Vantive ticket

#2216444)

Pacific Call Phone Pacific Call

Center

420

10/22/99 9:00

Pacific

TG Resource Resource

R	ef #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	Type_	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents
42	21	10/22/99	9:15		TG Resource		TG CLEC Manager	Pacific Account Manager	TG Resource, Pacific Legal Resource, TG Project Manager, TG Resource, TG Manager	RE: Joint Test Plan	TG Resource tells Pacific Account Manager and Pacific Resource that he has added additional detail to the test scenario package sent yesterday. Additionally, he has added one scenario to address cancellations (*used to identify)					Joint Test Case Scenarios(2).doc
42	22	10/22/99	11:55		TG CLEC Manager		TG CLEC Manager	Pacific Account Manager	TAM Manager, TAM Manager, Test Advisor, TAM Project Manager, TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource	on SPID/E911/UNE	TG CLEC Manager asks Pacific Account Manager if it is possible to have a 10 a.m. Pacific Time call on 10/25 with the TAM to resolve issues.					
									TAM Manager, TAM Manager, Test Advisor, TAM Database Administrat							

or, TG Project

Manager,

TG

TG

Pacific

Account

Manager

TG CLEC

Manager

E-Mail to Pacific

Pacific Legal

Resource

TG CLEC

Manager

10/22/99

12:01

Account Manager,

TG CLEC Manager tells Pacific Account Manager that in

call today with the TAM, they confirmed that paper copies

Resource, Verification that we of the bills we receive would be extremely helpful. On

Resource and electronic feeds wants to confirm our need.

can get paper bills
CLEC profiles, this is included, but TG CLEC Manager

Ref#	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	<u>TGContact</u>	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	<u>Due</u> <u>Date</u>	<u>Status</u>	Associated Documents	Related Notes
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Test Advisor, TAM Manager, TAM Manager, TAM Database Administrat or, Test Advisor, TAM Project Manager, TG Project Manager, TG Resource, TG Resource, TG Manager, TG Resource, TG TG CLEC Manager reports that TG Resource Resource, successfully submitted and received reasonable results E-Mail to Pacific TG from Verigate via dial-up twice. TG Resource is Account Manager, Pacific Resource, attempting to compile a simpler routine from our TG CLEC Pacific Legal TG CLEC Account TG Verigate and Datagate documentation right now. Pacific Call Center 10/22/99 12:08 Manager 424 Manager Resource Resource Datagate Updates will be Manager Availability for 10 a.m.PDT 10/25 call Pacific Account Manager confirms that 10 a.m. Pacific Pacific Pacific E-Mail to TG CLEC TG CLEC on SPID/E911/UNE Time is fine for her for conference call on Account Account 425 10/22/99 12:27 Manager Manager Manager Line w/Port SPID/E911/UNE Line w/Port. TG Resource, Pacific Legal Resource, TG Project Manager, TG Resource informs Pacific Account Manager she has TG CLEC not had a chance to put together the tracking form that Pacific Manager, will be used, but she is using the middle worksheet E-Mail to Pacific TG Pacific Account Manager sent as a starting point. TG Account 426 10/22/99 12:30 TG Resource Account Manager TG Resource Manager Resource RE: Joint Test Plan Resource attaches Pacific Account Manager'

joint test tracking ex.xls

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:
427	10/22/99	1:00 appx.		TG Resource	Phone Pacific Call Center	TG Resource			Vantive # 2223129 RE: CD in CLECCS99-103	TG Resource contacted Pacific Call Center to verify that the CD received (Toolbar Version 5.5.0a 10/18/99) was in fact the one referenced on the accessible letter. It was	ı
428	10/22/99	15:41		Pacific Legal Resource	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Legal Resource	Pacific Account Manager, TG Project Manager, TG Resource, TG Resource	ICA Agreement Questions	Pacific Resource response to TG CLEC Manager's questions by stating 1. No, there is no reason we need to sign and ship the OSS Agreements again, 2. It is preferred that the same signature appears on the Interconnect Agreements for each individual CLEC as	
429	10/22/99	16:37		TG CLEC Manager	E-Mail Pacific Legal Resource	TG CLEC Manager	Pacific Legal Resource	Pacific Account Manager, TG Project Manager, TG Resources	ICA Agreement Questions	TG CLEC Manager thanks Pacific Resource for responses and informs him that Blackhawk, Napa and Discovery are on the way. Camino will follow next week.	
430	10/25/99	8:47		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	Brief Visit this week	TG CLEC Manager informs Pacific Account Manager and Pacific Resource that he can get out to the afternoon portion of the Change Management meeting Wednesday. He states if there is substantive work of greater value that could be attended to Wednesday PM,	
431	10/25/99	10:21		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Manager, TG Project Manager, TG Resource, TG Resource, TG CLEC Manager, TG Resource	EDI Test/ Production	TG CLEC Manager tells Pacific Account Manager that his team has reviewed the issue and though it is feasible to do as Pacific Resource requested, it is extra nonstandard effort for no value on the team's part. He asks if her team will be able to handle	

<u>Due</u> Date

Owner

Status

Associated Documents

432	10/25/99	11:09	TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource, TG Resource, TG Manager, TG Resource	Test Case Scenario Update	TG CLEC Manager encloses revision with a few additional cases. It includes input from TG Resource, who just finished the last of her scheduled Pacific CLEC training.	Joint Test Case Scenarios (3).doc	
433 434	10/25/99	11:45 11:50	Pacific Account Manager Accessible Letter	E-Mail to TG CLEC Manager, Pacific Legal Resource E-mail to TG CLEC Manager	TG CLEC Manager TG CLEC Manager	Pacific Account Manager redacted	TG Project Manager, TG Resource	Brief Visit this week Accessible Letter	Pacific Account Manager states it would be great if TG CLEC Manager could come by the CMP meeting for the afternoon session. She, Pacific Resource and TG CLEC Manager can meet if need be, during a break in the meeting. CLECC99-341 - Notification of Pacific filing for Expanded Forwarded Call Information (EFCI) - California	clecc 99-341.doc	
435	10/25/99	12:00	Pacific Account Manager	Pacific/TGJoint Test Plan scenario Review Meeting	TG CLEC Manager, TG Resource, TC Resource, TC Resource	Resource,Pa		Joint Test Plan Scenario Review	See Related Notes		Pacific1999.10 .25-12pm.doc
436	10/25/99	13:00	Pacific Account Manager	Pacific/TAM/TGMeering RE: SPID/E911/UNE Line w/Port Issues	TG CLEC t Manager, TG Resource, TC Resource, TC Resource	G Customer	TAM Manager	SPID/E911/UNE Line w/Port Issues	See Related Notes		Pacific1999.10 .25-1pm.doc

<u>Due</u> <u>Date</u>

Status

Owner

Actions:

Associated Documents

Related Notes

Other Parties

Subject

Comments

Pacific Contact

TGContact

Length (min's)

Time (EDT) Initiator

Type

			Time	Length (min's)	<u>Initiator</u>	<u>Tvpe</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
- Ľ	Ket#	<u>Date</u>	(EDI)														

							Pacific Account Manager, Pacific Legal Resource, TAM Database Administrat or, TG Program Gram Gram Gram Gram Gram Gram Gram G	Pacific Resource-	TG CLEC Manager forwards make.txt file to Pacific Resource with the understanding that it will be forwarded					
437	10/25/99	13:31	TG CLEC Manager	E-Mail to Pacific Call Center	I TG CLEC Manager	Pacific Resource	TG Resource	(Vantive ID: 2186772)	to Pacific Resources who may pass it to the appropriate infrastructure folks for review.					make.txt
438	10/25/99	14:28	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Logistics	TG CLEC Manager encloses revised file as result of conference call today.					Joint Test Case Scenarios (4).doc
439	10/25/99	14:37	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-342 - Notice of Tariff Revisions for Advanced Services - California					clecc_99-342.doc
440	10/25/99	16:17	TG CLEC 13 Manager	Phone Pacific Call Center	TG CLEC Manager	Pacific Resource	Pacific Resource	Datagate Compile Issues	TG CLEC Manager asked how best send file of compile problems. Pacific Resource suggested E-mail to PacificS Call Center referencing Vantive ticket ID#2186772, attention Pacific Resource	Send file via E-mail to Pacific Call Center.	TG CLEC Manager	ASAP	TG CLEC Manager sent immediately after the call.	
441	10/25/99	16:53	Pacific Legal Resource	E-Mail to TG CLEC Manager, TG Resource	TG CLEC Manager	Pacific Legal Resource	Pacific Account Manager	CLEC Request, DSCjh1019	Pacific Resource forwards document of spreadsheet which shows access to the OSS systems for Discovery.					PB E911 Login Instructions.doc
b.														PB Listings GW Login Instructions.doc
c.			5			5								DSCjh1019.xls
442	10/25/99	18:55	Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		CLEC Request, CAMjh1018	Pacific Account Manager forwards document.					CAMjh1019.xls

<u>Ref #</u>	<u>Date</u>		ength nin's) Initiator	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	Comments	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
443	10/25/99	18:58	TG Resource	E-Mail to TG CLEC Manager, TG Resource, TG Manager, TG Resource	TG Resource	Pacific Account Manager	Pacific Account Manager, Pacific Legal Resource, TG Resource	RE: Napa Telecoms Test Case Scenario Update	Pacific Account Manager states she omitted PBSM and DSL and only put in for one person, in the interest of getting the request processed a bit faster. She will send a revision next week sometime to add these 2 systems and add more users.						
444	10/26/99	13:24	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Logistics	Pacific Account Manager forwards document for call today at 11 Pacific. She states that unless the TG Resource has a preference, maybe we should just go with the form which Mady put the test scenarios.					Napa_Scenarios.xl	
445	10/26/99	13:42	Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-343 - Invitation to an OSS Plan of Record Meeting on xDSL and Advanced Services - California					clecc_99-343.doc	
						Pacific Account			We reviewed the test cases TG Resource revised and sent 10/25. Added specific required detail to enable	1> Send EDI for one test case in flat file E-mail attachment for Pacific review. 2> Tell Pacific Account Manager when TG expects to be ready to send	Resource.				
446	10/26/99	14:00	Pacific Account 35 Manager	Joint Test Plan Review Call	TG CLEC Manager, TG Resource	Manager, Pacific Resources		Review TGprovided test cases.	Pacific to set-up test accounts. Cases 6, 9, 18, 19 will be held as second phase of testing. Pacific restated their need for us to use two different I	EDI via app- to-app connection.	2> TG Project Manager.	2> 10/26/99	Complete 10/26 via VMX.		
447	10/26/99	15:06	TG CLEC Manager	E-Mail to TG Resource, TG Resource, TG Manager, TG Resource	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, Pacific Legal Resource, TG Resource	FW: Napa Telecoms - Test Case Scenario Update	TG CLEC Manager asks the TG Resource if she is okay with format that Pacific Account Manager suggests be used.						

R	<u>ef #</u>	<u>Date</u>	Time (EDT)	Length (min's)	<u>iator</u>	Туре	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
4	48	10/26/99	16:53		cific	•	TG CLEC Manager	Pacific Account Manager	TG Resource	CANCEL Wednesday OSS Call	Pacific Account Manager and Pacific Resource would like to cancel this week's OSS call. She states she is available next Thursday and Friday if there are issues that need to be discussed this week. She asks the TG Project Manager to pass this along to t						
4	1 9	10/26/99	17:05			VMX to Pacific	TG CLEC Manager, TG Project Manager	Pacific Account Manager		EDI app-to-app readiness	The TG Project Manager informed Pacific Account Manager that TG should be ready for app-to-app testing in mid-December.						
4	50	10/26/99	17:08				TG CLEC Manager	Pacific Account Manager	TG	RE: CANCEL Wednesday OSS Call	TG CLEC Manager agrees with cancelling tomorrow's call. He informs Pacific Account Manager that the TG Project Manager and he left VMX re: EDI readiness. A couple of impacting issues arose today. He asks that Pacific Account Manager call the TG Project						
4	51	10/26/99	17:36	Pac res		E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Resource		RE: ATTN: Pacific Resource & Vantive 2186772	Pacific Resource forwards response from Middleware Product Support - Midwest stating: The include <pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>						
4	52	10/27/99	7:26		Resource		TG Resource TG CLEC	Ü	TG	Update	The TG Resource says it is fine to go with form into which Pacific Resource put test scenarios. SWA99-229 PACIFIC -619/858 NPA SPLIT					00 000 4	
4	52	10/27/99	10:05	Let	ter	Manager	Manager	redacted		Accessible Letter	MANDATORY DIALING					swa_99-229doc	
							TG CLEC Manager	Pacific Account Manager		Logistics	Due to delayed flight, TG CLEC Manager arrived at Pacific after CLEC Change Management meeting had early adjourned (scheduled 9-5). He told her he would be working at his hotel, and would check in again later.						
4	54	10/27/99	11:40														
4	55	10/27/99	11:57	Acc Let			TG CLEC Manager	redacted		Accessible Letter	CLECCS99-113- Announcement of DataGate Local Pre- Ordering Release Enhancements for 1Q2000					cleccs_99-113.doc	

			Time	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	Subject	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
R	ef#	<u>Date</u>	(EDT)														

456	10/27/99	12:30	TG CLEC 10 Manager	Phone call to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Various - see comments.	TG CLEC Manager told Pacific Account Manager his flight from Dallas to SF was delayed. Arrival after 1PM	CLEC answer to request for	1> Pacific Account Manager. 2&3> TG	Week or two. 2> 10/29/99 . 3>	1> Complete 11/29. 2> 10/29/99. 3> TBD.	
457 458	10/27/99	16:00 17:10	Pacific Account Manager Accessible Letter	E-mail to TG CLEC Manager E-mail to TG CLEC Manager	TG CLEC Manager TG CLEC Manager	Pacific Account Manager redacted		CLECNS99-085 - EDI Workshop Invitation	Pacific Account Manager forwards Pacific Resource's response to her query of whether there is a meet-me line for the workshop in which he states no, because of the type of workshop it is not possible. Pacific Account Manager asks TG CLEC Manager if ther CLECC99-344 - Notification of Promotions Related to the SBC/Ameritech Merger - California					clecc_99-344.doc
459	10/27/99	19:07	TG CLEC Manager	E-mail to Pacific Resource	TG CLEC Manager	Pacific Resource	TG Resource,T G Resource,TG Resource,TG Project Manager,TG Resource	RE: ATTN: Pacific Resource & Vantive 2186772	TG CLEC Manager thanks Pacific Resource for forwarding response from Middleware Product Support - Midwest.					
460	10/27/99	19:31	Pacific Resoruce	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Resource		RE: ATTN:Pacific Resource & Vantive 2186772	TG CLEC Manager thanks Pacific Account Manager for trying, but the meeting was already over when he arrived. TG CLEC Manager will try to get confirmation of an attendee for Pacific Resoruces 11/3 class by noon tomorrow, if possible.					

Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Type</u>	TGContact	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	<u>Owner</u>	Due Date	<u>Status</u>	Associated Documents	Related Notes
461	10/28/99	10:58		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Legal Resource	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Manager, TG Resource	Two to attend EDI Workshop 11/3 in SF	TG CLEC Manager tells Pacific Account Manager that TG Project Manager and TG Resource will attend Pacific Resoruce's EDI workshop next Wednesday 11/3 in SF and asks if she would put them on the appropriate list.						
				TG CLEC Manager	E-Mail to TG CLEC Manager, Pacific Resource	TG CLEC Manager	Pacific Resource	TG Resource, TG Resource, TG Project Manager, TG Resource	RE: ATTN: Pacific Resource & Vantive 2186772	Al informs TG CLEC Manager that E-Mail forwarded from TG Resource solved the problem.						
462	10/28/99	11:18		A!bl-	E-mail to TG CLEC	TO 01 F0				OLEOCOS OJE Natification of Flags Tile Delities Toolsies						
463	10/28/99	12:06		Accessible Letter	Manager	Manager	redacted		Accessible Letter	CLECC99-345 - Notification of Floor Tile Drilling Training California						
464	10/28/99	12:51		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Pacific - EDI Workshop Invitation						
465	10/28/99	12:59		Pacific Account Manager	TG CLEC Manager, TG Project Manager		Pacific Account Manager		Scheduling Questions	Pacific Account Manager has told Pacific Resource that there will be no Test Team calls next week, and since TG Project Manager & TG Resource will be in California next Wednesday for the EDI Workshop, should the "regular" Wednesday call move to 9 a.m. Pa						
				Accessible	E-mail to TG CLEC					CLECC99-346 - E911 TN Query and MSAG Query for						
466	10/28/99	15:22		Letter	Manager	Manager	redacted		Accessible Letter	CLECs - California					clecc_99-346.doc	
467	10/28/99	15:29		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECCS99-114 - Invitation to Discussion on Loop Pre- Qualification Options and Two New Marketing Tools					cleccs_99-114.doc	
468	10/28/99	15:40		Accessible Letter	E-mail to TG CLEC Manager	Manager	redacted		Accessible Letter	CLECC99-347 - Additional Changes to Listings Gateway Access Procedures - California					clecc_99-347.doc	
469	10/28/99	15:51		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	Pacific - EDI Workshop Invitation					cleccs_99-115.doc	
470	10/28/99	16:09		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	t TG CLEC Manager	Pacific Account Manager		FW: CLECCS-115 PACIFIC- EDI Workshop Invitation	Pacific Account Manager states that the EDI Workshop will also be in Texas a few weeks later. To her perspective, there are advantages to the TG Project Manager & the TG Resource going to class in California 1. She can meet TG Resource, 2. It is sooner						
471	10/28/99	16:46		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted		Accessible Letter	CLECC99-348 - Notification of centrex Rewards 2000, Centrex Tune-Up 2000 and Centrex Voyage 2000 Promotions - California					clecc_99-348.doc	

<u>F</u>	Ref #	<u>Date</u>	Time (EDT)	Length (min's)	<u>Initiator</u>	<u>Туре</u>	<u>TGContact</u>	Pacific Contact	Other Parties	<u>Subject</u>	<u>Comments</u>	Actions:	Due Date	Status	Associated Documents	Related Notes
4	72	10/29/99	8:21		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		,	Pacific Account Manager asks if TG CLEC Manager received answers needed.					
4	73	10/29/99	13:53		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redacted			CLECCS99-116- PACIFIC - LSOR Changes to Support the Advanced Service Promotional Discounts Related to the SBC/Ameritech Merger				cleccs_99-116.doc	
4	74	10/29/99	14:13		Accessible Letter	E-mail to TG CLEC	TG CLEC Manager	redacted			CLECCS99-117 - PACIFIC- Notification of Additional Flow-Through Capabilities.					
4	75	10/29/99	15:45			E-mail to TG CLEC Manager		redacted		Accessible Letter	CLECCS99-118 - Pacific - Time of Meeting Added to Invitation to Discussion on Loop Pre-Qualification Options and Two New Marketing Tools				cleccs_99-118.doc	
4	76	10/29/99	18:09		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	redaccted			CLECC99-349 - 7 State Project Prioritization for the Year 2000 LSR Enhancement				clecc_99-349.doc	