Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1243	2/1/00	11:02	45	LSC	LSC called on PON BHPOG216	TG Team Lead	Pacific Resouce		TN on Port screen does not match TN on LSR screen	We cancelled the order and started again.	Ticket # 2					
1244	2/1/00	11:09		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG CLec Manager	RE: CPUC: EDI Test Data	Pacific Account Manager asks if there is any possibility of using someone other than redacted. Pacific Account Manager think her Pacific co-workers in redacted would find it strange that she has chosen service from Napa.						
1245	2/1/00	11:27		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-011 Clarification to Courtesy Notification Accessible Letter					cleccs_00-011.doc	
1246	2/1/00	11:59		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource, TG Resorce, TG Resource	RE: CPUC: EDI Test Data	TG CLEC Manager says he guesses that is why it is a great idea that she is pre-screening the data. He asks if there is a reason why it wouldn't be more expedient for Pacific Resource or someone else to tell TG (or any other CLEC) what test accounts to us						
1247	2/1/00			TG Resoruce	Phone to Pacifc Resource	TG Resoruce	Pacifc Resource		partial batch problem	left message regarding partial batch problem						
1248	2/1/00	12:10	5	LSC	LSC called on PON BHPOG217	TG Team Lead	Pacific Resource		TN on Port screen does not match TN on LSR screen	We cancelled the order and started again.	Ticket #3					

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1249	2/1/00	12:25		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TAM End User Team Lead, TAM Billing Team Lead, TAM Resource, TG Project Manager, TAM Project Manager, TAM Execution Manager, TG Resource	FW: First Daily Usage Tape Info.	TG CLEC Manager forwards TAM End User Team Lead's email to Pacific Account Manager in which the TAM End User Team Lead can't find a common thread from reconciling numbers with the test calls made. TG CLEC Manager asks Pacific Account Manager to answer T						
1250	2/1/00	12:33		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource, TG Resorce, TG Resource	RE: CPUC: EDI Test Data	Pacific Account Manager states: there is a reason that most CLECs would want to use their own data for the test cases of Migration from same-CLEC Resale, Change, Disconnect, Record or Outside Move activity. Orders for these activities require that you ha						
1251	2/1/00	13:00	16	Pacific Account Manager	Daily EDI Test Status Call	TG Team Lead, TG Resources TG Project Managers, TG CLec Manager, TG Project Manager,TG Resource	Pacific Resources, Pacific Account Manager		EDI Testing	TG Team Lead told Pacific Account Manager he had sent via E-mail information on three additional test accounts, all from the Southern region. Pacific Resource reported that test case #10 encountered an expected exception as the LST on the LSR Admin form w	1> Send several test accounts for North region to Pacific Account Manager	TG Team Lead	ASAP	Complete 2/2.		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1252	2/1/00	13:17	16	Pacific Account Manager	Post-EDI Test Call	TG Team Lead, TG CLec Manager, TG Project Manager	Pacific Account Manager		EDI Testing	TG Team Lead asked how to identify North accounts. Pacific Account Manager said look for NPA's: redacted,redacted,redacted,redacted,redacted, and redacted. Accounts must be valid in MSAG (service address guide), as Pacific Resource takes a snapshot of th	Ask the TAM and CPUC if it is OK to tell Pacific EDI test team the true nature of our activity after Napa and Blackhawk are in production.	TG CLec Manager	ASAP	Complete 2/4.		
1253	2/1/00			Pacific	Airborne Express to Napa Telecom				Daily Usage Tape	Daily Usage TaPacificC.redcated received plus Hard Copy OCN: redacted Dates Processed: 01/03/00-01/07/00, 01/10/00-01/14/00, 1/20/00, 01/27/00, 01/31/00, and Monthly Totals						
1254	2/1/00	14:00		Pacific	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $39.20, Statement Date 1/20/00, Account No. redacted						
1255	2/1/00	14:00		Pacific	Mail to Discovery Comm				Discovery Comm Bills (3)	Bill in the amount of $.45, Statement Date 1/20/00, Account No. redacted 2) Bill in the amount of $24.09 credit, Statement Date 1/17/00, Account No. redacted 3) Bill in the amount of $92.13, Statement Date 1/20/00, Account No. redacted						
1256	2/1/00	14:00		Pacific	Mail to Napa Telecomm				NaPacificills (2)	Bill in the amount of $62.40, Statement Date 1/19/00, Account No. redacted 2) Bill in the amount of $65.31, Statement Date 1/20/00, Account No. redacted						
1257	2/1/00	14:01		Pacific Account Manager	E-Mail to TG Project Manager, TG CLec Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		RE: First Daily Usage Tape Info.	Pacific Account Manager states: I think it is reasonable to ask your account team (Pacific Resource and me) to set uPacificout how to reconcile information on the Data Exchange taPacificle of the various OBF-standard record layouts, call codes, etc.						
1258	2/1/00	14:55		TG Project Manager	E-Mail to Pacific Resource	TG Project Manager	Pacific Resource	TG CLec Manager, Pacific Account Manager	RE: NDM Accounts	TG Project Manager tells Pacific Resource sorry for the confusion on IPacific records.						
1259	2/1/00	15:46		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-027 One Customer Circuit Reference per TSC California					clecc_00-027.doc	
1260	2/1/00	15:51		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-028 Required ECCKT Information - California					clecc_00-028.doc	
1261	2/1/00	16:47		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-012 System Enhancements to Starwriter for Number Pooling Project					cleccs_00-012.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1262	2/1/00	18:48		Pacific Resource	E-Mail to TG Project Manager	TG Project Manager	Pacific Resource	TG CLec Manager, Pacific Account Manager	RE: NDM Accounts	Pacific Resoruce thanks TG Project Manager for follow-up						
1263	2/2/00	8:10		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	Another strange call to our toll-free number	Received a VMX on our toll-free suPacificer yesterday 2/1/00 at 4:01Pacificell to CLEC 1 about a month ago, but is still receiving bills from Pacificell, saying he wanted a 'cease and desist' order.						
1264	2/2/00	9:48		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TAM Billing Team Lead, TG Project Manager, TG Resource	RE: First Daily Usage Tape Info.	TG CLEC Manager thanks Pacific Account Manager and states TAM Billing Team Lead called him yesterday. She is researching and would be haPacificack from TAM Billing Team Lead						
1265	2/2/00	13:15	45	Pacific Account Manager	Weekly Status Call	TG Team Lead, TG CLec Manager, TG Project Manager	Pacific Account Manager, Pacific Resource	Other GEIS contacts, NDM ticket #2628003, EDI, DataExchange, Datagate, Bill Rounds, CaPacificlindness		See related notes.	1> TG CLEC Manager sPacificell Pacificill round strategy and EDI team blindness issues. 6> Tell the Tam Pacificout Capacity Test constraints.	1>, 3>, 5> TG CLec Manager. 2> TG Team Lead. 4>, 6> TG Project Manager.	ASAP	Complete.	PacificMtg200 00202.doc	
1266	2/2/00	13:30		Pacific	Mail to Blackhawk Comm			Blackhawk Comm Bills (2)		Bill in the amount of $138.21, Statement Date 1/19/00, Account No. redacted 2) Bill in the amount of $27.17, Statement Date 1/22/00, Account No. redacted						
1267	2/2/00	13:30		Pacific	Mail to Napa Telecomm			NaPacificill		Bill in the amount of $68.75, Statement Date 1/22/00, Account No. redacted						
1268	2/2/00	13:43		TG	call Pacific Call Center	TG Resoruce	Pacific Resoruce	Received Server down message on all Pacificar		We talked with the Pacific Call Center a couPacifical Pacificlem. When we checked the systems at 3:30 Pacificle.	Ticket #2628986					

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1269	2/2/00	14:25		Pacific	Fax to TG Resource	TG Resoeruce	Pacific Resource		Confirmation Report	Fax of Confirmation for PON CAMN005, date received 1/4/00. Effective 1/18/00.						
1270	2/2/00	15:03		Pacific Call Center	Pacific Call Center					Fax rePacificlem with PRAF, unknown ETR						
1271	2/2/00	15:16		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-029 Date Change for the New Entrant Carrier Workshop - California					clecc_00-029.doc	
1272	2/2/00	15:29		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-030 Trunk Order Process for End Office Switch Replacement - California					clecc_00-030.doc	
1273	2/3/00	8:10		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager,TG Resources	ISA12 Clarification	TG CLEC Manager informs Pacific Account Manager there is an inconsistency TG Resource noted in the ISA12 on the 855's.						
1274	2/3/00	10:41	11	TG Resource	LSC call	TG Resource	Pacific Resource		PacificHPacificut none exist.	The TAM wanted us to try again, and this is the result.						
1275	2/3/00	10:45		TG Resource	Pacific Call Center	TG Resource	Pacific Resource		Verigate won't allow TN reservation on sub-loc address.	They referred it to their technical staff, and will contact us.	Ticket # 2634990					
1276	2/3/00	10:45	2	LSC	LSC Center	TG Team Lead	Pacific Resource		Verigate gave us the wrong DD on PO9261695P. It gave us 2/3/00, and should have given us 2/8/00.	DD adjusted on the Status report. We left the DDD as is (2/3/00).	no ticket #					
1277	2/3/00			LSC	LSC call	TG Resource	Pacific Resource		PO9270695P already has call ID feature, thus we can't add it	cancelled order and sent test case back to the TAM						
1278	2/3/00	10:59		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource	Another CLEC 1 call urgent help please!	tTG CLEC Manager says: received a call on my VMX at 4:53 yesterday from a Redacted, work phone redacted.He clearly thinks oru 888 Number if for CLEC 1 He had requested switch in local service from Pacific to CLEC 1, originally scheduled 2/1/00. Says he						
1279	2/3/00	13:08		Pacific Account 1 Manager	VMX to TG CLec Manager	TG CLec Manager	Pacific Account Manager		Blackhawk EDI Joint Test Call	Pacific Account Manager gave times the Pacific Resoruce is available, and recommended 11AM PST (2PM EST) Friday 2/4.	Confirm 2/4 call time.	TG CLec Manager	ASAP	Complete 2/3.		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1280	2/3/00	13:13		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: Blackhawk Comm	Pacific Account Managersays: TG CLEC Manager and TG Project maniger: as Pacific both of you just now, how about Friday 2/4 to kick off Blackhawk Test Plan Discussion. As you see below,Pacific Resource is also available at 2 or 3, Pacific but that so						
1281	2/3/00	13:16		TAM Resource	E-Mail to TG CLec Manager, TAM End User Team Lead	TG CLec Manager	Pacific Account Manager, Pacific Resource	Pacific Billing Team Lead, TAM Resource, TG Project Manager, Pacific Resource, TG Resource	RE: Data from first two DataExchange Daily Usage Tapes	TAM Resource asks the TG CLEC Manager if he knows if the usage contained in these files encompass all 4 CLECs or is this just NAPA usage?						
1282	2/3/00	13:19			Fax to TG Resource	TG Resource	Pacific Resource		Confirmation Report	Confirmation for Pacific LCK005, Switch Varies, Date Request Received 1/12/00						
1283	2/3/00	13:23		TG CLec Manager	E-Mail to Pacific Account Manager, TG Project Manager, TG Team Lead	TG CLec Manager	Pacific Account Manager	TG Resource	RE: Blackhawk Comm & two questions	TG CLEC Manager says 11 a.m. Pst 2/4 sounds best.. TG has the draft document. Two questions: 1) What is the proper procedure for a CLEC to follow to investigate and determine the cause of a missed order due dates? 2)For input of xDSL orders, are there r						
1284	2/3/00	13:49		Pacific	Fax to TG Manager	TG Manager	Pacific Resoruce		Confirmation Report	Confirmation for PONs: NAPA 009, Switch ANHMCAxxxxx, Date Reqeust Received 1129/99 and NAPA011, Switch Varies, Date Request Received 12/3/99.						
1285	2/3/00	15:03		Pacific	Fax to TG Resource	TG Resource	Pacific Resource		Confirmation Report	Error on the ASR, ,PON#CAMN002 submitted for BYPKCA11RS0 dated 12/13/99.						
1286	2/3/00	15:04		Pacific	Fax to TG Resoruce	TG Resource	Pacific Resource		Error Notification Form	Confirmation for PON CAMN002 , Switch Varies, Date Request Received 12/13/99 - Also Reject Notification for 1 CLL1 on PON						
1287	2/3/00	15:09		Pacific	Fax to TG Resoruce	TG Resource	Pacific Resource		Confirmation Report	Confirmation for PON CAMN004 , Switch Varies, Date Request Received 12/28/99 - Also Reject Notification for 1 CLL1 on PON						
1288	2/3/00	15:10		Pacific	Fax to TG Resource	TG Resource	Pacific Resoruce		Error Notification Form	Error on the ASR, PON#CAMN004 submitted for NILDCA12RS6 dated 12/28/99.						
1289	2/3/00	15:20		Pacific Resource	E-Mail to TG Project Manager, TG CLec Manager	TG Project Manager, TG CLec Manager	Pacific Resource		NDM for Billing	Pacific Resource tells the TG Project Manager and TG CLEC Manager: Our NDM people have attempted tramission from both the redacted and Redacted centers to GEIS01. Both of the tests timed out, which means that the file could not get through to the TG se						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1290	2/3/00	15:21		Pacific Resource	E-Mail to TG Project Manager, TG CLec Manager	TG Project Manager, TG CLec Manager	Pacific Resource		NDM for Billing	Pacific Resoruce informs: Our NDM people have attempted transmission from both the redacted and redacted (redacted) centers to GEIS01. Both of the tests timed out, which means that the file could not get through to the TG server. The SME's are trying t						
1291	2/3/00	15:21		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resource	Notes from 2/2/00 call	TG CLEC Manager attaches notes from 2/2/00 call						PacificMtg200 00202.doc
1292	2/3/00	15:29		TG Project Manager	E-Mail to Pacific Resource, TG CLec Manager	TG Project Manager, TG CLec Manager	Pacific Resource		RE: NDM for Billing	TG Project Manager tells the Pacific Resoruce: I should have let you know. We have been having circuit Problems since yesterday. Nothing is moving on the circuit at this time. The Problem is on our side and our network folks are trying to resolve it.						
1293	2/3/00	15:31		Pacific Call Center	Fax to Napa Telecom				Downtime on PRAF	Downtime on PRAF resolved at 3:26 EST						
1294	2/3/00	15:42		TG Project Manager	E-Mail to Pacific Resource, TG Project Manager, TG CLec Manager	TG Project Manager, TG CLec Manager	Pacific Resource		RE: NDM for Billing	TG Project Manager says the contacts are Pacific Resoruces						
1295	2/3/00	15:46		Pacific Resource	E-Mail to TG Project Manager, TG CLec Manager	TG Project Manager, TG CLec Manager	Pacific Resource		RE: NDM for Billing	Pacific Resoruce tells TG Project Manager: Thanks for the feedback. I'll pass this information along. Is there anyone that the Pacific Resource on NDM should work with on your side as this test is underway?						
1296	2/3/00	17:03		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager	TG Resource	RE: Blackhawk Comm & two questions	Pacific Account Manager says: OK we are on for Friday 2/4 at 11/Pacific tommorrow. Answer to the TG CLEC Manager's questions: If you have a specific order with a missed due date , you can contact your Sevice manager in the FLSC.Name is on the LSC contact						
1297	2/3/00	17:16		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: Testing Message for Tuesday, 2/8/00	Pacific Account Manager informs: Due to internal Pacific testing (non-CLEC impacting in Nature),we will not be able to process any test orders next Tuesday Afternoon. Specifically, the Pacific Resource has told me thier systme must shut down at 1PM/Pacifi						
1298	2/3/00			Pacific	Mail to Napa Telecomm				NaPacificill	Bill in the amount of $62.09, Statement Date 1/22/00, Account No. redacted						
1299	2/3/00			Pacific	Mail to Blackhawk Comm				Blackhawk Customer Service Record	Customer Service record dated 1/25/00, Account No. redacted, in the amount of $21.84						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1300	2/3/00	19:12		Pacific Call Center	Fax to All CLECs and Account Managers				Broadcast Fax	PRAF application downtime/degraded service, unknown ETR.						
1301	2/3/00	20:04		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: Napa Test Cases	Pacific Account Manager gives info for other test case accounts. She says to note that the Pacific Resource has identified the features which can be changed in TC#8. She asks if a testing call needs to be done tomorrow. Other than call at 11 PST on Bla						
1302	2/4/00	7:48		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resource	FW: Additional ACTLs	TG CLEC Manager forwards TAM Execution Manager' email which includes two new ACTLs to be tabled for Blackhawk.						
1303	2/4/00	7:48		TG Resoruce	Pacific Call Center	TG Resoruce	Jessie		Verigate won't allow TN reservation on sub-loc address.	the TAM wanted us to try again, and this is the result.	Ticket # 2637164					
1304	2/4/00	7:56		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource	RE: Napa Test Cases	TG CLEC Manager tells **Pacific Account Manager**: Thanks VERY much... and appreciate your accurater perception or our (primaily the TG Team Lead's) frustration learning that test accounts should (if not must) be in the North. Your suggestion seems appropri						
1305	2/4/00	8:42		TG CLec Manager	E-Mail to TAM Resoruce, TAM End User Team Lead	TG CLec Manager	Pacific Account Manager, Pacific Resource	Pacificilling Team Lead, TAM Resource, TG Project Manager, Pacific Resource, TG Resource	RE: Data from first two DataExchange Daily Usage Tapes	TG CLEC Manager states to TAM Resource. As noted on the original hard copies accompanying the DataExchange Daily Usager tapes, which I had sent to the TAM Billing Team Lead, all receiver to date are labled Napa Telecomm. Assume this is also true of the						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1306	2/4/00	9:13		TG Project Manager	E-Mail to Pacific Resource, Pacific Resource, Pacific Account Manager	TG Project Manager	Pacific Resource, Pacific Resource, Pacific Account Manager	TG CLec Manager, TG Team Lead, TG manager	T1	TG Team Lead says the T1 is back. Datagate Test will be started as soon as DB is populated with the test data. EDI pretesting will pick up where left off. He says the Pacific Resources ,you should be able to send the test billing file now and then the						
1307	2/4/00	10:09		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-028 Pacific Telephone Company - Trunk Order Process for End Office Switch Replacement - California					swa_00-028.doc	
1308	2/4/00	11:03		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Pacificaugh, TG Resource	Potential capacity test constraint	Dan states: Thanks once again for mentioning in our 2/2 call the potential limit of ten pending orders per account. Could you possibly please check on the specifics of this constraint? Particularly, where in the order flow(and on which system) does the l						
1309	2/4/00	11:45		TG Resorce	Pacific Call Center	TG Resorce	Pacific Resource		Verigate won't allow TN reservation on sub-loc address.		Ticket # 2635499					
1310	2/4/00	12:10		TG Resource	E-Mail to Pacific Account Manager	TG Resource	Pacific Account Manager		RE: ISA12 Clarification	TG resorurce tells TG CLEC Manager (not sent email) that this response in unsatisfactory. The standard only allows 5 characters,so they truncate "003072 to "00307 ",but "00300" is unacceptable. He says add it to your Final Report list.						
1311	2/4/00	12:15		Pacific Call Center	Pacific Call Center	TG Resource	Pacific Resource		Pacific call center called back.	They referred it to their technical staff, and will contact us.	Ticket # 2635499					
1312	2/4/00			TG Resource	Phone to Pacifc Resource	TG Resource	Pacifc Resource		pacific Call Center Called Back	left message regarding partial batch problem						
1313	2/4/00	12:21		TG CLec Manager	E-Mail to TG Team Lead, TG Project Manager	TG CLec Manager, TG Team Lead, TG Project Manager	Pacific Account Manager	Pacific Account Manager, TG Resource	Shall we cancel today's EDI call?	TG CLEC Manager informs TG Team Lead and TG Project Manager: Although it appears the communication situation is improving(if not solved) this am, I do not believe we have time to get any additional orders to Pacific in time to warrant discussion today. D						
1314	2/4/00	12:21		TG Project Manager	E-Mail to TG CLec Manager, TG Team Lead	TG Project Manager, TG CLec Manager, TG Team Lead	Pacific Account Manager	Pacific Account Manager, TG Resource	RE: Shall we cancel today's EDI call?	TG Project manager agrees, he left ML a VMX that call should be cancelled.						
1315	2/4/00	12:23		TG Team Lead	E-Mail to TG CLec Manager, Pacific Account Manager	TG Team Lead, TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: Napa Test Cases	TG Team Lead says this takes care of test cases 7n and 8, what about account set up for test cases 6, 18 and 19?						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1316	2/4/00	12:26		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource	RE: ISA12 Clarification	Pacific Account Manager says: Thanks for bringing this to our attention. I passed the issue along to a Pacific Resource, who says we generally try to keep the Version at '00300' for standardization and upcoming Versioning reasons. However, he has change						
1317	2/4/00	12:30		Pacific Account Manager	E-Mail to TG Team Lead, TG CLec Manager	TG Team Lead, TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: Napa Test Cases	Pacific Account Manager answers the TG Team Lead's query by responding: Test Cases 6 and 18 are Loop, so do not apply to Napa Test case 19 is listings only: on printout I have of the scenarios from 1/21, I see info from the Pacific Resource for a Main and						
1318	2/4/00			Pacific	Mail to Napa				Daily Usage Tape	Daily Usage Tape redacted redacted						
1319	2/4/00	12:32		Pacific Account Manager	E-Mail to TG Project Manager, TG CLec Manager, TG Team Lead	TG Project Manager, TG CLec Manager, TG Team Lead	Pacific Account Manager	TG Resource	RE: Shall we cancel today's EDI call?	Pacific Account Manager received the TG Project Manager's VMX and have sent out an internal email to Pacific folks, cancelling today's call.						
1320	2/4/00	12:38		Pacific Account Manager	E-Mail to TG Project Manager, TG CLec Manager, TG Team Lead	TG Project Manager, TG CLec Manager, TG Team Lead	Pacific Account Manager		RE: T1	Pacific Account Manager states: (pehaps AFTER our call with the Pacific Resource at 11/Pacific about Blackhawk we can go to the Pacific Resources meet me line and discuss details of T1 - or we could perhaps discuss this even with a Pacific Resource on the						
1321	2/4/00	13:00		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Napa Test Cases	TG CLEC Manager states: Just spoke with the TG Team Lead. Our intent was to copy the NAPA test case sheet, change all Napa to Blackhawk, and delete those scenarios we are executing for Napa. Two questions: 1)We have existing Napa test case numbers ingrai						
1322	2/4/00	13:15		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager		RE: Napa Test Cases	Pacific Account Manager thinks it might be important for blindness to have a cleaned up list, with fresh new case numbers. We certainly can use a numbering scheme of B-1, B-2, etc..Accounts Provided by Blackhawk will be different, because there will be a						
1323	2/4/00	14:00		Pacific Account Manager	E-Mail to TG CLec Manager, TG Team Lead, TG Project Manager	TG CLec Manager, TG Team Lead, TG Project Manager	Pacific Account Manager		FW: Blackhawk Test Case Scenarios	Pacific Account Manager forwards Blackhawk Test Case Scenarios					Blackhawk Jt Test Cases 02 04 00.xls	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1324	2/4/00	14:00	30	Pacific Account Manager	Blackhawk EDI Joint Test Call	TG Team Lead, TG CLec Manager, TG Project Manager	Pacific supuport, Pacific Account Manager, Pacific Resource, Pacific Oss Customer Support Resource		Blackhawk EDI Joint Test Plan	Team reviewed Blackhawk Joint Test Plan and proposed test cases (see releated documents). Pacific Resouce should be able to provide test accounts for cases B-1 through B-4 and B-7. Pacific Account Manager will investigate B-5. GEIS ressponsible for B-6. B	1> Create test cases. 2> Add jeopardy > Confirm with TAM that test cases cover our needs. 4> Send Blackhawk contact sheet to Pacific	1> See comments. 2> TG Team Lead. 3-4> TG CLec Manager	36567	Complete.	BlackhawkEDITest Cases020400.xls	
1325	2/4/00	14:30	20	Pacific Account Manager	Conference Call	TG Team Lead, TG CLec Manager, TG Project Manager	Pacific Account Manager, Pacific Resource, Pacific Oss Customer Support resoruce		Embedded base, NDM, Capacity test constraints, Datagate	Pacific Oss Customer Support Resource asked if TG has any standalone loops in our embedded base.TG Program received first NDM test file from Pacific Oss Customer Support Resouce at 1:36PM EST today.Pacific Oss Customer Support Resource now will arrange	1> Are there standalone loop in our embedded base? 2> Arrange test bill NDM transmission. 3> Investigate capacity test constraints.	1> Pacific Account Manager. 2> Pacific Resource. 3> Pacific Account Manager.	ASAP.	Complete.		
1326	2/4/00	17:50		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-031 Premature Requests for E911 Trunks					clecc_00-031.doc	
1327	2/4/00	18:55		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-013 Enhancements to DataGate 1Q2000 Local Pre-Ordering Release Version 9.0x					cleccs_00-013.doc	
1328	2/4/00	19:21		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager		RE: Potential capacity test constraint	Pacific Account Manager responds in Related notes						RE Potential capacity test constraint.doc
1329	2/5/00			Pacific	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $67.73, Statement Date 1/23/00, Account No. redacted						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1330	2/7/00	8:25		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resources	Napa EDI test case #2 this AM	TG CLEC Manager informs that Pacific Resource should expect (if not received already) a call from the TG Resource indicationg Napa test case two should be arriving this AM, hopefully early enough to warrant a 10 a.m. PST call today. Will report status of						
1331	2/7/00	9:59		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-031 Pacific Tandem Office Rehome Scheduled For LATA in California					swa00-031.doc	
1332	2/7/00	12:24		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	EDI Test team blindness clarification	TG CLEC Manager asks: Will our Pacific EDI Test team (redacted) have any additional involvement in our testing efforts beyond certifying our four CLEC's for EDI production? If the answer is no, then CPUC/TAM may be OK with informing them of our role aft						
1333	2/7/00	14:03		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		EDI Connectivity Forms	Pacific Account Manager attaches forms and states: more forms so we can build access to EDI in our tables for the next 3 CLECs. I think the variable information is * Pacific's Logon ID (Customer host) = for Napa, this was entnap *Pacific's ogon PW(Custo					Blackhawk EDI Request 02 07 00.xls Camino EDI Request 02 07 00.xls Discovery EDI Request 02 07 00.xls	
b.																
c.																
1334	2/7/00	14:30		Pacific	Mail to Discovery Comm				Discovery Customer Service Record	Customer Service record dated 1/28/00, Account No. redacted, in the amount of $46.04						
1335	2/7/00	14:30		Pacific	Mail to Camino Comm				Camino Comm Bill (2)	Bill in the amount of $190.58, Statement Date 1/25/00, Account No.redacted 2) Bill in the amount of $72.24, Account No. redacted						
1336	2/7/00	14:30		Pacific	Mail to Discovery Comm				Discovery Comm Bills (5)	Bill in the amount of $44.48 credit, Statement Date 1/25/00, Account No.redacted 2) Bill in the amount of $87.23, Statement Date 1/25/00, Account No. redacted 3) Bill in the amount of $7.91, Statement Date 1/26/00, Account No. redacted 4) Bill in the am						
1337	2/7/00	14:30		Pacific	Mail to Napa Telecomm				NaPacificills (2)	Bill in the amount of $49.70, Statement Date 1/28/00, Account No. redacted 2) Bill in the amount of $49.81, Statement Date 1/25/00, Account No. redacted						
1338	2/7/00	14:30		Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bills (2)	Bill in the amount of $132.58, Statement Date 1/28/00, Account No. redacted 2) Bill in the amount of $157.47, Statement Date 1/25/00, Account No. redacted						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1339	2/7/00	After 4:00 PM		LSC	LSC Center	TG Resource	Pacific Resouce		3 orders in jeopardy due to no access to property.	We sent the test cases back to TAM for resolution	no ticket #					
1340	2/7/00	After 4:00 PM		LSC	LSC Center	TG Resource	Pacific Resouce		2 orders in jeopardy due to no access to property.	We sent the test cases back to the TAM for resolution	no ticket #					
1341	2/7/00			Pacific	Airborne ExPacificlackhawk, Discovery Comm				Blackhawk Invoices, Statements Dated 1/26/00(14) Discovery Invoices Statements Dated 1/26/00 (12)	Blackhawk Invoices Account No. redacted, Total Amount $27,891.01 , Account Numbers redacted , redacted, redacted, Total Amounts $0.00, Account No. redacted, Total Amount $11,229.68, Account Numbers redacted, redacted, redacted, redacted, redacted, r						
1342	2/7/00	16:18		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-014 EDI Mapping Update					cleccs_00-014.doc	
1343	2/7/00	17:03		Pacific Account Manager	E-Mail to TG Resource, TG CLec Manager, TG Project Manager	TG Resource, TG CLec Manager, TG Project Manager	Pacific Account Manager		RE: ISA12 Clarification	I double-checked with another customer to see how we are using this field with production LEC's in California. They say that we are sening 00300 and they are sending 00300 and they did not see this as an issue, problem or unacceptable. They would expect						
1344	2/7/00	17:09		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager		RE: EDI Issues Log	Pacific Account Manager says this looks good to her. Hopefully, there won't be too many EDI issues once in Production.						
1345	2/7/00	17:16		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		AL CLECCS00-013	Pacific Account Manager states: I don't know what your timing is for xDSL UNE Local Loop orders, so I am not clear on what your pre-order (DataGate)needs may be for this product. However , I wanted to make sure you wer aware of this Acccessible Letter.						
1346	2/7/00	18:31		LSC	LSC Center	TG Resource	Pacific Resource		BHPacific shows as disconnected on 1/24.	Order was really converted to Blackhawk on 1/24.	no ticket #					
1347	2/8/00	8:04		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: CLECCS00-013 Enhancements to DataGate 1Q2000 Local Pre-Ordering Release Version 9.0x	TG CLEC Manager says thanks for bringing this to our attention. Based on a quick review, he wishes all DataGate technical docs were so precise, comprehensive and succinct.						
1348	2/8/00	8:46	1	LSC	LSC Center	TG Resource	Pacific Resouce		No access to property. PO9240695P	We sent the test cases back to the TAM for resolution	no ticket #					

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1349	2/8/00	9:25		TG CLec Manager	E-Mail to TG Team Lead	TG CLec Manager, TG Team Lead	Pacific Account Manager	TG Project Manager, Pacific Account Manager, TG Resource	RE: EDI Issues Log	TG CLEC Manager asks how about the same row/colum format in an Excel spreadsheet,rather than a Word Table, with a separate worksheet for each CLEC? He says it would keep all date in one plscte, but still allow Pacific Account Manager to do CLEC specific						
1350	2/8/00	9:27		TG CLec Manager	E-Mail to TG Team Lead	TG CLec Manager, TG Team Lead	Pacific Account Manager	TG Project Manager, Pacific Account Manager, TG Resource	RE: EDI Issues Log	He says, of course, we would also need to change the headers and footers						
1351	2/8/00	9:32		TG Team Lead	E-Mail to TG CLec Manager	TG Team Lead, TG CLec Manager	Pacific Account Manager	TG Project Manager, Pacific Account Manager, TG Resource	RE: EDI Issues Log	TG Team Lead states: To be honest, I have never really figured out why some folks use WORD documents for spreadsheet functionality. It always seems a lot easier to administer in EXCEL, but I am sure there is a good reason. If everyone else agrees with th						
1352	2/8/00	10:17		LSC	LSC Center	TG Resoruce	Pacific Resource		Need additional facility at address to comPacificHPOG208	We sent the test cases back to the TAM for resolution	no ticket #					
1353	2/8/00	10:55		LSC	LSC Center		Pacific Resource		BHPOG277. Invalid end user.	Order did FOC later in day.	no ticket #					
1354	2/8/00	11:18		LSC	LSC Center	TG Resoruce	Pacific Resouce		BHPacificAN.	order was cancelled.	no ticket #					
1355	2/8/00	11:25		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resource	What's aPacificer	Received a VMX yesterday from Pacific Service Manager for Pacific in the redacted service center. She is looking for an after hours/weekend contact number to inform if the E911 system is down. Before I call her back, would you be so kind as to let me kno						
1356	2/8/00	11:27		Pacific Account Manager	E-Mail to TG CLec Manager, TG Team Lead	TG CLec Manager, TG Team Lead	Pacific Account Manager	TG Project Manager, TG Resource	RE: EDI Issues Log	Pacific Account Manager says: if all are in one spreadsheet but different worksheets, I can't easily pass the data forward when/if it might be helpfull to share it with others, therefore, my preference is one document for each of the 4 CLEC's .						
1357	2/8/00	11:41		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-032 SBC Announces Support of Connectivity Sharing Arrangements with Service Bureau Providers					clecc_00-032.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1358	2/8/00	12:05		TG Team Lead	E-Mail to Pacific Account Manager, TG CLec Manager	TG Team Lead, TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: EDI Issues Log	TG Team Lead attaches first pass at issues log sheet for EDI testing. Right now, it is set up for Napa (we only have Napa issues right now that the TG Team Lead can think of). After 10:00 PST call can go to other line and discuss.					EDI - Issues Log.xls	
1359	2/8/00	12:21	1	LSC	LSC Center		Pacific Resource		BHPOG283 - TN doesn't match end user.		no ticket #					
1360	2/8/00	12:25	5	Pacific Account Manager	Phone TG CLec Manager	TG CLec Manager	Pacific Account Manager		Unidentified calls to our toll-free number, E911 contact, T1 sharing, Blackhawk EDI form	Pacific Account Manager indicated redactedwas referred to the Blackhawk support number. TG CLEC Manager said he received a call from TAM Execution Manager (in response to his earlier email) explaining that redacted was a "friendly"account, and the the TA	1> Follow-uPacificmit Blackhawk EDI data sheet.	1> Pacific Account Manager, 2> TG Project Manager.	ASAP	Complete.		
1361	2/8/00	12:34		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-033 Notification of Presidents Holiday 2/21/00					clecc_00-033.doc	
1362	2/8/00	12:35		LSC	LSC Center	TG Resource	Pacific Resource		BHPacificlock, so we can't remove it as per test case.	We sent test case to the TAM	no ticket #					
1363	2/8/00	13:00	10	Pacific Account Manager	Daily EDI Test Status Call	TG Team Lead, TG Resources, TG CLec Manager, TG Project Manager	Pacific Resources, Pacific Account Manager,	TAM Test Advisor	EDI Testing - Napa	The TG Resource sent Napa EDI test cases #10 and #21 this AM to Pacific, and a Pacific Resource confirmed receipt of both. Another TG resource will re-send UDF for test Case #2 with EUC=N for an 860 transaction with same Pon and different version number.	Resubmit test case #2.	TG Resource	36564	Complete.		
1364	2/8/00	13:08		Pacific Account Manager	E-Mail to TG Team Lead, TG CLec Manager	TG Team Lead, TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: EDI Issues Log	Pacific Account Manager informs: Re note on the second item on the EDI Issues Log: remember that in testing, SOCs must be manually generated. We will not send until it's agreed on the call that you want the SOC sent. This is done to allow you to test su						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1365	2/8/00	13:11	11	Pacific Account Manager	Conference Call	TG Team Lead, TG Resoruce, TG CLec Manager, TG Project Manager	Pacific Account Manager		Due date issues, Blackhawk EDI form, DataGate, EDI ISA12, Blackhawk test accounts	Pacific Account Manager explained the due date on scenario 69 (redacted) as follows:submitted 1/27, accepted 1/31, desired due date 2/1,returned due date on Foc 2/. This falls within Pacifics contracted guidelines of three day due dates. 2/1 was too soon.	1> Investigate due date issue. 2> Send Blackhawk EDI data sheet to Pacific Account Manager. 3> Give DataGate status update for Blackhawk accounts.	1,5> Pacific Account Manager; 2, 3> TG Project Manager; 4> TG Resource	1> 2/11/00; 2, 3> 2/8/00; 4, 5> 2/9/00	Complete.		
1366	2/8/00	13:30		LSC	LSC Center	TG Resource	Pacific Resoruce		BHPOG223, no access to property	We sent test case to TAM	no ticket #					
1367	2/8/00	14:00		Pacific	Mail to Napa Telecomm				Napa Telecomm	Bill in the amount of $50.38, Statement Date 1/26/00, Account No.redacted						
1368	2/8/00	14:00		Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $36.21, Statement Date 2/1/00, Account No. redacted						
1369	2/8/00	14:00		Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $225.82 credit, Statement Date 2/1/00, Account No. redacted						
1370	2/8/00	14:55	1	Pacific resouce	VMX to Blackhawk on 888-608-8688	TG CLec Manager	Pacific resouce (redacted Service Manager)		Blackhawk contact	Message marked urgent.Pacific Service Manger asked if this was the correct number to report field order completion, or no access granted situations.	Call Pacific Service Manger back to confirm.	TG CLec Manager	ASAP	Completed 2/8.		
1371	2/8/00	14:24		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	Pacific Account Manager informs of day off. She says to let her know if TG has day off, if not, we should talk about coverage for that day. CLECC00-033 Notification of Presidents Holiday 2/21/00					clecc_00-033.doc	
1372	2/8/00	15:38		Pacific Account Manager	E-Mail to TG Team Lead, TG CLec Manager, TG Project Manager	TG Team Lead, TG CLec Manager, TG Project Manager	Pacific Account Manager		FW: Napa TC 21	Pacific Account Manager forwards input from Pacific Resoruce about napa test orders. See related noter						FW Napa TC 21.doc
1373	2/8/00	17:05		TG Team Lead	E-Mail to Pacific Account Manager, TG Team Lead, TG CLec Manager	TG Team Lead, TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: EDI Issues Log	TG Team Lead says, he realizes the SOC is manual, he entered it as an issue, but it isn't really an issue, so will delete. Third issue was more an internal one with team, not Pacific specific, so he will remove.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1374	2/8/00	17:45	1	TG CLec Manager	VMX to Pacific Resource	TG CLec Manager	Pacific Resorce		Blackhawk contact	TG CLEC Manager confirmed that redacted is OK for Blackhawk contacts.	Inform TAM Execution Manager (CAP) and Pacific Account Manager of this contact.	TG CLec Manager	ASAP	Completed 2/9.		
1375	2/8/00	20:17		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager		RE: EDI test team blindness clarification	Pacific Account Manager states the following: Pacific Resource's team is involved only on the testing side. They would also be involved in any testing of new releases, but I don't think that is an issue, given our time frame. They do interface with the L						
1376	2/9/00	7:30	5	TG Resource	Pacific Call Center	TG Resource	Pacific Resource		Verigate - we received a broadcast message advising the server was experiencing downtime.	Refreshed Verigate, Pacificlem cleared.	no ticket #					
1377	2/9/00	8:43		TG CLec Manager	E-Mail to TAM Execution Manager	TG CLec Manager	Pacific Account Manager	TG Team Lead, TG Project Manager	Pacific contact for Blackhawk	Received a VMX yesterday 2/8 on our toll-free number marked urgent at 2:55PM EST (11:55 AM PST) from Pacific Service Manager in redacted(ph9one redacted), inquiring if he had called the righ number to confirm orders, or to inform they could not gain acces						
1378	2/9/00	9:30		LSC	LSC Center	TG Resource	Pacific Resorce		PO9287695P - TN already has 3 way calling, so we can't add it	The feature was added correctly on test case LPWP008004. Sent to TAM	no ticket #					
1379	2/9/00	10:02		LSC	LSC Center	TG Resource	Pacific Resource		Pacificilled by another CLEC.	This TN belongs to Blackhawk, not Napa as test case shows. Sent to TAM	no ticket #					
1380	2/9/00	10:07		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Resource, TG Managers, TG Resource	EDI Test Meeting Log	Here are my compiled notes from any calls related to our EDI testing. Note: Napa and Blackhawk are mentioned, so I kept to a limited Pacific l audience. I am interested in feedback, omissions, clarifications, corrections, etc. before sharing with other					PacificellEDITestContacts20000209.xls	
1381	2/9/00	13:30		Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $0.00, Statement Date 2/1/00, Account No.redacted						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1382	2/9/00	12:23		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Pacificilling Team Lead, TAM End User Team Lead, TG Resource	Billing and Usage queries	TG CLEC Manager states: TAM Billing Team Lead confirmed that we do need the old CABS data in electronic format (NDM preferred, but tape acceptable) for December and January. Assume we will get February 14 CABS bill via NDM? (TG Project Manager, is our						
1383	2/9/00	13:00	23	Pacific Account Manager	Daily Napa EDI Test Status Call	TG Team Lead, TG Resource, TG CLec Manager, TG Project Manager,	Pacific Resources Pacific Account Manager,		EDI Testing - Napa	See related notes.	1> Change EDI production returned ISA12 to match value sent (00307). 2> Send rest of test cases.	1> Pacific Resource, 2> TG Team Lead.	1> Before Napa EDI producti on, 2> 2/11/00.	1> Complete, 2> Complete 2/11/00.		PacificEDI200 00209.doc
1384	2/9/00	13:25	15	Pacific Account Manager	Weekly Status Call	TG Team Lead, TG Resource, TG CLec Manager, TG Project Manager	Pacific Account Manager, Pacific Resource		DataGate, Test NDM, Friendlies, Blackhawk test account set-up	TG Resource reported a new DataGate problem where an available carrier transaction returns eight sets of duplicate datea,totalling 9,000 records. All agreed this should be immediately reporte to the Pacific Call Center. TG Project Manager has not yet rec	1> RePacificlem to ISC, 2> Send test bill file via NDM.	1> TG CLec Manager, 2> Pacific Resource.	ASAP	1> Done 13:45EST 2/9/00, 2> Received 2/11/00.		
1385	2/9/00	13:45	20	TG Project Manager	Phone Pacific Call Center	TG Resource, TG CLec Manager, TG Project Manager	Pacific Call Center Resource Pacific Resouces (DataGate)		DataGate test (Vantive #2658856)	TG Resource reported a new DataGate problem where an available carrier (1210) transaction returns eight sets of dulicate data (in ACNA order),totaling 9,000 records. Pacific resrouces suggest checking the test client. They asked where we got our softwar	1> Verify TG has Pacificell watches.	1> TG Resource, 2> TG Resource.	Today.	Complete 2/9/00.		
1386	2/9/00	14:10	7	TG Resource	Phone Pacific Call Center	TG Resource, TG Resouce	Pacific Call Center Resource, Pacific resources		DataGate test (Vantive #2658856)	The TG resrouces re-ran the test, and the Pacific resources verified the duplication is on the Pacific side.	RePacificlem status.	Pacific Call Center resource	Daily until resolved .	Complete 2/14/00.		
1387	2/9/00	15:17		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: CLECC00-033 Notification of Presidents Holiday 2/21/00	Dan informs Pacific Account Manager TG is working Presidents' Day, he would appreciate whatevver back -up is provided.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1388	2/9/00	16:09		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resources	Contact Sheet for Blackhawk EDI Test with Pacific	TG CLEC Managerasks: Is this OK? Tried to screen out all Napa references. I have added the individuals copied in this E-mail to our contact list for our imminent Bqlackhawk Communications EDI testing.					BlackhawkContacts.xls	
1389	2/9/00	17:09		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-034 E911 First Quarter 2000 CLEC Forum					clecc_00-034.doc	
1390	2/9/00	19:32		Pacific Resource	E-Mail to TG Project Manager, TG CLec Manager	TG Project Manager, TG CLec Manager	Pacific Account Manager		NDM Billing Questions	Pacific Resource tells TG Project Manager: For receiving the NDM billing files, the technical team has provided the following feedback: 1) The process can only accomodater a date format of MMDDYY,rather than the format of DDMMYY as was requested.2)If you						
1391	2/9/00	23:35		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Pacificilling Team Lead, TAM Resource, TAM End User Team Lead, TG Resource	RE: Billing and Usage queries	My notes from 1/25 said no need to regenerate Dec and Jan bills on NDM; The Pacific Resource will see if they can be recreated at this point for either tape or NDM. He and I are still not sure that the Feb 14 bills will make the NDM as we are well past se						
1392	2/9/00	23:44		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager		Camino & Discovery EDI Connectivity Forms	Pacific Account Manager says let's go ahead and get these ready. She can make the updates on the form if password, IP, etc. are provided.						
1393	2/9/00			LSC	LSC Center	TG Resource	Pacific resoruce		PO9293695P. Room # on address wrong, also, customer also already has feature call screen.	Test Case sent to TAM	no ticket #					
1394	2/10/00	8:26		TG Project Manager	E-Mail to Pacific Resource, TG CLec Manager	TG Project Manager, TG CLec Manager	Pacific Resource	Pacific Account Manager	RE: NDM Billing Questions	TG Project Manager informs the Pacific Resource that MMDDY is fine. He gives names for files.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1395	2/10/00	9:15		TAM Billing Team Lead	E-Mail to Pacific Account Manager, TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Pacificilling Team Lead, TAM Resource, TAM End User Team Lead, TG Resource	RE: Billing and Usage queries	TAM Billing Team Lead informs that the TAM's major team player who is in town, is in transit on Friday. That is why they were hoping for a Thursday meeting. She asks what looks good for the first part of next week.						
1396	2/10/00	10:38		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resource, TG Resource	Discovery fax orders ready to go	TG CLEC Manager informs that TG Resource informed him we have just received first fax order requests for Discovery. She will send Pacific Account Manager the PONs (appx. 5) today.						
1397	2/10/00	11:14		Pacific Account Manager	E-Mail to TAM Billing Team Lead, TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TAM Resource, TAM End User Team Lead, TG Resource	RE: Billing and Usage queries	Pacific Account Manager asks: can you give us an idea what kind of questions you have? Also, since I have not seen the Data Exchange file, if you have a flat file print it would help me be able to follow along in the conversation. I believe our SMEs ar						
1398	2/10/00	11:32		Pacific Resource	E-Mail to TG Project Manager, TG CLec Manager	TG Project Manager, TG CLec Manager	Pacific Resource	Pacific Account Manager	RE: NDM Billing Questions	Pacific resource says thank you for names of files						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1399	2/10/00	11:33		TAM Billing Team Lead	E-Mail to Pacific Account Manager, TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Pacificilling Team Lead, TAM Resource, TAM End User Team Lead, TG Resource	RE: Billing and Usage queries	TAM Billing Team Lead responds:We are formulating our questions today. We had planned to send a fax of the bill and records from the file that we have questions on. So if you send the fax number(s) we can send the information along as well as the questio						
1400	2/10/00	12:28		Pacific 2 Technician	Pacificlackhawk)	TG CLec Manager	Pacific techniciam		Refused access (by friendly)	A Pacific technician reproted he was refused access to install a Blackhawk line at the residence of redated at redactd Fresno. The Pacific Technicia contacts: redacted (pager),redacted (VMX).	Refer to the TAM Gemini.	TG CLec Manager	ASAP		E-mail sent to TAM Execution Manager 2/11/00.	
1401	2/10/00	13:00	15	Pacific Account Manager	Daily Napa EDI Test Status Call	TG Team Lead, TG CLec Manager, TG Project Manager, TG Resources	Pacific Resources, Pacific Account Manager	TAM Test Advisor	EDI Testing - Napa	Pacific Resource reported test case #8 feature CID was misspelled C1D. Case #2 had due date in the past (yesterday), and a different EUC conflict,as Case #2, a supp to #1,changed EUC from Y to N, which is prohibited. We need to resend #2 with EUC=Y and PU	Send test cases as specified in Comments.	Napa	36567	Complete 2/11/00.		
1402	2/10/00	14:00		Pacific Resoruce	Call to Pacific Call Center	Pacific Resource			Datagate Open ticket #2658856	TG Resource called Pacific Call Center to check on status. The issue has been sent to the Datagate developers and they are working on it to find out why the response data is repeating. The Pacific Call Center will call back once they have an answer. He						
1403	2/10/00	14:41		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TAM Billing Team Lead, TAM Resource, TG Project Manager, TG Resource	Blackhawk OANAD	TG CLEC Manager informs Pacific Account Manager that he found soft copy OANAD agreements for Napa, Discovery, and Camino on 12/13/99. He did not find Blackhawk.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1404	2/10/00	14:54		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager TG Resources	FW: Datagate open ticket #2658856	TG CLEC Manager forwards email from TG Resource re: ticket #2658856						
1405	2/10/00	15:05		TG Resource	E-Mail to TG CLec Manager, Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resource, TG Resource	RE: Discovery fax orders ready to go	TG Resoruce informs she decided not to send fax orders today. When she does, she'll send the PON Numbers						
1406	2/10/00	16:21		Pacific Resource	E-Mail to TG Project Manager	TG Project Manager	Pacific Resource	Pacific Account Manager, TG CLec Manager	RE: CABS billing file	Pacific Resource tells TG Project Manager: You'll be receiving one file per regeion (North/South) for each apllicable bill round, sorted by BAN, including both CLEC's for that bill round. This breaks down as --14th BR—one North file & one South file fo						
1407	2/10/00	17:17		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager		FW: Blackhawk	Pacific Account Manager forwards attachments					04_OANAD APP C SCENARIO (4).doc	
b.															02_OANAD APP A PRICES (4).doc	
c.															03_OANAD APacific - PRICES (4).doc	
d.															01 Amendment Category I (4).doc	
e.															Transmittal ltr (2).doc	
1408	2/10/00	17:31		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		RE: EDI Test Meeting Log	Pacific Account Manager thanks the TG CLEC Manager for sending the log. She is puzzled by the fact that some meeting dates are not included. She asks if it is perhaps because there are different systems for tracking different topics.						
1409	2/10/00	17:33		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted T3 Carrier system with 24 T1s between OKLDCAxxxxxand OKLDCAxxxxx termnal locations. Case o under investigation. Restoration in progress.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1410	2/10/00	17:44	2	Pacific Technician	Pacificlackhawk)	TG CLec Manager	Pacific Technciam		Refused access (by friendly)	Pacific Technician reported he was refuesed access to install a Blackhawk line at the residence of redacted at redacted Fresno. This time he left redacted phone redacted.	Refer to the TAM.	TG CLec Manager	ASAP	E-mail sent to TAM Execution Manager 2/11/00.		
1411 b. c. d.	2/10/00	18:05		Pacific Resource	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Resource	Pacific Account Manager	Mag Tape DE Files	Pacific Resource attaches requirements documents for sending of DE files on mag tape. The 1st one (Napa) was already submitted. The others will be used to put their DE usage onto mag tape.					TECHREQ1 Napa 01 13 00.doc TECHREQ11-Blackhawk.doc TECHREQ11-Camino.doc TECHREQ11-Discovery.doc	
1412	2/10/00	18:19		Pacific Resource	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Resource	Pacific Account Manager	Usage EMI Data	Pacific Resource states: Attached is a spreadsheet showing the usage records sent between 12/21/99 and 1/20/00. Only those highlighted and shown with double asterisks (e.g., **114 or **01/10/2000) were apparently generated by the TAM as part of the test.					extracted usage208.xls	
1413	2/10/00	20:36		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted Carrier system with 16 working T1s between OKLDCAxx (redactedd) and WNCKCAxx (redacted) termnal locations. Cause of outage is under investigation. Restoration in progress. No ETR.						
1414	2/11/00			Pacific	Mail to Napa				Daily Usage Tape	Daily Usage Tape redacted						
1415	2/11/00	9:46		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: EDI Test Meeting Log	TG CLEC Manager says: This is just a part of the hopefully 'just the facts' log I am required to keep. I have asked the TG Project Manager and the TG Team Lead if they can assist filling in with the dates you mentioned when I was not present. Meanwhile,						
1416	2/11/00	10:25		LSC	LSC Call Center	TG Resource	Pacific Resource		BHPOG307 - TOS is incorrect	we corrected it on version 2 of order, order FOC'ed on version 2						
1417	2/11/00	10:36		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Resource	RE: Blackhawk	TG CLEC Manager says thank you for attachments						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1418 b.	2/11/00	11:00		TG CLec Manager	E-Mail to Pacific Resource	TG CLec Manager	Pacific Resource	Pacific Account Manager, TG Project Manager, TG Resource	RE: Usage EMI Data	TG CLEC Manager says thanks for forwarding and would like to clarify the need for pripnt and faxing. He attaches two files in question and says 1)NapaDailyUsage file: This is from the DataExchange tape dated 1-20-00. 2)napa_arch files: This is from the a					NapaDailyUsage_C 0035.txt napa_arch.txt	
1419	2/11/00	10:05		Pacific Call Center	Fax to All CLECs and Account Managers				Downtime on CESAR	Downtime on CESAR, No ETR						
1420	2/11/00	10:55		Pacific Call Center 2 Resource	Phone TG CLec Manager	TG CLec Manager	Pacific Call Center Rsrource		DataGate test (Vantive #2658856)	Pacific Call Center Resource said DataGate developers were still investigating, and she would provied additional status by the end of the day	Provide additional status.	Pacific Call Center resource	36567 2/14/00.	Complete		
1421	2/11/00	11:17		Pacific Call Center	Fax to All CLECs and Account Managers				Downtime on CESAR	Problem resolved 7:20 PST						
1422	2/11/00	11:42		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resource	POS access question	TG CLEC Manager states: Our Test Administrators have asked that we gain access to POS for all four pseudo-CLEC's. What do we need to do? Is there a soft copy documentation available? Do we need additional ID's beyond Toolbar ID's? Would formal training						
1423	2/11/00	12:21		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		Napa EDI Managed Introduction	Pacific Account Manager says: just a reminder: our calls will start on Tuesday, 2/15 at 1Pm/Pacific. As discussed yesterday, you probably will not be able to send any production PON's on Monday,but expect that you will be able to get some off to us by no						
1424	2/11/00	12:43		TG CLec Manager	E-Mail to Pacific Account Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager	TG Resource	RE: Blackhawk Communications & two questions	TG CLEC Manager says it looks like we are not quite there for Camino. TG s trying to get Discovey under way, but...						
1425	2/11/00	12:43		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: POS access question	Pacific Account Manager tells TG CLEC Manager: POS is a Toolbar otion which we requestd on all you User Id requests, so I would have thought it was already there and working for you… Since I guess you people have not been usin git, the passwords may have						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1426	2/11/00	12:48		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Resource	RE: POS access question	TG CLEC Manager says thank you, it will be given a try.						
1427	2/11/00	12:55		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resource	PacificIssues log reality check	TG CLEC Manager says: TG Team Lead reminded me that we have not visited this in awhile (since EDI test started at least). Perhaps we could revisit after Napa EDI call to see if we can put to rest any previously open items, and decid how best to address g					PacificISSUE19991 230.doc	
1428	2/11/00	13:00	21	Pacific Account Manager	Daily Napa EDI Test Status Call	TG Team Lead, TG Resources, TG CLec Manager, TG Project Manager,	Pacific Resources Pacific Account Manager	TAM Test Advisor	EDI Testing - Napa	pacific Resource reported test case #19a PO813093 receicved FOC OK. #19b lacked company code and needs to be resubmitted as another EDI 850. Case #2 had EUC=Y but no PUB feature. #8 received FOC OK, and we agreed SOC is OK, too. TG Resource is ready to r	Send test cases as specified in Comments.	Napa	36567	Complete 2/11/00.		
1429	2/11/00	13:23	27	Pacific Account Manager	Conference Call	TG Team Lead, TG Resource, TG CLec Manager, TG Project Manager, TG Resoruce	Pacific Resource, Pacific Resource, Pacific Account Manager, Pacific Resource	Billing, LNP orders		See related notes.	1> Review PacificIssues log, 2> Verify if LRN is available in NPacific.	1>TG Team Lead and Pacific Account Manager, 2> Pacific Account Manager	Not specifie d.	1> Complete. 2> Unknown.		PacificMtg200 00211.doc
1430	2/11/00	14:00	15	Pacific Account Manager	Blackhawk EDI Joint Test EDI Walkthrough	TG Team Lead, TG CLec Manager, TG Project Manager	Pacific Resoruces, Pacific Account Manager		EDI Testing - Blackhawk	We reviewed the test case scenarios identified last week. Pacific Resource will establish test accounts for B-1 through B-4. She will add entry in Pacific Listings Database for B-3 test. Pacific Account Manager will find an account for B-5. TG Resource w	1> Set-uPacificlackh awk communicatio n test.	1> As noted in comments, 2> TG CLec Manager, 3> TG Project Manager and Pacific Account Manager.	1> 2/14/00, 2> 2/21/00, 3> ASAP.	Complete.	BlackhawkEDITest Cases021500.xls	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1431	2/11/00	14:27		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		FW: CONF CALL FRIDAY 2/11	Pacific Account Manager forgot to get attachments to TG CLEC Manager and TG Project Manager earlier.					Blackhawk EDI Request 02 09 00.xls	
b.															Joint Test Pacifichawk 02 11.doc	
c.															EDI test BlackhawkContacts .xls	
d.															EDI - Blackhawk test cases 02 08 00.xls	
1432	2/11/00	14:30		Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $48.35, Statement Date 2/2/00, Account redacted						
1433	2/11/00	14:30		Pacific	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $18.50, Statement Date 2/2/00, Account redacted						
1434	2/11/00	14:30		Pacific	Mail to Discovery Comm				Discovery Comm Bill (2)	Bill in the amount of $18.70, Statement Date 1/28/00, Account redacted, 2) Bill in the amount of $0.00, Statement Date 1/26/00, Account redacted.						
1435	2/11/00	15:01		Pacific Resource	E-Mail to TG Team Lead	TG Team Lead	Pacific Resource	Pacific Account Manager, Pacific Resource	Napa TC 7 Error	Pacific resource states: TC 7 PON: PO8110695P received in error. LS0833TG Name req'd if TC OPT is T;else prohibited. This is because the TC OPT is equal to 'T'. If you could forward to the others that need to know for Napa, that would be GREAT!						
1436	2/11/00	16:27		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: Napa TC 7 Error	Pacific Account Manager forwards email from Pacific Resoruce to TG Team Lead						
1437	2/11/00	20:29		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 3000 pair exchange cable due to water intrusion at redacted and redacted in redactedo. Restoration in progress. No ETR.						
1438	2/13/00	10:07		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the 222 redacted rail carrier system with an unknown number of T1s between HLWDCAxxand BRBNCAxx Terminal locations. Cause is under investigation. Restoration in progress.						
1439	2/13/00	14:58		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the 28 exchange cable with 1500 working pairs near redacted in the city if redacted. Cause is under investigation and restoration in progress.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1440	2/13/00	21:59		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 3 redacted carrier system with 48 working T1s between multiple redactednetwork elements and PLALCAxxxxx terminal locations. Cause of service interruption was a defective D3 mapper card. Service was restored when the defective card was replaced.						
1441	2/14/00	3:08		Pacific	Fax to Napa Telecomm				Outage Notification	Community isolations affecting four communities with a total of 7,289 subscriber lines. The cause of outage is loss of radio signal due to adverse weather conditions. E-911 Service is affected. Restoration in progress.						
1442	2/14/00	10:27		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-033 Pacific Telephone Company - Primary rate Integrated Services Digital Network (PRI)					swa_00-033.doc	
1443	2/14/00	10:59		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-035 Agenda Walk-Through of Proposed 13-State Ordering Options for Partial Migrations/Reconfigurations					clecc_00-035.doc	
1444	2/14/00	12:36		Pacific Call Center	VMX to TG CLec Manager	TG CLec Manager	Pacific Call Center Rsrource		RE: Datagate ticket 2658856	Pacific Call Center Resource left message for TG CLEC Manager to call her. She was calling in regard to the status of our trouble report.						
1445	2/14/00	12:58		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: What's aPacificer?	Pacific Account Manager says: Pacific Resorce and I have exchanged voicemails about this question and it is now closed. She understands how to get the appropriate CLEC contact information from the CLEC Profile. A regular facilities-based with their own						
1446	2/14/00	13:00	10	Pacific Account Manager	Daily Napa EDI Test Status Call	TG Team Lead, Mark Johnson, TG CLec Manager, TG Project Manager	Pacific Resources Pacific Account Manager		EDI Testing - Napa	TG Team Lead reported as of Friday 2/11,Napa has submitted all test orders. Case #2 was re-sent 2/11 7:07PM EST. Pacific Resource said is OK for SOC. Case # 7 also received a FOC, and is OK to SOC. Cases #19b and 21 were sent 2/11 about 6PM EST. Pacific	Send SOC for case #19a, and review and rePacific and #21.	Pacific Resorce	ASAP	Complete 2/15/00.		
1447	2/14/00	13:12	18	Pacific Account Manager	Conference Call	TG Team Lead, TG REsoruce TG CLec Manager, TG Project Manager	Pacific Account Manager		EDI Testing, Billing and Usage Data	Pacific Account Manager said Pacific Resource found an account for a Blackhawk disconnect test case (if a fake cable reference is OK). Test case data from Pacific should be ready end of day 2/15.Pacific Account Manager said it may be OK to re-use Napa tes						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1448	2/14/00	13:30		Pacific	Mail to Camino Comm				Camino Comm Bill (3)	Bill in the amount of $50.09, Statement Date 2/2/00, Account redacted, 2) Bill in the amount of $102.39, Statement Date 2/4/00, Account redacted 3) Bill in the amount of $68.10, Statement Date 2/5/00, Account redacted						
1449	2/14/00	13:30		Pacific	Mail to Napa Telecomm				NaPacificills (2)	Bill in the amount of $106.40, Statement Date 2/5/00, Accoun tredacted 2) Bill in the amount of $191.74, Statement Date 2/4/00, Account redacted						
1450	2/14/00	13:30		Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $68.10, Statement Date 2/5/00, Account redacted						
1451	2/14/00	14:05	18	TG CLec Manager	Call to Pacific Call Center	TG CLec Manager	Pacific Call Center Resource, Pacific Resouce (Datagate)			Pacific Call Center Resource patched in a Pacific resource requesting the TG resource resend our test transaction. It reuslted in an apparently clean unduplicated carrier code list. The fix resides on the test machine we are accessing, which will be mov						
1452	2/14/00	14:08		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Resource	RE: What's aPacificer?	TG CLEC Manager thanks Pacific Account Manager for info.						
1453	2/14/00	15:54		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	FYI: Datagate ticket 2658856 closed	TG CLEC Manager notifies Pacific Account Manager ticket is closed.						
1454	2/14/00	16:10		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of ten exchange cables with approximately 1200 working paris. The outage was caused by water intrusion into a manhole near the location of redacted in the city of redacted.						
1455	2/14/00	17:54		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-036 Final draft of the SBC 13-State Change Management Process Document					clecc_00-036.doc	
1456	2/14/00	18:00	30		Call to Pacific Account Manager	TG Team Lead	Pacific Account Manager		Napa test Case 19 (Directory Listings)	TG Team Lead says:Went through requirements to get Napa test case 19 (Directory Listings) working correctly. After deciding on the field values for test case 19a, decided that our expetize did not extend to test case 19b, ans I was to follwo with TG folk						
1457	2/14/00	18:31		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-038 Pacific The North Hollywood (NHWDCAxx) CGO will dial with dial into the redacted (NHWDCAxx DSO) on June 23, 2000					swa_00-038.doc	
1458	2/14/00	18:55		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-036 Pacific telephone company - tandem office rehome scheduled for lata 722 in California					swa_00-036.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1459	2/14/00	19:13		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager		RE: Usage EMI Data	Pacific Account Manager received word back from our SME that this format is sufficient. Pacific Account Manager will let you know when she has finished her evaluation and/or needs further information						
1460	2/15/00	13:00	15	Pacific Account Manager	Daily Napa EDI Test Status Call	TG CLec Manager,TG Resoruces	Pacific Resoruces, Pacific Account Manager		EDI Testing - Napa	TG Team Lead reported we resent case #21 as an EDI 850 with New PON, verified due date, and no version Number. Pacific Resource said #21 came across with no due date, which implies same day. It received FOC, and listing completed update. The supp result	Inform Pacific Account Manager if Napa is ready for production.	TG CLec Manager	36571	Complete. Confirm Napa EDI production ready 2/15/00.		
1461	2/15/00	13:05		Pacific Account Manager	E-Mail to TG CLec Manager, TG Team Lead, TG Project Manager	TG CLec Manager, TG Team Lead, TG Project Manager	Pacific Account Manager		FW: Blackhawk Test Accounts	Pacific Account Manager forwards Blackhawk test accounts, ACTLs included along with email stating: I've updated Blackhawk's spreadsheet with test account information. I am assuming that Blackhawk is not testing DSL. If they are, we will need some differe					EDI - Blackhawk test cases 02 11 00.xls	
1462	2/15/00	13:39		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Resoruces, TG Team Lead, TG Project Manager, TG Resource	RE: Blackhawk Test Accounts	TG CLEC Manager thanks Pacific Account Manager and says he'll talk with the TG Team Lead and the TG Project Manager to see if a case can be ready for a Blackhawk EDI test call tomorrow						
1463	2/15/00	13:39		Pacific Account Manager	E-Mail to TG CLec Manager, TG Team Lead, TG Project Manager	TG CLec Manager, TG Team Lead, TG Project Manager	Pacific Account Manager		FW: Napa Telecom Status	Pacific Account Manager forwards a chart from a Pacific Resource to use to track Managed Introduction for Napa					Managed Introduction sheet.xls	
1464	2/15/00	14:06		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-015 Initial Requirements for March 18 Verigate Release					cleccs_00-015.doc	
1465	2/15/00	14:18	7	TG CLec Manager	Call Pacific Call Center	TG CLec Manager	Pacific Call Center Resoruce, TG Resource		DataGate test (Vantive #2682732)	TG CLEC Manager asked if Napa has a TNA Service Agreement Id, required for SAGRMT_ID field in DataGate 1400 TN Reservation transaction.Pacific Resource said he would research and call back.	Call TG CLEC Manager with answer.	Pacific Resource	ASAP	Complete 2/15/00.		
1466	2/15/00	14:57	2	Pacific Resource	Call back from Pacific Call Center	TG CLec Manager	Pacific Resource		DataGate test (Vantive #2682732)	Pacific Resource just stated TNA service agreement is up to a ten digit alphanumeric field we should have.						
1467	2/15/00	16:25	1	TG CLec Manager	VMX to Pacific Account Manager	TG CLec Manager	Pacific Account Manager		Napa EDI Production Request	TG CLEC Manager requested Napa EDI production , except for listing orders until last two test cases cleared. TG CLEC Manager also reminded Pacific Account Manager we need NDM UID/PW for Blackhawk ASAP, and that there is a need for Blackhawk EDI test call	Blackhawk EDi	Pacific Account Manager	ASAP.	Complete 2/15/00.		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1468	2/15/00	16:59		Pacific Resource	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Resource	Pacific Account Manager, Dawn Divincentis	RE: Mag Tape DE Files	Pacific Resource states: Based on the applications that we have submitted for the usage files, the tapes will come as follows, beginning next week. cartridge format *one tape per OCN (CLEC) per state per week Therefore, you should receive 4 tapes a we						
1469	2/15/00	17:00		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager,TG Manager, TG Resources	NaPacificlackhawk Joint Test Commencement	Related Notes						NaPacificlackhawk Joint Test Commencement.doc
1470	2/15/00	17:02		TG CLec Manager	E-Mail to Pacific Resource, TG Project Manager	TG CLec Manager	Pacific Resource	Pacificilling Team Lead, TAM Resource, TAM Project Manager, TAM Execution Manager, TG Resource	RE: Mag Tape DE Files	TG CLEC Manager tells TG Resource thank you for info.						
1471	2/15/00	17:43		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		Blackhawk EDI/CORBA File Request Form	Pacific Account Manager forwards email with info for Blackhawk EDI. Pacifc Resource was going to give TG Project Manager a call about info. he needed; she doesn't know if he relayed this at the same time or not.						
1472	2/15/00	18:31		Pacific Resource	E-mail to TG Team Lead	TG Team Lead	Pacific Resource	Pacific Account Manager	TC 19 Processing	Pacific Resource gives info. as to what they did to get Test Case 19 to process on a single LSR.						
1473	2/15/00	19:30		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager,TG Resouce, TG Managere	RE: NaPacificlackhawk Joint Test Commencement	Pacific Account Manager informs: I sent the EDI info to the TG Project Manager a bit ago; Pacific Resource may have also given him a call as he (redacted) needed some additional information to get the EDI file set up. When you are ready to send the firs						
1474	2/15/00	19:53		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 4 exchange cables supporting two SLC 96 pair gains with 1100 working pairs. The cause of this outage occurred when a contractor bored through the 54 cable located at redacted in the city of redacted. Restoration is in Progress.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1475	2/15/00	20:32		Pacific	Fax to Napa Telecomm				Outage Notification	No dial tone and can't be called conditions to customers served by the 15 exchange 400 pair cable with 346 working pairs damaged. Restoration is in progress. No ETR.						
1476	2/15/00	21:13		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the 3021 exchange cable with 400 pairs. The service interuption occurred when a contractor (reno construction) snagged the affected cable while using a D5 Catapillar grading machine. Resotration is in progress.						
1477	2/15/00		20	TG Team Lead	Conference call	TG Team Lead	Pacific Resource		Napa Test Case 19	Disccused the correct data to use on the forms in order to get test case #19 to correctly pass through EDI to Pacific						
1478	2/15/00		20	TG Team Lead	Conference call	TG Team Lead	Pacific Resouce		Napa Test Case 20	Disccused the correct data to use on the forms in order to get test case #19 to correctly pass through EDI to Pacific						
1479	2/15/00			TG Team Lead	Conference call	TG Team Lead	Pacific resource, Pacific Account Manager		Napa Test Cases 19, 20	Disccused the correct data to use on the forms in order to get test case #19 to correctly pass through EDI to Pacific						
1480	2/15/00			Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $43.90, Statement Date 2/4/00, Account redacted						
1481	2/15/00			Pacific	Mail to Napa Telecomm				NaPacificill	Bill in the amount of $61.74, Statement Date 2/4/00, Account redacted						
1482	2/15/00			Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $0.00, Statement Date 2/5/00, Account redacted						
1483	2/15/00			Pacific	Mail to Camino Comm				Camino Customer Service Record	Customer Service Record dated 2/5/00, Account redacted in the amount of $12.83						
1484	2/15/00			Pacific	Mail to Napa Telecomm				Napa Comm Customer Service Record	Customer Service Record dated 2/5/00, Account redacted, in the amount of $12.83						
1485	2/15/00			Pacific	Mail to Discovery Comm				Discovery Customer Service Record	Customer Service Record dated 2/5/00, Account redacted, in the amount of $12.83						
1486	2/16/00	4:38		Pacific	Fax to Napa Telecomm				Outage Notification	Approximately 25,849 calls were blocked during a translation work activity due to human error.						
1487	2/16/00	9:02		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-039 Pacific Telephone Company - The redacted (NHWDCAxx) CGO will dial with dial into the redacted (NHWDCAxxSO) on June 23, 2000					swa_00-039.doc	
1488	2/16/00	9:29		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-040 Pacific Telephone Company Announces Switch Conversion in Orange 14					swa_00-040.doc	
1489	2/16/00	11:34		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: CANCEL CALL: Napa EDI Testing	Pacific Account Manager forwards the following email: The regular EDI Implementation test call for Napa has been cancelled. (This is the 10am/Pacific, noon/Central call). They have been able to resend Test Case 21 as requested but not Test Case 19, so						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1490	2/16/00	14:18	2	LSC	LSC called	TG Resource	Pacific Resource		LPacificlock feature for customer does not have it	order deleted, and test case sent back to the TAM						
1491	2/16/00	14:30		Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $60.63, Statement Date 2/7/00, Account redacted						
1492	2/16/00	14:30		Pacific	Mail to Napa Telecomm				NaPacificill	Bill in the amount of $10.75, Statement Date 2/7/00, Account redacted						
1493	2/16/00	14:30		Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $52.72 credit, Statement Date 2/7/00, Account redacted						
1494	2/16/00	14:30		Pacific	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $31.75, Statement Date 2/7/00, Account redacted						
1495	2/16/00	14:32		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-039 Notification of Pacific's Intention to Implement Geo graphically De-averaged UNE Rates in California, effective May 1, 2000					clecc_00-39.doc	
1496	2/16/00	16:58		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	Recall: CLECC00-039 Notification of Pacific's Intention to Implement Geo graphically De-averaged UNE Rates in California, effective May 1, 2000						
1497	2/16/00	19:25		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		Move Requests, REQTYP M	See Related Notes						Move Requests REQTYP M.doc
1498	2/16/00	19:52		Pacific Account Manager	E-mail to TG Team Lead	TG Team Lead	Pacific Account Manager		DDD vs. DD Date Issues	Pacific Account Manager says she has talked to the LSC about discrepancies in general terms and knows they have some training issues. There is a new M&P on due dates due out shortly, which will result in additioanal 'refresher' traing for the Reps - so s						
1499	2/16/00	20:30		Pacific Call Center	Fax to Napa Telecomm				SBC Broadcast Fax	Downtime on PBSM, ETR: 19:00 PST						
1500	2/16/00	20:45		Pacific Call Center	Fax to Napa Telecomm				SBC Broadcast Fax	Initial Fax of Downtime on PBSM, ETR: 16:30 PST						
1501	2/16/00	21:15		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted Carrier System with 3 working T1s between SNANCAxxand SNANCAxx (redacted) Terminal locations. The cause of this outage is under investigation and restoration is in progress.						
1502	2/16/00	21:30		Pacific Call Center	Fax to Napa Telecomm				SBC Broadcast Fax	Downtime on PBSM, ETR: 19:00 PST						
1503	2/16/00	21:50		Pacific Call Center	Fax to Napa Telecomm				SBC Broadcast Fax	Degraded Service on PBSM, Service restored at 18:30 PST						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1504	2/16/00	23:21		Pacific	Fax to Napa Telecomm				Outage Notification	Water intrusion and no air pressure to four exchange cabless totalling 1500 Pacificer of workers damaged. Restoration in progress. No ETR.						
1505	2/17/00	13:44	5	TG Resoruce	LSC call	TG Resoruce	Pacific Resource		BHPacificle means there are no facilities in buried drop	sent test case back to the TG again						
1506	2/17/00	14:44		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Resource, TG CLec Manager, TG Resource	Napa EDI call 2/17	TG Team Lead gives summary of EDI call 2/17 in Related Notes						Napa EDI Call 217.doc
1507	2/17/00	16:13		Pacific Account Manager	E-Mail to TG Resource, TG CLec Manager, TG Project Manager	TG Resource, TG CLec Manager, TG Project Manager	Pacific Account Manager		Bill Name for N101 Loop	Pacific Account Manager states: Pacific rescource researched your question and found that we do not pass the bill Name field (EU#38) forward to our downstream systems. Since it is required to create the loop you could either populate it with the End User						
1508	2/17/00	16:20		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of an redacted carrier system in redacted, failing at the redacted xx node, terminal location. Cause is under investigation. Restoration is in progress.						
1509	2/17/00	17:05		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-016 Invitation to Meeting on CESAR Retirement					cleccs_00-016.doc	
1510	2/17/00	17:45		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 1500 cable pairs from water intrusion in redacted. Restoration is in progress. ETR: 2/18/00 2300 PST						
1511	2/17/00	17:45		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of five suscriber loop carrier systems from water intrusion into a manhole in redadcted. Restoration is in progress. No ETR at this time						
1512	2/17/00	19:59		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the 6 redacted carrier system with 83 working T1s between IRVNCAxxand NWBHCAxxxxx terminal locations. The cause of this outage was a cut fiber cable located in the city of redacted.						
1513	2/17/00	17:05		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-044 Pacific - 909/951 NPA split plan and permissive dialing update					swa_00-044.doc	
1514	2/18/00	13:30	6	TG Resoruce	Phone to Pacific Call Center	TG rEsource	Pacific Resource		Datagate connect Pacificlems with Napa	TG Resource provided error to the Pacific Resource, and the Pacific Resource said all dial up is currently having problems. The TG Resource responded by saying this is not a dial up connection, to which the Pacific Resource, responded the ID is for a dia						
1515	2/18/00	13:44		Pacific	Fax to Napa Telecomm				SBC Broadcast Fax	Downtime on PRAF, No ETR						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1516	2/18/00	13:45		TG Resource	Phone to Pacific Call Center	TG Resource	Pacific Resouce		Vantive # for Datagate connect Pacificlems	The TG Resourc called the Pacific Resource to get Vantive Trouble number 2700067.						
1517	2/18/00	13:46		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, Simon Gould	Pacific Account Manager		FW: Napa Telecom Managed Implentation	Pacific Account Manager states: Here's the Pacific Resouce notice as sent to those on hold for the Napa Managed Implementation. As discussed on the call today, we are ready and willing to begin! Hopefully you will be able to start sending production or					FW Napa Telecom Status.msg	
1518	2/18/00	13:54		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-039 Access Letter. Please disregard recall message, letter still stands as is.					swa_00-044.doc	
1519	2/18/00	14:07		Pacific	Fax to Napa Telecomm				SBC Broadcast Fax	Downtime on PRAF, Resolved at 10:50 PST						
1520	2/18/00	14:30		TG Resource	Phone to Pacific Call Center	TG Resource	Pacific Resources		Vantive #2700067	TG Resource talked to the Pacific Resource who got Pacific Resource on the line. Pacific Resource asked for the LSPWest verison of DataGate being used to which the TG Resource said he did not available but could provide later. Pacific Resource said he ne						
1521	2/18/00	15:06		Pacific	Fax to Napa Telecomm				SBC Broadcast Fax	Degraded Service on SORD, No ETR						
1522	2/18/00	15:40		TG Team Lead	E-Mail to Pacific Account Manager, Pacific Resources	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLec Manager, TG Resource	Napa EDI Testing Status	TG Team Lead gives summary of Napa EDI call 2/18/00 at 1 p.m. EST in related notes						Napa EDI Testing Status.doc
1523	2/18/00	15:46		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLec Manager, TG Resource	Napa EDI Testing	The TG Team Lead has checked the SOCs for Napa test cases 19 and 21, they have been received successfully. He believes this now officially closes EDI test phase for Napa						
1524	2/18/00	16:10		Pacific	Fax to Napa Telecomm				SBC Broadcast Fax	Degraded Service on SORD, No ETR						
1525	2/18/00	17:00	15	Pacific Account Manager	Phone with TG Team Lead	TG Team Lead	Pacific Account Manager		Managed Intro for Camino next week	Proposed possible start of managed Introduction for Camino next week. The TAM may give us FAX orders for DS1 and DSL lines. Depends on whether the real CLEC gets their side complete on time. Pacific Account Manager says she did not like the process of pre						
1526	2/18/00	17:07		Pacific	Fax to Napa Telecomm				SBC Broadcast Fax	Degraded Service on SORD, No ETR						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1527	2/18/00	17:49		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Team Lead	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW Blackhawk TC B-4	Pacific Account Manager informs: here's another test account for Blackhawk. It will "exception' rather than flowthrough since the account has hunting. This is a pretty typical for a business account: let me know if you need one that will flow through.						
1528	2/18/00	18:16		Pacific	Fax to Napa Telecomm				SBC Broadcast Fax	Degraded Service on SORD, ETR: 23:00 PST						
1529	2/18/00	19:10		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-017 Invitation to March 9th Meeting on the CLEC Testing Process for Ordering and Pre-Ordering					cleccs_00-017.doc	
1530	2/18/00	20:18		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 7 subcriber loop carrier systems between STKNCAxx and SKTNCAxxxx terminal locations. No ETR. Restoration is in progress. called conditions.						
1531	2/18/00	20:21		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-018 Advance Notification of Additional capabilities for Electronic Ordering of Line Shared DSL Services					cleccs_00-018.doc	
1532	2/18/00			Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $116.13, Statement Date 2/7/00, Account redacted						
1533	2/18/00			Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $97.69 credit, Statement Date 2/7/00, Account redacted						
1534	2/18/00			Pacific	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $38.72, Statement Date 2/8/00, Account redacted						
1535	2/18/00			Pacific	Mail to Discovery Comm				Discovery Comm Customer Service Record	Customer Service Record dated 2/11/00, Account redacted, in the amount of $13.64						
1536	2/19/00	3:15		Pacific	Fax to Napa Telecomm				SBC Broadcast Fax	Degraded Service, SORD. ETR: 23:00						
1537	2/19/00	16:22		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted carrier system with 25 working T1s between Alhambra xxxxx and Gardena xxxxx. Cause was a defective jumper on the DACS-3.						
1538	2/19/00	17:02		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of four pair gain systems due to contractor cutting cable located redacted No ETR.						
1539	2/19/00	22:18		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of STS1 rail supporting 28 working T1's between SNDGCAxxnd SNDGCAxx. Cause is unknown.						
1540	2/20/00	6:36		Pacific	Fax to Napa Telecomm				Outage Notification	Patial failure of the 4E Tandem switch serving approxiamately 26 end offices I the redacted area code. Approx. 8,809 calls were blocked during this event.						
1541	2/20/00	12:42		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of one exchange cable with 63 working pairs due to water intrusion						
1542	2/20/00	14:14		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted carrier system with 21 working hicap T1s between CLCYCAxxxx and LSANCAxxxxx. Cause is under investigation						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1543	2/21/00	a.m.		TG Resource	Phone to Pacific Call Center				Vantive ticket #2700067	TG Resource sent a couple of transactions out while on the phone with the Pacific Call center and received the right responses back. . He says it looks as if the datagate connect problem is fixed.						
1544	2/21/00			Pacific	Airborne Express to Napa Telecomm				Daily Usage Tape	Daily Usage Tape redacted, TG RMS # redacted plus hard copy						
1545	2/21/00	15:20		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Blackhawk TC B 4	TG CLEC Manager thinks the exception conditon is nota a problem. The guys are working to get Blackhawk orders constructed, so he hopes to have something to send soon for discussion tomorrow.						
1546	2/21/00	16:09		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-040 CLEC Default ESN Assignment Process					clecc_00-040.doc	
1547	2/21/00	16:13		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-041 Notification of Extension of DS1 (HiCap) "DS1 Rewards" and "Still the One" Promotions					clecc_00-041.doc	
1548	2/21/00	17:13		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-019 Requirements Exception Accessible Lettter - February 26, 2000					clecc_00-019.doc	
1549	2/21/00	18:09		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of an redacted at the SNFECAxxxxx (customer location) due to a power problem. All calls were dropped. Restoration is in progress.						
1550	2/21/00	19:33		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of apporximately 1800 cable pairs from water intrusion to redacted. Restoration is in progress.						
1551	2/21/00	21:00		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of two exchange cables totaling 400 pairs with 318 pairs damaged due to water intrusion in the cable						
1552	2/21/00	21:49		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	Order completion performance criteria reference	TG CLEC Manager says: We will certainly let you know when we receive our first Napa production EDI orders, as requested in one of your most recent emails. I have asked the TG Resoource to provide the Napa EDI Managed Introduction PON/date information in						
1553	2/21/00	22:09		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	NDM for Daily Usage revisited	Believe the TG Project Manager may have mentioned late last week that we are reissuing our request for daily usage data via NDM. We have successfully received our monthly CABS data via NDM today (right on time!). We are also receiving and reading our Da						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1554	2/22/00	11:49		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	Blackhawk EDI Test Status	TG CLEC Manager believes the team will not have first Blackhawk test order by the scheduled time for 10 am PST call today. He believes it should be deferred until tomorrow.						
1555	2/22/00	12:38		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of two exchange cables due to water intrusion located near redactedr in the city of redacted. Restoration is in progress.						
1556	2/22/00	12:39		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Order completion performance criteria reference	Pacific Account Manager states: great news in this case, because the long-awaited CLEC Handbook update for Ports and Port with Loop was posted ont he website 2/18. there now is a matrix of due date intervals that is reasonably easy to read. Give me a ca						
1557	2/22/00	13:30		Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $74.66, Statement Date 2/11/00, Account redacted						
1558	2/22/00	13:30		Pacific	Mail to Discovery Comm				Discovery Comm Bill (2)	Bill in the amount of $36.79, Statement Date 2/10/00, Account redacted 2) Bill in the amount of $72.22, Statement Date 2/11/00, Account redacted						
1559	2/22/00	13:30		Pacific	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $169.27, Statement Date 2/11/00, Account redacted						
1560	2/22/00	13:30		Pacific	Mail to Discovery Comm				Discovery Comm Customer Service Records (2)	Customer Service Record dated 2/14/00, Account redacted, in the amount of $13.64 2) Customer Service Record dated 2/14/00, Account redacated, in the amount of $12.83						
1561	2/22/00	13:30		Pacific	Mail to Camino Comm				Camino Customer Service Records (2)	Customer Service Record dated 2/14/00, Account redacted, in the amount of $12.83 2) Customer Service Record dated 2/14/00, Account redacted, in the amount of $13.64						
1562	2/22/00	13:30		Pacific	Mail to Napa Telecomm				Napa Comm Customer Service Records (3)	Customer Service Record dated 2/14/00, Account redacted, in the amount of $12.83 2) Customer Service Record dated 2/14/00, Account redacated, in the amount of $12.83 3) Customer Service Record dated 2/14/00, Account redacted, in the amount of $12.83						
1563	2/22/00	13:30		Pacific	Mail to Blackhawk Comm				Blackhawk Comm Customer Service Records (2)	Customer Service Record dated 2/14/00, Account redacted in the amount of $13.64 2) Customer Service Record dated 2/14/00, Account redacted, in the amount of $13.64						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1564	2/22/00	13:37		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager		TG Project Manager, TG Team Lead, TG Resource	RE: Order completion performance criteria reference	TG CLEC Mananger says: Found it quickly by pursuing the "What's New' tab. The table is in the CLEC Handbook in section 2.8. Is there anything comPacificle for xDSL/DS1?						
1565	2/22/00	13:54		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-019 Requirements Exception Accessible Lettter - February 26, 2000					cleccs_00-020.doc	
1566	2/22/00	14:01		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	Datagate document observation	TG CLEC Manager tells Pacific Account Manager: TG resource showed me a confusing inconsistency in his hard copy of the DataGate CLEC Access Developers Reference Guide 3.3 (for DataGate veriosn 8.0.x) The title page shous this as the 3.3. release dated10						
1567	2/22/00	14:02		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-021 Initial Requirements for March 18 Order Status Release 7.1.0					cleccs_00-021.doc	
1568	2/22/00	14:30		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: Datagate document observation	Pacific Account Manager says: TG CLEC Manager, thanks for the feedback. I will follow-up with the DataGate folks. I know that in the LSOR, the individual pages have their own date of last revision - which does mean you could have the coversheet with the						
1569	2/22/00	14:38		Pacific Account Manager	E-mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Order completion performance criteria reference	Pacific Account Manager suggests checking the UNE Loop section of the Handbook - 1.3.5 has both ADSL and DSL as well as a 4-wire digital loop						
1570	2/22/00	15:40		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TAM Resource, TG Resource	FW: CLEC validation to LD carrier	TG CLEC Manager asks Pacific Account Manager to answer the TAM Resources email attachment. It seems as if some of the TAM's daily usage calls for Blackhawk have LD blocked by CLEC 1, the designated carrier.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1571	2/22/00	15:45		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: Datagate document observation	TC CLEC Manager says it seems to be consistent with the LSOR. Not a big issue, just unfamiliar to most.						
1572	2/22/00	15:52		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Order completion performance criteria reference	TG CLEC Manager thanks Pacific Account Manager and says that does it.						
1573	2/22/00	16:10	5	TG CLec Manager	Call Pacific Call Center	TG CLec Manager	Pacific Resource		DataGate test (Vantive #2712935)	Dan asked how best to report DataGate problems identified in test which our developers have documented. Pacific Resource suggested ed E-mail as best.TG CLEC Manager requested Vantive ticket number. Pacific Resource gave it as #2712935.	E-mail DataGate test result Pacificle ms to Pacific Call Center.	TG CLec Manager	As soon as avail able (2/23).	Sent 2/23 to ISC (old address). Forwarded by Pacific Account Manager to correct address 2/24.		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1574	2/22/00	16:15		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TAM Resource, TG Resource	RE: CLEC validation to LD carrier	Pacific Account Manager states: Having 288 in the Central Office is only part of the process. each individual Telephone Number (TN) must have the preferred carrier indicator. What PIC did you put on the LSR which established the service? If they are						
1575	2/22/00	16:16	8	Pacific Account Manager	Phone TG CLec Manager	TG CLec Manager	Pacific Account Manager		EDI Status - NaPacificlackhawk	Confirmed Napa Managed Introduction calls will be 4PM EST daily starting with first production order entry,while Blackhawk EDI test calls will be daily at 1PM EST.						
1576	2/22/00	16:37		TAM Resource	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: CLEC validation to LD carrier	TAM Resource tells Pacific Account Manager the telephone numbers reported.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1577	2/22/00	17:12		Pacific Account Manager	E-Mail to TAM Resource	TG CLec Manager, TG Project Manager, TG Team Lead, TG Resource	Pacific Account Manager		RE: CLEC validation to LD carrier	Pacific Account Manager asks if George happens to have the PONs or Order numbers used when these were established.						
1578	2/22/00	17:15		Pacific	Fax to Napa Telecomm				Outage Notification	Water damage to three pulp exchange cables near the intersection of redacted and redacted in the city of redacted. Restoration is in progress.						
1579	2/22/00	17:34		TAM Resource	E-Mail to Pacific Account Manager	TG CLec Manager, TG Project Manager, TG Team Lead, TG Resource	Pacific Account Manager		RE: CLEC validation to LD carrier	TAM Resource gives the PONs used						
1580	2/22/00	17:40		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the 59 exchange cable due to water intrusion with approximately 600 working pairs in the city of redacted. Construction crews are on site drying the cable						
1581	2/22/00	17:41		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-042 New Product Introduction - Project PRONTO Unbundles Network Elements					clecc_00-042.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1582	2/22/00	18:04		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-017 Invitation to March 9th Meeting on the CLEC Testing Process for Ordering and Pre-Ordering					cleccs_00-017.doc	
1583	2/22/00	18:20		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of four pair gain systems supporting approximately 2,200 customers due to water intrusion into the cable at the intersection of redacted and redacted in the community of redacted. Construction Crews are on site drying out the wet cable						
1584	2/22/00	18:53		Pacific	Fax to Napa Telecomm				Outage Notification	Water damage to six exchange cables in a manhole located near redacted. in redacted. Restoration is in progress.						
1585	2/23/00	7:51		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLec Manager, TG Project Manager	Date Mismatches	TG Team Lead says: Attached you will find two spreadsheets, one for Napa and one for Blackhawk. This is to address the issue we had talked about a few weeks ago where there is a need to follow up on two date mismatch problems. The first issue is why doe						
1586	2/23/00	10:43		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-043 Notification of ASR/ISR/LSR Supplemental Requirements When any RPONs Have Quality Issues					clecc_00-043.doc	
1587	2/23/00	10:45		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-044 Notification of Central Offices Unavailable for Physical Collocation Space					clecc_00-044.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1588	2/23/00	11:37		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Team Lead, TG Resource	FW: EDI question on retained remarks	TG CLEC Manager informs: We are looking for specific direction on how to handle both retained and non-retained remarks in EDI. There are 2 separate qualifiers, H7 and L1 - are we supposed to send 2 segments? TG Resource has documented our understanding						
1589	2/23/00	12:08		TAM Execution Manager	E-Mail to TG CLec Manager, Pacific Account Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager	TAM Execution Manager, TG Team Lead, TG Resource, TAM Project Manager	RE: ACTLs for Blackhawk	TAM Execution Manager tells TG CLEC Manager/Pacific Account Manager: The ACTLs sent previous to 2-18 should have been tabled for both Blackhawk and Napa. The HLWDCAxxxxx location has been verified by CLEC 1 as correct and they have supplied both 2wire an						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1590	2/23/00	12:12		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager,	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Manager, TG Resources	RE: Blackhawk EDI Test Status	TG CLEC Manager states: Due to the internal system problem we encountered yesterday regarding Blackhawk EDI order tracking, we do not yet have our first Blackhawk EDI test case ready this AM as we expected. Please extend our apologies to your EDI test t						
1591	2/23/00	13:52		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-045 Notification of New 8XX Platform and New Toll Free 866 and 855 Prefix					clecc_00-045.doc	
1592	2/23/00	15:49		TG CLec Manager	E-Mail to Pacific Call Center	TG CLec Manager	Pacific Call Center resource	TG Project Manager, TG Manager, TG Team Lead, TG Resources	DataGate Vantive #2712935 for Napa	See Related Notes						FW DataGate Vantive ticket#2712935 for Napa.doc

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1593	2/23/00	15:57		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	FW: Datagate Vantive ticket #2712935 for Napa	TG CLEC Manager forwards Pacific Account Manager email to Pacific Call Center.						
1594	2/23/00	16:18	1	Pacific Account Manager	VMX to TG CLec Manager	TG CLec Manager	Pacific Account Manager		E911 TN Query	Pacific Account Manager concerned about needed additional ID's.	Determine who really needs SecurID for E911 TN Query.	TG CLec Manager	ASA P.	Complete 2/24.		
1595	2/23/00	16:29		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Resource	TG CLec Manager, TG Project Manager, TG Resource	Pacific Account Manager		Blackhawk ISA ID	Here's this information which I understand you will need for your orders for Blackhawk. We will continue to be on standby for the 10/Pacific, 1/Eastern daily call. As soon as you are ready to send your EDI Implementation orders, please contact the Pacif						
1596	2/23/00	17:33		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		Napa E911 TN Query	Pacific Account Manager informs TG CLEC Manager: This is a follow-up to my voicemail about E911 TN Query access. When you sent a note last week saying that your people were having trouble getting into the TN Query function, I realized that it was added a						
1597	2/23/00	17:38		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-046 EASY 8 Promotions					clecc_00-046.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1598	2/23/00	18:13		Pacific	Fax to Napa Telecomm				Outage Notification	Damage to 3 exchange cables located at redacted. in the city of redacted, due to water intrusion. Total pairs affected = 1350. No dial tone and can't be called conditions. Restoration in progress.						
1599	2/23/00	18:16		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-046 EASY 8 Promotions Re-Send					see above clecc_00-046.doc	
1600	2/24/00	6:10		Pacific	Fax to Napa Telecomm				Outage Notification	No dial tone and can't be called conditions to customers served by the SLNSCAxxxxx 5ESS central office. E-911 service affected. Failure occurred during a Pacific work activity. Service restored when the %ESS administrative module self recovered.						
1601	2/24/00	8:56		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Napa E911 TN Query	TG CLEC Manager says: Thanks for clarifying the situation. I did speak with the TG Team Lead late yesterday, and he assures me that all we need are E911 TN Query validations for a total of four people - a different one for each pseudo-CLEC. Why don't we						

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1602	2/24/00	9:05		TG CLec Manager	E-Mail to Pacific Account Manager, TG Resource, TG Project Manager	TG CLec Manager, TG Project Manager, TG Resource	Pacific Account Manager	TG Resource	RE: Blackhawk ISA ID	Thanks. Is this specifically for our Blackhawk EDI test, or is the intent for subsequent production use as well? Believe in the real world, the sender decides their own ISA Qualifier Code and ID. May be just a nit, but just want to understand.						
1603	2/24/00	9:09		TG CLec Manager	E-Mail to Pacific Call Center	TG CLec Manager	Virtual Development		Pacific Call Center Job Aids web page error	Attempting to access the Job Aids tab in the Pacific Call Center web site, received the following error using IE 5.0. TG CLec Manager TG consultant for Napa Telecommunications Error Occurred While Processing Request Error Diagnostic Information ODBC Error						
1604	2/24/00	9:30		Pacific	Airborne Express to Napa Telecomm				Napa Telecomm Invoices	1) Account redacted Statement Date 2/14/00, Total $32,746.83, Invoices redacted $15,278.25, redacted $9,957.77, redacted $7,060.81 2) Account redacted, Statement Date 2/14/00, Total $18,660.20, Invoices redacted $5,740.96, redacted $3,258.07, redacte						
1605	2/24/00	9:30		Pacific	Airborne Express to Napa/Camino Telecomm				Camino Comm Invoices	1) Account redacted, Statement Date 2/14/00, Total $5,406.97, Invoices redacted $556.19, redcated $4,349.39 redacted $501.39 2) Account redacted, Statement Date 2/14/00, Total $8,543.13, Invoices redacted $865.92, redacted $6,898.43, redacted $778.7						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1606	2/24/00	9:45	1	TG CLec Manager	VMX to Pacific Account Manager	TG CLec Manager	Pacific Account Manager		Napa EDI Production Orders	TG CLEC Manager reported receiving our first Napa EDI production orders. He stated his concern that DataGate issues reported in Vantive #2712935 may preclude processing these orders.						
1607	2/24/00	10:17		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	EDI orders for Napa - need help please	The good news is we have just received our first production EDI orders for Napa. Expect we need to direct our DataGate software to communicate with production DataGate. I tried accessing the ISC Job Aids web page, but received an error which I have repo						
1608	2/24/00	10:30		Pacific Call Center (V irtual Development)	E-Mail to TG CLec Manager	TG CLec Manager	Virtual Development, Scott Mote	Pacific resource	RE: Pacific Call Center Job Aids web page error	Your error has been sent to the site developer						
1609	2/24/00	10:34		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource, TG Resource	FW: Pacific Call Center Job Aids web page error	TG CLEC Manager forwards the email of the web page bug he just encountered.						

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1610	2/24/00	10:36		Pacific Resoruce	E-mail to TG CLec Manager	TG CLec Manager	Pacific Resoruce		RE: Pacific Call Center Job Aids web page error	Pacific Resource informs TG CLEC Manager it appears the problem has been resolved. Pacific Resource was able to log on to the section of the website with the TG CLEC Manager's user ID. He says if there is still a problem, get back with him and he will i						
1611	2/24/00	10:54		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: EDI orders for Napa - need help please	TG CLEC Manager forwards text regarding DataGate test/production from reply with ISC web folks who corrected his Job Aids access problem						
1612	2/24/00	10:56		TG CLec Manager	E-Mail to Pacific resource	TG CLec Manager	Pacific Resoruce	Pacific Account Manager, TG Project Manager, TG Resource	RE: Pacific Call Center Job Aids web page error	TG CLEC Manager says he can get into the web page.						

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1613 1614 1615	2/24/00 2/24/00	11:17		TG CLec Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLec Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TAM Billing Team Lead, TG Resource	DataExchange daily usage call	TG CLEC Manger tells Pacific Account Manager: TAM Billing Team Lead just called to let me know that her team has arranged a call through Pacific Oss Test team. So I do not believe we need to pursue further on our side. We are expecting receipt this week						
1616	2/24/00	11:26		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Team Lead, TG Resource	FW: Blackhawk ISA ID	TG CLEC Manager replies If we need to use the ID's you provided, it will require changes to our maps. We have already defined the ID's as the phone number of our 'CLEC officers'. TG Manager for Napa (redacted), TG Resoeurce. for Blackhawk (redacted), T						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1617	2/24/00	11:42		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Team Lead, TG Resource	RE: Blackhawk ISA ID	Pacific Account Manager states: Pacific Resource raised the issue of what ISA to use with Blackhawk on the "daily test call" Wednesday. Unfortunately, this was a day that no one from Blackhawk was on the line, but he wanted to get this built into his tab						
1618	2/24/00	12:16		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Team Lead, TG Resource	RE: Blackhawk ISA ID and Yes to meeting today	TG CLEC Manager says yes, let's have our 10 am, 1 pm EST call today. If it helps clarify known issues, or unearth new ones, it is worth it.						
1619	2/24/00	13:00	10	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLec Manager, TG Project Manager, TG Resource, TG Team Lead	Pacific Account Manager, Pacific Resources		EDI Testing - Blackhawk	No orders have yet been sent. Team discussed EDI ISA ID and qualifier. TG Resource told the Pacific Resource will use a unique TN redacted as Blackhawk ID on both ISA and GS segments. The TG Resoruce said our EDI terminator is a colon. Pacific needed to						

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1620	2/24/00	13:11	25	Pacific Account Manager	Conference Call	TG CLec Manager, TG Project Manager, TG Resource	Pacific Account Manager		DataGate and EDI Logistics	TG Project Manager clarified our EDI test cannot employ DataGate until our DataGate testing is completed and we can integrate our DataGate interface with our EDI forms entry software. However, our EDI production processing will include DataGate. Managed i						
1621	2/24/00	13:30		Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $74.32, Statement Date 2/11/00, Account redacted						
1622	2/24/00	13:30		Pacific	Mail to Napa Telecomm				Napa Telecomm Bills (2)	Bill in the amount of $74.32, Statement Date 2/11/00, Account redacted 2) Bill in the amount of $37.24, Statement Date 2/13/00, Account redacted						
1623	2/24/00	13:30		Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $68.02, Statement Date 2/11/00, Account redacted						
1624	2/24/00	14:30	1	TG CLec Manager	VMX to Pacific Account Manager	TG CLec Manager	Pacific Account Manager		DataGate Contacts	TG CLEC Manager gave Pacific Account Manager TG Resoruce's phone number as alternate contact for DataGate SME calls.						
1625	2/24/00	16:06		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 1200 pr. Exchange cable with appx. 980 working pairs serving 60% residence and 40% business customers. This outage occurred when a manhole flooded at the location of redacted. in redacted						
1626	2/24/00	17:04		Pacific	Fax to Napa Telecomm				Outage Notification	All calls dropped. Loss of redacted with 19 working T1s between ERKCAxx and FTUNCAxx terminal locations. Service was restored.						

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1627	2/24/00	17:09		Pacific	Fax to Napa Telecomm				Outage Notification	Damage to two exchange cables in redacted affecting 900 pairs with an unknown number of working pairs damaged. No dail tone and can't be called conditions. Restoration is in progress.						
1628	2/24/00	18:27		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager		Re: Napa E911 TN Query	Pacific Account Manager says she shows the following people as already having TN Query access and says since the TG Resoruce isn't currently listed for any of the others, she will go ahead and get him the Secur ID for Napa. She says to tell Pacific Call						
1629	2/24/00	19:08		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: Datagate Vantive ticket #2712935 for Napa (Attention Brian)	Pacific Account Manager asks TG CLEC Manager to check the email address used to get to the Pacific Call Center. She says they had not received the message yesterday. She forwarded them copy so they have it now. . Pacific Resource and she have some ques						
1630	2/24/00	20:01		Pacific Account Manager	E-Mail to TG CLec Manager, TG Project Manager, TG Resource, TG Resource	TG CLec Manager, TG Project Manager, TG Resource, TG Resource	Pacific Account Manager		FW: EDI question on retained remarks	Pacific Account Manager says this sounded familiar - see issue #39 from the PBISSUE1999119 log. She agrees with the list of retained and unretained remarks. Both segments are not required, but we want to send Pacifc borh retained and non-retained info.						

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1631	2/24/00	20:17		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager		RE: CPUC Due Date Issues	Pacific Account Manager tells the TG Team Lead that she and the Pacific Resoruce have questions about the new spreadsheets he sent over. Is TG Team Lead available to talk tomorrow, maybe at 1 pm EST?						
1632	2/24/00	20:33		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG CLec Manager, TG Project Manager	RE: Date Mismatches	TG Team Lead: here are some of the questions we could discuss tomorrow if you are available at the "regular" time 1) what is meant by "Scheduled Start Date" and "Status Date"? We start the due date calculation from the receipt of an accurate PON, so in so						
1633	2/25/00	8:20		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Team Lead, TG Resource	Re: Napa E911 TN Query	TG CLEC Manager says thank you. He asks if he may assume E911 TN Query works through the samr UIP/PW/SecurID's as regular E911.						
1634	2/25/00	9:56		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resources	RE: Datagate Vantive ticket #2712935 for Napa	TG CLEC Manager says: Thanks for forwarding my 2/23 E-mail to the ISC. (The value of a good back-up in unquestionable.) I sent to the ISC address stored in my address book, based on a previous E-mail from the ISC (redacted). Reviewing my notes from the						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1635	2/25/00	11:41		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resources	RE: Datagate Vantive ticket #2712935 for Napa	Pacific Account Manager states: confirming call for today at 1/Eastern, 10/Pacific. redacted passcode redacted# (Pacific Resource's number). I will see if Pacific Resource and/or Pacific Oss Customer Support resouce can join us for an update on Datagate						
1636	2/25/00	11:46		Pacific Account Manager	E-Mail to TG Resource	TG Resource	Pacific Account Manager	TG CLec Manager, TG Project Manager, TG Resource	RE: EDI question on retained remarks	My suggestion is to examine closely what you plan to put in unretained remarks. We have tried to get as much of the "necessary" information to be passed in retained/formatted fields as possible. The "big dog in yard" can be handled in other fields - so						
1637	2/25/00	11:52		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource	RE: Datagate Vantive ticket #2712935 for Napa	To boil down the issue to its essence, can you please get and share with us the public contents of the test database? Do NOT believe this is adequately documented in the developers reference guide. Look forward to speaking with you in an hour. If somet						
1638	2/25/00	12:22		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-047 Asbestos Floor Tile Drilling Training					clecc_00-047.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1639	2/25/00	13:00	63	Pacific Account Manager	Conference Call	TG CLec Manager, TG Project Manager, TG Resources	Pacific Account Manager, Pacific Resources, Pacific Oss Customer Support Resource		DataGate and EDI Issues	Pacific Account Manager asked TG CLEC Manager, and clarified meaning of columns on TG Team Lead's Due Date issues spreadsheet. Pacific Account Manager said Pacific will investigate the 1900/01/01 due date issue, and the case where we received a SOC befor						
1640	2/25/00	13:32		TG CLec Manager	E-Mail to Pacific Call Center	TG CLec Manager	Brian (Pacific Call Center)	TG Project Manager, TG Team Lead, Pacific Account Manager, TG Resources	DataGate Vantive #2712935 retest results	TG CLEC Manager forwards email from TG Reosurce showing results of re-test this afternoon after notice that Datagate testbed updates had been made. Eleven of sixteen appear correct.						

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1641	2/25/00	16:15	1	TG CLec Manager	VMX to Pacific Account Manager	TG CLec Manager, TG Project Manager	Pacific Account Manager		DataGate (Vantive # 2712935) and EDI Testing - Blackhawk	TG CLEC Manager and TG Project Manager told Pacific Account Manager that Blackhawk test case #1 is ready, and test case #2 should be ready Monday AM 2/28. Also told Pacific Account Manager the ISC called asking TG Resources to retest the DataGate example						
1642	2/25/00			Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $9.30, Statement Date 2/13/00, Account redacted						
1643	2/25/00			Pacific	Mail to Napa Telecomm				Napa Telecomm Bill	Bill in the amount of $51.66, Statement Date 2/13/00, Account redacted						
1644	2/25/00			Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $409.40 credit, Statement Date 2/13/00, Account redacted						
1645	2/25/00			Pacific	Airborne Express to Napa Telecomm				Daily Usage Tape	Blackhawk Daily Usage Tape redacte TG WO # redacted plus hard copy, Discovery Daily Usage Tape redacted, TG WO#redacted plus hard copy, Napa Daily Usage Tape redacted, TG WO#redacted plus hard copy, Camino Daily Usage Tape redacted, TGWO#redacted, plus h						
1646	2/25/00	15:50		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 1200 pair exchange cable with appx. 391 working pairs serving 40% residence and 60% business customers. The outage occurred when a contractor cut the cable near the location of redacated. in redacted.						
1647	2/25/00	16:53		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the 13 NSR 17B STS rail system supporting 22 working T1s between redactedxx and redacted xx terminal locations. Cause is under investigation.						

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1648	2/25/00	17:55		LSC	LSC center left a VMX				on PO9359695P, # is tagged on BP56	we have no idea why they left this message - order did SOC on time						
1649	2/25/00	18:08		Accessib le Letter	E-Mail to TG CLec Manager	TG CLec Manager redacted			Accessible Letter	CLECC00-048 Minutes for February 18, 2000 Partial Migration/Reconfiguration Meeting					clecc_00-048.doc	
1650	2/25/00	18:28		Accessib le Letter	E-Mail to TG CLec Manager	TG CLec Manager redacted			Accessible Letter	CLECCS00-022 Initial Requirements for Datagate 2Q2000 Local Pre-Ordering Release Version 10.0x					cleccs_00-022.doc	
1651	2/26/00	13:16		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted carrier system with 15 working T1s betweeen redacted and redacted Terminal locations.						
1652	2/26/00	15:06		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of a 2400 pair exchange cable. This outage occurred when a truck hit a b-box at the location of redacted in the city of redacted						
1653	2/26/00			Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $144.75, Statement Date 2/14/00, Account redacted						
1654	2/26/00			Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $146.24, Statement Date 2/14/00, Account redacted						
1655	2/26/00			Pacific	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $145.20, Statement Date 2/14/00, Account redacted						
1656	2/27/00	9:10		Pacific	Fax to Napa Telecomm				Outage Notification	The redacted and redacted Remote Central Offices were isolated formthe DDD network due to fade int he radio signal between the redacted and redacted radio sites.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1657	2/27/00	13:57		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted upporting 20 T1s between PALACAxx and MNPKCAxxxxx terminal locations. Restoration is in progress.						
1658	2/27/00	14:33		Pacific	Fax to Napa Telecomm				Outage Notification	Damage to 4 exchange cables located near redacted. Restoration in progress.						
1659	2/27/00	16:40		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the 1X1 redactedwith 17 working T1 carrier systems betweeen VNTRCAVCHxx1 and VNTRCAxxxxx terminal locations. Cause of this outage is under investigation. Restoration in progress.						
1660	2/27/00	21:01		Pacific	Fax to Napa Telecomm				Outage Notification	Customers served by redacted 12 central office wre isolated from the DDD Network and operator services. Cause of outage is under investigation.						
1661	2/27/00	21:26		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 1800 pair pulp cable at redacted						
1662	2/28/00	6:33		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager		RE: CPUC Due Date Issues	TG Team Lead apologizes for not having reached her sooner, he was off on Friday. He asks what about this afternoon.						

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1663	2/28/00	8:16		TG CLec Manager	E-Mail to TG Rejsoruce	TG CLec Manager ,TG Resource	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Team Lead, TG Resource	Blackhawk transmission problem	TG CLEC Manager says thanks for leaving VMX indicating TG resource was having problem with transmitting EDI test case(s) for Blackhawk and that the TG Resource had a call into Pacific Call Center Resource to check from his end. TG CLEC Manager asks if an						
1664	2/28/00	8:55		Accessib le Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	SWA00-046 Pacific Telephone Company-Trunk Order Prcess for End Office Switch Replacement - Fontana, California 1AESS Switch to the Existing Fontana, California DMS100 Switch					swa_00-046.doc	
1665	2/28/00	10:38		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager		RE: CPUC Due Date Issues	I think we got most of the answers to our questions on Friday from TG CLEC Manager. I'm on a conference call that is supposed to go most of the day today - but one can always hope for a speedy resolution! Pacific Resource is really the one on our team w						

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1666	2/28/00	11:22		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	Verify EDI Test/producti on indicator for Blackhawk	For the record, has there been any change to Pacific documentation to explain the convention/requirement to include a T or P (for Test or Production) at the end of the address field rather than the EDI standard ISA15? While we assume that Blackhawk must						
1667	2/28/00	12:30		Accessib le Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-023 Initial Requirements for StarWriter April Release					cleccs_00-023.doc	
1668	2/28/00	13:00	8	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLec Manager, TG Project Manager, TG Resourc es	Pacific Resourc es, Pacific Account Manager ,Pacific Oss Custom er Support Resoruc e		EDI Testing - Blackhawk	Test cases 1-2 have been submitted for Pacific review. TG Resource said he received test NDM from Pacific Call center Resource on 2/24.						

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1669	2/28/00	13:09	26	Pacific Account Manager	Conference Call	TG CLec Manager, TG Project Manager, TG Resources	Pacific Account Manager ,Pacific Oss Customer Support Resource		DataGate and EDI Logistics	12 of 16 DataGate test cases now appear OK. Waiting on ISC for the rest (1305, 1310, 1312, 1314), which we need to verify before moving to DataGate production. TG Resource asked if we could openly send many Napa dummy EDI orders in the production environm						
1670	2/28/00	13:30		Pacific Account Manager	E-mail to TG CLec Manager, TG Project Manager	TG CLec Manager , TG Project Manager	Pacific Account Manager		FW: ACTLs Blackhawk	Pacific Account Manager forwards ACTLs for Blackhawk						
1671	2/28/00	14:00		Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bill in the amount of $49.19 credit, Statement Date 2/14/00, Account redacted						
1672	2/28/00	14:17		Pacific Account Manager	E-mail to TG CLec Manager, TG Project Manager	TG CLec Manager , TG Project Manager	Pacific Account Manager		FW: ACTLs Napa	Pacific Account Manager forwards ACTLs for Napa						
1673	2/28/00	14:38		TG CLec Manager	E-Mail to Pacific Account Manager, TG Project Manager	TG CLec Manager , TG Project Manager	Pacific Account Manager	TG Resource	RE: ACTLs for Napa	TG CLEC Manager thanks Pacific Account Manager						

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1674	2/28/00	15:02		TG CLec Manager	E-Mail to Pacific Call Center	TG CLec Manager	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resources	Another datagate Vantive #2712935 test issue	TG CLEC Manager wanted ISC folks to be aware of this additional datagate issue. He asks if it would be best if he opened a new ticket or kept it together in the existing one.						
1675	2/28/00	15:26		Pacific	Broadcast Fax				Degraded Service	Degraded Service of Address Validation Resolved at 9:40 am PST.						
1676	2/28/00	16:23		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the 1NZR 192 STS system with 23 working hicap T1s between redacted and redactedterminal locations.						
1677	2/28/00	17:33		Pacific Account Manager	E-Mail to TG CLec Manager, TG Resource	TG CLec Manager, TG Resource	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Blackhawk transmission problem	Pacific Account Manager says it sounded on the am call, the problem must have gotten straightened out. She asks if this is true.						
1678	2/28/00	19:02		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-049 Invitation to a Third SBC 13 State OSS xDSL Plan of Record CLEC Collaborative Meeting					clecc_00-049.doc	

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1679	2/28/00	20:03		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS00-024 Advance Notification of Additional Capabilities for Electronic Ordering of Line Shared DSL Services					cleccs_00-0024.doc	
1680	2/29/00	8:53		TG Resource	E-Mail to Pacific Account Manager, TG CLec Manager,	TG Resource	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Blackhawk transmission problem	TG Resource says yes, it turned out to be something he did wrong. He had it fixed early Monday am.						
1681	2/29/00	9:53		TG CLec Manager	E-Mail to Pacific Account Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resources	No EDI response yet seen on Blackhawk test cases submitted yesterday	Just spoke withTG Project Manager who mentioned he has not yet seen any EDI response to our Blackhawk test cases #1 and 2 sent yesterday. Believe we heard Pacific Call Cetner Resource was working a priority system change yesterday, so perhaps that may ha						

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1682	2/29/00	11:49		TG Project Manager	E-Mail to Pacific Account Manager	TG Project Manager	Pacific Account Manager	Pacific Account Manager, TG CLec Manager, TAM Resouce, TAM Billing Team Lead, TG Resource	RE: CABS billing file	The first CABS bill via NDM was not named according to the format we agreed on below. The file name of the transferred file is redacted . It would help if we had the files segregated into north and south as was indicated below. Please advise if we will						
1683	2/29/00	12:50	2	TG Resource	Pacific Call Center	TG Resource	Pacific resource		password expired then revoked due to typo's	it was reset						
1684	2/29/00	13:00	42	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLec Manager, TG Project Manager, TG Resources	Pacific resources Pacific Account Manager, Pacific Call Center Resource		EDI Testing - Blackhawk	Pacific Resource reported errors on test cases 1&2 TG Project Manager confirmed receiving 997's on 1&2, with our defined line-feed rather than Pacific Both 1&2 had NC code 'LX' rather than 'LX--', and SYSID=TX40 rather than 'CPT40' ACNA+nn. TG resoruce s						

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1685	2/29/00	13:43	25	Pacific Account Manager	Conference Call	TG CLec Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		DataGate and EDI Logistics	TG CLEC Manager asked about DataGate. Pacific Account Manager asked if we would use indefinite addresses. TG CLEC Manager said probably not. TG Project manager asked about billing address convention. Pacific Account Manager will ask a Pacific resource.	1> Send E-mail to Mary Liz stating the ISA/GSA ID's we will use. 2> Investigate 12/10 SOC returned today.	1> Mike Lyons, 2> Pacific Account Manager.	ASAP	1> Complete. 2> Open.		
1686	2/29/00	14:32		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECCS0-025 Delay in Pending System Replacement of CESAR Ordering and PB CABS Billing Systems					cleccs_00-025.doc	
1687	2/29/00	15:20		LSC	LSC called	TG Resource	Pacific Resource		on PO9371695P, wrong TOS was entered	sent test case back to the TAM						
1688	2/29/00	16:07		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of a 900 pair exchange cable. This outage occurred when a contractor damaged the calbe while operating a lateral bore near the location of REDACTED and REDACTED. in the city of REDACTED.						
1689	2/29/00	16:31		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-050 Notification of Customer Not Ready Rescheduling or Cancellation Amended					clecc_00-050.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1690	2/29/00	17:47		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of 1 STS rail with four working T1s between POWAYXX and EL CAJON XX terminal locations.						
1691	2/29/00	18:19		Accessible Letter	E-Mail to TG CLec Manager	TG CLec Manager	redacted		Accessible Letter	CLECC00-051 Clarification of minimum cage size for Caged and Shared Cage collocation					clecc_00-051.doc	
1692	2/29/00	18:34		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the REDACTED carrier system with 27 working t1s between AlhambraXXXXX and PasadenaXXXXX terminal locations.						
1693	2/29/00	19:03		Pacific Account Manager	E-Mail to TG CLec Manager	TG CLec Manager	Pacific Account Manager	TG Project Manager, TG Resources, TG Team Lead,	RE: Datagate Vantive ticket #2712935 retest results	She asks to please retest DataGate Address Validation queries. Testbed data corrections have been posted.						
1694	2/29/00	19:49	1	Pacific Account Manager	VMX to TG CLec Manager	TG CLec Manager	Pacific Account Manager		DataGate (Vantive # 2712935)	Pacific Account Manager asked TG CLEC Manager to please re-send the DataGate test queries as additional DataGate fixes have been made.						
1695	2/29/00	20:04		Pacific	Fax to Napa Telecomm				Outage Notification	Water intrusion into a 3600 pair exchange cable near redacted and redacted in the city of redacted. Restoration is in progress.						

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1696	2/29/00	21:43		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of network element 3256 on an redacted carrier system with three working T3s between SCRMCAxxxxx and FROKCAAN (IGC Intel com) due to blown fuses at customer locations.						