Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1697	3/1/00	7:52		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Resource	RE: DataGate vantive ticket #2712935 retest results	TG CLEC Manager heard Pacific Account Manager's voice mail from yesterday evening, and has requested developers retest and report ASAP. He will let her know the earliest possible.						
1698	3/1/00			LSC	LSC called	TG Resource	Pacific Resoruce		on PO9319695P, can't perform a move on South and North region addresses	sent test case back to the TAM						
1699	3/1/00			LSC	LSC called	TG Resource	Pacific Resoruce		on PO9385695P, customer already has repeat dialing, can't add it	sent test case back to the TAM						
1700	3/1/00	9:30		TG Resource	Pacific Call center	TG Resource	Pacific Resoruce			reset toolbar ID						
1701	3/1/00	9:36		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	SWA00-050 Pacific Bell telephone Company Notice of Project Pron to Neighborhood Gateway Locations Issue 1.0					swa_00-050.doc	
1702	3/1/00	10:10	10	TG Resource	Conference Call	TG Resource ,TG Resoruce TG CLEC Manager	Pacific Call Center Resoruce		EDI Testing - Blackhawk	TG Resource told Pacific Call center resoruce we removed the 'T'est indicator from case #1, but used type = 12 and 'T' on case #2. It appears Pacific Call center Resource side stripped the 'T' from case #2, which it should not do. TG Resource and TG CLEC	Document in an E-mail the need for CLEC's to use type='ZZ' on both ISA and GSA EDI segments.	Pacific Call Center Resoruce	TBD	Complete 3/1.(Pacific Call Center Resourceclarified in E-mail forwarded by Pacific Account Manager at 1:07PM.)		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1703	3/1/00	10:56		TG CLEC Manager	E-Mail to Pacific Call center	TG CLEC Manager	Pacific resoruce	TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	Datagate Vantive ticket #2712935 re-test	TG CLEC Manager notifies:Pacific Account Manager asked us to re-test the DataGate tests. Included are our results. Looks like no significant change. 12 cases apparently succeeded, while four still do not provide expected results: Our case 3 expected 1						
1704	3/1/00	11:27		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	RE: Another Datagate Vantive Ticket #2712935 test issue	Pacific Account Manager says: FYI wanted to confirm back to you that we are working this problem under the same ticket number as the Address Validation issue.						
1705	3/1/00	11:48		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-026 Final Requirements for March 18th Verigate Release					cleccs_00-026.doc	
1706	3/1/00	11:58		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: Another Datagate Vantive Ticket #2712935 test issue	TG CLEC Manager asks if we could either: call the DG address validation problem 2712935-A and the new issue 271935-B, or Request a separate ticket number for the new issue.						
1707	3/1/00	12:08		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-027 OSMOP System Terminal Interface Availability					cleccs_00-027.doc	
1708	3/1/00	13:05		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager, TG Project Manager	Pacific Account Manager		FW: Blackhawk ISA Qualifier Code	Pacific Account Manager forwards email from Pacific Call lCenter Resource stating the following: After this morning's phone conversation with the TG Resoruces, and TG CLEC Manager, I verified how SWB EDI handles the ISA Qualifier Code. I was told that ev						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1709	3/1/00	13:09	15	Pacific Account Manager	Conference Call	TG CLEC Manager, TG Project Manager, TG Resource, TG Resource, TG Manager Team Lead	Pacific Resoruce, Pacific Account Manager		DataGate and EDI Logistics	Pacific Account Manager requested a full DataGate journal today. DG test case 14 should have SAD_HNO suffix=E. Case 12 has an indefinite address (unnumbered). Case 13 should have Av H and SAGA. Case 14 should have 1/2 in HNO, SAD, and SUFX. Pacific Accoun	1> Have TG Resource send full DataGate test journal file, and forward to Pacific.	1> TG CLEC Manager	ASAP	Complete 3/1/00.		
1710	3/1/00	13:24	9	Pacific Account Manager	Conference Call	TG CLEC Manager, TG Resource	Pacific Account Manager		DataGate PFA Problem	DataGate PFA problem was discussed, where we received a 10 digit error code rather than the 4 digit code we expected, but no error text.						
1711	3/1/00	14:02		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Resource	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Account Manager		FW: PFA Error	Pacific Account Manager forwards email she sent to Pacific Call center re: PFA Error and she tells TG CLEC Manager he should get an "auto" response confirming whenever an email is sent to the Pacific Call center that the email was received.						
1712	3/1/00	14:13		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Team Lead, TG Resource	RE: Blackhawk ISA Qualifier Code	TG CLEC Manager thanks Pacific Account Manager and Pacific Call Center Reosurce for clarifying.						
1713	3/1/00	14:16		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager	FW: Notice!!Loss of CLEC 1 on another line!!	TG Team Lead asks if there is anything she can do on issue that TAM Monitor Team Lead forwarded to him.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1714	3/1/00	15:03		TG CLEC Manager	E-Mail to Pacific Call center	TG CLEC Manager	Pacific Call center	Pacific Account Manager, TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	RE: DataGate vantive ticket #2712935 retest (attn. Brian)	TG CLEC Manger states: Pacific Account Manager asked us to run our tests again using the current date as input. Here are our results. No change from this AM. 12 cases apparently succeeded, while four still do not provide expected results: Our case 3	expected 1301	received 1314. Our case 12 expected 1310	received 9999. Our case 13 expected 1312 received 9999. Our case 14	expected 1314	received 1304.
1715	3/1/00	16:07		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	NDM for daily usag data?	TG CLEC Manager asks: Any progress with our request to convert our daily usage data from tape to NDM format, as mentioned in my E-mail of 2/21? Given your team's best efforts, how quickly might this be accomplished?						
1716	3/1/00	16:41		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted with 24 working T3s between ANHMCAxx and ANHMVCAxxxxx terminal locations. Service was restored.						
1717	3/1/00	16:52		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-052 Ordering Billing Forum (OBF) Decision Regarding Indicator 4 in EMI Record					clecc_00-052.doc	
1718	3/1/00	17:00		Pacific	Fax to Blackhawk Comm				Outage Notification	Loss of the redactedwith 24 working T3s between ANHMCAxx and ANHMVCAxxxx terminal locations. Service was restored.						
1719	3/1/00	17:35		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG CLEC Manager	RE: Notice!!Loss of CLEC 1 on another line!!	Pacific Account Manager asks which CLEC this is.						
1720	3/1/00	18:16		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager	RE: Notice!!Loss of CLEC 1 on another line!!	TG Team Lead says the CLEC is Blackhawk. There is also a change to the phone numbers effected. There are now only two, and one changed from original.						
1721	3/1/00	18:25		Pacific Account Manager	E-Mail to TG Team Lead, TG CLEC Manager	TG Team Lead, TG CLEC Manager	Pacific Account Manager		RE: Notice!!Loss of CLEC 1 on another line!!	Pacific Account Manager asks if these lines were provisioned. If more than 1 week, has a repair ticket been placed? If less than 1 week, has LSC been contacted to see if there was an omission on the Service Order?						
1722	3/1/00	18:51		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Resource	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Account Manager		RE: PFA Error	Pacific Account Manager states: My DataGate folks would like to see the input data that you used for this query. I know the TG Reource said there was some extraneous data in the earlier email. Could you please send me a clean email with the input data						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1723	3/1/00	19:50		Pacific	Fax to Blackhawk Comm				Outage Notification	Loss of the redacted carrier system with 12 working T1s between redacted and redacted. All calls dropped						
1724	3/1/00	19:56		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	More suggestions re: Datage Vantive ticket #2712935 re-test	See Related Notes						DataGate Vantive ticket#2712935 re-test .doc
1725	3/1/00	20:07		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted carrier system with 12 working T1s between redacted and redacted. All calls dropped						
1726	3/1/00	20:35		Pacific	Fax to Blackhawk Comm				Outage Notification	No dial tone and can't be called conditions to customers served by the damaged cables. 2200 pairs are affected. This outage is at redacted						
1727	3/1/00	20:53		Pacific	Fax to Napa Telecomm				Outage Notification	No dial tone and can't be called conditions to customers served by the damaged cables. 2200 pairs are affected. This outage is at redacted						
1728	3/2/00	0:19		Pacific	Fax to Blackhawk Comm				Outage Notification	Can't complete calls for one customer, cause is under investigation						
1729	3/2/00	0:35		Pacific	Fax to Napa Telecomm				Outage Notification	Can't complete calls for one customer, cause is under investigation						
1730	3/2/00	1:54		Pacific	Fax to Blackhawk Comm				Outage Notification	Loss of a 2100 pair pulp cable with unknown number of workers damaged due to water intrusion						
1731	3/2/00	2:10		Pacific	Fax to Blackhawk Comm				Outage Notification	Loss of a 2100 pair pulp cable with unknown number of workers damaged due to water intrusion						
1732	3/2/00	2:58		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of an 600 pair cable with unknown number of workers damaged. Cable was cute, details under investigation.						
1733	3/2/00	3:14		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of an 600 pair cable with unknown number of workers damaged. Cable was cute, details under investigation.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1734	3/2/00	8:46		TG CLEC Manager	E-Mail to TG Resource	TG CLEC Manager, TG Resource	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resource, TG Resource	RE: Datagate PFA Error	TG CLEC Manager asks TG resoruce: Can you easily extract the DataGate input elements from the file that TG rresource sent, so the DataGate folks can attempt to duplicate? If this is non-trivial, I expect Pacific Resorce can get some help. I do know that						
1735	3/2/00	9:14		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of the redacted carrier system with 16 working T1s between WNCKCAxxxxx and WNCKCAxxxxx terminal locations. The cause was a loose connector at the NEC-405 MUX. Service was restored when the connector was tightened.						
1736	3/2/00	9:34		Pacific	Fax to Blackhawk Comm				Outage Notification	Loss of the redacted carrier system with 16 working T1s between WNCKCAxxxxx and WNCKCxxxxx terminal locations. The cause was a loose connector at the NEC-405 MUX. Service was restored when the connector was tightened.						
1737	3/2/00	9:48		TG CLEC Manager	E-Mail to Pacific Call center	TG CLEC Manager	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	RE: Datagate Vantive ticket #2712935 re-test	TG CLEC Manager notifies Paific Resource and team that we are almost there. He attaches TG Resource's email to him that Test 3, Test 12 and Test 13 are right, but not test 14.						
1738	3/2/00	10:15	1	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		NDM for Daily Usage Status	TG Resource asked for an update on the status of our request to convert daily usage data to NDM electronic feed (approved?, when?, how escalate?).	Provide NDM status update.	Pacific Account Manager	ASAP.	Complete 3/2 at 12:01.		
1739	3/2/00	10:34		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Team Lead	TG CLEC Manager, TG Team Lead	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resource	RE: Notice!!Loss of CLEC 1 on another line!!	Since this problem is recurring, is there something we as a pseudo-CLEC need to do to set-up business relationships with long distance carriers? We have received no direction here. Is CLEC 1 possibly cutting off service because we have not done this?						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1740	3/2/00	10:48		Pacific	Fax to Napa Telecomm				Outage Notification	Loss of appx. REDACTED carrier systems between the REDACTED and REDACTED terminal locations. Cause is under investigation. No ETR. Maintenance personnel are on-site. Restoration is in progress.						
1741	3/2/00	11:07		TG CLEC Manager	E-Mail to Pacific Call center	TG CLEC Manager	Pacific Call center	Pacific Account Manager, TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Team Lead, TG Resource	RE: Datagate Vantive ticket #2712935 re-test (Brian)	TG CLEC Manager forwards latest test results.						
1742	3/2/00	11:17		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG Resource, TG CLEC Manager	RE: Notice!!Loss of CLEC 1 on another line!!	TG Team Lead states: The lines were provisioned some time ago. The two mentioned below in December, and now another one added to the list,redacted, provisioned in January. Yes, repair tickets were entered, and the response was that the carrier was 288 for						
1743	3/2/00	11:55		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	RE: Datagate Vantive ticket #2712935 re-test (Brian)	See Related Notes						MLD-DataGate Vantive ticket#2712935 re-test (attn Brian).doc

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1744	3/2/00	12:01	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		NDM for Daily Usage Status	Pacific Account Manage reported next available slot for daily usage data via NDM is mid-April. This is only done when the system is down for an "off/off" release. She said minimum time to convert to NDM is 30 days, likely due to scheduled release dates.						
1745	3/2/00	12:44		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager,T AM Billing Team Lead, TG Resource	RE: Dataexchange daily usage call	Pacific Account Manage says: per voicemail I just left for TG CLEC Manager and brief conversation with TG Porject Manager normal interval is 30 - 60 days to move CLEC's Data Exchange from tape to NDM. Reason for the wide interval is that it must be don						
1746	3/2/00	12:50		TG Resource	E-Mail to Pacific Account Manager, TG CLEC Manager	TG Resource, TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	RE: Dataexchange daily usage call	TG Resource says, Pacific Account Manager, that all right, thank you and gives result of Test 14, Expected 1314, Result 1314.						
1747	3/2/00	13:00		Pacific	Mail to Discovery Comm				Discovery Comm Bills (6)	Bills: 1) $80.23, Statement Date 2/19/00, Account redacted2)$22.99, Statement Date 2/20/00, Account redacted 3) $64.49, Statement Date 2/19/00, Account redacted 4) $92.13, Statement Date 2/18/00, Account redacted 5) $9.51, Statement Date 2/17/00, Accou						
1748	3/2/00	13:00		Pacific	Mail to Blackhawk Comm				Blackhawk Comm Bills (3)	Bill: 1) $133.26, Statement Date 2/20/00, Account redacted 2) $45.64, Statement Date 2/19/00, Account redacted 3) $207.67, Statement Date 2/19/00, Account redacted						
1749	3/2/00	13:00		Pacific	Mail to Camino Comm				Camino Comm Bills (4)	Bill in the amount of $169.15, Statement Date 2/19/00, Account redacted 2) Bill in the amount of $137.50, Statement Date 2/19/00, Account redacted 3) Bill in the amount of $87.71, Statement Date 2/20/00 4) Bill in the amount of $78.62, Statement Date 2/20						
1750	3/2/00			Pacific	Express Mail to Discovery				Napa Telecomm tape	TAPE redacted, WO# redacted plus hard copy						
1751	3/2/00			Pacific	Express Mail to Discovery				Discovery tape	TAPE redacted, WO# redacted plus hard copy						
1752	3/2/00			Pacific	Express Mail to Camino				Camino tape	TAPE redacted, WO# redacted plus hard copy						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1753	3/2/00	13:00		Pacific	Mail to Napa Telecomm				Napa Telecomm Bills (4)	Bill in the amount of $130.98, Statement Date 2/20/00, Account redacted 2) Bill in the amount of $124.50, Statement Date 2/22/00, Account redacted 3) Bill in the amount of $212.79, Statement Date 2/19/00, Account redacted0 4) Bill in the amount of $90.						
1754	3/2/00	13:00		TG Resource	E-Mail to TG ResourcePacific Account Manager, TG CLEC Manager	TG Resource, TG Resource, TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Team Lead, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	Please do not forward. RE: Datagate vantive ticket #2712935 re-test (attn. Brian)	TG Resource asks Pacific Account Managenot to forward this testing data to any other person on her side.						
1755	3/2/00	13:10	1	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		NDM for Daily Usage Status	TG CLEC Manager acknowledged receipt of her 12:01 VMX, and thanked Pacific Account Manage for her timely reply.						
1756	3/2/00	13:48		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Team Lead, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	RE: Datagate Vantive ticket #2712935 re-test (attn. Brian)	TG CLEC Manager says: Pacific Account Manage - Please remove the "PSEU" from PSEUCLEC_ID. I have been scrubbing the files for blindness, also removing any occurrence of "cpuc". Thanks to all for your sensitivity to this important issue. BR, TG CLEC						

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1757	3/2/00	14:33		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	RE: Datagate PFA Error	TG CLEC Manager gives our input to DataGate , and what was received back from DataGate						
1758	3/2/00	14:55		TG Team Lead	E-Mail to Pacific Account Manager, TG CLEC Manager	TG Team Lead, TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	PB EDI call 3/2	See Related Notes						PB EDI Call 32.doc
1759	3/2/00	15:40		TG Resource	Phone to Pacific Call center	TG Resource			Vantive ticket #2755471	invalid result by using zip code only for datagate documentation.						
1760	3/2/00	17:05		Pacific Resource	E-Mail to TG Team Lead	TG Team Lead	Pacific Resource	Pacific Account Manager	Blackhawk TC 1 & 2	Pacific Resource forwards results of errors. She says if TG Team LEAd wants to call today, to do so, otherwise it can be addressed on call tomorrow.						
1761	3/2/00	17:13		Pacific Account Manager	E-Mail to TG Team Lead, TG CLEC Manager	TG Team Lead, TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Resource	RE: PB EDI call 3/2	Pacific Account Manage says there is a slight correction to TG Team Lead recap re: Jeopardies and Supps. If the Jeopardy is for "no access", CLEC must supp, to let us know when to send tech out again. No action will be taken until Supp is received and i						
1762	3/2/00	17:59		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	FW: Notice!!Loss of CLEC 1 on another line!!	TG Team Lead says another communcion on the CLEC 1 LD issue that she needs to be aware of. He forwards email from tam Monitor Team Lead stating TAM End User Team Lead turned up one of the lines with CLEC 1 and will be receiving a bill. TAM End User Team						
1763	3/2/00	16:16 - 18:32		Pacific	Fax to Napa Telecomm			Outage Notifications (4)		Serial numbers redacted - redacted, loss of cables						
1764	3/2/00	16:00 - 18:16		Pacific	Fax to Blackhawk Comm			Outage Notifications (2)		Serial numbers redacted,redacted, loss of cables						
1765	3/2/00	18:03		TG Team Lead	E-Mail to Pacific Resource	TG Team Lead	Pacific Resource		RE: Blackhawk TC 1 & 2	TG Team Lead thanks Pacific Reasourc for info, he has forwarded it to relevant folks. He will be out tomorrow, but the others will follow up on two cases.						

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1766	3/2/00	18:06		Pacific Resoruce	E-mail to TG Team Lead	TG Team Lead	Pacific Resoruce		RE: Blackhawk TC 1 & 2	Pacific Resoruce says she will be in the office until 5:30 PST or they can page her in the morning after 7 am (PST). She doesn't normally come into the office until 9 am. She is available by pager from 7am - 9 am for questions.						
1767	3/2/00	18:07		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-053 Notification of E911 Remote Access Relocation					clecc_00-053.doc	
1768	3/2/00	18:10		Pacific Account 2 Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		CLEC 1 long distance denial to Blackhawk 'friendly' accounts	In response to E-mails from TG Team Lead and TG CLEC Manager, Pacific Account Manage said she would also reply via E-mail. Her theory is that as Blackhawk OCN=8587 is vaild for a real CLEC in Montana, CLEC 1 likely contacted them and learned the real CLE						
1769	3/2/00	19:01		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource	Pacific Account Manager		FW: CLECC00-05 Notification of E911 Remote Access Relocation	Pacific Account Manage wanted to make sure of awareness of this change.						
1770	3/2/00	20:14		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager, TG Project Manager	Pacific Account Manager		NDM for Data Exchange: Napa	Pacific Account Manager attaches agreement for Napa. She has changed it to show that NDM is wanted rather than mag tape. She asks whether we want NDM daily, weekly or monthly. She didnt see a place in the form for an IP address although she thinks for					TECHREQ1 Napa 03 02 00.doc	
1771	3/2/00	20:40		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	RE: Notice!!Loss of CLEC 1 on another line!!	See Related Notes						Loss of ATT on another line.doc
1772	3/3/00	4:30 - 20:08		Pacific	Fax to Blackhawk Comm				Outage Notifications (4)	Serial numbers REDACTED, loss of cables						
1773	3/3/00	4:46 - 20:25		Pacific Bell	Fax to Napa Telecomm				Outage Notifications (4)	Serial numbers REDACTED loss of cables						
1774	3/3/00	10:53		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Project Manager	TG CLEC Manager, TG Project Manager	Pacific Account Manager	TG Resource	RE: NDM for Data Exchange: Napa	TG CLEC Manager says weekly is fine. Since document did not need modification, the copy she sent is fine. Can Pacific Account Manager confirm when we will get one data set per CLEC? Also, what is the scheduled date for the change to NDM and when can w						
1775	3/3/00	11:00		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager, TG Project Manager	Pacific Account Manager	TG Project Manager, TG Resource	FW: Datagate Issue	TG CLEC Manager forwards TG Resource' email re: invalid result by using zip code only for datagate documentation.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1776	3/3/00	13:15		Pacific Account Manager	E-Mail to TG Resource	TG Resource	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Resource, TG Team Lead	FW: Datagate PFA error	Pacific Account Manager forwards email to TG Resource from TG CLEC Manager. She asks to re-run query today and let her know how it goes. She will follow up with the developer & programmer on the SAGA/Zip						
1777	3/3/00	14:09		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	SWA00-052 - PACIFIC - Delay in Pending System Replacement of CESAR Ordering and Pacific CABS Billing Systems					swa_00-052.doc	
1778	3/3/00	14:15		Pacific	Mail to Napa Telecomm				Napa Telecomm Bill	Bill in the amount of $86.63, Statement Date 2/22/00, Account redacted						
1779	3/3/00			Pacific	Express Mail to Napa Telecomm				Napa Telecomm tape	TAPE redacted, WO# redacted plus hard copy						
1780	3/3/00			Pacific	Express Mail to Napa Telecomm				Napa Telecomm tape	TAPE redacted, WO# redacted plus hard copy						
1781	3/3/00			Pacific	Express Mail to Blackhawk				Blackhawk tape	TAPE redacted plus hard copy						
1782	3/3/00	18:58		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-054 Notification of Pacific Telephone Company (Paci fic) Implementation of New Interim Prices for all Forms of Collocation					clecc_00-054.doc	
1783	3/3/00	19:02		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-055 Rescheduling of the Third SBC 13-State OSS xDSL Plan of Record Collaborative Meeting					clecc_00-055.doc	
1784	3/3/00	19:32		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-028 Notification of Extended Cutoff Time for Loop with Port Requests					cleccs_00-028.doc	
1785	3/3/00	19:33		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-029 Final Requirements for March 18 Order Status Releas e 7.1.0					cleccs_00-029.doc	
1786	3/3/00	19:55		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-030 Final Requirements for March 18th POS Release 2.1.0					cleccs_0-030.doc	
1787	3/3/00	20:33		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-031 Revisions of Requirements Release Date					cleccs_00-031.doc	
1788	3/3/00	20:55		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Resource	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Account Manager	TG Team Lead	FW: Blackhawk Test Case Status 3-3-00	MLD forwards Pacific Resoruce's email regarding three test cases with errors. She says it would be great if corrected orders would get to Pacific Resoruce early enough before the call on Monday so she can run them through her system.						
1789	3/4/00			Pacific	Mail to Discovery Comm				Discovery Comm Bill	Bills: $131.80, Statement Date 2/25/00, Account redacted						
1790	3/4/00			Pacific	Mail to Napa Telecomm				Napa Telecomm Bill	Bills: $75.27, Statement Date 2/25/00, Account redacted						
1791	3/4/00	5:29		Pacific	Fax to Napa Telecomm				Outage Notifications (1)	Serial numbers redacted loss of cables						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1792	3/5/00	1:25 - 17:53		Pacific	Fax to Blackhawk Comm				Outage Notifications (2)	Serial numbers redacted loss of cables						
1793	3/5/00	1:43 - 18:11		Pacific Bell	Fax to Napa Telecomm				Outage Notifications (2)	Serial numbers redacted loss of cables						
1794	3/6/00			Pacific Bell	Express Mail to Camino				Camino Tape	TAPE redacted WO#redacted plus hard copy						
1795	3/6/00			Pacific Bell	Express Mail to Blackhawk				Blackhawk tape	TAPE redacted, WO#redactedplus hard copy						
1796	3/6/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (2)	Bills: 1) $0.00, Statement Date 2/23/00, Account redacted2)$31.83 credit, Statement Date 2/25/00, Account redacted						
1797	3/6/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill: 1) $238.02, Statement Date 2/25/00, Account redacted						
1798	3/6/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (3)	Bill in the amount of $109.16, Statement Date 2/25/00, Account redacted, 2) Bill in the amount of $277.78, Statement Date 2/25/00, Account redacted 3) Bill in the amount of $87.99, Statement Date 2/23/00, Account redacted						
1799	3/6/00	11:17		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-032 Announcement of the 1Q00 E911/Directory Listing Fix -It Team Meeting					cleccs_00-032.doc	
1800	3/6/00	11:18		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Team Lead, TG Resource, TG Resource	DataGate Vantive #2755471 -1300 without SAGA	TG CLEC Manager gives the test transaction which generated the unexpected response from DataGate.						
1801	3/6/00	11:33		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resoruce	TG CLEC Manager	Pacific Account Manager, Pacific Resoruce	Pacific Resource, TG Project Manager, TG Team Lead, TG Resource	FW: Clarification of Test Case 5 Errors	TG CLEC Manger asks Pacific Account Manager and Pacific Resoruce to clarify why we need an LNA=V rather than LNA=D on our Blackhawk (disconnect) test case 5?						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1802	3/6/00	11:59		Pacific Resoruce	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Resoruce, Pacific Account Manager	Pacific Resource, TG Project Manager, TG Team Lead, TG Resource	RE: Clarification of Test Case 5 Errors	Pacbell does not use the LNA field for Loop Disconnects. In the LSOR, this field is 'N' (not applicable). The only time it's required is on a Loop Conversion; hence the 'V'. I should have made note of this in my original e-mail; I was looking at ACT=V whe						
1803	3/6/00	12:00		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Resource	My desk runneth ove with DataExchange daily usage tapes!	Out of the blue, starting last Thursday 3/2, instead of the expected one set of four daily usage data tapes each week (one for each CLEC), I started receiving tapes each day. This is an unwanted administrative challenge to say the least. Why has this ha						
1804	3/6/00	13:00	5	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLEC Manager, TG Project Manager, TG Team Lead	Pacific Resoruce, Pacific Resource		EDI Testing - Blackhawk							
1805	3/6/00	13:48		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-057 Final Minutes from January 26, 2000 Change Management Process Meeting					clecc_00-057.doc	
1806	3/6/00	15:03 - 21:15		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications (4)	Serial numbers redacted loss of cables						
1807	3/6/00	15:20 - 21:32		Pacific Bell	Fax to Napa Telecomm				Outage Notifications (4)	Serial numbers redacted loss of cables						
1808	3/6/00	20:11		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-058 SBC/Ameritech Plan of Record for Uniform and Enhance d OSS					clecc_00-058.doc	
1809	3/7/00	18:13		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-056 Re-send E911 First Quarter 2000 CLEC Forum Agenda					clecc_00-056.doc	
1810	3/6/00	13:42		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource, TG Resource	DD Issues	I believe we had discussed this issue recently and you indicated that if I sent you the data, you could help resolve.What happened is that due to our procedures (which have since been fixed) we failed to catch order completion dates and print SOCs on some						
1811	3/6/00	23:49	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		DataGate Issues		1> Re-run PFA DataGate tests. 2> Provide status update.	1> TG Resource. 2> TG CLEC Manager	ASAP.	Complete 3/7.		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1812	3/7/00	2:12 - 15:34		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications (4)	Serial numbers redacted loss of cables						
1813	3/7/00	2:29 - 4:37		Pacific Bell	Fax to Napa Telecomm				Outage Notifications (4)	Serial numbers redactedloss of cables						
1814	3/7/00	9:21		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource,TG Resource, TG Resource	RE: PFA Error Vantive ticket #	TG CLEC Manager asks if she received a vantive number for the PFA problem she requested last week						
1815	3/7/00	9:29		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Call center	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource,TG Resource, TG Resource	RE: Datagate production per your vmx at 8:49 pm PST	Pacific Account Manager left me a VMX at 8:49PM PST yesterday, indicating we have the go-ahead for DataGate in production. She also requested we re-run the test resulting in the PFA problem (large error number with no error text). Question regarding Data						
1816	3/7/00	9:54	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		DataGate Issues	Pacific Account Manager asked TG CLEC Manager to verify we are OK moving to DataGate production. She also asked if we had run the PFA test, and asked TG CLEC Managerto notify the Pacific Call center (redacted) as to which DataGate version we are using.	Answer her questions (see comments at left).	TG CLEC Manager	ASAP.	Complete 3/7.		
1817	3/7/00	10:18		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Call center	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource, TG Resource,TG Resource, TG Resource	RE: Datagate production per your vmx at 8:49 pm PST	TG Resource has re-run the PFA test, and we are cleaning the spool file to forward. It appears the out-of-range error code holds the value of another field. We will send detailed information ASAP. Once the PFA problem is cleared, we agree it makes sense						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1818	3/7/00	10:30	1	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		DataGate Issues	TG CLEC Manager confirmed we are OK with Napa DataGate production to troubleshoot the SAGA problem in Vantive #2755471. He told her we are seeing the same results in the PFA test, and that he will call the ISC today with requested version information.	Call ISC with DataGate version information for PFA issue.	TG CLEC Manager	ASAP.	Complete 3/7.		
1819	3/7/00	11:24		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Call center	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Resource,TG Resource, TG Resource	DatagGate PFA error code problem (Vantive ticket #???)	TG CLEC Manager forwards TG Resource email with the latest tests.						
1820	3/7/00	13:00	6	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Resoruce, Pacific Resoruce, Pacific Resource, Pacific Oss Customer Support Resource, Pacific Call Center Resoruce		EDI Testing - Blackhawk	Pacific Resoruce has received our revised test cases #1 and #2 transmitted this AM. Case #1 looks OK. Pacific Resoruce sent to LSC for review. Case #2 was missing the entire Loop with Port form. Earlier submissions had it OK. Will try to correct prior	1> Investigate loss of case #2 loop with port form. 2> Fix listing problem. 3> Resend case #2. 4> Send cases 3-6.	1> Both Pacific and TG teams. 2> TG developers . 3&4> TG Team Lead.	1> 3/8, 2> 3/10, 3> 3/8, 4> 3/10.	1&3> Complete 3/8. 2> 3/9. 4> Cases 4-6 sent 3/9. Case 3 re-sent 3/20.		
1821	3/7/00	13:00	6	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Resoruce, Pacific Resoruce, Pacific Oss Customer Support Resource, Pacific Call Center Resoruce		EDI Testing - Blackhawk	Pacific Resoruce has received our revised test cases #1 and #2 transmitted this AM. Case #1 looks OK. Pacific Resoruce sent to LSC for review. Case #2 was missing the entire Loop with Port form. Earlier submissions had it OK. Will try to correct prior	1> Investigate loss of case #2 loop with port form. 2> Fix listing problem. 3> Resend case #2. 4> Send cases 3-6.	1> Both Pacific and TG teams. 2> TG developers . 3&4> TG Team Lead.	1> 3/8, 2> 3/10, 3> 3/8, 4> 3/10.	1&3> Complete 3/8. 2> 3/9. 4> Cases 4-6 sent 3/9. Case 3 sent 3/20.		
1822	3/7/00	13:00		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-059 2nd Walk-Through of 13-State Change Management Proce ss Cancelled					clecc_00-059.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1823	3/7/00	13:08		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Resource	TG CLEC Manager	Pacific Account Manager		Datagate test documentation	Pacific Account Manager says the replacement test package page has been posted on the CLEC website for Datagate						
1824	3/7/00	13:30		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Project Manager, TG Resoruce	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Resource, TG Team Lead, TG Resource	RE: Datagate test documentation	TG CLEC Manager thanks Pacific Account Manager and give cut/paste of current website page 27 of CLEC Access 8.0 Dev Ref v.3.0						
1825	3/7/00	13:49		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-033 Final Requirements for Starwriter April Release					cleccs_00-033.doc	
1826	3/7/00	13:58		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource, TG Resource	RE: DD Issues	have you contacted the Customer Care Unit of the LSC? This should be your first step to follow-up on specific PONS - once you are through the Introduction process and into "full production", as you are with both Blackhawk and Napa or GUI-placed orders.						
1827	3/7/00	14:02		TG CLEC Manager	E-Mail to TG Resource, Simon Gould, Pacific Account Manager	TG CLEC Manager, TG Resource, TG Team Lead	Pacific Account Manager	Pacific Resource, TG Resource, TG Resource, TG Resource, TG Project Manager, TG Resource, TG Resource	RE: Blackhawk Test Cases 1 and 2	Notes from today's six minute Blackhawk EDI test call at 10AM PST, attended by Pacific Resource, Pacific Call Center Resoruce, Pacific Oss Customer Support Resoruce, Pacific resource TG Project Manager, TG Resource, and TG CLEC Manager: Pacific Resoruce h						
1828	3/7/00	14:16		Pacific Resoruce	E-Mail to TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	Pacific Resoruce	Pacific Account Manager, Pacific Resource	Blackhawk T C 1 - Data clarification	I just heard back from the FLSC Rep and she is not able to create the service order with the CABLEID sent (TY-12). The format should be 12-TY; although she mentioned she's used to seeing 26-NL in this field. We can manually edit this field and create the						
1829	3/7/00	14:19		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-060 BAN Selection When Multiple BANs Exist					clecc_00-060.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1830	3/7/00	14:20		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Project Manager, TG Team Lead, TG Resource	FW: Napa E911 TN Query	Looks like we have changed the original alignment of people and pseudo-CLEC's. Can you validate the same SecurID for more than one CLEC? If not, looks like we just need a Blackhawk SecurID for TG Resource. Looks like we could use TG Resource for Napa,						
1831	3/7/00	14:24		TG Project Manager	E-Mail to Pacific Resoruce, TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	Pacific Resoruce	Pacific Account Manager, Pacific Resource	RE: Blackhawk TC 1 Data Clarification	I think at this point there is little to be gained in resubmitting this one. I'll take you up on your offer to manually create this order in test. TG Team Lead and TG Resource can review this so it won't happen in production.						
1832	3/7/00	16:05	10	TG CLEC Manager	Call Pacific Call center	TG CLEC Manager	Pacific Resource (ISC), Pacific Resource (DataGate SME)		DataGate Vantive # 2755471	At TG Resource' request, TG CLEC Manager provided Pacific Resource our DataGate version (8.0). TG CLEC Manager also said we run under HPUX 10.02. Pacific Resource patched in Pacific ResourcePacific Resource from DataGate who asked what our port was from o	Find out the port we use for DataGate test and call ISC.	TG CLEC Manager	ASAP.	Complete 4:32PM EST 3/7.		
1833	3/7/00	16:17		Pacific Resoruce	E-Mail to TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resource	Pacific Account Manager, Pacific Resource	RE: Blackhawk TC 1 Data Clarification	I just got off the phone with Pacific Call Center Resource....the FOC is on it's way!!! Let me know when/if you want a SOC on this test case.						
1834	3/7/00	16:25	7	TG CLEC Manager	Call Pacific Call center	TG CLEC Manager	Chris Coots (ISC)		DataGate Vantive # 2755471	TG CLEC Manager provided the DataGate test port number 9075, and directed Pacific Resource to the sample data E-mail he sent yesterday (3/6) at 3:17 PM EST.						
1835	3/7/00	16:27		TG Project Manager	E-Mail to Pacific Resoruce, TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	Pacific Resoruce	Pacific Account Manager, Pacific Resource	RE: Blackhawk TC 1 Data Clarification	TG Project Manager says he's received the FOC, might as well send the SOC						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1836	3/7/00	17:34		Pacific Resoruce	E-Mail to TG Project Manager, Pacific Resource	TG Project Manager	Pacific Resoruce	Pacific Account Manager, Pacific Resource, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	RE: Blackhawk TC 1 Data Clarification	The order has been completed.....one down!!!! Pacific Call Center Resorucef—Please return the SOC to Blackhawk.						
1837	3/8/00	4:54 - 19:59		Pacific Bell	Fax to Blackhawk Comm			Outage Notifications (3)		Serial numbers redacted loss of cables						
1838	3/8/00	5:11 - 20:16		Pacific Bell	Fax to Napa Telecomm			Outage Notifications (3)		Serial numbers redacted loss of cables						
1839	3/8/00	10:08	9	Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		DataGate, EDI Logistics, Daily Usage Tapes	Pacific Account Manager indicated it would be best to finish Napa Managed Introduction (MI) before starting Blackhawk MI. TG CLEC Manager said DataGate developers will try SAGA test in production today, and if successful, perhaps can send Napa production						
1840	3/8/00	11:44		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	SWA00-056 - PACIFIC Primary Rate Integrated Services Digital Network (PRI)					swa_00-056.doc	
1841	3/8/00	11:58		TG Project Manager	E-Mail to Pacific Resoruce	TG Project Manager	Pacific Resoruce	Pacific Resource, Pacific Resource, Pacific Account Manager, TG Resource, TG Team Lead, Pacific Resource, TG CLEC Manager, TG Resource	Test case 2 for Blackhawk	We are having some difficulty in understanding the 855 that was received yesterday in response to the 850 sent yesterday for Blackhawk Test Case 2. It was indicated in our call yesterday that the Number Portability form was not generated from the file th						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1842	3/8/00	13:00	21	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Account Manager, Pacific Resoruce, Pacific Oss Customer Support Resource, Pacific Call Center Resoruce		EDI Testing - Blackhawk	TG Project Managersaid we cannot see a problem on our side with test case #2, where yesterday Pacific reported it was missing the loop with port form.Pacific Customer Support Resource. and Pacific Resource will analyze. TG Resourcer eported a T1 communic						
1843	3/8/00	13:22	18	Pacific Account Manager	Conference Call	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Account Manager, Pacific Oss Customer Support Resource		EDI Managed Introduction - Napa, DataGate Issues (Vantive #2778765)	TG CLEC Manager told Pacific Account Manager we had just submitted a succefful sDSL order for Blackhawk, PON PO9692695P (which is Napa PON format). Pacific Account Manage**r asked us not to mix PON format among our pseudo-CLEC's to help preserve blindness.**	1> Reiterate importance of informing Pacific Account Manager earlier the same day before submitting new order types. 2> Tell TG Resource to escalate T1 problem after two hours.	1> TG CLEC Manager, 2> TG Project Manager.	ASAP	Complete 3/8/00.		
1844	3/8/00	14:45		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	Notification for Acceptance of Quarterly Forecasts					clecc_00-061.doc	
1845	3/8/00	15:56		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-062 Notification of Central Offices Unavailable for Phys ical Collocation Space					clecc_00-062.doc	
1846	3/8/00	20:52		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	Pacific Account Manager		RE: Blackhawk TC 1 Data Clarification	I'm just now catching up on this issue about Test Case 1. I thought we had talked last week about the using 26-NL in this field? Aren't these supposed to be "regular" UNE voicegrade analog loops? If so, I think 26-NL is the standard value. Was there s						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1847	3/8/00	21:02		Pacific Resource	E-Mail to TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	Pacific Resource	Pacific Account Manager, Pacific Resource, Pacific Resource	Blackhawk Test Status 3/8/00	I did receive three orders today. I believe them to be for TC 5, TC 4 and TC 6a. However they all came across without PONs and therefore received Super Fatal Errors. I did not receive notification from Pacific Call Center Rresouce that he was sending them						
1848	3/8/00	21:13		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: My desk runneth over with DataExchange daily usage tapes!	Here's the feedback from Pacific Resoruce about the extra tapes: just as I suspected when TG CLEC Manager and I talked about it this morning. She says that there is always an additional file prepared at the end of the month clearing out all of the usage						
1849	3/9/00	5:50 - 20:21		Pacific Bell	Fax to Blackhawk Comm			Outage Notifications (5)		Serial numbers redacted loss of cables						
1850	3/9/00	6:06 - 20:02		Pacific Bell	Fax to Napa Telecomm			Outage Notifications (4)		Serial numbers redacrte loss of cables						
1851	3/9/00	7:13		TG Team Lead	E-Mail to Pacific Account Manager, TG CLEC Manager, TG Project Manager, Pacific Resource, TG Resource	TG Team Lead	Pacific Account Manager		RE: Blackhawk TC 1 Data Clarification	NO, probably a mis-communication. I thought the issue was more of which way round the characters were supposed to be presented, rather than the actual values. Next time around we will use standard value of 26-NL						
1852	3/9/00	9:12		Pacific Resource	E-Mail to Pacific Resoruce, TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource, TG Resource	Pacific Account Manager, Pacific Resoruce	Pacific Account Manager, Pacific Resource	RE: Blackhawk Test Status 3/8/00	I looked at the three orders that were sent yesterday and the problem has to do with how they are being coded. You are saying that they are 850 records but you are sending a 'BCH' segment instead of a 'BEG' segment. If you were sending an 860 record the						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1853	3/9/00	9:44		TG Resource	E-Mail to Pacific Resource, Pacific Resoruce, TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead, Todd Harpe	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead, TG Resource, TG Resource	Pacific Resource, Pacific Resoruce	Pacific Account Manager, Pacific Resource	RE: Blackhawk Test Status 3/8/01	We had a recent change to the Blackhawk TP that had a TYPO (850/860 switch), I will call you to make sure that we can use the same PONs and re-send these to you shortly. I should be able to call you about 10:15 EST.						
1854	3/9/00	9:52		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: My desk runneth over with DataExchange daily usage tapes!	TG CLEC Manager thanksPacific Account Manager for the information						
1855	3/9/00	10:22		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	Upcoming second quarter system releases	Just tried accessing redacted and had problems bringing up the home page. Very slow response, with several documents not presented (just got the little red X in the box in IE 5.0). Anyway, what I was trying to determine is if there is any central consol						
1856	3/9/00	10:30	15	TG CLEC Manager	Phone Pacific Call center	TG CLEC Manager	Pacific Resource (ISC)	DataGate Vantive # 2783502		TG CLEC Manager reported that the logon IP addresses we were given for test (redacted) and production (redacted) apparently both go to a directory services box, which returns the IP address of the final destination box. Whether we use the test or product	Send datagate.ini file to ISC.	TG CLEC Manager	ASAP.			Dan forwarded via E-mail the datagate.ini file from TG Resource at 11:04AM 3/9, and Chunhui re-sent in cleaner format at 11:24AM 3/9.

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1857	3/9/00	11:04		TG CLEC Manager	E-Mail to Pacific Call center	TG CLEC Manager	Pacific Resource (ISC)	TG Resource, TG Resource, TG Resource, TG Project Manager, TG Resource	Attn: Pacific Resource - Napa Datagate.ini (Vantive #2783502	As per our call just now, here is the requested Datagate.ini file. Our symptoms are as follows: The logon IP addresses we were given for test and production apparently both go to a directory services box, which returns the IP address of the final destinat						
1858	3/9/00	11:28		TG Resource	E-Mail to Pacific Call center	TG Resource	Pacific Resource (ISC)	TG Resource, TG Resource, TG Project Manager, TG CLEC Manager, TG Resource	RE: Attn: Pacific Resource - Napa Datagate.ini (Vantive #2783503	TG resource gives form problems with the datagate.ini file						
1859	3/9/00	13:00	18	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Resource, Pacific Resoruce, Pacific Oss Customer Support Resource, Pacific Call Center Resoruce		EDI Testing - Blackhawk	Pacific Resource reported receiving test case 4, 5, and 6a. 4&5 looked OK and would be forwarded to the LSC, but no FOC yet. Case 6a had missing listed TN (LTN), and an invalid CLEC ID, fixed on the PacBell side. Pacific Account Manager asked why 4&5 woul						
1860	3/9/00	13:19	6	Pacific Account Manager	Conference Call	TG CLEC Manager, TG Project Manager, TG Resource	Pacific Resource, Pacific Resoruce, Pacific Oss Customer Support Resource, Pacific Call Center Resoruce		EDI Testing - Blackhawk	TG Resource confirmed the PFA transaction 1010/1100 error code problem was on our side. TG CLEC Manager said he forwarded DataGate test/production problem (Vantive #2783502) information to TG Resource. Pacific Account Manager said she found answers to two						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1861	3/9/00	15:30		Pacific Resource 1 (ISC)	VMX at 813-287-5898	TG Resource	Pacific Resource (ISC)		DataGate Vantive #2783502	Pacific Reosurce left a VMX on Napa Telecom's order entry call back number, asking for TG CLEC Manager, who was at his desk at the time (redacted). No other information was conveyed (Vantive #, or subject).	Call Pacific Resource	TG CLEC Manager	ASAP.	Complete 3/13 @ 10:15AM.		
1862	3/9/00	18:44		Pacific Resource	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager, TG Project Manager	Pacific Resource	Pacific Account Manager, Pacific Resource	FW: NDM for daily usage data?	Pacific Account Manager has already replied that it will be a 30-60 day process to move DE to NDM. We will let you know when we have a firm date. Meanwhile, do you have a dataset name that you want to use for the DE files sent to you? The names should b						
1863	3/9/00	20:06		Pacific Reosurce	E-Mail to TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resource	Pacific Account Manager, Pacific Resource, Pacific Resource	Blackhawk Test Status 3/9/00	Orders have been created for Test Cases 4 & 5....PONs BH60001PE000029 and BH60001PE000028. The FLSC Rep asked that I mention both LSRs contained LST (Local Service Termination) data. This field is 'N'ot Applicable and the FLSC Reps are not used to seeing						
1864	3/9/00	20:31		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: Upcoming second quarter system releases	the best calendar or list of upcoming changes is the 12-month development view, presented at the quarterly change management meetings. It is posted on the website under Change Management and also was distributed in its very own Accessible Letter, just pr					CLECC00-012 - 12-Month Development View - California.msg	
1865	3/10/00	5:36 - 18:22		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications (2)	Serial numbers redacted loss of cables						
1866	3/10/00	5:53 - 18:39		Pacific Bell	Fax to Napa Telecomm				Outage Notifications (2)	Serial numbers redacted loss of cables						
1867	3/10/00	8:48		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Team Lead, TG Resource	Another misdirected AT&T call to our toll-free support number	Received a VMX on our toll-free support number yesterday 3/9/00 at 2:19PM PST from redacted. Her contact number is redacted. Sounds like she is trying to cancel CLEC 1 local service to REDACTED. She must have called Paclific , as she said Pacific still						

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1868	3/10/00	9:55		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource	TG CLEC Manager	Pacific Account Manager, Pacific Resource	TG Project Manager, TG Resource, TG Resource, TG Team Lead, TG Resource	FW: Datagate	Would you be so kind as to find out the answers to these questions posed by TG Resource regarding DataGate's "Dispatch Information" functionality? Looks like we will need this very soon. *How do we derive ST_NBR from the elements returned in the Address						
1869	3/10/00	9:57		TG Project Manager	E-Mail to Pacific Resource, TG CLEC Manager, Pacific Resource, TG Team Lead, TG Resource	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Team Lead, TG Resource	Pacific Resource	Pacific Account Manager, Pacific Resource, Pacific Resource, TG Resource, TG Resource	RE: Blackhawk Test Status 3/9/00	Ok, understand the info on LST. I'll copy this info to our developers. Go ahead and SOC 4 and 5.						
1870	3/10/00	10:19		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Team Lead, TG Project Manager, TG Resource	Any BAN selection impact on LSRs?	TG CLEC Resource forwards TG Resource's email re: CLECC00-060 on selecting a Billing Account Number when multiple BANs pre-exist for the product and area. Mark asks what is the acronynm ISR? Will management of mulptiple BANs have an impact on LSRs?						
1871	3/10/00	10:44		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-063 Service Provided Outside Regular Territory (SPORT) R elease					clecc_00-063.doc	
1872	3/10/00	10:55		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-064 Notification of Pacific Bell Telephone Company (Pacific) Implementation of (Revised) Interim Prices for all Forms of Collocat ion					clecc_00-064.doc	
1873	3/10/00	11:08		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		RE: Recall: Datagate	Pacific Account Manager asks TG CLEC Manager if he wants to recall the message because he found the answer already.						
1874	3/10/00	11:12		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource	RE: Recall: Datagate	TG CLEC Manager recalled it as it was a duplicate request of TG Project Manager sent yesterday evening.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1875	3/10/00	11:36		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Team Lead, TG Project Manager, TG Resource	RE: Any BAN selection impact on LSRs?	ISR means Interconnection Service Request, a form Pacific developed for ordering Local products and services. It was developed at the very beginning of Local, in advance of OBF forms for Local Loops, Local Interconnection and Number Portability. (Pacifi						
1876	3/10/00	11:46		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Resource, TG Resource, TG Resource, TG Team Lead, TG Project Manager, TG Resource	RE: Upcoming second quarter system releases	Yes, it would be great to hold a walkthrough. Can this be done on a conference call? How soon might we arrange this? Monday or Tuesday next week would be OK, or perhaps the following week?						
1877	3/10/00	11:57		Pacific Resoruce	E-Mail to TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resoruce	Pacific Account Manager, Pacific Resource, Pacific Resource, TG Resource, TG Resource	RE: Blackhawk Test Status 3/9/00	Done! Pacific Call Center Resource- Please return to Blackhawk!						
1878	3/10/00	12:08		TG Project Manager	E-Mail to Pacific Resource, TG CLEC Manager	TG Project Manager, TG CLEC Manager	Pacific Resource	Pacific Account Manager, Pacific Resource	RE: NDM for daiy usage data?	How about NAP.DE.USAGE.MMDDYY, BLK.DE.USAGE.MMDDYY, CAM.DE.USAGE.MMDDYY, DIS.DE.USEAGE.MMDDYY						

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1879	3/10/00	13:12	18	Pacific Account Manager	Conference Call	TG CLEC Manager, TG Resource, TG Project Manager, TG Team Lead	Pacific Account Manager, Pacific Oss Customer Support Resource		DataGate Dispatch, Daily Usage NDM, Camino EDI	RTG Reosurce requested DataGate Dispatch returned data component breakdown, particularly field width limitations. Documentation says use results returned from address validation, but there is no obvious correlation to data parse requirements. Pacific Reso	1> Provide test data and clarification for DataGate Dispatch. 2> Request Vantive ticket for Dispatch test data and clarification. 3> Remind Test Generator team of Managed Introduction process requirements. 4> Provide daily usage NDM status. 5> Expedite ti	1, 5, 7> Pacific Account Manager. 2, 3> TG CLEC Manager. 4> Pacific Resource. 6> TG Team Lead.	ASAP.	1> Complete 4/11. 2> Complete 3/20 (Vantive ticket #2829402). 3, 5> Complete 3/10. 4> Complete 3/21 (NDM set for 4/14). 6, 7> Complete 3/17.		
1880	3/10/00	14:01		Pacific Resource	E-Mail to TG Project Manager	TG Project Manager	Pacific Resource	Pacific Account Manager, TG CLEC Manager, TAM Resource, TAM Billing Team Lead, TG Resource, Pacific Resource	RE: CABS billing file	In the future, the file names will be:NAP_N.CABSBILL.MMDDYY for the North, and NAP_S.CABSBILL.MMDDYY for the South. As we have said, these will be broken down internally by BAN. Let me know if you have questions, & have a great vacation ...						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1881	3/10/00	15:13		Pacific Resource	E-Mail to TG Project Manager, TG CLEC Manager	TG Project Manager, TG CLEC Manager	Pacific Resource	Pacific Account Manager, Pacific Resource	RE: NDM for daiy usage data?	Pacific Resource says thanks, he'll pass it on. He asks if the last name should include USAGE (rather than USEAGE) to keep the names consistent.						
1882	3/11/00	1:12		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-065 "Rescheduling of the third SBC Advanced Services Pla n of Record Collaborative Meeting - California"					clecc_00-065.doc	
1883	3/11/00	13:48		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS-034, CLECCS-035, CLECCS-036CLECCS-034 PACIFIC - "Exception Request Initial Release Requirements for DataGate Local Pre-Ordering Release 10.0.x" CLECCS-035 PACIFIC -Requirements Exception Accessible Letter - Proposed April 29/May 29, 2000 Release					cleccs_00-034.doc	
b.															cleccs_00-035.doc	
c.															cleccs_00-036.doc	
1884	3/11/00	14:37		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial number redacted loss of cables						
1885	3/11/00	14:53		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial numbers redacted loss of cables						
1886	3/12/00	20:39		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial number redacted loss of cables						
1887	3/12/00	20:58		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial number redacted loss of cables						
1888	3/13/00			Pacific Bell	Express Mail to Blackhawk				Blackhawk tape	TAPE redacted WO#redacted plus hard copy						
1889	3/13/00			Pacific Bell	Express Mail to Camino				Camino Tape	TAPE redacted WO#redactedplus hard copy						
1890	3/13/00			Pacific Bell	Express Mail to Napa Telecomm				Napa Telecomm tape	TAPE redacted, WO#redacted plus hard copy						
1891	3/13/00			Pacific Bell	Express Mail to Discovery				Discovery tape	TAPEredactaed, WO#redacated plus hard copy						
1892	3/13/00	10:15	37	TG CLEC Manager	Phone Pacific Call center	TG CLEC Manager, TG Resource	Pacific Resource (ISC), Pacific Resource (ISC),		DataGate Vantive # 2783502	Pacific resouce gave TG resource different ports 16091 (DS1) and 16092 DS2), and verified proper IP address redacted. TG Resoruce tried with ApplData NapaTel, and received "Service not registered" and a communications disconnect. Pacific resoruce tried c	Call TG CLEC Manager when contact Pacific resource	Pacific resource	ASAP.	Complete 3/13 @ 10:55AM.		
1893	3/13/00	10:55	2	Pacific Resource Willard (ISC)	Phone TG CLEC Manager	TG CLEC Manager	Pacific Resource		DataGate Vantive # 2783502	Pacific resource reported problem as NapaTel dataset not set-up on Pacific side. Will call back when done.	Call TG CLEC Manager when NapaTel dataset set-up.	Pacific Resouce	ASAP.	Complete 3/13 @ 11:45AM.		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1894	3/13/00	11:45	12	Pacific Resource	Phone TG CLEC Manager	TG CLEC Manager	Pacific Resource		DataGate Vantive # 2783502	Pacific resoruce asked TG Resource to try again. TG Resoruce received same response "Service not registered", trying both ports 16091 and 16092. Pacific Resoruce said NapaTel appears registered. Said he will check and call back.	Call TG CLEC Manager with additional information.	Pacific Resource	ASAP.	Complete 3/13 @ 12:15PM.		
1895	3/13/00	12:15	1		Phone TG CLEC Manager	TG CLEC Manager			DataGate Vantive # 2783502	Pacific resroruce asked TG CLEC Manager to re-run transaction. He indicated that whether it makes it to firewall, through it, or not indicate different problems. tG CLEC Manager asked the TG Resourcei to run it through. Cunchi reported same result "Servic						
1896	3/13/00	12:36	1	Pacific Resource	Phone TG CLEC Manager	TG CLEC Manager			DataGate Vantive # 2783502	Pacific resource called back querying status.						
1897	3/13/00	12:45	37	TG CLEC Manager	Phone Pacific Call center	TG CLEC Manager, TG Resource	Pacific Resource (ISC), Jeremy, Assad, Jim Blair		DataGate Vantive # 2783502	TG Clec Manager returned Pacific Resource call. Pacific Resoruce relayed information from TG Resource toPacific Resource reported this is apparently not a firewall problem. TG Resoruce sent more real time test transactions, but they are not seeing our t						
1898	3/13/00	13:00	5	Pacific Account Manager	Daily Blackhawk EDI Test Call	TG CLEC Manager, TG Resource	Pacific Resource, Pacific Resoruce, Pacific Account Manager, Pacific Oss Customer Support Resource, Pacific Resource		EDI Testing - Blackhawk	Pacific resoruce received test cases 2&3 this AM, but not yet reviewed. Test Generator team hopes to have cases 6a and 7 ready tomorrow, but 6b must wait until after 6a is successfully processed.						
1899	3/13/00	13:06	11	Pacific Account Manager	Conference Call	TG CLEC Manager, TG Resource	Pacific Account Manager, Pacific Oss Customer Support Resource, Pacific Resource		DataGate (Vantive #2783502, Vantive #2755471), Coming PacBell Software Releases, NDM	TG CLEC Manager accepted Pacific Account Manager offer to hold a call to discuss upcoming Pacific software release impact to our operation. Call scheduled 1:15PM EST 3/14. TG CLEC Manager said TG Resource is re-attempting DataGate production access now (V						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1900	3/13/00	14:45	5	TG CLEC Manager	Phone Pacific Account Manager	TG CLEC Manager, TG Team Lead	Pacific Account Manager		DataGate Vantive # 2783502, Capacity Test	TG CLEC Manager and TG Team Lead reported the DataGate production access problem Vantive # 2783502 is fixed. Also asked how we can test our capacity test strategy without impacting the LSC? She said we cannot request new service on existing accounts, and	Forward Pacific Account Manager's capacity test comments to TAM Capacity Team Lead.	TG CLEC Manager	ASAP	Complete 3/14.		
1901	3/13/00	15:30		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource, TG Resource	Upcoming release call @1:15pm EST/10:15am PST tomorrow	There may be a few Test Administrator folks on our call tomorrow. I have instructed them to serve as Napa representatives as there may be some on the call blind to our test role.						
1902	3/13/00	17:24		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Team Lead	TG CLEC Manager, TG Team Lead	Pacific Account Manager		Duplicate orders	I'm trapped on another conference call but did talk to some folks about putting in multiple orders. They actually think it is easier to do with "New" activity, because the system that spots the duplicate is downstream a bit. Just make sure you change th						
1903	3/13/00	17:54		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-066 "Notification of the Introduction of The WORKS? Bonu s Certificate Promotion - Texas"					clecc_00-066.doc	
1904	3/13/00	20:06		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-067 "Meeting Canceled for the SBC/Ameritech Plan of Reco rd for Uniform and Enhanced OSS - California"					clecc_00-067.doc	
1905	3/14/00	9:40	1	LSC	LSC called	TG Resource	Sherrie		on test PON BHPOT117, invalid DD							
1906	3/14/00	9:42	1	LSC	LSC called	TG Resource	Sherrie		on test PON BHPOT118, invalid DD							
1907	3/14/00	9:57		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	SWA00-061 - Southwestern Bell Telephone Company- Service Provided Outside Regular Territory (SPORT) Release					swa_00-061.doc	
1908	3/14/00	10:00	1	LSC	LSC called	TG Resource	Stacia		on PO9443695P, TN belongs to a 4 line line-hunt	sent back to TAM						
1909	3/13/00	16:41 - 20:55		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications (2)	Serial numbersREDACTED loss of cables						
1910	3/13/00	13:50 - 21:11		Pacific Bell	Fax to Napa Telecomm				Outage Notifications (3)	Serial numbers redacted loss of cables						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1911	3/14/00	1:17 - 6:36		Pacific Bell	Fax to Blackhawk Comm				Outage Notifications (3)	Serial numbersredacted loss of cables						
1912	3/14/00	1:32 - 6:16		Pacific Bell	Fax to Napa Telecomm				Outage Notifications (2)	Serial numbers redacted loss of cables						
1913	3/14/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (2)	Bills: 1) $0.00, Statement Date 3/1/00, Account redacted 2)$200.36, Statement Date 2/28/00, Account redated						
1914	3/14/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill (4)	Bill: 1) $200.36, Statement Date 2/28/00, Account redacted 2 $66.15, Statement Date 3/4/00, Account redactaed 3) $72.97, Statement Date 3/2/00, Account redacted 4) $36.75, Statement Date 3/1/00, Account redacted						
1915	3/14/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (2)	Bill in the amount of $18.50, Statement Date 3/2/00, Account redacted, 2) Bill in the amount of $75.52, Statement Date 3/2/00, Account redacted						
1916	3/14/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (3)	Bill in the amount of $75.10, Statement Date 2/28/00, Account redacted 2) $274.57, Statement Date 3/4/00, Account redacted 3) $85.34, Statement Date 3/4/00, Account redacted						
1917	3/14/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Customer Service Records (2)	Customer Service Records 1) $13.64, 3/5/00, Accoun tredacted						
1918	3/14/00			Pacific Bell	Mail to Discovery Comm				Discovery Customer Service Record	Customer Service Record $13.64, 3/5/00, Account redacted						
1919	3/14/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Customer Service Record	Customer Service Record $12.83, 3/5/00, Account redacted						
1920	3/14/00	13:00		Pacific 9 Account Manager	Daily Blackhawk EDI Test Call	TG CLEC Manager, TG Resource, TG Team Lead	Pacific Account Manager, Pacific Resource, Pacific Oss Customer Support Resource, Pacific Call Center Resouce, Eugene		EDI Testing - Blackhawk	Pacific Resoruce reported she received cases 2, 3, 6a, and 7, but they all failed. The desired due date on case two was in the past (as the case was prepared 3/10. The company code was missing on case 3. Pacific Call Center Resource added a character to h						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1921	3/14/00	13:10	5	Pacific Account Manager	Conference Call	TG CLEC Manager, TG Resource	Pacific Account Manager, Pacific Oss Customer Support Resource, Pacific Resource		Net Billing, DataGate Vantive #2755471	Pacific Account Manager said she received a managed network services bill from TG.TG CLEC Manager asked her to forward to him. TG CLEC Manager said preliminary tests show that DataGate Zip/SAGA appears OK in production, but that we would notify her is any						
1922	3/14/00	13:15	42	Pacific Account Manager	Conference Call	TG CLEC Manager, TG Resource, TG Resource	Pacific Account Manager, Pacific Oss Customer Support Resource, Pacific Resource, Pacific Resource, Pacific Resource, Pacific Resource, Pacific Resource		Pending PacBell Software Release Impacts	Pacific confirmed our DataGate 8.0 version should not be impacted by the 3/18 release 10.0, They confirmed 8.0 will go away on 7/22/00. TG resorce asked how functional version changes impact existing versions, that is, will the new state restriction be v	1> Confirm expected impact of new DataGate release on 8.0, including any required XDR/reload activity. 2> Send Dispatch test case and related data to TG. 3> Determine if TG needs xDSL line sharing. 4> Prepare Camino EDI test scenarios and test plan.	1, 2> Pacific Account Manager. 3> TG CLEC Manager. 4> TG Team Lead.	1, 2, 3> ASAP. 4> 3/17.	1> Complete 3/15. 2> Complete 4/11. 3> Complete 3/16. 4> Complete 3/17.		
1923	3/14/00	13:59	2	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager, TG Team Lead, TG Resource	Pacific Account Manager		Capacity Test Trial	TG CLEC Managertold Pacific Account Manager that our duplicate error test failed, first due to a bad address (ten orders sent), then failed again due to unintentional Saturday due date 7/1/00 requested. Will coordinate prior to re-submitting.						
1924	3/14/00	14:20	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Capacity Test Trial	Pacific Account Manager reported perhaps as many as 50 Blackhawk duplicate orders exceptioned to the LSC, likely due to the Saturday 7/1/00 desired due date.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1925	3/14/00	15:33		TG CLEC Manager	E-Mail to Pacific Call center	TG CLEC Manager	Pacific Resource (ISCC)		RE: Attn. Pacific Resource - Datagate Vantive #2783502 fixed, but #2755471 still an issue	The good news is we were successful accessing DataGate production. Ticket #2783502 may be closed. That enabled us to test the SAGA problem we have documented as Vantive #2755471. There still appears to be a problem. Note we used a batch input file, he						
1926	3/14/00	16:40	1	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Capacity Test Trial	TG CLEC Manager apologized for the incident, and mentioned he has just re-sent clarifying instructions to the team.						
1927	3/14/00	18:43	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Capacity Test Trial	Pacific Account Manager reported another reason our duplicate orders exceptioned to the LSC, was that the working service on premises field #27 was not checked in LEX. She also asked when we could meet this week.						
1928	3/15/00	9:10	1	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Capacity Test Trial	TG CLEC Manager clarified we were not trying to install additional lines, just simulating capacity test. Said we could meet for lucnh or after other PM meetings.						
1929	3/15/00	10:39	1	Pacific Resource (ISC)	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Resource (ISC)		DataGate Vantive #2755471	Requested more information and call back.						
1930	3/15/00	13:06		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, Pacific Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, Pacific Resource	Pacific Account Manager		FW: Datagate Questions - Napa Telecom	Pacific Account Manager forwards email from Pacific Resource has with answses to questions 1. RE: XDR's. Does having the 9.0.x XDR's available (used for the March 18th release) impact them (Napa Telecom) if they are using the XDR's for 8.0.x and coded fo					DispatchChgPgs.doc	
1931	3/15/00	14:24		TG Team Lead	E-Mail to TG Resource	TG Team Lead, TG Resource	Pacific Account Manager	TG Project Manager, TG Resource, Pacific Resource, TG CLEC Manager, Pacific Account Manager, TG Resource	Capacity Test Order Test	As discussed lets take a time out on this issue, and re-visit early next week when TG Project Managers back. It seems we have raised the interest of the LSC due to all orders exceptioning. Lets get together with TG Project Manager and decide exactly what						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1932	3/15/00	15:41		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead	Pacific Account Manager		FW: Camino	here is the set of documents for our call with Pacific Resource about EDI Joint Implementation Testing for Camino. As we agreed on today's call, we will talk to him Friday so we can get this going before he leaves on vacation. He knows you will probably					TestPlan7.doc	
b.															WorkSheet1.xls	
c.															EDI examples 850855.doc	
d.															Contacts.xls	
1933	3/15/00	17:36		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-066 E911 First Quarter 2000 CLEC Forum Agenda Conference Bridge Change- California					clecc_00-066.doc	
1934	3/15/00	18:01	5	TG CLEC Manager	Phone Pacific Resource (ISC)	TG CLEC Manager	Pacific Resource (ISC)		DataGate Vantive #2755471	TG CLEC Manager reported TG Team Lead was forwarding additional information. She confirmed receipt while on the phone.						
1935	3/15/00	18:11	1	TG CLEC Manager	VMX to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		DataGate Vantive #2755471, Camino EDI, Meeting	TG CLEC Manager said TG Team Lead has sent DataGate information. Also confirmed Camino EDI test kick-off call 3:30PM EST 3/17. Suggested options for meeting tomorrow.						
1936	3/15/00	18:57	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Meeting tomorrow	Pacific Account Manager said meeting at coffee shop after PM meetings is best.						
1937	3/15/00	20:08	2	TG CLEC Manager	Phone Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Meeting tomorrow	TG CLEC Manager confirmed he will call after PM meetings, and we can meet at pastry shop by redacted.						
1938	3/15/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (3)	Bill in the amount of $111.30, Statement Date 3/4/00, Account redacted, 2) Bill in the amount of $48.00, Statement Date 3/7/00, Account redacted 3) Bill in the amount of $160.27, Statement Date 3/5/00, Account redacted						
1939	3/15/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bills (2)	Bill in the amount of $91.47, Statement Date 3/7/00, Account redacted, 2) Bill in the amount of $157.00, Statement Date 3/5/00, Account redacted						
1940	3/15/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (2)	Bill in the amount of $10.47, Statement Date 3/7/00, Account redacted, 2) Bill in the amount of $216.02, Statement Date 3/5/00, Account redacted						
1941	3/15/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (4)	Bill: 1) $185.45 credit, Statement Date 3/1/00, Account redacted 2 $0.00, Statement Date 3/5/00, Account redacted 3) $36.95 credit, Statement Date 3/7/00, Account redacted0 4) $160.27, Statement Date 3/5/00, Account redacted						
1942	3/15/00			Pacific Bell	Mail to Camino Comm				Camino Customer Service Record	Customer Service Record $13.64, 3/5/00, Account redacted						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1943	3/15/00	10:00	1 LSC		LSC called	TG Resource	Pam		on PO9463695P, customer doesn't have features we are trying to delete	sent test case back to TAM						
1944	3/15/00	11:00	1 LSC		LSC called	TG Resource	Cherie		on BHPOG468, old TN already disconnected	sent test case back to TAM						
1945	3/15/00	16:29		TG Team Lead	E-Mail to Pacific Account Manager, Pacific Oss Customer Support Resource	TG Team Lead	Pacific Account Manager	Pacific Call center, TG CLEC Manager, TG Resource, Pacific Resource, TG Resource	Datagate Test Inputs/Responses	Also for attention of Pacific Resource at Pacific Call center – This is completion of information requested in a Call with TG CLEC Manager JD and Pacific Account Manager Here is the information you requested for the Datagate SAGA 9999 error that was missi						
1946	3/15/00	16:38		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	Blackhawk P*B EDI call 3/15	Attendees: Pacific Account Manager, Pacific Resoruce, Pacific Reosurces; TG Team Lead, TG Resource(Bhawk) *Test case 2 was re-submitted by blackhawk and sent to Pacific this morning. Pacific Resoruce has seen and looks OK, and will return the FOC. One err						
1947	3/15/00	16:47		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, Pacific Resource, TG Resource	P*B follow up call 3/15	Attendees: Pacific Account Manager; Pacific resoruce, TG Team Lead, TG Resource Discussed the Capacity test issue. ML covered the WSOP field and its purpose. If we already have working service at an address this field must be "A", else edits will fail. M						
1948	3/15/00	17:59 - 18:42		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #s redacated , Loss of system, Loss of cable						
1949	3/15/00	18:15, 19:00		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacted Loss of carrier system, loss of cable						
1950	3/16/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $175.22, Statement Date 3/7/00, Account redacted						
1951	3/16/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (4)	Bill: 1) $39.46 credit, Statement Date 3/7/00, Account redacted						
1952	3/16/00	11:00	2 LSC		LSC called	TG Resoruce			on PO9469695P, TN is disconnected, city is incorrect	sent test case back to TAM						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1953	3/16/00	11:10	5	LSC	LSC called	TG Team Lead			on BHPOG493, customer already has feature, we can't add	sent test case back to TAM						
1954	3/16/00	11:20	15	LSC	LSC called	TG Team Lead			on BHPOG499, customer already has feature, we can't add	sent test case back to TAM						
1955	3/16/00	11:50	1	LSC	LSC called	TG Team Lead			on BHPOG503, customer is RES not BUS	sent test case back to TAM						
1956	3/16/00	12:40	2	LSC	LSC called	TG Team Lead			on BHPOG515, customer is RES not BUS	sent test case back to TAM						
1957	3/16/00	14:46		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacataed, Loss of pairs in exchange cables						
1958	3/16/00	15:29		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	Pacific Resource, TG Project Manager, TG CLEC Manager, TG Resource, TG Team Lead	Call Minutes 3/16	See Related Notes						Call Minutes - 316.doc
1959	3/16/00	16:35	60	TG CLEC Manager	Meeting	TG CLEC Manager	Pacific Account Manager, Pacific Resource		Capacity Test Trial, xDSL Conversions, Worldcom Order, DataGate Vantive #2755471	Pacific Account Manager said sending ten new orders with same TN may by OK. She asked if we were planning xDSL conversions. She referred a call from CLEC 6 Resource (phone redacted) regarding order 990982006 for circuit W0B01395, with no due date specifie	1> Call Worldcom re: order 990982006. 2> Provide SAGA documentation.	1> TG CLEC Manager. 2> Pacific Account Manager	ASAP	1> Referred to TG Resoruce (GE) 3/20. 2> Complete 3/17.		
1960	3/16/00	17:37		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager		REDACTED	Accessible Letter	CLECC00-068 "Enhancement to Repeat Dial Service (Prompted Repeat Dial-PRD) Updated Deployment Date - California"					clecc_00-068.doc	
1961	3/16/00	18:28		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG CLEC Manager, Pacific Resource, TG Resource	RE: Datagate Test Inputs/Responses	As you mentioned yesterday, this is not the information needed for us so that we can trouble-shoot the remaining problem with DataGate Address Validation. Especially since on today's call, it sounded as though there may not be a problem any more, we are						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1962	3/16/00	19:17		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	Pacific Resource, TG Project Manager, TG Resource, TG Resource, TG Resource, TG Team Lead	RE: Datagate Test Inputs/Responses	I spoke withTG Team Lead about 1PM PST today to specifically request a retest where, in the case we receive a menu of SAGA's for a given address and zip code, we try not just the first SAGA (which returned a 9999), but iterate through each SAGA until we h						
1963	3/16/00	21:04		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	Pacific Resource, TG Team Lead, TG Project Manager, TG Resource	RE: CPUC/PB Change Control Required for EDI and LEX changes 5/29/00	TG CLEC Manager asks Pacific Account Manager to forward an answer to TG Resouce's EDI 5/29 release question re: which of the new fields added for Line Sharing will be returned on any of the response transactions?						
1964	3/17/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $58.58, Statement Date 3/08/00, Account redacted						
1965	3/17/00	10:50	1	LSC	LSC called	TG Resource			on PO9465695P, old TN is invalid	sent test case back to TAM						
1966	3/17/00	11:00	1	LSC	LSC called	TG Resource			on BHPOG520, TN was disconnected in Feb	sent test case back to TAM						
1967	3/17/00	12:00	10	GEIS	LSC call	TG Team Lead			on BHPOG541, told TN is not on record, and to call the LOC	called LOC						
1968	3/17/00	12:10	20	GEIS	LOC call	TG Team Lead			on BHPOG541, TN not working #, address only has a BUS line that belongs to PB	sent test case back to TAM						
1969	3/17/00	12:55	5	LSC	LSC called	TG Team Lead			on BHPOG510, traffic tab is missing TC info & Pub value is incorrect	corrected info and FOC received on version 3 of order						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1970	3/17/00	13:00	45	GEIS	LSC call	TG Team Lead			on BHPOG487, TN will not allow a move (LSC said it's not working)	sent test case back to TAM						
1971	3/17/00	14:38		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource, Pacific Resource, TG Project Manager	P*B Blackhawk EDI Minutes 3/17	Attendees: Pacific Account Manager, Pacific Resoruce, Pacific Resoruces; TG Team Lead,TG Resource, TG Resource *Blackhawk reported that test case 7 was ready to be sent to Pacific but we have encountered a network problem. Test case 6a had been worked on						
1972	3/17/00	15:41		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial # redacted Loss of 1800 cable pairs						
1973	3/17/00	15:56		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacted loss of 1800 cable pairs						
1974	3/17/00	16:00	15	LSC	LSC called	TG Team Lead	Robin		on BHPOG533, customer is BUS not RES	sent test case back toTAM						
1975	3/17/00	16:18		Pacific Account Manager	E-Mail to TG Team Lead, TG CLEC Manager, TG Project Manager	TG Team Lead, TG CLEC Manager, TG Project Manager	Pacific Account Manager	Pacific Resource	FW: Camino Comm EDI/CORBA	Here's the information as promised from Pacific Call center resource. As noted on our call today, we need you to provide the Trading Partner Id and related information. We already have the node name (redacted) and password (redacated) EDIP.RECEIVE.CAMIN						
1976	3/17/00	17:04		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-037 PACIFIC - Clarification to the Requirements Ex ception Accessible Letter - Proposed April 29/May 29, 2000 Release					cleccs_00-037.doc	
1977	3/17/00	17:18	1	Pacific Account Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Communication problems	Pacific Account Manager reported a communications problem sending data to our Ohio site, likely on our side as it is happening with multiple client feeds to Ohio. She said she also reported to TG Resoruce via VMX.						
1978	3/17/00	17:36		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	Camino - Contacts	Per our Camino EDI Test kick off meeting, please find attached Camino test contacts, added to the original test contact sheet,					EDI - Camino Contact.xls	
1979	3/17/00	18:08		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	Camino Kick-Off Meeting	See Related Notes						Camino Kick off Meeting.doc

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1980	3/17/00	18:43		Pacific Account Manager	E-Mail to TG Team Lead, TG Project Manager, Pacific Resource	TG Team Lead, TG Project Manager, Pacific Resource	Pacific Account Manager	TG CLEC Manager, TG Resource	RE: Camino Kick-Off Meeting	Good recap by TG Team Lead of the kick off meeting for Camino. I hope to have the Test Plan customized shortly with the agreed-upon dates. Please note that I did need to bring Pacific Resource "into the know" about the project. He will not share this i						
1981	3/17/00	19:24		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	Pacific Resource, TG Team Lead, TG Project Manager, TG Resource	RE: CPUC/PB Change Control Required for EDI and LEX changes 5/29/00	Here's the answer I was given for the LSOR changes associated with Line Sharing: We will not send any new fields on FOC/SOC for Line Sharing.						
1982	3/18/00			Pacific Bell Wireless	Mail to TG Resoruce (Blackhawk) (2)	TG Resoruce			Pacific Bell's Comments on Order (2)	Comments of PB Wireless on Order Instituting Rulemaking on the Commission's own motion into the programs, Practices and policies related to implentation of the California Environmental Quality Act (CEQA) as it applies to Jurisdictional Telecommunications						
1983	3/18/00			Pacific Bell Wireless	Mail to TG Manager (Napa Telecomm) (2)	TG Manager			Pacific Bell's Comments on Order (2)	Comments of PB Wireless on Order Instituting Rulemaking on the Commission's own motion into the programs, Practices and policies related to implentation of the California Environmental Quality Act (CEQA) as it applies to Jurisdictional Telecommunications						
1984	3/18/00			Pacific Bell Wireless	Mail to Pacific Resource (Discovery Comm)	Pacific Resource			Pacific Bell's Comments on Order	Comments of PB Wireless on Order Instituting Rulemaking on the Commission's own motion into the programs, Practices and policies related to implentation of the California Environmental Quality Act (CEQA) as it applies to Jurisdictional Telecommunications						
1985	3/18/00	1:07 - 15:14		SBC	Broadcast Fax				Downtime	Downtime on Verigate, Provisioning Order Status, Loop Qualification						
1986	3/19/00	16:11 - 16:54		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #s redacted Loss of carrier systems, loss of litespan network element						
1987	3/19/00	16:28 - 17:12		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #s redacted Loss of carrier systems, loss of litespan network element						
1988	3/20/00	7:40	15	GEIS	called Pacific Call center	TG Resource			needed password reset	pass word was reset						
1989	3/20/00	8:00	15	GEIS	called Pacific Call center	TG Team Lead			needed password reset for NAP001	pass word was reset						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1990	3/20/00	9:01		TG CLEC Manager	E-Mail to Pacific Resource, Pacific Resource, Pacific Account Manager	TG CLEC Manager	Pacific Resource, Pacific Resource, Pacific Account Manager	TG Project Manager, TG Resource	Another stray call for AT&T to our toll-free number	Saturday 3/18 at 3:15PM PST I received a VMX on our toll free number from redacted (redacted)looking for information on CLEC 1 residential home service. Would you please be so kind as to have him directed to the proper number - and perhaps determine how						
1991	3/20/00	9:51 - 23:20		SBC	Broadcast Fax				Downtime	Downtime on Verigate, LASR, SORD, Loop Qualification						
1992	3/20/00	10:00		2 LSC	LSC called	TG Team Lead	Cherie		on BHPOG488, TC is needed on old TN	corrected info and FOC received on version 3 of order						
1993	3/20/00	10:07 - 17:42		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #s redacted Loss of carrier system, loss of 900 working pairs						
1994	3/20/00	10:26		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #redacted Loss of the 401 T3 carrier system						
1995	3/20/00	10:33		TG CLEC Manager	E-Mail to TG Resoruce, TG Resoruce	TG CLEC Manager, TG Resoruce, TG Resoruce	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resource, TG Resource, TG Team Lead, TG Resource	PacBell Comm problems and WorldCom order mysteries	TG Resoruce - Have you any knowledge of this? On Thursday 3/16, Pacific Account Manager let me know she had received a call from CLEC 6 redacted regarding order #990982006 for circuit #W0B01395, with no due date specified. This is apparently a POTS l						
1996	3/20/00	10:40		TG Resoruce	E-Mail to TG CLEC Manager, TG Resoruce	TG CLEC Manager, TG Resoruce, TG Resoruce	Pacific Account Manager	Pacific Account Manager, TG Project Manager, TG Resource, TG Resource, TG Team Lead, TG Resource	RE: PacBell Comm problems and WorldCom order mysteries	Don't know anything about that circuit order, but have heard about the routing issues between Pacific & TG. I believe those issues have been caused by the fact that Pacific talks to both CPUC & ExchangeLink using some common hosts.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
1997	3/20/00	10:49		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Resource, TG Team Lead, TG Project Manager, TG Resource	FYI: PacBell Comm Problems	An update this AM from TG Resource (thanks, TG Resource...). BR,TG CLEC Manager Initial indications, coming in this morning, regarding the Friday 3/17 TG/Pacific network outage are: Pacific had a wiring problem (loose/dirty wires ?) in one of their CO						
1998	3/20/00	11:51		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-038 "PACIFIC BELL -Walk-Through of Requirements for the May 27th Line Sharing Release"					cleccs_00-038.doc	
1999	3/20/00	13:00	5	Pacific Account Manager	Blackhawk Daily EDI Test Call	TG Project Manager, TG Resource, TG CLEC Manager, Pacific Resource, Pacific Resource	Pacific Resoruce, Pacific Account Manager, Pacific Call Center Resoruce		EDI Testing - Blackhawk	TG Resource reported Friday 3/17 communication problem (Vantive ticket #2819982) likely due to a loose connection or dirty electrical contact at the Pacific Central Office. TG CLEC Manager reported receiving test case #2 SOC this AM. TG Resource said he s						
2000	3/20/00	13:06	26	Pacific Account Manager	Conference Call	TG Project Manager, TG CLEC Manager, Pacific Resource	Pacific Account Manager		DataGate, EDI Orders, Capacity Test Trial, CABS, Daily Usage NDM	TG CLEC Manager confirmed that the TG Team Lead closed DataGate SAGA Vantive ticket #2755471 on Friday 3/17. He also asked about the status of our request for DataGate Dispatch test data and documentation, and later in the call mentioned he would call the	1> Get Vantive ticket for DataGate Dispatch and forward to Pacific Account Manager. 2> Forward CLECCS00-015 (DataGate 3/18 release) to TG Resource. 3> Find/request Accessible Letter for PIC/LPIC charges on change orders.	TG CLEC Manager	ASAP	Complete 3/20.		

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2001	3/20/00	14:07		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, Pacific Resource, TG Resource	Can't find AL on PIC/LPIC charge on change orders	Searched both my Accessible Letters received via E-mail, and the web site, but was unable to find a reference to the hint you provided in our call today that we should NOT include PIC/LPIC on change orders unless we are truly changing these fields. Unders						
2002	3/20/00	14:12		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-069 "Notification of 'Private Branch Exchange Trunk Line Service - Direct-In-Dialing (DID) to PBX Systems' tariff revision to allo w Provision of DID 20 Number Blocks in Non-Consecutive Sequence - California"					clecc_00-069.doc	
2003	3/20/00	14:52		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource, Pacific Resource, TG Resource	Additional Blackhawk Meeting notes	Here are notes for our daily Blackhawk EDI test meetings which I attended the past month. Comments and clarifications are appreciated. These notes should be supplemented by TG TeamLead's E-mail meeting notes sent daily when I am not present. Click on th					PBBlkhwkEDITest Mtgs.xls	
2004	3/20/00	16:05	10	TG CLEC Manager	Phone Pacific Call center	TG CLEC Manager	Ron Rohrbach		DataGate Vantive Ticket #2829402	TG CLEC Manager requested and received Vantive ticket #2829402 to track our 3/10 request to Pacific Account Manager for DataGate Dispatch function test data and supporting documentation, especially how to map data returned from address validation transact						
2005	3/20/00	16:20		TG CLEC Manager	E-Mail to Pacific Call center	TG CLEC Manager	Ron Rohrbach		DataGate Vantive Ticket #2829402	As we discussed on 3/10 with our Account Manager Pacific Account Manager, Napa Telecommunications will need to employ the DataGate Dispatch function (1701). Therefore, we need to have valid test data for the Dispatch function. While we can experiment wit						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2006	3/20/00	16:32		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, Pacific Resource, TG Resource	RE: Can't find AL on PIC/LPIC charge on charge orders	Accessible Letter CLECCS00-002 has the update for the PIC and LPIC fields. Specifically, it says that the PIC/LPIC fields "should only be populated if a request is being made to change the current PIC and LPIC on record."						
2007	3/20/00	18:32		TG Team Lead	E-Mail to Pacific Account Manager, Pacific Resource	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	Camino - Trading Partner Info.	See Related Notes						Camino - Trading Partner Information.doc
2008	3/20/00	18:37		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	RE: PBIssues log reality check	Mary Liz encloses updates on issues.					PBISSUE19991230 dejong.doc	
2009	3/20/00			Pacific Bell	Airborne Express to Camino Comm				Usage tape	Tape ID: redacted4, RMS WO#redacted						
2010	3/20/00			Pacific Bell	Airborne Express to Discovery Comm				Usage tape	Tape ID: redacted, RMS WO#redacted						
2011	3/20/00			Pacific Bell	Airborne Express to Napa Telecomm				Usage tape	Tape ID: redacted, RMS WO#redacted						
2012	3/20/00			Pacific Bell	Airborne Express to Blackhawk Comm				Usage tape	Tape ID: redacated0, RMS WO#redacted						
2013	3/20/00			Pacific Account Manager	Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		GEIS Invoice	TG invoice No.REDACATED, Account No. REDACTED, dated 2/29/00 amount due $12.00						
2014	3/21/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bill	Bill in the amount of $233.29, Statement Date 3/11/00, Account redacted						
2015	3/21/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bills (2)	Bill in the amount of $72.13, Statement Date 3/11/00, Account redacted, 2) Bill in the amount of $98.90, Statement Date 3/11/00, Account redacted						
2016	3/21/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (2)	Bill in the amount of $56.35, Statement Date 3/13/00, Account redacted, 2) Bill in the amount of $98.90, Statement Date 3/11/00, Account redacted						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2017	3/21/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (3)	Bill: 1) $86.76, Statement Date 3/11/00, Account redacted 2) $88.99, Statement Date 3/11/00, Account redacted 3) $55.37, Statement Date 3/10/00, Account redacted						
2018	3/21/00			Pacific Bell	Mail to Napa Telecomm				Napa Customer Service Record	CSR dated 3/13/00, Account redacted, $25.98						
2019	3/21/00			Pacific Bell	Mail to Discovery Comm				Discovery Customer Service Record	CSR dated 3/10/00, Account redacted, $18.33						
2020	3/21/00	10:57		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Team Lead, TG Project Manager, Pacific Resource, Pacific Resource, TG Resource	TG CLEC Manager, TG Team Lead, TG Project Manager, Pacific Resource, Pacific Resource, TG Resource	Pacific Account Manager	TG Resource	Notes from yesterday's calls	See Related Notes						Notes from yesterday's calls.doc
2021	3/21/00	11:14	5	GEIS	called Pacific Call center	TG Resource			Verigate appears to be office	there was a version problem due to the weekend release						
2022	3/21/00	13:00	12	Pacific Account Manager	Blackhawk Daily EDI Test Call	TG Project Manager, TG Resource, TG CLEC Manager, Pacific Resource, TG Team Lead	Pacific Resoruce, Pacific Account Manager, Pacific Call Center Resoruce, Pacific Oss Customer Support Resource		EDI Testing - Blackhawk	Pacific resoruce reported receiving test case 6a 20 minutes ago. It exceptioned to the LSC due to street name misspelling (Bason should be Basin). It will be corrected and processed to FOC, SOC, and subsequent due date jeopardy as planned for test case 6b						
2023	3/21/00	13:04		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-070 "Pacific Bell Tandem Office Rehome Scheduled for LATA 730 - California"						clecc_00-070.doc
2024	3/21/00	13:05	5	LSC	LSC called	TG Team Lead			on BHPOG466, TN is not a working number	sent test case back to TAM						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2025	3/21/00	13:12	33	Pacific Account Manager	Conference Call	TG Project Manager, TG CLEC Manager, TG Team Lead	Pacific Oss Customer Support Resource, Pacific Account Manager		Capacity pre-test, Connectivity	Pacific Resource. stated the TG router is not allowing Sprint data from Pacific over separate TG connection due to duplicate IP address conflict. TG Project Manager said our connection was not impacted as it was put up first. Pacific Account Manager will	1> Update frame relay diagram. 2> Ensure TAM Billing Team Lead has capacity test order cancellation on her environmental clean-up checklist. 3> Verify Camino EDI ISA's.	1&2> TG Project Manager, 3> Pacific Resource	TBD	1&2> Open. 3> Completed.		
2026	3/21/00	13:58		Pacific Resoruce	E-Mail to TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resoruce	Pacific Account Manager	Blackhawk TC6a - FOC & Jeopardy	I have issued a FOC and a Jeopardy for PON: BH90501PE000061. Please let me know when you want me to issue the next Jeopardy with a new Due Date.						
2027	3/21/00	14:05		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacted, loss of appx 17 T1 carrier systems						
2028	3/21/00	14:27		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead	Pacific Account Manager		EDI Joint Test Plan: Camino	Here's the document, revised to incorporate the dates we discussed last Friday. Let me know if you have any concerns or questions.					Joint Test Plan Camino 03 20 00.doc	
2029	3/21/00	15:00	5	Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		EDI Test Call Comments	Pacific Account Manager provided feedback and clarification on EDI meeting notes for 2/29, 3/1, and 3/8.	Incorporate comments into meeting notes.	TG CLEC Manager	ASA{	Complete 3/21.		
2030	3/21/00	15:46		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-039 "PACIFIC BELL - Job Aids for May 27th Requirements W alk-Through					cleccs_00-039.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2031	3/21/00	16:50		Pacific Account 2 Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		EDI Testing - Camino	Pacific Account Manager asked TG CLEC Manager if we could enter one LEX aDSL new order so Pacific Resoruce can copy to test bed to enable our planned aDSL disconnect test.	1> Request TA provide a LEX aDSL new order. 2> Provide LEX aDSL new order to TG.	1> TG CLEC Manager, 2> TAM Montior Team Lead	ASAP	1> Dan requested via E-mail to Bill Prickett on 3/22. Bill passed the request to Anibal Gonzalez. 2> Open.		
2032	3/21/00	17:22		TG Project Manager	E-Mail to Pacific Resoruce, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resoruce	Pacific Account Manager	RE: Blackhawk TC6a - FOC & Jeopardy	TG Project Manager informs Pacific Resource he doesn't think Pacific Resource has sent these on to us yet.						
2033	3/21/00	17:42		Pacific Resoruce	E-Mail to TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resoruce	Pacific Account Manager, Pacific Resource	RE: Blackhawk TC6a - FOC & Jeopardy	I just spoke with Pacific Resoruce and he apologizes, he got caught up with 112 different things and it slipped his mind. I should have cc'd him on the original note.....he will make sure that you have these files first thing in the morning. I'll check in						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2034	3/21/00	17:49		Pacific Resource	E-Mail to TG Project Manager, TG CLEC Manager	TG Project Manager, TG CLEC Manager	Pacific Resource	Pacific Account Manager, Pacific Resource	RE: NDM for daily usage data?	We have received confirmation that the project to convert DE usage to NDM is approved to implement on 4/14/00. The DSN's will be as shown below. Please contact one of us if you have questions.						
2035	3/21/00	17:56		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-071 Final Minutes for February 17, 2000 Walk-Through of the Final Draft of the SBC 13-State Change Management Process Document					clecc_00-071.doc	
2036	3/22/00	6:26 - 15:21		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #s redacted2 Loss of carrier system, cut cable, carrier system						
2037	3/22/00	6:42 - 15:37		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #s redacted Loss of carrier system, cut cable, carrier system						
2038	3/22/00	7:56		TG CLEC Manager	E-Mail to Pacific Resource, TG Project Manager	TG CLEC Manager, TG Project Manager	Pacific Resource	Pacific Account Manager, Pacific Resource, TG Resource	RE: NDM for daily usage data?	TG CLEC Manager thanks Pacific resource						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2039	3/22/00	8:15		Pacific Resource	E-Mail to Pacific Resoruce, TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resource	Pacific Account Manager	RE: Blackhawk TC6a - FOC & Jeopardy	I forwarded those files to Blackhawk yesterday at approximately 5:10pm central time. There was a SOC and a Jeopardy for case 6a, and a FOC for case 7.						
2040	3/22/00	9:45		TG Project Manager	E-Mail to Pacific Resoruce, TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resouc e	Pacific Account Manager	RE: Blackhawk TC6a - FOC & Jeopardy	TG Project manager says go ahead with the new Jeopary with new Due Data						
2041	3/22/00	10:40		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-072 "Extension of Centrex Voyage 2000 Promotion - Califor nia"					clecc_00-072.doc	
2042	3/22/00	10:44		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-073 "Extension of Centrex Rewards 2000 Promotion - California"					clecc_00-073.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2043	3/22/00	10:59		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-074 "Extension of Centrex Tune-Up 2000 Promotion - Calif ornia"						clecc_00-074.doc
2044	3/22/00	12:00	5	GEIS	called LSC Center	TG Team Lead			on BHPOG593, TN diconnected on 2/7, LSC can't give us PON #	sent test case back to TAM						
2045	3/22/00	12:00	15	LSC	LSC called	TG Team Lead			on BHPOG595, incorrect type of svc, PB worked all other orders with wrong type of service in error	sent back to TAM						
2046	3/22/00	12:18		LSC	LSC called	TG Resource			on PO9499695P, PIC & LPIC need values, but LSOR saids different	TG put values in PIC & LPIC, and order SOC'd						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2047	3/22/00	13:00	10	Pacific Account Manager	Blackhawk Daily EDI Test Call	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Team Lead, Pacific Resource	Pacific Resoruce, Pacific Account Manager, Pacific Call Center Resoruce, Pacific Oss Customer Support Resource		EDI Testing - Blackhawk	Pacific Resource reported test case 3 errored due to an typo she made in the listings table. She requested we re-send it. There was also a listing error Pacific Resource sent. We need to use N(ew) and D(isconnect) rather than O(ut) and I(n). Pacific Resor						
2048	3/22/00	13:11	7	Pacific Account Manager	Conference Call	TG Project Manager, TG CLEC Manager, TG Team Lead, Pacific Resource	Pacific Oss Customer Support Resource, Pacific Account Manager		EDI Managed Introduction and Test Set-up	We plan to start Napa EDI Managed Introduction tomorrow, and Blackhawk MI on Friday this week. We will request a Camino aDSL LEX new order from TA. With a ten day install time, it may not be in before start of Camino EDI joint test, but by the end is OK.						

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2049	3/22/00	16:51		Pacific Account Manager	E-Mail to TG Team Lead, TG CLEC Manager, TG Project Manager, Pacific Resource	TG Team Lead, TG CLEC Manager, TG Project Manager, Pacific Resource	Pacific Account Manager		RE: EDI Joint Test Plan: Camino	Pacific Resoruce should have the inward test cases ready by end of day today (Pacific time). I'll email them to you; I don't think we need a call at this point unless you have specific questions. I'd really like to get Blackhawk COMPLETELY finished befo						
2050	3/22/00	18:07		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-075 Notification of Price Reduction to Pay Telephone Access Line Rates					clecc_00-075.doc	
2051	3/22/00	19:10		Pacific Resoruce	E-Mail to TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resoruce	Pacific Account Manager, Pacific Resource	Blackhawk TC 3 - FOC	TC 3 received a FOC this afternoon. Let me know when you'd like a SOC.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2052	3/22/00	19:43		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead	TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead	Pacific Account Manager		FW: Camino Test Scenario data	Pacific Account Manager forwards document and asks for reviewal					EDI - Camino Test cases.xls	
2053	3/23/00	7:11		Pacific Resource	E-Mail to Pacific Resoruce, TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	TG Project Manager, TG CLEC Manager, Pacific Resource, TG Resource, TG Team Lead	Pacific Resource	Pacific Account Manager, Pacific Resource	RE: Blackhawk TC 3 - FOC	TG resourfce thanks Pacific Resoruce and asks her to send the SOC as soon as she can						
2054	3/23/00	8:52		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial # redacted Loss of carrier system						
2055	3/23/00	9:08		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacated Loss of carrier system						
2056	3/23/00	10:31		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-040 Re-send Order Status Emergency Release 7.1.1					cleccs_00-040.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2057	3/23/00	12:21		TG CLEC Manager	E-Mail to Pacific Account Manager, JD MacFarland	TG CLEC Manager	Pacific Account Manager, JD MacFarland	TG Project Manager, TG Team Lead, Pacific Resource, TG Resource, TG Resource, TG Resource	First NAPA EDI Production Order Ready	We are now ready to ship our first NAPA EDI Production order. PON is PO000005695E. It is a conversion order for a loop with port – no directory listing required. Will follow-up with a call to be sure you are ready.						
2058	3/23/00	12:48		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	Blackhawk test cases updated	TG Team Lead attaches copy of the updated Blackhawk test cases with test case 6 c added					EDI - Blackhawk test cases 03 23 00.xls	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2059	3/23/00	13:00	4	Pacific Account Manager	Blackhawk Daily EDI Test Call	TG Project Manager, TG Resource, TG CLEC Manager, Pacific Resource, TG Team Lead	Pacific Resoruce, Pacific Call Center Resoruce, Pacific Oss Customer Support Resource		EDI Testing - Blackhawk	Pacific Resoruce reported test case 3 processed successfully to FOC and SOC. Test case 6c is awaiting fix.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2060	3/23/00	14:12		TG CLEC Manager	E-Mail to Pacific Account Manager, JD MacFarland	TG CLEC Manager	Pacific Account Manager, JD MacFarland	TG Project Manager, TG Team Lead, Pacific Resource, TG Resource, TG Resource, TG Resource, TG Resource, TG Resource	Second NAPA EDI Production Order Ready	We are now ready to ship our second NAPA Production order PON PO000006695E. It is a conversion order for a loop with port – no directory listing required. Tomorrow, we will initiate the process where TG Resource will forward the list of the day's Napa ED						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2061	3/23/00	16:03		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, Pacific Resource, TG Resource, TG Resource	RE: First NAPA EDI Production Order Ready	you guys sure don't take the easy road when you establish a PON structure, do you..... I assume this is P then alpha O followed by 5 zeros? I just got into the office from an off-site meeting so don't know if you and Pacific Resorufehave arranged a time						
2062	3/23/00	16:50	6	Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		EDI Call Logistics	Pacific Account Manager confirmed Napa EDI Managed Introduction call tomorrow at 1PM PST, but no Blackhawk EDI test call at 10AM PST. She requested a VMX if this is not TG view.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2063	3/23/00	16:58		TG CLEC Manager	E-Mail to Pacific Oss Customer Support Resource, TG CLEC Manager	TG CLEC Manager	Pacific Oss Customer Support Resource	Pacific Account Manager, TG Team Lead, TG Project Manager, Pacific Resource, Pacific Resource, TG Resource	RE: Second NAPA EDI Production Order ready	Confirm 1PM PST/4PM EST tomorrow to discuss Napa EDI with Pacific Resource. Just spoke with Pacific Account Manager , so she is aware.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2064	3/23/00	17:00		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, Pacific Resource, TG Resource, TG Resource	RE: First NAPA EDI Production Order Ready	TG CLEC Mangaer says he cut & pasted from the distribution notice, so he hopes so.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2065	3/23/00	17:13		Pacific Oss Customer Support Resource	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Oss Customer Support Resource	Pacific Account Manager, TG Team Lead, TG Project Manager, Pacific Resource, Pacific Resource, TG Resource	RE: Second NAPA EDI Production Order ready	Pacific Resoruce sent Pacific Account Manager an email to confirm. He says let's use my bridge tomorrow.						
2066	3/23/00	17:41		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-076 "SBC 13-State xDSL OSS Plan of Record Collaborative March 28th-29th - California"					clecc_00-076.doc	
2067	3/23/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	Bill in the amount of $9.30, Statement Date 3/13/00, Account redacted						
2068	3/23/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	Bill in the amount of $77.95, Statement Date 3/13/00, Account redacted						
2069	3/23/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bill	Bill: 1) $367.86 credit, Statement Date 3/13/00, Account redacted						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2070	3/23/00			Pacific Bell	Airborne Express to Napa Telecomm				Napa Telecomm Invoices	*Account redacated, $24,698.61, Invoices 1) redacated $3,997.10, 2) redacted $1,824.64 , 3) redacataed $3,148.62 4) redacted $15,728.25 *Account redacted $11,084.62 , Invoices 1) redacated $1,686.92 2) redacted $558.23 3) redac						
2071	3/23/00			Pacific Bell	Airborne Express to Camino Comm				Camino Comm Invoices	*Account redacted $2,089.84, Invoice 1)redacted $274.87 2) redacted $757.39 3) redacted $501.39 4) redacated $556.19 *Account redacted $3,268.07, Invoices 1) redacted $425.94 2) redacted $1,197.43 3) redacted $778.78 4) redacted						
2072	3/24/00	8:30	10	LSC	LSC called	TG Team Lead			on BHPOG611, TN belongs to PacBell, with a different customer name & address	sent test case back to TAM						
2073	3/24/00	9:24		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG CLEC Manager, TG Resource, TG Resource	FW: Capacity Test "Test" Status Report	Test team came in this mroning to find about 10 messages from the LSC on our call back number asking about all the duplicate orders. Despite the fact that these were flow through orders, they did not escape the notice of the LSC. Wondered what happened he						

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2074	3/24/00	12:24		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-077 "Notification of Three Vertical Services Promotions f or Business - California"					clecc_00-077.doc	
2075	3/24/00	12:23		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-041 "PACIFIC BELL - General Availability of Preorder Loop Pre-Qualification in PREMIS"					cleccs_00-041.doc	
2076	3/24/00			Pacific Account Manager	VMX to TG Team Lead	TG Team Lead	Pacific Account Manager		orders be cancelled	Pacific Account Manager left TG Team Lead a VMX asking him to make sure that all the orders that errored out in this weeks capacity test be cancelled as soon as possible. There are a number of work groups that touch orders that error and there are certain						
2077	3/24/00	13:07		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	Blackhawk EDI Test call 3/24	Attendees: Pacific Resoruce, Pacific Resoruce, TG Team Lead, TG Project Manager Very Short update provided. Test cases B-1, B-2, B-3, B-4, B-5, B-6a and B-7 are all complete Pacific issued FOC and a jeopardy notice on B-6b Blackhawk held up on returning						

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2078	3/24/00	13:25		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Resource, TG Team Lead, TG Resource	Completing EDI test and Managed Introduction for four pseudo - CLECs	It now appears Discovery may need to do EDI orders. Since we will have completed EDI tests for all products/orders once Camino completes EDI test, do we need to go through this process for Discovery? Would a normal CLEC, supported by a consultant who ha						
2079	3/24/00	14:13	1	Pacific Oss Customer Support Resource	VMX to Pacific Oss Customer Support Resource	TG CLEC Manager	Pacific Oss Customer Support Resource		EDI Managed Introduction - Napa	Pacific Resoruce said he could not find the EDI orders for the PON's we sent (PO000005695E and PO000006695E for OCN=redacted).						
2080	3/24/00	14:20		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	RE: Blackhawk EDI Test Call 3/24	Pacific Account Manager says: thanks for the update. Sorry I missed the call. I will be on the call this afternoon with Pacific Resoruces about Napa Managed Introduction. Remember for that call we are using Pacific Resources Meet Me Line (redacted; p						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2081	3/24/00	14:45		TG Project Manager	E-Mail to Pacific Account Manager, TG Team Lead	TG Project Manager, TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource	RE: Blackhawk EDI Test Call 3/24	I know this won't help Pacific Resource, but here is info from our NDM log file on the successful transfer on the first two Napa Production orders. May be useful for Pacific Reosurce, Pacific Call Center Resoruce, or your NDM person.						
2082	3/24/00	15:58	1	TG CLEC Manager	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Oss Customer Support Resource		EDI Managed Introduction - Napa	DTG CLEC Manager returned Pacific Resoruce.'s call, confirming we had sent the PON's Pacific Resoruce mentioned.						
2083	3/24/00	16:00	9	Pacific Account Manager	EDI Managed Introduction Daily Call - Napa	TG Project Manager, TG CLEC Manager, TG Team Lead	Pacific Resource, Pacific Oss Customer Support Resource, Pacific Account Manager		EDI Managed Introduction - Napa	Pacific Account Manager reported they are looking for the orders we sent today. Pacific Call Center resoruce said he did receive two Napa production orders. Pacific Resource. is looking for them to ship to Pacific Resource for analysis. Pacific Account M						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2084	3/24/00	16:10	10	Pacific Account Manager	Conference Call	TG Project Manager, TG CLEC Manager, TG Team Lead	Pacific Account Manager		Capacity Pre-test, Managed Introduction Strategy	The LSC did notice the replicated capacity pre-test new orders well after FOC. If need to do again, must cancel right after FOC. Pacific Account Manager cautioned about pre-test data content, as we sent a trial order with a Fresno address and a San Jose p						
2085	3/24/00	16:44		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-042 "PACIFIC BELL - Verigate Emergency Release 6.5.1 & Verigate/Datagate Timeout Problem"					cleccs_00-042.doc	
2086	3/24/00	17:58		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-043 Final Release Requirements for Exception Request fo r EDI/CORBA Local Pre-Ordering Release 2.2					cleccs_00-043.doc	
2087	3/24/00	18:56		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource, TG Resource	RE: Completing EDI test and Managed Introduction for four pseduo-CLECs	See below for my responses in ALL CAPS. Sorry to appear to "yell" at you in ALL CAPS, but for some reason your emails are coming in "plain text", so I'm not sure you can see a color difference when I answer you.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2088	3/24/00	20:36		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Resource, TG Resource	RE: Capacity Test "Test" Status Report	Just to recap our conversation earlier today....These errors are part of the normal process, generated by our facilities assignment systems when they see the duplicate TNs on the new installations and disconnects. You should have received Jeopardies on a						
2089	3/25/00	10:34		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #redacted, Loss of carrier system						
2090	3/25/00	10:50		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacted, Loss of carrier system						
2091	3/25/00	15:50, 15:52		SBC	Fax to Napa Telecomm				Degraded Service	Degraded Service on Verigate						
2092	3/26/00	18:52		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #redacted, loss of carrier system						
2093	3/26/00	19:27		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacted, loss of carrier system						
2094	3/26/00	23:53		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #redacated, loss of carrier system						
2095	3/27/00	12:09 - 19:35		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacated, loss of carrier system						
2096	3/27/00	9:01 - 19:20		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #redacted, loss of carrier system						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2097	3/27/00	9:00		TG Team Lead	Left VMX for Pacific Account Manager	TG Team Lead	Pacific Account Manager		forward email from Mark	TG Team Lead left message for Pacific Account Manager stating he forwarded email from TG Resoruce letting Pacific know the urgency of cancelling of the capacity test orders. TG Team Lead informed her that he called TG Resource this morning and the TG Res						
2098	3/27/00	9:27		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	SWA00-065 - Pacific Telephone Company-Trunk Order Process fo r End Office Switch Replacement - Placentia California 1AESS Switch to th e Existing Placentia, California 5ESS					swa_00-065.doc	
2099	3/27/00	10:09		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG CPUC EDI Team, TG Resour ce	Today's 10 am PST call Blackhawk (not Camino?)	Shall we assume the 10AM PST call today is Blackhawk not Camino, since we were trying to complete recently added Blackhawk test case 6c to Supp the order to modify the Due Date? Wanted to be very clear about this as it is possible tht TAM and CPUC may cho						
2100	3/27/00	11:08		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manag er, TG Resour ce	Capacity Test orders cancelled	TG CLEC Manager forwards email from TG Resource stating all Jeopardy PONs and related FOCs related to the Capacity-Trial Trail have been deleted via supps to cancel.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2101	3/27/00	11:18		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG CPUC EDI Team, TG Resource	Cancel calls today?	It appears we have an internal communications problem preventing us from sending EDI orders today. Also, Pacific Resource has apparently yet to receive and analyze our two Napa EDI production orders due an issue on your side which you mentioned Friday PM						
2102	3/27/00	11:43		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG CPUC EDI Team, TG Resource	RE: Cancel calls today?	I have sent a message to our team to cancel both calls today. Let me know f there are other issues you would like to discuss; we could get together a 10am/Pac, 1pm/Eastern on Pacific Resoruce's line						
2103	3/27/00	12:00		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Project Manager, TG Resource	RE: Capacity Test orders cancelled	All the necessary cancels have been received and processed.						
2104	3/27/00	12:03		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG CPUC EDI Team, TG Resource	RE: Today's 10AM PST Call Blackhawk (not Camino?)	We did not yet pick a "start date" for Camino test calls.... on your side, are you completely ready to go? Addresses as provided by Pacific Resource for the test cases built into your systems, etc.? If you are able to send remaining Blackhawk order Tue						
2105	3/27/00	14:05		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-078 Notification of Central Offices Unavailable for Physical Collocation Space					clecc_00-078.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2106	3/27/00	15:19	1	Christina (PB)	VMX to TG CLEC Manager	TG CLEC Manager			Customer Listing Conflict	Pacific Resource (redacted reported our customer (redacted)has the identical listing to an existing Pacific customer. Our calls are being mis-directed to the real Pacific customer.	Refer to TA and TG test team.	TG CLEC Manager	ASAP	Complete 3/28. TG Resource confirmed that PacBell resolved the conflict.		
2107	3/27/00	16:16		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG CPUC EDI Team, TG Resource	RE: Today's 10AM PST Call Blackhawk (not Camino?)	We do believe we should be able to submit the additional Blackhawk test case 6c tomorrow AM, so will target a Blackhawk call tomorrow at 10AM PST/1PM EST, and hopefully Camino on Wednesday.						
2108	3/27/00	17:28		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Team Lead, TG Project Manager, Pacific Resource	TG CLEC Manager, TG Team Lead, TG Project Manager, Pacific Resource	Pacific Account Manager		Napa Managed Introduction	Pacific Resource has now received the first two test orders. As I just explained in a voicemail to TG CLEC Manager, PO000006695E erred out because of a due date problem. If you can resubmit this afternoon or first thing Tuesday morning, Pacific Resoruce						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2109	3/27/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bills (3)	Bill in the amount of $175.35, Statement Date 3/14/00, Account redacted, 2) Bill in the amount of $278.18, Statement Date 3/19/00, Account redacted 3) Bill in the amount of $68.86, Statement Date 3/19/00, Account redacted						
2110	3/27/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bills (3)	Bill in the amount of $256.06, Statement Date 3/14/00, Account redacataed, 2) Bill in the amount of $118.23, Statement Date 3/19/00, Account redacted, 3) Bill in the amount of $304.48, Statement Date 3/19/00, Account redacted						
2111	3/27/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (2)	Bill: 1) $173.49, Statement Date 3/14/00, Account redacted 2) $219.75, Statement Date 3/19/00, Account redacted 3) $$190.62, Statement Date 3/19/00, Account redacted						
2112	3/27/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (6)	Bill: 1) $173.03, Statement Date 3/14/00, Account redacted 2) $20.87 credit, Statement Date 3/14/00, Account redacted 3) $92.13, Statement Date 3/21/00, Account redacataed, 4) $42.95, Statement Date 3/17/00, Account redacted, 5) $103.71, Statement Dat						
2113	3/27/00			Pacific Bell	Mail to Discovery Comm				Discovery Customer Service Record	CSR dated 3/14/00, Account redacted, $13.84						
2114	3/27/00			Pacific Bell	Airborne Express to Camino Comm				Camino Usage tape	Tape ID: redacted, RMS WO#redacatedplus hard copy						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2115	3/27/00			Pacific Bell	Airborne Express to Discovery Comm				Discovery Usage tape	Tape ID: redacted, RMS WO#redacted plus hard copy						
2116	3/27/00			Pacific Bell	Airborne Express to Napa Telecomm				Napa Telecomm Usage tape	Tape ID: redacted, RMS WO#redacted plus hard copy						
2117	3/27/00			Pacific Bell	Airborne Express to Blackhawk Comm				Blackhawk Usage tape	Tape ID: redacted RMS WO#redacted plus hard copy						
2118	3/28/00	6:18		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial #redacted, loss of carrier system						
2119	3/28/00	6:35		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacted, loss of carrier system						
2120	3/28/00	9:54		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	SWA00-067 Pacific tandem office rehome scheduled for Lata 730 in California						swa_00-067.doc
2121	3/28/00	9:55	1	Pacific Resourc e (ISC)	VMX to TG CLEC Manager	TG CLEC Manager	Pacific Resourc e (ISC)		DataGate SAGA Vantive #2755471	Pacific Resource asked TG CLEC Manager if this ticket can be closed.						
2122	3/28/00	10:55		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, Pacific Resource, TG Team Lead	TG CLEC Manager, TG Project Manager, Pacific Resourc e, TG Team Lead	Pacific Account Manager		FW: Napa EDI Managed Intro.xls	Pacific Account Manager give tracking log for the first two orders Napa Production EDI orders. She says if you want to try to send another one or two before the call this afternoon, go ahead.						Napa EDI Managed Intro.xls

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2123	3/28/00	11:08		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource, TG Resoruce, TG Resource, TG Resource	FW: Blackhawk TC 6c SUPP and NAPA Production PO000006695E	TG Resource has entered Supp's for both Blackhawk test case 6c and Napa EDI production order PO000006695E. I have alerted our operations folks requesting they expedite transmission, but cautioning them that we have both a Napa production and a Blackhawk						
2124	3/28/00	11:54	1	TG CLEC Manager	VMX to Pacific Resource (ISC)	TG CLEC Manager	Pacific Resource (ISC)		DataGate SAGA Vantive #2755471	TG CLEC Manager confirmed this ticket may be closed as of 3/17/00.						
2125	3/28/00	12:35		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource, TG Resource	FW: Three NAPA Production Orders	Until I seeTG Resource regularly sending EDI MI PON's (tomorrow?) I will continue to be sure you get them ASAP. We have the Supp on PO000006695E correcting the expired due date resulting from your system problem last week. Also there are two new loop wi						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2126	3/28/00	13:00	5	Pacific Account Manager	Blackhawk Daily EDI Test Call	TG Project Manager, TG Resource, TG CLEC Manager	Pacific Call Center Resoruce, Pacific Oss Customer Support Resource, Pacific Account Manager		EDI Testing - Blackhawk	Pacific Resoruce said she had just received test case 6c (860 Supp to change due date as per jeopardy). If OK, she will send Foc, then SOC. If not OK, she will send E-mail to Pacific Account Manager						
2127	3/28/00	13:06	19	Pacific Account Manager	Conference Call	TG Project Manager, TG CLEC Manager, TG Team Lead, Pacific Resource	Pacific Account Manager		EDI Managed Introduction Strategy	TG Resoruce said we have sent a Napa Supp to change due date on the one failed MI order, plus two additional Loop with Port orders. TG Project Manager said we did receive an 855 FOC on Napa EDI MI PON ending in 5695E, and -855 due date error on 6695E. TG						
2128	3/28/00	13:59		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead	TG CLEC Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: 865-FOC for BH90501PE000061	looks like we're very close to done here with Blackhawk EDI Implementation testing. When we talk to Pacific Resource this afternoon, let's discuss when she might see Blackhawk EDI Managed Introduction (Production orders)						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2129	3/28/00	16:00	30	Pacific Account Manager	EDI Managed Introduction Daily Call	TG Project Manager, TG CLEC Manager, TG Team Lead	Pacific Resource, Pacific Oss Customer Support Resource, Pacific Account Manager		EDI Managed Introduction Schedule	Team agreed Blackhawk EDI test is complete. Two of three Loop with Port orders flowed through today. We received an 865 on a due date Supp sent Friday 3/24, and an 855 FOC on one of today's orders, along with a -855 error in feature detail (LS1 224 LASR)					PRODSCHED1.xls	
2130	3/28/00	16:20		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager	Schedule - First Draft	Just sending out the first draft to limited audience to make sure it is what everyone expects and check accuracy of data. I will continue to improve....welcome your feedback There are two sheets. First is looking at schedule form product point of view; se						
2131	3/28/00	23:22		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Resource	Capacity Test - copies of orders	You asked late last week if we could send you copies of the orders sent for the Capactiy test. Unfornatunately this cannot be done as we have not got any copies, and the orders have been deleted from the queues on our PCs. Hope that is not a problem						

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2132	3/29/00	6:41	5	LSC	LSC called	TG Resource			on BHPOG631, TOS invalid	corrected order						
2133	3/29/00	6:58	5	LSC	LSC called	TG Resource			on PO9511695P, TOS invalid	corrected order						
2134	3/29/00	7:18	5	LSC	LSC called	TG Resource			on PO9493695P, indicated which lines has which features	corrected order						
2135	3/29/00	8:39		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial # redacted, damage to cables						
2136	3/29/00	8:55		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial # redacted, damage to cables						
2137	3/29/00	10:18		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	FW: Camino Test Cases	TG CLEC Manager informs Pacific Account Manager that TG Resoruce will ship the following three PONs to Pacific Call Center Resource as the first EDI test cases for Camino. They are all DSL installs.						
2138	3/29/00	10:22		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial # redacted, loss of carrier system						
2139	3/29/00	10:38		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial #redacted, loss of carrier system						

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2140	3/29/00	11:25		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG CLEC Manager, TG Project Manager, TG Resource	RE: Capacity Test - copies of orders	There is not a problem. Since the orders were successfully cancelled, she won't need them.						
2141	3/29/00	12:20		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Project Manager, TG Team Lead, TG Resource	FW: Napa Production Order SUPP	There is another NAPA EDI production order on its way. It is a SUPP to correct an error received on one of the four NAPA orders already submitted. It is a loop with port conversion. PON is PO000010695E. Team says they will enter several additional orde						
2142	3/29/00	12:57		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial # redacted, loss of a SLC-96 pair gain system						
2143	3/29/00															
2144	3/29/00	13:13		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial # redacted, loss of a SLC-96 pair gain system						
2145	3/29/00	14:30	5	LSC	LSC called	TG Resource			Outage Notification on PO9523695P, TN disconnected 3/14, can't work test case	sent back to TAM						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2146	3/29/00	14:30	5	LSC	LSC called	TG Resource			on PO9533695P, TN disconnected 3/16, can't work test case	sent back to TAM						
2147	3/29/00	14:44		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Resource, TG Resource, TG Project Manager	FW: Napa Production EDI orders ready	Here are four additional Napa production EDI orders coming your way today. Assume these are all UNE loop with port. (Mark, please advise if otherwise. PO000011695E, PO000013695E, PO000014695E, PO000016695E						
2148	3/29/00	14:55		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial # redacted, loss of carrier system						
2149	3/29/00	15:12		Pacific Account Manager	E-Mail to TG Team Lead	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager	RE: Schedule - First Draft	TG Team Lead, this looks great. I made a few minor changes, including where we have actually completed testing, I inserted the start - finish dates (I don't always have access to a color printer, so I hate to rely on color to show the status).call me if					PRODUCT SCHEDULE a.xls	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2150	3/29/00	15:15	2	Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		EDI Test and MI Orders	Pacific Account Manager confirmed Pacific Call Center Resoruce received our Camino EDI test case. She also said Pacific Resource cannot find our Napa EDI MI orders (four 850's and one 860).						
2151	3/29/00	15:38		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Resource, TG Project Manager, TG Resource	Re-sending NAPA Production Order SUPP plus two more	Sure hope the first two came through OK. Sounds like Paicific left just five minutes before they were sent. Per TG resource, the status of orders sent today: PON: PO000014695E was sent at about 12:05PM PST PON: PO000016695E was sent at about 12:05PM PST						
2152	3/29/00	15:44		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	CPCU: Schedule Second Draft	Thanks for the feedback. Please find new and improved version attached. Includes your changes, plus some more info in the second sheet; TAM requested i enter the number of orders they should give us. I took a stab at saying start off with 5 orders for LEX					PRODUCT SCHEDULE .xls	

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2153	3/29/00	15:45		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Resource, TG Project Manager, TG Resource	RE: Re-sending NAPA Production Order SUPP plus two more	TG Resource confirms: Supp PON: PO000010695E was re-sent to Pacific just a few minutes ago, along with: New PON: PO000018695E New PON: PO000015695E Assume all UNE Loop with Port. Hope these find their way to Pacific Resource.						
2154	3/29/00	15:49	0	TG CLEC Manager	Phone Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		EDI Test and MI Orders	TG CLEC Manager tried calling, but her phone line did not ring.						
2155	3/29/00	15:53	1	TG CLEC Manager	Page Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		Dead Phone Line	TG CLEC Manager paged Pacific Account Manager as he could not reach her via phone.						
2156	3/29/00	15:54	2	Pacific Account Manager	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		Dead Phone Line, EDI Test and MI Orders	TG CLEC Manager told Pacific Account Manager about her dead phone line. He also said that two Napa EDI orders were sent at 15:05PM EST and three more at 15:40PM EST.						

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2157	3/29/00	16:00	15	Pacific Account Manager	EDI Managed Introduction Daily Call	TG Project Manager, TG CLEC Manager, TG Team Lead	Pacific Resource, Pacific Oss Customer Support Resource, Pacific Account Manager		EDI Managed Introduction	Reviewed and discussed minor corrections to TG Team Lead's proposed MI schedule (see first related document ProdSched1.xls). Pacific Resource reported finding Napa EDI MI orders with PON's ending in 16695E, 14695E, 18695E, which all received FOC as flow t					PRODSCHED1.xls	
2158	3/29/00	16:18		SBC	Fax to Napa Telecomm				Degraded Service	Degraded Service on Order Status, ETR: 14:00 pm CST						
2159	3/29/00	17:21		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead	TG CLEC Manager, TG Project Manager, TG Team Lead	Pacific Account Manager		FW: Camino Test Cases	initial feedback for Camino. ACNA is a pretty basic field..... When we agreed that we don't need to do EDI Implementation testing for each and every CLEC for each and every product, it was on the assumption that you were using the same program for each C						
2160	3/29/00	17:47		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-044 Electronic Ordering Availability during Release Weekend, May 26-30, 2000					cleccs_00-044.doc	
2161	3/29/00	17:54		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-079 SHA Routing Plan					clecc_00-079.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2162	3/29/00	18:08		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-045 Summary of Walk-Through of Line Sharing Requirements for the May 27th Release					cleccs_00-045.doc	
2163	3/29/00	18:19		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-046 Initial Requirements for Verigate Release 6.6					cleccs_00-046.doc	
2164	3/29/00	20:54		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial # redacted, loss of carrier systems						
2165	3/30/00	4:57		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Loss of carrier system						
2166	3/30/00	5:13		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Loss of carrier system						
2167	3/30/00	8:28		TG Project Manager	E-Mail to Pacific Resource	TG Project Manager	Pacific Resource	Pacific Account Manager, TG CLEC Manager	3-26 CABs bill	TG Project Manager says he hasn't seen the 3-26 bill round CABs bill show up yet via NDM.						
2168	3/30/00	8:45		TG CLEC Manager	E-Mail to TG Team Lead, Pacific Account Manager	TG CLEC Manager, TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource	RE: Schedule - First Draft	TG Team Lead - I just grayed out the blank rows. Easier on my eyes than seeing a white box and thinking something was missing.Really appreciate the tools!					PRODSCHE Db.xls	

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2169	3/30/00	9:25		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Team Lead, TG Project Manager, TG Resource	FW: PBSM account ownership problem	TG CLEC Manager introduces TG Team Lead to Pacific Account Manager and says she is a member of the test and order entry team. TG Resoruce has been referred to Pacific Account Manager in reference to problem in email TG Resource sent to TG CLEC Manager.						
2170	3/30/00	10:45	5	LSC	LSC called	TG Team Lead	Nicki		on BHPOG631, TOS invalid, PB performed all orders on this TN wrong	sent back to TAM						
2171	3/30/00	11:34		Pacific Resource	E-Mail to TG Project Manager	TG Project Manager	Pacific Resource	Pacific Account Manager, TG CLEC Manager, Pacific Resource	RE: 3-26 CABs bill	Pacific Resource thinks it's still a little early, but he'll check						

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2172	3/30/00	11:44		Pacific Account Manager	E-Mail to TG Team Lead, TG CLEC Manager, TG Project Manager	TG Team Lead, TG CLEC Manager, TG Project Manager	Pacific Account Manager		Napa M.I. Call Thursday	Pacific Resoruce is in a "lock up" all day, today and tomorrow (Friday). She and I had been hoping that Pacific Resoruce could cover her part for today, but unfortunately, he was counting on her covering the call since he also has a conflict! I'm not w						
2173	3/30/00	12:12		TG CLEC Manager	E-Mail to Pacific Account Manager, TG Team Lead, TG Project Manager	TG CLEC Manager, TG Team Lead, TG Project Manager	Pacific Account Manager	TG Resour ce	RE: Napa M.I. Call Thursday	Agree re: postponing today's Napa EDI MI call. We did receive the response on PO000015695E with the associated BAN error. We will investigate and advise tomorrow.						
2174	3/30/00	12:16		Pacific Resourc e	E-Mail to TG Project Manager	TG Project Manager	Pacific Resourc e	Pacific Accoun t Manag er, TG CLEC Manag er, Pacific Resour ce	RE: 3-26 CABs bill	The billing group has informed us that the jobs for this bill round will run on 3/30 (today). Bills are sent on 3/31, so the NDM files should be expected to go out tonight or tomorrow.						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2175	3/30/00	12:34		Pacific Account Manager	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, TG Team Lead, TG Project Manager, TG Resource	RE: PBSM account ownership problem	here may be one cause of the problem. I don't see TG Resource on the User Id request form for Blackhawk. Was her name ever submitted? Or perhaps she is operating under an "assumed name" (which of course would not be right in "regular" circumstances but						
2176	3/30/00	12:35		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource (PB)	TG CLEC Manager	Pacific Account Manager, Pacific Resource	TG Team Lead, TG Resource, Pacific Resource, TG Resource, TG Project Manager	FW: Napa Production Orders	Just to clarify the MI PON tracking spreadsheet process: There will be a separate file for each CLEC. The file(s) will be passed back and forth daily. We send to you, with new PON's, added in the AM (target 11AM EST/8AM PST). You send to us by noon your					Napa EDI Managed Intro330.xls	

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2177	3/30/00	12:38		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, Pacific Resource, TG Resource, TG Project Manager	FW: Camino EDI Test Orders	Believe TG Resrouce just sent the following Camino PON's to Jeff: E258252000006, E258252000007 These are two new Camino test orders to replace the two in error. Both errors were failure to enter the ACNA. Both are DSL installation orders.						
2178	3/30/00	13:00	8	Pacific Account Manager	Camino EDI Test Call	TG Project Manager, TG CLEC Manager	Pacific Account Manager, Pacific Resource	Pacific Oss Customer Support Resource,	EDI Testing - Camino	For our first Camino EDI test call, Pacific reported our first aDSL test PON E258252000003 successfully received FOC, and will receive SOC. Two other orders (test case three sDSL with PON ending in 6, and test case five iDSL with PON ending in 7) were mis						

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2179	3/30/00	15:15		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, Pacific Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, Pacific Resource	Pacific Account Manager		FW: Camino test cases	Just to clarify on the reject. LNA is not applicable for ACT = N or for any other ACT except V. Our practice is that if you provide a value in a field where it is not applicable, our LASR system will perform an edit. So LASR did its edit since a value						
2180	3/30/00	15:41		TG CLEC Manager	E-Mail to Pacific Account Manager, TG CLEC Manager, TG Project Manager, TG Team Lead, Pacific Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, Pacific Resource	Pacific Account Manager	TG Resource	RE: Camino test cases	Thanks! Have asked the team that we keep test cases and PON's cross-referenced to avoid the earlier confusion. Can we have possibly have SOC's for aDSL case #1 and sDSL case #3? I plan to be at home tomorrow, but have spoken with TG Team Lead so he is aw						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2181	3/30/00	16:05		TG CLEC Manager	E-Mail to Pacific Account Manager, Pacific Resource (PB)	TG CLEC Manager	Pacific Account Manager e	TG Team Lead, TG Resource, Pacific Resource, TG Resource, TG Resource, TG Project Manager	RE: Napa Production Orders	Know the worksheet is officially in your court, but we have one more PON added to the sheet for tomorrow, just in case TG Resoruce is out.					Napa EDI Managed Intro331.xls	
2182	3/30/00	16:12		TG CLEC Manager	E-Mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	TG Team Lead, Pacific Resource, TG Resource, TG Resource, TG Project Manager	FW: Camino Test Orders - SUPPs to cancel initial orders - Pos 4 & 5	Believe E258252000004 Supp cancels original PON for case #3 (sDSL) and E258252000005 cancels original PON for case #4 (iDSL). Jeff should already have these.						
2183	3/30/00	18:23		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-080 Trunk Order Process for Redirecting Tandem Traffic					clecc_00-080.doc	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2184	3/30/00	18:26		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-081 Advance notification of changes to CLEC Websites coming soon					clecc_00-081.doc	
2185	3/30/00	19:15		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECCS00-048 PACIFIC - Verigate Emergency Release 6.5.2					cleccs_00-048.doc	
2186	3/30/00			Pacific Bell	Mail to Discovery Comm				Discovery Comm Bills (2)	1) $45.87, Statement Date 3/20/0, Account redacted 2) $25.16, Statement 3/20/00, Account redacted						
2187	3/30/00			Pacific Bell	Mail to Camino Comm				Camino Comm Bills (2)	1) $118.63, Statement Date 3/20/00, Account redacted 2) $132.35, Statement Date 3/20/00, Account redacted						
2188	3/30/00			Pacific Bell	Mail to Blackhawk Comm				Blackhawk Comm Bill	$201.05, Statement Date 3/20/00, Account redacted						
2189	3/30/00			Pacific Bell	Mail to Napa Telecomm				Napa Telecomm Bill	$197.63, Statement Date 3/20/00, Account redacted						
2190	3/31/00	11:46		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-082 Notification of a Practice Change in Providing Price Quotes for Collocation Arrangements					clecc_00-082.doc	
2191	3/31/00	13:27		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager, TG Team Lead, Pacific Resource	TG CLEC Manager, TG Project Manager, TG Team Lead, Pacific Resource	Pacific Account Manager		FW: Napa EDI Managed Intro.xls	here's the feedback from Pacific Resource for this afternoon's call (4pm/Eastern). Note that she has not seen three of the PONS - in case they were sent after she did her review last night, I'll ask Pacific Resoruce to check these before the call. Are yo					Napa EDI Managed Intro.xls	

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2192	3/31/00	14:30	15	LSC	LSC called	TG Resoruce	Buffy		on PO9511695P, customer has alwasys been BUS	sent back to TAM						
2193	3/31/00	14:39		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource,	Camino EDI Test Minutes - 3/31	see Related Notes						Camino EDI Test Minutes - 331.doc
2194	3/31/00	15:08		TG Team Lead	E-Mail to Pacific Account Manager	TG Team Lead	Pacific Account Manager	TG Project Manager, TG CLEC Manager, TG Resource,	Camino Test Order	Follow-up from 1:00 pm EST call. Have found out the problem with the Camino order, it has been re-sent						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	GEIS Contact	PacBell Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
2195	3/31/00	15:39		Pacific Account Manager	E-Mail to TG CLEC Manager, TG Project Manager,TG Resource	TG CLEC Manager, TG Project Manager, Pacific Resource	Pacific Account Manager		May 2000 EDI Release Testing	As described in various Accessible Letters, we have a EDI/LEX release scheduled for May 29. Most of the release is around changes to support Line Sharing but there are a few other fields that have modifications. The test window for this opens April 24.					ReleaseTest Plan7.doc	
2196	3/31/00	17:03		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	SWA00-074 Rehome of 4 Pacific Bell end office to RVSDCA0125T					swa_00-074.doc	
2197	3/31/00	18:44		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-083 Notification of Central Offices Unavailable for Physical Collocation Space					clecc_00-083.doc	
2198	3/31/00	19:25		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	REDACTED		Accessible Letter	CLECC00-084 Notification of Reverse Directory Assistance Service					clecc_00-084.doc	
2199	3/31/00	21:41		Pacific Bell	Fax to Blackhawk Comm				Outage Notification	Serial # REDACTED, loss of cable pairs						
2200	3/31/00	21:57		Pacific Bell	Fax to Napa Telecomm				Outage Notification	Serial # REDACTED, loss of cable pairs						

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